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- delivered services, Frailty SDEC services and scoping is currently being undertaken with Welsh Ambulance Service NHS Trust (WAST) colleagues to implement further pathways.
- The number of emergency admissions has decreased in January 2023 to 4,057 from 4,529 in December 2022.

Planned Care

- January 2023 saw a 1% in-month increase in the number of patients waiting over 26 weeks for a new outpatient appointment.
- Additionally, the number of patients waiting over 36 weeks decreased by 3.9% to 32,031.
- We continue to outperform the trajectory for the number of patients waiting over 104 weeks for treatment, with 7,331 patients waiting at this point in January 2023.
- In January, there was a further reduction in the number of patients waiting over 52 weeks at Stage 1, with 6,630 patients waiting at this stage.
- As a Health Board, we are outperforming the Ministerial Priority recovery trajectory for the number of patients waiting over 36 weeks for treatment and for the percentage of patients waiting less than 26 weeks for treatment.
- Therapy waiting times have improved, there are 194 patients waiting over 14 weeks in January 2023 compared with 527 in December 2022.
- The number of patients waiting over 8 weeks for an Endoscopy has slightly increased in January 2023 to 4,372 from 4.289 in December 2022.

Cancer

- December 2022 saw 48% performance against the Single Cancer Pathway measure of patients receiving definitive treatment within 62 days (measure reported a month in arrears).
- The average backlog of patients waiting over 63 days has decreased in January 2023 to 470 from 585 in December 2022.

Mental Health

- Performance against the Mental Health Measures continues to be maintained. All Welsh Government targets were achieved in December 2022.
- In December 2022, 92.3% of patients waited less than 26 weeks for Psychological Therapy. This was below the national target of 95%.

Child and Adolescent Mental Health Services (CAMHS)

- Access times for crisis performance has been maintained at 100% December 2022.

	26 weeks deteriorat target of 8 Nationally Reporation In Janua Incidents Patient Experie January 2	continues to be a ed slightly to 37930%. Sortable Incidents ry 2023, there reported. Sortable Incidents reported. Sortable Incidents reported.	ders (NDD) access challenge, the per in December 20 were 10 National ded in this report surveys completed	formance has 022 against a ly Reportable showing 92%									
Specific Action	Information	Discussion	Assurance	Approval									
Required	✓		\checkmark										
Recommendations	Members are as	ked to:		'									
	NOTE- current Health Board performance against key measures and targets.												

QUALITY & SAFETY PERFORMANCE REPORT

1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local Quality & Safety measures.

2. BACKGROUND

In 2021/22 a Single Outcomes Framework for Health and Social was due to be published but was delayed due to the COVID19 pandemic. Welsh Government has confirmed that during the Single Outcomes Framework will be developed for adoption in 2022/23 and that the 2020/21 measures will be rolled over into 2021/22.

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- **Quadruple Aim 1**: People in Wales have improved health and well-being with better prevention and self-management
- Quadruple Aim 2: People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- Quadruple Aim 3: The health and social care workforce in Wales is motivated and sustainable
- Quadruple Aim 4: Wales has a higher value health and social care system that has demonstrated rapid improvement and innovation, enabled by data and focused on outcomes

The Health Board's performance reports have traditionally been structured according to the aims within the NHS Delivery Framework however, the focus for NHS Wales reporting has shifted to harm management as a consequence of the COVID-19 pandemic. In order to improve the Health Board's visibility of measuring and managing harm, the structure of this report has been aligned with the four quadrants of harm as set out in the NHS Wales COVID-19 Operating Framework. The harm quadrants are illustrated in the following diagram.

Harm from Covid itself	Harm from overwhelmed NHS and social care system
Harm from reduction in non- Covid activity	Harm from wider societal actions/lockdown

Appendix 1 provides an overview of the Health Board's latest performance against the Delivery Framework measures along with key local quality and safety measures. A number of local COVID-19 specific measures have been included in this iteration of the performance report.

The traditional format for the report includes identifying actions where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery. However, due to the operational pressures within the Health Board relating to the COVID-19 pandemic, it was agreed that the narrative update would be omitted from this performance report until operational pressures significantly ease. Despite a reduction in the narrative contained within this report, considerable work has been undertaken to include additional measures that aid in describing how the healthcare systems has changed as a result of the pandemic.

3. GOVERNANCE AND RISK ISSUES

Appendix 1 of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

5. RECOMMENDATION

Members are asked to:

• **NOTE**- current Health Board performance against key measures and targets

Governance a	nd Assurance												
Link to Enabling	Supporting better health and wellbeing by actively promoting empowering people to live well in resilient communities	ng and											
Objectives	Partnerships for Improving Health and Wellbeing	\boxtimes											
(please	Co-Production and Health Literacy	\boxtimes											
choose)	Digitally Enabled Health and Wellbeing	\boxtimes											
	Deliver better care through excellent health and care services												
	achieving the outcomes that matter most to people												
	Best Value Outcomes and High Quality Care	\boxtimes											
	artnerships for Care												
	Excellent Staff	\boxtimes											
	Digitally Enabled Care	\boxtimes											
	Outstanding Research, Innovation, Education and Learning	\boxtimes											
Health and Ca	re Standards												
(please	Staying Healthy	\boxtimes											
choose)	Safe Care	\boxtimes											
	Effective Care	\boxtimes											
	Dignified Care	\boxtimes											
	Timely Care	\boxtimes											
	Individual Care	\boxtimes											
	Staff and Resources	\boxtimes											

Quality, Safety and Patient Experience

The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.

There are no directly related Equality and Diversity implications as a result of this report.

Financial Implications

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

Legal Implications (including equality and diversity assessment)

A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.

Staffing Implications

A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.

Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

The '5 Ways of Working' are demonstrated in the report as follows:

• Long term – Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives.

- Prevention the NHS Wales Delivery framework provides a measurable mechanism to evidence how the NHS is positively influencing the health and well-being of the citizens of Wales with a particular focus upon maximising people's physical and mental wellbeing.
- Integration this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** Corporate and Service Groups leads are key in identifying performance issues and identifying actions to take forward.

Report History	The last iteration of the Quality & Safety Performance Report was presented to Quality & Safety committee in January 2023. This is a routine monthly report.
Appendices	Appendix 1: Quality & Safety performance report







Appendix 1- Quality & Safety Performance Report February 2023



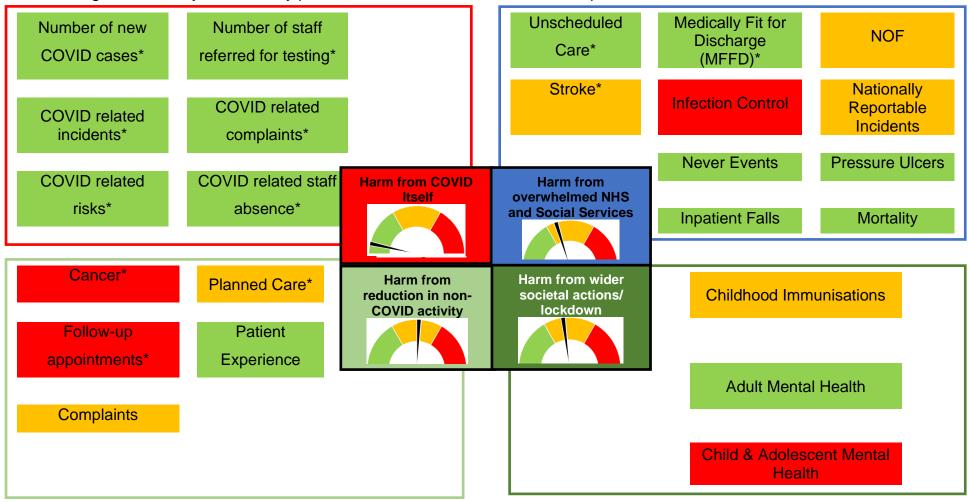
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•	APPENDIX 2: SUMMARY OF KEY MEASURES BY SERVICE GR APPENDIX 3: INTEGRATED PERFORMANCE DASHBOARD

1. QUADRANTS OF HARM SUMMARY

The following is a summary of all the key performance indicators included in this report.

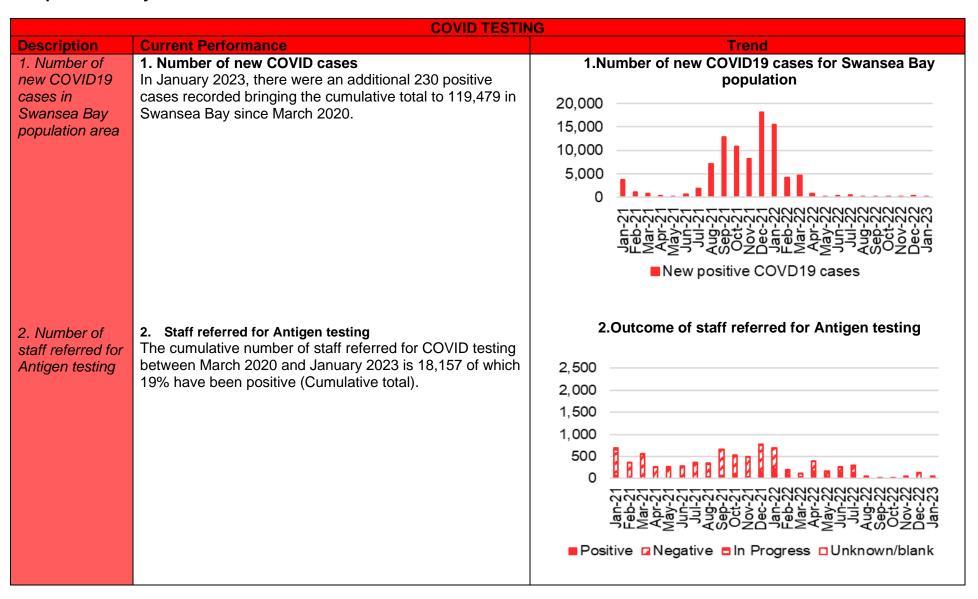


NB- RAG status is against national or local target
** Data not available

*RAG status based on in-month movement in the absence of local profiles

		Harn	n quadra	nt- Harm	from	Covid i	tself										
Measure	Locality	National/ Local Target	Internal profile	Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Number of new COVID19 cases*	HB Total			<u> </u>	15,433	4,209	4,749	835	286	372	600	217	218	171	171	395	230
Number of staff referred for Antigen Testing	HB Total			~~~	691	200	109	402	157	264	299	38	10	8	47	127	49
Number of staff awaiting results of COVID19 test*	HB Total				0	0	0	0	0	0	0	0	0	0	0	0	0
Number of COVID19 related incidents*	HB Total			~~~	59	55	57	83	39	52	91	46	84	61	51	61	34
Number of COVID19 related serious incidents*	HB Total				0	1	0	0	0	0	0	0	1	0	0	0	0
Number of COVID19 related complaints*	HB Total				4	4	10	6	0	4	5	6	11	3	3	0	0
Number of COVID19 related risks*	HB Total																
	Medical			\	11	1	5	2	0	2	3	0	0	0	0	0	0
	Nursing Registered			~~	31	15	35	10	12	12	15	4	2	0	0	0	0
Number of staff self isolated (asymptomatic)*	Nursing Non			\wedge	40	4.0	0.5	45	_	0		_				_	
, , , ,	Registered				13	18	25	15	8	6	3	0	1	0	0	0	0
	Other			\	32	9	22	15	9	8	5	4	2	1	0	0	0
	Medical			~~~	17	13	37	33	15	27	38	15	2	9	6	10	4
	Nursing Registered			~~~	104	66	91	88	33	102	83	49	42	49	37	46	29
Number of staff self isolated (symptomatic)*	Nursing Non			\	70	45			0.5		50	00	00	00	0.4	00	40
	Registered			~~	79	45	52	52	35	52	53	26	22	26	34	32	12
	Other			~~~	109	80	146	97	42	106	98	31	34	37	47	56	25
	Medical			~~~	3.0%	1.5%	4.6%	4.1%	1.8%	3.5%	4.9%	1.8%	0.2%	1.1%	0.7%	1.2%	0.5%
	Nursing Registered			~~~	3.4%	2.0%	3.1%	2.4%	1.1%	2.8%	2.4%	1.3%	1.1%	1.2%	0.9%	1.1%	0.7%
% sickness*	Nursing Non			5	4.50/	0.40/	0.70/	2.20/	0.40/	0.70/	2.7%	4.20/	4.40/	4.00/	4.00/	4 50/	0.00/
70 SICKHESS	Registered			~~	4.5%	3.1%	3.7%	3.2%	2.1%	2.7%	2.7%	1.2%	1.1%	1.3%	1.6%	1.5%	0.6%
	Other			~~~	2.2%	1.4%	2.6%	1.8%	0.8%	1.8%	1.6%	0.5%	0.6%	0.6%	0.7%	0.9%	0.4%
	All			~~~	3.0%	1.8%	3.1%	2.3%	1.2%	2.4%	2.2%	1.0%	0.8%	0.9%	0.9%	1.1%	0.5%

