



GIG
CYMRU
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WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Cadeirydd Dros Dro/Interim Chair: **Emma Woollett**
Prif Weithredwr/Chief Executive: **Mark Hackett**

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

Date: May 2021

Planned Care Team
Level 3B, CAB
Morrison Hospital
SWANSEA

Dear Patient

We are writing to you as you are currently on the surgical waiting list in the **{specialty}** department at Swansea Bay University Health Board. We are sorry that your surgery has been delayed, thank you for your patience.

We are undertaking a review of all patients on the waiting list and would like to understand your current circumstances.

To confirm your choice regarding your surgery, please complete the enclosed form and return in the prepaid envelope provided within 14 days of receipt of this letter. It is important that you complete the form, even if it is to confirm that you want to continue to remain on our waiting list.

We are asking about your surgery with the **{specialty}** department only. If you are on our waiting list for other tests or treatments, we will contact you separately about your options.

Please accept our apologies that your surgery has been delayed. The COVID-19 pandemic has impacted all of us and how we do things. The changes to our services due to COVID-19 mean that we are not currently able to see as many patients as we would have done before. Our clinical teams have reviewed our waiting lists to ensure that patients with the greatest clinical need are treated first.

We would like to thank all our patients and their loved ones for your continued patience and support during this difficult time. At Swansea Bay University Health Board we have been able to respond well to the pandemic, and a big part of that is down to the support we have received from you and our local communities, so thank you.

Yours Faithfully

Planned Care Team



Pencadlys BIP Bae Abertawe, Un Porthfa Talbot, Port Talbot, SA12 7BR / Swansea Bay UHB Headquarters, One Talbot Gateway, Port Talbot, SA12 7BR

Bwrdd Iechyd Prifysgol Bae Abertawe yw enw gweithredu Bwrdd Iechyd Lleol Prifysgol Bae Abertawe
Swansea Bay University Health Board is the operational name of Swansea Bay University Local Health Board