



Meeting Date	23rd July 2024	Agenda Item	
Report Title	Quality & Safety Performance Report		
Report Author	Charlotte Angell, Health Board Performance Support Officer Performance		
Report Sponsor	Darren Griffiths, Director of Finance and Performance, Acting Deputy Chief Executive		
Presented by	Darren Griffiths, Director of Finance and Performance, Acting Deputy Chief Executive		
Freedom of Information	Open		
Purpose of the Report	The purpose of this report is to provide an update on the current performance of the Health Board at the end of the most recent reporting period (June 2024) in delivering key local performance measures as well as the national measures outlined in the 2024/25 NHS Wales Performance Framework.		
Key Issues	<p>The Integrated Performance Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.</p> <p>Following revision in May 2024 reporting to give focus on the measures to be monitored as part of Targeted Intervention (TI) escalation for performance and outcomes additional charts have been added where previously indicated.</p> <p>Key high level issues to highlight this month are as follows: -</p> <p><u>Unscheduled Care</u></p> <ul style="list-style-type: none"> - Performance against the 4-hour access has reduced by 0.5% to 77.6% in June 2024. - Performance against the 12-hour wait has improved in June 2024 to 980 from 1,115. - In June 2024, there were 590 ambulance to hospital handovers taking over 1 hour; this is a decrease of 105 compared with the previous month. - In June 2024, 2,890 ambulance hours were lost in handover delays compared to 3,158 in the previous month. - There was a decrease in the average number of patients who were deemed clinically optimised in June 2024 (Pathway of care delays). The average number of clinically optimised patients decreased from 252 in the previous month to 242 in June 2024. 		



Planned Care

- OP waits remain under the 52 week Ministerial target level in June 2024, a position sustained since October 2023.
- At the end of June 2024, there were 1,477 patients waiting over 104 weeks for treatment an improvement of 102 from the previous month.
- In June 2024 there were just 4 patients waiting over 14 weeks for a therapy service, 2 in dietetics and 2 in Speech and Language therapy.
- In June 2024, there was a decrease in the number of patients waiting over 8 weeks for specified diagnostics. The position improved from 3,576 to 3,493. The breakdown is as follows: -
 - Endoscopy= 2,963
 - Cardiac tests= 482
 - Other Diagnostics = 48

Cancer

- The final Single Cancer Pathway (SCP) measure of patients receiving definitive treatment in May 2024 was 57%, which is 1% higher than the figure reported in April 2024 (this measure is always reported a month in arrears due to data validation).
- 229 patients were waiting in excess of 63 days at the end of May 2024.

Mental Health

- Performance against the Mental Health Measures continues to be maintained. However, one of the Welsh Government targets was not achieved in April 2024.
- In May 2024, 64% of patients waited less than 26 weeks for Psychological Therapy. This was below the national target of 95%.

Child and Adolescent Mental Health Services (CAMHS)

- Access times for crisis performance has been maintained at 100% in March 2024.
- Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance showed a modest improvement of 3% to 29% in May 2024.
- Note: S-CAMHS now included with P-CAMHS measure. Access to therapeutic interventions remains strong at 98% within 28 days, however access to assessment remains a challenge at 41% (within 28 days) in month (an improvement of 18% on the previous month).

Nationally Reportable Incidents

- In June 2024, there were 4 Nationally Reportable Incidents reported.
- There were no new Never Events reported in June 2024.



	<p><u>Patient Experience</u></p> <ul style="list-style-type: none"> - June 2024 data is included in this report showing 93% satisfaction through 5,535 surveys. 			
Specific Action Required	Information	Discussion	Assurance	Approval
	✓		✓	
Recommendations	<p>Members are asked to:</p> <ul style="list-style-type: none"> • NOTE the Health Board performance against key measures and targets. • NOTE that the report will evolve to include more information on the Target Intervention section. • NOTE that work has commenced to develop and add key reporting measures for Primary and Community Care Services 			



QUALITY & SAFETY PERFORMANCE REPORT

1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local Quality & Safety measures.

2. BACKGROUND

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- **Quadruple Aim 1:** People in Wales have improved health and well-being with better prevention and self-management
- **Quadruple Aim 2:** People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- **Quadruple Aim 3:** The health and social care workforce in Wales is motivated and sustainable
- **Quadruple Aim 4:** Wales has a higher value health and social care system that has demonstrated rapid improvement and innovation, enabled by data and focused on outcomes

In recent years, performance management against the Performance Framework targets has been undertaken by reviewing the previous months' performance, to reduce the reporting function during the COVID-19 pandemic. Welsh Government have now deemed it appropriate to move away from reporting performance against the 'Quadrants of Harm' and focus will return to providing comprehensive performance updates in line with the All-Wales Performance Management Framework 2024/25.

3. GOVERNANCE AND RISK ISSUES

Appendix 1 of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

5. RECOMMENDATION

Members are asked to:

- **NOTE** the Health Board performance against key measures and targets.
- **NOTE** that the report will evolve to include more information on the Targeted Intervention section.



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Un Bae Ar y Cyd

One Bay Way

- **NOTE** that work has commenced to develop and add key reporting measures for Primary and Community Care Services



Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input checked="" type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input checked="" type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input checked="" type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
Quality, Safety and Patient Experience		
<p>The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.</p> <p>There are no directly related Equality and Diversity implications as a result of this report.</p>		
Financial Implications		
<p>At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.</p>		
Legal Implications (including equality and diversity assessment)		
<p>A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.</p>		
Staffing Implications		
<p>A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.</p>		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
<p>The '5 Ways of Working' are demonstrated in the report as follows:</p>		



- **Long term** – Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives.
- **Prevention** – the NHS Wales Delivery framework provides a measurable mechanism to evidence how the NHS is positively influencing the health and well-being of the citizens of Wales with a particular focus upon maximising people’s physical and mental well-being.
- **Integration** – this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** – in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** – Corporate and Service Groups leads are key in identifying performance issues and identifying actions to take forward.

Report History	The last iteration of the Quality & Safety Performance Report was presented to Quality & Safety committee in June 2024. This is a routine monthly report.
Appendices	Appendix 1: Quality & Safety performance report



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Appendix 1- Quality & Safety Performance Report July 2024



CONTENTS PAGE

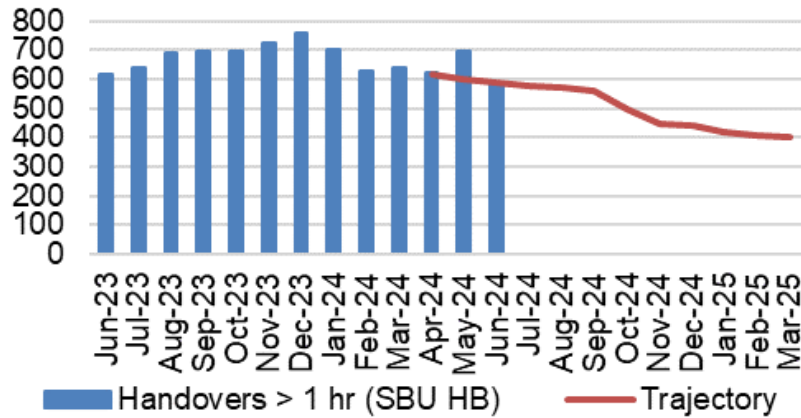
		Page numbers:
1. <u>TARGETED INTERVENTION METRICS PERFORMANCE</u>		11-21
• <u>Unscheduled Care</u>		12-14
• <u>Planned Care and Cancer</u>		15-18
• <u>CAMHS</u>		19
• <u>INFECTION CONTROL</u>		20-21
2. HARM QUADRANT- HARM FROM COVID ITSELF		
2.1 <u>Overview</u>		22
2.2 Updates on key measures:		23
• COVID cases		23
3. HARM QUADRANT- HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM		
3.1 <u>Overview</u>		24-26
3.2 Updates on key measures:		
• <u>Unscheduled care</u>		27-34
• <u>Fractured Neck of Femur (#NOF)</u>		35-36
• <u>Healthcare Acquired Infections</u>		37-39
• <u>Pressure Ulcers</u>		39
• <u>Serious Incidents</u>		40
• <u>Inpatient Falls</u>		41
• <u>Discharge Summaries</u>		41
• <u>Crude Mortality</u>		42
4. HARM QUADRANT- REDUCTION IN NON-COVID ACTIVITY		
4.1 Overview		43-44
4.2 Updates on key measures:		
• <u>Planned care</u>		45-48
• <u>Theatre Efficiency</u>		49

• <u>Diagnostics & Therapies</u>	50
• <u>Cancer</u>	51-52
• <u>Follow-up appointments</u>	53
• <u>Patient Experience</u>	54
• <u>Complaints</u>	55
5. HARM QUADRANT- HARM FROM WIDER SOCIETAL ACTIONS/ LOCKDOWN	
5.1 <u>Overview</u>	56-57
5.2 Updates on key measures:	
• <u>Adult Mental Health</u>	58
• <u>Child and Adolescent Mental Health</u>	59
<u>APPENDIX 2: SUMMARY OF KEY MEASURES BY SERVICE GROUP</u>	60-64
<u>APPENDIX 3: INTEGRATED PERFORMANCE DASHBOARD</u>	65-68

1. TARGETED INTERVENTION METRICS PERFORMANCE

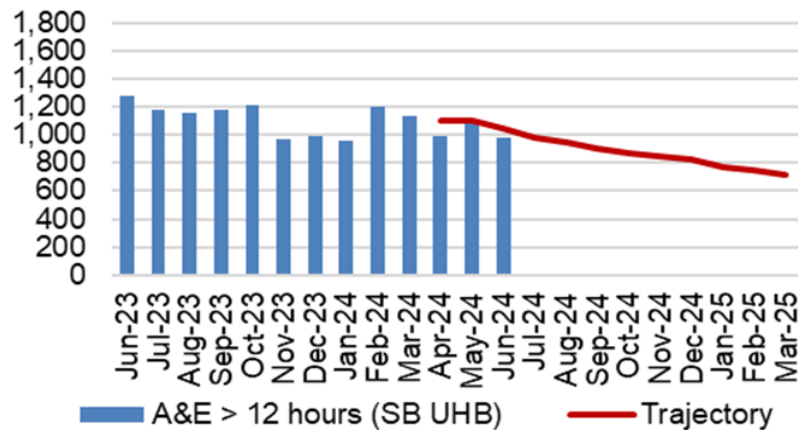
URGENT AND EMERGENCY CARE

1. Ambulance handovers over 1 hour



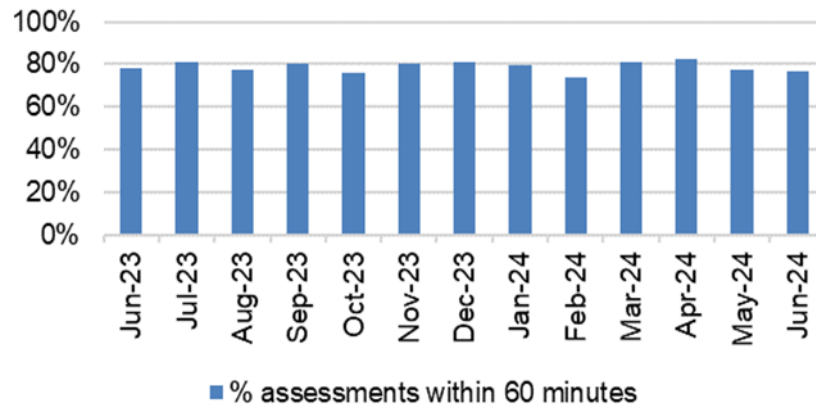
1. The number ambulance handovers over 1 hour has seen a reduction in June 2024. The number of handovers over 1 hour decreased from 695 in May 2024 to 590 in June 2024, which is in line with the outlined trajectory.

2. A&E waits over 12 hours



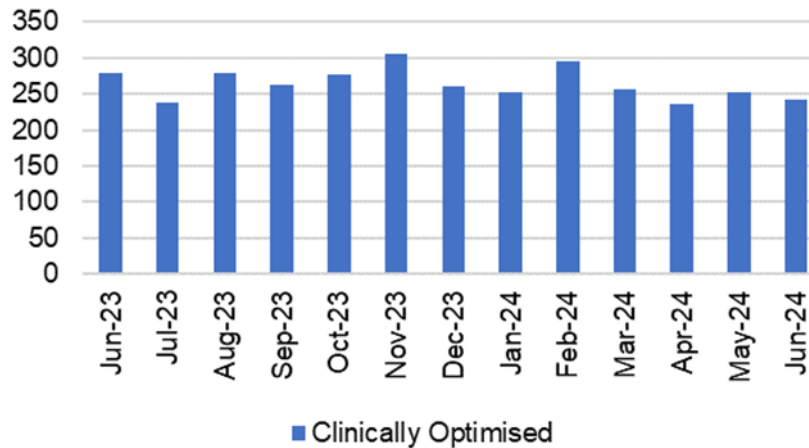
2. Performance against the 12-hour wait has improved in-month and is currently performing slightly below the outlined trajectory. The number of patients waiting over 12-hours in the Emergency Department reduced to 980 in June 2024, from 1,115 in May 2024.

3. Median time from arrival to assessment within 60 mins



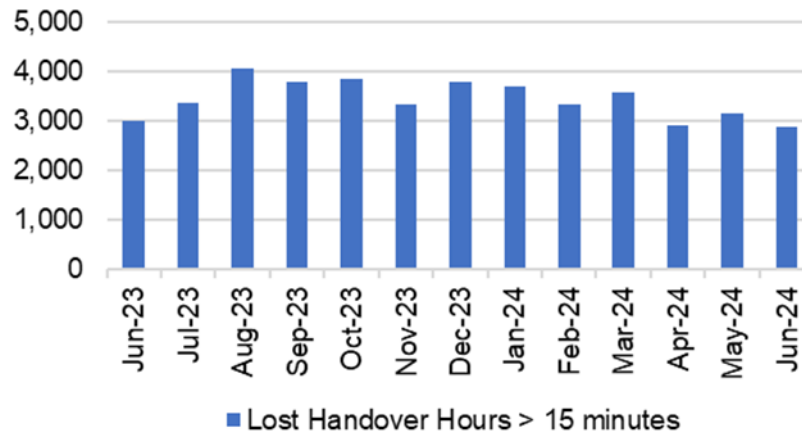
3. In June 2024 76.81% of patients received their first assessment within 60 minutes of their arrival at the Emergency Department. This is a reduction of 0.7% on the figure reported in May 2024 (77.53%).

4. Continuing reduction in pathway of care delays



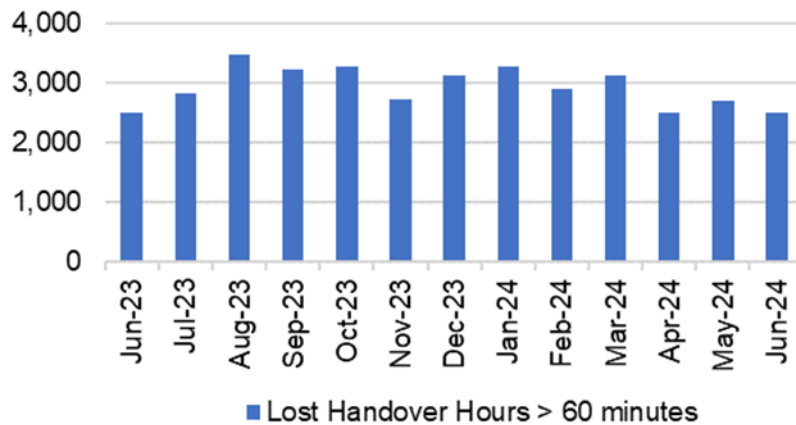
4. There was a reduction in the average number of patients who were deemed clinically optimised in June 2024. The average number of clinically optimised patients decreased from 252 in May 2024 to 242 in June 2024.

5. Lost Ambulance Hours Total



5. The ambulance handover lost hours rate has seen a reduction in June 2024. The ambulance handover lost hours decreased from 3,158 in May 2024 to 2,890 in June 2024.

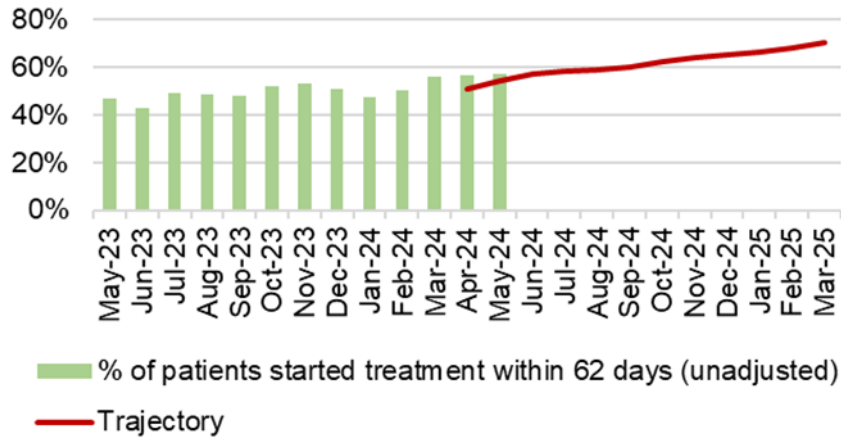
6. Lost Ambulance Hours over 1 hour



6. There has been a reduction in the number of lost ambulance hours over 1 hour in June 2024. There were 2500 lost hours over 1 hour in June 2024 which is a reduction of 194 compared with 2694 in May 2024.

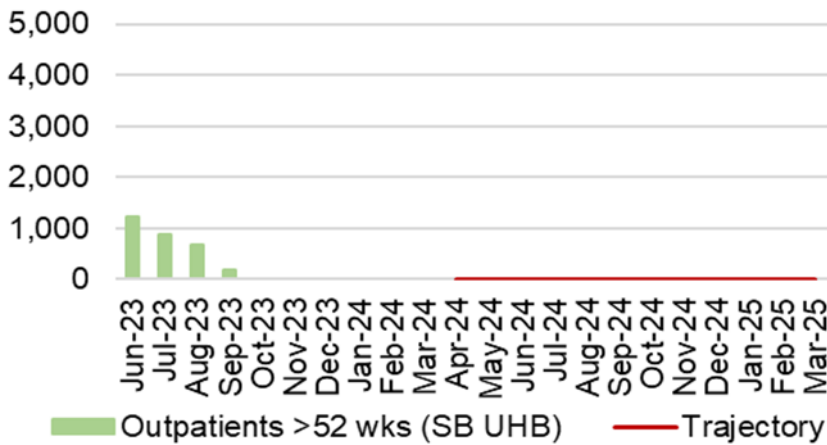
PLANNED CARE & CANCER

1. Single Cancer Pathway



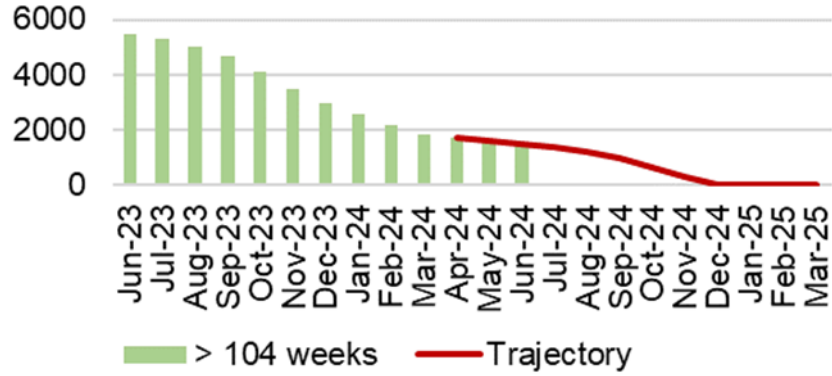
1. The final SCP performance for May 2024 was 57%, which is higher than the figure reported in April 2024. Performance is currently above the submitted trajectory (54%).

2. Outpatients waiting over 52 weeks



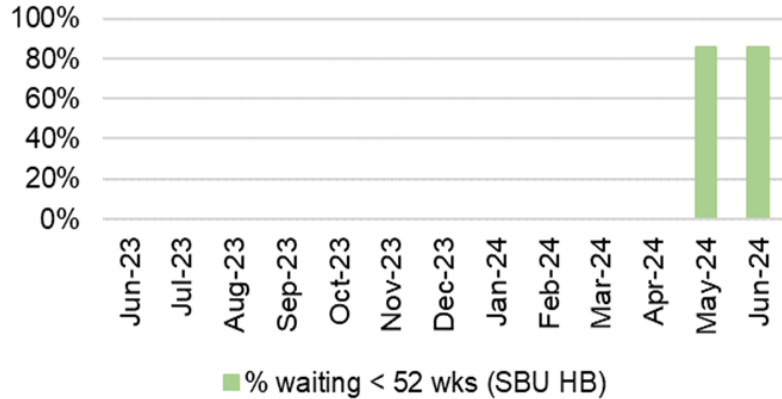
2. The number of patients waiting over 52 weeks for a first outpatient appointment remained below the Ministerial target level of 0 in June 2024. This position has been sustained since October 2023.

3. 104 week waits – all pathways



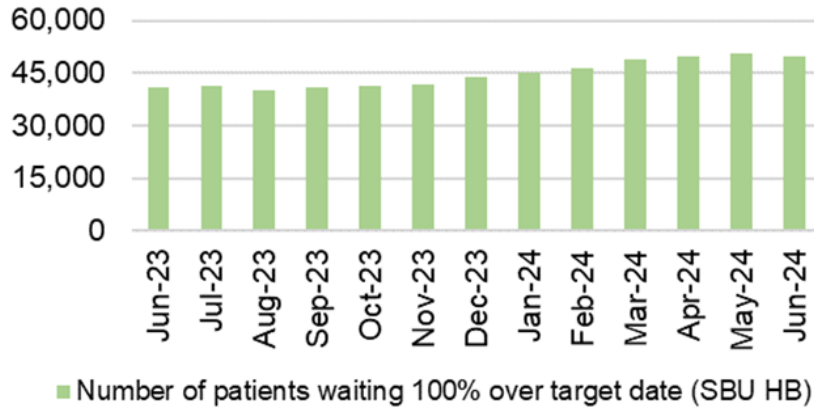
3. June 2024 saw an in-month reduction of 6% in the number of patients waiting over 104 weeks for treatment. The number decreased from 1,579 in May 2024 to 1,477 in June 2024.

4. % of patients waiting under 52 weeks (all pathways)



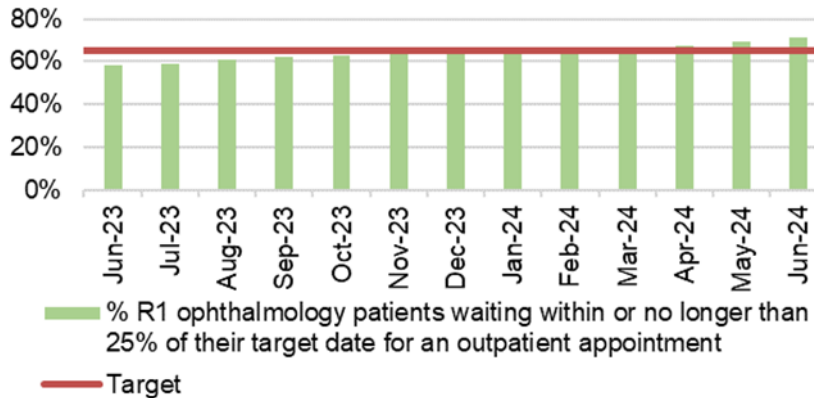
4. The percentage of patients waiting under 52 weeks for treatment decreased slightly in-month. In June 85.3% of patients were waiting under 52 weeks, compared with 85.8% in May 2024.

5. Delayed follow ups over 100%



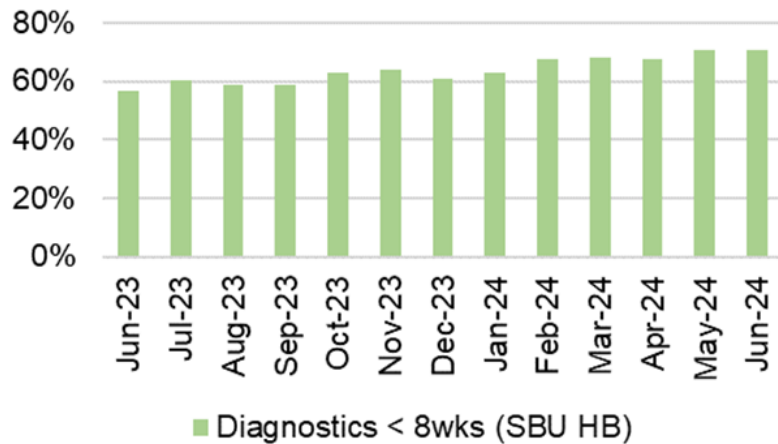
5. The number of patients waiting 100% over target for a follow-up appointment decreased in June 2024. There were 49,585 patients waiting 100% over their target date in June, a reduction of 1,061 when compared to May 2024 (50,646).

6. R1 Ophthalmology



6. In June 2024 71.2% of Ophthalmology RI patients were waiting within their clinical target date or within 25% of their target date. This is a 1.7% increase on the figure reported in May 2024.

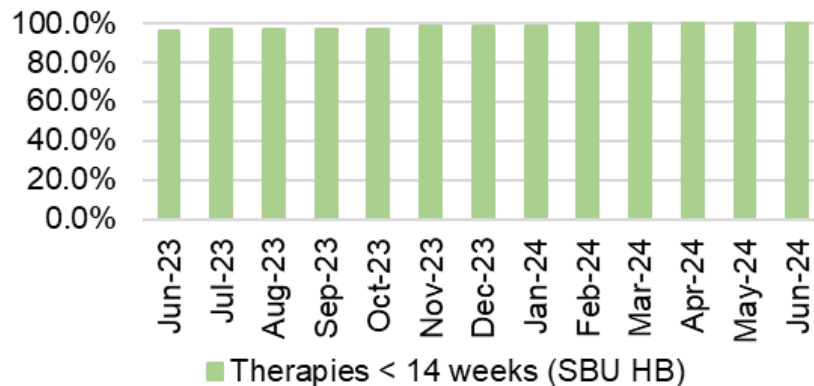
7. Percentage of Patients waiting 8 weeks for a diagnostic test



7. In June 2024, there was an increase in the percentage of patients waiting less than 8 weeks for a diagnostic test. It increased from 70.5% in May 2024 to 70.8% in June 2024.

More detail on the number of patients waiting by diagnostic test is provided later in this report.

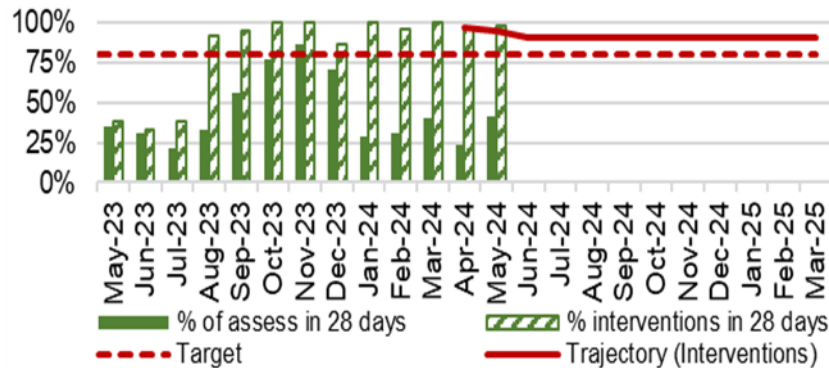
8. Patients waiting 14 weeks for therapy services



8. In June 2024, 99.93% of patients were waiting less than 14 weeks for therapy services; this is a slight deterioration when compared with the figure reported in May 2024. The 0.07% equates to 4 patients, 2 in dietetics and 2 in speech and language therapy.

CAMHS

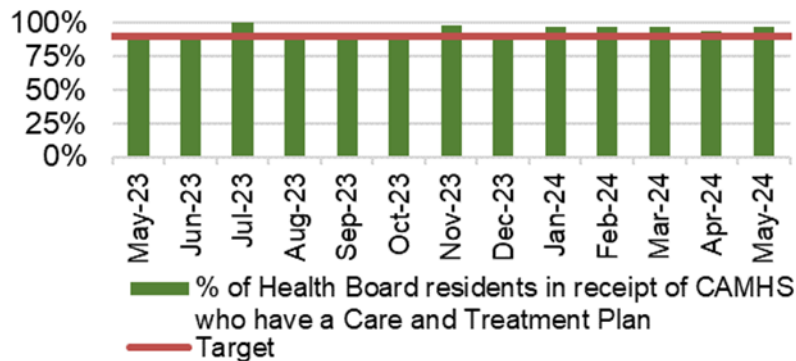
1. LPMHSS assessments with 28 days and therapeutic assessment within 28 days



1. The percentage of routine assessments undertaken within 28 days increased to 41% in May 2024 from 23% in April 2024.

In May 2024, 98% of therapeutic assessments were undertaken within 28 days. This is above the outlines trajectory for May 2024.

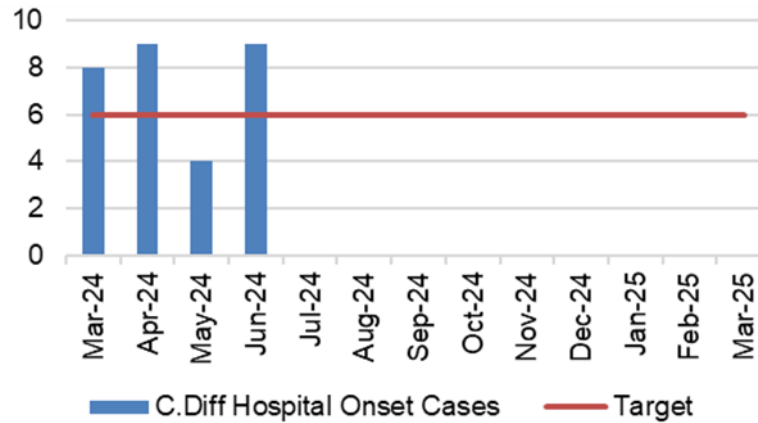
2. Residents in receipt of a valid care and treatment plan



2. The percentage of residents in receipt of a valid care and treatment plan remained above the 80% target, achieving 97% in May 2024.

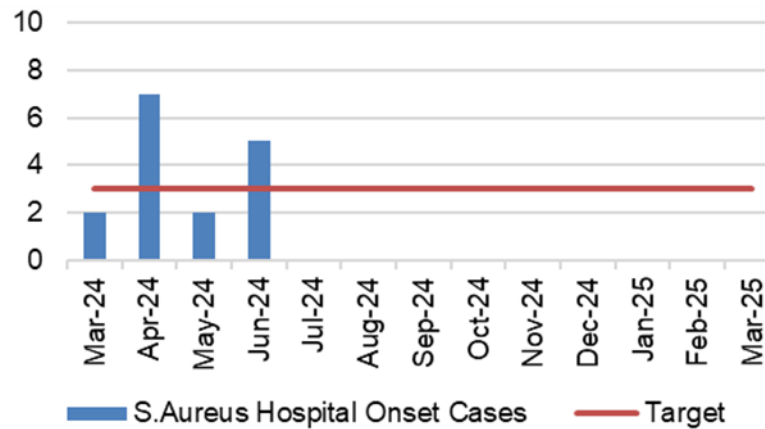
HEALTHCARE ACQUIRED INFECTIONS

1. C. Difficile



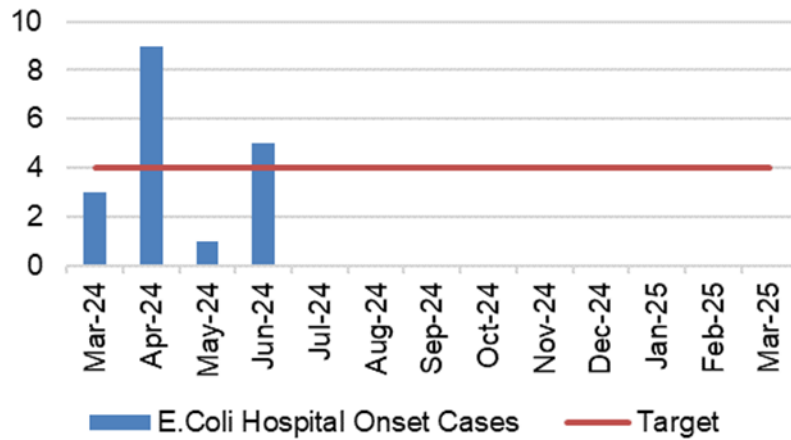
1. There were 9 hospital onset cases of C. Difficile reported in June 2024. This is 5 more than reported in May 2024 and is above the target of a maximum of 6 cases per month.