3.1 Updates on key measures



	COVID RELATED STAFI	F ABSE	NCE											
Description	Current Performance						Tr	end						
Staff absence due to COVID19 1.Number of staff selfisolating (asymptomatic) 2.Number of staff selfisolating	The following data is based on the mid-month position and broken down into the categories requested by Welsh Government. 1. & 2. Number of staff self-isolating (asymptomatic and symptomatic) Between December 2022 and January 2023, the number of staff self-isolating (asymptomatic) remained at 0 and the number of staff self-isolating (symptomatic) decreased from 144 to 70. In January 2023, the registered nursing staff group had the largest number of self-isolating staff who were symptomatic.		1.1 800 600 400 200 0	Jan-21 Terze Feb-21 Mar-21 Terze	8 8 8		f sel	f isol	B B		101016	WO.		
(symptomatic) 3.% staff sickness	3. % Staff sickness The percentage of staff sickness absence due to COVID19 in January 2023 has decreased from 1.1% in December 2022 to 0.5%		2. 1,000 800 600 400 200 0	decical Jan-21	May-21 B B S S S S S S S S S S S S S S S S S	f staf	ff se	Nov-21 Nov-21 Nov-21 Nov-22 No	nitalican Peb-22 variable Mar-22 variable Mar-	a Apr-22 Caramay-22 Caramay-22 Caramay-22 Caramay-23 Ca	Aug-22	Oct-22 Noc-22 Noc-22	Jan-23	
		Jan	EE 100 E		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22			Dec-22	Jan-23
		Medical 3.0 Nursing 3.4			4.1% 2.4%	1.8%	3.5% 2.8%	4.9% 2.4%	1.8%	0.2% 1.1%	1.1%	0.7%	1.2%	0.5%
		Reg Nursing Non Reg Other 2.2		3.7%	3.2%	2.1%	2.7%	2.7%	1.2%	1.1%	1.3%	1.6%	1.5%	0.6%

4. HARM QUADRANT- HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

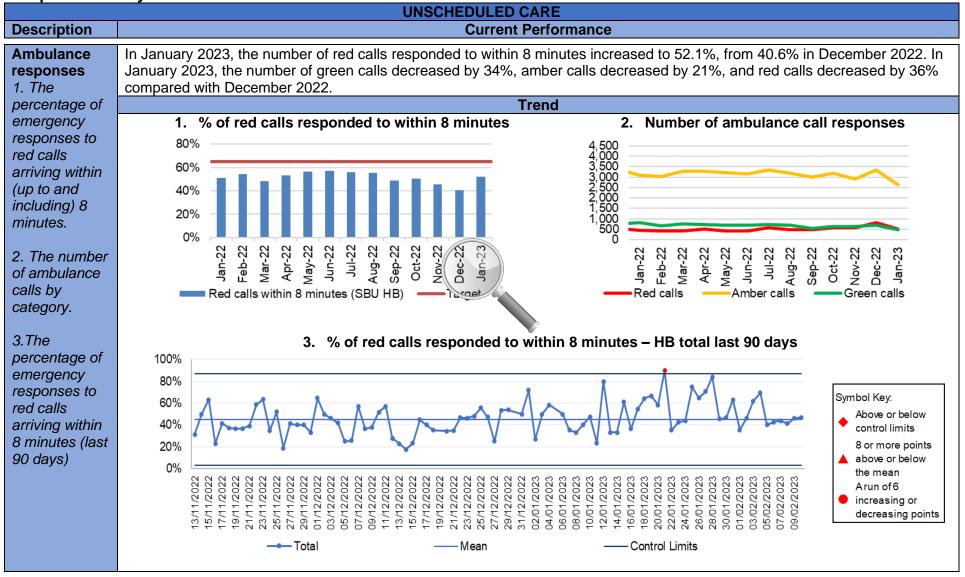
4.1 Overview

Measure	Locality	National/ Local	Internal	Trend													
Measure	Locality	Target	profile	Heliu	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
				Unschedule	d Care												
	Morriston			~~	724	657	659	645	507	568	637	681	710	722	727	592	554
Number of ambulance handovers over one hour*	Singleton	0		~~~	11	21	28	26	31	10	22	24	22	17	17	22	7
	Total			~~	735	678	687	671	538	578	659	705	732	739	744	614	561
% of patients who spend less than 4 hours in all major	Morriston			~~~	58.5%	58.8%	57.2%	58.9%	57.8%	54.6%	54.0%	51.4%	55.9%	53.6%	54.1%	49.3%	58.3%
and minor emergency care (i.e. A&E) facilities from	NPTH	95%		~~~	96.8%	97.2%	95.0%	96.7%	97.9%	96.9%	93.1%	97.4%	98.2%	96.8%	99.1%	98.8%	98.7%
arrival until admission, transfer or discharge*	Total			~~~	72.6%	72.3%	71.4%	72.9%	73.8%	71.7%	69.4%	69.7%	72.7%	70.6%	70.4%	65.2%	74.0%
Number of patients who spend 12 hours or more in all	Morriston			~~~	1,139	1,104	1,276	1,292	1,192	1,386	1,427	1,472	1,470	1,583	1,454	1,632	1,089
hospital major and minor care facilities from arrival until	NPTH	0		~~~	3	1	6	2	3	2	2	2	0	1	2	0	0
admission, transfer or discharge*	Total				1,142	1,105	1,282	1,294	1,195	1,388	1,429	1,474	1,470	1,584	1,456	1,632	1,089
				Stroke	•												
% of patients who have a direct admission to an acute	Morriston	59.8%		^~	9.5%	41.7%	16.0%	12.1%	20.0%	4.5%	4.2%	6.0%	7.5%	6.2%	13.7%	5.9%	3.4%
stroke unit within 4 hours*	Total	(UK SNAP average)		^~	9.5%	41.7%	16.0%	12.1%	20.0%	4.5%	4.2%	6.0%	7.5%	6.2%	13.7%	5.9%	3.4%
% of patients who receive a CT scan within 1 hour*	Morriston	54.5%		^~~	40.5%	61.5%	44.0%	34.5%	38.1%	36.4%	33.3%	38.0%	55.0%	32.3%	37.3%	31.4%	33.9%
of patients who receive a o'r scarr within i rhour	Total	(UK SNAP average)		^~~	40.5%	61.5%	44.0%	34.5%	38.1%	36.4%	33.3%	38.0%	55.0%	32.3%	37.3%	31.4%	33.9%
% of patients who are assessed by a stroke specialist	Morriston	84.2%		$\neg \sim$	100.0%	100.0%	100.0%	100.0%	90.5%	97.7%	97.9%	98.0%	92.5%	92.3%	92.2%	94.1%	96.6%
consultant physician within 24 hours*	Total	(UK SNAP average)		$\neg \sim$	100.0%	100.0%	100.0%	100.0%	90.5%	97.7%	97.9%	98.0%	92.5%	92.3%	92.2%	94.1%	96.6%
% of thrombolysed stroke patients with a door to door	Morriston	12 month		_^_	0.0%	0.0%	0.0%	12.5%	12.5%	0.0%	0.0%	37.5%	0.0%	10.0%	9.1%	0.0%	0.0%
needle time of less than or equal to 45 *minutes	Total	improvement trend			0.0%	0.0%	0.0%	12.5%	12.5%	0.0%	0.0%	37.5%	0.0%	10.0%	9.1%	0.0%	0.0%
% of patients receiving the required minutes for speech	Morriston	12 month		~ ~	42.5%	41.5%	44.3%	40.9%	34.8%	29.5%	29.1%	30.7%	35.2%	38.7%	37.9%	34.1%	43.9%
and language therapy	Morristori	improvement trend					11.070	10.070	0 1.070	20.070	20.170	00.170	00.270	00.770	01.070	01.170	10.070
	T		Fractu	red Neck of	Femur (N	IOF)											
Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Morriston	75%			88.8%	89.4%	89.5%	89.5%	90.0%	89.4%	91.2%	92.9%	93.1%	93.5%	94.0%	94.5%	
Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Morriston	75%			51.0%	48.6%	46.0%	42.2%	37.2%	33.3%	29.2%	26.5%	26.4%	25.8%	24.6%	22.1%	
NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Morriston	75%		\\\\	69.7%	69.8%	71.4%	72.4%	73.5%	71.5%	71.0%	71.6%	71.2%	71.6%	73.0%	73.2%	
Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Morriston	75%			71.7%	70.8%	70.2%	70.2%	69.2%	68.9%	69.2%	70.2%	72.4%	74.0%	75.5%	76.9%	
Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Morriston	75%		1	76.4%	76.3%	76.9%	77.4%	76.5%	76.6%	76.1%	75.9%	77.1%	76.8%	76.2%	76.3%	
Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Morriston	75%		W	68.4%	67.7%	69.0%	70.9%	69.9%	63.8%	69.2%	66.2%	71.6%	69.4%	69.9%	70.3%	
30 day mortality - crude and adjusted figures, noting ONS data only correct after around 6 months	Morriston	12 month improvement trend															
% of survival within 30 days of emergency admission for a hip fracture	HB Total	12 month improvement trend		/	52.9%	81.4%											

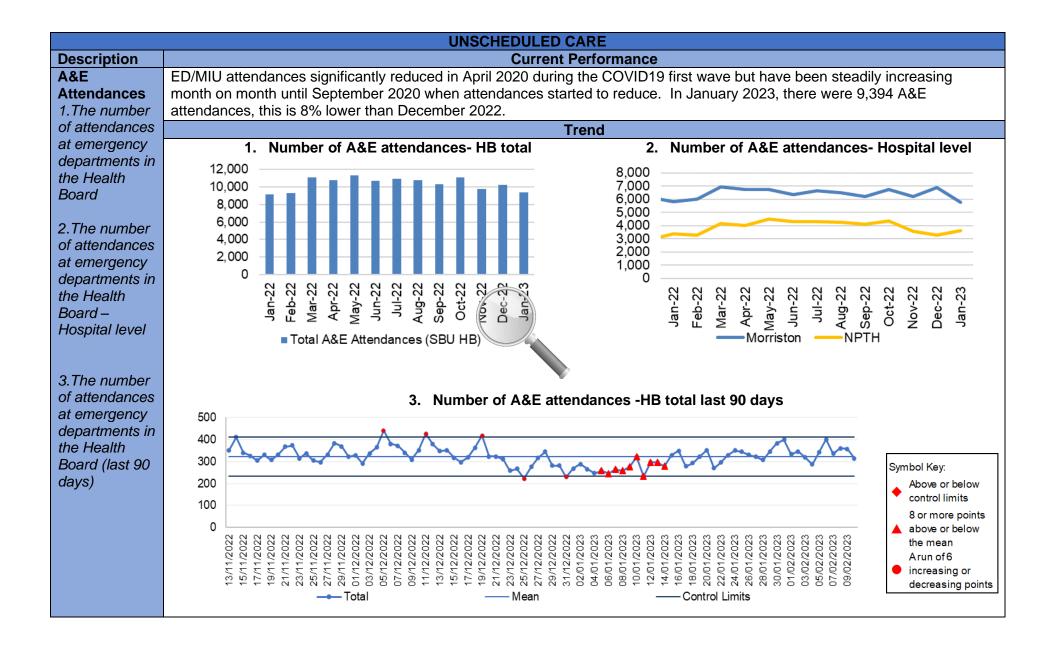
	I analis.	National/ Local	Internal	Towns							SBU						
Measure	Locality	Target	profile	Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22		Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
			Health	ncare Acquir	ed Infecti	ions											
	PCCS Community		14	~~	8	17	17	18	13	12	18	21	8	10	12	14	12
	PCCS Hospital		0	_^_	0	0	0	1	0	0	0	0	1	0	0	0	0
	MH&LD	12 month reduction	0		0	0	0	0	1	0	0	0	0	0	0	0	0
Jumber of E.Coli bacteraemia cases Jumber of S.aureus bacteraemia cases Jumber of C.difficile cases	Morriston	trend	4	~~~	4	9	2	7	5	3	3	6	0	6	10	2	5
	NPTH	uena	1		1	0	0	0	0	0	0	1	1	0	0	0	0
lumber of E.Coli bacteraemia cases lumber of S.aureus bacteraemia cases lumber of C.difficile cases	Singleton		2	~~~	2	0	2	5	2	2	0	4	5	6	1	6	3
	Total		21	~~~	15	26	21	31	21	17	21	32	15	22	23	22	20
	PCCS Community		2	V~~	11	3	4	7	9	2	6	6	5	4	5	3	2
	PCCS Hospital]	0		0	0	0	0	0	0	0	0	0	0	0	0	0
	MH&LD	12 month reduction	0		0	0	0	0	0	0	0	0	0	0			0
Number of S.aureus bacteraemia cases	Morriston	trend	2	~~~	2	5	5	3	8	4	4	3	6	10		, and	2
	NPTH	_ ucnu	0		0	1	0	0	0	1	0	- 1	0	1	0	0	0
	Singleton		1		0	1	2	3	1	2	2	1	2	2	1	2	6
	Total		5	~~~	13	10	11	13	18	9	12	11	13	17	_		10
	PCCS Community		2	~~~	3	5	6	2	4	9	6	6	3	5			7
	PCCS Hospital	_	0	<u></u>	0	1	2	0	1	0	0	0	0	1	_		0
umber of C difficile cases	MH&LD	12 month reduction	0		0	0	0	0	0	0	0	0	0	0	_		0
Number of C.difficile cases	Morriston	trend	4	~~~	8	6	7	8	5	5	7	9	6	12		12	11
	NPTH	_	0	~~~/	1	0	1	0	1	0	0	1	0	0	-		2
	Singleton	_	2	~~~	2	1	2	3	0	2	3	6	5	2	0		2
	Total		8	~~~	14	13	18	13	11	16	16	22	14	20	21		22
	PCCS Community	_	3		0	1	3	2	1	2	- /	4	9	4	5		6
	PCCS Hospital	_	0		0	0	1	0	0	0	0	0	0	0			0
Normalian of Klabadalla anna	MH&LD	- 12 month reduction	0	_	0	0	0	0	0	0	0	0	0	0			0
Number of Kiepsiella cases	Morriston	trend	2	~~~	2	3	2	2	5	3	3	3	0	2		J	4
	NPTH	_	0	\	7	0	0	1	0	0	0	0	0	1		0	0
	Singleton Total	-	1	~~~~	5	0 4	7	6		3	11	8	10	0 7		2	
			6	~~~	0	4	2	1	0	0	71	0	10			0	11
	PCCS Community	_	0	~~~		0			0	1	2		0	3		2	0
	PCCS Hospital MH&LD	-	0		0	0	0	0	0	0	0	0	0	0	_		0
Number of Acrusiness saces		 12 month reduction 	- 0	~~~	4	0	0	1	4	3	- 0	2	0	4	0		4
Number of Aeruginosa cases	Morriston NPTH	trend	0	~~~~	0	0	0	0	0	0	0	0	0	0	3		0
	Singleton	-	0		0	0	0	0	0	0	1	1	2	2	1		1
	Total	-	2	~~~	1	3	2	2	2	4	4	3	5	6	5		4
	PCCS			~~~	94.7%	95.8%	93.1%	96.4%	96.2%	97.8%	96.2%	90.3%	96.6%	96.4%	_	_	97.2%
	MH&LD	+			95.5%	92.6%	93.1%	96.6%	97.7%	98.9%	99.1%	95.0%	96.6%	90.4%			99.0%
	Morriston	-		~~~	93.5%	100.0%	01.004	93.0%	95.2%	97.7%	94.8%	91.0%	99.3%	98.3%			99.0%
Compliance with hand hygiene audits	NPTH	95%			100.0%	100.0%	98.0%	100.0%	100.0%	97.7%	96.4%	96.6%	100.0%	96.7%	00.070		96.8%
	Singleton	-			100.0%	100.0%	90.070	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90.7%		+	100.0%
	Total	-		\vdash	95.0%	95.0%		95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
	Total	I		I	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	95.0%	90.0%	90.0%	90.0%	95.0%	90.0%

