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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd/Chairman: **Andrew Davies**
Prif Weithredwr/Chief Executive: **Tracy Myhill**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

Dyddiad/Date: 2nd May 2019
Ein Cyf / Our Ref: 19-D-005

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Corporate Administration
Headquarters
1 Talbot Gateway
Baglan
Port Talbot, SA12 7BR

[REDACTED]

[REDACTED]

[REDACTED]

I refer to your Freedom of Information Act Request acknowledged by ourselves on 4th April 2019. Your request sought information relating to medication management for people with Parkinsons.

Please note that since we received your request for information, from 1st April 2019 responsibility for providing healthcare services for people in the Bridgend County Borough Council area transferred from Abertawe Bro Morgannwg University Health Board to Cwm Taf University Health Board. In light of this change to ABMU's responsibilities, the organisation's name has changed to Swansea Bay University Health Board.

Training & Staff Awareness

1. What training is provided/sourced by the Board to raise awareness among staff (in particular ward based staff) about the needs of inpatients with Parkinsons?

There is no set training for ward staff, but the Health Board has a specialist Parkinsons Treatment Centre, where we have a Parkinsons Specialist Nurse who will provide advice on an ad hoc basis when a patient is seen on a ward.

2. How many a) staff overall and b) ward based staff have undertaken such training during 2017/18 and 2018/19 to date?

Not applicable see Q1.



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board

Alert System

- 3. Does the Board have any kind of electronic (or other) alert system in place to flag to the Parkinsons service when a person with the condition is admitted to hospital? In a) a planned way or b) an emergency?**

No

- 4. If the Board does not have an alert system, how are the Parkinsons specialist service notified and subsequently involved in the care of a person admitted with Parkinsons(whether or not Parkinsons is the reason for admission or not)?**

Staff will ring the Parkinson's Centre. If a review is required the Parkinsons nurse will attend, but if unavailable then the on-call Neurology team are requested.

Self-administration of medication policies

- 5. Does the Health Board have a self-administration of medication policy? If a policy does not currently exist, are there any current plans to implement one?**

Yes

- 6. If a self-administration policy is not implemented, why is this the case?**

Not applicable

- 7. If a self-administration policy is in place what systems and protocols are in place to a) ensure full and effective implementation and b) monitor its implementation?**

This policy has been used occasionally. This however is currently being reviewed and we are looking to target areas where this could be introduced.

Carers

- 8. Does the Board have a policy that allows carers to visit the person with Parkinsons they care for outside of visiting hours?**

The Health Board has a Flexible Visiting Times Policy. A visitor is defined as anyone who the patient determines is significant to their well-being and whose presence would enhance their time in hospital

- 9. What training do ward staff receive to ensure they fully understand how a carer can support an inpatient with this such as mobilising and their medication regime etc?**

This is embedded within core training.

- 10. What systems and protocols are in place for ward staff to work with carers supporting the person with Parkinsons in hospital to ensure flexibility when the need arises?**

See Q8.



Practical Resources

- 11. Is the Board aware of the practical resources available from Parkinsons UK to support Parkinsons patients getting their medication on time (e.g. laminate bedside clocks, washbags) and resources?**

Yes

- 12. Does the Health Board make use of these practical resources?**

Yes. Patients are encouraged to inform us of any planned admissions and then receive a washbag containing information for the patient on going into hospital, a laminated clock for use at end of bed, a medication card, get it on time stickers as well as a booklet giving information to ward staff on how to care for a patient with Parkinson's.

Patient Safety Incidents

- 13. Are incidents of a) missed Parkinsons medication doses and b) delays to the administration of doses of Parkinsons medication reported as patient safety through local reporting arrangements?**

Yes

- 14. How many Parkinsons patient safety incidents relating to medication were recorded in your Board in the last reporting period?**

2017/18 - <5*

2018/19 - <5*

- 15. How many complaints has the Health Board received about missed or delayed administration of Parkinsons medication in a) 2017/18 and b) 2018/19?**

2017/18 - <5*

2018/19 - 0

* Where fewer than 5 has been indicated we are unable to provide you with the exact number, as due to the low numbers, there is a potential risk of identifying individuals if this was disclosed. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute as unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

I hope this information is helpful. If you require anything further please contact us at FOIA.Requests@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below or register your complaint via FOIA.Requests@wales.nhs.uk.



If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 029 2067 8400.

Yours sincerely



Pam Wenger
Director of Corporate Governance

