



Quality and Safety **Urgent** Action Log

Open Actions						
Action No.	Minute Ref.	Date	Agreed Action	Lead	Timescale	Status
1.	-	-	Nil return	-	-	-



Quality and Safety Pending Action Log

Open Actions						
Action No.	Minute Ref.	Date	Agreed Action	Lead	Timescale	Status
2.	42/20	25.02.2020	Quality and Safety Workshop 2020 to be arranged and the Quality and Safety Bill and duty of candour is incorporated into the workshop.	CWilliams	No current timescale in light of COVID-19	Delayed in light of COVID-19 activity.
3.	272/20	15.12.2020	Update be provided as to whether if a rise in harassment and violence at Neath Port Talbot Hospital was mirrored on other sites.	ND	January 2021	ND – Please provide an update paragraph.
4.	272/20	15.12.2020	More information regarding the nursing and midwifery concerns mentioned in the report be provided at January's committee.	ND	January 2021	ND – Please provide an update paragraph.



Closed Actions

Action No.	Minute Ref.	Date	Agreed Action	Lead	Timescale	Status
5.	12/20	28.01.2020	Report and action plan in respect of the facilities at Morriston Hospital's Accident and Emergency Department be brought to February's committee.	Craige Wilson/ Deb Lewis/ Nigel Downes	December 2020	An Emergency Department Assistant (EDA) has been allocated in respect of facilities/waiting area at Morriston Hospital ED. The EDA is responsible for ensuring that patients receive adequate nutrition/hydration. ND confirmed the EDA assists patients who are waiting in ambulances. Completed.
6.	121/19	22.08.2019	Update be provided on the improved use of ward to board dashboard following feedback from staff.	CWilliams	January 2021	On agenda. Completed.
7.	248/20	24.11.2020	Assurance on breast centre patient feedback and feedback relating to patients being supported with feeding,	PW/HL	January 2021	Included in Patient Experience Report. On agenda.

			drinking and pain management be detailed in December's Report.			
8.	248/20	24.11.2020	Pam Wenger to discuss the approach to scrutinising patient feedback and Patient Communication Framework with the Head of Patient Experience.	PW/HL	December 2020	Completed.