2. Staph aureus



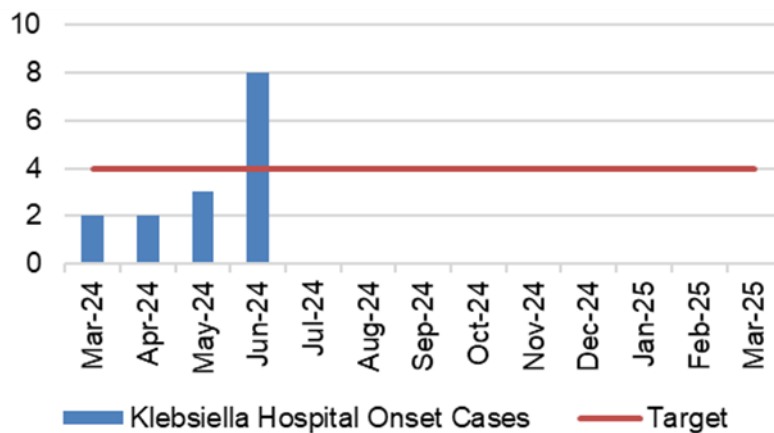
2. There was an increase in the number of hospital onset cases of Staph aureus reported in June 2024. The number of cases reported increased to 5 in June 2024, compared to 2 in May 2024. This is above the target of a maximum of 3 cases per month.

3. E-coli








3. There were 5 hospital onset cases of E.Coli reported in June 2024. This is 4 more than the figure reported in May 2024 and is above the target of a maximum of 4 cases per month.

4. Klebsiella



4. The number of hospital onset cases of Klebsiella reported increased to 8 in June 2024 from 3 in May 2024. This is above the target of a maximum of 4 cases per month.

Harm quadrant- Harm from Covid itself																	
Measure	Locality	National/ Local Target	HB Trajectory	Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
					Number of new COVID19 cases*	HB Total				60	84	132	139	175	80	214	174
Number of staff referred for Antigen Testing	HB Total																
Number of staff awaiting results of COVID19 test*	HB Total				0	0	0	0	0	0	0	0	0	0	0	0	0
Number of COVID19 related incidents*	HB Total				90	23	33	37	35	21	43	35	21	17	28	24	25
Number of COVID19 related serious incidents*	HB Total				0	0	0	0	0	0	1	1	0	1	0	0	0
Number of COVID19 related complaints*	HB Total				0	0	0	1	1	1	0	0	0	0	0	0	0
Number of COVID19 related risks*	HB Total																
Number of staff self isolated (asymptomatic)*	Medical				0												
	Nursing Registered				0												
	Nursing Non Registered				0												
	Other				0												
Number of staff self isolated (symptomatic)*	Medical				0												
	Nursing Registered				3												
	Nursing Non Registered				0												
	Other				4												
% sickness*	Medical				0.0%												
	Nursing Registered				0.1%												
	Nursing Non Registered				0.0%												
	Other				0.1%												
	All				0.1%												

3.1 Updates on key measures

COVID TESTING																																																						
Description	Current Performance	Trend																																																				
1. Number of new COVID19 cases in Swansea Bay population area	<p>1. Number of new COVID cases In June 2024, there were an additional 70 positive cases recorded bringing the cumulative total to 121,700 in Swansea Bay since March 2020.</p>	<p>1. Number of new COVID19 cases for Swansea Bay population</p> <table border="1"> <caption>Estimated data for New positive COVID19 cases in Swansea Bay</caption> <thead> <tr> <th>Month</th> <th>New positive COVID19 cases</th> </tr> </thead> <tbody> <tr><td>Jun-22</td><td>350</td></tr> <tr><td>Jul-22</td><td>600</td></tr> <tr><td>Aug-22</td><td>200</td></tr> <tr><td>Sep-22</td><td>200</td></tr> <tr><td>Oct-22</td><td>150</td></tr> <tr><td>Nov-22</td><td>150</td></tr> <tr><td>Dec-22</td><td>400</td></tr> <tr><td>Jan-23</td><td>200</td></tr> <tr><td>Feb-23</td><td>250</td></tr> <tr><td>Mar-23</td><td>380</td></tr> <tr><td>Apr-23</td><td>150</td></tr> <tr><td>May-23</td><td>100</td></tr> <tr><td>Jun-23</td><td>50</td></tr> <tr><td>Jul-23</td><td>100</td></tr> <tr><td>Aug-23</td><td>150</td></tr> <tr><td>Sep-23</td><td>150</td></tr> <tr><td>Oct-23</td><td>200</td></tr> <tr><td>Nov-23</td><td>100</td></tr> <tr><td>Dec-23</td><td>200</td></tr> <tr><td>Jan-24</td><td>150</td></tr> <tr><td>Feb-24</td><td>50</td></tr> <tr><td>Mar-24</td><td>50</td></tr> <tr><td>Apr-24</td><td>50</td></tr> <tr><td>May-24</td><td>50</td></tr> <tr><td>Jun-24</td><td>70</td></tr> </tbody> </table>	Month	New positive COVID19 cases	Jun-22	350	Jul-22	600	Aug-22	200	Sep-22	200	Oct-22	150	Nov-22	150	Dec-22	400	Jan-23	200	Feb-23	250	Mar-23	380	Apr-23	150	May-23	100	Jun-23	50	Jul-23	100	Aug-23	150	Sep-23	150	Oct-23	200	Nov-23	100	Dec-23	200	Jan-24	150	Feb-24	50	Mar-24	50	Apr-24	50	May-24	50	Jun-24	70
Month	New positive COVID19 cases																																																					
Jun-22	350																																																					
Jul-22	600																																																					
Aug-22	200																																																					
Sep-22	200																																																					
Oct-22	150																																																					
Nov-22	150																																																					
Dec-22	400																																																					
Jan-23	200																																																					
Feb-23	250																																																					
Mar-23	380																																																					
Apr-23	150																																																					
May-23	100																																																					
Jun-23	50																																																					
Jul-23	100																																																					
Aug-23	150																																																					
Sep-23	150																																																					
Oct-23	200																																																					
Nov-23	100																																																					
Dec-23	200																																																					
Jan-24	150																																																					
Feb-24	50																																																					
Mar-24	50																																																					
Apr-24	50																																																					
May-24	50																																																					
Jun-24	70																																																					

4. HARM QUADRANT- HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

4.1 Overview

Measure	Locality	National/ Local Target	HB	Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
					Unscheduled Care												
Number of ambulance handovers over one hour	Morrison	Improvement trajectory towards 0 by Mar 24	590		615	643	693	695	696	723	762	701	629	638	623	694	589
	Singleton				0	0	1	0	0	1	0	3	0	0	2	1	1
	Total				615	643	694	695	696	724	762	704	629	638	625	695	590
% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	Morrison	Improvement compared to same month in 22/23			62.0%	62.0%	62.3%	63.8%	63.9%	62.0%	62.8%	63.5%	60.1%	62.8%	62.9%	64.4%	64.0%
	NPTH			97.2%	99.3%	99.0%	98.3%	98.8%	99.1%	99.2%	99.2%	99.4%	98.4%	97.8%	97.9%	97.1%	
	Total			76.1%	76.0%	76.2%	77.0%	76.6%	75.3%	74.7%	76.6%	74.3%	75.7%	77.3%	78.1%	77.6%	
Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	Morrison	Improvement trajectory towards 0 by Mar 24	1050		1,274	1,175	1,154	1,177	1,206	969	994	959	1,197	1,132	990	1,114	978
	NPTH				0	4	2	3	1	0	0	0	0	4	1	2	
	Total				1,274	1,179	1,156	1,180	1,207	969	994	959	1,197	1,132	994	1,115	980
Stroke																	
% of patients who have a direct admission to an acute stroke unit within 4 hours*	Morrison	59.8% (UK SNAP average)			23.8%	25.0%	22.7%	23.3%	33.3%	19.6%	11.1%	12.3%	12.5%	38.5%	26.9%	34.5%	18.4%
	Total			23.8%	25.0%	22.7%	23.3%	33.3%	19.6%	11.1%	12.3%	12.5%	38.5%	26.9%	34.5%	18.4%	
	Morrison			42.9%	52.1%	34.1%	58.1%	23.8%	34.0%	52.8%	57.6%	47.5%	42.9%	50.0%	53.6%	46.2%	
% of patients who receive a CT scan within 1 hour*	Morrison	54.5% (UK SNAP average)			42.9%	52.1%	34.1%	58.1%	23.8%	34.0%	52.8%	57.6%	47.5%	42.9%	50.0%	53.6%	46.2%
	Total			42.9%	52.1%	34.1%	58.1%	23.8%	34.0%	52.8%	57.6%	47.5%	42.9%	50.0%	53.6%	46.2%	
	Morrison			92.9%	91.7%	97.7%	86.0%	92.9%	92.0%	86.1%	93.2%	91.5%	92.9%	94.4%	87.5%	84.6%	
% of patients who are assessed by a stroke specialist consultant physician within 24 hours*	Morrison	84.2% (UK SNAP average)			92.9%	91.7%	97.7%	86.0%	92.9%	92.0%	86.1%	93.2%	91.5%	92.9%	94.4%	87.5%	84.6%
	Total			92.9%	91.7%	97.7%	86.0%	92.9%	92.0%	86.1%	93.2%	91.5%	92.9%	94.4%	87.5%	84.6%	
	Morrison			12.5%	11.1%	75.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%	
% of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 *minutes	Morrison	12 month improvement trend			12.5%	11.1%	75.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%
	Total			12.5%	11.1%	75.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%		
	Morrison			66.7%	65.1%	47.3%	72.0%	71.6%	69.5%	57.0%	49.4%	35.2%	31.3%	41.5%	45.7%	40.4%	
Fractured Neck of Femur (NOF)																	
Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Morrison	75%			95.9%	95.9%	96.8%	97.0%	97.0%	97.0%	97.0%	97.0%	97.4%	97.2%	97.8%	97.6%	
Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Morrison	75%			28.9%	31.6%	31.3%	31.1%	30.6%	30.8%	32.4%	33.8%	35.0%	34.1%	33.9%	33.1%	
NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Morrison	75%			72.5%	72.9%	73.7%	74.6%	74.2%	73.4%	72.9%	69.7%	66.9%	69.4%	69.8%	70.6%	
Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Morrison	75%			81.1%	81.4%	81.8%	82.2%	82.4%	81.6%	83.0%	83.9%	83.6%	83.5%	84.6%	85.0%	
Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Morrison	75%			74.3%	74.2%	73.4%	72.7%	72.5%	73.9%	74.8%	75.4%	75.2%	75.5%	76.1%	75.4%	
Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Morrison	75%			71.5%	73.1%	72.9%	72.5%	73.1%	72.9%	73.2%	73.6%	73.4%				
30 day mortality rate - Casemix Adjusted	Morrison	Monitor			5.6%		6.7%			6.0%		4.8%					

Measure	Locality	National/ Local Target	HB Trajectory	Trend	SBU													
					Healthcare Acquired Infections													
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
Number of E.Coli bacteraemia cases	PCCS Community	12 month reduction trend	9		12	13	9	15	6	11	6	10	10	11	7	10	8	
	PCCS Hospital		0		0	1	1	0	0	0	0	0	0	0	0	0	0	0
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Morrison		7		7	6	11	6	3	11	5	6	2	4	5	4	5	
	NPTH		1		2	0	2	0	0	1	0	1	1	0	3	0	0	
	Singleton		2		2	4	2	2	2	9	1	1	2	0	4	1	3	
	Total		19		25	25	27	23	11	32	12	19	17	19	19	16	16	
Number of S.aureus bacteraemia cases	PCCS Community	12 month reduction trend	2		5	13	4	3	4	6	8	4	2	3	4	3	3	
	PCCS Hospital		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0	0	
	Morrison		3		6	0	3	4	4	5	3	4	3	3	4	3	2	
	NPTH		0		1	0	0	0	0	0	1	1	1	0	0	0	0	
	Singleton		1		1	1	2	3	2	3	4	2	1	1	4	1	1	
	Total		6		13	14	10	10	10	14	17	11	7	8	12	7	7	
Number of C.difficile cases	PCCS Community	12 month reduction trend	3		7	6	3	7	4	18	8	7	5	3	6	9	5	
	PCCS Hospital		0		0	0	1	0	1	0	0	0	1	1	0	0		
	MH&LD		0		0	0	0	0	0	0	0	0	1	0	0	0		
	Morrison		5		10	10	11	16	12	11	10	13	12	14	9	6	11	
	NPTH		0		0	0	0	1	0	2	1	1	0	0	1	1	2	
	Singleton		1		3	2	2	3	1	2	2	1	2	2	2	1	4	
	Total		9		20	18	17	27	18	33	21	22	20	22	20	19	22	
Number of Klebsiella cases	PCCS Community	12 month reduction trend	3		5	0	6	5	1	4	5	5	7	2	5	5	5	
	PCCS Hospital		0		0	0	0	0	0	0	0	1	0	0	0	0		
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	1	0	
	Morrison		3		0	3	2	7	4	1	1	4	2	2	3	3	3	
	NPTH		0		1	0	0	0	0	0	0	1	0	0	0	0	3	
	Singleton		1		0	0	2	0	1	3	0	0	0	0	2	1	2	
	Total		7		6	3	10	12	6	8	6	11	9	5	10	11	13	
Number of Aeruginosa cases	PCCS Community	12 month reduction trend	0		1	0	1	1	0	0	0	0	0	0	0	0		
	PCCS Hospital		0		0	0	0	0	0	0	0	0	0	0	0	0		
	MH&LD		0		0	0	0	0	0	0	0	0	0	0	0	0		
	Morrison		1		1	2	0	1	0	1	2	1	0	0	0	1	0	
	NPTH		0		0	0	0	0	0	0	0	0	0	0	0	0		
	Singleton		1		1	0	0	0	2	1	1	0	0	0	0	0		
	Total		2		4	2	1	2	2	2	3	2	0	0	0	1	0	
Compliance with hand hygiene audits	PCCS	95%			-	100.0%	100.0%	-	100.0%	90.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	MH&LD		98.5%	99.3%	99.0%	100.0%	99.5%	96.8%	97.4%	98.2%	94.3%	97.5%	100.0%	95.8%	96.7%			
	Morrison		96.7%	93.6%	97.2%	94.0%	96.2%	92.6%	95.7%	96.0%	96.6%	81.8%	79.5%	81.4%	78.2%			
	NPTH		90.0%	100.0%	95.2%	100.0%	77.3%	93.9%	80.0%	-	100.0%	90.0%	100.0%	71.4%	100.0%			
	Singleton		85.7%	100.0%	88.4%	91.9%	96.8%	98.7%	97.3%	100.0%	96.6%	100.0%	100.0%	97.8%	97.0%			
	Total		94.8%	96.8%	95.5%	96.0%	96.6%	95.3%	96.8%	97.6%	96.7%	88.2%	90.1%	91.0%	85.9%			

Measure	Locality	National/ Local Target	HB Trajectory	Trend	SBU												
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Serious Incidents & Risks																	
Number of Nationally Reportable Incidents	PCCS	Monitor			1	2	4	1	0	3	1	0	0	2	0	2	2
	MH&LD				0	0	2	0	1	0	0	0	1	2	0	0	1
	Morrison				2	3	1	3	2	4	2	4	1	3	2	0	1
	NPTH				0	0	0	0	2	0	1	0	0	1	1	0	0
	Singleton				1	1	2	1	0	1	3	2	7	0	2	0	0
	Total				4	6	9	5	5	8	7	6	9	8	7	2	4
Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	Total	80%			-	40%	83%	50%	33%	100%	40%	100%	17%	66%	64%	33%	89%
Number of Never Events	PCCS	0			0	0	0	0	0	0	0	0	0	0	0	0	0
	MH&LD				0	0	0	0	0	0	0	0	0	0	0	0	0
	Morrison				0	1	0	0	2	1	0	0	1	0	0	0	0
	NPTH				0	0	0	0	0	0	1	0	0	0	0	0	0
	Singleton				0	0	1	0	0	1	0	0	0	0	0	0	0
	Total				0	1	1	0	2	2	1	0	1	0	0	0	0
Pressure Ulcers																	
Total number of Pressure Ulcers	PCCS Community	12 month reduction trend			39	33	38	44	37	45	51	46	33		49	41	
	PCCS Hospital				1	1	1	0	2	0	0	2	1		0	0	
	MH&LD				0	0	0	2	0	1	0	0	1		1	0	
	Morrison				58	55	52	52	59	59	47	74	50		34	54	
	NPTH				4	6	2	6	4	3	9	4	5		3	7	
	Singleton				4	5	5	3	5	6	4	3	3		4	5	
Total		106	100	98	107	107	114	111	129	93		91	107				
Total number of Grade 3+ Pressure Ulcers	PCCS Community	12 month reduction trend			9	6	7	11	5	13	10	3	7		9	9	
	PCCS Hospital				0	0	0	0	0	0	0	0	0		0	0	
	MH&LD				0	0	0	1	0	1	0	0	1		0	0	
	Morrison				4	0	3	2	5	4	1	2	0		3	3	
	NPTH				1	1	0	1	1	0	3	0	0		0	1	
	Singleton				1	0	1	0	0	0	1	0	0		0	0	
Total		15	7	11	15	11	18	15	5	8		12	13				
Pressure Ulcer (Hosp) patients per 100,000 admissions	Total	12 month reduction trend			923	904	803	880	942	881	1,002	1,388	1,072		709	1,105	
Total number of Inpatient Falls	PCCS	12 month reduction trend			10	6	4	6	10	5	7	3	6	8	5	10	13
	MH&LD				23	30	29	28	30	23	21	31	60	47	34	30	26
	Morrison				79	97	132	94	117	109	89	114	99	95	65	71	84
	NPTH				16	15	21	11	20	21	27	32	30	33	24	27	24
	Singleton				15	16	14	18	13	8	14	12	8	18	18	17	11
	Total				143	164	200	157	190	166	158	192	203	201	146	155	158
Inpatient Falls per 1,000 beddays	HB Total	Between 3.0 & 5.0			3.57	4.07	5.14	4.16	4.78	4.22	4.01	4.77	9.41	5.01	3.86	4.01	4.21
Mortality																	
Crude hospital mortality rate by Delivery Unit (74 years of age or less)	Morrison	12 month reduction trend			1.31%	1.29%	1.26%	1.23%	1.22%	1.21%	1.23%	1.20%	1.21%	1.20%	1.18%		
	Singleton				0.24%	0.23%	0.20%	0.20%	0.18%	0.17%	0.14%	0.14%	0.15%	0.16%	0.16%		
	NPTH				0.05%	0.06%	0.07%	0.07%	0.05%	0.07%	0.07%	0.06%	0.06%	0.09%	0.09%		
	Total (SBU)				0.70%	0.69%	0.67%	0.68%	0.66%	0.65%	0.65%	0.66%	0.65%	0.66%	0.66%		

4.2 Updates on key measures

UNSCHEDULED CARE																																																																																																		
Description	Current Performance																																																																																																	
<p>Ambulance responses</p> <p>1. The percentage of emergency responses to red calls arriving within (up to and including) 8 minutes.</p> <p>2. The number of ambulance calls by category.</p> <p>3. The percentage of emergency responses to red calls arriving within 8 minutes (last 90 days)</p>	<p>In June 2024, the number of red calls responded to within 8 minutes improved to 49.8% from 45.5% in May 2024. In June 2024, the number of green calls decreased by 7%, amber calls also decreased by 7%, and red calls decreased by 4% compared with May 2024.</p>																																																																																																	
	<p>Trend</p>																																																																																																	
	<div style="display: flex; justify-content: space-around;"> <div style="width: 45%;"> <p>1. % of red calls responded to within 8 minutes</p> <table border="1"> <caption>1. % of red calls responded to within 8 minutes</caption> <thead> <tr> <th>Month</th> <th>Red calls within 8 minutes (SBU HB)</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>62%</td><td>65%</td></tr> <tr><td>Jul-23</td><td>55%</td><td>65%</td></tr> <tr><td>Aug-23</td><td>55%</td><td>65%</td></tr> <tr><td>Sep-23</td><td>48%</td><td>65%</td></tr> <tr><td>Oct-23</td><td>45%</td><td>65%</td></tr> <tr><td>Nov-23</td><td>50%</td><td>65%</td></tr> <tr><td>Dec-23</td><td>48%</td><td>65%</td></tr> <tr><td>Jan-24</td><td>50%</td><td>65%</td></tr> <tr><td>Feb-24</td><td>45%</td><td>65%</td></tr> <tr><td>Mar-24</td><td>50%</td><td>65%</td></tr> <tr><td>Apr-24</td><td>45%</td><td>65%</td></tr> <tr><td>May-24</td><td>45.5%</td><td>65%</td></tr> <tr><td>Jun-24</td><td>49.8%</td><td>65%</td></tr> </tbody> </table> </div> <div style="width: 45%;"> <p>2. Number of ambulance call responses</p> <table border="1"> <caption>2. Number of ambulance call responses</caption> <thead> <tr> <th>Month</th> <th>Red calls</th> <th>Amber calls</th> <th>Green calls</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>500</td><td>2800</td><td>600</td></tr> <tr><td>Jul-23</td><td>500</td><td>2900</td><td>600</td></tr> <tr><td>Aug-23</td><td>500</td><td>2700</td><td>600</td></tr> <tr><td>Sep-23</td><td>500</td><td>2900</td><td>600</td></tr> <tr><td>Oct-23</td><td>500</td><td>3000</td><td>600</td></tr> <tr><td>Nov-23</td><td>500</td><td>2800</td><td>600</td></tr> <tr><td>Dec-23</td><td>500</td><td>3100</td><td>600</td></tr> <tr><td>Jan-24</td><td>500</td><td>2800</td><td>600</td></tr> <tr><td>Feb-24</td><td>500</td><td>2800</td><td>600</td></tr> <tr><td>Mar-24</td><td>500</td><td>2900</td><td>600</td></tr> <tr><td>Apr-24</td><td>500</td><td>2700</td><td>600</td></tr> <tr><td>May-24</td><td>500</td><td>3000</td><td>600</td></tr> <tr><td>Jun-24</td><td>450</td><td>2800</td><td>550</td></tr> </tbody> </table> </div> </div>	Month	Red calls within 8 minutes (SBU HB)	Target	Jun-23	62%	65%	Jul-23	55%	65%	Aug-23	55%	65%	Sep-23	48%	65%	Oct-23	45%	65%	Nov-23	50%	65%	Dec-23	48%	65%	Jan-24	50%	65%	Feb-24	45%	65%	Mar-24	50%	65%	Apr-24	45%	65%	May-24	45.5%	65%	Jun-24	49.8%	65%	Month	Red calls	Amber calls	Green calls	Jun-23	500	2800	600	Jul-23	500	2900	600	Aug-23	500	2700	600	Sep-23	500	2900	600	Oct-23	500	3000	600	Nov-23	500	2800	600	Dec-23	500	3100	600	Jan-24	500	2800	600	Feb-24	500	2800	600	Mar-24	500	2900	600	Apr-24	500	2700	600	May-24	500	3000	600	Jun-24	450	2800
Month	Red calls within 8 minutes (SBU HB)	Target																																																																																																
Jun-23	62%	65%																																																																																																
Jul-23	55%	65%																																																																																																
Aug-23	55%	65%																																																																																																
Sep-23	48%	65%																																																																																																
Oct-23	45%	65%																																																																																																
Nov-23	50%	65%																																																																																																
Dec-23	48%	65%																																																																																																
Jan-24	50%	65%																																																																																																
Feb-24	45%	65%																																																																																																
Mar-24	50%	65%																																																																																																
Apr-24	45%	65%																																																																																																
May-24	45.5%	65%																																																																																																
Jun-24	49.8%	65%																																																																																																
Month	Red calls	Amber calls	Green calls																																																																																															
Jun-23	500	2800	600																																																																																															
Jul-23	500	2900	600																																																																																															
Aug-23	500	2700	600																																																																																															
Sep-23	500	2900	600																																																																																															
Oct-23	500	3000	600																																																																																															
Nov-23	500	2800	600																																																																																															
Dec-23	500	3100	600																																																																																															
Jan-24	500	2800	600																																																																																															
Feb-24	500	2800	600																																																																																															
Mar-24	500	2900	600																																																																																															
Apr-24	500	2700	600																																																																																															
May-24	500	3000	600																																																																																															
Jun-24	450	2800	550																																																																																															
	<p>3. % of red calls responded to within 8 minutes – HB total last 90 days</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Symbol Key:</p> <ul style="list-style-type: none"> ◆ Above or below control limits 8 or more points above or below the mean ▲ increasing or decreasing points </div>																																																																																																	

UNSCHEDULED CARE

Description

Current Performance

Ambulance handovers

1. The number of ambulance handovers over one hour

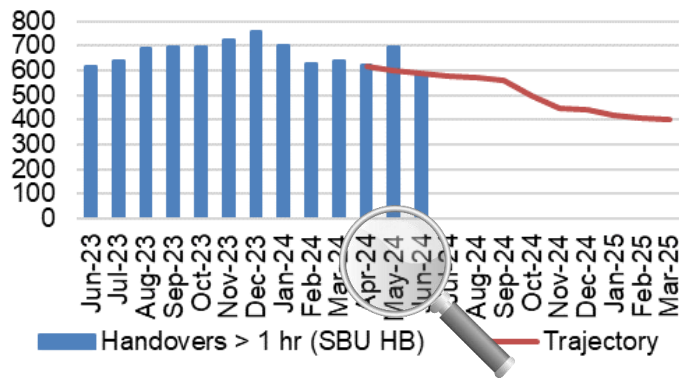
2. The number of ambulance handovers over one hour- Hospital level

3. The number of ambulance handovers over one hour (last 90 days)

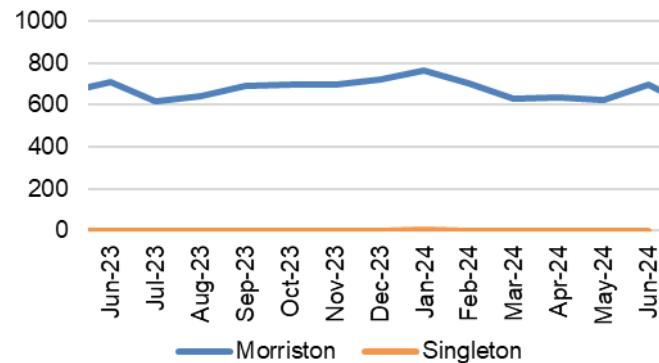
In June 2024, there were 590 ambulance to hospital handovers taking over 1 hour; this is a reduction of 105 compared with 695 in May 2024. In June 2024, 589 handovers over 1 hour were attributed to Morriston Hospital and 1 was attributed to Singleton Hospital. The number of handover hours lost over 15 minutes have decreased from 3,158 in May 2024 to 2,890 in June 2024.

Trend

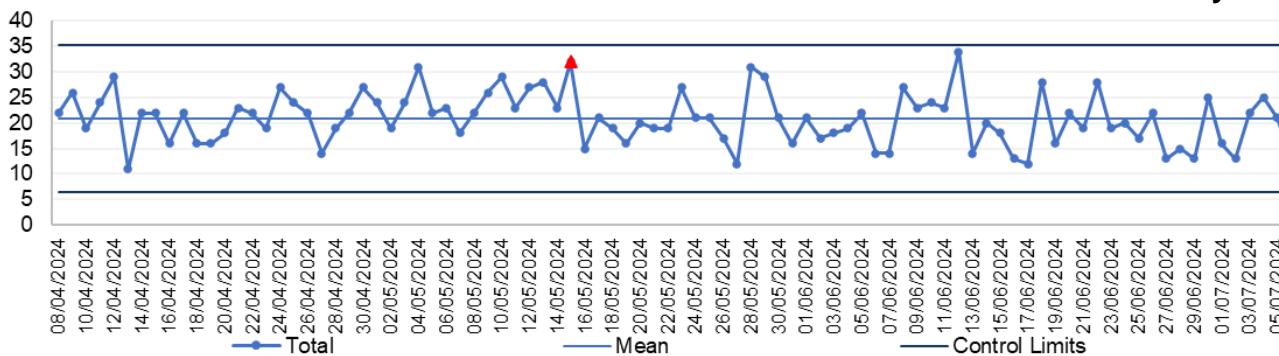
1. Number of ambulance handovers- HB total



2. Number of ambulance handovers over 1 hour- Hospital level



3. Number of ambulance handovers- HB total last 90 days



Symbol Key:

- ◆ Above or below control limits
- 8 or more points above or below the mean
- ▲ Arun of 6
- increasing or decreasing points

UNSCHEDULED CARE

Description

Current Performance

A&E Attendances

In June 2024, there were 11,756 A&E attendances, which is a reduction of 762 when compared to May 2024. There were 6,959 attendances to A&E at Morriston hospital and 4,797 attendances to MIU at Neath Port Talbot hospital.

