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Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board



Meeting Date	June 2018	Agenda Item	6e
Report Title	Wales Audit Office – Discharge Planning Report		
Report Author	Helen Griffiths, Interim Head of Nursing		
Report Sponsor	Cathy Dowling, Interim Deputy Director of Nursing and Patient Experience		
Presented by	Angela Hopkins, Interim Director of Nursing and Patient Experience		
Freedom of Information	Open		
Purpose of the Report	To provide a summary of the Discharge Planning Audit Report, produced by the Welsh Audit Office in January 2018.		
Key Issues	The overall conclusion of the report is that the Health Board is working collaboratively with stakeholders to improve patient flow and discharge planning, and while there are improvements in performance there is still more to do. A Health Board response was produced in the form of an action plan, which will be monitored by the Unscheduled Care Board.		
Specific Action Required <i>(please ✓ one only)</i>	Information	Discussion	Assurance
			✓
Recommendations	Members are asked to: <ul style="list-style-type: none"> • Note the contents of the report • Note the action plan developed to address findings raised in the report 		

Wales Audit Office – Discharge Planning Report

1. INTRODUCTION

In 2017 the NHS Wales Delivery Unit visited the Health Board to assess the written evidence in case notes against specific requirements set out in the “Passing the Baton” Good Practice Guide for discharge planning. The report was received by the Health Board in January 2018 and a response was produced in the form of an action plan which will be monitored by the Unscheduled Care Board.

2. BACKGROUND

Discharge planning is an ongoing process for identifying the services and support a person may need when leaving hospital or moving between hospitals. Every year across Wales there are approximately 750,000 hospital admissions and discharges. Despite the multiplicity of guidance to support good discharge planning work undertaken in 2015 and 2016 by the NHS Wales Delivery Unit at all Welsh Hospitals showed there are opportunities to improve the discharge planning process, releasing significant capacity and improving patient experiences and outcomes.

3. GOVERNANCE AND RISK ISSUES

The findings for Abertawe Bro Morgannwg University Health Board showed that written evidence in relation to the patient discharge was largely poor when assessed against expected practice. The report identifies a number of areas for improvement, which include;

- Inclusion of early discharge planning and discharge from Emergency Departments into the Health Board Discharge Policy
- Review of the Health Board Discharge Pathways
- Effective record keeping and compliance monitoring of staff training undertaken
- Further development of Discharge Planning training
- Consideration of training Consultant medical staff in Discharge Planning
- Strengthening the performance reporting to the Board and committees.

The action plan developed as a response to the report is attached, along with the full report. The action plan will be monitored by the Unscheduled Care Board and has been discussed at the Nursing and Midwifery Board meeting in May. The Discharge Policy will be updated to include a multi-disciplinary approach and to include the new Welsh Government Safer Flow Guidance.

4. FINANCIAL IMPLICATIONS

No financial implications have been identified within the action plan.

5. RECOMMENDATION

Members are asked to:

- Note the contents of the report
- Note the action plan developed to address findings raised in the report
- Note the governance of the monitoring of the action plan
- Receive an update on the action plan in the December meeting of Quality and Safety Committee.

Governance and Assurance							
Link to corporate objectives (please ✓)	Promoting and enabling healthier communities		Delivering excellent patient outcomes, experience and access	Demonstrating value and sustainability	Securing a fully engaged skilled workforce	Embedding effective governance and partnerships	
			✓				
Link to Health and Care Standards (please ✓)	Staying Healthy	Safe Care	Effective Care	Dignified Care	Timely Care	Individual Care	Staff and Resources
				✓			
Quality, Safety and Patient Experience							
This report, and the subsequent action plan, provides opportunities to improve the discharge planning process, releasing significant capacity and improving patient experiences and outcomes.							
Financial Implications							
No financial implications have been identified within the action plan.							
Legal Implications (including equality and diversity assessment)							
No legal implications in regard to the recommendations.							
Staffing Implications							
No staffing implications in regard to the recommendations.							
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)							
No long term implications in regard to the recommendations.							
Report History		This report has been received, and is being monitored by, the Unscheduled Care Board.					
Appendices		Appendix 1 – Discharge Planning – Abertawe Bro Morgannwg University Health Board Report, including Health Board Response – Action Plan					

