



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/ Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 16th September 2019
Ein Cyf / Our Ref: 19-H-017

☎ 01639 648363

✉ FOIA.Requests@wales.nhs.uk

[REDACTED]

Corporate Services
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 13th August 2019. Your request sought information relating to the 2018 MHRA report on emollient flammability:

1. Has the information provided by the MHRA been implemented across your Health Board to advise healthcare professionals?

Yes

2. How has this been implemented? Please also provide details of any future intentions.

A local alert (MSA 008) was re-issued summarising the risk and setting out required actions by Health Care Professionals (HCPs), i.e. counselling required for patients. MSA 008 was first issued in 2016 in response to the MHRA alert published in April 2016. An additional patient information leaflet from the MHRA was also made readily available to Health Board HCPs. The alert and patient information leaflet was distributed via the Health Board risk management system - Datix.

3. Has this information provided by the MHRA been implemented across your Health Board to advise the public on how to use emollient skin products safely?

There have been no specific actions completed by the medication safety group to directly inform patients other than the advice that HCPs should provide appropriate counselling to patients when prescribing, supplying and administering **ALL** emollients. Also expectation/ requirement is that all medications are provided to patients with the products patient information leaflet. We are currently waiting for



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

MHRA proposals for measures to promote education and awareness of this risk. Given the availability of emollients to the public, i.e. these can be bought via websites or picked up from a local shop a national approach is required.

4. How has this been implemented? Please also provide details of any future intentions.

See response to question 3

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

