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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 3rd December 2019
Ein Cyf / Our Ref: 19-K-006

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 6th November 2019. Your request sought information relating to car parking fines.

Please note that the Health Board has a statutory responsibility to keep roadways and access roads clear for emergency vehicles. There is clear signage indicating where and when car park users can park on the site and at the same time offer short stay / waiting time for emergency cases and picking up relatives.

Car parking fines were introduced to ensure that the Health Board has an effective way of maintaining safety and accessibility in very busy car parks.

Car parking fines are not a profit making revenue. They cover the cost of the administration of the car parking service with any additional monies being allocated to patient care.

1. I would like to know whether your health board uses private traffic wardens / parking companies.

The Health Board employs its own car park staff. The back office function (administration, ticket processing, contact with the DVLA etc) is managed by a private contractor.

2. If so, how many fines have been issued since the introduction of free parking for patients from 1 September 2018. This would include eg people accidentally parking in the wrong place on the hospital grounds, such as a staff only zone, and subsequently being fined.

Due to a new contract being implemented in April 2019, the Health Board does not hold this data. This information is held by private company Total Parking Solutions Ltd.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

This data is produced annually by TPS and the next report will be likely to be available in March 2020.

3. I would like to know how much money this has generated.

This information is held by private company Total Parking Solutions Ltd and not by Swansea Bay University Health Board.

4. I would also like to know where the money collected from fines goes – back into the health service, or to the parking company?

All the income is received by the company and an agreed percentage of 40% is returned to the Health Board.

5. I would also be interested in figures for the number of fines issued and money generated between 1 September 2017 and 1 September 2018, for comparison purposes.

We have recently responded to an FOIA request regarding this subject. Therefore I can confirm that the information you are seeking is held on our website within our FOIA disclosure log. Under Section 21 of the Freedom of Information Act (information accessible by other means), we are not required to provide information in response to a request if the information is already reasonably accessible to you. May I therefore recommend that you look at this link to our website:

<http://www.wales.nhs.uk/sitesplus/documents/863/18-D-046.pdf>

6. I will be interested to know how the health boards are encouraging staff and patients to use public transport.

The Health Board is working with the County City of Swansea (CCOS) and First Cymru to develop routes and services which would be beneficial to those wishing to use public transport to visit our sites e.g. a direct route to Singleton Hospital without changing buses in the city centre. Discussions are also taking place about the introduction of a park n ride service between Singleton, Morriston and the town centre. It is hoped that if it is introduced would benefit staff, visitors and patients.

There is also a cycle to work scheme in place for staff, which includes the ability to buy a bike at a discounted rate.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.



Yours sincerely



Pam Wenger
Director of Corporate Governance