Manus	L analita	National/ Local	Internal	Toomid							SBU						
Measure	Locality	Target	profile	Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
			Se	rious Incider	nts & Risk	s											
	PCCS			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	4	0	2	0	2	2	0	1	0	3	1	4	0
	MH&LD				0	0	0	1	0	0	0	0	9	2	0	2	2
Number of Nationally Reportable Incidents	Morriston	Monitor		~~~	0	2	1	0	3	0	1	5	4	2	7	2	3
Trumber of reactorially reportable incidents	NPTH	Widilital		~~~	1	0	3	0	1	0	0	3	1	0	0	0	0
	Singleton				0	0	1	0	2	0	0	2	1	2	3	0	5
	Total			~~~	5	2	7	1	8	2	1	11	15	9	11	8	10
Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	Total	90%		$\mathcal{N}_{\mathcal{N}}$	25%	0%	33%	25%	100%	33%	-	0%	-	75%	73%	85%	67%
and 70 Which were accured within the agreed throodales	PCCS				0	0	0	0	0	0	0	0	0	0	0	0	0
	MH&LD				0	0	0	0	0	0	0	0	0	0	0	0	0
l.,	Morriston			\	0	2	0	0	1	0	1	0	0	0	1	0	0
Number of Never Events	NPTH	- 0			0	0	0	0	0	0	0	0	0	0	0	0	0
	Singleton	•			0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	•		\	0	2	0	1 0	1	0	1	0	0	0	1	0	0
	Pressure	Ulcers		7000						·							
	PCCS Community			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	27	38	56	33	39	32	27	50	40	44	45	42	
	PCCS Hospital				0	1	1	0	0	0	0	0	0	3	1	0	
•	MH&LD	12 month radication			0	0	2	1	1	1	1	1	0	0	0	0	
tal number of Pressure Ulcers	Morriston	12 month reduction			40	36	29	26	30	38	37	34	23	36	50	41	
	NPTH	trend			3	1	1	3	5	1	1	3	2	3	0	0	
	Singleton				22	15	16	15	22	13	19	16	14	17	18	6	
	Total				92	91	105	. 78	97	85	85	104	79	103	114	89	
	PCCS Community			~~~	1	15	11	2	10	12	2	11	6	2	7	13	
	PCCS Hospital				0	0	0	0	0	0	0	0	0	0	0	0	
	MH&LD	40		\sim	0	0	1	1	0	0	0	0	0	0	0	0	
Total number of Grade 3+ Pressure Ulcers	Morriston	12 month reduction			6	4	2	2	2	1	3	2	0	1	6	7	
	NPTH	trend		$\wedge \wedge$	0	1	0	0	0	1	1	0	0	0	0	0	
	Singleton			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	3	1	2	0	0	1	1	1	0	0	1	1	
	Total			~~~	10	21	16	5	12	15	7	14	6	3	14	21	
Pressure Ulcer (Hosp) patients per 100,000 admissions	Total	12 month reduction trend		VMA	1,018	823	778	689	821	760	805	767	556	797	924	660	
	PCCS	trend			6	1	5	2	10	2	3	6	6	2	3	6	11
	MH&LD				29	28	22	19	24	14	18	30	24	36	22	22	29
	Morriston	12 month reduction		2010	93	86	115	88	71	75	76	105	72	74	81	94	99
Total number of Inpatient Falls	NPTH	trend			26	34	36	37	29	32	39	34	18	25	21	22	20
	Singleton	tiena			42	46	31	44	48	49	36	41	55	47	51	40	30
	Total			~ ^	196	199	209	190	182	172	174	216	175	184	178	184	189
		Between			130												103
Inpatient Falls per 1,000 beddays	HB Total	3.0 & 5.0		/_	4.81	5.37	5.13	4.83	4.45	4.29	4.21	5.29	4.29	4.36	4.38	4.32	4.46
				Mortali	ty												
	Morriston			_	1.52%	1.50%	1.48%	1.47%	1.47%	1.47%	1.43%	1.42%	1.42%	1.37%	1.35%	1.32%	
Crude hospital mortality rate by Delivery Unit (74 years of	Singleton	12 month reduction			0.58%	0.48%	0.49%	0.47%	0.46%	0.46%	0.45%	0.44%	0.42%	0.40%	0.38%	0.37%	
age or less)	NPTH	trend		~~	0.06%	0.07%		0.05%	0.03%	0.04%	0.05%	0.05%	0.05%	0.04%	0.05%	0.07%	
	Total (SBU)				0.92%	0.89%	0.88%	0.87%	0.86%	0.85%	0.83%	0.83%	0.81%	0.78%	0.75%	0.74%	

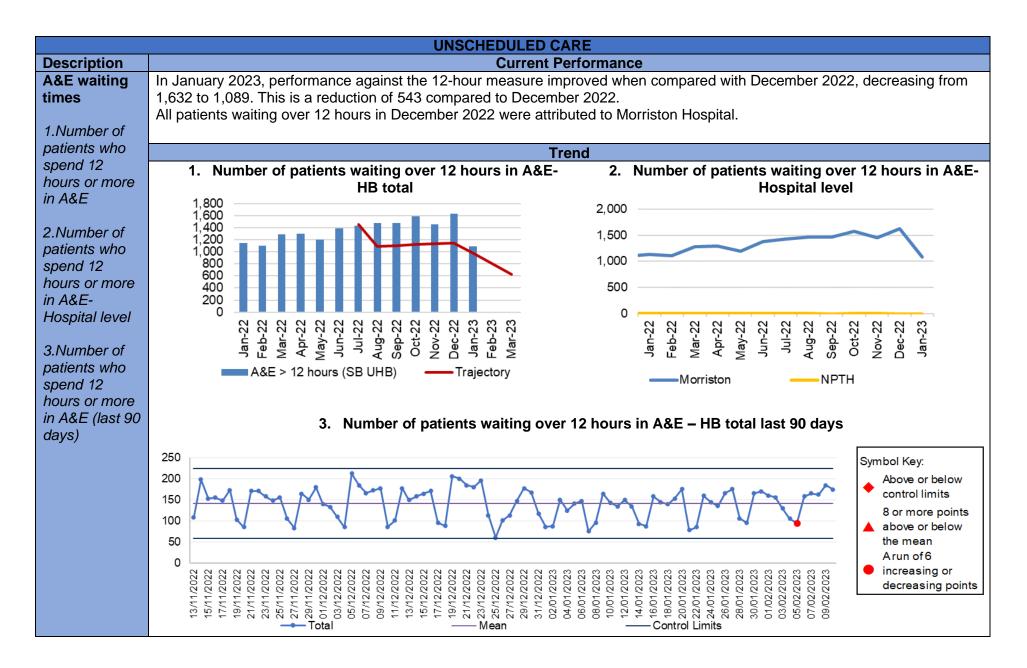
4.2 Updates on key measures

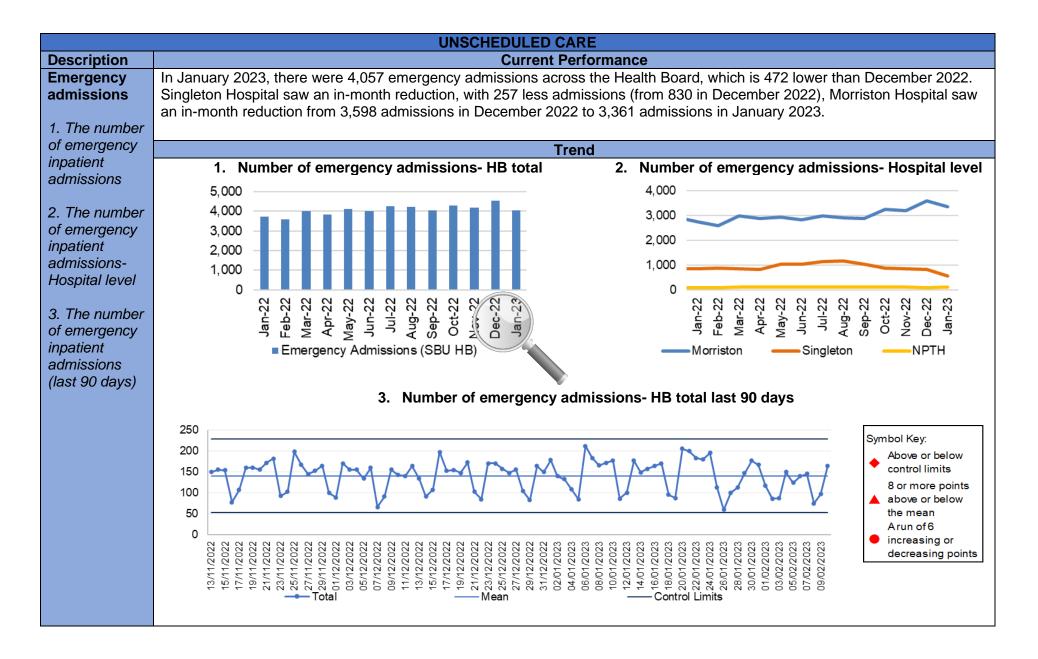


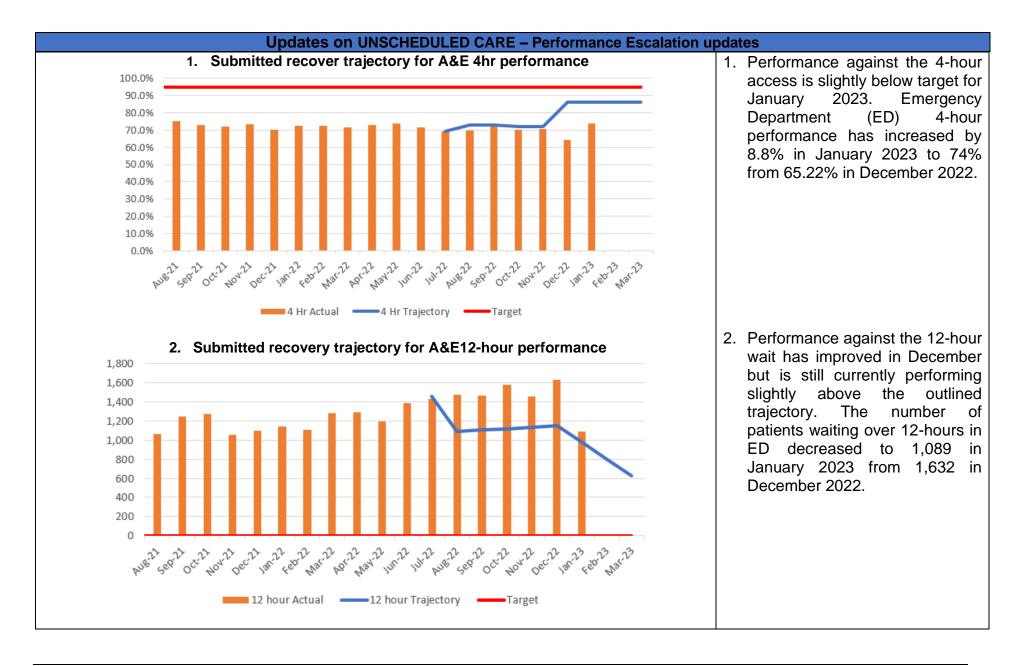
	UNSCHEDULED CARE
Description	Current Performance
Ambulance handovers 1.The number of ambulance handovers	In January 2023, there were 561 ambulance to hospital handovers taking over 1 hour; this is a reduction in figures compared with 614 in December 2022. In January 2023, 554 handovers over 1 hour were attributed to Morriston Hospital and 7 were attributed to Singleton Hospital. The number of handover hours lost over 15 minutes have decreased from 4,289 in December 2022 to 3,440 in January 2023. Trend
over one hour	1. Number of ambulance handovers- HB total 2. Number of ambulance handovers over 1 hour-
2. The number of ambulance handovers over one hour-Hospital level 3. The number of ambulance handovers over one hour (last 90 days)	Handovers > 1 hr (SBU HB) Hospital level 800 100 100 100 100 100 100 10
	3. Number of ambulance handovers- HB total last 90 days
	40 35 30 25 20 15 10 50 Symbol Key: Above or below control limits

