



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**  
Prif Weithredwr/Chief Executive: **Tracy Myhill**

**gofalu am ein gilydd, cydweithio, gwella bob amser**  
**caring for each other, working together, always improving**

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 9<sup>th</sup> January 2020  
Ein Cyf / Our Ref: 19-L-002

☎ 01639 648363  
✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services  
Headquarters  
1 Talbot Gateway  
Baglan  
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 3<sup>rd</sup> December 2019. Your request sought information relating to overseas patients. You clarified on 5<sup>th</sup> December 2019 that by "amount owed" you mean the amount of debt still outstanding to the health board as of 3<sup>rd</sup> December 2019.

Please note the figures are supplied by financial year.

- 1. Please can you tell me the amount owed to the Swansea Bay University Health Board by overseas patients not entitled to free treatment here in the UK. If available, please can you provide the amount owed for each year, from 2015 to the current date.**

Please note these figures are for non-European citizens who are therefore *not* entitled to free NHS treatment.

Year	April to June	July to Sept	Oct to Dec	Jan to Mar	Total
2015/16	£0.00	£9,678.16	£3,608.00	£0.00	£13,286.16
2016/17	£0.00	£6,336.00	£18,132.98	£0.00	£24,468.98
2017/18	£0.00	£21,013.27	£5,995.00	£6,183.56	£33,191.83
2018/19	£604.46	£591.79	£2,232.92	£5,101.48	£8,530.65
2019	£767.00	£14,303.44	£0.00	£0.00	£15,070.44

- 2. If available, please can you also provide details on the country of origin of those who owe money and the amount owed please?**

See appendix 1

- 3. Finally, please can you provide details on how much debt owed by those from overseas has been written off by the health board for each year, and**



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe  
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

**any recorded reasons why this could not be recovered.**

Please note that when an invoice is not paid, it is referred to a debt collection agency (DCA). Where we state "unable to chase" below, we are referring to the inability of the DCA to locate the patient, therefore the charge is written off.

<b>Year</b>	<b>Amount</b>	<b>Reason for write off</b>
2015/16	£5,035.36	Unable to Chase
2016/17	£46,209.16	Deceased, Unable to Chase
2017/18	£1,544.03	Unable to Chase
2018/19	£155.01	Unable to Chase
2019	£0.00	

I hope this information is helpful. If you require anything further please contact us at [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via [FOIA.Requests@wales.nhs.uk](mailto:FOIA.Requests@wales.nhs.uk).

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2<sup>nd</sup> Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger  
**Director of Corporate Governance**



Appendix 1

	2015/16	2016/17	2017/18	2018/19	2019
Afghanistan		£555.02			
Angola					£2,843.00
Bangladesh	£2,428.00				
Bermuda					£390.00
Brazil					£427.00
Bulgaria					
Cambodia				£238.00	
Canada			£ 1,408.00		
China	£7,250.16			£604.46	£2,592.44
Egypt				£600.92	
Gambia		£4,114.96			
Germany					
Nigeria					
India		£6,336.00	£855.00	£ 1,632.00	
Ireland					
Japan			£1,885.56		
Kuwait					£842.00
Poland					
Romania					
Saudi Arabia	£ 3,056.00		£312.00		£7,097.00
Slovakia					
South Africa		£13,463.00	£19, 846.27		
Thailand				£ 5,101.48	
Ukraine			£2,693.00		
USA			£6,192.00		£340.00
Vietnam	£552.00				
Unknown				£353.79	£539.00

Total	£13,286.16	£24,468.98	£33,191.83	£ 8,530.65	£15,070.44
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