



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



		Agenda Item
<b>Stakeholder Reference Group</b>		
<b>Freedom of Information Status</b>		Open
<b>Reporting Committee</b>	Health Board	
<b>Author</b>	Nuria Zolle, Independent Member and Interim Chair of the Stakeholder Reference Group  Catrin Evans, Engagement Manager	
<b>Lead Executive Director (s)</b>	Gareth Howells, Director of Nursing	
<b>Date of meetings</b>	3 <sup>rd</sup> July, 2023	
<b>Summary of matters considered by the Stakeholder Reference Group at its meetings on 3<sup>rd</sup> July, 2023</b>		
<p>Again the meeting arranged for Monday, 3<sup>rd</sup> July, 2023 had an excellent attendance, with 15 members joining.</p> <p>Mwoyo Makuto, Regional Director of Neath Port Talbot &amp; Swansea for Llais was asked to attend to provide the Group with an overview of the new organisation and its new working arrangements.</p> <p>It was noted that Llais would have three functions:</p> <ul style="list-style-type: none"> <li>• Engage and gather people’s views.</li> <li>• Work with decision makers at a local, regional and national level through making representations.</li> <li>• Provide advocacy assistance with complaints in Health and Social Care.</li> </ul> <p>Llais is also required to promote its services and a National campaign is currently taking place in this respect.</p> <p>Mwoyo reminded the Group of an On-line Event that Llais have arranged for 18<sup>th</sup> July, 2023 at 1.30 pm. Members were asked to share the details of the event widely within their respective organisations and networks, in particularly to seldom heard communities and members of the public.</p> <p>In respect of the presentation, comments were received that the slides contained too much information and people with Learning Disabilities would find them difficult to understand. Confirmation was received that Easy Read slides had been produced for the event on the 18<sup>th</sup>.</p> <p>Discussion took place over the Health Board’s work to date on developing and extending engagement with communities and how these should be taken forward. Joanne Abbott-</p>		

Davies outlined that these approaches had been reviewed annually and incrementally improved year on year to strengthen the range of mechanisms and methodologies used. Feedback from SRG members highlighted the positive feedback from recent LGBTQ+ engagement events with the Trans community and that the Local Authorities were now putting in place stakeholder groups comparable to those supported by the Health Board. Therefore there was an opportunity to work with the Local Authorities and the Regional Partnership Board to dovetail these arrangements going forward. It was noted that a meeting between Llais, the Health Board, both Local Authorities and the RPB had already been held to start this work. It was felt that this would be important as well to ensure that engagement work undertaken by statutory bodies did not duplicate work undertaken by Llais. The Group felt it was important that continuous engagement is supported by the Health Board, with clear feedback to groups on issues they have inputted into. Also that a focus on seldom heard voices was required, including expanding the use of the voluntary sector to gain this feedback. The importance of considering intersectionality in relation to equality groups was stressed. It was agreed that this feedback would be factored into plans for the development of engagement activities by the Health Board in July 2023.

**Key risks and issues/matters of concern of which the board needs to be made aware:**

None at this time

**Delegated action by the committee:**

None

**Main sources of information received:**

**Highlights from sub-groups reporting into this committee:**

N/A

**Matters referred to other committees**

None

**Date of next meeting**

3<sup>rd</sup> July, 2023