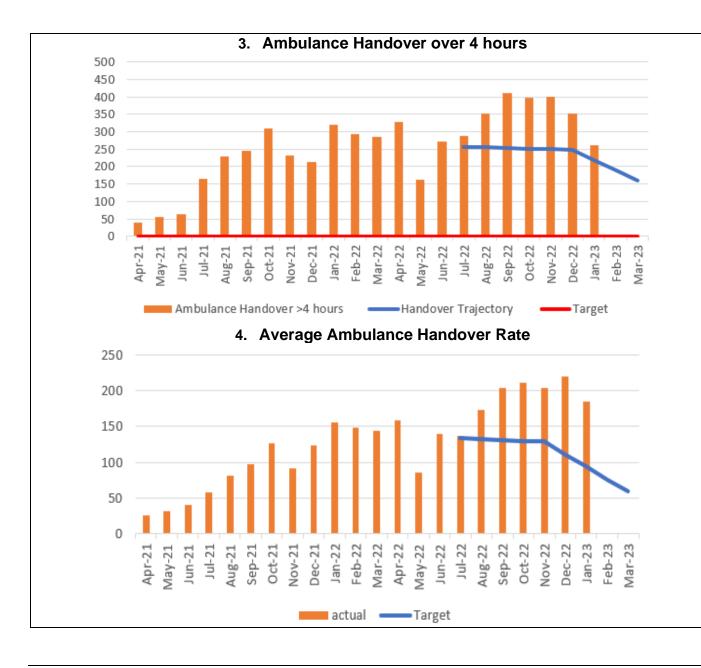


	UNSCHEDULED CARE												
Description	Current Performance												
A&E waiting times 1.% of patients	The Health Board's performance against the 4-hour measure improved from 65.22% in December 2022 to 74% in January 2023. Neath Port Talbot Hospital Minor Injuries Unit (MIU) has remained above the national target of 95% achieving 98.74% in January 2023. Morriston Hospital's performance improved between December 2022 achieving 58.29% against the target.												
who spend	Trend												
less than 4 hours in all major and	1. % Patients waiting under 4 hours in A&E- HB total 2. % Patients waiting under 4 hours in A&E- Hospital level												
minor	100%												
emergency	80% 90%												
care facilities from arrival	60%												
until	40%												
admission,	20%												
transfer or	0%												
discharge	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2												
2. % of	Jan-22 Jan-22 Jan-22 Jan-22 Jan-22 Jan-22 Apr-22 May-22 Apr-22 May-22 Jun-22 Jun-22 Aug-22 Aug-22 Aug-22 Aug-22 Jun-22												
patients who	■■A&F % < 4 hours (SB UHB)												
spend less	——Morriston ——NPTH												
than 4 hours in	3. % Patients waiting under 4 hours in A&E- HB total last 90 days												
A&E- Hospital level	85% 80%												
3. % of patients who	75% 70% 65%												
spend less than 4 hours in	8 or more points above or below the mean												
A&E (last 90 days)	Arun of 6 Arun of 6 increasing or decreasing points Arun of 6 increasing or decreasing points Arun of 6 increasing or decreasing points Total Total												







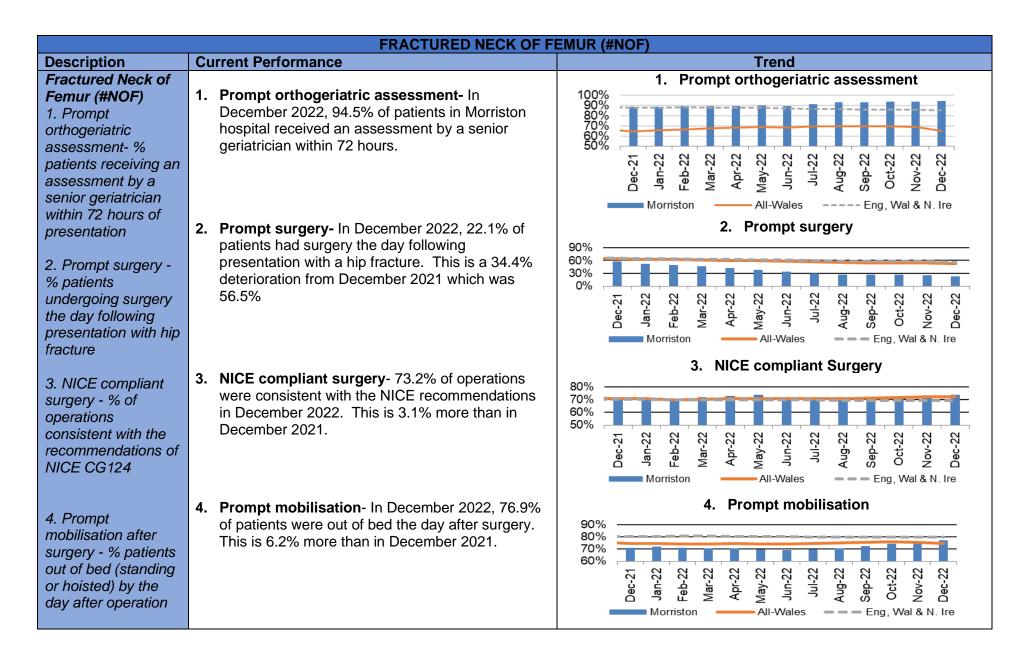


3. The Ambulance handover rate over 4 hours has seen a continued deterioration since May 2022. However, the handover times over four hours reduced to 262 in January 2023 from 353 in December 2022. The figures remain slightly above the outlined trajectory for January 2023 which was 219.

4. The average ambulance handover rate has seen an improvement in January 2023. The average handover rate reduced from 220 in December 2022 to 185 in January 2023, which is above the outlined trajectory for January 2023 (94).

UNSCHEDULED CARE Description **Current Performance** In January 2023, there were a total of 94 admissions into the Intensive Care Unit (ICU) in Morriston Hospital, this is an increase when **Critical Care**compared with 80 admissions in December 2022. January 2023, saw an increase in the number of delayed discharge hours from **Delayed** 4218.55 in December 2022 to 4641.5 in January 2023. The average lost bed days increased to 6.24 per day. The percentage of Transfers of patients delayed over 24 hours decreased from 71.43% in December 2022 to 60.87% in January 2023. Care (DTOC)-Morriston **Trend** Hospital 1. Total Critical Care delayed discharges (hours) 2. Average lost bed days per day 1.Total Critical Care delayed 5,000 8 discharges 4,000 (hours) 3.000 2.000 2. Average lost 1,000 bed days per day Apr-22 May-22 Jun-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Mar-22 Jul-22 Jan-22 Mar-22 Apr-22 Jun-22 Aug-22 Sep-22 Jul-22 Oct-22 May-22 3.Percentage of patients Average Lost Bed Days (per day) ■ Total Delayed Discharges (hours) delayed: Up to 8 3. Percentage of Critical Care patients delayed hours Between 8 100% and 24 80% hours 60% Over 24 hours 40% 20% 0% Jan-22 Apr-22 Jun-22 Jul-22 Oct-22 Jan-23 Feb-22 Mar-22 May-22 Aug-22 Sep-22 Nov-22 ■ % delayed up to 8 hours ■ % delayed between 8 and 24 hours ■ % delayed over 24 hours

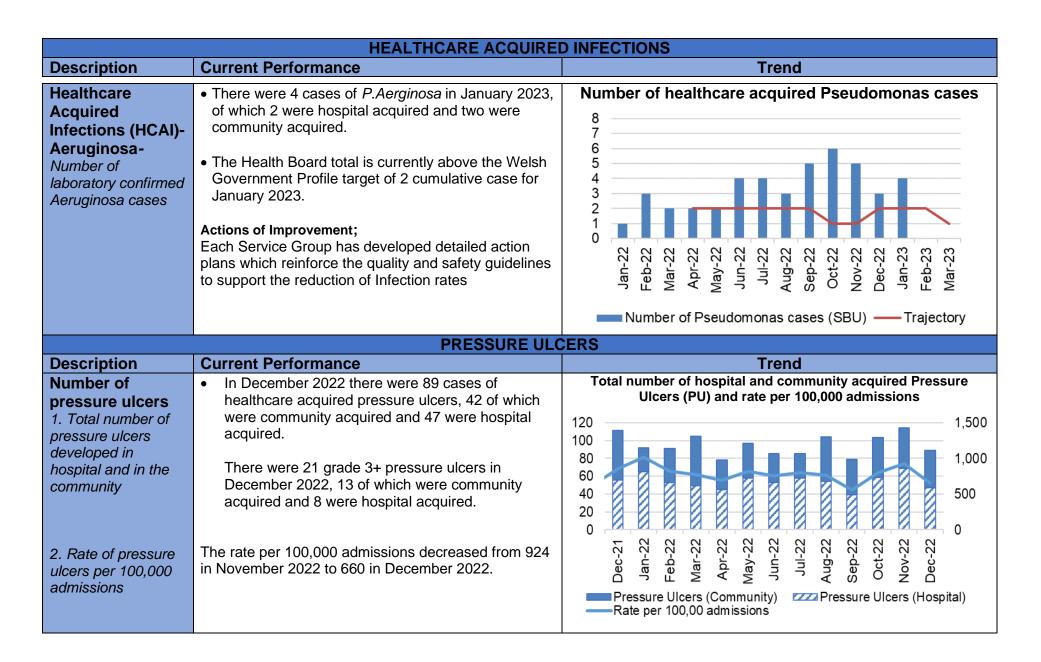
	UNSCHEDULED (CARE
Description	Current Performance	Trend
Clinically Optimised The number of patients waiting at each site in the Health Board that are clinically optimised	In January 2023, there were on average 284 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board's Hospitals. In December 2022, Morriston Hospital had the largest proportion of clinically optimised patients with 120, followed by Neath Port Talbot Hospital with 82. Actions of Improvement; Continued work is underway by the Deputy Chief Operating Officer to explore opportunities to reduce the number of Clinically Optimised Patients in the Hospital by implementing new pathways.	The number of clinically optimised patients by site 160 140 120 100 80 60 40 20 Cot-25 Nov-25 Nov-25 Nov-25 Morriston Singleton NPTH Gorseinon Gorseinon
Elective procedures cancelled due to lack of beds The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds	In January 2023, there were 85 elective procedures cancelled due to lack of beds on the day of surgery. This is 52 more cancellations than those seen in December 2022. Of the cancelled procedures, 69 of the cancellations were attributed to Morriston Hospital, 14 were attributed to Neath Port Talbot Hospital and 2 were attributed to Singleton Hospital in January 2023.	Total number of elective procedures cancelled due to lack of beds 80 70 60 50 40 30 20 10 0 Nov-22 Seb-22 Seb-23 Nov-22 Nov-23 Seb-23 Seb-23 Seb-23 Nov-24 Nov-25 Seb-25



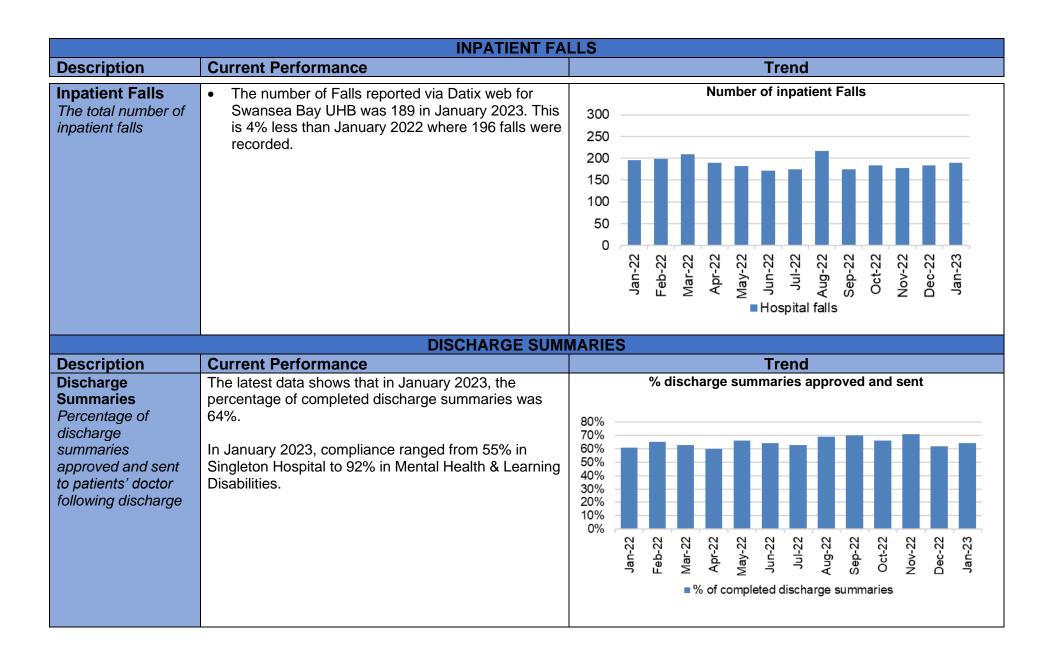
			FRACTURED NECK OF F	EMUR	(#NOF)							
	Description	Cı	ırrent Performance	Trend								
	D. Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	5.	Not delirious when tested- 76.3% of patients were not delirious in the week after their operation in December 2022.	80% 60% 40% 20%	5. Not delirious when tested Dec-21							
6	6. Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	6.	Return to original residence- 70.3% of patients in December 2022 were discharged back to their original residence. This is 0.7% less than in December 2021.	100% 50% 0%	6. Return to original residence April 22 22 22 22 22 22 22 22 22 22 22 22 22							
7	7. 30 day mortality rate	*	30 day mortality rate- In January 2021 the morality rate for Morriston Hospital was 7.5% which is 0.5% less than January 2020. The mortality rate in Morriston Hospital in January 2021 is higher than the all-Wales average of 6.9% but lower than the national average of 7.6%. Updated data is currently not available, but is being reviewed.	9% 8% 7% 6% 5%								

