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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



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|-------------------------------|--|--------------------|------------|
| Meeting Date | 30 March 2023 | Agenda Item | 3.3 |
| Report Title | 2023/24 Long Term Agreements (LTAs) and Service Level Agreements (SLAs) | | |
| Report Author | Geraint Norman, Head of Strategic Financial Planning Chris Stevens, Head of Commissioning | | |
| Report Sponsor | Darren Griffiths, Director of Finance and Performance | | |
| Presented by | Darren Griffiths, Director of Finance and Performance | | |
| Freedom of Information | Open | | |
| Purpose of the Report | This paper outlines progress agreeing the 2023-24 LTAs and SLAs and requests approval as required by the Health Board's standing orders and the approach to revisit costs in 2023-24. | | |
| Key Issues | <p>Under Welsh Health Circular 2019/004 there is a requirement for all 2023-24 inter-Welsh NHS Long Term Agreement (LTAs) and Service Level Agreements (SLAs) to be approved by 30th June 2023.</p> <p>This paper is a routine governance paper which signs off the base values of the contracts for the financial year ahead.</p> <p>The cost of the changes in these LTAs and SLAs is factored in to the overall financial plan of the Health Board as a matter of routine.</p> <p>Whilst the financial sums require agreement in principle to allow the Director of Finance to proceed with discussions in 2023-24 it is clear that the LTA position requires overhaul. All Wales Directors of Finance have established a group to consider how the system can return to its live state and what a fit for purpose mechanism looks like for 2023-24 and after this.</p> <p>Work will be undertaken through 2023-24 from a Swansea Bay University Health Board perspective to consider enhancement of the LTA arrangements not just from a financial perspective but to address quality and delivery aspects too.</p> | | |

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|--|---|--------------------------|--------------------------|-------------------------------------|
| | <p>Further, additional work will be carried out to consider further unwinding of the SLAs between the Health Board and Cwm Taf Morgannwg University Health Board.</p> <p>Management Board supports this paper and recommends it for approval by the Board.</p> | | | |
| Specific Action Required <i>(please choose one only)</i> | Information | Discussion | Assurance | Approval |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Recommendations | <p>The Board is asked to:</p> <ul style="list-style-type: none"> • APPROVE the indicative LTAs and SLAs set out in this report in line with WHC 2019/004 and the Health Board’s standing orders. • NOTE that work is underway through ALL Wales Finance Directors to consider the contractual mechanisms between NHS Wales bodies in 2023-24 • NOTE that the Health Board will review its LTA and SLA arrangements in 2023-24 to enhance them to address quality, safety and delivery aspects also • NOTE that further work is required to review the SLAs, particularly with Cwm Taf Morgannwg University Health Board to reduce SLA numbers and maximise opportunities. | | | |

2023-24 LONG TERM AGREEMENTS (LTAs) AND SERVICE LEVEL AGREEMENTS (SLAs)

1. INTRODUCTION

Under Welsh Health Circular 2019/004 there is a requirement for all 2023-24 inter-Welsh NHS Long Term Agreement (LTAs) and Service Level Agreements (SLAs) to be approved by 30th June 2023. This deadline is in line with previous years.

Under Standing Order Schedule 06 - Standing Financial Instructions, there is a requirement for LTAs and SLAs to be approved by the Board. This report sets out the current position across the LTAs, clinical SLAs and corporate SLAs which require approval by the Board.

For all LTAs and SLAs, monitoring and invoicing arrangements are in place between Swansea Bay UHB (SBUHB) and the various NHS bodies. Further 'disaggregation' of the clinical and corporate SLAs are being considered which will cover services, workforce and financial considerations.

The Board is requested to approve the indicative LTAs and SLAs set out in this report.

2. BACKGROUND

LTAs

As set out in Tables 1 and 2 below, the Health Board has a number of LTAs with Welsh NHS bodies for the provision of secondary healthcare services. All 2023-24 SLAs have been updated to include a 1.5% 'inflation' uplift and any other service developments. Welsh Government directed pay award funding has not been confirmed at the time of writing and will be added to LTAs in-year.

A force majeure narrative will be included in all Welsh LTAs for 2023-24 to cover any arrangements that may be extended upon agreement by All Wales Directors of Finance, as a result of the impact of ongoing service disruption due to Covid-19. SBUHB also contracts with English NHS bodies and these agreements are not subject to the requirements of Welsh Health Circular 2019/004 so are not included in the table below.