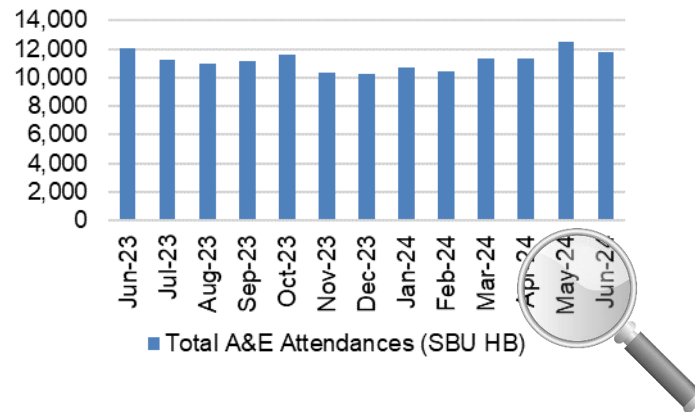
1. The number of attendances at emergency departments in the Health Board

2. The number of attendances at emergency departments in the Health Board – Hospital level

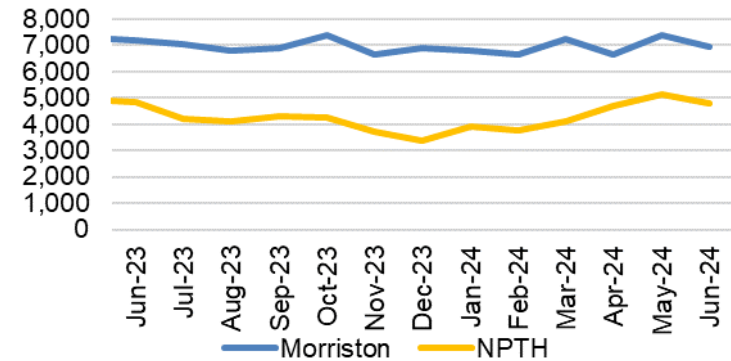
3. The number of attendances at emergency departments in the Health Board (last 90 days)

Trend

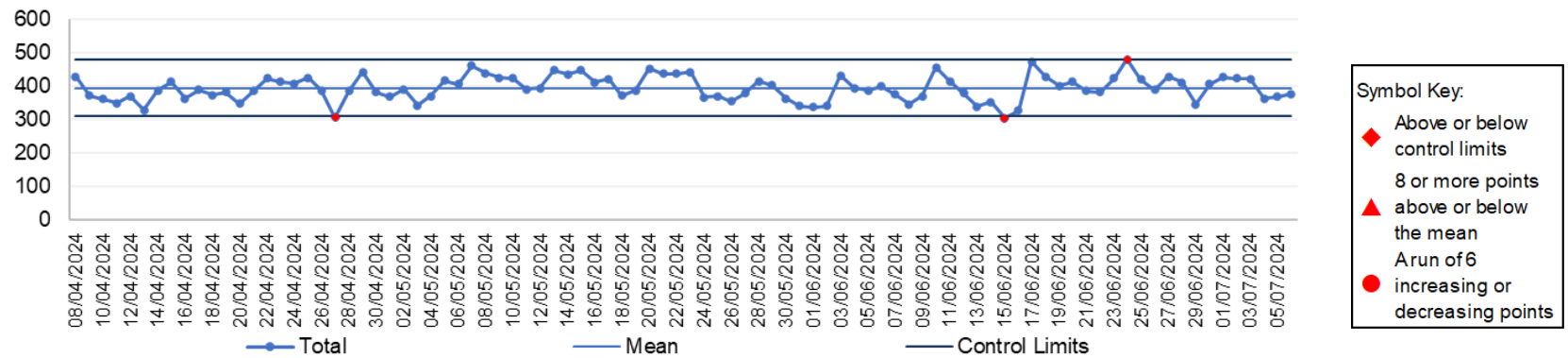
1. Number of A&E attendances- HB total



2. Number of A&E attendances- Hospital level



3. Number of A&E attendances -HB total last 90 days



UNSCHEDULED CARE																																																																						
Description	Current Performance																																																																					
<p>A&E waiting times</p> <p>1. % of patients who spend less than 4 hours in all major and minor emergency care facilities from arrival until admission, transfer or discharge</p> <p>2. % of patients who spend less than 4 hours in A&E- Hospital level</p> <p>3. % of patients who spend less than 4 hours in A&E (last 90 days)</p>	<p>The Health Board's performance against the 4-hour measure deteriorated from 78.10% in May 2024 to 77.56% in June 2024. Neath Port Talbot Hospital Minor Injuries Unit (MIU) has remained above the national target of 95% achieving 97.12% in June 2024. Morriston Hospital's performance deteriorated slightly between May 2024 and June 2024, achieving 64.00% against the target.</p>																																																																					
	Trend																																																																					
	<div style="display: flex; justify-content: space-around;"> <div style="width: 45%;"> <p>1. % Patients waiting under 4 hours in A&E- HB total</p> <table border="1"> <caption>1. % Patients waiting under 4 hours in A&E- HB total</caption> <thead> <tr> <th>Month</th> <th>A&E % < 4 hours (SB UHB)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>78.10</td></tr> <tr><td>Jul-23</td><td>77.56</td></tr> <tr><td>Aug-23</td><td>77.00</td></tr> <tr><td>Sep-23</td><td>76.50</td></tr> <tr><td>Oct-23</td><td>76.00</td></tr> <tr><td>Nov-23</td><td>75.50</td></tr> <tr><td>Dec-23</td><td>75.00</td></tr> <tr><td>Jan-24</td><td>74.50</td></tr> <tr><td>Feb-24</td><td>74.00</td></tr> <tr><td>Mar-24</td><td>73.50</td></tr> <tr><td>Apr-24</td><td>73.00</td></tr> <tr><td>May-24</td><td>72.50</td></tr> <tr><td>Jun-24</td><td>72.00</td></tr> </tbody> </table> </div> <div style="width: 45%;"> <p>2. % Patients waiting under 4 hours in A&E- Hospital level</p> <table border="1"> <caption>2. % Patients waiting under 4 hours in A&E- Hospital level</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>NPTH</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Jul-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Aug-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Sep-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Oct-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Nov-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Dec-23</td><td>62.00</td><td>97.00</td></tr> <tr><td>Jan-24</td><td>62.00</td><td>97.00</td></tr> <tr><td>Feb-24</td><td>62.00</td><td>97.00</td></tr> <tr><td>Mar-24</td><td>62.00</td><td>97.00</td></tr> <tr><td>Apr-24</td><td>62.00</td><td>97.00</td></tr> <tr><td>May-24</td><td>62.00</td><td>97.00</td></tr> <tr><td>Jun-24</td><td>64.00</td><td>97.12</td></tr> </tbody> </table> </div> </div> <div style="text-align: center; margin-top: 20px;"> <p>3. % Patients waiting under 4 hours in A&E- HB total last 90 days</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Symbol Key:</p> <ul style="list-style-type: none"> ◆ Above or below control limits ▲ 8 or more points above or below the mean ● Arun of 6 ● increasing or decreasing points </div> </div>	Month	A&E % < 4 hours (SB UHB)	Jun-23	78.10	Jul-23	77.56	Aug-23	77.00	Sep-23	76.50	Oct-23	76.00	Nov-23	75.50	Dec-23	75.00	Jan-24	74.50	Feb-24	74.00	Mar-24	73.50	Apr-24	73.00	May-24	72.50	Jun-24	72.00	Month	Morriston	NPTH	Jun-23	62.00	97.00	Jul-23	62.00	97.00	Aug-23	62.00	97.00	Sep-23	62.00	97.00	Oct-23	62.00	97.00	Nov-23	62.00	97.00	Dec-23	62.00	97.00	Jan-24	62.00	97.00	Feb-24	62.00	97.00	Mar-24	62.00	97.00	Apr-24	62.00	97.00	May-24	62.00	97.00	Jun-24	64.00
Month	A&E % < 4 hours (SB UHB)																																																																					
Jun-23	78.10																																																																					
Jul-23	77.56																																																																					
Aug-23	77.00																																																																					
Sep-23	76.50																																																																					
Oct-23	76.00																																																																					
Nov-23	75.50																																																																					
Dec-23	75.00																																																																					
Jan-24	74.50																																																																					
Feb-24	74.00																																																																					
Mar-24	73.50																																																																					
Apr-24	73.00																																																																					
May-24	72.50																																																																					
Jun-24	72.00																																																																					
Month	Morriston	NPTH																																																																				
Jun-23	62.00	97.00																																																																				
Jul-23	62.00	97.00																																																																				
Aug-23	62.00	97.00																																																																				
Sep-23	62.00	97.00																																																																				
Oct-23	62.00	97.00																																																																				
Nov-23	62.00	97.00																																																																				
Dec-23	62.00	97.00																																																																				
Jan-24	62.00	97.00																																																																				
Feb-24	62.00	97.00																																																																				
Mar-24	62.00	97.00																																																																				
Apr-24	62.00	97.00																																																																				
May-24	62.00	97.00																																																																				
Jun-24	64.00	97.12																																																																				

UNSCHEDULED CARE

Description

A&E waiting times

1. Number of patients who spend 12 hours or more in A&E

2. Number of patients who spend 12 hours or more in A&E- Hospital level

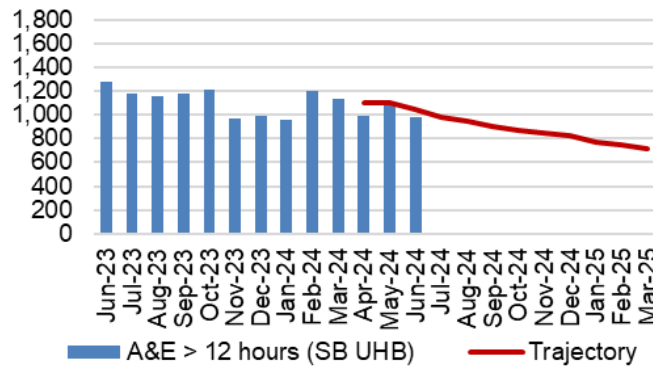
3. Number of patients waiting over 12 hours in A&E (last 90 days)

Current Performance

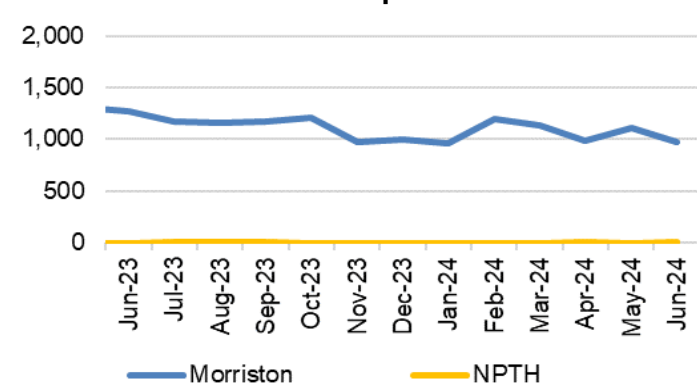
In June 2024, performance against the 12-hour measure improved when compared with May 2024, decreasing from 1,115 to 980. This is an decrease of 135 compared to May 2024. 978 patients waiting over 12 hours in June 2024 were attributed to Morriston Hospital and 2 were attributed to Neath Port Talbot Hospital.

Trend

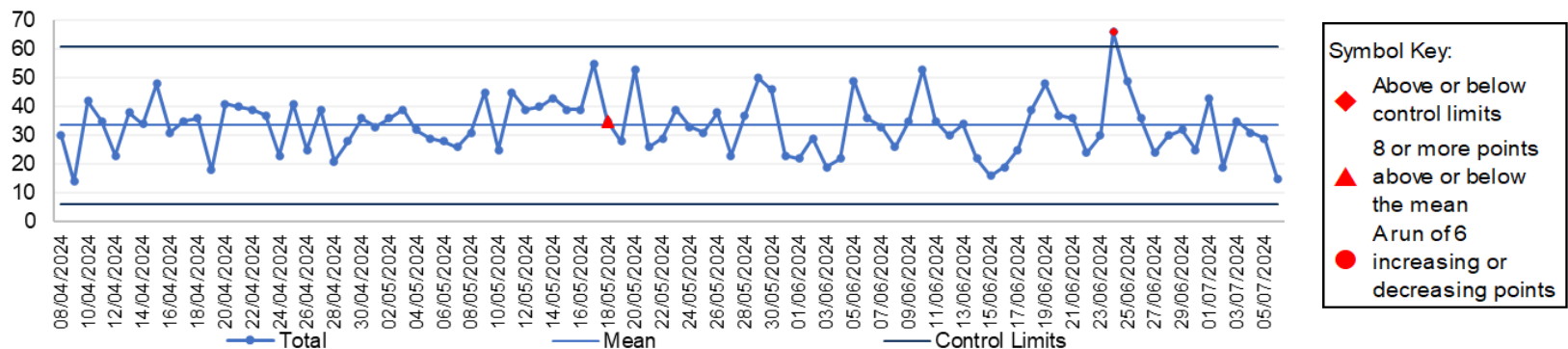
1. Number of patients waiting over 12 hours in A&E- HB total



2. Number of patients waiting over 12 hours in A&E- Hospital level



3. Number of patients waiting over 12 hours in A&E – HB total last 90 days



UNSCHEDULED CARE

Description

Current Performance

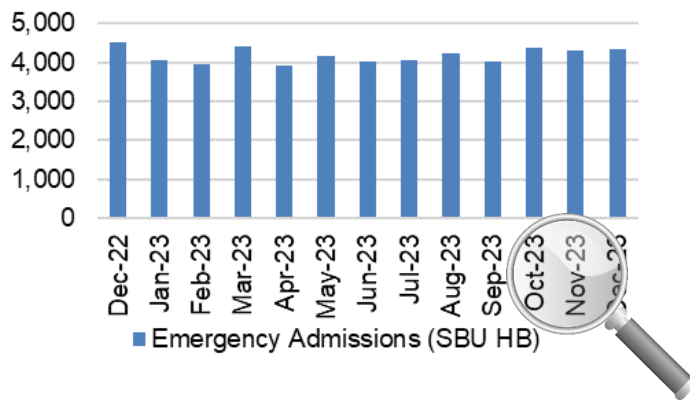
Emergency admissions

In December 2023, there were 4,328 emergency admissions across the Health Board, which is 26 higher than November 2023. Singleton Hospital saw an in-month reduction, with 33 less admissions (from 308 in November 2023), Morrision Hospital saw an in-month increase from 3,871 admissions in November 2023 to 3,923 admissions in December 2023.

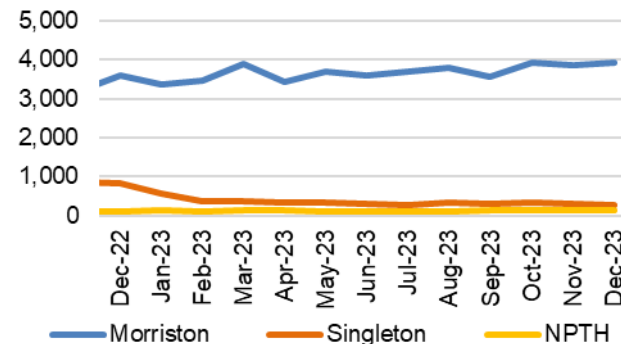
- 1. The number of emergency inpatient admissions
- 2. The number of emergency inpatient admissions- Hospital level
- 3. The number of emergency inpatient admissions (last 90 days)

Trend

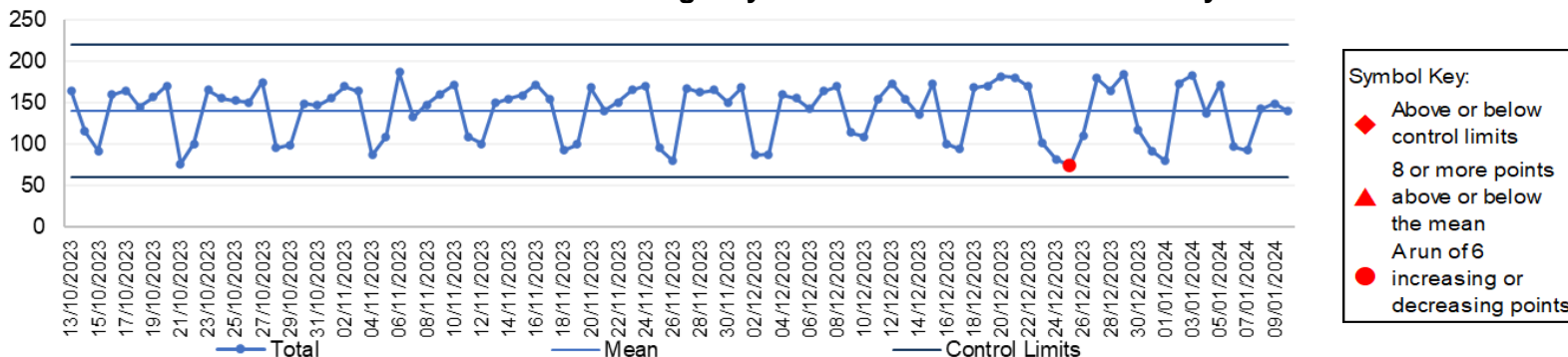
1. Number of emergency admissions- HB total



2. Number of emergency admissions- Hospital level



3. Number of emergency admissions- HB total last 90 days



UNSCHEDULED CARE

Description

Critical Care-Delayed Transfers of Care (DTC)-Morrison Hospital

1. Total Critical Care delayed discharges (hours)

2. Average lost bed days per day

3. Percentage of patients delayed:

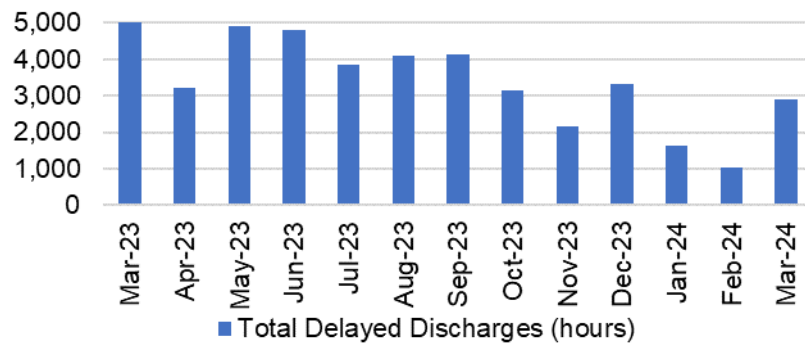
- Up to 8 hours
- Between 8 and 24 hours
- Over 24 hours

Current Performance

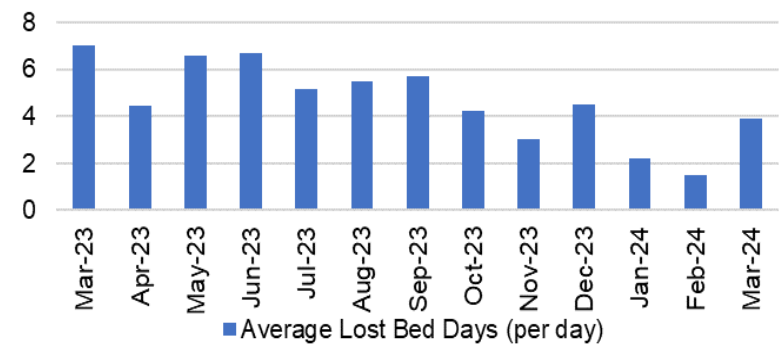
In March 2024, there were a total of 76 admissions into the Intensive Care Unit (ICU) in Morrison Hospital, this is an increase when compared with 70 admissions in February 2024. March 2024, saw an increase in the number of delayed discharge hours from 1049.25 in February 2024 to 2903.1 in March 2024. The average lost bed days increased to 3.9 per day. The percentage of patients delayed over 24 hours increased to 52.73% in March from 26.53% in February 2024.

Trend

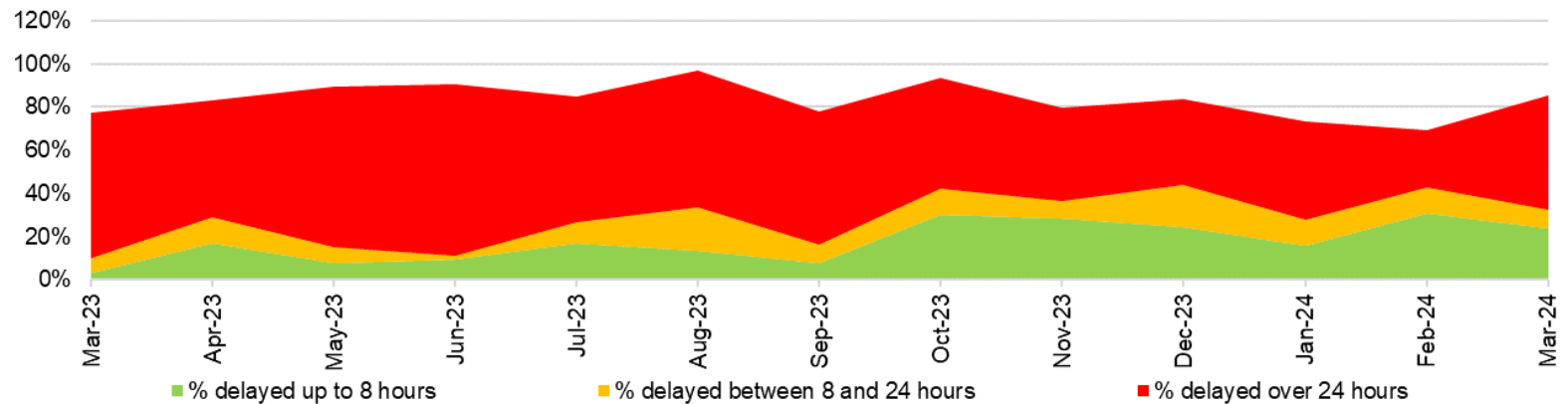
1. Total Critical Care delayed discharges (hours)



2. Average lost bed days per day



3. Percentage of Critical Care patients delayed



UNSCHEDULED CARE																																																																								
Description	Current Performance	Trend																																																																						
<p>Clinically Optimised <i>The number of patients waiting at each site in the Health Board that are clinically optimised</i></p>	<p>In June 2024, there were on average 242 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board's Hospitals.</p> <p>In June, Morriston Hospital had the largest proportion of clinically optimised patients with 135, followed by Neath Port Talbot Hospital with 60.</p> <p>Actions of Improvement; Continued work is underway to implement opportunities to reduce the number of Clinically Optimised Patients in the Hospital. The implementation of the frailty model with further increase opportunities for reductions in delays.</p>	<p>The number of clinically optimised patients by site</p> <table border="1"> <caption>Estimated data for Clinically Optimised Patients by Site</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> <th>Gorseinon</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>115</td><td>60</td><td>80</td><td>20</td></tr> <tr><td>Jul-23</td><td>115</td><td>30</td><td>70</td><td>15</td></tr> <tr><td>Aug-23</td><td>155</td><td>20</td><td>80</td><td>10</td></tr> <tr><td>Sep-23</td><td>145</td><td>10</td><td>95</td><td>5</td></tr> <tr><td>Oct-23</td><td>160</td><td>10</td><td>90</td><td>10</td></tr> <tr><td>Nov-23</td><td>180</td><td>10</td><td>95</td><td>15</td></tr> <tr><td>Dec-23</td><td>145</td><td>10</td><td>70</td><td>15</td></tr> <tr><td>Jan-24</td><td>130</td><td>35</td><td>60</td><td>15</td></tr> <tr><td>Feb-24</td><td>170</td><td>45</td><td>60</td><td>20</td></tr> <tr><td>Mar-24</td><td>110</td><td>50</td><td>60</td><td>20</td></tr> <tr><td>Apr-24</td><td>115</td><td>45</td><td>55</td><td>15</td></tr> <tr><td>May-24</td><td>150</td><td>25</td><td>55</td><td>15</td></tr> <tr><td>Jun-24</td><td>135</td><td>25</td><td>60</td><td>15</td></tr> </tbody> </table>	Month	Morriston	Singleton	NPTH	Gorseinon	Jun-23	115	60	80	20	Jul-23	115	30	70	15	Aug-23	155	20	80	10	Sep-23	145	10	95	5	Oct-23	160	10	90	10	Nov-23	180	10	95	15	Dec-23	145	10	70	15	Jan-24	130	35	60	15	Feb-24	170	45	60	20	Mar-24	110	50	60	20	Apr-24	115	45	55	15	May-24	150	25	55	15	Jun-24	135	25	60	15
Month	Morriston	Singleton	NPTH	Gorseinon																																																																				
Jun-23	115	60	80	20																																																																				
Jul-23	115	30	70	15																																																																				
Aug-23	155	20	80	10																																																																				
Sep-23	145	10	95	5																																																																				
Oct-23	160	10	90	10																																																																				
Nov-23	180	10	95	15																																																																				
Dec-23	145	10	70	15																																																																				
Jan-24	130	35	60	15																																																																				
Feb-24	170	45	60	20																																																																				
Mar-24	110	50	60	20																																																																				
Apr-24	115	45	55	15																																																																				
May-24	150	25	55	15																																																																				
Jun-24	135	25	60	15																																																																				
<p>Elective procedures cancelled due to lack of beds <i>The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds</i></p>	<p>In June 2024, there were 30 elective procedures cancelled due to lack of beds on the day of surgery. This is 9 more cancellations than those seen in May 2024.</p> <p>Of the 30 cancelled procedures, 29 were attributed to Morriston Hospital and 1 to Neath Port Talbot Hospital.</p>	<p>Total number of elective procedures cancelled due to lack of beds</p> <table border="1"> <caption>Estimated data for Elective Procedures Cancelled due to Lack of Beds</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Jul-23</td><td>10</td><td>0</td><td>0</td></tr> <tr><td>Aug-23</td><td>5</td><td>0</td><td>0</td></tr> <tr><td>Sep-23</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Oct-23</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Nov-23</td><td>20</td><td>0</td><td>0</td></tr> <tr><td>Dec-23</td><td>10</td><td>0</td><td>0</td></tr> <tr><td>Jan-24</td><td>25</td><td>0</td><td>40</td></tr> <tr><td>Feb-24</td><td>20</td><td>0</td><td>0</td></tr> <tr><td>Mar-24</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Apr-24</td><td>18</td><td>0</td><td>0</td></tr> <tr><td>May-24</td><td>15</td><td>0</td><td>5</td></tr> <tr><td>Jun-24</td><td>29</td><td>0</td><td>1</td></tr> </tbody> </table>	Month	Morriston	Singleton	NPTH	Jun-23	15	0	0	Jul-23	10	0	0	Aug-23	5	0	0	Sep-23	15	0	0	Oct-23	15	0	0	Nov-23	20	0	0	Dec-23	10	0	0	Jan-24	25	0	40	Feb-24	20	0	0	Mar-24	15	0	0	Apr-24	18	0	0	May-24	15	0	5	Jun-24	29	0	1														
Month	Morriston	Singleton	NPTH																																																																					
Jun-23	15	0	0																																																																					
Jul-23	10	0	0																																																																					
Aug-23	5	0	0																																																																					
Sep-23	15	0	0																																																																					
Oct-23	15	0	0																																																																					
Nov-23	20	0	0																																																																					
Dec-23	10	0	0																																																																					
Jan-24	25	0	40																																																																					
Feb-24	20	0	0																																																																					
Mar-24	15	0	0																																																																					
Apr-24	18	0	0																																																																					
May-24	15	0	5																																																																					
Jun-24	29	0	1																																																																					

FRACTURED NECK OF FEMUR (#NOF)		
Description	Current Performance	Trend
<p>Fractured Neck of Femur (#NOF)</p> <p>1. Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation</p> <p>2. Prompt surgery - % patients undergoing surgery the day following presentation with hip fracture</p> <p>3. NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124</p> <p>4. Prompt mobilisation after surgery - % patients out of bed (standing or hoisted) by the day after operation</p>	<p>1. Prompt orthogeriatric assessment- In May 2024, 97.6% of patients in Morriston hospital received an assessment by a senior geriatrician within 72 hours.</p> <p>2. Prompt surgery- In May 2024, 33.1% of patients had surgery the day following presentation with a hip fracture. This is a 5.3% improvement from May 2023 which was 27.8%.</p> <p>3. NICE compliant surgery- 70.6% of operations were consistent with the NICE recommendations in May 2024. This is 1.5% less than in May 2023.</p> <p>4. Prompt mobilisation- In May 2024, 85% of patients were out of bed the day after surgery. This is 5.3% more than in May 2023.</p>	<p>1. Prompt orthogeriatric assessment</p> <p>2. Prompt surgery</p> <p>3. NICE compliant Surgery</p> <p>4. Prompt mobilisation</p>

FRACTURED NECK OF FEMUR (#NOF)																																																										
Description	Current Performance	Trend																																																								
5. <i>Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation</i>	5. Not delirious when tested- 75.4% of patients were not delirious in the week after their operation in May 2024.	<p>5. Not delirious when tested</p> <table border="1"> <caption>5. Not delirious when tested (Estimated Data)</caption> <thead> <tr> <th>Month</th> <th>Morryston (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal & N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Jun-23</td><td>73</td><td>65</td><td>65</td></tr> <tr><td>Jul-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Aug-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Sep-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Oct-23</td><td>71</td><td>65</td><td>65</td></tr> <tr><td>Nov-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Dec-23</td><td>72</td><td>65</td><td>65</td></tr> <tr><td>Jan-24</td><td>73</td><td>65</td><td>65</td></tr> <tr><td>Feb-24</td><td>73</td><td>65</td><td>65</td></tr> <tr><td>Mar-24</td><td>73</td><td>65</td><td>65</td></tr> <tr><td>Apr-24</td><td>74</td><td>65</td><td>65</td></tr> <tr><td>May-24</td><td>75</td><td>65</td><td>65</td></tr> </tbody> </table>	Month	Morryston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)	May-23	72	65	65	Jun-23	73	65	65	Jul-23	72	65	65	Aug-23	72	65	65	Sep-23	72	65	65	Oct-23	71	65	65	Nov-23	72	65	65	Dec-23	72	65	65	Jan-24	73	65	65	Feb-24	73	65	65	Mar-24	73	65	65	Apr-24	74	65	65	May-24	75	65	65
Month	Morryston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)																																																							
May-23	72	65	65																																																							
Jun-23	73	65	65																																																							
Jul-23	72	65	65																																																							
Aug-23	72	65	65																																																							
Sep-23	72	65	65																																																							
Oct-23	71	65	65																																																							
Nov-23	72	65	65																																																							
Dec-23	72	65	65																																																							
Jan-24	73	65	65																																																							
Feb-24	73	65	65																																																							
Mar-24	73	65	65																																																							
Apr-24	74	65	65																																																							
May-24	75	65	65																																																							
6. <i>Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up</i>	6. Return to original residence - 73.4% of patients in February 2024 were discharged back to their original residence. This is 4.6% more than in February 2023.	<p>6. Return to original residence</p> <table border="1"> <caption>6. Return to original residence (Estimated Data)</caption> <thead> <tr> <th>Month</th> <th>Morryston (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal & N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>Feb-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Mar-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Apr-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>May-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Jun-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Jul-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Aug-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Sep-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Oct-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Nov-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Dec-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Jan-24</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Feb-24</td><td>73.4</td><td>70</td><td>70</td></tr> </tbody> </table>	Month	Morryston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)	Feb-23	70	70	70	Mar-23	70	70	70	Apr-23	70	70	70	May-23	70	70	70	Jun-23	70	70	70	Jul-23	70	70	70	Aug-23	70	70	70	Sep-23	70	70	70	Oct-23	70	70	70	Nov-23	70	70	70	Dec-23	70	70	70	Jan-24	70	70	70	Feb-24	73.4	70	70
Month	Morryston (%)	All-Wales (%)	Eng, Wal & N. Ire (%)																																																							
Feb-23	70	70	70																																																							
Mar-23	70	70	70																																																							
Apr-23	70	70	70																																																							
May-23	70	70	70																																																							
Jun-23	70	70	70																																																							
Jul-23	70	70	70																																																							
Aug-23	70	70	70																																																							
Sep-23	70	70	70																																																							
Oct-23	70	70	70																																																							
Nov-23	70	70	70																																																							
Dec-23	70	70	70																																																							
Jan-24	70	70	70																																																							
Feb-24	73.4	70	70																																																							
7. <i>30 day mortality rate (Casemix adjusted)</i>	7. 30 day mortality rate- In Q4 23-24 the mortality rate for Morryston Hospital was 4.8%, which is 1.3% lower than the same period in the previous year and is 0.6% lower than the national average for the quarter.	<p>7. 30 day mortality rate</p> <table border="1"> <caption>7. 30 day mortality rate (Estimated Data)</caption> <thead> <tr> <th>Quarter</th> <th>Morryston (Casemix Adjusted) (%)</th> <th>National Average (%)</th> </tr> </thead> <tbody> <tr><td>Q1 21-22</td><td>7.0</td><td>8.0</td></tr> <tr><td>Q2 21-22</td><td>6.5</td><td>7.8</td></tr> <tr><td>Q3 21-22</td><td>6.8</td><td>7.8</td></tr> <tr><td>Q4 21-22</td><td>6.5</td><td>7.5</td></tr> <tr><td>Q1 22-23</td><td>6.5</td><td>7.0</td></tr> <tr><td>Q2 22-23</td><td>6.0</td><td>6.8</td></tr> <tr><td>Q3 22-23</td><td>6.0</td><td>6.5</td></tr> <tr><td>Q4 22-23</td><td>6.0</td><td>6.2</td></tr> <tr><td>Q1 23-24</td><td>5.8</td><td>5.8</td></tr> <tr><td>Q2 23-24</td><td>6.5</td><td>5.5</td></tr> <tr><td>Q3 23-24</td><td>6.0</td><td>5.2</td></tr> <tr><td>Q4 23-24</td><td>4.8</td><td>5.0</td></tr> </tbody> </table>	Quarter	Morryston (Casemix Adjusted) (%)	National Average (%)	Q1 21-22	7.0	8.0	Q2 21-22	6.5	7.8	Q3 21-22	6.8	7.8	Q4 21-22	6.5	7.5	Q1 22-23	6.5	7.0	Q2 22-23	6.0	6.8	Q3 22-23	6.0	6.5	Q4 22-23	6.0	6.2	Q1 23-24	5.8	5.8	Q2 23-24	6.5	5.5	Q3 23-24	6.0	5.2	Q4 23-24	4.8	5.0																	
Quarter	Morryston (Casemix Adjusted) (%)	National Average (%)																																																								
Q1 21-22	7.0	8.0																																																								
Q2 21-22	6.5	7.8																																																								
Q3 21-22	6.8	7.8																																																								
Q4 21-22	6.5	7.5																																																								
Q1 22-23	6.5	7.0																																																								
Q2 22-23	6.0	6.8																																																								
Q3 22-23	6.0	6.5																																																								
Q4 22-23	6.0	6.2																																																								
Q1 23-24	5.8	5.8																																																								
Q2 23-24	6.5	5.5																																																								
Q3 23-24	6.0	5.2																																																								
Q4 23-24	4.8	5.0																																																								