	HEALTHCARE ACQUIRE	
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- Number of laboratory confirmed E.coli bacteraemia cases	 20 cases of <i>E. coli</i> bacteraemia were identified in January 2023, of which 8 were hospital acquired and 12 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 21 cases for January 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired E.coli bacteraemia cases 40 30 20 10 Cot-25 Number 52 Number 52 Number 52 Number 52 Number 52 Number 64 Number 65 Number 6
Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA) cases	 There were 10 cases of Staph. aureus bacteraemia in January 2023, of which 8 were hospital acquired and 2 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 5 cases for January 2022. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired S.aureus bacteraemia cases 20 15 10 5

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- C.difficile- Number of laboratory confirmed C.difficile cases	 There were 22 Clostridium difficile toxin positive cases in January 2023, of which 15 were hospital acquired and 7 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 8 cases for January 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired C.difficile cases 25 20 15 10 5
Healthcare Acquired Infections (HCAI)- Klebsiella sp- Number of laboratory confirmed Klebsiella sp cases	 There were 11 cases of Klebsiella sp in January 2023, of which 5 were hospital acquired and 6 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 6 cases for January 2023. Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates 	Number of healthcare acquired Klebsiella cases 14 12 10 8 6 4 22 Nun-52 7nl-52 Nov-52 Nun-52



Description	Current Performance	Trend												
Nationally Reportable Incidents (NRI's)- 1. The number of Nationally reportable incidents	1. The Health Board reported 10 Nationally Reportable Incidents for the month of January 2023 to Welsh Government. The Service Group breakdown is as follows; - Morriston – 3 - MH&LD – 2 - Singleton - 5	1. and 2. Number of nationally reportable incidents and neve events 30 25 20 15 10 5												
2. The number of Never Events	There were no new Never Event reported in January 2023.	Number of Nationally Reportable Incidents 3. % of nationally reportable incidents closed within the agree timescales												
3. Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales	3. In January 2023, performance against the 80% target of submitting closure forms to WG within agreed timescales was 67%. There were 9 NRI's due for closure in January 2023, six of which were closed within the required target date.	Target Timescales 100% 90% 90% 80% 70% 60% 50% 10% 90% 10% Seb-52 77-72 78-7												



	CRUDE MORTA	LITY
Description	Current Performance	Trend
Crude Mortality Rate	December 2022 reports the crude mortality rate for the Health Board at 0.74%, which is the lower than the figure reported in November 2022. A breakdown by Hospital for December 2022: Morriston – 1.32% Singleton – 0.37% NPT – 0.07%	Crude hospital mortality rate by Hospital (74 years of age or less) 2.5% 2.0% 1.5% 1.0% 0.5% 0.0% Morriston Hospital NPT Hospital NPT Hospital NPT Hospital
	READMISSION R	ATES
Description	Current Performance	Trend
Readmission Rates	In January 2023, 17% of patients were readmitted as an emergency within 28 days of their previous discharge date. This is 1% lower than those figures reported in December 2022.	Emergencies readmitted within 28 days of previous discharge 25% 20% 15% 10% Seb-27 27-In P War-72 28 Day readmission rate (SBU HB)

5 HARM QUADRANT- HARM FROM REDUCTION IN NON-COVID ACTIVITY

5.1 Overview

		Harm	from red	uction ir	non-C	Covid a	ctivity										
Measure	Locality	National/ Local	Internal	Trend	Jan. 00	Feb-22	M 00	00	B4 00	J 00	SBU	A 00	C 00	0-4-00	N 00	D 00	J 01
	1 -	Target	profile	Cance		Feb-22	Iviar-22	Apr-22	May-22	Jun-22	Jui-22	Aug-22	Sep-22	Oct-22	NOV-22	Dec-22	Jan-23
Single Cancer Pathway- % of patients started treatment				_ ~				ı									ı
within 62 days (without suspensions)	Total	75%		\sim \sim	54.4%	54.2%	54.3%	48.1%	46.5%	50.6%	55.9%	54.9%	57.3%	51.2%	52.9%	48.3%	38.7%
				Planned	Care												
	Morriston				17,859	18,220	18,351	18,976	19,498	19,662	19,516	19,607	18,748	17,562	16,148	15,379	15,048
Number of patients waiting > 26 weeks for outpatient	NPTH				186	88	0	3	18	4	2	4	1	0	0	1	23
appointment*	Singleton	0		\sim	7,520	7,192	6,359	6,606	6,943	7,159	7,212	7,314	7,218	6,449	5,252	4,793	5,215
арранители	PC&CS			$\overline{}$	23	22	18	16	0	1	81	94	98	101	0	1	2
	Total			~	25,588	25,522	24,728	25,601	26,459	26,826	26,811		26,065	24,112	,	20,174	20,288
	Morriston	0		_	25,203	25,090	25,490	26,036	26,411	26,574	26,832	26,710	25,771	25,292	24,273	23,631	22,785
	NPTH				136	136	44	37	5	7	2	0	1	1	3	1	3
Number of patients waiting > 36 weeks for treatment*	Singleton			~	12,283	12,194	11,749		12,310	12,438	11,256	11,013	10,557	10,078	9,307	9,030	8,558
g	PC&CS				22	22	17	15	0	1	41	117	124	125	0	0	1
	Total (inc. diagnostics > 36 wks)			\sim	38,117	37,920	37,820	38,799	39,403	39,760	38,888	38,583	37,095	36,121	34,207	33,321	32,031
Number of actions and in a constant	Morriston			~~~	2,724	2,180	1,672	1,910	1,753	1,575	1,629	1,853	1,975	1,670	1,514	2,366	2,505
Number of patients waiting > 8 weeks for a specified	Singleton	0		_	3,543	3,898	4,191	4,398	4,553	4,437	4,403	4,255	4,202	4,163	4,113	4,241	4,324
diagnostics*	Total			~~	6,267	6,078	5,863	6,308	6,306	6,012	6,032	6,108	6,177	5,833	5,627	6,607	6,829
	MH&LD				0	0	0	0	0	0	0	0	0	2	0	0	0
Number of patients waiting > 14 weeks for a specified	NPTH	0		~~^	13	38	45	35	17	30	46	45	82	87	67	152	48
therapy*	PC&CS				1,015	888	775	644	597	579	668	637	673	618	374	375	146
	Total			~~~	1,028	926	820	679	614	609	714	682	755	707	441	527	194

	1	National/ Local	National/ Local Internal					SBU											
Measure	Locality	Target	profile	Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23		
	'			Planned (Care		<u>'</u>												
Total number of patients waiting for a follow-up outpatient appointment *	Total				131,848	132,036	133,772	135,471	135,879	136,435	136,982	138,736	139,989	141,643	143,899	144,780	146,632		
Number of patients delayed by over 100% past their target date *	Total	HB Target TBC			32,521	32,447	32,936	34,003	34,568	35,114	35,659	36,037	36,144	35,968	36,769	38,252	39,056		
Number of patients delayed past their agreed target date (booked and not booked) *	Total				58,639	58,804	58,514	60,348	60,314	61,071	61,156	61,778	62,461	61,772	62,512	66,500	67,125		
Number of Ophthalmology patients without an allocated health risk factor	Total	0		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	288	299	639	425	246	495	270	222	400	353	352	368	305		
Number of patients without a documented clinical review date	Total	0		$\sqrt{\sim}$	4	1	5	5	2	4	2	3	4	3	1	1	3		
			Patie	nt Experienc	e/ Feedb	ack													
	PCCS			~~~	191	251	165	106	154	130	162	195	114	163	150	143	137		
	MH&LD			~~~	17	17	15	8	26	11	11	22	16	11	35	14	35		
Number of friends and family surveys completed	Morriston	12 month		~~~	1,130	1,285	1,454	1,245	1,336	1,194	1,341	1,629	1,590	1,642	1,760	1,355	2,470		
Number of mends and family surveys completed	NPTH	improvement trend																	
	Singleton			~~~	1,727	1,485	1,737	1,648	1,932	1,727	1,931	2,343	2,252	2,552	2,374	2,071	2,691		
	Total			~~~	3,395	3,099	3,353	3,133	3,550	3,292	3,391	3,950	3,914	4,358	4,287	3,569	5,073		
	PCCS			~~~	93%	95%	92%	94%	94%	90%	94%	94%	95%	94%	95%	94%	91%		
	MH&LD				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
% of patients who would recommend and highly	Morriston	90%	80%	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	94%	84%	86%	85%	92%	83%	84%	84%	83%	87%	88%	84%	90%		
recommend	NPTH	_			0.407	0.107	0.407	0.107	000/	000/	000/	0.407	0.407	000/	000/	000/	0.407		
	Singleton	_		\	94%	94%	94%	91%	92%	92%	92%	91%	91%	92%	93%	92%	94%		
	Total			~~~	92%	90%	90%	89%	90%	88%	89%	89%	88%	90%	91%	89%	92%		
	PCCS	_			97%	99%	97%	96%	95%	92%	96%	96%	96%	97%	99%	97%	94%		
0/ of all Wales our rays agaring 0 or 10 on averall	MH&LD	_		>	070/	000/	040/	000/	000/	000/	000/	000/	000/	000/	000/	000/	0.40/		
% of all-Wales surveys scoring 9 or 10 on overall satisfaction	Morriston NPTH	90%	80%	~~~	97%	89%	91%	89%	89%	82%	89%	90%	88%	93%	92%	88%	94%		
Salisfaction		-		~~~	96%	97%	97%	94%	95%	92%	94%	94%	94%	95%	96%	95%	97%		
	Singleton Total	-		~~~	93%	91%	91%	89%	91%	91%	90%	93%	92%	93%	91%	92%	92%		
	PCCS			~~~	15	19	23	16	34	20	22	17	14	21	21	32 /0	32 /6		
	MH&LD	-			19	16	15	10	14	16	11	9	10	6	16				
	Morriston	12 month reduction			53	49	52	54	69	53	70	54	50	63	33				
Number of new complaints received	NPTH	rend			7	13	3	6	4	2	6	4	9	3	2				
	Singleton	-		^~~	21	36	51	28	46	21	39	38	26	35	30				
	Total			~~~	124	139	156	123	176	118	153	124	120	140	113				
	PCCS			~~	67%	68%	87%	94%	88%	75%	82%	76%	71%	67%	90%				
% of complaints that have received a final reply (under	MH&LD	1		~~~	58%	38%	60%	70%	43%	69%	73%	56%	80%	50%	56%				
Regulation 24) or an interim reply (under Regulation 26)	Morriston	750/	000/	~~~	74%	78%	73%	83%	74%	72%	70%	74%	66%	83%	67%				
up to and including 30 working days from the date the	NPTH	75%	80%	~~~	29%	62%	67%	83%	50%	100%	67%	50%	67%	33%	50%				
complaint was first received by the organisation	Singleton			~~~	43%	50%	43%	57%	54%	38%	38%	53%	73%	67%	57%				
	Total			~~	63%	64%	65%	76%	69%	65%	64%	65%	71%	71%	69%				

5.3 Updates on key measures

PLANNED CARE Current Performance Description Referrals and January 2023 has seen an increase in referral figures compared with December 2022 (9,231). Referral rates have continued to rise slowly since December 2021, with 12,658 received in January 2023. Chart 4 shows the shape of the shape of the waiting list current waiting list. Chart 3 shows the waiting list as at December 2019 as this reflects a typical monthly snapshot of the waiting list prior to the COVID19 pandemic. **Trend** 1. GP Referrals 1. Number of GP referrals received by SBU Health 2. Number of stage 1 additions per week The number of Board 2500 Stage 1 additions 17.500 2000 15,000 per week 1500 12,500 10,000 1000 2. Stage 1 7.500 500 additions 5,000 The number of new 2,500 patients that have Sep-22 Apr-22 Aug-22 Nov-22 May-22 Oct-22 Jun-22 Jul-22 been added to the outpatient waiting list Additions to outpatients (stage 1) waiting list ■Routine ☑ Urgent 3. Size of the waiting list 3. Total size of the waiting list and movement Total size of the waiting list and movement (January Total number of (December 2019) 2023) patients on the 3500 4000 waiting list by stage 3000 3500 as at December 3000 2500 2019 2500 2000 2000 4. Size of the 1500 1500 waiting list 1000 1000 Total number of patients on the waiting list by stage as at January 2023 ■ STAGE 1 ■ STAGE 2 ■ STAGE 3 ■ STAGE 4 ■ STAGE 5 ■ STAGE 1 ■ STAGE 2 ■ STAGE 3 ■ STAGE 4 ■ STAGE 5

