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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



|   |   |                   |                    |                 |
|---|---|-------------------|--------------------|-----------------|
| <b>Meeting Date</b>   | <b>23<sup>rd</sup> June 2022</b>  |                   | <b>Agenda Item</b> |                 |
| <b>Report Title</b>   | <b>Dementia Friendly Hospital Charter</b>   |                   |                    |                 |
| <b>Report Author</b>  | Demelza Hayer: Corporate Practice Development Nurse   |                   |                    |                 |
| <b>Report Sponsor</b>   | Helen Griffiths: Head of Corporate Nursing  |                   |                    |                 |
| <b>Presented by</b>   | Stephen Jones: Mental Health and LD Service Group Lead  |                   |                    |                 |
| <b>Freedom of Information</b>                                 | Open  |                   |                    |                 |
| <b>Purpose of the Report</b>                                  | Provide an update on the implementation of the Dementia Friendly Hospital Charter across the Health Board.  |                   |                    |                 |
| <b>Key Issues</b>   | <p>The Dementia Friendly Hospital Charter was officially launched on 6<sup>th</sup> April 2022.</p> <p>The Dementia Friendly Hospital Charter will enable the Health Board to improve the service-user experience of accessing health care for people with dementia and their carer partners.</p> <p>The Dementia Friendly Hospital Charter will also engage multidisciplinary professions in promoting and sharing best practice in dementia care and will promote effective partnerships with key organisations including, Public Health Wales, Improvement Cymru, and the West Glamorgan Regional Partnership.</p> |                   |                    |                 |
| <b>Specific Action Required</b><br><i>(please ✓ one only)</i> | <b>Information</b>  | <b>Discussion</b> | <b>Assurance</b>   | <b>Approval</b> |
|   | ✓   | ✓                 |                    |                 |
| <b>Recommendations</b>  | Nursing and Midwifery Board members are asked to note the paper and current position, and agree the proposed actions.   |                   |                    |                 |

# DEMENTIA FRIENDLY HOSPITAL CHARTER LAUNCH AND IMPLEMENTATION

## 1. INTRODUCTION

This report will inform the Nursing and Midwifery Board of the current status of the Dementia Friendly Hospital Charter trial across the Health Board.

## 2. BACKGROUND

Standard 11 of the [All Wales Dementia Care Pathway of Standards \(Improvement Cymru, 2021\)](#) states, 'Wales will adopt the Dementia Friendly Hospital Charter with a regular review of implementation and outcomes'.

The Dementia Friendly Hospital Charter was officially launched on 6<sup>th</sup> April 2022 via an online event that was attended by representatives from the Health Board.

Improvement Cymru have developed a dedicated [padlet](#) to provide detailed information and resources to support the Dementia Friendly Hospital Charter trial across Wales.

## 3. GOVERNANCE, IMPLEMENTATION AND RISK ISSUES

Seven clinical areas across the Service Groups will trial the Dementia Friendly Hospital Charter, these are:

| Hospital          | Clinical Area       | Manager / Lead | Improvement Cymru Link |
|-------------------|---------------------|----------------|------------------------|
| Morrison          | Ward A              | Eliza Guinto   | Ian Dovaston           |
| Morrison          | Ward G              | Morag O'Gorman | Ian Dovaston           |
| Singleton         | Ward 2              | Tamara Inglis  | Ian Dovaston           |
| Neath Port Talbot | Minor Injuries Unit | Lisa Thomson   | Rebecca Hanmer         |
| Gorseinon         | West Ward           | Gillian Dunn   | Rebecca Hanmer         |
| Tonna             | Suite 2             | Sharon Pontin  | Katherine Cole         |
| Cefn Coed         | Derwen Ward         | Deborah Morgan | Katherine Cole         |

Within the seven trial areas, work will focus on implementing care around VIPS: Values; Individuals; Perspectives; and Social. The Service Groups leads are:

| Service Group                            | Lead                             | Title                                   |
|--|----------------------------------|---|
| Morrison Hospital                        | Claire Morris<br>Claire Williams | Matron – Medicine<br>Matron - MSK       |
| Singleton and Neath Port Talbot Hospital | Sharron Price                    | Head of Nursing Adult Services          |
| Primary and Community Care               | Debra McNeil                     | Matron – Gorseinon Hospital             |
| Mental Health and Learning Disabilities  | Donna Sharp                      | Lead Nurse Older Persons' Mental Health |

Clinical areas participating in the trial will be able to plan improvements using the [Care Fit for VIPS](#) online platform. This process will commence by undertaking an assessment of the clinical area using the VIPS Assessment Tool. Links from

Improvement Cymru are keen for clinical areas to adopt a team approach when undertaking the assessment to ensure diverse perspectives are captured.

