

Joint Commissioning Committee
17 September 2024
Agenda Item 3.3.2

Reporting Committee	Quality and Patient Safety Committee (QPSC)
Chaired by	Susan Elsmore
Lead Executive Director	Director of Nursing & Quality
Date of Meeting	2nd September, 2024

Summary of key matters considered by the Committee and any related decisions made

1. PATIENT STORY

Members received an ITV media clip which involved a young woman (HL) who formerly was an in-patient in Ty Llidiard the Children and Adolescent mental Health Unit on the Princess of Wales site with a diagnosis of Anorexia Nervosa. The video interviewed Helen and explained the progress that had been made by the unit whilst in special measures. The importance of patient engagement was seen as a critical element in the success working with young people to improve services. Members acknowledged how difficult it can be to tell your story and applauded the patient who has gone on to undertake her medical training. The story also highlighted the collaborative working between the former WHSSC and NCCU in supporting the Health Board in improving the service.

2. FEEDBACK CORONOR'S INQUEST

Members received a presentation containing an update following the Conclusion of the inquest concerning the death of a young woman (aged 29), who was a patient from HDUHB who sadly took her own life whilst an inpatient at a Women's Enhanced Medium Secure (WEMMS) Unit in London. Members noted that the coroner's inquest hearing was held in the West London Coroner's Court and concluded on 23 July 2024. The inquest was held in public with a jury of 8. The recommendations arising from the hearing were shared and it was noted that NHS England have decommissioned the services following a review. The implications of this will be considered as part of the Mental Health Strategy.

The Director of Mental Health and Vulnerable Groups explained that he was currently working with Welsh Government around continuing healthcare, which is a complex area. In response, an independent member stated that little had changed as how continuing health care was managed, it was costly and demand was increasing. It was agreed that these concerns would be escalated to the Joint Commissioning Committee.

3. WELSH KIDNEY NETWORK REPORT

Members received a report outlining the current Quality and Patient Safety issues within the services that are commissioned by the Welsh Kidney Network (WKN) across Wales and a summary of the highest scoring risks was provided.

4. COMMISSIONING TEAM AND NETWORK UPDATES

Reports from individual Commissioning Teams were received and taken by exception. Members noted the information presented and a summary of the services in escalation as attached. The key points for each service are summarised below and updates regarding services in escalation are attached in the tables at the end of the report.

4.1 Cancer & Blood

Quality issues for services relating to the Cancer and Blood Commissioning Team Portfolio.

South Wales Plastic Surgery

It was reported that this service provided by SBUHB remained at Level 2 of the Escalation process and was the only NWJCC commissioned service where patients were waiting over 104 weeks. In July 2024, however, the NWJCC agreed to fund some of this additional capacity focusing on higher priority clinical groups who will receive their surgery before the end of December 2024. This was discussed at the July 2024 JCC and MG meetings. Further consideration will be given in August/September 2024 to the remaining funding required to meet the target in full, taking into account the context of the wider JCC financial position.

Neuroendocrine Tumours

It was noted that following a patient concern a review of the service provided by CVUHB was to be undertaken. The commissioning team will support the review and consideration given to the findings. The timescales and terms of reference are yet to be agreed.

4.2 Cardiac

Members received an update of the quality issues for services relating to the Cardiac Commissioning Team Portfolio.

Obesity Surgery Waiting Times

It was noted that there has been no improvement in the waiting list position for Salford and little or no activity undertaken over the last twelve months. NWJCC are working closely with providers to open up the pathway to South Wales Service as an alternative, and Llais will be updated in relation to this pathway when it becomes available.

4.3 Neurosciences

Members received an update of the quality issues for services relating to the Neurosciences Team Portfolio.

Deep Brain Stimulation

The service provided by North Bristol NHS Trust (NBNHST) remains temporarily suspended for new referrals. Work is ongoing to secure a temporary alternate pathway into University College Hospitals London (UCL) in partnership with Cardiff and Vale University Health Board (CVUHB) which was agreed by the Senior Leadership Team (SLT) on 19th August 2024. NWJCC are in discussion with NBNHST to gain assurance on the issues raised with a view to reopening the pathway subject to those assurances. NWJCC had reallocated funding to address the Neurosurgery risk and agreed additional money within the ICP for 2024-2025.

4.4 Women & Children

Members received an update on the quality issues for services relating to the Women & Children Commissioning Team Portfolio.

