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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 8th May 2019
Ein Cyf / Our Ref: 19-D-017

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🖱 FOIA.Requests@wales.nhs.uk

Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 9th April 2019. Your request sought information relating to GP surgeries opening times.

Please note that from 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf Morgannwg University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board. Therefore this response takes into account these changes and any information relating to the Bridgend area, will now be held by Cwm Taf Morgannwg University Health Board.

1. How many GP surgeries within the Swansea and Neath Port Talbot area were able to offer extended opening hours beyond the 6.30pm closing times on weeknights during the financial year 2018 to 2019.

Swansea – None

Neath Port Talbot – None

The General Medical Services (GMS) Contract specify core hours as 8am to 6.30pm Monday to Friday [excluding bank holidays], and practices remain responsible for providing care during these periods

2. How many Swansea and Neath Port Talbot GP practices were able to offer Saturday morning appointments to patients during the same period.

Swansea – None

Neath Port Talbot – None



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

The General Medical Services (GMS) Contract specify core hours as 8am to 6.30pm Monday to Friday [excluding bank holidays], and practices remain responsible for providing care during these periods

3. How many GP practices are there in the Swansea area.

Swansea – 29

Neath Port Talbot – 20

Please note the 111 service (which incorporates GP Out of Hours and NHS Direct Wales) service is available within the Health Board area 24 hours a day, seven days a week, and the public can use it both for health information and advice and to access urgent primary care in the out of hours period. The 111 Service includes nurses who are able to triage calls and provide advice to patients over the phone as well as a Clinical Support Hub with a GP and Pharmacist who are also able to telephone triage calls, provide advice to patients and prescriptions when needed.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger

Director of Corporate Governance

