



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board



| | | | | |
|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------|-----------------|
| Meeting Date | 4th October 2018 | | Agenda Item | 3d |
| Meeting | Quality and Safety Committee | | | |
| Report Title | Progress Report following the Delivery Unit: Intervention into Systems & Processes for the Management of Serious Incidents | | | |
| Report Author | Hazel Lloyd, Head of Patient Experience Risk & Legal Services | | | |
| Report Sponsor & Presented by | Cathy Dowling, Interim Deputy Director of Nursing & Patient Experience | | | |
| Freedom of Information | Open | | | |
| Purpose of the Report | The report provides an update on the work being carried out to take forward the recommendations of the Delivery Unit following their targeted intervention review. | | | |
| Key Issues | <p>The Delivery Unit are currently undertaking their 90 day review following issuing the Health Board with their targeted intervention report. An improvement plan was developed in response to the recommendations, attached as Appendix 1.</p> <p>The Delivery Unit are planning on completing their 90 day review and feeding back to Executive Directors in October with the changes made and ongoing risks.</p> <p>The final Delivery Unit report and update of action plan will be presented at the December Quality and Safety Committee.</p> | | | |
| Specific Action Required <i>(please ✓ one only)</i> | Information | Discussion | Assurance | Approval |
| | | | ✓ | |
| Recommendations | <p>Members are asked to:</p> <ul style="list-style-type: none"> Note the progress made against the action plan. | | | |

| Governance and Assurance | | | | | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------|----------------------------------------|--------------------------------------------|-----------------|-------------------------------------------------|
| Link to corporate objectives (please ✓) | Promoting and enabling healthier communities | | Delivering excellent patient outcomes, experience and access | Demonstrating value and sustainability | Securing a fully engaged skilled workforce | | Embedding effective governance and partnerships |
| | | | ✓ | | | | |
| Link to Health and Care Standards (please ✓) | Staying Healthy | Safe Care | Effective Care | Dignified Care | Timely Care | Individual Care | Staff and Resources |
| | | ✓ | | | | | |
| Quality, Safety and Patient Experience | | | | | | | |
| The improvement action plan, which the Health Board has developed in response to the 11 recommendations made by the Delivery Unit, will have a positive impact on the quality and safety of care provided to our patients. | | | | | | | |
| Financial Implications | | | | | | | |
| No implications for the Committee to note. | | | | | | | |
| Legal Implications (including equality and diversity assessment) | | | | | | | |
| No implications for the Committee to note. | | | | | | | |
| Staffing Implications | | | | | | | |
| No implications for the Committee to note. | | | | | | | |
| Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015) | | | | | | | |
| No implications for the Committee to note. | | | | | | | |
| Report History | | | | | | | |
| Appendices | | Appendix 1 – Delivery Unit Intervention Action Plan | | | | | |