



GIG
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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 14th January 2020
Ein Cyf / Our Ref: 19-L-023

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 23rd December 2019. Your request sought information relating to ransomware.

1. In the last 5 years, how many times has your health board suffered from a ransomware attack? Please provide specific dates (months/years) if possible.

1 incident – 12th May 2017

2. How much downtime did this cause (in hours)?

The one infected device (a canteen till) was removed from the network immediately. It was reconfigured to operate in stand-alone mode until replaced. This virus did not cause any downtime to our computers systems across the Health Board

3. Did you pay the ransom? If so, how much was the ransom?

No

4. What was the total cost of the incident to your health board?

As a result of the incident all the canteen tills across the health board were replaced and/or upgraded as a precaution.
This cost the health board £13,584.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.




Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

