



## Management response

### Abertawe Bro Morgannwg University Health Board

Report title: Structured Assessment 2018

Completion date: [received 27 March 2019](#)

Document reference:1000A2018-19

Ref	Recommendation	Intended outcome/ benefit	High priority (yes)	Accepted (yes/no)	Management response	Completion date	Responsible officer
R1	<b>Governance</b> The Health Board should put an action plan in place to ensure that the National Fraud Initiative (NFI) data matches it receives in January 2019 are prioritised for review and where necessary investigated in a timely manner.	To detect potential fraud or overpayment and gain assurance that counter-fraud arrangements are working effectively.	Yes	Yes	The allocation of resource to undertake work on matches generated as part of the 2018/19 National Fraud Initiative will be addressed as part of the process for producing the overall counter fraud work plan for 2019/20.  Once details of all matches have been	31 <sup>st</sup> May 2019	Finance Director

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					<p>made available by Cabinet Office/Wales Audit Office colleagues via the NFI secure website, a plan will be produced detailing how the work will be taken forward, by who, and with an indicative timetable for completion. This will ensure that identified 'high risk' matches are prioritised.</p> <p>This plan, together with the level of resource allocated, will remain under review throughout the year.</p>		

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R2	<p><b>Governance</b></p> <p>Whilst the Quality &amp; Safety Committee has access to relevant quality metrics and performance information, the Committee should review its information requirements and the way in which it is reported, to avoid duplication or gaps, and ensure reports more clearly identify risks and assurances.</p>	To ensure that the information received by the Quality & Safety Committee meets its needs for effective scrutiny of risks and assurance on quality, safety and patient experience, and performance against quality priorities.	Yes	Yes	<p>The Quality and Safety Committee is under new chairmanship and a review has commenced to assess information requirements and develop a new suite of reporting.</p> <p>The review will consider good practice in other organisations and will be complementary to the broader Health Board Integrated Performance report.</p>	18 <sup>th</sup> April 2019	Associate Director of Performance
R3	<p><b>Governance</b></p> <p>The Information Governance Board is an effective forum for driving the information governance agenda, but its</p>	To ensure sufficient strategic oversight to help the Health Board deliver its digital strategy and	-	Yes	The Information Governance Board has not been constructed to provide strategic oversight of	30th June 2019	Interim Chief Information Officer (CIO)

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	focus is too operational to fully support the Health Board's wider digital ambition. The Health Board should ensure that there is sufficient strategic oversight of its digital ambition.	wider digital ambition.			<p>the Health Board's (HBs) digital ambition, rather it oversees information governance and is chaired by the SIRO. The Informatics Programme Board (IPB) chaired by the CIO provides oversight of the HBs digital plans. The IPB currently has membership comprising of senior stakeholders from across the organisation, the Independent Member for Informatics and NWIS.</p> <p><b>Action:</b> The roles of both the Information Governance Board (IGB) and the</p>		

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					Informatics Programme Board (IPB) will be reviewed as part of strengthening Health Board governance arrangements.		
R4	<p><b>Productivity and efficiency</b></p> <p>The Health Board should broaden its use and reporting of benchmark data (such as CHKS) to reduce unwanted variation and inform service and efficiency improvements.</p>	To make better use of benchmarking data for identifying where efficiencies can be made and to inform prudent and values-based approaches.	Yes	Yes	The Health Board, from April 2019, is establishing a Health Care Value and Efficiency Group under the joint chairmanship of the Executive Medical Director and the Finance Director. This will be a key driver to improve and align assessment and actions in response to benchmark data and the Efficiency	March 2019	Director of Finance

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					<p>Framework. The Group is to be part of our Transformation Programme governance.</p> <p>The Development of the Board's IMTP/ Annual Plan has been informed by benchmarking data derived from sources such as Albatross and CHKS. This year the Board refreshed its Clinical Services Plan setting out our intentions for the next five years. The redesign and transformation plans within the refresh are underpinned by both internal and externally</p>		

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					<p>commissioned benchmarking data.</p> <p>External Benchmarking has been complemented by the development of a Clinical Variation Tool to promote identification and understanding of internal variation across a range of metrics.</p> <p>Key to the development of benchmarking of both technical and allocative value will be clinical engagement. A Medical Directors Variance Forum has been established and the Board will look to develop a framework</p>		

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					<p>to work with clinicians across the organisation.</p> <p>Benchmark data is informing the development of plans to deliver the 19/20 annual plan and financial plan, particularly efficiency, cost control and cost down, and High Value Opportunities. This will establish a platform to inform 3 year IMTP Planning.</p>		
R5	<p><b>Asset management</b></p> <p>The Health Board should develop an estates strategy, linked to the clinical services plan and IMTP, and reflected in the capital plan.</p>	To support resource prioritisation and reduction in backlog maintenance, and delivery of the Health	Yes	Yes	The Health Board has commissioned an Independent Consultant to providing a gap analysis on the current information	March 2019	Director of Therapies and Health Science / Chief

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		Board's longer-term plans.			<p>available and assist in the development of an Estate Strategy, aligned with the Clinical Strategy and the IMTP.</p> <p>A specification was developed in January has been reviewed and is currently going through the procurement process.</p>		Operating Officer (COO)