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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 21st May 2019
Ein Cyf / Our Ref: 19-D-034

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🖱 FOIA.Requests@wales.nhs.uk

Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 23rd April 2019. Your request sought information relating to learning disabilities.

Please note that from 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf Morgannwg University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board.

1) As of today (19 April 2019) how many healthcare professionals working for the health board have never attended training on meeting the needs of patients with a learning disability? Could I have the figure as a number and as a percentage of the total healthcare professional workforce.

The Health Board does not hold this information centrally.

However, we can tell you that we currently have 3 WTE Learning Disability Liaison nurse posts across the Health Board. Part of their role is to deliver learning disabilities champion training and there is a programme in place that is supported by the Paul Ridd Foundation <http://paulriddfoundation.org/>. The health board currently has over 100 Learning Disability Champions.

2) Is information on learning disabilities in the induction training for the health boards clinical staff?



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

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Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

There is a specific reference to Learning Disabilities within induction for all staff. The video of Jayne and Jonathon's story is shown to all staff at induction - <http://paulriddfoundation.org/>. Also from April 2019, our Staff Handbook for new starters was updated and this now includes a section on learning disabilities with key responsibilities.

3) The number of complaints the health board has received in the last financial year (18/19) about the care given to someone with a learning disability.

The Health Board has received less than 5 formal complaints in relation to mental health & learning disabilities. We are unable to provide you with the exact number as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

