

Audit Report - 1st April 2025 to 31st March 2026 = Swansea Bay University Health Board												
General Medical Services (GMS)	Swansea Bay							ALL WALES				
	Visit Type	HB Annual Visits Due	No. In progress	No. Recoveries	Value of recoveries	Value of Duplicate Recoveries	Total Recoveries	All Wales Visits Due	All Wales No. in progress	All Wales Value of Recoveries	All Wales Value of Duplicate Recoveries	All Wales Total Recoveries
GMS 2024 - 2025	Combined		25				£14,407.66		197			£251,104.95
GMS 2025-2026	Routine	10	10	203	£3,788.82	£4,635.00	£8,423.82	103	102	£85,806.70	£74,502.43	£160,309.13
	Revisit	25	5	439	£5,315.92	£763.85	£6,079.77	148	54	£48,503.83	£6,589.04	£55,092.87
	TOTAL	35	15	642	£9,104.74	£5,398.85	£14,503.59	251	156	£134,310.53	£81,091.47	£215,402.00

General Ophthalmic Services (GOS)	Swansea Bay					ALL WALES		
	Visit Type	Annual Visits Planned	No. In progress	No. Recoveries	Value of recoveries	All Wales visits due	All Wales No. in progress	All Wales Value of Recoveries
GOS 2024-2025	Combined		13		£1,783.68		100	£16,316.67
GOS 2025-2026	Routine	19	18	52	£1,739.02	151	129	£14,541.93
	Revisit	1	1	3	£27.33	9	9	£3,844.04
	TOTAL	20	19	55	£1,766.35	160	138	£18,385.97

General Pharmacy Services (GPS)	Swansea Bay					ALL WALES			
	Visit Type	Annual Visits Planned	No. In progress	No. Recoveries	Value of recoveries	All Wales visits due	All Wales No. in progress	No. Recoveries	All Wales Value of Recoveries
GPS 2024 - 2025	Combined		34		£2,901.20		238		£48,153.27
GPS 2025 - 2026	Routine	33	33	2	£934.84	232	200	22	£9,409.46
	TOTAL	33							

New Recovery process					
	Quarter Period	Amount of Dispensing GP Practices	Value of Recoveries	All Wales Dispensing GP Practices	All Wales Value of Recoveries
DISPENSING 2025-2026	Quarter 4 2024/25 (Jan to Mar 2025)	1	£392.17	64	£24,444.29
Dispensing GP practices should not dispense to patients who live within 1.6 kms / 1 mile from a Local Community Pharmacy					

GMS Summary									
PRACTICE	Routine or Revisit	Overall Sample size	Claim errors	Error % recovery	Value of recovery	Value of Duplicate recovery	Total recovery	Breakdown of Recoveries and individual services with 10% or more error rate	Advisory Notes
Practice 1	Routine	275	7	2.55%	£194.60	£20.06	£214.66	Contraceptives and Warfarin A. Duplicate recoveries on Flu and Pertussis	• The planned visits were sent to the HB for 2025/26 Visit Plan. These are subject to change due to ad hoc visits or closures/mergers. • All closed visit files have been authorised by the Health Board GMS team with any concerns/issues being addressed. • The duplicate amount of recovery is due to the practice submitting certain additional claims for the same patient more than once. This is a new audit check by PPV and feedback and lessons learnt are being shared to reduce these errors. • The Health Board have been advised of each recovery made in a detailed report and where necessary the Health Board will follow up directly with the practice/Local Counter Fraud regarding any concerns. • PPV work collaboratively with Health Board managers and Local Counter Fraud to assist with any concerns that may arise. • Training/support is given to practices by PPV after their visit when requested. • Revisits are taking longer than expected due to 100% check of claims, which is expected to have higher claim error rates when checking 100% of claims. • Revisits are triggered when the claim error % is 10% or over on any individual service in the routine visit sample, it is not based off the % recovery as a whole. • Recovery % is based off the sample total and the claim errors made. The recovery % may look higher due to a smaller amount of claims being sampled.
Practice 2	Routine	361	45	12.47%	£977.58	£461.74	£1,439.32	Care Homes, Contraceptives, Gonadorelin, Imms, Learning Disabilities, Minor Surgery, DOAC/R, Ukrainian Refugees and Wound Care. Duplicate recoveries on Care Homes, Gonadorelin, Flu, RSV and Shared Care	
Practice 3	Routine	684	40	5.85%	£1,030.84	£401.54	£1,432.38	Care Homes, Contraceptives, Imms, Learning Disabilities, DOAC/R, Shared Care and Wound Care. Duplicate recoveries on Contraceptives, Flu Gonadorelin, DOAC/R and RSV	
Practice 4	Routine	493	11	2.23%	£306.08	£944.97	£1,251.05	Care Homes, Contraceptives, Flu, Imms, Minor Surgery, DOAC/R and Shared Care. Duplicate recoveries on Initiation of Insulin, Care Homes, Gonadorelin, Transgender and Flu	
Practice 5	Routine	273	37	13.55%	£489.02	£1,978.79	£2,467.81	Flu, Gonadorelin, DOAC/R, Pertussis, RSV and Shared Care. Duplicate recoveries on Covid, Gonadorelin, Imms, Learning Disabilities, DOAC/R, RSV and Shared Care	
Practice 6	Routine	332	14	4.23%	£157.71	£266.31	£424.02	Flu, Imms and Warfarin A. Duplicate recoveries on Gonadorelin, Flu, Imms and Warfarin A	
Practice 7	Routine	366	22	6.01%	£237.01	£61.50	£298.51	Contraceptives and Wound Care. Duplicate recoveries on DOAC/R	
Practice 8	Revisit	2829	219	7.74%	£2,729.08	£0.00	£2,729.08	Care Homes and Shared Care	
Practice 9	Routine	217	13	5.99%	£223.24	£479.19	£702.43	Flu, Gonadorelin, Imms, DOAC/R and Shared Care. Duplicate recoveries on Gonadorelin, Flu, Imms and DOAC/R	
Practice 10	Routine	331	14	4.23%	£172.74	£20.90	£193.64	Flu, Imms, DOAC/R and Warfarin A. Duplicate recoveries on Flu and Warfarin B	
Practice 11	Revisit	503	24	4.77%	£428.45	£331.54	£759.99	DOAC/R, Shared Care and Warfarin A. Duplicate recoveries on DOAC/R Shared Care and Warfarin A	
Practice 12	Routine						In progress		
Practice 13	Revisit	1012	185	18.28%	£2,075.95	£405.18	£2,481.13	Imms, DOAC/R and Shared Care. Duplicate recoveries on DOAC/R and Imms	
Practice 14	Revisit	65	0	0.00%	£0.00	£27.13	£27.13	Gonadorelin. Duplicate recoveries on Gonadorelin	
Practice 15	Revisit	299	11	3.68%	£82.44	£0.00	£82.44	Wound Care	