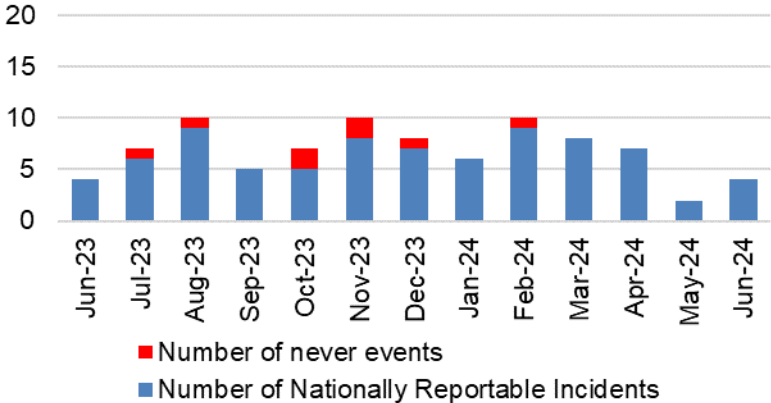
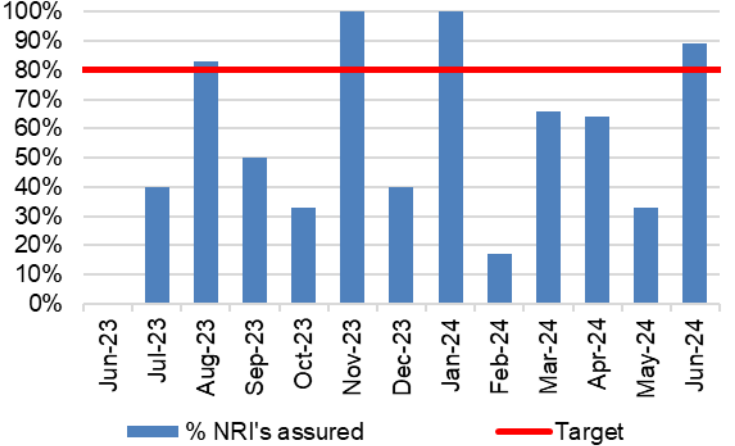
HEALTHCARE ACQUIRED INFECTIONS																																																																							
Description	Current Performance	Trend																																																																					
Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- <i>Number of laboratory confirmed E.coli bacteraemia cases</i>	<ul style="list-style-type: none"> 16 cases of <i>E. coli</i> bacteraemia were identified in June 2024, of which 8 were hospital acquired and 8 were community acquired. The Health Board total is currently below the Welsh Government Profile target of 19 cases for June 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p>	<p>Number of healthcare acquired E.coli bacteraemia cases</p> <table border="1"> <caption>Number of healthcare acquired E.coli bacteraemia cases</caption> <thead> <tr> <th>Month</th> <th>Number E.Coli cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>25</td><td></td></tr> <tr><td>Jul-23</td><td>25</td><td></td></tr> <tr><td>Aug-23</td><td>27</td><td></td></tr> <tr><td>Sep-23</td><td>23</td><td></td></tr> <tr><td>Oct-23</td><td>11</td><td></td></tr> <tr><td>Nov-23</td><td>32</td><td></td></tr> <tr><td>Dec-23</td><td>12</td><td></td></tr> <tr><td>Jan-24</td><td>19</td><td></td></tr> <tr><td>Feb-24</td><td>17</td><td></td></tr> <tr><td>Mar-24</td><td>19</td><td></td></tr> <tr><td>Apr-24</td><td>19</td><td>20</td></tr> <tr><td>May-24</td><td>16</td><td>19</td></tr> <tr><td>Jun-24</td><td>16</td><td>18</td></tr> <tr><td>Jul-24</td><td></td><td>18</td></tr> <tr><td>Aug-24</td><td></td><td>20</td></tr> <tr><td>Sep-24</td><td></td><td>17</td></tr> <tr><td>Oct-24</td><td></td><td>17</td></tr> <tr><td>Nov-24</td><td></td><td>18</td></tr> <tr><td>Dec-24</td><td></td><td>17</td></tr> <tr><td>Jan-25</td><td></td><td>18</td></tr> <tr><td>Feb-25</td><td></td><td>18</td></tr> <tr><td>Mar-25</td><td></td><td>17</td></tr> </tbody> </table>	Month	Number E.Coli cases (SBU)	Trajectory	Jun-23	25		Jul-23	25		Aug-23	27		Sep-23	23		Oct-23	11		Nov-23	32		Dec-23	12		Jan-24	19		Feb-24	17		Mar-24	19		Apr-24	19	20	May-24	16	19	Jun-24	16	18	Jul-24		18	Aug-24		20	Sep-24		17	Oct-24		17	Nov-24		18	Dec-24		17	Jan-25		18	Feb-25		18	Mar-25		17
Month	Number E.Coli cases (SBU)	Trajectory																																																																					
Jun-23	25																																																																						
Jul-23	25																																																																						
Aug-23	27																																																																						
Sep-23	23																																																																						
Oct-23	11																																																																						
Nov-23	32																																																																						
Dec-23	12																																																																						
Jan-24	19																																																																						
Feb-24	17																																																																						
Mar-24	19																																																																						
Apr-24	19	20																																																																					
May-24	16	19																																																																					
Jun-24	16	18																																																																					
Jul-24		18																																																																					
Aug-24		20																																																																					
Sep-24		17																																																																					
Oct-24		17																																																																					
Nov-24		18																																																																					
Dec-24		17																																																																					
Jan-25		18																																																																					
Feb-25		18																																																																					
Mar-25		17																																																																					
Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- <i>Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA) cases</i>	<ul style="list-style-type: none"> There were 7 cases of <i>Staph. aureus</i> bacteraemia in June 2024, of which 4 were hospital acquired and 3 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 6 cases for June 2024 <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p>	<p>Number of healthcare acquired S.aureus bacteraemia cases</p> <table border="1"> <caption>Number of healthcare acquired S.aureus bacteraemia cases</caption> <thead> <tr> <th>Month</th> <th>Number of S.Aureus cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>13</td><td></td></tr> <tr><td>Jul-23</td><td>14</td><td></td></tr> <tr><td>Aug-23</td><td>10</td><td></td></tr> <tr><td>Sep-23</td><td>10</td><td></td></tr> <tr><td>Oct-23</td><td>10</td><td></td></tr> <tr><td>Nov-23</td><td>14</td><td></td></tr> <tr><td>Dec-23</td><td>18</td><td></td></tr> <tr><td>Jan-24</td><td>11</td><td></td></tr> <tr><td>Feb-24</td><td>8</td><td></td></tr> <tr><td>Mar-24</td><td>8</td><td></td></tr> <tr><td>Apr-24</td><td>12</td><td>8</td></tr> <tr><td>May-24</td><td>7</td><td>6</td></tr> <tr><td>Jun-24</td><td>7</td><td>6</td></tr> <tr><td>Jul-24</td><td></td><td>6</td></tr> <tr><td>Aug-24</td><td></td><td>6</td></tr> <tr><td>Sep-24</td><td></td><td>6</td></tr> <tr><td>Oct-24</td><td></td><td>6</td></tr> <tr><td>Nov-24</td><td></td><td>6</td></tr> <tr><td>Dec-24</td><td></td><td>6</td></tr> <tr><td>Jan-25</td><td></td><td>5</td></tr> <tr><td>Feb-25</td><td></td><td>5</td></tr> <tr><td>Mar-25</td><td></td><td>5</td></tr> </tbody> </table>	Month	Number of S.Aureus cases (SBU)	Trajectory	Jun-23	13		Jul-23	14		Aug-23	10		Sep-23	10		Oct-23	10		Nov-23	14		Dec-23	18		Jan-24	11		Feb-24	8		Mar-24	8		Apr-24	12	8	May-24	7	6	Jun-24	7	6	Jul-24		6	Aug-24		6	Sep-24		6	Oct-24		6	Nov-24		6	Dec-24		6	Jan-25		5	Feb-25		5	Mar-25		5
Month	Number of S.Aureus cases (SBU)	Trajectory																																																																					
Jun-23	13																																																																						
Jul-23	14																																																																						
Aug-23	10																																																																						
Sep-23	10																																																																						
Oct-23	10																																																																						
Nov-23	14																																																																						
Dec-23	18																																																																						
Jan-24	11																																																																						
Feb-24	8																																																																						
Mar-24	8																																																																						
Apr-24	12	8																																																																					
May-24	7	6																																																																					
Jun-24	7	6																																																																					
Jul-24		6																																																																					
Aug-24		6																																																																					
Sep-24		6																																																																					
Oct-24		6																																																																					
Nov-24		6																																																																					
Dec-24		6																																																																					
Jan-25		5																																																																					
Feb-25		5																																																																					
Mar-25		5																																																																					

HEALTHCARE ACQUIRED INFECTIONS

Description	Current Performance	Trend																																														
Healthcare Acquired Infections (HCAI)- C.difficile- <i>Number of laboratory confirmed C.difficile cases</i>	<ul style="list-style-type: none"> There were 22 <i>Clostridium difficile</i> toxin positive cases in June 2024, of which 17 were hospital acquired and 5 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 9 cases for June 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p>	<p style="text-align: center;">Number of healthcare acquired C.difficile cases</p> <table border="1"> <caption>Number of healthcare acquired C.difficile cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of C.diff cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>20</td></tr> <tr><td>Jul-23</td><td>18</td></tr> <tr><td>Aug-23</td><td>17</td></tr> <tr><td>Sep-23</td><td>27</td></tr> <tr><td>Oct-23</td><td>18</td></tr> <tr><td>Nov-23</td><td>33</td></tr> <tr><td>Dec-23</td><td>21</td></tr> <tr><td>Jan-24</td><td>22</td></tr> <tr><td>Feb-24</td><td>20</td></tr> <tr><td>Mar-24</td><td>22</td></tr> <tr><td>Apr-24</td><td>20</td></tr> <tr><td>May-24</td><td>19</td></tr> <tr><td>Jun-24</td><td>22</td></tr> <tr><td>Jul-24</td><td>9</td></tr> <tr><td>Aug-24</td><td>8</td></tr> <tr><td>Sep-24</td><td>7</td></tr> <tr><td>Oct-24</td><td>7</td></tr> <tr><td>Nov-24</td><td>7</td></tr> <tr><td>Dec-24</td><td>7</td></tr> <tr><td>Jan-25</td><td>7</td></tr> <tr><td>Feb-25</td><td>7</td></tr> <tr><td>Mar-25</td><td>6</td></tr> </tbody> </table> <p style="text-align: center;"> ■ Number of C.diff cases (SBU) — Trajectory </p>	Month	Number of C.diff cases (SBU)	Jun-23	20	Jul-23	18	Aug-23	17	Sep-23	27	Oct-23	18	Nov-23	33	Dec-23	21	Jan-24	22	Feb-24	20	Mar-24	22	Apr-24	20	May-24	19	Jun-24	22	Jul-24	9	Aug-24	8	Sep-24	7	Oct-24	7	Nov-24	7	Dec-24	7	Jan-25	7	Feb-25	7	Mar-25	6
Month	Number of C.diff cases (SBU)																																															
Jun-23	20																																															
Jul-23	18																																															
Aug-23	17																																															
Sep-23	27																																															
Oct-23	18																																															
Nov-23	33																																															
Dec-23	21																																															
Jan-24	22																																															
Feb-24	20																																															
Mar-24	22																																															
Apr-24	20																																															
May-24	19																																															
Jun-24	22																																															
Jul-24	9																																															
Aug-24	8																																															
Sep-24	7																																															
Oct-24	7																																															
Nov-24	7																																															
Dec-24	7																																															
Jan-25	7																																															
Feb-25	7																																															
Mar-25	6																																															
Healthcare Acquired Infections (HCAI)- Klebsiella sp- <i>Number of laboratory confirmed Klebsiella sp cases</i>	<ul style="list-style-type: none"> There were 13 cases of Klebsiella sp in June 2024, of which 8 were hospital acquired and 5 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 7 cases for June 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p>	<p style="text-align: center;">Number of healthcare acquired Klebsiella cases</p> <table border="1"> <caption>Number of healthcare acquired Klebsiella cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of Klebsiella cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>6</td></tr> <tr><td>Jul-23</td><td>3</td></tr> <tr><td>Aug-23</td><td>10</td></tr> <tr><td>Sep-23</td><td>12</td></tr> <tr><td>Oct-23</td><td>6</td></tr> <tr><td>Nov-23</td><td>8</td></tr> <tr><td>Dec-23</td><td>6</td></tr> <tr><td>Jan-24</td><td>11</td></tr> <tr><td>Feb-24</td><td>9</td></tr> <tr><td>Mar-24</td><td>5</td></tr> <tr><td>Apr-24</td><td>10</td></tr> <tr><td>May-24</td><td>11</td></tr> <tr><td>Jun-24</td><td>13</td></tr> <tr><td>Jul-24</td><td>7</td></tr> <tr><td>Aug-24</td><td>7</td></tr> <tr><td>Sep-24</td><td>6</td></tr> <tr><td>Oct-24</td><td>4</td></tr> <tr><td>Nov-24</td><td>5</td></tr> <tr><td>Dec-24</td><td>5</td></tr> <tr><td>Jan-25</td><td>5</td></tr> <tr><td>Feb-25</td><td>5</td></tr> <tr><td>Mar-25</td><td>4</td></tr> </tbody> </table> <p style="text-align: center;"> ■ Number of Klebsiella cases (SBU) — Trajectory </p>	Month	Number of Klebsiella cases (SBU)	Jun-23	6	Jul-23	3	Aug-23	10	Sep-23	12	Oct-23	6	Nov-23	8	Dec-23	6	Jan-24	11	Feb-24	9	Mar-24	5	Apr-24	10	May-24	11	Jun-24	13	Jul-24	7	Aug-24	7	Sep-24	6	Oct-24	4	Nov-24	5	Dec-24	5	Jan-25	5	Feb-25	5	Mar-25	4
Month	Number of Klebsiella cases (SBU)																																															
Jun-23	6																																															
Jul-23	3																																															
Aug-23	10																																															
Sep-23	12																																															
Oct-23	6																																															
Nov-23	8																																															
Dec-23	6																																															
Jan-24	11																																															
Feb-24	9																																															
Mar-24	5																																															
Apr-24	10																																															
May-24	11																																															
Jun-24	13																																															
Jul-24	7																																															
Aug-24	7																																															
Sep-24	6																																															
Oct-24	4																																															
Nov-24	5																																															
Dec-24	5																																															
Jan-25	5																																															
Feb-25	5																																															
Mar-25	4																																															

HEALTHCARE ACQUIRED INFECTIONS																																																																							
Description	Current Performance	Trend																																																																					
<p>Healthcare Acquired Infections (HCAI)- Aeruginosa- <i>Number of laboratory confirmed Aeruginosa cases</i></p>	<ul style="list-style-type: none"> There were 0 cases of <i>P.Aeruginosa</i> reported in June 2024. The Health Board total is currently below the Welsh Government Profile target of 2 cases for June 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p>	<p>Number of healthcare acquired Pseudomonas cases</p> <table border="1"> <caption>Number of healthcare acquired Pseudomonas cases</caption> <thead> <tr> <th>Month</th> <th>Number of Pseudomonas cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>4</td><td>4.0</td></tr> <tr><td>Jul-23</td><td>2</td><td>2.0</td></tr> <tr><td>Aug-23</td><td>1</td><td>1.0</td></tr> <tr><td>Sep-23</td><td>2</td><td>2.0</td></tr> <tr><td>Oct-23</td><td>2</td><td>2.0</td></tr> <tr><td>Nov-23</td><td>2</td><td>2.0</td></tr> <tr><td>Dec-23</td><td>3</td><td>3.0</td></tr> <tr><td>Jan-24</td><td>2</td><td>2.0</td></tr> <tr><td>Feb-24</td><td>0</td><td>0.0</td></tr> <tr><td>Mar-24</td><td>0</td><td>0.0</td></tr> <tr><td>Apr-24</td><td>0</td><td>3.0</td></tr> <tr><td>May-24</td><td>1</td><td>0.0</td></tr> <tr><td>Jun-24</td><td>0</td><td>2.0</td></tr> <tr><td>Jul-24</td><td>0</td><td>1.0</td></tr> <tr><td>Aug-24</td><td>0</td><td>2.0</td></tr> <tr><td>Sep-24</td><td>0</td><td>2.0</td></tr> <tr><td>Oct-24</td><td>0</td><td>2.0</td></tr> <tr><td>Nov-24</td><td>0</td><td>2.0</td></tr> <tr><td>Dec-24</td><td>0</td><td>1.0</td></tr> <tr><td>Jan-25</td><td>0</td><td>1.0</td></tr> <tr><td>Feb-25</td><td>0</td><td>2.0</td></tr> <tr><td>Mar-25</td><td>0</td><td>3.0</td></tr> </tbody> </table>	Month	Number of Pseudomonas cases (SBU)	Trajectory	Jun-23	4	4.0	Jul-23	2	2.0	Aug-23	1	1.0	Sep-23	2	2.0	Oct-23	2	2.0	Nov-23	2	2.0	Dec-23	3	3.0	Jan-24	2	2.0	Feb-24	0	0.0	Mar-24	0	0.0	Apr-24	0	3.0	May-24	1	0.0	Jun-24	0	2.0	Jul-24	0	1.0	Aug-24	0	2.0	Sep-24	0	2.0	Oct-24	0	2.0	Nov-24	0	2.0	Dec-24	0	1.0	Jan-25	0	1.0	Feb-25	0	2.0	Mar-25	0	3.0
Month	Number of Pseudomonas cases (SBU)	Trajectory																																																																					
Jun-23	4	4.0																																																																					
Jul-23	2	2.0																																																																					
Aug-23	1	1.0																																																																					
Sep-23	2	2.0																																																																					
Oct-23	2	2.0																																																																					
Nov-23	2	2.0																																																																					
Dec-23	3	3.0																																																																					
Jan-24	2	2.0																																																																					
Feb-24	0	0.0																																																																					
Mar-24	0	0.0																																																																					
Apr-24	0	3.0																																																																					
May-24	1	0.0																																																																					
Jun-24	0	2.0																																																																					
Jul-24	0	1.0																																																																					
Aug-24	0	2.0																																																																					
Sep-24	0	2.0																																																																					
Oct-24	0	2.0																																																																					
Nov-24	0	2.0																																																																					
Dec-24	0	1.0																																																																					
Jan-25	0	1.0																																																																					
Feb-25	0	2.0																																																																					
Mar-25	0	3.0																																																																					
PRESSURE ULCERS																																																																							
Description	Current Performance	Trend																																																																					
<p>Number of pressure ulcers <i>1. Total number of pressure ulcers developed in hospital and in the community</i></p> <p><i>2. Rate of pressure ulcers per 100,000 admissions</i></p>	<ul style="list-style-type: none"> In May 2024 there were 107 cases of healthcare acquired pressure ulcers, 41 of which were community acquired and 66 were hospital acquired. There were 13 grade 3+ pressure ulcers in May 2024, 9 of which were community acquired and 4 were hospital acquired. The rate per 100,000 admissions was 1105 in May 2024. <p><i>*March 24 data not available</i></p>	<p>Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions</p> <table border="1"> <caption>Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions</caption> <thead> <tr> <th>Month</th> <th>Community PU</th> <th>Hospital PU</th> <th>Rate per 100,000 admissions</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>40</td><td>80</td><td>1100</td></tr> <tr><td>Jun-23</td><td>35</td><td>70</td><td>1150</td></tr> <tr><td>Jul-23</td><td>30</td><td>65</td><td>1100</td></tr> <tr><td>Aug-23</td><td>25</td><td>60</td><td>1050</td></tr> <tr><td>Sep-23</td><td>30</td><td>70</td><td>1100</td></tr> <tr><td>Oct-23</td><td>35</td><td>70</td><td>1150</td></tr> <tr><td>Nov-23</td><td>40</td><td>70</td><td>1100</td></tr> <tr><td>Dec-23</td><td>45</td><td>65</td><td>1050</td></tr> <tr><td>Jan-24</td><td>50</td><td>75</td><td>1200</td></tr> <tr><td>Feb-24</td><td>55</td><td>35</td><td>1100</td></tr> <tr><td>Mar-24</td><td>0</td><td>0</td><td>0</td></tr> <tr><td>Apr-24</td><td>40</td><td>50</td><td>1000</td></tr> <tr><td>May-24</td><td>41</td><td>66</td><td>1105</td></tr> </tbody> </table>	Month	Community PU	Hospital PU	Rate per 100,000 admissions	May-23	40	80	1100	Jun-23	35	70	1150	Jul-23	30	65	1100	Aug-23	25	60	1050	Sep-23	30	70	1100	Oct-23	35	70	1150	Nov-23	40	70	1100	Dec-23	45	65	1050	Jan-24	50	75	1200	Feb-24	55	35	1100	Mar-24	0	0	0	Apr-24	40	50	1000	May-24	41	66	1105													
Month	Community PU	Hospital PU	Rate per 100,000 admissions																																																																				
May-23	40	80	1100																																																																				
Jun-23	35	70	1150																																																																				
Jul-23	30	65	1100																																																																				
Aug-23	25	60	1050																																																																				
Sep-23	30	70	1100																																																																				
Oct-23	35	70	1150																																																																				
Nov-23	40	70	1100																																																																				
Dec-23	45	65	1050																																																																				
Jan-24	50	75	1200																																																																				
Feb-24	55	35	1100																																																																				
Mar-24	0	0	0																																																																				
Apr-24	40	50	1000																																																																				
May-24	41	66	1105																																																																				

NATIONALLY REPORTABLE INCIDENTS

Description	Current Performance	Trend
<p>Nationally Reportable Incidents (NRI's)- 1. <i>The number of Nationally reportable incidents</i></p> <p>2. <i>The number of Never Events</i></p> <p>3. <i>Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales</i></p>	<p>1. The Health Board reported 4 Nationally Reportable Incidents for the month of June 2024 to Welsh Government. The Service Group breakdown is as follows;</p> <ul style="list-style-type: none"> - PCT – 2 - Morriston – 1 - MH & LD -1 <p>2. There were no new Never Events reported in June 2024.</p> <p>3. In June 2024, 89% of the NRI's were closed within the agreed timescale.</p>	<p>1. and 2. Number of nationally reportable incidents and never events</p>  <p>3. % of nationally reportable incidents closed within the agreed timescales</p> 

INPATIENT FALLS																														
Description	Current Performance	Trend																												
<p>Inpatient Falls <i>The total number of inpatient falls</i></p>	<ul style="list-style-type: none"> The number of Falls reported via Datix web for Swansea Bay UHB was 158 in June 2024. This is 1.9% more than May 2024 where 155 falls were recorded. 	<p>Number of inpatient Falls</p> <table border="1"> <caption>Number of inpatient Falls</caption> <thead> <tr> <th>Month</th> <th>Number of Falls</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>140</td></tr> <tr><td>Jul-23</td><td>160</td></tr> <tr><td>Aug-23</td><td>200</td></tr> <tr><td>Sep-23</td><td>155</td></tr> <tr><td>Oct-23</td><td>190</td></tr> <tr><td>Nov-23</td><td>165</td></tr> <tr><td>Dec-23</td><td>155</td></tr> <tr><td>Jan-24</td><td>190</td></tr> <tr><td>Feb-24</td><td>200</td></tr> <tr><td>Mar-24</td><td>200</td></tr> <tr><td>Apr-24</td><td>145</td></tr> <tr><td>May-24</td><td>155</td></tr> <tr><td>Jun-24</td><td>158</td></tr> </tbody> </table> <p>■ Hospital Falls</p>	Month	Number of Falls	Jun-23	140	Jul-23	160	Aug-23	200	Sep-23	155	Oct-23	190	Nov-23	165	Dec-23	155	Jan-24	190	Feb-24	200	Mar-24	200	Apr-24	145	May-24	155	Jun-24	158
Month	Number of Falls																													
Jun-23	140																													
Jul-23	160																													
Aug-23	200																													
Sep-23	155																													
Oct-23	190																													
Nov-23	165																													
Dec-23	155																													
Jan-24	190																													
Feb-24	200																													
Mar-24	200																													
Apr-24	145																													
May-24	155																													
Jun-24	158																													
DISCHARGE SUMMARIES																														
Description	Current Performance	Trend																												
<p>Discharge Summaries <i>Percentage of discharge summaries approved and sent to patients' doctor following discharge</i></p>	<p>The latest data shows that in June 2024, the percentage of completed discharge summaries was 76%.</p> <p>In June 2024, compliance ranged from 81% in Morriston Hospital to 61% in Singleton & Neath Port Talbot Hospitals.</p>	<p>% discharge summaries approved and sent</p> <table border="1"> <caption>% discharge summaries approved and sent</caption> <thead> <tr> <th>Month</th> <th>% of completed discharge summaries</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>65%</td></tr> <tr><td>Jul-23</td><td>63%</td></tr> <tr><td>Aug-23</td><td>65%</td></tr> <tr><td>Sep-23</td><td>60%</td></tr> <tr><td>Oct-23</td><td>65%</td></tr> <tr><td>Nov-23</td><td>68%</td></tr> <tr><td>Dec-23</td><td>68%</td></tr> <tr><td>Jan-24</td><td>67%</td></tr> <tr><td>Feb-24</td><td>70%</td></tr> <tr><td>Mar-24</td><td>68%</td></tr> <tr><td>Apr-24</td><td>75%</td></tr> <tr><td>May-24</td><td>75%</td></tr> <tr><td>Jun-24</td><td>76%</td></tr> </tbody> </table> <p>■ % of completed discharge summaries</p>	Month	% of completed discharge summaries	Jun-23	65%	Jul-23	63%	Aug-23	65%	Sep-23	60%	Oct-23	65%	Nov-23	68%	Dec-23	68%	Jan-24	67%	Feb-24	70%	Mar-24	68%	Apr-24	75%	May-24	75%	Jun-24	76%
Month	% of completed discharge summaries																													
Jun-23	65%																													
Jul-23	63%																													
Aug-23	65%																													
Sep-23	60%																													
Oct-23	65%																													
Nov-23	68%																													
Dec-23	68%																													
Jan-24	67%																													
Feb-24	70%																													
Mar-24	68%																													
Apr-24	75%																													
May-24	75%																													
Jun-24	76%																													

CRUDE MORTALITY																																																																								
Description	Current Performance	Trend																																																																						
Crude Mortality Rate	<p>April 2024 reports the crude mortality rate for the Health Board at 0.66%, which is the same as the figure reported in March 2024.</p> <p>A breakdown by Hospital for April 2024:</p> <ul style="list-style-type: none"> • Morriston – 1.18% • Singleton – 0.16% • NPT – 0.09% 	<p>Crude hospital mortality rate by Hospital (74 years of age or less)</p> <table border="1"> <caption>Crude hospital mortality rate by Hospital (74 years of age or less)</caption> <thead> <tr> <th>Month</th> <th>Morriston Hospital</th> <th>Singleton Hospital</th> <th>NPT Hospital</th> <th>HB Total</th> </tr> </thead> <tbody> <tr><td>Apr-23</td><td>1.30%</td><td>0.30%</td><td>0.05%</td><td>0.65%</td></tr> <tr><td>May-23</td><td>1.30%</td><td>0.25%</td><td>0.05%</td><td>0.60%</td></tr> <tr><td>Jun-23</td><td>1.30%</td><td>0.20%</td><td>0.05%</td><td>0.60%</td></tr> <tr><td>Jul-23</td><td>1.25%</td><td>0.20%</td><td>0.05%</td><td>0.55%</td></tr> <tr><td>Aug-23</td><td>1.25%</td><td>0.15%</td><td>0.05%</td><td>0.45%</td></tr> <tr><td>Sep-23</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Oct-23</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Nov-23</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Dec-23</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Jan-24</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Feb-24</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Mar-24</td><td>1.20%</td><td>0.15%</td><td>0.05%</td><td>0.40%</td></tr> <tr><td>Apr-24</td><td>1.18%</td><td>0.16%</td><td>0.09%</td><td>0.66%</td></tr> </tbody> </table>	Month	Morriston Hospital	Singleton Hospital	NPT Hospital	HB Total	Apr-23	1.30%	0.30%	0.05%	0.65%	May-23	1.30%	0.25%	0.05%	0.60%	Jun-23	1.30%	0.20%	0.05%	0.60%	Jul-23	1.25%	0.20%	0.05%	0.55%	Aug-23	1.25%	0.15%	0.05%	0.45%	Sep-23	1.20%	0.15%	0.05%	0.40%	Oct-23	1.20%	0.15%	0.05%	0.40%	Nov-23	1.20%	0.15%	0.05%	0.40%	Dec-23	1.20%	0.15%	0.05%	0.40%	Jan-24	1.20%	0.15%	0.05%	0.40%	Feb-24	1.20%	0.15%	0.05%	0.40%	Mar-24	1.20%	0.15%	0.05%	0.40%	Apr-24	1.18%	0.16%	0.09%	0.66%
Month	Morriston Hospital	Singleton Hospital	NPT Hospital	HB Total																																																																				
Apr-23	1.30%	0.30%	0.05%	0.65%																																																																				
May-23	1.30%	0.25%	0.05%	0.60%																																																																				
Jun-23	1.30%	0.20%	0.05%	0.60%																																																																				
Jul-23	1.25%	0.20%	0.05%	0.55%																																																																				
Aug-23	1.25%	0.15%	0.05%	0.45%																																																																				
Sep-23	1.20%	0.15%	0.05%	0.40%																																																																				
Oct-23	1.20%	0.15%	0.05%	0.40%																																																																				
Nov-23	1.20%	0.15%	0.05%	0.40%																																																																				
Dec-23	1.20%	0.15%	0.05%	0.40%																																																																				
Jan-24	1.20%	0.15%	0.05%	0.40%																																																																				
Feb-24	1.20%	0.15%	0.05%	0.40%																																																																				
Mar-24	1.20%	0.15%	0.05%	0.40%																																																																				
Apr-24	1.18%	0.16%	0.09%	0.66%																																																																				
READMISSION RATES																																																																								
Description	Current Performance	Trend																																																																						
Readmission Rates	<p>In June 2024, 8.16% of patients were readmitted as an emergency within 28 days of their previous discharge date. This is 0.09% lower than the figure reported in May 2024.</p>	<p>Emergencies readmitted within 28 days of previous discharge</p> <table border="1"> <caption>Emergencies readmitted within 28 days of previous discharge</caption> <thead> <tr> <th>Month</th> <th>28 day readmission rate (SBUHB)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>7.5%</td></tr> <tr><td>Jul-23</td><td>7.3%</td></tr> <tr><td>Aug-23</td><td>7.7%</td></tr> <tr><td>Sep-23</td><td>7.8%</td></tr> <tr><td>Oct-23</td><td>8.1%</td></tr> <tr><td>Nov-23</td><td>7.7%</td></tr> <tr><td>Dec-23</td><td>8.7%</td></tr> <tr><td>Jan-24</td><td>7.5%</td></tr> <tr><td>Feb-24</td><td>8.1%</td></tr> <tr><td>Mar-24</td><td>8.4%</td></tr> <tr><td>Apr-24</td><td>7.9%</td></tr> <tr><td>May-24</td><td>8.1%</td></tr> <tr><td>Jun-24</td><td>8.16%</td></tr> </tbody> </table>	Month	28 day readmission rate (SBUHB)	Jun-23	7.5%	Jul-23	7.3%	Aug-23	7.7%	Sep-23	7.8%	Oct-23	8.1%	Nov-23	7.7%	Dec-23	8.7%	Jan-24	7.5%	Feb-24	8.1%	Mar-24	8.4%	Apr-24	7.9%	May-24	8.1%	Jun-24	8.16%																																										
Month	28 day readmission rate (SBUHB)																																																																							
Jun-23	7.5%																																																																							
Jul-23	7.3%																																																																							
Aug-23	7.7%																																																																							
Sep-23	7.8%																																																																							
Oct-23	8.1%																																																																							
Nov-23	7.7%																																																																							
Dec-23	8.7%																																																																							
Jan-24	7.5%																																																																							
Feb-24	8.1%																																																																							
Mar-24	8.4%																																																																							
Apr-24	7.9%																																																																							
May-24	8.1%																																																																							
Jun-24	8.16%																																																																							