Table 1: SBUHB Provider LTAs

| NHS body | 2022-23 SBUHB Income | 2023-24 SBUHB Income | Commentary |
|-----------------------|----------------------------|----------------------------|-------------------------|
| Aneurin Bevan UHB | £915,642 | £929,377 | Pending final agreement |
| Cwm Taf Morgannwg UHB | £17,908,614 | £18,129,851 | Pending final agreement |
| Cardiff and Vale UHB | £4,214,559 | £4,268,020 | Pending final agreement |
| Powys Teaching UHB | £8,500,620 | £8,623,504 | Pending final agreement |
| Hywel Dda UHB | £37,573,572 | £38,396,057 | Pending final agreement |
| WHSSC / EASC | £127,315,142 | £130,012,664 | Pending final agreement |
| TOTAL | £196,428,149 | £200,359,472 | |

*The above figures will be adjusted to include pay award allocations when figures are available

Table 2: SBUHB Commissioner LTAs

| NHS body | 2022-23 SBUHB Expenditure | 2023-24 SBUHB Expenditure | Commentary |
|-----------------------|---------------------------------|---------------------------------|-------------------------|
| Aneurin Bevan UHB | £204,014 | £207,074 | Pending final agreement |
| Cwm Taf Morgannwg UHB | £27,072,750 | £24,900,367 | Pending final agreement |
| Cardiff and Vale UHB | £3,684,964 | £3,736,521 | Pending final agreement |
| Powys Teaching UHB | £1,122,042 | £1,138,872 | Pending final agreement |
| Hywel Dda UHB | £4,754,943 | £4,826,267 | Pending final agreement |
| Velindre NHS Trust | £660,209 | £675,293 | Pending final agreement |
| TOTAL | £37,498,923 | £35,484,394 | |

*The above figures will be adjusted to include pay award allocations when figures are available

Clinical SLAs

Following the Bridgend Boundary Change on 1st April 2019, 87 clinical SLAs between SBUHB and Cwm Taf Morgannwg UHB (CTMUHB) were created to ensure that patient services were not disrupted by the organisational change. Since the boundary change 42 clinical SLAs have ceased and 12 new clinical SLAs have been created. At 1 April 2023, 57 clinical SLAs remain with a number expected to cease during 2023-24 as notice of cessation is served, in particular in relation to the Neath Port Talbot Hospital clinical capacity SLAs. SBUHB will provide some £15,301,327 of services to CTMUHB in 2023-24 with £3,310,919 of services provided by CTMUHB to SBUHB. (*figures subject to final confirmation).

The clinical SLAs listed in Appendix 1 and Appendix 2 have drafted in conjunction with service representatives, and financial information agreed by both parties. All service-type clinical SLAs include an overhead charge. Where there have been changes to existing clinical SLAs, or creation of new SLAs, these have been approved by the relevant Heads of Service/Directors. There are some potential changes that have not yet been signed-off by both parties;

in this scenario the 2022-23 arrangements remain as the default with discussions to continue in early 2023-24 regarding any possible amendments. Any amendments can be made in-year following sign-off by the Joint Contracting and Commissioning Group which reports to the SBUHB/CTMUHB Joint Executives Group.

There will be further changes to these SLAs in 2023-24 as part of our strategic direction around the use of NPTH and our increase in capacity for recovery as well as the intention for CTMUHB to develop more locality services. These will be achieved through the Joint Executive Group (SBUHB and CTMUHB).

Corporate SLAs

As a result of the Bridgend Boundary Change (BBC), in 2019-20 there were 21 corporate SLAs between SBUHB and CTMUHB. Eleven corporate SLAs remain in place for 2023-24. SBUHB will provide some £1.8m of services to CTMUHB with £1.5m of services coming the other way.

The corporate SLAs listed in the table below have been drafted by the services and are subject to final agreement - the financial information has been checked. All corporate SLAs include a 5% charge for overheads. The SLAs will be approved by the relevant Heads of Service/Directors and the Director of Finance & Performance. For a number of SLAs, further work is required and others have a variable cost element. Of particular note are the following SLAs:

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- Digital Services – there is ongoing dialogue between SBUHB and CTMUHB to disaggregate this SLA. A plan is currently being developed and agreed but the work involved in disaggregating the SLA is significant, including the potential of Transfer of Undertakings (Protection of Employment) (TUPE) for some staff. Any disaggregation presents a significant financial risk to SBUHB as it will be difficult to reduce expenditure in line with the reduction in income. Disaggregation of this SLA also requires significant resources from CTMUHB and presents a number of service risks. There is a joint working group set-up to agree an action plan and timescales.
- Estates - Utilities – this includes energy costs which are currently very difficult to predict. The actual cost of the SLA is likely to be significantly greater than that set out in the table below.

