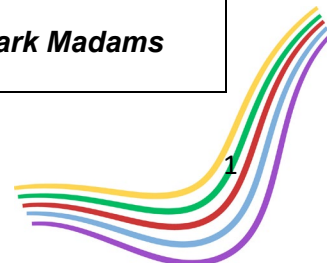
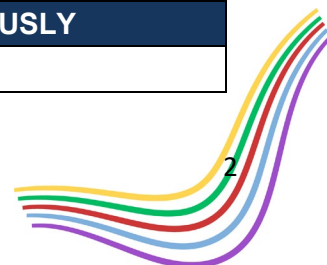


Quality & Safety Group (QSG)
10th March 2026 @ 10:00 – 12:30 pm via Microsoft Teams

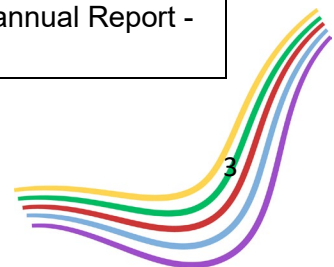
	Topic	Attachment	Timings	Purpose: - Approve - Review - Receive - Discuss - Update - Noting	Lead
PART 1. PRELIMINARY MATTERS					
1.1	Apologies for absence and meeting tracker		10:00	Noting	Chair
1.2	Minutes of meeting February 2026		10:02	Approve	All
1.3	Note the action/escalation log		10:05	Discuss/Update	Chair
1.4	Note the work programme/plan 2026 vs		10:15	Receive	All
PART 2A. QUALITY UPDATES					
2.1	Patient/Staff Story - Morriston		10:17	Present	Manjula Sajeevan (Matron for Cardiac)
2.2	COEG Bi-monthly report Update		10:40	Approval	Helen Dean (Associate Medical Director for Professional Concerns and Quality and Safety)
2.3	Claims Management Learning from settled Claims		10:55	Approval	Hannah Evans (Legal Services Manager)
Part 2B. High Risk Reporting					
2.4	Never Events		11:05	Noting	Nicola Anthony (Assistant Head of Concerns Assurance)
2.5	Use of Emergency Call Number 2222		11:10	Noting	Mark Madams



	<i>(Deferred from Feb)</i>				<i>(Associate Director of Nursing and Patient Experience)</i>
2.6	Developing QI Capabilities		11:15	Noting	Emma Smith <i>(Quality Improvement Manager)</i>
2.8	Listening to People Programme Board update		11.25	Noting	Elizabeth Rix <i>(Executive Director Nursing)</i>
2.9	Quality Management System development		11.30	Noting	Angharad Higgins <i>(Head of Quality & Safety)</i>
2.10	Q & S Pressure Ulcer Performance		11.35	Approval	Rachel Govier Williams <i>(Lead Specialist Tissue Viability Nurse)</i>
2.11	WHC/2025/049: Welsh Health Circular in respect of development and implementation of a Patient Travel Policy		11.40	Approval	Joanne Jones <i>(Head of Support Services)</i>
PART 3. SUB-GROUP REPORTS					
3.1	Patient Stakeholder & Experience February meeting update report	<i>To Follow</i>	11:50	Noting	Alison Clarke <i>(Deputy Director of Allied Health Professions and Health Science)</i> OR Jayne Whitney <i>(Quality Improvement - Suicide Prevention Lead)</i>
PART 4. IMMEDIATE ISSUES FOR ESCALATION NOT DISCUSSED PREVIOUSLY					
Feedback Service Group Leads					



4.1	Primary Community & Therapies (5min)	Verbal	11:55	Verbal	Emily Davies (Head of Nursing for Transformation, Corporate Nursing)
4.2	Neath Port Talbot Singleton (5min)				Sharron Price (Group Nurse Director, Neath Port Talbot and Singleton Service Group)
4.3	Morrison Service Group				Ceri Matthews (Group Nurse Director, Morrison Service Group)
4.4	Mental Health & Learning Disabilities (5min)	Verbal			Michelle Forkings (Nurse Director of Mental Health and Learning Disabilities)
PART 5. ITEMS FOR NOTING					
5.1	Bi-monthly update for External Inspection				Neil Thomas (Assistant Head of Risk & Assurance)
5.2	Complaints about the Welsh Language: Opportunities to Strengthen				Angharad Higgins (Head of Quality & Safety) Jordan Morgan-Hughes (Welsh Language Lead)
PART 6. NEXT MEETING AGENDA ITEMS					
6.1	Date of next meeting 14/04/2026 Meeting Chair – Raj Krishnan	Papers and reports due for 01/04/2026 <ul style="list-style-type: none"> • Never Events - Nicola Anthony • Safeguarding Report - Nicola Edwards/Katharine Thomas • External Inspections/Risk Register - Neil Thomas • Medicines Management quarterly report - Judith Vincent • Lymphoedema Network- Dr Melanie Thomas • Controlled Drugs Bi-annual report - Judith Vincent/Rhys Howell • SG Controlled Drugs Governance Quarterly Report - All SGs • SG Controlled Drugs Governance Biannual Report - Morrison & MHL 			



				<ul style="list-style-type: none"> • SG Controlled Drugs Governance Annual Report - NPTSSG • Spinal Network - Scott Hurford • Major Trauma Network - Andrea Bradley • Reg 28 progress bi-annual update to track themes & learning - Hannah Evans • Quality Strategy Implementation Review (<i>Deferred from Feb</i>) – AH • Patient/Staff Story – MH & LD Service Group
IN COMMITTEE- QSG Members only				
(3.2)	Safeguarding Report		12:25	Katharine Thomas <i>(Deputy Head of Safeguarding)</i>