5 HARM QUADRANT- HARM FROM REDUCTION IN NON-COVID ACTIVITY

5.1 Overview

Harm from reduction in non-Covid																	
Measure	Locality	National/ Local Target	HB Trajectory	Trend	SBU												
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Cancer																	
Single Cancer Pathway- % of patients started treatment within 62 days (without suspensions)	Total	Improvement Trajectory towards 80% by Mar 26	54.0%		42.8%	49.0%	48.6%	47.9%	51.7%	53.3%	51.0%	47.5%	50.4%	55.8%	56.4%	57.0%	
Planned Care																	
Number of patients waiting > 26 weeks for first outpatient appointment*	Morrison	0			8,969	8,313	7,958	7,459	6,165	5,735	5,968	5,703	5,806	6,565	7,162	8,055	8,064
	NPTH				4	1	1	7	32	16	15	30	45	92	87	143	162
	Singleton				4,454	4,623	5,156	5,320	4,972	4,674	4,906	4,989	5,087	5,438	5,795	6,007	6,036
	PC&CS				0	0	6	0	0	0	0	0	0	0	1	0	0
	Total				13,427	12,937	13,121	12,786	11,169	10,425	10,889	10,722	10,938	12,095	13,045	14,205	14,262
Number of patients waiting > 36 weeks for first outpatient appointment*	Morrison	Improvement Trajectory towards target of 0			4,867	4,446	3,876	2,837	2,088	2,034	2,245	2,001	1,986	2,294	2,712	3,413	3,815
	NPTH				0	0	0	0	0	1	3	1	4	2	8	21	36
	Singleton				2,026	2,283	2,682	2,490	2,420	2,247	2,298	2,182	2,112	2,443	2,855	2,986	3,098
	PC&CS				0	0	0	0	0	0	0	0	0	0	0	0	0
	Total				6,893	6,729	6,558	5,327	4,508	4,282	4,546	4,184	4,102	4,739	5,575	6,420	6,949
Number of patients waiting > 52 weeks for first outpatient appointment*	Morrison	Improvement Trajectory towards target of 0			1,234	892	663	163	0	0	0	0	0	0	0	0	0
	NPTH				0	0	0	0	0	0	0	0	0	0	0	0	
	Singleton				0	2	2	17	0	0	0	0	0	0	0	0	
	PC&CS				0	0	0	0	0	0	0	0	0	0	0	0	
	Total				1,234	894	665	180	0	0	0	0	0	0	0	0	
Number of patients waiting > 52 weeks for treatment*	Morrison	Improvement Trajectory towards target of 0			11,620	11,561	11,418	10,911	10,464	9,881	9,588	9,423	9,159	8,962	8,465	8,477	8,507
	NPTH				0	0	0	0	0	0	0	0	0	0	0	0	
	Singleton				3,826	3,559	3,459	3,506	3,478	3,572	3,798	3,895	4,052	4,219	4,433	4,782	5,116
	PC&CS				0	0	0	0	0	0	0	0	0	0	0	0	
	Total				15,446	15,120	14,877	14,417	13,942	13,453	13,386	13,318	13,211	13,181	12,898	13,259	13,623
Number of patients waiting > 104 weeks for treatment*	Morrison	Improvement Trajectory towards target of 0			4,470	4,409	4,121	3,826	3,341	2,772	2,311	1,923	1,579	1,299	1,186	1,065	994
	NPTH				0	0	0	0	0	0	0	0	0	0	0	0	
	Singleton				1,004	890	878	819	756	688	658	643	596	532	539	514	483
	PC&CS				0	0	0	0	0	0	0	0	0	0	0	0	
	Total				5,474	5,299	4,999	4,645	4,097	3,460	2,969	2,566	2,175	1,831	1,725	1,579	1,477
Number of patients waiting > 8 weeks for a specified diagnostics*	Morrison	Improvement Trajectory towards 0 by Mar 24			2,484	2,214	2,451	2,676	2,218	2,017	2,087	1,229	592	501	527	567	587
	Singleton				4,737	4,499	4,410	4,124	3,721	3,412	3,529	3,476	3,278	3,186	3,219	3,009	2,906
	Total				7,221	6,713	6,861	6,800	5,939	5,429	5,616	4,705	3,870	3,687	3,746	3,576	3,493
Number of patients waiting > 14 weeks for a specified therapy*	MH&LD	Improvement Trajectory towards 0 by Mar 24			0	0	0	0	0	0	0	0	0	0	0	0	
	NPTH				0	0	0	0	0	0	0	0	0	0	0		
	PC&CS				203	183	183	182	195	84	73	88	29	1	1	0	4
	Total				203	183	183	182	195	84	73	88	29	1	1	0	4

Measure	Locality	National/ Local Target	HB Trajector	Trend	SBU												
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
Planned Care																	
Total number of patients waiting for a follow-up outpatient appointment *	Total	12 month reduction trend			149,529	150,416	150,060	152,025	154,704	157,285	159,226	162,964	164,581	166,438	169,049	170,254	171,913
Number of patients delayed by over 100% past their target date	Total	Improvement Trajectory towards target of 0			40,807	41,123	39,938	41,048	41,188	41,727	43,784	44,976	46,482	48,969	49,837	50,646	49,585
Number of patients delayed past their agreed target date (booked and not booked) *	Total	12 month reduction trend			68,286	67,748	66,683	68,292	67,996	68,767	72,790	74,878	76,796	80,190	80,656	80,503	78,946
Number of Ophthalmology patients without an allocated health risk factor	Total	0			395	475	248	133	265	200	527	522	309	343	270	155	203
Number of patients without a documented clinical review date	Total	0			2	2	2	4	2	1	1	1	1	5	2	2	4
Activity																	
Number of GP referrals	Total	12 month reduction trend			13,984	12,623	12,698	12,383	12,644	12,622	10,102	12,876	12,976	12,269	13,687	13,540	12,365
Number of patients referred from primary care into secondary care Ophthalmology services	Total	Improvement Trajectory towards reduction by Mar 24			890	824	812	815	851	843	735	775	721	936	932	783	794
Patient Experience Feedback																	
Number of friends and family surveys completed	PCCS	Month on month improvement			255	321	361	379	475	390	303	418	406	430	398	401	625
	MH&LD				44	39	38	28	34	56	45	60	63	66	36	49	71
	Morriston				1,512	1,755	2,580	2,303	2,085	2,157	2,047	2,600	2,644	2,606	2,776	2,584	2,716
	NPTH																
	Singleton				731	1,171	1,583	1,763	2,063	2,158	1,671	2,229	2,237	2,118	2,234	2,081	2,193
Total	2,503	3,401	5,188	4,084	5,738	5,792	4,004	5,211	5,232	5,427	5,579	5,344	5,535				
% of patients who would recommend and highly recommend	PCCS	90%			96%	95%	92%	97%	95%	94%	95%	94%	96%	95%	96%	97%	96%
	MH&LD				100%	100%	100%	100%	100%	96%	100%	100%	100%	97%	100%	96%	92%
	Morriston				85%	88%	90%	90%	89%	89%	90%	91%	90%	90%	90%	90%	90%
	NPTH																
	Singleton				95%	94%	96%	95%	94%	94%	95%	95%	95%	95%	95%	94%	95%
Total	89%	91%	92%	92%	92%	92%	92%	93%	92%	92%	92%	93%	92%	93%			
% of all-Wales surveys scoring 9 or 10 on overall satisfaction	PCCS	90%			95%	93%	95%	98%	98%	98%	93%	91%	96%	96%	96%	94%	96%
	MH&LD																
	Morriston				89%	90%	93%	94%	94%	92%	92%	92%	92%	91%	92%	92%	92%
	NPTH																
	Singleton				92%	92%	98%	97%	97%	97%	93%	93%	94%	93%	95%	94%	94%
Total	90%	91%	92%	92%	93%	93%	93%	93%	93%	92%	93%	93%	93%				
Number of new complaints received	PCCS	12 month reduction trend			46	33	31	18	49	42	20	35	31	36	24		
	MH&LD				18	21	9	21	17	17	13	21	19	22	17		
	Morriston				101	62	67	74	66	56	35	53	55	46	51		
	NPTH				10	3	5	7	3	27	12	33	27	23	24		
	Singleton				33	23	39	43	24	22	12	31	31	36	22		
Total	217	147	155	171	164	171	108	181	168	167	140						
% of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	PCCS	80%			91%	76%	90%	83%	86%	64%	95%	89%	74%	81%	79%		
	MH&LD				69%	67%	56%	52%	53%	76%	69%	57%	53%	68%	82%		
	Morriston				71%	73%	67%	58%	77%	46%	66%	72%	85%	87%	76%		
	NPTH				50%	33%	100%	67%	67%	44%	75%	82%	81%	69%	67%		
	Singleton				67%	22%	59%	56%	50%	50%	45%	52%	39%	44%	57%		
Total	71%	64%	71%	62%	74%	55%	69%	72%	71%	71%	74%						

5.3 Updates on key measures

PLANNED CARE	
Description	Current Performance
Referrals and shape of the waiting list	In June 2024, there were 12,365 referrals received. This is lower than the number that was received in May 2024 (13,540). Chart 4 shows the shape of the current waiting list and Chart 3 shows the outpatient activity undertaken over the last year.
	Trend
1. GP Referrals <i>The number of Stage 1 additions per week</i>	<p>1. Number of GP referrals received by SBU Health Board</p>
2. Stage 1 additions <i>The number of new patients that have been added to the outpatient waiting list</i>	<p>2. Number of stage 1 additions per week</p>
3. Outpatient activity undertaken <i>Total number of patients seen each month</i>	<p>3. Outpatient activity undertaken</p>
4. Size of the waiting list <i>Total number of patients on the waiting list by stage as at June 24</i>	<p>4. Total size of the waiting list and movement (June 2024)</p>

PLANNED CARE

Description

Outpatient waiting times

1. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Health Board Total

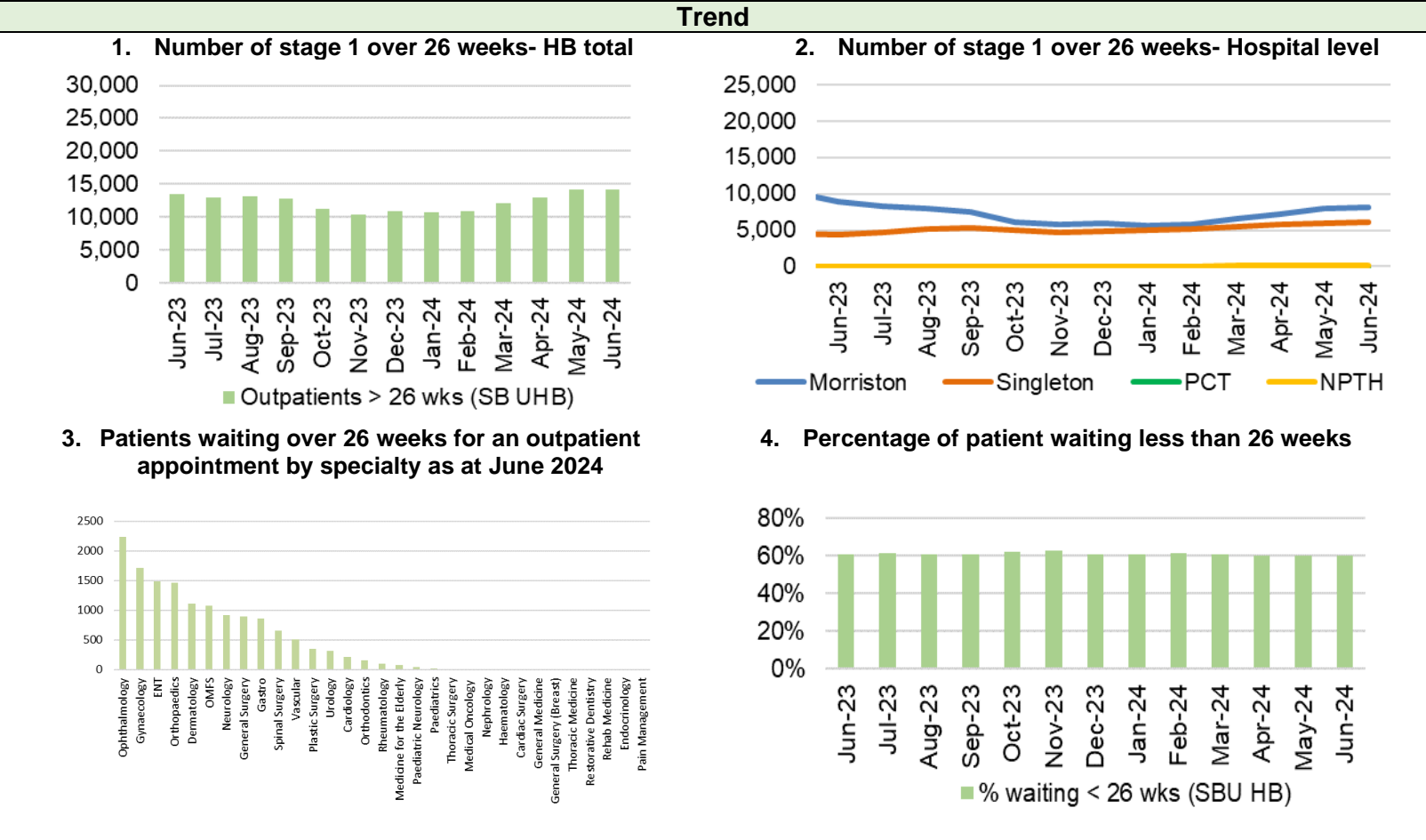
2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Hospital Level

3. Patients waiting over 26 weeks for an outpatient appointment by specialty

4. Percentage of patients waiting less than 26 weeks

Current Performance

The number of patients waiting over 26 weeks for a first outpatient appointment is still a challenge. June 2024 saw an in-month increase of 0.4% in the number of patients waiting over 26 weeks for an outpatient appointment. The number of breaches increased slightly from 14,205 in May 2024. Ophthalmology has the largest proportion of patients waiting over 26 weeks for an outpatient appointment, followed by Gynaecology and ENT. Chart 4 shows that the number of patients waiting less than 26 weeks for an outpatient appointment, this figure has increased to 60.3%.



PLANNED CARE																																																																																																	
Description	Current Performance																																																																																																
<p>Patients waiting over 36 weeks for treatment</p> <p>1. Number of patients waiting more than 36 weeks for treatment and the number of elective patients admitted for treatment- Health Board Total</p> <p>2. Number of patients waiting more than 36 weeks for treatment</p> <p>3. Number of elective admissions</p> <p>4. Number of patients waiting more than 104 weeks for treatment</p>	<p>In June 2024, there were 6,949 patients waiting over 36 weeks at Stage 1, which is an 8% in-month increase from May 2024. 13,623 patients were waiting over 52 weeks at all stages in June 2024. In June 2024, there were 1,477 patients waiting over 104 weeks for treatment, which is a 6% reduction from May 2024.</p>																																																																																																
	Trend																																																																																																
	<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>1. Number of patients waiting over 36 weeks at Stage 1</p> <table border="1"> <caption>1. Number of patients waiting over 36 weeks at Stage 1</caption> <thead> <tr> <th>Month</th> <th>Outpatients >36 wks (SB UHB)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>6,800</td></tr> <tr><td>Jul-23</td><td>7,000</td></tr> <tr><td>Aug-23</td><td>6,500</td></tr> <tr><td>Sep-23</td><td>5,500</td></tr> <tr><td>Oct-23</td><td>4,500</td></tr> <tr><td>Nov-23</td><td>4,200</td></tr> <tr><td>Dec-23</td><td>4,500</td></tr> <tr><td>Jan-24</td><td>4,200</td></tr> <tr><td>Feb-24</td><td>4,000</td></tr> <tr><td>Mar-24</td><td>4,800</td></tr> <tr><td>Apr-24</td><td>5,500</td></tr> <tr><td>May-24</td><td>6,500</td></tr> <tr><td>Jun-24</td><td>6,949</td></tr> </tbody> </table> </div> <div style="width: 48%;"> <p>2. Number of patients waiting over 52 weeks at Stage 1- HB total</p> <table border="1"> <caption>2. Number of patients waiting over 52 weeks at Stage 1- HB total</caption> <thead> <tr> <th>Month</th> <th>Outpatients >52 wks (SB UHB)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>1,200</td><td>1,200</td></tr> <tr><td>Jul-23</td><td>900</td><td>900</td></tr> <tr><td>Aug-23</td><td>700</td><td>700</td></tr> <tr><td>Sep-23</td><td>200</td><td>200</td></tr> <tr><td>Oct-23</td><td>100</td><td>100</td></tr> <tr><td>Nov-23</td><td>50</td><td>50</td></tr> <tr><td>Dec-23</td><td>50</td><td>50</td></tr> <tr><td>Jan-24</td><td>50</td><td>50</td></tr> <tr><td>Feb-24</td><td>50</td><td>50</td></tr> <tr><td>Mar-24</td><td>50</td><td>50</td></tr> <tr><td>Apr-24</td><td>50</td><td>50</td></tr> <tr><td>May-24</td><td>50</td><td>50</td></tr> <tr><td>Jun-24</td><td>50</td><td>50</td></tr> <tr><td>Jul-24</td><td>50</td><td>50</td></tr> <tr><td>Aug-24</td><td>50</td><td>50</td></tr> <tr><td>Sep-24</td><td>50</td><td>50</td></tr> <tr><td>Oct-24</td><td>50</td><td>50</td></tr> <tr><td>Nov-24</td><td>50</td><td>50</td></tr> <tr><td>Dec-24</td><td>50</td><td>50</td></tr> <tr><td>Jan-25</td><td>50</td><td>50</td></tr> <tr><td>Feb-25</td><td>50</td><td>50</td></tr> <tr><td>Mar-25</td><td>50</td><td>50</td></tr> </tbody> </table> </div> </div>	Month	Outpatients >36 wks (SB UHB)	Jun-23	6,800	Jul-23	7,000	Aug-23	6,500	Sep-23	5,500	Oct-23	4,500	Nov-23	4,200	Dec-23	4,500	Jan-24	4,200	Feb-24	4,000	Mar-24	4,800	Apr-24	5,500	May-24	6,500	Jun-24	6,949	Month	Outpatients >52 wks (SB UHB)	Trajectory	Jun-23	1,200	1,200	Jul-23	900	900	Aug-23	700	700	Sep-23	200	200	Oct-23	100	100	Nov-23	50	50	Dec-23	50	50	Jan-24	50	50	Feb-24	50	50	Mar-24	50	50	Apr-24	50	50	May-24	50	50	Jun-24	50	50	Jul-24	50	50	Aug-24	50	50	Sep-24	50	50	Oct-24	50	50	Nov-24	50	50	Dec-24	50	50	Jan-25	50	50	Feb-25	50	50	Mar-25	50
Month	Outpatients >36 wks (SB UHB)																																																																																																
Jun-23	6,800																																																																																																
Jul-23	7,000																																																																																																
Aug-23	6,500																																																																																																
Sep-23	5,500																																																																																																
Oct-23	4,500																																																																																																
Nov-23	4,200																																																																																																
Dec-23	4,500																																																																																																
Jan-24	4,200																																																																																																
Feb-24	4,000																																																																																																
Mar-24	4,800																																																																																																
Apr-24	5,500																																																																																																
May-24	6,500																																																																																																
Jun-24	6,949																																																																																																
Month	Outpatients >52 wks (SB UHB)	Trajectory																																																																																															
Jun-23	1,200	1,200																																																																																															
Jul-23	900	900																																																																																															
Aug-23	700	700																																																																																															
Sep-23	200	200																																																																																															
Oct-23	100	100																																																																																															
Nov-23	50	50																																																																																															
Dec-23	50	50																																																																																															
Jan-24	50	50																																																																																															
Feb-24	50	50																																																																																															
Mar-24	50	50																																																																																															
Apr-24	50	50																																																																																															
May-24	50	50																																																																																															
Jun-24	50	50																																																																																															
Jul-24	50	50																																																																																															
Aug-24	50	50																																																																																															
Sep-24	50	50																																																																																															
Oct-24	50	50																																																																																															
Nov-24	50	50																																																																																															
Dec-24	50	50																																																																																															
Jan-25	50	50																																																																																															
Feb-25	50	50																																																																																															
Mar-25	50	50																																																																																															
<div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>3. Number of elective admissions</p> <table border="1"> <caption>3. Number of elective admissions</caption> <thead> <tr> <th>Month</th> <th>Admitted elective patients</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>5,500</td></tr> <tr><td>Jul-23</td><td>5,500</td></tr> <tr><td>Aug-23</td><td>5,800</td></tr> <tr><td>Sep-23</td><td>5,800</td></tr> <tr><td>Oct-23</td><td>6,200</td></tr> <tr><td>Nov-23</td><td>6,500</td></tr> <tr><td>Dec-23</td><td>5,200</td></tr> <tr><td>Jan-24</td><td>5,800</td></tr> <tr><td>Feb-24</td><td>5,500</td></tr> <tr><td>Mar-24</td><td>5,500</td></tr> <tr><td>Apr-24</td><td>6,000</td></tr> <tr><td>May-24</td><td>5,800</td></tr> <tr><td>Jun-24</td><td>5,500</td></tr> </tbody> </table> </div> <div style="width: 48%;"> <p>4. Number of patients waiting over 104 weeks- HB total</p> <table border="1"> <caption>4. Number of patients waiting over 104 weeks- HB total</caption> <thead> <tr> <th>Month</th> <th>> 104 weeks</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>5,500</td><td>5,500</td></tr> <tr><td>Jul-23</td><td>5,200</td><td>5,200</td></tr> <tr><td>Aug-23</td><td>4,800</td><td>4,800</td></tr> <tr><td>Sep-23</td><td>4,500</td><td>4,500</td></tr> <tr><td>Oct-23</td><td>4,000</td><td>4,000</td></tr> <tr><td>Nov-23</td><td>3,500</td><td>3,500</td></tr> <tr><td>Dec-23</td><td>3,000</td><td>3,000</td></tr> <tr><td>Jan-24</td><td>2,500</td><td>2,500</td></tr> <tr><td>Feb-24</td><td>2,000</td><td>2,000</td></tr> <tr><td>Mar-24</td><td>1,800</td><td>1,800</td></tr> <tr><td>Apr-24</td><td>1,500</td><td>1,500</td></tr> <tr><td>May-24</td><td>1,200</td><td>1,200</td></tr> <tr><td>Jun-24</td><td>1,000</td><td>1,000</td></tr> <tr><td>Jul-24</td><td>800</td><td>800</td></tr> <tr><td>Aug-24</td><td>600</td><td>600</td></tr> <tr><td>Sep-24</td><td>400</td><td>400</td></tr> <tr><td>Oct-24</td><td>200</td><td>200</td></tr> <tr><td>Nov-24</td><td>100</td><td>100</td></tr> <tr><td>Dec-24</td><td>50</td><td>50</td></tr> <tr><td>Jan-25</td><td>50</td><td>50</td></tr> <tr><td>Feb-25</td><td>50</td><td>50</td></tr> <tr><td>Mar-25</td><td>50</td><td>50</td></tr> </tbody> </table> </div> </div>	Month	Admitted elective patients	Jun-23	5,500	Jul-23	5,500	Aug-23	5,800	Sep-23	5,800	Oct-23	6,200	Nov-23	6,500	Dec-23	5,200	Jan-24	5,800	Feb-24	5,500	Mar-24	5,500	Apr-24	6,000	May-24	5,800	Jun-24	5,500	Month	> 104 weeks	Trajectory	Jun-23	5,500	5,500	Jul-23	5,200	5,200	Aug-23	4,800	4,800	Sep-23	4,500	4,500	Oct-23	4,000	4,000	Nov-23	3,500	3,500	Dec-23	3,000	3,000	Jan-24	2,500	2,500	Feb-24	2,000	2,000	Mar-24	1,800	1,800	Apr-24	1,500	1,500	May-24	1,200	1,200	Jun-24	1,000	1,000	Jul-24	800	800	Aug-24	600	600	Sep-24	400	400	Oct-24	200	200	Nov-24	100	100	Dec-24	50	50	Jan-25	50	50	Feb-25	50	50	Mar-25	50	50
Month	Admitted elective patients																																																																																																
Jun-23	5,500																																																																																																
Jul-23	5,500																																																																																																
Aug-23	5,800																																																																																																
Sep-23	5,800																																																																																																
Oct-23	6,200																																																																																																
Nov-23	6,500																																																																																																
Dec-23	5,200																																																																																																
Jan-24	5,800																																																																																																
Feb-24	5,500																																																																																																
Mar-24	5,500																																																																																																
Apr-24	6,000																																																																																																
May-24	5,800																																																																																																
Jun-24	5,500																																																																																																
Month	> 104 weeks	Trajectory																																																																																															
Jun-23	5,500	5,500																																																																																															
Jul-23	5,200	5,200																																																																																															
Aug-23	4,800	4,800																																																																																															
Sep-23	4,500	4,500																																																																																															
Oct-23	4,000	4,000																																																																																															
Nov-23	3,500	3,500																																																																																															
Dec-23	3,000	3,000																																																																																															
Jan-24	2,500	2,500																																																																																															
Feb-24	2,000	2,000																																																																																															
Mar-24	1,800	1,800																																																																																															
Apr-24	1,500	1,500																																																																																															
May-24	1,200	1,200																																																																																															
Jun-24	1,000	1,000																																																																																															
Jul-24	800	800																																																																																															
Aug-24	600	600																																																																																															
Sep-24	400	400																																																																																															
Oct-24	200	200																																																																																															
Nov-24	100	100																																																																																															
Dec-24	50	50																																																																																															
Jan-25	50	50																																																																																															
Feb-25	50	50																																																																																															
Mar-25	50	50																																																																																															

PLANNED CARE																														
Description	Current Performance																													
<p>Ophthalmology Referrals <i>Number of patients referred into secondary care Ophthalmology services</i></p>	<p>In June 2024, there were 794 patients referred from Primary Care into secondary care ophthalmology services. This is an increase on the number of patients referred in May 2024, which was 783.</p>	<p>Number of referrals into secondary care Ophthalmology service</p> <table border="1"> <caption>Number of referrals into secondary care Ophthalmology service</caption> <thead> <tr> <th>Month</th> <th>Number of referrals</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>880</td></tr> <tr><td>Jul-23</td><td>800</td></tr> <tr><td>Aug-23</td><td>800</td></tr> <tr><td>Sep-23</td><td>800</td></tr> <tr><td>Oct-23</td><td>850</td></tr> <tr><td>Nov-23</td><td>850</td></tr> <tr><td>Dec-23</td><td>720</td></tr> <tr><td>Jan-24</td><td>780</td></tr> <tr><td>Feb-24</td><td>720</td></tr> <tr><td>Mar-24</td><td>950</td></tr> <tr><td>Apr-24</td><td>950</td></tr> <tr><td>May-24</td><td>780</td></tr> <tr><td>Jun-24</td><td>794</td></tr> </tbody> </table> <p>■ Number of referrals</p>	Month	Number of referrals	Jun-23	880	Jul-23	800	Aug-23	800	Sep-23	800	Oct-23	850	Nov-23	850	Dec-23	720	Jan-24	780	Feb-24	720	Mar-24	950	Apr-24	950	May-24	780	Jun-24	794
Month	Number of referrals																													
Jun-23	880																													
Jul-23	800																													
Aug-23	800																													
Sep-23	800																													
Oct-23	850																													
Nov-23	850																													
Dec-23	720																													
Jan-24	780																													
Feb-24	720																													
Mar-24	950																													
Apr-24	950																													
May-24	780																													
Jun-24	794																													
<p>Ophthalmology waiting times <i>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target</i></p>	<p>In June 2024, 61.3% of Ophthalmology R1 appointments attended were within their clinical target date or within 25% of the target date.</p> <p>Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity</p>	<p>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target date</p> <table border="1"> <caption>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target date</caption> <thead> <tr> <th>Month</th> <th>% of appointments</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>55%</td></tr> <tr><td>Jul-23</td><td>62%</td></tr> <tr><td>Aug-23</td><td>60%</td></tr> <tr><td>Sep-23</td><td>62%</td></tr> <tr><td>Oct-23</td><td>60%</td></tr> <tr><td>Nov-23</td><td>60%</td></tr> <tr><td>Dec-23</td><td>62%</td></tr> <tr><td>Jan-24</td><td>60%</td></tr> <tr><td>Feb-24</td><td>62%</td></tr> <tr><td>Mar-24</td><td>55%</td></tr> <tr><td>Apr-24</td><td>52%</td></tr> <tr><td>May-24</td><td>55%</td></tr> <tr><td>Jun-24</td><td>61.3%</td></tr> </tbody> </table> <p>■ % of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date. — Target</p>	Month	% of appointments	Jun-23	55%	Jul-23	62%	Aug-23	60%	Sep-23	62%	Oct-23	60%	Nov-23	60%	Dec-23	62%	Jan-24	60%	Feb-24	62%	Mar-24	55%	Apr-24	52%	May-24	55%	Jun-24	61.3%
Month	% of appointments																													
Jun-23	55%																													
Jul-23	62%																													
Aug-23	60%																													
Sep-23	62%																													
Oct-23	60%																													
Nov-23	60%																													
Dec-23	62%																													
Jan-24	60%																													
Feb-24	62%																													
Mar-24	55%																													
Apr-24	52%																													
May-24	55%																													
Jun-24	61.3%																													