There is a considerable financial risk of some £1.2m in the disaggregation of the Digital Services SLA as CTM’s current plan is to prioritise the ending of this SLA although there is currently no agreed plan or timescales. There is a need to recognise this risk and ensure it is managed.

Table 3 - Corporate SLAs

| SLA | Summary of service | 2023-24 CTM Income | 2023-24 SBUHB |
|------------------|--|-----------------------|------------------|
| Digital Services | SBUHB provision of ICT services to CTMUHB. | | £1,558,053* |

| SLA | Summary of service | 2023-24 CTM Income | 2023-24 SBUHB |
|--|--|-----------------------|-------------------|
| Patient Registration | CTMUHB provision of patient registration services for NPT patients. | £71,974 | |
| Estates - CTM buildings maintenance | CTMUHB provision of maintenance to CTMUHB buildings at Glanrhyd occupied by SBUHB. | £400,257 | |
| Estates - SB buildings maintenance | CTMUHB provision of maintenance to SBUHB buildings at Glanrhyd occupied by SBUHB. | £130,238 | |
| Estates – Utilities | CTMUHB recharge of utilities costs based on actual costs. | £365,455* | |
| Estates - Grounds Maintenance | CTMUHB provision of grounds maintenance at Glanrhyd. | £23,829 | |
| Estates – Waste Management | CTMUHB provision of waste management for SBUHB services at Glanrhyd. | £23,319 | |
| Facilities – Glanrhyd/ PoW services (5 SLAs) | CTMUHB provision of facilities services for SBUHB services at Glanrhyd. | £451,125 | |
| Workforce – Occupational Health | SBUHB provision of Occupational Health services for Bridgend locality – likely to end April 2023 | £9,573* | £45,882* |
| Finance – Counter Fraud | SBUHB provision of Counter Fraud services to CTMUHB. | | £157,841* |
| Finance – Glanrhyd Cash Office | SBUHB provision of cash office services at Glanrhyd. | | £1,529 |
| Total | | £1,475,770 | £1,763,306 |

*SLA value to be confirmed

Other SLAs

There are a number of other material SLAs in place which continue from 2022-23 into 2023-24. Inflation uplifts have been applied to the 2023-24 SLAs. These SLAs are set out in Table 4.

Table 4 - Other SLAs

| SLA | Summary of service | 2022-23 (Expenditure)/ Income | 2023-24 (Expenditure)/ Income |
|---|--|-------------------------------------|-------------------------------------|
| Laundry Services (NWSSP) * | NWSSP provision of laundry services to SBUHB – service transferred from SB on 1 April 2021 | (£1,806,227)* | (£1,833,320)* |
| Emergency Medical Retrieval Transport Service (EMRTS) | Provision of hosting services to EMRTS | £145,008 | £147,183 |
| Finance Delivery Unit (FDU) | Provision of hosting services to the FBU | £69,509 | £70,552 |

*Subject to discussions regarding extraordinary increase in energy costs

3. ONGOING REVIEW OF SLA COSTS AND INCOME

SLAs have been subject to scrutiny during 2022-23, both at service level and through the Joint Contracting and Commissioning Group, to ensure that they continue to be fit for purpose, resulting in a number of SLA amendments and cessations for 2023-24.

This process will continue for 2023-24 with review of SLA costs and income to ensure SLAs are aligned with resources, demand and capacity.

Whilst the financial sums require agreement in principle to allow the Director of Finance to proceed with discussions in 2023/24 it is clear that the LTA position requires overhaul. All Wales Directors of Finance have established a group to consider how the system can return to its live state and what a fit for purpose mechanism looks like for 2023/24 and after this.

Work will be done through 2023/24 from a Swansea Bay University Health Board perspective to consider enhancement of the LTA arrangements not just from a financial perspective but to address quality and delivery aspects too.

Further, additional work will be carried out to consider further unwinding of the SLAs between the Health Board and Cwm Taf Morgannwg University Health Board.

