Agenda Item 3iii (b)

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<th>Freedom of Information Status Reporting Committee</th>
<th>Open Quality and Safety Committee</th>
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<tr>
<td>Author</td>
<td>Liz Stauber, Committee Services Manager</td>
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<td>Chaired by</td>
<td>Maggie Berry, Non-Officer Member</td>
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<td>Lead Executive Director (s)</td>
<td>Angela Hopkins, Interim Director of Nursing and Patient Experience</td>
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<td>Date of last meeting</td>
<td>05 April 2018</td>
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Summary of key matters considered by the committee and any related decisions made:

- **15-Step Challenge** – members received new guidance from NHS England as to the process of undertaking board visits to non-ward environments. The committee agreed that this was an opportunity to develop its 15-step challenge process to include all board members, not just those who attend the meetings and to visit clinic and community areas as well as hospitals. The Medical Director undertook to develop a framework.

- **Patient Experience Report** – the committee agreed that going forward, it would receive a separate report regarding serious incidents and never events, rather than it be incorporated into the patient experience report.

Key risks and issues/matters of concern of which the board needs to be made aware:

- **Pharmacy and Medicines Management Report** – as part of the regular medicines management report, the committee received an update regarding a pilot of pharmacy technicians supporting medicines administration on wards. The committee expressed concern that despite the pilot proving successful, further roll-out had not been implemented. It also requested an update at its next meeting as to progress in relation to the non-compliance with one of the 18 medication-related patient safety solutions.

- **Catering and Nutrition Update** – the committee undertook a significant discussion with regard to the roll-out of ward hostesses and agreed to receive a report at its next meeting as to the cost benefits, taking into account the requirements of the Nurse Staffing Act (Wales) 2016, as it was regarded as a potential risk. Concerns were also raised in relation to catering subsidiaries and food hygiene ratings and it was agreed assurance would be provided at the June 2018 meeting.

- **Infection Control Report** – members heard discussions were ongoing as to the use of intense decontamination systems following challenges by some of the domestic staff. The situation had been escalated to the Health and Safety Executive and Welsh Government but the health board was the only one in Wales with such issues. It was noted that the Health and Safety Committee would include the issue within its remit.

Delegated action by the committee:

No delegated action was taken by the committee at this meeting.
Main sources of information received:

- Morriston Unit presented a report and patient story to outline progress and work to be undertaken in a number of quality and safety areas;
- A report outlining the outcomes of recent internal audits was received and it was noted that the newly established Health and Safety Committee would take forward the concerns raised as part of the health and safety audit;
- Members were invited to submit comments on the committee’s draft annual report;
- The draft health and care standards annual report was received;
- A report providing an analysis of Ombudsman cases was received;
- The committee noted a report outlining the findings from external inspections and discussed the issues surrounding correspondence with Healthcare Inspectorate Wales following a peer review of cancer services at Princess of Wales Hospital.

Highlights from sub-groups reporting into this committee:

- A report summarising the results and actions following recent clinical audits was received from the Clinical Outcomes Group;
- The clinical governance report from the Emergency Medical Retrieval and Transfer Service was received with no significant issues raised.

Matters referred to other committees:

None identified.

Date of next meeting

| Date of next meeting | 07 June 2018 |

Health Board – Thursday, 31st May 2018