

**Cyfarwyddwr Cyffredinol Grŵp Iechyd, Gofal Cymdeithasol a'r  
Blynyddoedd Cynnar / Prif Weithredwr GIG Cymru**

**Director General Health, Social Care & Early Years Group / NHS  
Wales Chief Executive**



**Llywodraeth Cymru  
Welsh Government**

Abigail Harris  
Chief Executive  
Swansea Bay University Health Board

Our Ref: JP/MR/SB

11 March 2025

Dear Abi

### **NHS Oversight and Escalation Arrangements**

In line with the NHS oversight and escalation framework, escalation levels are considered at least twice a year. This includes an assessment of each health organisation against the six escalation domains, and discussions with partners around the current issues, concerns and progress since the last review.

I am writing to confirm that following a recent assessment, there has been a change to the escalation status of your organisation.

In recognition of performance improvements, performance and outcomes related to:

- Child and Adolescent Mental Health Services will be de-escalated from level 4 (targeted intervention) to level 3 (enhanced monitoring).
- Planned care will be de-escalated from level 4 (targeted intervention) to level 3 (enhanced monitoring).

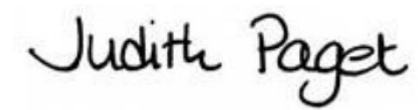
All other areas will remain unchanged and the escalation levels are as follows:

- Level 4 for finance, strategy and planning.
- Level 4 for performance and outcomes relating to cancer, urgent and emergency care and quality of care related to HCAs.
- Level 3 for maternity and neonatal services.
- Level 3 for performance and outcomes relating to planned care and CAMHS.

Welsh Government colleagues will be in contact to agree the details of the revised escalation framework and the requirements from the health board and will continue to

provide the necessary support and advice, including regular escalation, JET and IQPD meetings with subject specific discussions as and when considered necessary.

Yours sincerely

A handwritten signature in black ink that reads "Judith Paget". The script is cursive and fluid, with the first letters of each word being capitalized and slightly larger than the rest of the letters.

**Judith Paget CBE**