

Management response form

Ref	Recommendation	Commentary on planned actions	Completion date for planned actions	Responsible officer (title)
R1	<p>Quality and Safety Framework</p> <p>The Health Board should update its Quality and Safety Framework to reflect its new organisational structure. The framework should identify the arrangements from “floor to board” to ensure a consistent approach to quality and safety across the organisation.</p>	<p>The Health Board will revise its quality and safety governance Framework to ensure an effective quality management system that reflects the new operational arrangements to be introduced under Organising for Success. Alongside this we will continue our engagement in national work to develop QMS and revision of Quality, Safety and Improvement Framework to reflect the outcome this work.</p>	March 2027	Executive Director of Nursing and Patient Experience Executive Medical Director

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R2	<p>Quality and Safety Attendance</p> <p>The Health Board should ensure that there is consistent attendance at the Health Board Quality and Safety Group from both Nurse and Medical Directors to strengthen shared responsibility of the quality agenda.</p>	<p>The Health Board will strengthen clinical attendance at key quality and safety groups through the following actions:</p> <ol style="list-style-type: none"> 1. Review of terms of reference for QSG onwards to reflect the changes introduced under Organising for Success and to ensure responsibility across clinical executives and processes for escalation for non-engagement. 2. Clinical Executives to meet with their professional groups within service groups to remind them of their responsibilities within the Quality and Safety Group terms of reference 	<p>September 2026</p> <p>April 2026</p>	<p>Executive Director of Nursing/ Executive Medical Director/ Executive Director of Allied Health Professionals and Health Sciences</p> <p>Executive Director of Nursing/ Executive Medical Director/ Executive Director of Allied Health Professionals and Health Sciences</p>

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R3	<p>Duty of Candour e-learning The Health Board must routinely monitor and report on completion rates for the Duty of Candour e-learning training module.</p>	<p>1. Quarterly reporting to Patient Safety and Compliance Group of Quality and Safety Group of the total number of staff completing training</p>	October 2026	Head of Concerns Assurance