Children's Hospital For Wales

A reset meeting is due to take place on the 18th September to consider the services in escalation and undertake a collaborative approach to agreeing the way forward. It was noted that the Director of Nursing CVUHB had written providing assurance on the review which had been undertaken relating to pressure damage issues on the Paediatric Intensive Care Unit and the actions that had been taken to address the issues.

Princess of Wales Hospital (POW)

Members were informed of the planned closure of the Maternity and Neonatal Unit within Princess of Wales Hospital Bridgend, (POW) and CTMUHB from the 2nd September, 2024 for 12 weeks. This was due to essential maintenance work to be undertaken in both the Neonatal and Maternity Unit. Assurance was given that plans were in place to redirect patient flow.

Wales Fertility Institute

Members were informed that a positive HFEA report had been received by the service. No critical or major concerns within the service were highlighted. Four staff members have passed the exam to be the person responsible (PR). The team agreed that the service has met the required standard to be de-escalated from level 4 to level 3. NWJCC continue to work with the provider on service improvements.

4.5 Mental Health

Members received an update of the quality issues for services relating to the Mental Health and Vulnerable Groups for the former WHSSC Commissioning Team Portfolio.

Eating Disorders (ED)

The new unit in Tŷ Glyn Ebwy Hospital, Hillside and Ebbw Vale was reported at the last meeting to be a 2Q service with an action plan in place with the JCC, via the Framework agreement processes, to improve areas relating to training and supervision arrangements. The service has evidenced improvement in various areas since the last review but quality issues remain, therefore, it is now a 3Q service.

Mother and Baby Unit / North

It was noted that provisional works have begun on the new Mother and Baby Unit in Cheshire and Wirral. Recruitment for the required posts has begun with the ward manager in post. The scheme has been delayed considerably due to increased costs from the contractor which Cheshire and Wirral Partnership have formally declined and a new tender process has commenced.

4.6 Intestinal Failure (IF) – Home Parenteral Nutrition

Members received an update on the quality issues for services relating to the Intestinal Failure Commissioning Team Portfolio. Members noted that there have been some challenges with regards to robust consultant cover within the Intestinal Failure service. This is an issue which remains closely monitored via the commissioning assurance meetings held with Cardiff and Vale University Health Board

5.0 OTHER REPORTS RECEIVED

Members received reports on the following.

5.1 Services in Escalation Summary

Members noted the content of the report and a copy of each of the services in escalation is attached to the report at **Appendix 1**.

5.2 Quality and Safety Report - Ambulance and 111

A report providing an update on quality and safety matters for the Ambulance and 111 commissioned services was received.

5.3 Care Quality Commission (CQC)/ Health Inspectorate Wales (HIW) Summary Update

A briefing on Healthcare Inspectorate Wales (HIW) and Care Quality Commission (CQC) reports published during the period June 2024 to July 2024 was presented to the committee.

5.4 Incident and Concerns Report

Members received a report outlining the incidents and concerns reported to WHSSC and the actions taken for assurance.

5.5 Joint Commissioning Committee Risk Register

The transitional amalgamated risk register for the JCC was presented to the committee, which encompasses risks scoring 15 and above taken from the commissioning teams and directorate risk registers across the former EASC, NCCU and WHSSC predecessor organisation risk registers. This Risk Register was approved by the JCC in July 2024, and considered by the CTM Hosted Bodies Audit and Risk Committee (ARC) in August 2024. Members noted the significant amount of work done to bring this together, mindful there was still a lot of work to be done with scores and assessing risks to ensure consistency across the range of NWJCC services.

6. ITEMS FOR INFORMATION

Members received a number of documents for information only:

- QPSC Distribution List.

7. ANY OTHER BUSINESS

None to note.

Key risks and issues/matters of concern and any mitigating actions

- Continuing health care and the impact on patients that receive commissioned services, as the concerns continue from the committee.
- Patient story forward to JCC on 17 September 2024.
- An update on the DBS Temporary Service Change was provided and would be relevant for HBs.
- It was important to note that the reset meeting was taking place for Neonatal Cot and PICU and the meeting will be an opportunity to discuss and agree actions/objectives in collaboration with the provider health board.

Summary of services in Escalation

- Attached (**Appendix 1**)

Matters requiring Committee level consideration and/or approval

None

Matters referred to other Committees

As above.

Confirmed minutes for the meeting are available upon request

Date of Next Scheduled Meeting

TBC