

Digital Record...

Electronic Pathology Test Requesting implemented NPTH & Morriston inpatient wards

- 116 out of 240 locations live 48%
- Improvements in patient safety - 91% reduction in patients bled unnecessarily in live ETR areas
- Increased efficiencies – 40% reduction in average time for authorised full blood count results available in the record (58 to 25 mins)
- Potential efficiency savings



**Improvements
in Patient
Safety**

Mobilising the Workforce...

Community Mobilisation

- 100% of community staff (2400) now using an iPad to improve patient care and deliver efficiencies
- Health Visitors mobile app to manage their caseloads and outcome appointments at the point of care additional 95 contacts per week

Developed in-house, the Caseload app is allowing Health Visiting teams across the health board connect to the information they need, when they need it, allowing them more time to do what they do best.

Opposite: Carla, Flying Start



33%

More appointments per week being attended by Bridgend Health Visiting teams

compared to the same period in 2017.



Patient Flow...

SIGNAL, Electronic White Board Solution :

- Live across Singleton Hospital following success in SAU

SAU results

- Nursing Handover reduced by 30 mins
- Doctor generating post-take list: 45 mins → < 2 mins
- No missing patient information
- Access from anywhere in hospital
- Improved IG compliance
- Improved team working
- Increased digital readiness, ambition and skills



Improved patient safety

Efficiency savings

Reduce clinical risk

Digital Record...

II-Wales View of Patient Diagnostic results and Clinical Documents

- Supports regional working with Hywel Dda and the underpinning ARCH programme
- During September 2018, 5% (6,000) of results reviewed by ABMU staff were analysed and reported on elsewhere in Wales i.e. 6,000 telephone calls/repeat tests avoided (£500k per year)
- Electronic transmission of clinic letter to GPs saving £33k per year
- Implementation of primary to secondary referrals saving 4.2wte band 2 staff
- Strategic partner to other HB -once for Wales approach – SLA DMS



**Improved Patient
Safety
Reduced Clinical
Risk**

Patient Empowerment...

Patient Text Reminder Service

- Live across 32 specialities
- DNA rates reduced:
 - New: from 7.1% to 6.7%
 - Follow Up: from 9.0% to 6.9%

Further potential for benefits realisation
and improving patient experience by

Decrease in

