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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



<b>Agenda Item</b>	<b>2.4 (iii)</b>
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<b>Freedom of Information Status</b>	Open
<b>Reporting Committee</b>	Quality and Safety Committee
<b>Author</b>	Leah Joseph, Corporate Governance Officer
<b>Chaired by</b>	Steve Spill, Vice Chair
<b>Lead Executive Director (s)</b>	Gareth Howells, Interim Director of Nursing and Patient Experience
<b>Date of last meeting</b>	25 January 2022

**Summary of key matters considered by the committee and any related decisions made:**

None raised.

**Key risks and issues/matters of concern of which the board needs to be made aware:**

Infection Prevention and Control Report (IPC)

The substantive report was received for assurance. From 1<sup>st</sup> April 2020 to 31<sup>st</sup> December 2021, there have been over 89,000 positive cases of COVID-19 with an increase of approximately 19,500 in one month. In December 2021, there were 17 COVID-19 ward outbreaks across SBUHB sites. The emergence of the Omicron variant, particularly during the festive period, has had a major impact on community outbreaks due to its high transmissibility. Unscheduled care patients, initially testing negative on day of admission, are testing positive shortly after. Other patients who were exposed to these initially undetected patients, who were in the incubation period, subsequently have become positive. Staff absence is high, and much of this is being linked with community acquisition rather than exposure at work. The degree of staff shortages is likely to affect adversely infection risks. Welsh Government's target for influenza vaccination of staff is 85%. As at 10<sup>th</sup> January 2022, approximately 52% of staff had been vaccinated and approximately 53% of front-line staff had been vaccinated. Tier one infections remain at unacceptable positions for c.difficile, staph. aureus bacteraemia and klebsiella bacteraemia and all Health Boards are challenged in this area, however the rate of increase has slowed. The need for a substantive specialist immunisation team remains a priority, especially in view of the uptake rates with the existing immunisation programmes, which potentially could lead to outbreaks of vaccine preventable diseases. The team continue to make progress on quality priorities and actions are being worked on for the next steps.

Matters raised by members:

- *Staff vaccination rates;*
- *Ventilation and nosocomial transmission;*
- *Rapid turnover of domestic staff;*

- IPC workforce;
- Decanting facilities at Morriston Hospital;
- Business case for sustainable immunisation and vaccination service.

#### Delegated action by the committee:

None taken.

#### Main sources of information received:

Performance Report – A year-end report was received which presented the four quadrants of harm and data in respect of COVID-19, fractured neck of femur, theatre utilisation, unscheduled care, planned care, cancer performance and stroke metrics. The report was received for assurance.

Matters raised by members:

- Clinically optimised patients and the dashboard detailing their needs;
- Long waiters and their wellbeing;
- Care home position;

#### Patient Experience Report

The bi-monthly report was received for assurance. Since the start of the COVID-19 vaccination system, the Health Board has seen a number of complaints and enquiries from patients/relatives regarding the system. There was a rise in the number of vaccine complaints received during November and December, which was also the start of the booster programme. Themes related to appointments, communication issues and environment/ car park facilities. Training dates for communication training secured with Ombudsman from January to October 2022. For the period 1<sup>st</sup> December 2021 to 31<sup>st</sup> December 2021, 2035 incidents were reported. There were two national reportable incidents in December 2021. For the month of December 2021, there were 2,776 'friends and family' survey returns which resulted in 93% of people stating they would highly recommend the Health Board to 'friends and family'. This is a 1% decrease from November 2021 where the recommendation score was 94% and returns were 3,194. 153 complaints were received and 73 compliments were received for December 2021. *Once for Wales* is expected to go live on 1<sup>st</sup> April 2022.

#### Highlights from sub-groups reporting into this committee:

##### Quality and Safety Governance Group (QSGG) key issues report

The substantive report was received for assurance. The last QSGG meeting took place on 10<sup>th</sup> December 2021.

Matters raised by members:

- Morriston Hospital's failure to provide sustainable clinical services due to a lack of investment in medical device and equipment infrastructure;
- Community Health Council general practice report;

#### Matters referred to other committees:

Domestic recruitment turnover referred to Workforce and OD Committee.

**Date of next meeting**

22 February 2022