4. GOVERNANCE AND RISK ISSUES

Under Welsh Health Circular 2021/034 there is a requirement for all 2023-24 inter-Welsh NHS LTA) and SLAs to be approved by 30th June 2023. The LTAs have been agreed within the all-Wales framework. The format and processes for agreeing the SLAs with CTMUHB was approved by the Joint Executive Group and legal advice was taken on the SLA template.

The risks within each LTA and SLA are managed through the services. Any significant service, workforce or finance risks will be raised with Contracting and Commissioning Group and the SBUHB Executive Team.

As set out in Section 2 above, there is a considerable financial risk of >£1.2m in the disaggregation of the Digital Services SLA as CTM's current plan is prioritise the cessation of this SLA.

The final approval of the LTAs and SLAs is a matter for the Board following support and scrutiny by Management Board and Performance and Finance Committee.

5. FINANCIAL IMPLICATIONS

The financial implications of the 2023-24 LTAs and SLAs are set out in this report. In summary:

- For LTAs, as a provider SBUHB will receive £200,359,472 and as a commissioner will spend £35,484,394.
- For clinical SLAs, as a provider SBUHB will receive £15,301,327 and as a commissioner will spend £3,310,919. This all relates to CTMUHB and is subject to final confirmation.
- For corporate SLAs, as a provider SBUHB will receive £1.8m and as a commissioner will spend £1.5m. This all relates to CTMUHB and will be subject to change during the year.
- For other SLAs, SBUHB will pay NWSSP some £1.8m for laundry services in 2023-24. SBUHB will receive some £0.2m for hosting NHS services.

The value of the LTAs and SLAs is subject to change during the year.

6. **RECOMMENDATION**

The Board is asked to:

- **APPROVE** the indicative LTAs and SLAs set out in this report in line with WHC 2019/004 and the Health Board's standing orders.
- **NOTE** that work is underway through ALL Wales Finance Directors to consider the contractual mechanisms between NHS Wales bodies in 2023/24
- **NOTE** that the Health Board will review its LTA and SLA arrangements in 2023/24 to enhance them to address quality, safety and delivery aspects also
- **NOTE** that further work is required to review the SLAs, particularly with Cwm Taf Morgannwg University Health Board to reduce SLA numbers and maximise opportunities.

Appendix 1

2022/23 Clinical SLA values – Swansea Bay provider / Cwm Taf Morgannwg commissioner

| Service | SLA Ref | 2022/23 SLA signed value | 2022/23 SLA - updated post 1st April | 2023/24 SLA signed value with 1.5% uplift |
|--|----------------|--------------------------|--------------------------------------|---|
| Breast Services | CC-SB-001 | 1,865,248 | 1,865,248 | 1,893,227 |
| Cardiology | CC-SB-002 | 468,140 | 468,140 | 475,162 |
| General Surgery | CC-SB-003 | 775,524 | 775,524 | 787,157 |
| Gynaecology | CC-SB-004 | 747,047 | 747,047 | 758,252 |
| Ophthalmology | CC-SB-005 | 58,090 | 58,090 | 58,962 |
| Trauma and Orthopaedics | CC-SB-006 | 3,760,096 | 3,760,096 | 3,816,497 |
| Neurology | MS-SB-001 | 34,122 | 34,122 | 34,634 |
| General Medicine | MS-SB-002 | 17,467 | 17,467 | 17,729 |
| Gynaecology | MS-SB-003 | 68,243 | 68,243 | 69,267 |
| Neonatal consultant 2 sessions - clinical lead role | MS-SB-005 | 34,121 | 34,121 | 34,633 |
| Neonatal consultant 2 sessions - POWH | MS-SB-006 | 34,121 | 34,121 | 34,633 |
| Paediatrics Neonatal Neurodevelopmental Services - 1 session per month | MS-SB-008 | - | 4,062 | 687 |
| Cellular pathology / cytology / histology / Immunohistochemistry | PATH | 4,651,601 | 4,651,601 | 4,721,375 |
| Chronic Pain | SERVICE-SB-001 | 51,779 | 51,779 | 52,556 |
| Radiology | SERVICE-SB-003 | 133,804 | 133,804 | 135,811 |
| Nuclear Medicine | SERVICE-SB-005 | 280,363 | 280,363 | 284,568 |
| Radiation Protection | SERVICE-SB-007 | 47,345 | 47,345 | 48,055 |
| CDS Special Needs | SERVICE-SB-008 | 6,611 | 6,611 | 6,710 |
| Lymphoedema | SERVICE-SB-009 | 75,081 | 75,081 | - |
| Podiatry - community | SERVICE-SB-012 | 369,034 | 369,034 | 374,569 |
| Orthotics | SERVICE-SB-013 | 210,668 | 210,668 | 213,828 |
| Neuro-Physiology | SERVICE-SB-014 | 113,271 | 113,271 | 114,970 |
| Attention deficit/hyperactivity disorder (ADHD) and Autistic spectrum disorder (ASD) | SERVICE-SB-015 | 4,573 | 4,573 | - |
| PUPIS | SERVICE-SB-016 | 21,921 | 21,921 | 22,249 |
| Tier 3 Eating Disorder Service (MH/LD) | SERVICE-SB-017 | 22,771 | 22,771 | 23,112 |
| Criminal Justice Liaison & Prison in reach | SERVICE-SB-018 | 277,644 | 277,644 | - |
| Criminal Justice Liaison | SERVICE-SB-019 | 152,433 | 152,433 | - |