THEATRE EFFICIENCY																																																																																																																																																												
Description	Current Performance	Trend																																																																																																																																																										
<p>Theatre Efficiency</p> <p>1. <i>Theatre Utilisation Rates</i></p> <p>2. <i>% of theatre sessions starting late</i></p> <p>3. <i>% of theatre sessions finishing early</i></p> <p>4. <i>% of theatre sessions cancelled at short notice (<28 days)</i></p> <p>5. <i>% of operations cancelled on the day</i></p>	<p>In June 2024 the Theatre Utilisation rate was 66%. This is 7% lower than May 2024 and is 3% lower than the figure reported in June 2023 (69%).</p> <p>38% of theatre sessions started late in June 2024. This is 5% higher than the figure reported for in May 2024.</p> <p>In June 2024, 53% of theatre sessions finished early. this is 4% higher than figure seen in May 2024 and 6% higher than those seen in June 2023.</p> <p>9% of theatre sessions were cancelled at short notice in June 2024. This is 1% lower than the figure reported in May 2024 and is 2% lower than figures seen in June 2023.</p> <p>Of the operations cancelled in June 2024, 42% of them were cancelled on the day. This is 8% higher than the figure reported in May 2024 (34%).</p>	<p>1. Theatre Utilisation Rates</p> <table border="1"> <caption>1. Theatre Utilisation Rates (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Utilisation Rate (%)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>69</td></tr> <tr><td>Jul-23</td><td>72</td></tr> <tr><td>Aug-23</td><td>68</td></tr> <tr><td>Sep-23</td><td>71</td></tr> <tr><td>Oct-23</td><td>74</td></tr> <tr><td>Nov-23</td><td>70</td></tr> <tr><td>Dec-23</td><td>65</td></tr> <tr><td>Jan-24</td><td>64</td></tr> <tr><td>Feb-24</td><td>68</td></tr> <tr><td>Mar-24</td><td>66</td></tr> <tr><td>Apr-24</td><td>78</td></tr> <tr><td>May-24</td><td>72</td></tr> <tr><td>Jun-24</td><td>66</td></tr> </tbody> </table> <p>2. and 3. % theatre sessions starting late/finishing</p> <table border="1"> <caption>2. and 3. % theatre sessions starting late/finishing</caption> <thead> <tr> <th>Month</th> <th>Late Starts (%)</th> <th>Early Finishes (%)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>40</td><td>50</td></tr> <tr><td>Jul-23</td><td>42</td><td>48</td></tr> <tr><td>Aug-23</td><td>38</td><td>52</td></tr> <tr><td>Sep-23</td><td>40</td><td>50</td></tr> <tr><td>Oct-23</td><td>40</td><td>48</td></tr> <tr><td>Nov-23</td><td>40</td><td>45</td></tr> <tr><td>Dec-23</td><td>40</td><td>50</td></tr> <tr><td>Jan-24</td><td>38</td><td>52</td></tr> <tr><td>Feb-24</td><td>35</td><td>50</td></tr> <tr><td>Mar-24</td><td>32</td><td>48</td></tr> <tr><td>Apr-24</td><td>35</td><td>50</td></tr> <tr><td>May-24</td><td>35</td><td>52</td></tr> <tr><td>Jun-24</td><td>40</td><td>53</td></tr> </tbody> </table> <p>4. % theatre sessions cancelled at short notice (<28 days)</p> <table border="1"> <caption>4. % theatre sessions cancelled at short notice (<28 days)</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>NPTH (%)</th> <th>Singleton (%)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>10</td><td>15</td><td>12</td></tr> <tr><td>Jul-23</td><td>10</td><td>12</td><td>10</td></tr> <tr><td>Aug-23</td><td>10</td><td>15</td><td>12</td></tr> <tr><td>Sep-23</td><td>10</td><td>15</td><td>12</td></tr> <tr><td>Oct-23</td><td>10</td><td>12</td><td>10</td></tr> <tr><td>Nov-23</td><td>10</td><td>10</td><td>10</td></tr> <tr><td>Dec-23</td><td>10</td><td>15</td><td>12</td></tr> <tr><td>Jan-24</td><td>15</td><td>32</td><td>18</td></tr> <tr><td>Feb-24</td><td>10</td><td>28</td><td>15</td></tr> <tr><td>Mar-24</td><td>15</td><td>28</td><td>18</td></tr> <tr><td>Apr-24</td><td>10</td><td>20</td><td>12</td></tr> <tr><td>May-24</td><td>10</td><td>18</td><td>12</td></tr> <tr><td>Jun-24</td><td>10</td><td>20</td><td>12</td></tr> </tbody> </table> <p>5. % of operations cancelled on the day</p> <table border="1"> <caption>5. % of operations cancelled on the day</caption> <thead> <tr> <th>Month</th> <th>% operations cancelled on the day (%)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>32</td></tr> <tr><td>Jul-23</td><td>35</td></tr> <tr><td>Aug-23</td><td>38</td></tr> <tr><td>Sep-23</td><td>38</td></tr> <tr><td>Oct-23</td><td>38</td></tr> <tr><td>Nov-23</td><td>42</td></tr> <tr><td>Dec-23</td><td>40</td></tr> <tr><td>Jan-24</td><td>30</td></tr> <tr><td>Feb-24</td><td>28</td></tr> <tr><td>Mar-24</td><td>35</td></tr> <tr><td>Apr-24</td><td>35</td></tr> <tr><td>May-24</td><td>34</td></tr> <tr><td>Jun-24</td><td>42</td></tr> </tbody> </table>	Month	Utilisation Rate (%)	Jun-23	69	Jul-23	72	Aug-23	68	Sep-23	71	Oct-23	74	Nov-23	70	Dec-23	65	Jan-24	64	Feb-24	68	Mar-24	66	Apr-24	78	May-24	72	Jun-24	66	Month	Late Starts (%)	Early Finishes (%)	Jun-23	40	50	Jul-23	42	48	Aug-23	38	52	Sep-23	40	50	Oct-23	40	48	Nov-23	40	45	Dec-23	40	50	Jan-24	38	52	Feb-24	35	50	Mar-24	32	48	Apr-24	35	50	May-24	35	52	Jun-24	40	53	Month	Morriston (%)	NPTH (%)	Singleton (%)	Jun-23	10	15	12	Jul-23	10	12	10	Aug-23	10	15	12	Sep-23	10	15	12	Oct-23	10	12	10	Nov-23	10	10	10	Dec-23	10	15	12	Jan-24	15	32	18	Feb-24	10	28	15	Mar-24	15	28	18	Apr-24	10	20	12	May-24	10	18	12	Jun-24	10	20	12	Month	% operations cancelled on the day (%)	Jun-23	32	Jul-23	35	Aug-23	38	Sep-23	38	Oct-23	38	Nov-23	42	Dec-23	40	Jan-24	30	Feb-24	28	Mar-24	35	Apr-24	35	May-24	34	Jun-24	42
Month	Utilisation Rate (%)																																																																																																																																																											
Jun-23	69																																																																																																																																																											
Jul-23	72																																																																																																																																																											
Aug-23	68																																																																																																																																																											
Sep-23	71																																																																																																																																																											
Oct-23	74																																																																																																																																																											
Nov-23	70																																																																																																																																																											
Dec-23	65																																																																																																																																																											
Jan-24	64																																																																																																																																																											
Feb-24	68																																																																																																																																																											
Mar-24	66																																																																																																																																																											
Apr-24	78																																																																																																																																																											
May-24	72																																																																																																																																																											
Jun-24	66																																																																																																																																																											
Month	Late Starts (%)	Early Finishes (%)																																																																																																																																																										
Jun-23	40	50																																																																																																																																																										
Jul-23	42	48																																																																																																																																																										
Aug-23	38	52																																																																																																																																																										
Sep-23	40	50																																																																																																																																																										
Oct-23	40	48																																																																																																																																																										
Nov-23	40	45																																																																																																																																																										
Dec-23	40	50																																																																																																																																																										
Jan-24	38	52																																																																																																																																																										
Feb-24	35	50																																																																																																																																																										
Mar-24	32	48																																																																																																																																																										
Apr-24	35	50																																																																																																																																																										
May-24	35	52																																																																																																																																																										
Jun-24	40	53																																																																																																																																																										
Month	Morriston (%)	NPTH (%)	Singleton (%)																																																																																																																																																									
Jun-23	10	15	12																																																																																																																																																									
Jul-23	10	12	10																																																																																																																																																									
Aug-23	10	15	12																																																																																																																																																									
Sep-23	10	15	12																																																																																																																																																									
Oct-23	10	12	10																																																																																																																																																									
Nov-23	10	10	10																																																																																																																																																									
Dec-23	10	15	12																																																																																																																																																									
Jan-24	15	32	18																																																																																																																																																									
Feb-24	10	28	15																																																																																																																																																									
Mar-24	15	28	18																																																																																																																																																									
Apr-24	10	20	12																																																																																																																																																									
May-24	10	18	12																																																																																																																																																									
Jun-24	10	20	12																																																																																																																																																									
Month	% operations cancelled on the day (%)																																																																																																																																																											
Jun-23	32																																																																																																																																																											
Jul-23	35																																																																																																																																																											
Aug-23	38																																																																																																																																																											
Sep-23	38																																																																																																																																																											
Oct-23	38																																																																																																																																																											
Nov-23	42																																																																																																																																																											
Dec-23	40																																																																																																																																																											
Jan-24	30																																																																																																																																																											
Feb-24	28																																																																																																																																																											
Mar-24	35																																																																																																																																																											
Apr-24	35																																																																																																																																																											
May-24	34																																																																																																																																																											
Jun-24	42																																																																																																																																																											

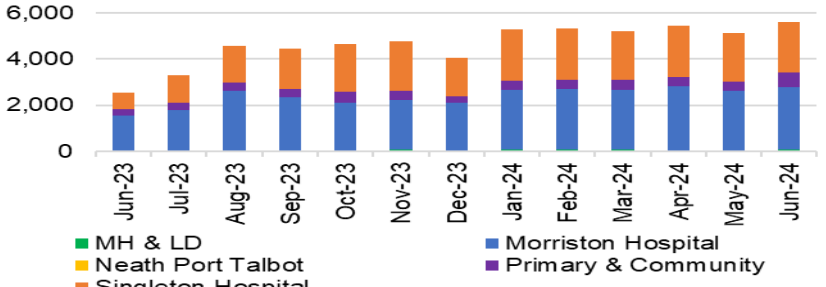
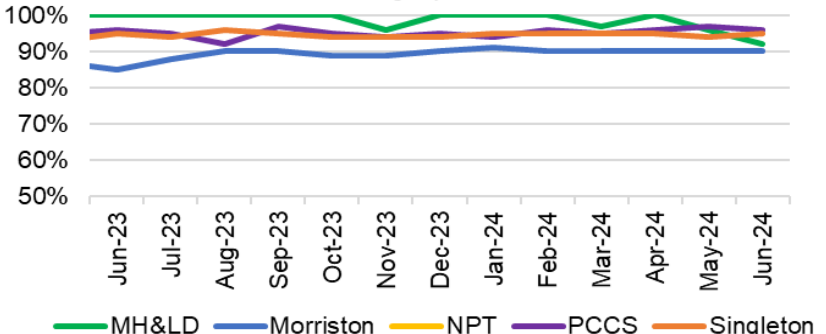
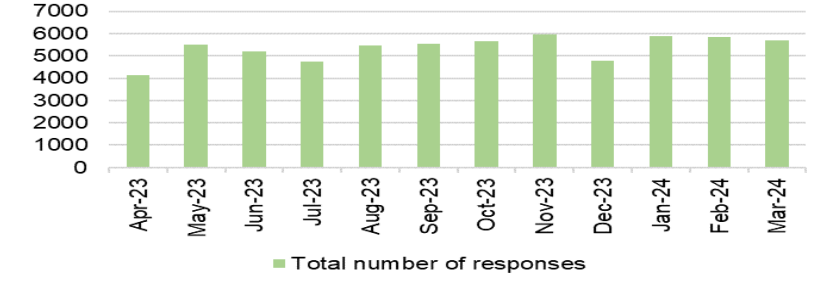
PLANNED CARE																																																										
Description	Current Performance	Trend																																																								
<p>Diagnostics waiting times <i>The number of patients waiting more than 8 weeks for specified diagnostics</i></p>	<p>In June there was a reduction in the number of patients waiting over 8 weeks for specified diagnostics. It decreased from 3,576 in May 2024 to 3,493 in June 2024.</p> <p>The following is a breakdown for the 8-week breaches by diagnostic test for June 2024:</p> <ul style="list-style-type: none"> • Endoscopy= 2,963 • Cardiac tests= 482 • Other Diagnostics = 48 <p>Actions of Improvement; Demand and capacity work has enabled significant improvement in access times for non-endoscopic diagnostics.</p> <p>Detailed demand and capacity model for endoscopy has been commissioned to ensure sustained improvement across all aspects of endoscopic diagnostics.</p>	<p>Number of patients waiting longer than 8 weeks for Diagnostics</p> <table border="1"> <caption>Number of patients waiting longer than 8 weeks for Diagnostics</caption> <thead> <tr> <th>Month</th> <th>Other diagnostics (inc. radiology)</th> <th>Endoscopy</th> <th>Cardiac tests</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>2,000</td><td>4,500</td><td>500</td></tr> <tr><td>Jul-23</td><td>2,000</td><td>4,000</td><td>500</td></tr> <tr><td>Aug-23</td><td>2,000</td><td>4,000</td><td>500</td></tr> <tr><td>Sep-23</td><td>2,000</td><td>4,000</td><td>500</td></tr> <tr><td>Oct-23</td><td>1,500</td><td>3,500</td><td>500</td></tr> <tr><td>Nov-23</td><td>1,000</td><td>3,000</td><td>500</td></tr> <tr><td>Dec-23</td><td>1,500</td><td>3,500</td><td>500</td></tr> <tr><td>Jan-24</td><td>1,000</td><td>3,000</td><td>500</td></tr> <tr><td>Feb-24</td><td>500</td><td>2,500</td><td>500</td></tr> <tr><td>Mar-24</td><td>500</td><td>2,500</td><td>500</td></tr> <tr><td>Apr-24</td><td>500</td><td>2,500</td><td>500</td></tr> <tr><td>May-24</td><td>500</td><td>2,500</td><td>500</td></tr> <tr><td>Jun-24</td><td>48</td><td>2,963</td><td>482</td></tr> </tbody> </table>	Month	Other diagnostics (inc. radiology)	Endoscopy	Cardiac tests	Jun-23	2,000	4,500	500	Jul-23	2,000	4,000	500	Aug-23	2,000	4,000	500	Sep-23	2,000	4,000	500	Oct-23	1,500	3,500	500	Nov-23	1,000	3,000	500	Dec-23	1,500	3,500	500	Jan-24	1,000	3,000	500	Feb-24	500	2,500	500	Mar-24	500	2,500	500	Apr-24	500	2,500	500	May-24	500	2,500	500	Jun-24	48	2,963	482
Month	Other diagnostics (inc. radiology)	Endoscopy	Cardiac tests																																																							
Jun-23	2,000	4,500	500																																																							
Jul-23	2,000	4,000	500																																																							
Aug-23	2,000	4,000	500																																																							
Sep-23	2,000	4,000	500																																																							
Oct-23	1,500	3,500	500																																																							
Nov-23	1,000	3,000	500																																																							
Dec-23	1,500	3,500	500																																																							
Jan-24	1,000	3,000	500																																																							
Feb-24	500	2,500	500																																																							
Mar-24	500	2,500	500																																																							
Apr-24	500	2,500	500																																																							
May-24	500	2,500	500																																																							
Jun-24	48	2,963	482																																																							
<p>Therapy waiting times <i>The number of patients waiting more than 14 weeks for specified therapies</i></p>	<p>In June 2024, there were 4 patients waiting over 14 weeks for specified Therapies, which is 4 more than seen in May 2024.</p> <p>The breakdown for June 2024 is as follows:</p> <ul style="list-style-type: none"> • Dietetics = 2 • Speech & Language Therapy = 2 	<p>Number of patients waiting longer than 14 weeks for therapies</p> <table border="1"> <caption>Number of patients waiting longer than 14 weeks for therapies</caption> <thead> <tr> <th>Month</th> <th>Therapies > 14 weeks (SBU HB)</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>200</td></tr> <tr><td>Jul-23</td><td>180</td></tr> <tr><td>Aug-23</td><td>180</td></tr> <tr><td>Sep-23</td><td>180</td></tr> <tr><td>Oct-23</td><td>190</td></tr> <tr><td>Nov-23</td><td>80</td></tr> <tr><td>Dec-23</td><td>70</td></tr> <tr><td>Jan-24</td><td>90</td></tr> <tr><td>Feb-24</td><td>30</td></tr> <tr><td>Mar-24</td><td>0</td></tr> <tr><td>Apr-24</td><td>0</td></tr> <tr><td>May-24</td><td>0</td></tr> <tr><td>Jun-24</td><td>4</td></tr> </tbody> </table>	Month	Therapies > 14 weeks (SBU HB)	Jun-23	200	Jul-23	180	Aug-23	180	Sep-23	180	Oct-23	190	Nov-23	80	Dec-23	70	Jan-24	90	Feb-24	30	Mar-24	0	Apr-24	0	May-24	0	Jun-24	4																												
Month	Therapies > 14 weeks (SBU HB)																																																									
Jun-23	200																																																									
Jul-23	180																																																									
Aug-23	180																																																									
Sep-23	180																																																									
Oct-23	190																																																									
Nov-23	80																																																									
Dec-23	70																																																									
Jan-24	90																																																									
Feb-24	30																																																									
Mar-24	0																																																									
Apr-24	0																																																									
May-24	0																																																									
Jun-24	4																																																									

CANCER																																																																																																		
Description	Current Performance	Trend																																																																																																
<p>Cancer demand and shape of the waiting list</p> <p>Single Cancer Pathway Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion (regardless of the referral route)</p>	<p>June 2024 backlog by tumour site:</p> <table border="1"> <thead> <tr> <th>Tumour Site</th> <th>63 - 103 days</th> <th>≥104 days</th> </tr> </thead> <tbody> <tr><td>Acute Leukaemia</td><td>0</td><td>0</td></tr> <tr><td>Brain/CNS</td><td>0</td><td>0</td></tr> <tr><td>Breast</td><td>10</td><td>4</td></tr> <tr><td>Children's cancer</td><td>1</td><td>0</td></tr> <tr><td>Gynaecological</td><td>19</td><td>18</td></tr> <tr><td>Haematological</td><td>6</td><td>0</td></tr> <tr><td>Head and neck</td><td>10</td><td>1</td></tr> <tr><td>Lower GI (Exl. BSW)</td><td>22</td><td>11</td></tr> <tr><td>BSW</td><td>16</td><td>13</td></tr> <tr><td>Lung</td><td>11</td><td>5</td></tr> <tr><td>Other</td><td>0</td><td>1</td></tr> <tr><td>Sarcoma</td><td>5</td><td>0</td></tr> <tr><td>Skin(c)</td><td>19</td><td>2</td></tr> <tr><td>Upper Gastrointestinal</td><td>13</td><td>7</td></tr> <tr><td>Urological</td><td>22</td><td>13</td></tr> </tbody> </table>	Tumour Site	63 - 103 days	≥104 days	Acute Leukaemia	0	0	Brain/CNS	0	0	Breast	10	4	Children's cancer	1	0	Gynaecological	19	18	Haematological	6	0	Head and neck	10	1	Lower GI (Exl. BSW)	22	11	BSW	16	13	Lung	11	5	Other	0	1	Sarcoma	5	0	Skin(c)	19	2	Upper Gastrointestinal	13	7	Urological	22	13	<p>Number of patients with a wait status of more than 62 days</p> <table border="1"> <caption>Data for Number of patients with a wait status of more than 62 days</caption> <thead> <tr> <th>Month</th> <th>63-103 days</th> <th>≥ 104 days</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>350</td><td>100</td></tr> <tr><td>Jul-23</td><td>300</td><td>100</td></tr> <tr><td>Aug-23</td><td>350</td><td>100</td></tr> <tr><td>Sep-23</td><td>350</td><td>100</td></tr> <tr><td>Oct-23</td><td>300</td><td>100</td></tr> <tr><td>Nov-23</td><td>250</td><td>100</td></tr> <tr><td>Dec-23</td><td>300</td><td>100</td></tr> <tr><td>Jan-24</td><td>250</td><td>100</td></tr> <tr><td>Feb-24</td><td>200</td><td>100</td></tr> <tr><td>Mar-24</td><td>150</td><td>100</td></tr> <tr><td>Apr-24</td><td>150</td><td>100</td></tr> <tr><td>May-24</td><td>200</td><td>100</td></tr> <tr><td>Jun-24</td><td>200</td><td>100</td></tr> </tbody> </table>	Month	63-103 days	≥ 104 days	Jun-23	350	100	Jul-23	300	100	Aug-23	350	100	Sep-23	350	100	Oct-23	300	100	Nov-23	250	100	Dec-23	300	100	Jan-24	250	100	Feb-24	200	100	Mar-24	150	100	Apr-24	150	100	May-24	200	100	Jun-24	200	100						
	Tumour Site	63 - 103 days	≥104 days																																																																																															
	Acute Leukaemia	0	0																																																																																															
	Brain/CNS	0	0																																																																																															
	Breast	10	4																																																																																															
	Children's cancer	1	0																																																																																															
	Gynaecological	19	18																																																																																															
	Haematological	6	0																																																																																															
	Head and neck	10	1																																																																																															
	Lower GI (Exl. BSW)	22	11																																																																																															
	BSW	16	13																																																																																															
	Lung	11	5																																																																																															
	Other	0	1																																																																																															
	Sarcoma	5	0																																																																																															
	Skin(c)	19	2																																																																																															
Upper Gastrointestinal	13	7																																																																																																
Urological	22	13																																																																																																
Month	63-103 days	≥ 104 days																																																																																																
Jun-23	350	100																																																																																																
Jul-23	300	100																																																																																																
Aug-23	350	100																																																																																																
Sep-23	350	100																																																																																																
Oct-23	300	100																																																																																																
Nov-23	250	100																																																																																																
Dec-23	300	100																																																																																																
Jan-24	250	100																																																																																																
Feb-24	200	100																																																																																																
Mar-24	150	100																																																																																																
Apr-24	150	100																																																																																																
May-24	200	100																																																																																																
Jun-24	200	100																																																																																																
<p>Single Cancer Pathway backlog- patients waiting over 63 days</p>	<p>June 2024 saw a reduction in the number of patients waiting over 63 days. The following actions have been outlined to support backlog reduction;</p> <ul style="list-style-type: none"> - Targeted work is underway to prioritise patients waiting >104 days - Milestone targets for OP access (10 days) and Decision to Treat (31 days) have also been set to reduce overall pathway waits. - Tumour site specific plans have been developed and will be enacted through TI governance. <p>Note: backlog increased in May 2024 to reflect new reporting requirements for Bowel Screening Wales patients</p>	<p>Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion</p> <table border="1"> <caption>Data for Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion</caption> <thead> <tr> <th>Month</th> <th>Actual %</th> <th>Target %</th> <th>Trajectory %</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>47%</td><td>75%</td><td>47%</td></tr> <tr><td>Jun-23</td><td>43%</td><td>75%</td><td>43%</td></tr> <tr><td>Jul-23</td><td>49%</td><td>75%</td><td>49%</td></tr> <tr><td>Aug-23</td><td>49%</td><td>75%</td><td>49%</td></tr> <tr><td>Sep-23</td><td>48%</td><td>75%</td><td>48%</td></tr> <tr><td>Oct-23</td><td>52%</td><td>75%</td><td>52%</td></tr> <tr><td>Nov-23</td><td>53%</td><td>75%</td><td>53%</td></tr> <tr><td>Dec-23</td><td>51%</td><td>75%</td><td>51%</td></tr> <tr><td>Jan-24</td><td>48%</td><td>75%</td><td>48%</td></tr> <tr><td>Feb-24</td><td>50%</td><td>75%</td><td>50%</td></tr> <tr><td>Mar-24</td><td>56%</td><td>75%</td><td>56%</td></tr> <tr><td>Apr-24</td><td>56%</td><td>75%</td><td>56%</td></tr> <tr><td>May-24</td><td>57%</td><td>75%</td><td>57%</td></tr> <tr><td>Jun-24</td><td>-</td><td>75%</td><td>58%</td></tr> <tr><td>Jul-24</td><td>-</td><td>75%</td><td>59%</td></tr> <tr><td>Aug-24</td><td>-</td><td>75%</td><td>60%</td></tr> <tr><td>Sep-24</td><td>-</td><td>75%</td><td>61%</td></tr> <tr><td>Oct-24</td><td>-</td><td>75%</td><td>62%</td></tr> <tr><td>Nov-24</td><td>-</td><td>75%</td><td>63%</td></tr> <tr><td>Dec-24</td><td>-</td><td>75%</td><td>64%</td></tr> <tr><td>Jan-25</td><td>-</td><td>75%</td><td>65%</td></tr> <tr><td>Feb-25</td><td>-</td><td>75%</td><td>66%</td></tr> <tr><td>Mar-25</td><td>-</td><td>75%</td><td>67%</td></tr> </tbody> </table>	Month	Actual %	Target %	Trajectory %	May-23	47%	75%	47%	Jun-23	43%	75%	43%	Jul-23	49%	75%	49%	Aug-23	49%	75%	49%	Sep-23	48%	75%	48%	Oct-23	52%	75%	52%	Nov-23	53%	75%	53%	Dec-23	51%	75%	51%	Jan-24	48%	75%	48%	Feb-24	50%	75%	50%	Mar-24	56%	75%	56%	Apr-24	56%	75%	56%	May-24	57%	75%	57%	Jun-24	-	75%	58%	Jul-24	-	75%	59%	Aug-24	-	75%	60%	Sep-24	-	75%	61%	Oct-24	-	75%	62%	Nov-24	-	75%	63%	Dec-24	-	75%	64%	Jan-25	-	75%	65%	Feb-25	-	75%	66%	Mar-25	-	75%	67%
Month	Actual %	Target %	Trajectory %																																																																																															
May-23	47%	75%	47%																																																																																															
Jun-23	43%	75%	43%																																																																																															
Jul-23	49%	75%	49%																																																																																															
Aug-23	49%	75%	49%																																																																																															
Sep-23	48%	75%	48%																																																																																															
Oct-23	52%	75%	52%																																																																																															
Nov-23	53%	75%	53%																																																																																															
Dec-23	51%	75%	51%																																																																																															
Jan-24	48%	75%	48%																																																																																															
Feb-24	50%	75%	50%																																																																																															
Mar-24	56%	75%	56%																																																																																															
Apr-24	56%	75%	56%																																																																																															
May-24	57%	75%	57%																																																																																															
Jun-24	-	75%	58%																																																																																															
Jul-24	-	75%	59%																																																																																															
Aug-24	-	75%	60%																																																																																															
Sep-24	-	75%	61%																																																																																															
Oct-24	-	75%	62%																																																																																															
Nov-24	-	75%	63%																																																																																															
Dec-24	-	75%	64%																																																																																															
Jan-25	-	75%	65%																																																																																															
Feb-25	-	75%	66%																																																																																															
Mar-25	-	75%	67%																																																																																															

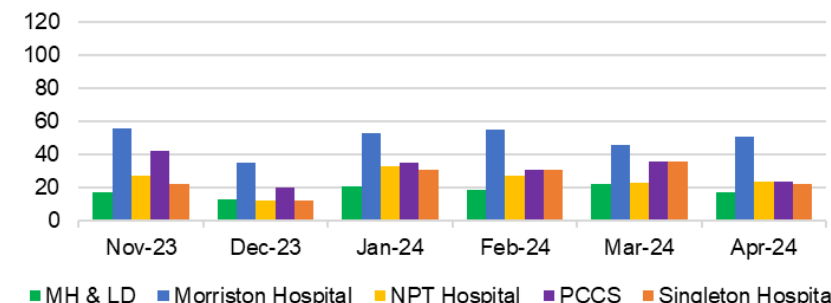
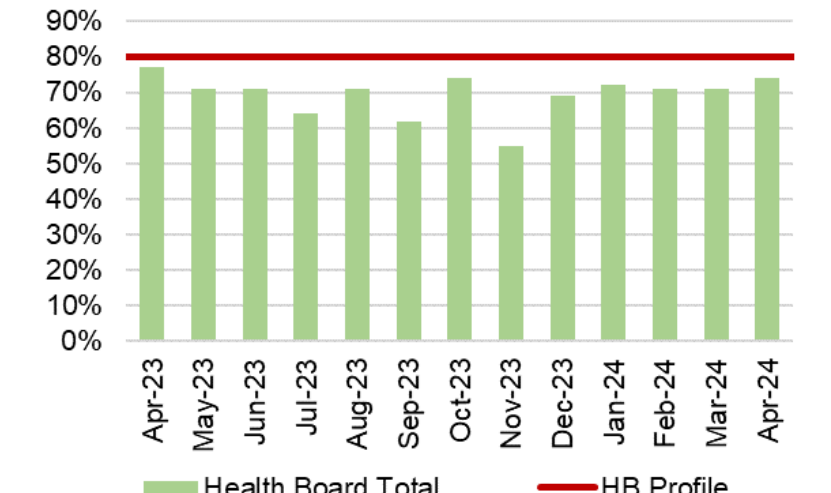
CANCER																																																		
Description	Current Performance	Trend																																																
<p>USC First Outpatient Appointments <i>The number of patients at first outpatient appointment stage by days waiting</i></p>	<p>June 2024 figures show total wait volumes for first outpatient appointment have decreased by 3% when compared with the previous week.</p> <p>Of the total number of patients awaiting a first outpatient appointment, 44% have been booked, which is higher than figures seen in the previous months' performance.</p>	<p>The number of patients waiting for a first outpatient appointment (by total days waiting) – June 2024</p> <table border="1"> <thead> <tr> <th>FIRST OPA</th> <th>23-June</th> <th>30-June</th> </tr> </thead> <tbody> <tr><td>Acute Leukaemia</td><td>0</td><td>0</td></tr> <tr><td>Brain/CNS</td><td>0</td><td>0</td></tr> <tr><td>Breast</td><td>3</td><td>7</td></tr> <tr><td>Children's Cancer</td><td>5</td><td>3</td></tr> <tr><td>Gynaecological</td><td>19</td><td>53</td></tr> <tr><td>Haematological</td><td>1</td><td>2</td></tr> <tr><td>Head and Neck</td><td>91</td><td>112</td></tr> <tr><td>Lower GI</td><td>75</td><td>61</td></tr> <tr><td>Lung</td><td>4</td><td>2</td></tr> <tr><td>Other</td><td>265</td><td>204</td></tr> <tr><td>Sarcoma</td><td>4</td><td>2</td></tr> <tr><td>Skin</td><td>383</td><td>426</td></tr> <tr><td>Upper GI</td><td>21</td><td>29</td></tr> <tr><td>Urological</td><td>32</td><td>26</td></tr> <tr><td></td><td>903</td><td>927</td></tr> </tbody> </table>	FIRST OPA	23-June	30-June	Acute Leukaemia	0	0	Brain/CNS	0	0	Breast	3	7	Children's Cancer	5	3	Gynaecological	19	53	Haematological	1	2	Head and Neck	91	112	Lower GI	75	61	Lung	4	2	Other	265	204	Sarcoma	4	2	Skin	383	426	Upper GI	21	29	Urological	32	26		903	927
FIRST OPA	23-June	30-June																																																
Acute Leukaemia	0	0																																																
Brain/CNS	0	0																																																
Breast	3	7																																																
Children's Cancer	5	3																																																
Gynaecological	19	53																																																
Haematological	1	2																																																
Head and Neck	91	112																																																
Lower GI	75	61																																																
Lung	4	2																																																
Other	265	204																																																
Sarcoma	4	2																																																
Skin	383	426																																																
Upper GI	21	29																																																
Urological	32	26																																																
	903	927																																																
<p>Radiotherapy waiting times <i>The percentage of patients receiving radiotherapy treatment</i></p>	<p>Radiotherapy waiting times are challenging however the provision of emergency radiotherapy within 1 and 2 days have hit their targets.</p> <table border="1"> <thead> <tr> <th>Measure</th> <th>Target</th> <th>Jun-24</th> </tr> </thead> <tbody> <tr><td>Scheduled (14 Day Target)</td><td>80%</td><td>7%</td></tr> <tr><td>Scheduled (21 Day Target)</td><td>100%</td><td>49%</td></tr> <tr><td>Urgent SC (2 Day Target)</td><td>80%</td><td>3%</td></tr> <tr><td>Urgent SC (7 Day Target)</td><td>100%</td><td>58%</td></tr> <tr><td>Emergency (within 1 day)</td><td>80%</td><td>80%</td></tr> <tr><td>Emergency (within 2 days)</td><td>100%</td><td>100%</td></tr> <tr><td>Elective Delay (7 Day Target)</td><td>80%</td><td>89%</td></tr> <tr><td>Elective Delay (14 Day Target)</td><td>100%</td><td>100%</td></tr> </tbody> </table>	Measure	Target	Jun-24	Scheduled (14 Day Target)	80%	7%	Scheduled (21 Day Target)	100%	49%	Urgent SC (2 Day Target)	80%	3%	Urgent SC (7 Day Target)	100%	58%	Emergency (within 1 day)	80%	80%	Emergency (within 2 days)	100%	100%	Elective Delay (7 Day Target)	80%	89%	Elective Delay (14 Day Target)	100%	100%	<p>Radiotherapy waiting times</p>																					
Measure	Target	Jun-24																																																
Scheduled (14 Day Target)	80%	7%																																																
Scheduled (21 Day Target)	100%	49%																																																
Urgent SC (2 Day Target)	80%	3%																																																
Urgent SC (7 Day Target)	100%	58%																																																
Emergency (within 1 day)	80%	80%																																																
Emergency (within 2 days)	100%	100%																																																
Elective Delay (7 Day Target)	80%	89%																																																
Elective Delay (14 Day Target)	100%	100%																																																

