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CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



<b>Meeting Date</b>	<b>24 November 2020</b>	<b>Agenda Item</b>	<b>3.2</b>
<b>Report Title</b>	<b>Quality and Safety Governance Group Report</b>		
<b>Report Author</b>	Nigel Downes, Head Quality and Safety		
<b>Report Sponsor</b>	Christine Williams Interim Director of Nursing & Patient Experience		
<b>Presented by</b>	Nigel Downes Head of Quality and Safety		
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	To provide the Committee with an update from the Quality and Safety Governance Group		
<b>Key Issues</b>	This paper provides the QSC with an update on matters of Q&S overseen by the QSGG during Covid-19. The paper provides a formal route of escalation to QSC from QSGG where necessary.		
<b>Specific Action Required</b> <i>(please choose one only)</i>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Recommendations</b>	Members are asked to: <ul style="list-style-type: none"> <li>• <b>Note this report</b></li> <li>• <b>Note matters for escalation</b></li> </ul>		

## Quality and Safety Governance Group Report

### 1. INTRODUCTION

This report provides the Quality and Safety Committee with an information report from Quality and Safety Governance Group. This report outlines the key Quality and Safety areas discussed at the Quality and Safety Governance Group on **22 January 2021**. Please note that the format has changed to reflect how QSGG is currently dividing the agenda into Covid-19 and general Q&S.

### 2. BACKGROUND

The Quality and Safety Governance Group (QSGG) was constituted to provide an operational focus and to strengthen the organisational flow of information to the Quality and Safety Committee.

### 3. GOVERNANCE AND RISK ISSUES

QSGG agenda has been amended during Covid-19 to reflect a more concise approach.

Agenda template is not currently mapped against Health and Care standards themes as per previous/normal processes.

### 4. FINANCIAL IMPLICATIONS

None from this report

### 5. UPDATE REPORT

Part A	Covid-19
<b>Revised Never Event Improvement Plan</b>	<p>The group reviewed the Corporately held Never Event Improvement Plan 2020/21.</p> <p>A separate sub-group will meet to review the evidence log of the Improvement Plan actions and an updated Improvement Plan will be brought to QSGG.</p> <p>It was noted that individual action plans related to the specific incidents were being carefully managed and there was significant progress being made.</p>
<b>A1</b>	<b>Infection Control</b>
	The group discussed the report.

	<p>A slight reduction in C-Diff infection rate over the last month was noted, however this remains an area to monitor.</p> <p>It was noted that there remained ongoing challenges re: cleaning/domestic resource, including reviewing funding to increase this service.</p> <p>The Assistant Director IPC confirmed involvement in the joint work re: changes around antibiotic prescribing in Primary Care and Community.</p>
<b>A2</b>	<b>PPE</b>
	<p>The local position of PPE remains very positive.</p> <p>Despite a number of COVID-19 variants, the current guidance around PPE remains unchanged, which the Health Board is following.</p> <p>A query was raised re: differing practices of PPE being worn, especially FFP3 masks. It was confirmed that the Health Board is following the UK guidelines.</p> <p>Audits are taking place around ward PPE stock levels and also correct PPE being worn.</p>
<b>A3</b>	<b>Safeguarding</b>
	<p>The group received and discussed papers.</p> <p>A SharePoint page has been launched, which was noted to be going well and good feedback had been received.</p> <p>IRIS training was noted to be going well.</p>
<b>A5</b>	<b>Putting things Right: Incidents, Concerns, Claims, Inquests, Risk</b>
	<p>The group received and discussed papers.</p> <p>Staff recognition awards are being well received by staff.</p> <p>PALS are doing an excellent job and some statistics will be brought to the next QSGG meeting to outline this further.</p> <p>The Service Groups were thanked for their work around complaints and the timeliness of their responses.</p>

	<p>Plans are in place for Director of Governance, Head of Legal &amp; Risk and Head of Quality &amp; Safety to meet re: high risks and reporting to the QSGG group; and also around improving communication.</p> <p>Discussion around the 'Once for Wales' instant module system ensued and SBUHB would 'live' as if introduced on 1 April, it will affect the functionality of Datix. SBUHB acknowledges that its use of Datix is more robust than most other HB's, and therefore crucial information would be lost by changing over to the new system. Once for Wales will be updated on a regular basis to meet the needs and requirements but in its current version it is not suitable to the HB's reporting needs.</p>
<b>Part B</b>	<b>General Q&amp;S</b>
<b>B1</b>	<p><b>Morrison Service Group</b></p> <p>The group received and discussed the exception paper.</p> <p>A meeting between the Service Group and H&amp;S to take place around the issues re: ligature points and call bells/light pull-cords.</p>
<b>B2</b>	<p><b>Singleton Service Group</b></p> <p>Group discussed the exception report.</p> <p>The Service Group's first full Q&amp;S meeting to take place in March 2021, aligned to the first Service Group Board meeting.</p> <p><b>Maternity Services Group</b></p> <p>The Exception report was received.</p> <p><b>Children's Services</b></p> <p>A new incident reporting group is working well.</p> <p>The Neonatal Unit has now gone 12 months without any formal concerns reported. The Head of Quality &amp; Safety is to meet with the team to review if there are any learning that could be shared across the Health Board.</p>
<b>B3</b>	<p><b>Primary Care and Community Services</b></p> <p>The group discussed the exception report.</p> <p>No separate issues raised.</p>

<b>B4</b>	<b>Mental Health and Learning Disabilities Service Delivery Unit</b> The group received the exception report.
<b>B6</b>	<b>Director of Therapies and Health Sciences</b> The group received the exception report.
<b>B7</b>	<b>Arts in Health</b> Musical Facilitator has been piloting music on wards via iPads.  Investigation to be made re: Patient Stories of people with MH/LD and personal experiences of vaccination process.
	<b>For Noting</b>
<b>C1</b>	<ul style="list-style-type: none"> <li>The Health and care standards paper was noted by the group</li> </ul>
	<b>Any Other Business</b>
<b>B8</b>	Next QSGG 18 February 2021.

## 6 RECOMMENDATION

The Quality and Safety Committee is asked to:

1. Note report
2. For the Committee to review the report and highlight any areas of improvement they require of the Group to support current review and development.

<b>Governance and Assurance</b>		
<b>Link to Enabling Objectives</b> <i>(please choose)</i>	<b>Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities</b>	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	<b>Deliver better care through excellent health and care services achieving the outcomes that matter most to people</b>	
	Best Value Outcomes and High Quality Care	<input type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input checked="" type="checkbox"/>
<b>Health and Care Standards</b>		
<i>(please choose)</i>	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
<b>Quality, Safety and Patient Experience</b>		
This paper provides a summary from the Quality & Safety Governance Group.		
<b>Financial Implications</b>		
None		
<b>Legal Implications (including equality and diversity assessment)</b>		
None		
<b>Staffing Implications</b>		
None		
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>		
None		
<b>Report History</b>	N/A	
<b>Appendices</b>	Nil	