

APPENDIX 3: WAST Partnership Statement

Building on the close working relationship established between the Health Board and Welsh Ambulance Services NHS Trust (WAST), we will continue to work in close collaboration to develop, implement and evaluate a range of key transformational service change work streams that impact the Health Board and the core services provided by WAST including the Emergency Medical Services (999), Ambulance Care (formally known as Non-Emergency Patient Transport) and the national 111 service. Robust plans will be developed to address and relieve the significant pressure across urgent and emergency care, reducing the risk of harm to our patients and improving the patient experience and patient outcomes.

Key areas of focus for this IMTP cycle include the continued response to Covid-19, working together to deliver regional solutions, strategic service change programmes that are actively underway and locally agreed service improvement initiatives.

We recognise the implications of short-term and reactive service change on partners, and WAST, and commit to engaging as early as possible on any unplanned service changes which might be necessary in light of the volatility and significant pressures across the health system. The focus will be on partnership and collaboration to deliver the required innovation and improvements ensuring longer term sustainability and improved population health.