Log-ins for the Care Fit for VIPS platform will be issued by Improvement Cymru following an explanatory meeting with Improvement Cymru links. Corporate Nursing will also receive an over-arching log-in to observe the progress within the clinical areas trialling the charter. At present, Morriston Ward G and Neath Port Talbot Minor Injuries Unit have received their log-ins. A reminder for clinical areas participating in the trial to arrange a meeting with Improvement Cymru was sent on 16/05/2022.

It is anticipated that clinical areas participating in the trial will utilise the findings of the VIPS Assessment to focus their work and identify VIPS outcomes to be achieved during the trial.

A meeting is scheduled to take place on 07/07/2022 for all clinical areas participating in the trial to share progress so far.

#### **4. FINANCIAL IMPLICATIONS**

No financial implications identified at this stage.

#### **5. RECOMMENDATIONS**

Nursing and Midwifery Board are asked to:

- Note the contents of the paper.

| <b>Governance and Assurance</b>   |  |           |  |                |  |                 |  |  |   |  |
|---|--|-----------|--|----------------|--|-----------------|--|--|---|--|
| <b>Link to corporate objectives</b><br><i>(please ✓)</i>  | Promoting and enabling healthier communities   |           | Delivering excellent patient outcomes, experience and access |                | Demonstrating value and sustainability |                 | Securing a fully engaged skilled workforce |  | Embedding effective governance and partnerships |  |
|   |  |           | ✓  |                |  |                 | ✓  |  | ✓   |  |
| <b>Link to Health and Care Standards</b><br><i>(please ✓)</i>   | Staying Healthy  | Safe Care | Effective Care   | Dignified Care | Timely Care                            | Individual Care | Staff and Resources                        |  |   |  |
|   |  | ✓         | ✓  | ✓              |  | ✓               | ✓  |  |   |  |
| <b>Quality, Safety and Patient Experience</b>   |  |           |  |                |  |                 |  |  |   |  |
| <p>The Dementia Friendly Hospital Charter was launched on 6<sup>th</sup> April 2022 and will enable the Health Board to improve the service-user experience of accessing health care for people with dementia and their care partners. The Dementia Friendly Hospital Charter will also engage multidisciplinary professions in promoting and sharing best practice in dementia care.</p>   |  |           |  |                |  |                 |  |  |   |  |
| <b>Financial Implications</b>   |  |           |  |                |  |                 |  |  |   |  |
| No expenditure currently required.  |  |           |  |                |  |                 |  |  |   |  |
| <b>Legal Implications (including equality and diversity assessment)</b>   |  |           |  |                |  |                 |  |  |   |  |
| No legal implications identified at this stage.   |  |           |  |                |  |                 |  |  |   |  |
| <b>Staffing Implications</b>  |  |           |  |                |  |                 |  |  |   |  |
| Nominated staff will be required to support the implementation.   |  |           |  |                |  |                 |  |  |   |  |
| <b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>   |  |           |  |                |  |                 |  |  |   |  |
| <p>The Dementia Friendly Hospital Charter will provide evidence of Health Board compliance with the Well-being of Future Generations (Wales) Act 2015 in the provision of the well-being goals ‘a healthier Wales’ and ‘a more equal Wales’.</p> <p>The Dementia Friendly Hospital Charter will facilitate a society in which people’s physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood, and a society that enables people to fulfil their potential no matter what their background or circumstances.</p> |  |           |  |                |  |                 |  |  |   |  |
| <b>Report History</b>   | <a href="#">Paper for NMB 24 Mar 2022.docx</a><br><a href="#">Paper for NMB 16 Sep 21.docx</a> |           |  |                |  |                 |  |  |   |  |
| <b>Appendices</b>   | Nil  |           |  |                |  |                 |  |  |   |  |