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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 15<sup>th</sup> July 2019  
Ein Cyf / Our Ref: 19-F-029

☎ 01639 683312

☎ 01639 648363

🖱 FOIA.Requests@wales.nhs.uk

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 20<sup>th</sup> June 2019. Your request sought information relating to CHC applications.

**1. What was the average time period in your health board in days/hours from the point at which a Fast Track CHC application is made to the care package being provided for the financial year 2018/19?**

This is not recorded centrally. However we can tell you that applications are received electronically and treated as a priority in the Quality Assurance process. Once verbal approval has been given (within 1 hour of receipt), as soon as the referrer has been notified, and as long as care is available this process can be very timely, within a day in many cases. However there can be other factors which hold up this process, e.g. patient not medically fit for discharge, insufficient care package availability etc.

**2. What was the average time period in days/hours from the point at which a Fast Track CHC application is approved to the care package being provided for the financial year 2018/19?**

Fast Track applications are quality assured and a verbal decision is made within 1 hour of receipt of application. The referrer is notified of the decision and care packages can commence as soon as care is available and appropriate equipment (if required) in place.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**3. During the financial year 2018/19, how many applications for fast track CHC did the health board receive?**

399

**4. During the financial year 2018/19, how many applications for fast track CHC were funded?**

399

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**