PLANNED CARE Description Current Performance Outpatient waiting The number of patients waiting over 26 weeks for a first outpatient appointment is still a challenge. However, January 2023 saw an in-month increase of 1% in the number of patients waiting over 26 weeks for an outpatient appointment. times The number of breaches increased from 20,174 in December 2022 to 20,288 in January 2023. Orthopaedics has the 1. Number of largest proportion of patients waiting over 26 weeks for an outpatient appointment, closely followed by OMFS and Ophthalmology. Chart 4 shows that the number of attendances has remained steady in recent months patients waiting more than 26 weeks **Trend** 2. Number of stage 1 over 26 weeks- Hospital level for an outpatient 1. Number of stage 1 over 26 weeks- HB total appointment (stage 22,500 20,000 30.000 1)- Health Board 25,000 Total .000 20.000 15.000 2. Number of 7,500 5,000 2,500 10,000 patients waiting 5.000 more than 26 weeks for an outpatient **Mar-22** May-22 Aug-22 Sep-22 Nov-22 Dec-22 Feb-22 Apr-22 Jun-22 Oct-22 Jul-22 Aug-22 Sep-22 Apr-22 Jun-22 Jul-22 Nov-22 May-22 appointment (stage Jan-1)- Hospital Level Singleton NPTH Morriston Outpatients > 26 wks (SB UHB) 3. Patients waiting 3. Patients waiting over 26 weeks for an outpatient 4. Outpatient activity undertaken over 26 weeks for an appointment by specialty as at January 2023 30.000 outpatient 25,000 appointment by 6,000 20,000 5,000 specialty 15,000 4,000 10,000 3,000 2,000 5,000 1.000 4. Outpatient activity 0 undertaken Aug-22 Nov-22 May-22 Dec-22 Mar-22 Apr-22 Jun-22 Jul-22 Sep-22 Oct-22 Jan-23 New outpatient attendances Follow-up attendances

PLANNED CARE Description **Current Performance** Patients waiting The number of patients waiting longer than 36 weeks from referral to treatment has increased every month since the first wave of COVID19 in March 2020. In January 2023, there were 32,031 patients waiting over 36 weeks which is a 3.9% in-month over 36 weeks for reduction from December 2022, 21,306 of the 32,031 were waiting over 52 weeks in January 2023. In January 2023, there treatment were 7,331 patients waiting over 104 weeks for treatment, which is a 9% reduction from December 2022. 1. Number of **Trend** patients waiting 1. Number of patients waiting over 36 weeks- HB total 2. Number of patients waiting over 52 weeks at Stage 1more than 36 weeks HB total for treatment and the 50,000 20,000 number of elective 40.000 patients admitted for 15,000 30,000 treatment- Health 10.000 Board Total 20,000 10.000 5.000 2. Number of patients waiting Apr-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 May-22 Jun-22 Jul-22 Jan-23 Apr-22 Jun-22 Jul-22 Aug-22 Sep-22 May-22 Oct-22 Dec-22 more than 36 weeks for treatment Outpatients >52 wks (SB UHB) ——Trajectory >36 wks (SB UHB) Trajectory 3. Number of Ministerial Target = 0 by 2026 Ministerial Target = 0 by June 2023 elective admissions 4. Number of patients waiting over 104 weeks- HB total 3. Number of elective admissions 4. Number of patients waiting 6.000 15000 more than 104 5,000 10000 4,000 weeks for treatment 3.000 5000 2,000 1.000 0 **Mar-22** Apr-22 May-22 Aug-22 Sep-22 Jul-22 Oct-22 Nov-22 Dec-22 Feb-22 Jun-22 Jan-22 Apr-22 May-22 Aug-22 Nov-22 Jun-22 Jul-22 Sep-22 Oct-22 Jan-23 Mar-22 > 104 weeks — Trajectory Admitted elective patients Ministerial Target = 0 by 2024

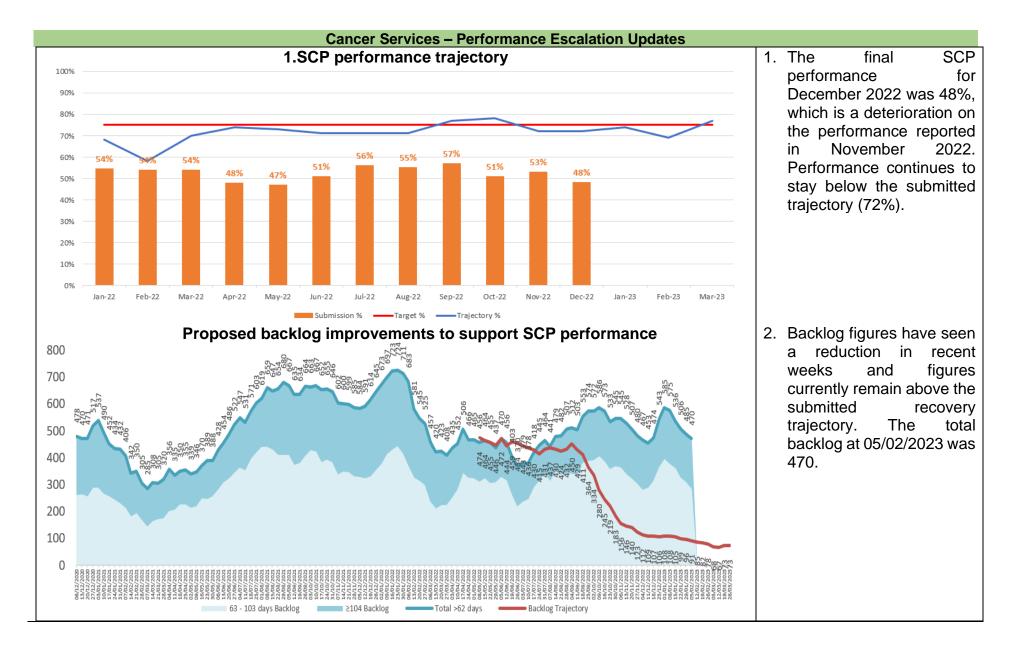
	PLANNED CARE	
Description	Current P	erformance
Total waiting times Percentage of patients waiting less than 26 weeks from referral to treatment	Throughout 2019/20 the overall percentage of patients waiting less than 26 weeks from referral to treatment ranged between 80% and 88%. Whereas, throughout the Covid19 pandemic in 2020/21 the percentage ranged between 41% and 72%. In January 2023, 52.8% of patients were waiting under 26 weeks from referral to treatment, which is 1.4% less than those seen in December 2022.	Percentage of patient waiting less than 26 weeks 80% 60% 40% 20% 0% Rep
Ophthalmology waiting times Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments	In January 2023, 53.1% of Ophthalmology R1 patients were waiting within their clinical target date or within 25% of the target date. There was an upward trend in performance in 2019/20 however, there was a continuous downward trend in performance in 2020/21, however performance seems to be improving slightly in 2022/23. Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity	Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments 100% 80% 60% 20% 0% 0% of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date. —Target

	THEATRE EFFICI	ENCY
Description	Current Performance	Trend
Theatre Efficiency 1. Theatre Utilisation Rates	In January 2023 the Theatre Utilisation rate was 72%. This is an in-month improvement of 13% and are similar to the rates seen in January 2022 (74%).	1. Theatre Utilisation Rates 100% 80% 60% 40%
2. % of theatre sessions starting late	35% of theatre sessions started late in January 2023. This is a 4% improvement on performance seen in December 2022 (39%).	20% Jan-22 Jan-22 Jan-22 Jan-25 Jan-25 Jan-27 Jan-23 Jan-2
3. % of theatre sessions finishing early	In January 2023, 44% of theatre sessions finished early. This is 2% lower than figures seen in December 2022 and 4% lower than those seen in January 2022	2. and 3. % theatre sessions starting late/finishing 80% 60% 40% 20%
4. % of theatre sessions cancelled at short notice (<28 days)	8% of theatre sessions were cancelled at short notice in January 2023. This is 8% lower than the figure reported in December 2022 and is 2% higher than figures seen in January 2022.	0% Carrier Starts Carrier St
5. % of operations cancelled on the day	Of the operations cancelled in January 2023, 34% of them were cancelled on the day. This is an deterioration from 32% in December 2022.	60% 40% 20% 0% The state of th
		80% 40% 20% 0% Nov-22 22 22 22 22 22 22 22 22 22 22 22 22

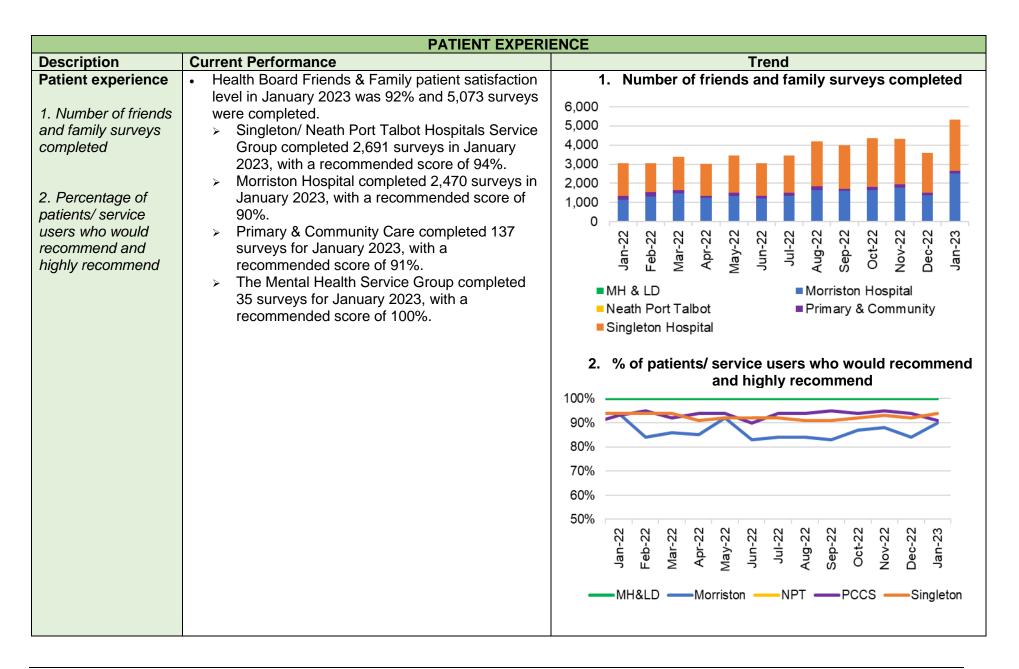
	PLANNED CARE	RE									
Description	Current Performance	Trend									
Diagnostics waiting times The number of patients waiting more than 8 weeks for specified diagnostics	In January 2023, there was an increase in the number of patients waiting over 8 weeks for specified diagnostics. It increased from 6,607 in December 2022 to 6,829. The following is a breakdown for the 8-week breaches by diagnostic test for January 2023: • Endoscopy= 4,372 ^ • Cardiac tests= 679 • Other Diagnostics = 1,778^ Actions of Improvement; Endoscopy waits have increased slightly this month and the figures remain above the submitted trajectory. The Endoscopy team have implemented several actions to support future improvement, and are currently in the process of reviewing their regional Endoscopy plan	Number of patients waiting longer than 8 weeks for Endoscopy 5,000 4,000 3,000 2,000 1,000 0 Endoscopy >8wks (SBU HB) Endoscopy >8wks (SBU HB) Endoscopy >8wks will be 0 by Spring 2024									
Therapy waiting times The number of patients waiting more than 14 weeks for specified therapies	In January 2023 there were 194 patients waiting over 14 weeks for specified Therapies. The breakdown for breaches in January 2023 are: • Speech & Language Therapy= 146^ • Dietetics = 31 • Physiotherapy = 17 Actions of Improvement; The Service Group have already identified the previous declining position in Dietetics and SLT and have developed detailed recovery trajectories in both areas.	Number of patients waiting longer than 14 weeks for therapies 2,000 1,500 1,500 1,000 500 0 CC Therapy/ LD (MH) Occ Therapy (exc. MH) Audiology Audiology Number of patients waiting longer than 14 weeks for therapies 2,000 1,500 0 CC Therapy/ LD (MH) Dietetics Phsylo Podiatry									

			CANCER	₹											
Description	Currer	nt Performance			Trend										
Cancer demand and	January 2023 backlog by	tumour site:			Number of patients with a wait status of more than 62 days										
shape of the waiting	Tumour Site	63 - 103 days	≥104 days		000										
list	Acute Leukaemia	0	0		800										
	Brain/CNS	0	0		600										
Single Cancer	Breast	15	6		600										
Pathway	Children's cancer	0	1		400 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2										
Percentage of patients	Gynaecological	64	30		400										
starting first definitive	Haematological	8	11		200										
cancer treatment	Head and neck	18	9		200										
within 62 days from	Lower Gastrointestinal	51	45		0										
point of suspicion	Lung	15	12												
(regardless of the	Other	8	2		3 5 5 5 5 5 5 5 5 5 5										
referral route)	Sarcoma	5	6		Jan-22 Feb-22 Mar-22 Apr-22 Jun-22 Jun-22 Oct-22 Oct-22 Dec-22 Jan-23										
	Skin(c)	27	9												
	Upper Gastrointestinal	25	34		■63-103 days										
	Urological	47	22		=== 101 44,0										
	Grand Total	283	187												
Single Cancer	December 2022 saw	a reduction in	the number	of											
Pathway backlog-	patients waiting over 63	days. The follow	ving actions ha	ave	within 62 days from point of suspicion										
patients waiting over	been outlined to suppor	t backlog reduct	tion;												
63 days	 Individual meetir 	ngs are taking p	lace with tume	our	SCP Performance										
	sites to explore a														
	reduction in the	backlog, with	specific focus	on	80%										
	Urology, Upper G	GI, Lower GI, Gyr	nae and Breast	t.	70%										
	- Focussed work	is being under	ertaken with	the	60% S4% S4% S4% S5% S5% S7% S3%										
	Endoscopy serv				50% - 45% 47% 48%										
	Endoscopy plan	·			30%										
	- Targeted work i	s being underta	ken to focus	on	20%										
	reducing the num	nber of patients v	vaiting >104 da	ays											
	as a priority	•	J		0%										
	- Increased USC a	activity in Radiolo	ogy has improv	/ed	Jan-22 Feb-22 Man-22 Apr-22 May-22 Jul-22 Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Man-23 Submission % — Tarreet % — Trailectory %										
	access and reduc														
	Tracking capaci			to											
	support data qua	,	•												