FOLLOW-UP APPOINTMENTS																																																										
Description	Current Performance	Trend																																																								
<p>Follow-up appointments</p> <p>1. The total number of patients on the follow-up waiting list</p> <p>2. The number of patients waiting 100% over target for a follow-up appointment</p>	<p>In June 2024, the overall size of the follow-up waiting list increased by 1,659 patients compared with May 2024 (from 170,254 to 171,913).</p> <p>In June 2024, there was a total of 78,946 patients waiting for a follow-up past their target date. This is a reduction of 1.9%% in-month (from 80,503 in May 2024).</p> <p>Of the 78,946 delayed follow-ups in June 2024, 12,939 had appointment dates and 66,007 were still waiting for an appointment.</p> <p>In addition, 49,585 patients were waiting 100%+ over target date in June 2024. This is a 2.1% reduction when compared with May 2024.</p>	<p>1. Total number of patients waiting for a follow-up</p> <table border="1"> <caption>1. Total number of patients waiting for a follow-up (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>150,000</td></tr> <tr><td>Jul-23</td><td>150,000</td></tr> <tr><td>Aug-23</td><td>150,000</td></tr> <tr><td>Sep-23</td><td>150,000</td></tr> <tr><td>Oct-23</td><td>150,000</td></tr> <tr><td>Nov-23</td><td>150,000</td></tr> <tr><td>Dec-23</td><td>150,000</td></tr> <tr><td>Jan-24</td><td>150,000</td></tr> <tr><td>Feb-24</td><td>150,000</td></tr> <tr><td>Mar-24</td><td>150,000</td></tr> <tr><td>Apr-24</td><td>150,000</td></tr> <tr><td>May-24</td><td>150,000</td></tr> <tr><td>Jun-24</td><td>150,000</td></tr> </tbody> </table> <p>2. Delayed follow-ups: Number of patients waiting 100% over target</p> <table border="1"> <caption>2. Delayed follow-ups: Number of patients waiting 100% over target date (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Jun-23</td><td>40,000</td></tr> <tr><td>Jul-23</td><td>40,000</td></tr> <tr><td>Aug-23</td><td>40,000</td></tr> <tr><td>Sep-23</td><td>40,000</td></tr> <tr><td>Oct-23</td><td>40,000</td></tr> <tr><td>Nov-23</td><td>40,000</td></tr> <tr><td>Dec-23</td><td>40,000</td></tr> <tr><td>Jan-24</td><td>40,000</td></tr> <tr><td>Feb-24</td><td>40,000</td></tr> <tr><td>Mar-24</td><td>40,000</td></tr> <tr><td>Apr-24</td><td>40,000</td></tr> <tr><td>May-24</td><td>40,000</td></tr> <tr><td>Jun-24</td><td>40,000</td></tr> </tbody> </table>	Month	Number of patients	Jun-23	150,000	Jul-23	150,000	Aug-23	150,000	Sep-23	150,000	Oct-23	150,000	Nov-23	150,000	Dec-23	150,000	Jan-24	150,000	Feb-24	150,000	Mar-24	150,000	Apr-24	150,000	May-24	150,000	Jun-24	150,000	Month	Number of patients	Jun-23	40,000	Jul-23	40,000	Aug-23	40,000	Sep-23	40,000	Oct-23	40,000	Nov-23	40,000	Dec-23	40,000	Jan-24	40,000	Feb-24	40,000	Mar-24	40,000	Apr-24	40,000	May-24	40,000	Jun-24	40,000
Month	Number of patients																																																									
Jun-23	150,000																																																									
Jul-23	150,000																																																									
Aug-23	150,000																																																									
Sep-23	150,000																																																									
Oct-23	150,000																																																									
Nov-23	150,000																																																									
Dec-23	150,000																																																									
Jan-24	150,000																																																									
Feb-24	150,000																																																									
Mar-24	150,000																																																									
Apr-24	150,000																																																									
May-24	150,000																																																									
Jun-24	150,000																																																									
Month	Number of patients																																																									
Jun-23	40,000																																																									
Jul-23	40,000																																																									
Aug-23	40,000																																																									
Sep-23	40,000																																																									
Oct-23	40,000																																																									
Nov-23	40,000																																																									
Dec-23	40,000																																																									
Jan-24	40,000																																																									
Feb-24	40,000																																																									
Mar-24	40,000																																																									
Apr-24	40,000																																																									
May-24	40,000																																																									
Jun-24	40,000																																																									

PATIENT EXPERIENCE

Description	Current Performance	Trend
<p>Patient experience</p> <p><i>1. Number of friends and family surveys completed</i></p> <p><i>2. Percentage of patients/ service users who would recommend and highly recommend</i></p> <p><i>3. Number of Service User feedback experience responses completed and recorded on CIVICA</i></p>	<p>Health Board Friends & Family patient satisfaction level in June 2024 was 93% and 5,535 surveys were completed.</p> <ul style="list-style-type: none"> ➢ Singleton/ Neath Port Talbot Hospitals Service Group completed 2,193 surveys in June 2024, with a recommended score of 95%. ➢ Morriston Hospital completed 2,716 surveys in June 2024, with a recommended score of 90%. ➢ Primary & Community Care completed 625 surveys for June 2024, with a recommended score of 96%. ➢ The Mental Health Service Group completed 71 surveys for June 2024, with a recommended score of 92%. <p>There were 5,700 feedback experience responses completed and recorded on CIVICA in March 2024. This is 143 less than the figure reported in February 2024. Of the responses recorded, 4,375 were targeted and 1,325 were passive.</p>	<p>1. Number of friends and family surveys completed</p>  <p>2. % of patients/ service users who would recommend and highly recommend</p>  <p>3. Number of feedback experience responses</p> 

COMPLAINTS

Description	Current Performance	Trend												
<p>Patient concerns</p> <p><i>1. Number of formal complaints received</i></p> <p><i>2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation</i></p>	<p>1. In April 2024, the Health Board received 140 formal complaints; this is a reduction of 6% when compared with March 2023 figures (167).</p> <p>2. The overall Health Board rate for responding to concerns within 30 working days was 74% in April 2024, against the Welsh Government target of 75% and Health Board target of 80%.</p> <p>Below is a breakdown of performance against the 30-day response target:</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr style="background-color: #c6e0b4;"> <th></th> <th style="text-align: center;">30 day response rate</th> </tr> </thead> <tbody> <tr> <td>Neath Port Talbot Hospital</td> <td style="text-align: center;">67%</td> </tr> <tr> <td>Morrison Hospital</td> <td style="text-align: center;">76%</td> </tr> <tr> <td>Mental Health & Learning Disabilities</td> <td style="text-align: center;">82%</td> </tr> <tr> <td>Primary, Community and Therapies</td> <td style="text-align: center;">79%</td> </tr> <tr> <td>Singleton Hospital</td> <td style="text-align: center;">57%</td> </tr> </tbody> </table>		30 day response rate	Neath Port Talbot Hospital	67%	Morrison Hospital	76%	Mental Health & Learning Disabilities	82%	Primary, Community and Therapies	79%	Singleton Hospital	57%	<p style="text-align: center;">1. Number of formal complaints received</p>  <p style="text-align: center;">2. Response rate for concerns within 30 days</p> 
	30 day response rate													
Neath Port Talbot Hospital	67%													
Morrison Hospital	76%													
Mental Health & Learning Disabilities	82%													
Primary, Community and Therapies	79%													
Singleton Hospital	57%													

6.1 Overview

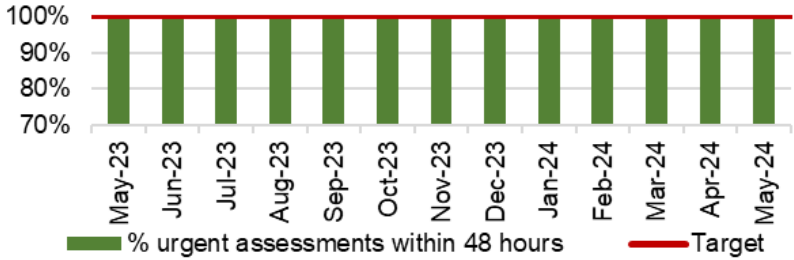
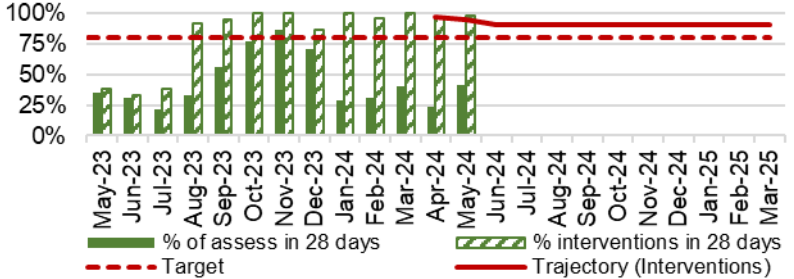
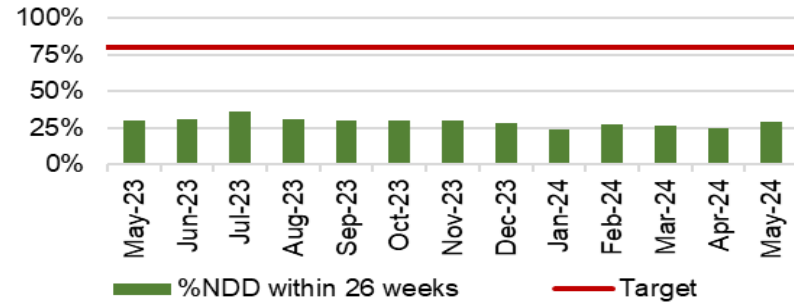
Harm from wider societal actions/lockdown																
Measure	Locality	National/ Local Target	Internal Profile	Trend	SBU											
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
Childhood immunisations																
% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	NPT	95%	90%		90.9%	94.9%				95.8%			94.5%			
	Swansea				97.0%	93.6%			95.4%		95.3%					
	HB Total				94.6%	94.1%			95.6%		95.0%					
% children who received MenB2 vaccine by age 1	NPT	95%	90%		90.9%	95.2%			95.5%			94.8%				
	Swansea				95.1%	92.9%			94.5%		94.1%					
	HB Total				93.4%	93.8%			94.9%		94.4%					
% children who received PCV2 vaccine by age 1	NPT	95%	90%		95.5%	97.3%			97.6%			97.0%				
	Swansea				98.1%	95.4%			96.9%		96.5%					
	HB Total				97.0%	96.1%			97.2%		96.7%					
% children who received Rotavirus vaccine by age 1	NPT	95%	90%		91.6%	92.8%			93.8%			94.1%				
	Swansea				95.9%	92.3%			92.5%		94.3%					
	HB Total				94.2%	92.5%			93.0%		94.2%					
% children who received MMR1 vaccine by age 2	NPT	95%	90%		90.9%	93.6%			93.8%			92.7%				
	Swansea				92.8%	92.2%			93.0%		93.5%					
	HB Total				92.1%	92.7%			93.3%		93.2%					
% children who received PCV3 vaccine by age 2	NPT	95%	90%		90.6%	94.6%			94.4%			92.4%				
	Swansea				91.0%	92.0%			92.8%		93.3%					
	HB Total				91.0%	92.9%			93.4%		93.0%					
% children who received MenB4 vaccine by age 2	NPT	95%	90%		91.6%	93.6%			94.1%			92.4%				
	Swansea				92.1%	91.3%			92.3%		92.9%					
	HB Total				91.9%	92.1%			93.0%		92.7%					
% children who received Hib/MenC vaccine by age 2	NPT	95%	90%		91.6%	93.6%			94.1%			92.4%				
	Swansea				92.1%	91.5%			92.3%		92.9%					
	HB Total				91.9%	92.2%			93.0%		92.7%					
% children who are up to date in schedule by age 4	NPT	95%	90%		84.0%	93.6%			83.0%			81.3%				
	Swansea				84.5%	91.5%			84.6%		83.9%					
	HB Total				84.3%	92.2%			84.1%		82.9%					
% of children who received 2 doses of the MMR vaccine by age 5	NPT	95%	90%		87.0%	89.1%			88.3%			91.1%				
	Swansea				89.0%	88.8%			87.1%		88.6%					
	HB Total				88.3%	88.9%			87.6%		89.5%					
% children who received 4 in 1 vaccine by age 5	NPT	95%	90%		87.3%	89.9%			88.8%			90.5%				
	Swansea				88.7%	89.1%			87.5%		88.1%					
	HB Total				88.2%	89.3%			88.1%		89.0%					
% children who received MMR vaccination by age 16	NPT	95%	90%		94.4%	93.7%			94.7%			95.5%				
	Swansea				91.6%	88.3%			89.1%		91.8%					
	HB Total				92.6%	90.3%			91.1%		93.1%					
% children who received teenage booster by age 16	NPT	90%	85%		89.9%	89.2%			84.6%			86.9%				
	Swansea				90.4%	87.4%			86.0%		85.8%					
	HB Total				90.2%	88.1%			85.5%		86.2%					
% children who received MenACWY vaccine by age 16	NPT	Improve			89.9%	89.2%			85.1%			87.1%				
	Swansea				89.4%	87.9%			86.8%		85.7%					
	HB Total				89.6%	88.4%			86.1%		86.9%					

Measure	Locality	National/ Local Target	HB Trajectory	Trend	SBU															
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24			
COVID-19 Boosters																				
% uptake of the Spring COVID-19 vaccination for those eligible	NPT	75%			66.3%	Reporting begins Apr-24 for Spring 24 booster										39.7%	53.0%	53.0%		
	Swansea				68.6%													45.2%	59.5%	59.5%
	HB Total				67.8%														43.2%	57.1%
% uptake of the Autumn COVID-19 vaccination for those eligible	NPT	75%			Reporting begins Sep-23 for Autumn 23					17.9%	40.6%	46.6%	49.0%	49.8%	49.7%	49.7%	Reporting begins Sep-24			
	Swansea				15.1%	36.7%	45.3%	50.5%	51.2%	51.0%	51.0%									
	HB Total				16.1%	38.1%	45.8%	50.0%	50.6%	50.5%										
Mental Health Services																				
SBU																				
Jun-23 Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24																				
% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) (< 18 yrs)	< 18 years old (CAMHS)	100%			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%				
% of patients waiting less than 28 days for 1st outpatient appointment (< 18 yrs)	< 18 years old (CAMHS)	80%			31%	21%	33%	56%	77%	86%	70%	29%	31%	40%	23%	41%				
% of routine assessments undertaken within 28 days from receipt of referral (PCAMHS) (< 18 yrs)	< 18 years old (CAMHS)	80%			31%	21%	33%	56%	77%	86%	70%	29%	31%	40%	23%	41%				
% of routine assessments undertaken within 28 days from receipt of referral (SCAMHS) (< 18 yrs)	< 18 years old (CAMHS)	80%																		
% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (> 18 yrs)	> 18 years old	80%			93%	98%	96%	94%	100%	97%	98%	97%	96%	95%	95%	90%				
% of therapeutic interventions started within 28 days following assessment by LPMHSS (< 18 yrs)	< 18 years old (CAMHS)	80%	95%		33%	38%	91%	95%	100%	100%	86%	100%	96%	100%	97%	98%				
% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (> 18 yrs)	> 18 years old	80%	98%		100%	100%	100%	97%	100%	100%	100%	100%	100%	99%	100%	100%				
% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health (> 18 yrs)	> 18 years old	80%			82%	82%	81%	77%	76%	76%	76%	73%	71%	69%	66%	64%				
% of patients with NDD receiving diagnostic assessment and intervention within 26 weeks (< 18 yrs)	< 18 years old (CAMHS)	80%			31%	36%	31%	30%	30%	30%	29%	24%	28%	26%	25%	29%				
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)	< 18 years old (CAMHS)	90%			90%	100%	93%	92%	92%	98%	92%	97%	97%	97%	94%	97%				
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (> 18 yrs)	> 18 years old	90%			87%	87%	87%	88%	89%	90%	88%	88%	89%	89%	90%	87%				

6.3 Updates on key measures

ADULT MENTAL HEALTH																																																																																																																																																																																																																																
Description	Current Performance	Trend																																																																																																																																																																																																																														
<p>Adult Mental Health Measures:</p> <p>1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)</p> <p>2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)</p> <p>3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)</p> <p>4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health</p>	<p>1. In May 2024, 90% of assessments were undertaken within 28 days of referral for patients 18 years and over.</p> <p>2. In May 2024, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 100%.</p> <p>3. 87% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in May 2024.</p> <p>4. In May 2024, 64% of patients waited less than 26 weeks for psychological therapy. This was below the national target of 95%.</p>	<p>1. % Mental Health assessments undertaken within 28 days from receipt of referral</p> <table border="1"> <caption>Data for Chart 1: % assessment within 28 days (>18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% assessment within 28 days (>18 yrs)</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>95%</td><td>90%</td></tr> <tr><td>Jun-23</td><td>95%</td><td>90%</td></tr> <tr><td>Jul-23</td><td>95%</td><td>90%</td></tr> <tr><td>Aug-23</td><td>95%</td><td>90%</td></tr> <tr><td>Sep-23</td><td>95%</td><td>90%</td></tr> <tr><td>Oct-23</td><td>95%</td><td>90%</td></tr> <tr><td>Nov-23</td><td>95%</td><td>90%</td></tr> <tr><td>Dec-23</td><td>95%</td><td>90%</td></tr> <tr><td>Jan-24</td><td>95%</td><td>90%</td></tr> <tr><td>Feb-24</td><td>95%</td><td>90%</td></tr> <tr><td>Mar-24</td><td>95%</td><td>90%</td></tr> <tr><td>Apr-24</td><td>95%</td><td>90%</td></tr> <tr><td>May-24</td><td>90%</td><td>90%</td></tr> </tbody> </table> <p>2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment</p> <table border="1"> <caption>Data for Chart 2: % therapeutic interventions started within 28 days (>18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% therapeutic interventions started within 28 days (>18 yrs)</th> <th>Target</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jun-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jul-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Aug-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Sep-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Oct-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Nov-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Dec-23</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jan-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Feb-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Mar-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Apr-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>May-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jun-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jul-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Aug-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Sep-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Oct-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Nov-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Dec-24</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Jan-25</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Feb-25</td><td>95%</td><td>75%</td><td>95%</td></tr> <tr><td>Mar-25</td><td>95%</td><td>75%</td><td>95%</td></tr> </tbody> </table> <p>3. % residents with a valid Care and Treatment Plan (CTP)</p> <table border="1"> <caption>Data for Chart 3: % patients with valid CTP (>18 yrs)</caption> <thead> <tr> <th>Month</th> <th>% patients with valid CTP (>18 yrs)</th> <th>Profile</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>90%</td><td>87%</td></tr> <tr><td>Jun-23</td><td>90%</td><td>87%</td></tr> <tr><td>Jul-23</td><td>90%</td><td>87%</td></tr> <tr><td>Aug-23</td><td>90%</td><td>87%</td></tr> <tr><td>Sep-23</td><td>90%</td><td>87%</td></tr> <tr><td>Oct-23</td><td>90%</td><td>87%</td></tr> <tr><td>Nov-23</td><td>90%</td><td>87%</td></tr> <tr><td>Dec-23</td><td>90%</td><td>87%</td></tr> <tr><td>Jan-24</td><td>90%</td><td>87%</td></tr> <tr><td>Feb-24</td><td>90%</td><td>87%</td></tr> <tr><td>Mar-24</td><td>90%</td><td>87%</td></tr> <tr><td>Apr-24</td><td>90%</td><td>87%</td></tr> <tr><td>May-24</td><td>87%</td><td>87%</td></tr> </tbody> </table> <p>4. % waiting less than 26 weeks for Psychology Therapy</p> <table border="1"> <caption>Data for Chart 4: % waiting less than 26 wks for psychological therapy</caption> <thead> <tr> <th>Month</th> <th>% waiting less than 26 wks for psychological therapy</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>80%</td><td>95%</td></tr> <tr><td>Jun-23</td><td>80%</td><td>95%</td></tr> <tr><td>Jul-23</td><td>80%</td><td>95%</td></tr> <tr><td>Aug-23</td><td>80%</td><td>95%</td></tr> <tr><td>Sep-23</td><td>80%</td><td>95%</td></tr> <tr><td>Oct-23</td><td>80%</td><td>95%</td></tr> <tr><td>Nov-23</td><td>80%</td><td>95%</td></tr> <tr><td>Dec-23</td><td>80%</td><td>95%</td></tr> <tr><td>Jan-24</td><td>80%</td><td>95%</td></tr> <tr><td>Feb-24</td><td>80%</td><td>95%</td></tr> <tr><td>Mar-24</td><td>80%</td><td>95%</td></tr> <tr><td>Apr-24</td><td>80%</td><td>95%</td></tr> <tr><td>May-24</td><td>64%</td><td>95%</td></tr> </tbody> </table>	Month	% assessment within 28 days (>18 yrs)	Target	May-23	95%	90%	Jun-23	95%	90%	Jul-23	95%	90%	Aug-23	95%	90%	Sep-23	95%	90%	Oct-23	95%	90%	Nov-23	95%	90%	Dec-23	95%	90%	Jan-24	95%	90%	Feb-24	95%	90%	Mar-24	95%	90%	Apr-24	95%	90%	May-24	90%	90%	Month	% therapeutic interventions started within 28 days (>18 yrs)	Target	Trajectory	May-23	95%	75%	95%	Jun-23	95%	75%	95%	Jul-23	95%	75%	95%	Aug-23	95%	75%	95%	Sep-23	95%	75%	95%	Oct-23	95%	75%	95%	Nov-23	95%	75%	95%	Dec-23	95%	75%	95%	Jan-24	95%	75%	95%	Feb-24	95%	75%	95%	Mar-24	95%	75%	95%	Apr-24	95%	75%	95%	May-24	95%	75%	95%	Jun-24	95%	75%	95%	Jul-24	95%	75%	95%	Aug-24	95%	75%	95%	Sep-24	95%	75%	95%	Oct-24	95%	75%	95%	Nov-24	95%	75%	95%	Dec-24	95%	75%	95%	Jan-25	95%	75%	95%	Feb-25	95%	75%	95%	Mar-25	95%	75%	95%	Month	% patients with valid CTP (>18 yrs)	Profile	May-23	90%	87%	Jun-23	90%	87%	Jul-23	90%	87%	Aug-23	90%	87%	Sep-23	90%	87%	Oct-23	90%	87%	Nov-23	90%	87%	Dec-23	90%	87%	Jan-24	90%	87%	Feb-24	90%	87%	Mar-24	90%	87%	Apr-24	90%	87%	May-24	87%	87%	Month	% waiting less than 26 wks for psychological therapy	Target	May-23	80%	95%	Jun-23	80%	95%	Jul-23	80%	95%	Aug-23	80%	95%	Sep-23	80%	95%	Oct-23	80%	95%	Nov-23	80%	95%	Dec-23	80%	95%	Jan-24	80%	95%	Feb-24	80%	95%	Mar-24	80%	95%	Apr-24	80%	95%	May-24	64%	95%
	Month	% assessment within 28 days (>18 yrs)	Target																																																																																																																																																																																																																													
	May-23	95%	90%																																																																																																																																																																																																																													
	Jun-23	95%	90%																																																																																																																																																																																																																													
Jul-23	95%	90%																																																																																																																																																																																																																														
Aug-23	95%	90%																																																																																																																																																																																																																														
Sep-23	95%	90%																																																																																																																																																																																																																														
Oct-23	95%	90%																																																																																																																																																																																																																														
Nov-23	95%	90%																																																																																																																																																																																																																														
Dec-23	95%	90%																																																																																																																																																																																																																														
Jan-24	95%	90%																																																																																																																																																																																																																														
Feb-24	95%	90%																																																																																																																																																																																																																														
Mar-24	95%	90%																																																																																																																																																																																																																														
Apr-24	95%	90%																																																																																																																																																																																																																														
May-24	90%	90%																																																																																																																																																																																																																														
Month	% therapeutic interventions started within 28 days (>18 yrs)	Target	Trajectory																																																																																																																																																																																																																													
May-23	95%	75%	95%																																																																																																																																																																																																																													
Jun-23	95%	75%	95%																																																																																																																																																																																																																													
Jul-23	95%	75%	95%																																																																																																																																																																																																																													
Aug-23	95%	75%	95%																																																																																																																																																																																																																													
Sep-23	95%	75%	95%																																																																																																																																																																																																																													
Oct-23	95%	75%	95%																																																																																																																																																																																																																													
Nov-23	95%	75%	95%																																																																																																																																																																																																																													
Dec-23	95%	75%	95%																																																																																																																																																																																																																													
Jan-24	95%	75%	95%																																																																																																																																																																																																																													
Feb-24	95%	75%	95%																																																																																																																																																																																																																													
Mar-24	95%	75%	95%																																																																																																																																																																																																																													
Apr-24	95%	75%	95%																																																																																																																																																																																																																													
May-24	95%	75%	95%																																																																																																																																																																																																																													
Jun-24	95%	75%	95%																																																																																																																																																																																																																													
Jul-24	95%	75%	95%																																																																																																																																																																																																																													
Aug-24	95%	75%	95%																																																																																																																																																																																																																													
Sep-24	95%	75%	95%																																																																																																																																																																																																																													
Oct-24	95%	75%	95%																																																																																																																																																																																																																													
Nov-24	95%	75%	95%																																																																																																																																																																																																																													
Dec-24	95%	75%	95%																																																																																																																																																																																																																													
Jan-25	95%	75%	95%																																																																																																																																																																																																																													
Feb-25	95%	75%	95%																																																																																																																																																																																																																													
Mar-25	95%	75%	95%																																																																																																																																																																																																																													
Month	% patients with valid CTP (>18 yrs)	Profile																																																																																																																																																																																																																														
May-23	90%	87%																																																																																																																																																																																																																														
Jun-23	90%	87%																																																																																																																																																																																																																														
Jul-23	90%	87%																																																																																																																																																																																																																														
Aug-23	90%	87%																																																																																																																																																																																																																														
Sep-23	90%	87%																																																																																																																																																																																																																														
Oct-23	90%	87%																																																																																																																																																																																																																														
Nov-23	90%	87%																																																																																																																																																																																																																														
Dec-23	90%	87%																																																																																																																																																																																																																														
Jan-24	90%	87%																																																																																																																																																																																																																														
Feb-24	90%	87%																																																																																																																																																																																																																														
Mar-24	90%	87%																																																																																																																																																																																																																														
Apr-24	90%	87%																																																																																																																																																																																																																														
May-24	87%	87%																																																																																																																																																																																																																														
Month	% waiting less than 26 wks for psychological therapy	Target																																																																																																																																																																																																																														
May-23	80%	95%																																																																																																																																																																																																																														
Jun-23	80%	95%																																																																																																																																																																																																																														
Jul-23	80%	95%																																																																																																																																																																																																																														
Aug-23	80%	95%																																																																																																																																																																																																																														
Sep-23	80%	95%																																																																																																																																																																																																																														
Oct-23	80%	95%																																																																																																																																																																																																																														
Nov-23	80%	95%																																																																																																																																																																																																																														
Dec-23	80%	95%																																																																																																																																																																																																																														
Jan-24	80%	95%																																																																																																																																																																																																																														
Feb-24	80%	95%																																																																																																																																																																																																																														
Mar-24	80%	95%																																																																																																																																																																																																																														
Apr-24	80%	95%																																																																																																																																																																																																																														
May-24	64%	95%																																																																																																																																																																																																																														

CHILD & ADOLESCENT MENTAL HEALTH (CAMHS)

Description	Current Performance	Trend
<p>1. Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral</p> <p>2. Primary CAMHS (P-CAMHS) - % Routine Assessment by CAMHS undertaken within 28 days from receipt of referral</p> <p>3. Primary CAMHS (P-CAMHS) - % Therapeutic interventions started within 28 days following assessment by LPMHSS</p> <p>4. NDD - % Neurodevelopmental Disorder patients receiving a Diagnostic Assessment within 26 weeks</p> <p>5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral</p>	<p>1. In May 2024, 100% of CAMHS patients received an assessment within 48 hours.</p> <p>2. 41% of routine assessments were undertaken within 28 days from referral in May 2024 against a target of 80%.</p> <p>3. 98% of therapeutic interventions were started within 28 days following assessment by LPMHSS in May 2024.</p> <p>4. 29% of NDD patients received a diagnostic assessment within 26 weeks in May 2024 against a target of 80%.</p> <p>SCAMHS figures now included in illustration 2 and 3 combined.</p> <p><i>*All routine assessments are now under PCAMHS*</i></p>	<p>1. Crisis- assessment within 48 hours</p>  <p>2. and 3. P-CAMHS % assessments and therapeutic interventions within 28 days</p>  <p>4. NDD- assessment within 26 weeks</p> 

APPENDIX 2: Summary

The following table provides a high level overview of the Health Board's most recent performance against key quality and safety measures by quadrant component measure.