| Service | SLA Ref | 2022/23 SLA signed value | 2022/23 SLA - updated post 1st April | 2023/24 SLA signed value with 1.5% uplift |
|--|---------------------|---|---|--|
| Paediatrics - NDD | SERVICE-SB-022 | 163,425 | 163,425 | 165,877 |
| Rehab Engineering | SERVICE-SB-025 | 23,147 | 23,147 | 23,494 |
| Pulmonary rehabilitation | SERVICE-SB-026 | 678,296 | 678,296 | 688,470 |
| Pharmacy - aseptic/WAST supplies/homecare/medical gas testing | SERVICE-SB-027 | 12,842 | 12,842 | - |
| Physiotherapy - Shockwave | SERVICE-SB-029 | 2,594 | 2,594 | 2,633 |
| Neonatal Bayleys clinics | SERVICE-SB-036 | 7,088 | 7,088 | 7,195 |
| Post vasectomy semen analysis | SERVICE-SB-037 | 14,815 | 14,815 | 15,037 |
| Sexual health | SERVICE-SB-038 | 221,071 | 221,071 | 224,387 |
| Chemocare Maintenance | SERVICE-SB-040 | 7,491 | 7,491 | 7,603 |
| Medical Physics - new for 22/23 (May 22 to March 23) | SERVICE-SB-041 | - | 19,570 | 19,864 |
| Local audiology service | STAFF-SB-001 | 29,459 | 29,459 | 29,901 |
| Vestibular Assessment | STAFF-SB-002 | 8,838 | 8,838 | 8,970 |
| Obstetrics/maternity services (NPT) | STAFF-SB-003 | 17,675 | 17,675 | 17,941 |
| Neonatal unit | STAFF-SB-005 | 24,986 | 38,336 | 40,579 |
| Radiology - Mammography sessions from NPTH provided at POWH | STAFF-SB-008 | 62,827 | 62,826 | 63,769 |
| Pharmacy (generic) Blood Bourne Virus | STAFF-SB-010 | 6,861 | 6,861 | 6,963 |
| | | | | |
| | Agreed total | 15,562,533 | 15,599,514 | 15,301,327 |

* subject to final confirmation

Appendix 2

2022/23 Clinical SLA values – CwmTaf Morgannwg provider / Swansea Bay commissioner

