



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 27th June 2019
Ein Cyf / Our Ref: 19-E-022

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🖱 FOIA.Requests@wales.nhs.uk

Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 21st May 2019. Your request sought information relating to signage.

1. I would be grateful if you could provide information in relation to the Welsh Language Standard 2018 that applies to the NHS in Wales as it applies specifically to signage within Swansea Bay ULHB. You clarified on the 4th June 2019 you were referring to the Welsh Language Standards that became effective 30th May 2019.

Please find attached.

2. What procedures do you have in place to both record and monitor/audit to ensure all new/replacement/temporary signage complies with the Standard?

There is no audit system in place, any new signage order will comply with the Standards as from 30th May 2019

3. Have you advised all staff of the requirements of the Standard?

Yes, the Standards have been published on the health board's staff intranet and internet.

4. Can you confirm that all new/temporary/replacement signage fitted since the Standard became law complies with the Standard? If so, how can you be confident?



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Not applicable – see Q5.

5. How many signs have been fitted since the Standard became law? Where have these signs been fitted so that they can be viewed to check compliance with the standard?

None

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