			CANCER									
Description	Current Performance			Trend								
USC First Outpatient Appointments	To date, early February 2023 volumes for first outpatient ap	•		The number of patients waiting for a first outpatien appointment (by total days waiting) – February 202								
The number of	decreased by 14% when com	decreased by 14% when compared with the previous				29-Jan	05-Feb					
patients at first	week.		Acute Leukaemia	0	0							
outpatient					Brain/CNS Breast	0	0					
appointment stage by	Of the total number of patient		Children's Cancer	1	0							
days waiting	outpatient appointment, 69%				Gynaecological	121	139					
, c	which is slightly lower than pr		Haematological	3	6							
	performance.				Head and Neck	100	120					
	•				Lower GI	77	83					
					Lung	7	9					
					Other	153	79					
					Sarcoma Skin	1 122	91					
					Upper GI	39	51					
					Urological	17	22					
						642	601					
Radiotherapy waiting times	Radiotherapy waiting times a the provision of emergency ra 2 days has been maintained	adiotherap		120%	Radiotherap	y waitin	g times					
The percentage of	Measure	Target	Jan-23	80%					<u> </u>			
patients receiving	Scheduled (14 Day Target)	80%	32%	60%								
radiotherapy	Scheduled (21 Day Target)	100%	82%	40%			//					
treatment	Urgent SC (2 Day Target)	80%	31%	20%	^			\checkmark				
	Urgent SC (7 Day Target)	100%	85%	0%			/		1			
	Emergency (within 1 day)	80%	100%	Jan-22 Feb-22	Mar-22 Apr-22 May-22 Jun-22	Jul-22	Aug-22 Sep-22 Oct-22	Nov-22	Dec-22 Jan-23			
	Emergency (within 2 days)	100%	100%	Jar Fet	May Ap	3 5	S S S	Š	Pa Dai			
	Elective Delay (7 Day	80%	82%	Sched	duled (14 Day Target)	Sch	eduled (21 Da	y Target)				
	Target)				nt SC (2 Day Target)		ent SC (7 Day	, , ,				
	Elective Delay (14 Day	100%	98%		gency (within 1 day)		ergency (withi					
	Target)						0 , .					
	. 31			——Electi	ve Delay (7 Day Target	:) ——Ele	ctive Delay (14	Day Target	1			



	FOLLOW-UP APPOIN	TMENTS
Description	Current Performance	Trend
Follow-up appointments 1. The total number of patients on the follow-up waiting list 2. The number of patients waiting 100% over target for a follow-up appointment	In January 2023, the overall size of the follow-up waiting list increased by 1,852 patients compared with December 2022 (from 144,780 to 146,632). In January 2023, there was a total of 67,1255 patients waiting for a follow-up past their target date. This is a slight in-month increase of 0.9% (from 66,500 in December 2022 to 67,125). Of the 67,125 delayed follow-ups in January 2023, 11,713 had appointment dates and 55,412 were still waiting for an appointment.	1. Total number of patients waiting for a follow-up 150,000 125,000 100,000 75,000 50,000 25,000 20
	In addition, 39,056 patients were waiting 100%+ over target date in January 2023. This is a 2.1% increase when compared with December 2022. Actions of Improvement; An internal SBUHB validation is in place to support validation work. Alongside this, Welsh Government has facilitated a pan-Wales contract with HBSUK to undertake more in-depth validation which focuses on direct contact with patients and a more "clinical-triage" approach. This work has begun and is focussing on services with the longest waits	22. Delayed follow-ups: Number of patients waiting 100% over target 50,000 40,000 30,000 10,000 0 Number of patients waiting 100% over target date (SBU HB) Trajectory



		COMPLAINT	\$
Description	Current Performance		Trend
Patient concerns 1. Number of formal complaints received	1. In November 2022, the H formal complaints; this is a 2 number seen in October 202 Since the COVID19 outbreathe monthly number of complaints and increased each month and increased each month and increased with those seen process.	29% reduction on the 222. Ik began in March 2020, plaints received has been ers have gradually numbers are now	1. Number of formal complaints received 80 60 40 20 Jun-22 Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Nov-22 Nov-22 Nov-22
2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation	2. The overall Health Board concerns within 30 working November 2022, against the target of 75% and Health Board and the sellow is a breakdown of peday response target: Neath Port Talbot Hospital Morriston Hospital Mental Health & Learning Disabilities Primary, Community and Therapies Singleton Hospital	days was 69% in each of the welsh Government pard target of 80%.	2. Response rate for concerns within 30 days 90% 80% 70% 60% 50% 10% 0% Health Board Total HB Profile

6.1 Overview

		Harm f	rom wide	er societ	al actions/loc	ckdow	n							
M	Landle	National/ Local	Internal		SBU									
Measure	Locality	Target	profile	Trend	Jan-22 Feb-22	Mar-22	Apr-22 May-22	2 Jun-22	Jul-22	Aug-22 S	ep-22	Oct-22	Nov-22 D	ec-22 Jan-2
			Chi	ldhood imn	nunisations									
% children who received 3 doses of the hexavalent '6 in	, NPT				96.2%		94.0%			94.8%				
	Swansea	95%	90%		95.7%		95.5%			95.0%				
vaccine by age 1	HB Total				95.9%		94.9%			94.9%				
			_											
	NPT				96.5%		94.0%			96.1%				
% children who received MenB2 vaccine by age 1	Swansea	95%	90%		95.3%		93.6%			94.6%				
	HB Total				95.8%		93.7%			95.2%				
<u> </u>	T				07.10					07.70/				
	NPT				97.4%		95.3%			97.7%				
% children who received PCV2 vaccine by age 1	Swansea	95%	90%		97.0%		95.8%			96.5%				
	HB Total				97.2%		95.7%			96.9%				
	NPT				95.8%		93.0%			94.2%				
% children who received Rotavirus vaccine by age 1	Swansea	95%	90%		94.6%		93.4%			91.5%				
go cimaren una recentea recentación ago r	HB Total				95.1%		93.2%			92.5%				
	'		'											
	NPT				94.5%		92.8%			96.4%				
% children who received MMR1 vaccine by age 2	Swansea	95%	90%		93.6%		93.8%			93.0%				
	HB Total				93.9%		93.4%			94.3%				
	lunz.		1		02.00/		02.40/			05.50/				
0/ -1:11 1 1 1 1 1 0	NPT	0500	000/		93.9%		93.1%			95.5%				_
% children who received PCVf3 vaccine by age 2	Swansea	95%	90%		92.6%		92.4%			93.0%				
	HB Total				93.1%		92.7%			94.0%				
	NPT		T		94.2%		92.8%			96.4%				
% children who received MenB4 vaccine by age 2	Swansea	95%	90%		92.8%		92.6%			92.3%				
76 Children who received Menb4 vacchie by age 2	HB Total	3376	3076		93.3%		92.7%			93.9%				
	ווט וטומו			l	33.3 /0		32.1 /0			33.370				
	NPT				93.6%		92.8%			95.2%				
% children who received Hib/MenC vaccine by age 2	Swansea	95%	90%		93.2%		92.6%			92.3%				
, ,	HB Total				93.3%		92.7%			93.4%				

	Locality	National/ Local	Internal	Trand							SBU						
Measure	Locality	Target	profile	Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
	NPT					85.9%			84.3%			85.3%					
% children who are up to date in schedule by age 4	Swansea	95%	90%			86.4%			87.5%			84.8%					
	HB Total	1				86.2%			86.4%			85.0%					
				•													
0/ -f-hildren orbin	NPT					88.4%			90.7%			90.7%					
% of children who received 2 doses of the MMR	Swansea	95%	90%			87.8%			89.4%			89.3%					
vaccine by age 5	HB Total	1				88.0%			89.9%			89.8%					
	•		•	•													
	NPT					90.1%			90.9%			91.0%					
% children who received 4 in 1 vaccine by age 5	Swansea	95%	90%			88.7%			89.9%			89.9%					
	HB Total					89.2%			90.3%			90.3%					
	NPT					92.6%			95.9%			92.3%					
% children who received MMR vaccination by age 16	Swansea	95%	90%			90.1%			94.0%			91.4%					
	HB Total					91.0%			94.7%			91.7%					
	NPT					89.3%			88.6%			91.6%					
% children who received teenage booster by age 16	Swansea	90%	85%			89.2%			90.0%			90.5%					
	HB Total					89.2%			89.4%			90.9%					
	NPT					89.8%			88.3%			92.1%					
% children who received MenACWY vaccine by age 16	Swansea	Improve				90.1%			90.1%			90.9%					
	HB Total					90.0%			89.4%			91.4%					
Measure	Locality	National/ Local	Internal	Trend	1 00	F-1- 00	88 00	4 00		I 00	SBU	A 22	0 00	0-4-00	N 22	D 00	1 22
		Target	profile	4-111141	Jan-22		Mar-22	Apr-22	May-22	Jun-22	Jui-22	Aug-22	Sep-ZZ	OCI-22	NOV-ZZ	Dec-22	Jan-25
0/ -5	- 40 was and all		M	ental Health	Services												
% of urgent assessments undertaken within 48 hours	< 18 years old (CAMHS)	100%			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
from receipt of referral (Crisis) (< 18 yrs) % of patients waiting less than 28 days for 1st	< 18 years old			_													
outpatient appointment (< 18 yrs)	(CAMHS)	80%		I ~/ `	28%	27%	29%	18%	40%	33%	38%	34%	91%	91%	89%	79%	
% of routine assessments undertaken within 28 days	< 18 years old																
from receipt of referral (PCAMHS) (< 18 yrs)	(CAMHS)	80%		I/`	28%	24%	36%	23%	23%	22%	42%	27%	27%	83%	65%	56%	
% of routine assessments undertaken within 28 days	< 18 years old			~~~													
from receipt of referral (SCAMHS) (< 18 yrs)	(CAMHS)	80%		_ ~/	27%	26%	30%	19%	41%	41%	38%	34%	91%	90%	89%	79%	
% of mental health assessments undertaken within	(CAIMI IO)																
(up to and including) 28 days from the date of receipt	> 18 years old	80%		I/∕∕\ ∧ ∧	95%	99%	96%	97%	98%	96%	94%	97%	93%	95%	98%	94%	
of referral (> 18 yrs)	- 10 years ord	0070		/ V/\	0070	0070	0070	0170	0070	0070	0470	0,70	0070	0070	0070	0470	
% of therapeutic interventions started within 28 days	< 18 years old			Α.													
following assessment by LPMHSS (< 18 yrs)	(CAMHS)	80%		1	39%	67%	78%	51%	51%	38%	61%	35%	43%	36%	27%	35%	
% of therapeutic interventions started within (up to and	1			A /\(\)\(\)													
including) 28 days following an assessment by	> 18 years old	80%			99%	100%	98%	96%	97%	100%	100%	100%	98%	100%	98%	98%	
LPMHSS (> 18 yrs)	,			ΙV													
% of patients waiting less than 26 weeks to start a				<u> </u>													
psychological therapy in Specialist Adult Mental Health	> 18 years old	95%			100%	100%	100%	100%	100%	100%	100%	97%	96%	93%	92%	92%	
(> 18 yrs)				l \													
% of patients with NDD receiving diagnostic	< 18 years old	000/		\ \frac{1}{2}	2204	000/	0504	2506	2006	4704	4.404	4.404	0.004	4000	2001	0.70/	
assessment and intervention within 26 weeks (< 18	(CAMHS)	80%		\sim	33%	33%	35%	35%	36%	47%	44%	44%	36%	40%	39%	37%	
assessment and intervention within 20 weeks 14 10	· · ·			1/7 г													
% residents in receipt of secondary mental health	40 veers -14						4000/	0.707	070/	4000/	40001			0.707	0001	000/	
% residents in receipt of secondary mental health	< 18 years old	90%		I /// \ /	89%	88%	100%	87%	97%	100%	100%	100%	87%	87%	99%	99%	
	< 18 years old (CAMHS)	90%		M M	89%	88%	100%	8/%	97%	100%	100%	100%	8/%	87%	99%	99%	
% residents in receipt of secondary mental health services (all ages) who have a valid care and		90%		<u> </u>	89%	88%	100%	87%	97%	100%	100%	100%	8/%	87%	99%	99%	
% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)		90%		<u>// \/ </u>	89%	88%	89%	87%	89%	89%	100%	90%	87%	90%	99%	99%	