GOS Summary							
PRACTICE	Routine or Revisit	Overall Sample size	Claim errors	Error % recovery	Value of recovery	Breakdown of Recoveries and individual services with 10% or more error rate	Advisory Notes
Practice 1	Routine	103	0	0.00%	£0.00	All claims verified	• The planned visits were sent to the HB for 2025/26 Visit Plan. Numbers are subject to change due to ad hoc visits or closures/mergers. • As contractors are transitioning to electronic records, remote access and physical visits are progressing well
Practice 2	Routine	103	0	0.00%	£0.00	All claims verified	
Practice 3	Routine	N/A				Unable to undertake visit - Practice closure	
Practice 4	Revisit	188	3	1.60%	£27.33	GOS 4 claims	
Practice 5	Routine	103				In progress	
Practice 6	Routine	102	14	13.73%	£586.44	GOS 3 and EHEW claims	
Practice 7	Routine	103	11	10.68%	£472.00	EHEW claims	
Practice 8	Routine	103	2	1.94%	£10.00	Claim recovery under 10% per service	
Practice 9	Routine	103	4	3.88%	£84.98	Claim recovery under 10% per service	
Practice 10	Routine	103	1	0.97%	£10.17	Claim recovery under 10% per service	
Practice 11	Routine	103	3	2.91%	£39.57	Claim recovery under 10% per service	
Practice 12	Routine	103	5	4.85%	£119.45	GOS 4 claims	
Practice 13	Routine	103	4	3.88%	£155.39	Claim recovery under 10% per service	
Practice 14	Routine	103	2	1.94%	£55.02	Claim recovery under 10% per service	
Practice 15	Routine	102	1	0.98%	£22.00	Claim recovery under 10% per service	
Practice 16	Routine	103	3	2.91%	£110.00	EHEW claims	
Practice 17	Routine	103	0	0.00%	£0.00	All claims verified	
Practice 18	Routine	103	2	1.94%	£74.00	Claim recovery under 10% per service	
Practice 19	Routine	103	0	0.00%	£0.00	All claims verified	

GPS Summary

PRACTICE	In progress	Closed	Value of recovery	Advisory Notes
Practice 1		Yes	£0.00	No recoveries have yet been made in the last financial year as we are awaiting evidence and HB responses.
Practice 2		Yes	£0.00	
Practice 3	Yes			
Practice 4		Yes	£934.74	
Practice 5	Yes			
Practice 6	Yes			
Practice 7		Yes	£0.00	
Practice 8		Yes	£0.00	
Practice 9		Yes	£0.00	
Practice 10		Yes	£0.00	
Practice 11	Yes			
Practice 12		Yes	£0.00	
Practice 13		Yes	£0.00	
Practice 14		Yes	£0.00	
Practice 15		Yes	£0.00	
Practice 16	Yes			Practice closed
Practice 17		Yes	£0.00	
Practice 18	Yes			
Practice 19	Yes			
Practice 20		Yes	£0.00	
Practice 21	N/a	N/a	N/a	
Practice 22	Yes			
Practice 23		Yes	£0.00	
Practice 24		Yes	£0.00	
Practice 25		Yes	£0.00	
Practice 26		Yes	£0.00	
Practice 27	Yes			
Practice 28		Yes	£0.00	
Practice 29		Yes	£0.00	
Practice 30		Yes	£0.00	
Practice 31	N/a	N/a	N/a	
Practice 32	Yes			
Practice 33		Yes	£0.00	