Harm quadrant- Harm from Covid itself											
Category	Measure	Target Type	Target	HB Trajectory	Reporting period	Morrison	NPTH	Singleton	Primary & Community	MH & LD	HB Total
COVID19 relate	Number of new COVID19 cases*	Local			Jun-24						70
	Number of staff referred for Antigen Testing*	Local			Feb-23						43
	Number of staff awaiting results of COVID19 test*	Local			Jun-24						0
	Number of COVID19 related incidents*	Local			Jun-24						25
	Number of COVID19 related serious incidents*	Local			Jun-24						0
	Number of COVID19 related complaints*	Local			Jun-24						0
	Number of COVID19 related risks*	Local			Oct-21						0
	Number of staff self isolated (asymptomatic)*	Local			Jun-23						0
	Number of staff self isolated (symptomatic)*	Local			Jun-23						7
	% sickness*	Local			Jun-23						0.1%

	National or local target achieved
	Target not achieved but within tolerance level
	Performance outside of profile/ target

* In the absence of local profiles, RAG is based on in-month movement

Harm quadrant- Harm from overwhelmed NHS and social care system											
Category	Measure	Target Type		HB Trajectory	Reporting period	Morrison	NPTH	Singleton	Primary & Community	MH & LD	HB Total
Unscheduled Care	Number of ambulance handovers over one hour	National	Improvement trajectory towards 0 by Mar 24	590	Jun-24	589		1			590
	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	National	Improvement compared to same month in 22/23		Jun-24	64.0%	97.1%				78%
	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	National	Improvement trajectory towards 0 by Mar 24	1050	Jun-24	978	2				980
Stroke	% of patients who have a direct admission to an acute stroke unit within 4 hours*	Local	59.8% (UK SNAP average)		Jun-24	18%					18%
	% of patients who receive a CT scan within 1 hour*	Local	54.5% (UK SNAP average)		Jun-24	46%					46%
	% of patients who are assessed by a stroke specialist consultant physician within 24 hours*	Local	84.2% (UK SNAP average)		Jun-24	85%					85%
	% of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes*	Local	12 month improvement trend		Jun-24	0%					0%
	% of patients receiving the required minutes for speech and language therapy*	Local	12 month improvement trend		Jun-24	40%					40%
Healthcare acquired infections	Number of E.Coli bacteraemia cases	National		19	Jun-24	5	0	3	8	0	16
	Number of S.aureus bacteraemia cases	National		6	Jun-24	2	0	1	4	0	7
	Number of C.difficile cases	National		9	Jun-24	11	2	4	5	0	22
	Number of Klebsiella cases	National		7	Jun-24	3	3	2	5	0	13
	Number of Aeruginosa cases	National	Reduction	2	Jun-24	0	0	0	0	0	0
	Compliance with hand hygiene audits	Local	95%		Jun-24	78%	100%	97%	100%	97%	86%

* In the absence of local profiles, RAG is based on in-month movement

Fractured Neck of Femur (#NOF)	Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Local	75%		May-24	97.6%					97.6%
	Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Local	75%		May-24	33.1%					33.1%
	NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Local	75%		May-24	70.6%					70.6%
	Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Local	75%		May-24	85.0%					85.0%
	Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Local	75%		May-24	75.4%					75.4%
	Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Local	75%		Feb-24	73.6%					73.6%
	30 day mortality rate - Casemix adjusted	Local	Monitor		Q4 23/24	4.8%					4.8%
	% of survival within 30 days of emergency admission for a hip fracture	Local	12 month improvement trend		Feb-22	81.4%					81.4%
Serious incidents	Number of Nationally Reportable Incidents	Local	Monitor		Jun-24	1	0	0	2	1	4
	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	Local	80%		Jun-24						89%
	Number of Never Events	Local	0		Jun-24	0	0	0	0	0	0
Pressure Ulcers	Total number of Pressure Ulcers	Local	12 month reduction trend		May-24	54	7	5	41	0	107
	Total number of Grade 3+ Pressure Ulcers	Local	12 month reduction trend		May-24	3	1	0	9	0	13
	Pressure Ulcer (Hosp) patients per 100,000 admissions	Local	12 month reduction trend		May-24						1,105
Inpatient Falls	Total number of Inpatient Falls	Local	12 month reduction trend		Jun-24	84	24	11	13	26	158
	Inpatient Falls per 1,000 beddays	Local	Between 3.0 & 5.0		Jun-24						4.21
Mortality	Crude hospital mortality rate by Delivery Unit (74 years of age and over)	Local	12 month reduction trend		Apr-24	1.18%	0.09%	0.16%			0.66%

* In the absence of local profiles, RAG is based on in-month movement

Harm quadrant- Harm from reduction in non-Covid activity											
Category	Measure	Target Type	Target	HB Trajectory	Reporting period	Morrison	NPTH	Singleton	Primary & Community	MH & LD	HB Total
	Single Cancer Pathway- % of patients started treatment within 62 days (with suspensions)*	National	Improvement Trajectory towards 80% by Mar 26	54.0%	May-24						57%
Planned Care	Number of patients waiting > 26 weeks for first outpatient appointment	Local	0		Jun-24	8,064	162	6,036	0		14,262
	Number of patients waiting > 36 weeks for first outpatient appointment	National	Improvement Trajectory towards target of 0		Jun-24	3,815	36	3,098	0		6,949
	Number of patients waiting > 52 weeks for first outpatient appointment	National	Improvement Trajectory towards target of 0		Jun-24	0	0	0	0		0
	Number of patients waiting > 52 weeks for treatment	National	Improvement Trajectory towards target of 0	0	Jun-24	8,507	0	5,116	0		13,623
	Number of patients waiting > 104 weeks for treatment	National	Improvement Trajectory towards target of 0	1,509	Jun-24	994	0	483	0		1,477
	Number of patients waiting > 8 weeks for a specified diagnostics	National	Improvement Trajectory towards 0 by Mar 24	3,267	Jun-24	587		2,906			3,493
	Number of patients waiting > 14 weeks for a specified therapy	National	Improvement Trajectory towards 0 by Mar 24		Jun-24				4	0	4
	Total number of patients waiting for a follow-up outpatient appointment	Local	0		Jun-24						171,913
	Number of patients delayed by over 100% past their target date	National	Improvement Trajectory towards target of 0		Jun-24						49,585
	Number of patients delayed past their agreed target date (booked and not booked)	Local	0		Jun-24						78,946
	Number of Ophthalmology patients without an allocated health risk factor	Local	0		Jun-24						203
	Number of patients without a documented clinical review date	Local	0		Jun-24						4
Activity	Number of GP referrals	Local	12 month reduction trend		Jun-24						12,365
	Number of patients referred from primary care into secondary care Ophthalmology services	National	Improvement Trajectory towards reduction by Mar 24		Jun-24						794
Patient Experience/ Feedback	Number of friends and family surveys completed	National	Month on month improvement		Jun-24	2,716	Now reported under Singleton	2,193	625	71	5,535
	% of patients who would recommend and highly recommend	Local	90%		Jun-24	90%		95%	96%	92%	93%
	% of all-Wales surveys scoring 9 or 10 on overall satisfaction	Local	90%		Jun-24	92%		94%	96%		93%
	Number of new complaints received	Local	12 month reduction trend		Apr-24	51	24	22	24	17	140
	% of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	Local	80%		Apr-24	76%	67%	57%	79%	82%	74%

* In the absence of local profiles, RAG is based on in-month movement

Harm Quadrant- Harm from wider societal actions/lockdown												
Category	Measure	Target Type	Target	HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total	
Childhood immunisations	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	Local	95%	90%	Q4 2023/24						95.0%	
	% children who received MenB2 vaccine by age 1		95%	90%	Q4 2023/24						94.4%	
	% children who received PCV2 vaccine by age 1		95%	90%	Q4 2023/24							96.7%
	% children who received Rotavirus vaccine by age 1		95%	90%	Q4 2023/24							94.2%
	% children who received MMR1 vaccine by age 2		95%	90%	Q4 2023/24							93.2%
	% children who received PCVf3 vaccine by age 2		95%	90%	Q4 2023/24							93.0%
	% children who received MenB4 vaccine by age 2		95%	90%	Q4 2023/24							92.7%
	% children who received Hib/MenC vaccine by age 2		95%	90%	Q4 2023/24							92.7%
	% children who are up to date in schedule by age 4		95%	90%	Q4 2023/24							82.9%
	% of children who received 2 doses of the MMR vaccine by age 5		95%	90%	Q4 2023/24							89.5%
	% children who received 4 in 1 vaccine by age 5		95%	90%	Q4 2023/24							89.0%
	% children who received MMR vaccination by age 16		95%	90%	Q4 2023/24							93.1%
	% children who received teenage booster by age 16		90%	85%	Q4 2023/24							86.2%
	% children who received MenACWY vaccine by age 16		Improve		Q4 2023/24							86.9%
	Covid Booster		% uptake of the Spring COVID-19 vaccination for those eligible	National	75%		Jun-22					
% uptake of the Autumn COVID-19 vaccination for those eligible		National	75%		Mar-24						50.5%	
Mental Health (Adult and Children)	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) (< 18 yrs)	Local	100%		May-24						100%	
	% of patients waiting less than 28 days for 1st outpatient appointment (< 18 yrs)	National	80%		May-24						41%	
	% of routine assessments undertaken within 28 days from receipt of referral (PCAMHS) (< 18 yrs)	National	80%		May-24						41%	
	% of routine assessments undertaken within 28 days from receipt of referral (SCAMHS) (< 18 yrs)	Local	80%		Feb-23						82%	
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (> 18 yrs)	National	80%		May-24					90%	90%	
	% of therapeutic interventions started within 28 days following assessment by LPMHSS (< 18 yrs)	National	80%	95%	May-24						98%	
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (> 18 yrs)	National	80%	98%	May-24					100%	100%	
	% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health (> 18 yrs)	National	80%		May-24					64%	64%	
	% of patients with NDD receiving diagnostic assessment and intervention within 26 weeks (< 18 yrs)	National	80%		May-24						29%	
	% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)	National	90%		May-24						97%	
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (> 18 yrs)	National	90%		May-24					87%	87%		

* In the absence of local profiles, RAG is based on in-month movement

APPENDIX 3: INTEGRATED PERFORMANCE DASHBOARD

Harm from Covid itself																									
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24		
COVID-19 related measures	Number of new COVID-19 cases	Local	Jun-24	70		Reduce					60	84	132	139	175	80	214	174	70	45	51	64	70		
	Number of staff referred for Antigen Testing	Local	Mar-23	18,230		Reduce																			
	Number of staff awaiting results of COVID-19 test	Local	Jun-24	0		Reduce					0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Number of COVID-19 related incidents	Local	Jun-24	25		Reduce					90	23	33	37	35	21	43	35	21	17	28	24	25		
	Number of COVID-19 related serious incidents	Local	Jun-24	0		Reduce					0	0	0	0	0	0	1	1	0	1	0	0	0	0	
	Number of COVID-19 related complaints	Local	Jun-24	0		Reduce					0	0	0	1	1	1	0	0	0	0	0	0	0	0	0
	Number of COVID-19 related risks	Local	Oct-21	0		Reduce																			
	Number of staff self isolated (asymptomatic)	Local	Jun-23	0		Reduce					0														
	Number of staff self isolated (symptomatic)	Local	Jun-23	7		Reduce					7														
% sickness	Local	Jun-23	0.1%		Reduce					0.1%															
Harm from overwhelmed NHS and social care system																									
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24		
Unscheduled Care	% of emergency responses to red calls arriving within (up to and including) 8 minutes	National	Jun-24	50%	65%	65%	✘	39.5% (Dec-22)	3rd (Dec-22)		64%	55%	56%	49%	46%	52%	47%	50%	46%	50%	46%	46%	50%		
	Number of ambulance handovers over one hour	National	Jun-24	590	↑ trajectory	590	✔	6,798 (Dec-22)	1st (Dec-22)		615	643	694	695	696	724	762	704	629	638	625	695	590		
	Handover hours lost over 15 minutes	Local	Jun-24	2690							3,018	3,383	4,075	3,807	3,868	3,343	3,787	3,693	3,344	3,573	2,905	3,158	2,890		
	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	National	Jun-24	78%	Month on month improvement		✔	63.1% (Dec-22)	4th (Dec-22)		76%	76%	76%	77%	77%	75%	75%	77%	74%	76%	77%	78%	78%		
	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	National	Jun-24	980	↑ trajectory	1050	✔	12,099 (Dec-22)	4th (Dec-22)		1,274	1,179	1,156	1,180	1,207	969	994	959	1,197	1,132	994	1,115	980		
Stroke	Direct admission to Acute Stroke Unit (<4 hrs)	Local	Jun-24	18.4%							23.8%	25.0%	22.7%	23.3%	33.3%	19.6%	11.1%	12.3%	12.5%	38.5%	26.9%	34.5%	18.4%		
	CT Scan (<1hrs) (local)	Local	Jun-24	46.2%							42.9%	52.1%	34.1%	58.1%	23.8%	34.0%	52.8%	57.6%	47.5%	42.9%	50.0%	53.6%	46.2%		
	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)	Local	Jun-24	84.6%							92.9%	91.7%	97.7%	86.0%	92.9%	92.0%	86.1%	93.2%	91.5%	92.9%	94.4%	87.5%	84.6%		
	Thrombolysis door to needle <= 45 mins	Local	Jun-24	0.0%							12.5%	11.1%	75.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	0.0%		
	% stroke patients who receive mechanical thrombectomy	Local	Jun-24	2.6%	10%		✘	2.1% (Nov-22)	4th (Nov-22)		5.0%	3.6%	6.3%	9.1%	0.0%	6.7%	4.5%	0.0%	0.0%	2.0%	11.0%	0.0%	2.6%		
% compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input per stroke patient	Local	Jun-24	40.4%	12 month ↑		✘	50.7% (Nov-22)	4th (Nov-22)		66.7%	65.1%	47.3%	72.0%	71.6%	69.5%	57.0%	49.4%	35.2%	31.3%	41.5%	45.7%	40.4%			
Nationally Reportable Incidents and risks	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	National	Jun-24	89.0%	80%		✔				-	40%	83%	50%	33%	100%	40%	100%	17%	66%	64%	33%	89%		
	Number of new Never Events	Local		0		✔					0	1	1	0	2	2	1	0	1	0	0	0	0		
	Number of risks with a score greater than 20	Local	Jun-24	154	12 month ↓	✔					143	142	146	152	140	170	146	141	147	149	152	153	154		
Pressure Ulcers	Number of risks with a score greater than 16	Local		309	12 month ↓	✔					300	303	316	322	304	363	305	296	310	318	316	311	309		
	Number of pressure ulcers acquired in hospital	Local	May-24	66	12 month ↓	✔					67	67	60	63	70	69	60	63	60		42	66			
	Number of pressure ulcers developed in the community		May-24	41	12 month ↓	✔						39	33	38	44	37	45	51	46	33		49	41		
	Total number of pressure ulcers		May-24	107	12 month ↓	✔						106	100	98	107	107	114	111	129	93		91	107		
	Number of grade 3+ pressure ulcers acquired in hospital		May-24	4	12 month ↓	✔						6	1	4	4	5	5	5	2	1		3	4		
	Number of grade 3+ pressure ulcers acquired in community		May-24	9	12 month ↓	✔						9	6	7	11	5	13	10	3	7		9	9		
Total number of grade 3+ pressure ulcers	May-24		13	12 month ↓	✔						15	7	11	15	11	18	15	5	8		12	13			

Harm from overwhelmed NHS and social care system																								
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
Infection control	Cumulative cases of E.coli bacteraemias per 100k pop	National	Jun-24	54.4	<67		✓	67.80 (Dec-22)	3rd (Dec-22)		75.1	75.2	76.5	75.7	69.6	73.3	69.1	69.3	68.1	67.0	60.3	54.6	54.4	
	Number of E.Coli bacteraemia cases (Hospital)		8	10	✓		13	12	18	8	5	21	6	9	7	8	12	6	8					
	Number of E.Coli bacteraemia cases (Community)		8	9	✓		12	13	9	8	6	11	6	10	10	11	7	10	8					
	Total number of E.Coli bacteraemia cases		16	19	✓	≤ 234 (Cumulative)	25	25	27	23	11	32	12	19	17	19	19	16	16					
	Cumulative cases of S.aureus bacteraemias per 100k pop		Jun-24	27.2	<20		✗	27.76 (Dec-22)	6th (Dec-22)		42.2	42.2	40.4	38.9	37.6	37.2	38.8	39.0	37.9	36.8	38.1	29.7	27.2	
	Number of S.aureus bacteraemias cases (Hospital)		4	4	✓		8	1	6	7	6	8	9	7	5	5	8	4	4					
	Number of S.aureus bacteraemias cases (Community)		3	2	✗	≤ 71 (Cumulative)	5	13	4	3	4	6	8	4	2	3	4	3	3					
	Total number of S.aureus bacteraemias cases		7	6	✗		13	14	10	10	10	14	17	11	7	8	12	7	7					
	Cumulative cases of C.difficile per 100k pop		Jun-24	63.8	<25		✗	36.68 (Dec-22)	5th (Dec-22)		51.4	52.2	52.0	57.3	56.9	62.5	62.6	64.3	64.7	65.2	63.5	60.9	63.8	
	Number of C.difficile cases (Hospital)		17	6	✗		13	12	14	20	14	15	13	15	15	19	14	10	17					
	Number of C.difficile cases (Community)		5	3	✗	≤ 95 (Cumulative)	7	6	3	7	4	18	8	7	5	3	6	9	5					
	Total number of C.difficile cases		22	9	✗		20	18	17	27	18	33	21	22	20	22	20	19	22					
	Cumulative cases of Klebsiella per 100k pop		Jun-24	35.6			✗				24.7	20.7	22.6	25.1	24.1	24.2	23.5	25.0	25.4	24.5	31.7	32.8	35.6	
	Number of Klebsiella cases (Hospital)		8	4	✗		1	3	4	7	5	4	1	6	2	3	5	6	8					
	Number of Klebsiella cases (Community)		5	3	✗	≤ 71 (Cumulative)	5	0	6	5	1	4	5	5	7	2	5	5	5					
	Total number of Klebsiella cases		13	7	✗		63 Total (Dec-22)	2nd (Dec-22)			6	3	10	12	6	8	6	11	9	5	10	11	13	
	Cumulative cases of Aeruginosa per 100k pop		Jun-24	1.1			✓				7.2	6.1	6.1	6.1	6.1	6.1	6.5	6.2	5.7	5.2	0.0	1.6	1.1	
	Number of Aeruginosa cases (Hospital)		0	2	✓		3	2	0	1	2	2	3	2	0	0	0	0	0	0	0	1	0	
Number of Aeruginosa cases (Community)	0	0	✓	≤ 21 (Cumulative)	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0			
Total number of Aeruginosa cases	0	2	✓		8 Total (Dec-22)	4th (Dec-22)			4	2	1	2	2	2	3	2	0	0	0	0	1	0		
Hand Hygiene Audits- compliance with WHO 5 moments	Local	Jun-24	85.3%		95%	✗					95%	97%	95%	96%	97%	95%	97%	98%	97%	88%	90%	91%	86%	
Inpatient Falls	Local	Jun-24	158		12 month ↓	✓					143	164	200	157	190	166	158	192	203	201	146	155	158	
NEWS	Local	Jun-24	87%		98%	✗					81.6%	84.1%	85.2%	82.0%	89.6%	89.9%	85.7%	91.6%	85.5%	93.5%	81.6%	90.3%	87.3%	
Coding	National	May-24	59%		12 month ↑	✓					68%	71%	61%	69%	76%	66%	76%	78%	70%	64%	48%	53%		
E-TDC	Local	Jun-24	76%		100%	✗					65%	64%	66%	61%	66%	69%	70%	68%	72%	69%	76%	76%	76%	
Workforce	Agency spend as a % of the total pay bill	Local	Feb-24	3.7%	12 month ↓	✓		5.3% (Sep-22)	7th out of 12 organisations (Sep-22)		5.2%	4.9%	5.3%	4.1%	3.4%	4.6%	4.1%	3.9%	3.7%					
	% of headcount by organisation who have had a PADP/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	National	Jun-24	72%	85%		✗	63.3% (Sep-22)	9th out of 12 organisations (Sep-22)			67%	67%	67%	66%	66%	66%	67%	69%	69%	70%	73%	73%	72%
	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	Local	Jun-24	90%	85%		✓	81.8% (Sep-22)	8th out of 12 organisations (Sep-22)			87%	88%	88%	87%	88%	89%	88%	86%	90%	87%	90%	90%	90%
	% workforce sickness absence (12 month rolling)	National	May-24	7.05%	12 month ↓		✓	7.11% (Sep-22)	11th out of 12 organisations (Sep-22)			7.28%	7.11%	7.08%	7.08%	7.05%	7.09%	6.96%	6.96%	6.99%	6.96%	7.00%	7.05%	

Harm from reduction in non-Covid activity																								
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Tread	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
Primary Care	% adult dental patients in the health board population re-attending NHS primary dental care between 6 and 9 months	Local	Jun-24	14.0%							13.9%	13.0%	13.9%	12.2%	14.0%	13.3%	13.9%	12.2%	11.4%	13.9%	13.9%	15.0%	14.0%	
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	National	May-24	57.0%	↑ trajectory	54%	✓	53.9% (Nov-22)	4th out of 6 organisations (Nov-22)		42.8%	49.0%	48.6%	47.9%	51.7%	53.3%	51.0%	47.5%	50.4%	55.8%	56.4%	57.0%		
Radiotherapy waiting times	Scheduled (14 Day Target)	Local	Jun-24	7%	80%		✗				18%	33%	44%	20%	10%	12%	17%	25%	28%	15%	17%	15%	7%	
	Scheduled (21 Day Target)	Local	Jun-24	49%	100%		✗				63%	68%	83%	76%	42%	61%	77%	67%	81%	59%	62%	51%	49%	
	Urgent SC (2 Day Target)	Local	Jun-24	3%	80%		✗				24%	42%	27%	33%	53%	31%	39%	26%	52%	50%	15%	20%	3%	
	Urgent SC (7 Day Target)	Local	Jun-24	58%	100%		✗				52%	90%	91%	78%	73%	77%	65%	85%	79%	82%	64%	49%	58%	
	Emergency (within 1 day)	Local	Jun-24	80%	80%		✓				71%	100%	92%	100%	100%	100%	100%	100%	100%	67%	91%	88%	75%	80%
	Emergency (within 2 days)	Local	Jun-24	100%	100%		✓				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96%	100%	100%	100%
	Elective Delay (7 Day Target)	Local	Jun-24	89%	80%		✓				93%	91%	96%	98%	98%	95%	97%	99%	98%	98%	94%	85%	89%	
	Elective Delay (14 Day Target)	Local	Jun-24	100%	100%		✓				95%	100%	100%	100%	100%	100%	97%	100%	100%	100%	98%	94%	100%	
Planned Care	Number of patients waiting > 8 weeks for a diagnostic endoscopy	Local	Jun-24	2,963				15,517 (Nov-22)	7th (Nov-22)		4,745	4,505	4,415	4,148	3,737	3,427	3,553	3,509	3,311	3,238	3,281	3,066	2,963	
	Number of patients waiting > 8 weeks for a specified diagnostics	National	Jun-24	3,493	↑ trajectory	3,267	✗	42,566 (Nov-22)	4th (Nov-22)		7,221	6,713	6,861	6,800	5,939	5,429	5,616	4,705	3,870	3,687	3,746	3,576	3,493	
	Number of patients waiting > 14 weeks for a specified therapy	National	Jun-24	4	↑ trajectory			9,584 (Nov-22)	2nd (Nov-22)		203	183	183	182	195	84	73	88	29	1	1	0	4	
	% of patients waiting < 26 weeks for treatment	Local	Jun-24	60.26%	95%			56% (Nov-22)	6th (Nov-22)		60.3%	61.7%	61.0%	60.7%	62.0%	62.6%	61.0%	60.8%	61.3%	60.6%	60.3%	59.3%	60.3%	
	Number of patients waiting > 26 weeks for first outpatient appointment	Local	Jun-24	14,262							13,427	12,937	13,121	12,786	11,169	10,425	10,889	10,722	10,938	12,095	13,045	14,205	14,262	
	Number of patients waiting > 36 weeks for first outpatient appointment	National	Jun-24	6,949	↑ trajectory						6,893	6,729	6,558	5,327	4,508	4,282	4,546	4,184	4,102	4,739	5,575	6,420	6,949	
	Number of patients waiting > 52 weeks for first outpatient appointment	National	Jun-24	0	↑ trajectory	0	✓	85,301 (Nov-22)	3rd (Nov-22)		1,234	894	665	180	0	0	0	0	0	0	0	0	0	0
	Number of patients waiting > 52 weeks for treatment	National	Jun-24	13,623	↑ trajectory						15,446	15,120	14,877	14,417	13,942	13,453	13,386	13,318	13,211	13,181	12,898	13,259	13,623	
	Number of patients waiting > 104 weeks for treatment	National	Jun-24	1,477	↑ trajectory	1,509	✓	49,594 (Nov-22)	5th (Nov-22)		5,474	5,299	4,999	4,645	4,097	3,460	2,969	2,566	2,175	1,831	1,725	1,579	1,477	
	The number of patients waiting for a follow-up outpatient appointment	Local	Jun-24	171,913							149,529	150,416	150,060	152,025	154,704	157,285	159,226	162,964	164,581	166,438	169,049	170,254	171,913	
The number of patients waiting for a follow-up outpatients appointment who are delayed over 100%	National	Jun-24	49,585	↑ trajectory			224,552 (Nov-22)	5th (Nov-22)		40,807	41,123	39,938	41,048	41,188	41,727	43,784	44,976	46,482	48,969	49,837	50,646	49,585		
% of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date	National	Jun-24	61%	95%			64.9% (Nov-22)	1st (Nov-22)		57.5%	63.8%	60.3%	63.7%	60.2%	61.5%	64.7%	61.3%	62.9%	57.3%	54.6%	56.7%	61.3%		
Activity	Number of GP referrals	Local	Jun-24	12,365	12 month ↓		✓				13,984	12,623	12,698	12,383	12,644	12,622	10,102	12,876	12,976	12,269	13,687	13,540	12,365	
	Number of patients referred from primary care into secondary care Ophthalmology Services	National	Jun-24	794	↑ trajectory						890	824	812	815	851	843	735	775	721	936	932	783	794	
DNAs	% of patients who did not attend a new outpatient appointment	Local	Jun-24	9%	12 month ↓		✓				10.6%	10.0%	9.6%	10.6%	9.7%	10.0%	9.7%	9.3%	8.9%	9.5%	8.9%	8.7%	8.5%	
	% of patients who did not attend a follow-up outpatient appointment	Local	Jun-24	7%	12 month ↓		✓				8.4%	8.1%	8.0%	8.1%	7.7%	7.6%	8.0%	8.2%	7.2%	7.3%	7.3%	7.9%	7.4%	
Theatre Efficiencies	Theatre Utilisation rates	Local	Jun-24	66%		90%	✗				69%	73%	66%	73%	76%	72%	63%	63%	69%	65%	78%	73%	66%	
	% of theatre sessions starting late	Local	Jun-24	38%	<25%		✗				36%	42%	36%	38%	40%	39%	40%	37%	31%	35%	33%	38%		
	% of theatre sessions finishing early	Local	Jun-24	53%	<20%		✗				47%	44%	51%	50%	47%	44%	49%	52%	50%	45%	47%	49%	53%	
Patient experience	Number of friends and family surveys completed	National	Jun-24	5,535	Month on month improvement		✓				2,503	3,401	5,188	4,084	5,738	5,792	4,004	5,211	5,232	5,427	5,579	5,344	5,535	
	% of who would recommend and highly recommend	Local	Jun-24	93%		90%	✓				89%	91%	92%	92%	92%	92%	93%	92%	92%	93%	92%	93%	93%	
	% of all-Wales surveys scoring 9 out 10 on overall satisfaction	Local	Jun-24	93%		90%	✓				90%	91%	92%	92%	93%	93%	93%	93%	93%	92%	93%	93%	93%	
Complaints	Number of new formal complaints received	Local	Apr-24	140	12 month trend		✓				217	147	155	171	164	171	108	181	168	167	140			
	% concerns that had final reply (Reg 24)/interim reply (Reg 26) within 30 working days of concern received	Local	Apr-24	74%		80%	✗				71%	64%	71%	62%	74%	55%	69%	72%	71%	71%	74%			
	% of acknowledgements sent within 2 working days	Local	Apr-24	100%		100%	✓				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			

Harm from wider societal actions/lockdown																								
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/Local Profile	Profile Status	Welsh Average/ Total	SBU's all-Wales rank	Performance Trend	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	Q4 23/24	95.0%	95%			94.7% (Q2 22/23)	2nd (Q2 22/23)		94.6%			94.1%			95.6%			95.0%				
	% of children who received 2 doses of the MMR vaccine by age 5	National	Q4 23/24	69.5%	95%			90.0% (Q2 22/23)	5th (Q2 22/23)		88.3%			88.9%			87.6%			89.5%				
Influenza	% uptake of influenza among 65 year olds and over	National	Mar-24	69.5%	75%			78.0% (Mar-22)	3rd (Mar-22)	Data collection restarts October 2023	58.1%	25.3%	22.7%	13.8%	68.0%	69.1%	69.4%	69.5%	Data collection restarts October 2024	43.2%	57.1%	59.9%		
	% uptake of influenza among under 65s in risk groups	Local	Mar-24	35.5%	55%			48.2% (Mar-22)	4th (Mar-22)															
	% uptake of influenza among children 2 to 3 years old	Local	Mar-24	38.0%	50%			47.6% (Mar-22)	5th (Mar-22)															
	% uptake of influenza among healthcare workers	Local	Mar-24	52.7%	60%			65.6% (2020/21)	6th out of 10 organisations (2020/21)															
Covid Booster	% uptake of the Spring COVID-19 vaccination for those eligible	National	Jun-24	59.9%	75%		✘				67.8%	Data collection restarts Apr-24										43.2%	57.1%	59.9%
	% uptake of the Autumn COVID-19 vaccination for those eligible	National	Mar-24	50.5%	75%		✘				Data collection for Autumn booster 23 begins Sep-23			16.1%	38.1%	45.8%	50.0%	50.6%	50.5%	50.5%	Available Sep-24			
CAMHS	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)	Local	May-24	100%	100%		✔				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	% Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	National	May-24	29%	80%		✘	31.4% (Nov-22)	3rd (Nov-22)		31%	36%	31%	30%	30%	30%	29%	24%	28%	26%	25%	29%		
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	National	May-24	41%	80%		✘	83.2% (Nov-22)	5th (Nov-22)		31%	21%	33%	56%	77%	86%	70%	29%	31%	40%	23%	41%		
	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	National	May-24	41%	80%		✘	66.8% (Nov-22)	5th (Nov-22)		31%	21%	33%	56%	77%	86%	70%	29%	31%	40%	23%	41%		
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	National	May-24	98%	80%	95%	✔	34.4% (Nov-22)	4th (Nov-22)		33%	38%	91%	95%	100%	100%	86%	100%	96%	100%	97%	98%		
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	Local	Feb-23	82%	80%																			
% residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP)	National	May-24	97%	90%		✔	63.8% (Nov-22)	1st (Nov-22)		90%	100%	93%	92%	92%	98%	92%	97%	97%	97%	97%	94%	97%		
Mental Health	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	National	May-24	90%	80%		✔	86.9% (Nov-22)	3rd (Nov-22)		93%	98%	96%	94%	100%	97%	98%	97%	96%	95%	95%	90%		
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	National	May-24	100%	80%	98%	✔	73.1% (Nov-22)	2nd (Nov-22)		100%	100%	100%	97%	100%	100%	100%	100%	100%	99%	100%	100%		
	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	National	May-24	64%	80%		✘	73.9% (Nov-22)	2nd (Nov-22)		82%	82%	81%	77%	76%	76%	76%	73%	71%	69%	66%	64%		
	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	National	May-24	87%	90%		✘	84.2% (Nov-22)	2nd (Nov-22)		87%	87%	87%	88%	89%	90%	88%	88%	89%	89%	90%	87%		
	% Service Users admitted to a psychiatric hospital between 9:00 and 21:00 hours that have received a gate-keeping assessment by the CRHT service prior to % service users admitted to a psychiatric hospital who have not received a gate keeping assessment by the CHRHTs that have received a follow up assessment by the CRHTs within 24 hours of admission	Local	May-24	100%	100%		✔	95.8% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
		Local	May-24	100%	100%		✔	90.9% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		