| Service | SLA Category | 2022/23 SLA signed value with 2.8% uplift | 2022/23 SLA - updated post 1st April | 2023/24 SLA signed value with 1.5% uplift |
|---|----------------|---|--------------------------------------|---|
| Cardiology | CC-CTM-001 | 87,214 | 87,214 | 88,522 |
| Clinical Haematology | CC-CTM-003 | 214,409 | 214,409 | 217,625 |
| Renal | CC-CTM-004 | 84,666 | 84,666 | 85,936 |
| Neurology | CC-CTM-005 | 124,147 | 124,147 | 126,009 |
| Ophthalmology | CC-CTM-006 | 179,308 | 179,308 | 181,998 |
| Oral and maxillofacial Surgery | CC-CTM-007 | 503,519 | 503,519 | 511,072 |
| MCAS | CC-CTM-008 | 92,043 | 92,043 | 93,424 |
| Restorative Dentistry | CC-CTM-009 | 348,713 | 348,713 | 353,944 |
| Vascular Surgery | CC-CTM-010 | 179,513 | 179,513 | 182,206 |
| Anaesthetics | MS-CT-002 | 947,931 | 947,931 | 962,150 |
| Midwifery Service (generic) | MS-CT-003 | 34,122 | 34,122 | 34,634 |
| Cardiology | MS-CT-004 | 68,243 | 68,243 | 69,267 |
| Radiology | MS-CT-006 | 148,430 | 148,430 | 150,656 |
| Colposcopy and Hysteroscopy | MS-CT-008 | 27,970 | 27,970 | 28,389 |
| Paediatrics Consultant - Neurodevelopment service | MS-CT-009 | 85,304 | 85,304 | 86,584 |
| Radiology | SERVICE-CT-001 | 39,614 | 39,614 | 40,208 |
| Medical cover for ward A in NPT | SERVICE-CT-003 | 53,705 | 53,705 | 54,510 |
| CDS Taith Newydd / Caswell Clinic | SERVICE-CT-007 | 13,534 | 13,534 | 13,737 |
| Radiology | STAFF-CT-003 | 29,603 | 29,603 | 30,047 |
| | Total | 3,261,989 | 3,261,989 | 3,310,919 |

* subject to final confirmation

| Governance and Assurance | | |
|--|---|-------------------------------------|
| Link to Enabling Objectives <i>(please choose)</i> | Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities | |
| | Partnerships for Improving Health and Wellbeing | <input checked="" type="checkbox"/> |
| | Co-Production and Health Literacy | <input checked="" type="checkbox"/> |
| | Digitally Enabled Health and Wellbeing | <input checked="" type="checkbox"/> |
| | Deliver better care through excellent health and care services achieving the outcomes that matter most to people | |
| | Best Value Outcomes and High Quality Care | <input checked="" type="checkbox"/> |
| | Partnerships for Care | <input checked="" type="checkbox"/> |
| | Excellent Staff | <input checked="" type="checkbox"/> |
| | Digitally Enabled Care | <input checked="" type="checkbox"/> |
| Outstanding Research, Innovation, Education and Learning | <input checked="" type="checkbox"/> | |
| Health and Care Standards | | |
| <i>(please choose)</i> | Staying Healthy | <input checked="" type="checkbox"/> |
| | Safe Care | <input checked="" type="checkbox"/> |
| | Effective Care | <input checked="" type="checkbox"/> |
| | Dignified Care | <input checked="" type="checkbox"/> |
| | Timely Care | <input checked="" type="checkbox"/> |
| | Individual Care | <input checked="" type="checkbox"/> |
| | Staff and Resources | <input checked="" type="checkbox"/> |
| Quality, Safety and Patient Experience | | |
| Quality, safety and patient experience factors have been considered as part of the SLAs and management of the LTAs and SLAs by services will monitor outcomes during 2023-24. The Commissioning & Contracting Group is in place to review overall performance and this reports to the Joint Executive Group. | | |
| Financial Implications | | |
| The financial implications of the LTAs and LTAs are set out in Tables 1-3 and Appendix 1 and 2. A summary is set out in Section 4. | | |
| Legal Implications (including equality and diversity assessment) | | |
| Under Welsh Health Circular 2019/004 there is a requirement for all 2023-24 inter-Welsh NHS LTAs and SLAs to be approved by 30 June 2023. The LTAs have been agreed within the all-Wales framework. The format and processes for agreeing the SLAs with CTMUHB was approved by the Joint Executive Group and legal advice was taken on the SLA template. | | |
| Staffing Implications | | |
| During 2023-24 elements of the Digital Services corporate SLA will transfer to CTMUHB. This transfer may involve the TUPE transfer of staff and this process is being managed by the Director of Workforce and OD. | | |
| Long Term Implications (including the impact on the Wellbeing of Future Generations (Wales) Act 2015) | | |
| The LTAs and SLAs are driven by the Health Board's Clinical Services Strategy and supporting strategy and planning processes. The LTAs and SLAs are reviewed annually so there are no longer term implications at this stage. | | |
| Report History | - | |
| Appendices | Appendix 1 – 2023-24 Clinical SLA values – SB provider Appendix 2 – 2023-24 Clinical SLA values – SB commissioner | |