6.3 Updates on key measures

0.5 Opuates on key mea	ADULT MENTAL H	EALTH
Description	Current Performance	Trend
Adult Mental Health Measures: 1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)	In December 2022, 94% of assessments were undertaken within 28 days of referral for patients 18 years and over.	1. % Mental Health assessments undertaken within 28 days from receipt of referral 100% 75% 50% 25% 0% 17-3-2-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1
2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)	2. In December 2022, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 98%.	2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment 100% 75% 50% 25% 0% 17 27 42 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4
3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)	3. 90% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in December 2022.	3. % residents with a valid Care and Treatment Plan (CTP) 100% 80% 40% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2
4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health	4. In December 2022, 92.3% of patients waited less than 26 weeks for psychological therapy. This was below the national target of 95%.	4. % waiting less than 26 weeks for Psychology Therapy 100% 75% 50% 25% 0% 17, 27, 27, 27, 27, 27, 27, 27, 27, 27, 2

	CHILD & ADOLESCENT MENTA	L HEALTH (CAMHS)
Description	Current Performance	Trend
Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral	In December 2022, 100% of CAMHS patients received an assessment within 48 hours.	1. Crisis- assessment within 48 hours 90% 80% 70%
2. Primary CAMHS (P-CAMHS) - % Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	2. 79% of routine assessments were undertaken within 28 days from referral in December 2022 against a target of 80%.	w urgent assessments within 48 hours
3. Primary CAMHS (P-CAMHS) - % Therapeutic interventions started within 28 days following assessment by LPMHSS	3. 35% of therapeutic interventions were started within 28 days following assessment by LPMHSS in December 2022.	100% 75% 50% 25% 0% 17. 27. 27. 27. 27. 27. 27. 27. 27. 27. 2
4. NDD - % Neurodevelopmental Disorder patients receiving a Diagnostic Assessment within 26 weeks	4. 37% of NDD patients received a diagnostic assessment within 26 weeks in December 2022 against a target of 80%.	00% 75% 70% 27 72 72 72 72 72 72 72 72 72 72 72 72
5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	5. 79% of routine assessments by SCAMHS were undertaken within 28 days in December 2022.	5. S-CAMHS % assessments within 28 days 100% 75% 50% 25% 0% 17, 27, 27, 27, 27, 27, 27, 27, 27, 27, 2

APPENDIX 2: Summary
The following table provides a high level overview of the Health Board's most recent performance against key quality and safety measures by quadrant component measure.

		Harr	n quadrant-	Harm from	Covid itse	lf					
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
	Number of new COVID19 cases*	Local			Jan-23						230
	Number of staff referred for Antigen Testing*	Local			Jan-23						49
	Number of staff awaiting results of COVID19 test*	Local			Jan-23						0
	Number of COVID19 related incidents*	Local			Jan-23						34
COVID19 relat	Number of COVID19 related serious incidents*	Local			Jan-23						0
	Number of COVID19 related complaints*	Local			Jan-23						0
	Number of COVID19 related risks*	Local			Oct-21						0
	Number of staff self isolated (asymptomatic)*	Local			Jan-23						0
	Number of staff self isolated (symptomatic)*	Local			Jan-23						70
	% sickness*	Local			Jan-23						0.5%

National or local target achieved
Target not achieved but within tolerance level
Performance outside of profile/ target

^{*} In the absence of local profiles, RAG is based on in-month movement

	Harm	quadrant- Ha	m from over	whelmed N	IHS and so	cial care s	ystem				
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
	Number of ambulance handovers over one hour*	National	0		Jan-23	554		7			561
Unscheduled Care	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge*	National	95%		Jan-23	58.3%	98.7%				74%
our c	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge*	National	0		Jan-23	1,089	0				1,089
	% of patients who have a direct admission to an acute stroke unit within 4 hours*	National	59.8% (UK SNAP average)		Jan-23	3%					3%
	% of patients who receive a CT scan within 1 hour*	National	54.5% (UK SNAP average)		Jan-23	34%					34%
Stroke	% of patients who are assessed by a stroke specialist consultant physician within 24 hours*	National	84.2% (UK SNAP average)		Jan-23	97%					97%
	% of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes*	National	12 month improvement trend		Jan-23	0%					0%
	% of patients receiving the required minutes for speech and language therapy*	National	12 month improvement trend		Jan-23	44%					44%
	Number of E.Coli bacteraemia cases	National		21	Jan-23	5	0	3	12	0	20
	Number of S.aureus bacteraemia cases	National	1	5	Jan-23	2	0	6	2	0	10
Healthcare	Number of C.difficile cases	National	12 month reduction trend	8	Jan-23	11	2	2	7	0	22
acquired infections	Number of Klebsiella cases	National	reduction trend	6	Jan-23	4	0	1	6	0	11
	Number of Aeruginosa cases	National		2	Jan-23	1	0	1	2	0	4
	Compliance with hand hygiene audits	Local	95%		Jan-23	99%	97%	100%	97%	99%	95%

 $[\]ensuremath{^{*}}$ In the absence of local profiles, RAG is based on in-month movement

	Harm o	quadrant- Har	m from over	whelmed N	IHS and so	cial care s	system				
Сатедогу	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
	Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	Local	75%		Dec-22	94.5%					94.5%
	Prompt surgery - % patients undergoing surgery by the day following presentation with hip fracture	Local	75%		Dec-22	22.1%					22.1%
	NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	Local	75%		Dec-22	73.2%					73.2%
	Prompt mobilisation after surgery - % of patients out of bed (standing or hoisted) by the day after operation	Local	75%		Dec-22	76.9%					76.9%
Fractured Neck of Femur	Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	Local	75%		Dec-22	76.3%					76.3%
(#NOF)	Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	Local	75%		Dec-22	70.3%					70.3%
	30 day mortality - crude and adjusted figures, noting ONS data only correct after around 6 months	Local	12 month improvement trend		Jan-21	7.5%					7.5%
	% of survival within 30 days of emergency admission for a hip fracture	Local	12 month improvement trend		Feb-22	81.4%					81.4%
	Number of Nationally Reportable Incidents	Local	Monitor		Jan-23	3	0	5	0	2	10
Serious incidents	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	Local	90%		Jan-23						67%
	Number of Never Events	Local	0		Jan-23	0	0	0	0	0	0
	Total number of Pressure Ulcers	Local	12 month reduction trend		Dec-22	41	0	6	42	0	89
Pressure Ulcers	Total number of Grade 3+ Pressure Ulcers	Local	12 month reduction trend		Dec-22	7	0	1	13	0	21
	Pressure Ulcer (Hosp) patients per 100,000 admissions	Local	12 month reduction trend		Dec-22						660
Inpatient Falls	Total number of Inpatient Falls	Local	12 month reduction trend		Jan-23	99	20	30	11	29	189
працепі Fails	Inpatient Falls per 1,000 beddays	Local	Between 3.0 & 5.0		Jan-23						4.46
Mortality	Crude hospital mortality rate by Delivery Unit (74 years of	National	12 month reduction trend		Dec-22	1.32%	0.07%	0.37%			0.74%

^{*} In the absence of local profiles, RAG is based on in-month movement

	1	larm quadrar	nt- Harm fron	n reduction	in non-Co	vid activit	у				
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
Cancer	Single Cancer Pathway- % of patients started treatment within 62 days (with suspensions)*	National	75%		Jan-23 (Draft)				•		39%
	Number of patients waiting > 26 weeks for outpatient appointment	National	0		Jan-23	15,048	23	5,215	2		20,288
	Number of patients waiting > 36 weeks for treatment (inc. Diagnostics > 36 wks)	National	0		Jan-23	22,785	3	8,558	1		32,031
-	Number of patients waiting > 8 weeks for a specified diagnostics	National	0		Jan-23	2,505		4,324			6,829
	Number of patients waiting > 14 weeks for a specified therapy	National	0		Jan-23		48		146	0	194
Planned Care	Total number of patients waiting for a follow-up outpatient appointment	National	0		Jan-23						146,632
	Number of patients delayed by over 100% past their target date	National	0		Jan-23						39,056
	Number of patients delayed past their agreed target date (booked and not booked)	Local	0		Jan-23						67,125
	Number of Ophthalmology patients without an allocated health risk factor	Local	0		Jan-23						305
	Number of patients without a documented clinical review date	Local	0		Jan-23						3
	Number of friends and family surveys completed	Local	12 month improvement trend		Jan-23	2,470	Now reported	2,691	137	35	2,470
	% of patients who would recommend and highly recommend	Local	90%	80%	Jan-23	90%	under Singleton	94%	91%	100%	92%
Patient Experience/	% of all-Wales surveys scoring 9 or 10 on overall satisfaction	Local	90%	80%	Jan-23	94%	Singleton	97%	94%		92%
Feedback	Number of new complaints received	Local	12 month reduction rend		Nov-22	33	2	30	21	16	113
	% of complaints that have received a final reply (under Regulation 24) or an interim reply (under Regulation 26) up to and including 30 working days from the date the complaint was first received by the organisation	National	75%	80%	Nov-22	67%	50%	57%	90%	56%	69%

^{*} In the absence of local profiles, RAG is based on in-month movement

	Ha	arm Quadran	- Harm fron			is/lockdov	vn				
Category	Measure	Target Type	Target	Internal HB Profile	Reporting period	Morriston	NPTH	Singleton	Primary & Community	MH & LD	HB Total
	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	95%	90%	Q2 2022/23				·		94.9%
	% children who received MenB2 vaccine by age 1		95%	90%	Q2 2022/23						95.2%
	% children who received PCV2 vaccine by age 1		95%	90%	Q2 2022/23						96.9%
	% children who received Rotavirus vaccine by age 1		95%	90%	Q2 2022/23						92.5%
	% children who received MMR1 vaccine by age 2	Local	95%	90%	Q2 2022/23						94.3%
	% children who received PCVf3 vaccine by age 2		95%	90%	Q2 2022/23						94.0%
Childhood	% children who received MenB4 vaccine by age 2		95%	90%	Q2 2022/23						93.9%
mmunisations	% children who received Hib/MenC vaccine by age 2		95%	90%	Q2 2022/23						93.4%
	% children who are up to date in schedule by age 4		95%	90%	Q2 2022/23						85.0%
	% of children who received 2 doses of the MMR vaccine by age 5	National	95%	90%	Q2 2022/23						89.8%
	% children who received 4 in 1 vaccine by age 5		95%	90%	Q2 2022/23						90.3%
	% children who received MMR vaccination by age 16		95%	90%	Q2 2022/23						91.7%
	% children who received teenage booster by age 16	Local	90%	85%	Q2 2022/23						90.9%
	% children who received MenACWY vaccine by age 16		Improve		Q2 2022/23						91.4%
	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) (< 18 yrs)	Local	100%		Dec-22						100%
	% of patients waiting less than 28 days for 1st outpatient appointment (< 18 yrs)	National	80%		Dec-22						79%
	% of routine assessments undertaken within 28 days from receipt of referral (PCAMHS) (< 18 yrs)	National	80%		Dec-22						56%
	% of routine assessments undertaken within 28 days from receipt of referral (SCAMHS) (< 18 yrs)	Local	80%		Dec-22						79%
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (> 18 yrs)	National	80%		Dec-22					94%	94%
Mental Health	referral (> 18 yrs) % of therapeutic interventions started within 28 days following assessment by LPMHSS (< 18 yrs)	National	80%		Dec-22						35%
(Adult and Children)	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (> 18 yrs)	National	80%		Dec-22					98%	98%
	% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health (> 18 yrs)	National	95%		Dec-22					92%	92%
	% of patients with NDD receiving diagnostic assessment and intervention within 26 weeks (< 18 yrs)	National	80%		Dec-22						37%
	% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (< 18 yrs)	National	90%		Dec-22						99%
	% residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan (CTP) (> 18 yrs)	National	90%		Dec-22					90%	90%

^{*} In the absence of local profiles, RAG is based on in-month movement

APPENDIX 3: INTEGRATED PERFORMANCE DASHBOARD

								Welsh															
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Average/ Total	SBU's all- Wales rank	Performance Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
w	Number of new COVID19 cases	Local	Jan-23	230		Reduce				_	15,433	4,209	4,749	835	286	372	600	217	218	171	171	395	230
E E	Number of staff referred for Antigen Testing	Local	Jan-23	18,157		Reduce					16,447	16,647	16,756	17,158	17,315	17,579	17,878	17,916	17,926	17,934	17,981	18,108	18,157
meas	Number of staff awaiting results of COVID19 test	Local	Jan-23	0		Reduce					0	0	0	0	0	0	0	0	0	0	0	0	0
69	Number of COVID19 related incidents	Local	Jan-23	34		Reduce				~~~	59	55	57	83	39	52	91	46	84	61	51	61	34
<u>a</u>	Number of COVID19 related serious incidents	Local	Jan-23	0		Reduce					0	11	0	0	0	0	0	0	1	0	0	0	0
19	Number of COVID19 related complaints	Local	Jan-23	0		Reduce					4	4	10	6	0	4	5	6	11	3	3	0	0
5	Number of COVID19 related risks	Local	Oct-21	0		Reduce					0.7	40	07	40							_		
сомр	Number of staff self isolated (asymptomatic)	Local Local	Jan-23 Jan-23	70		Reduce				××-	87 309	43 204	87 326	42 270	29 125	28 287	26 272	8 121	5 100	121	0 124	144	70
Ö	Number of staff self isolated (symptomatic) % sickness	Local	Jan-23 Jan-23	0.5%		Reduce Reduce				<u>~~~</u>	3.0%	1.8%	3.1%	2.3%	1.2%	2.4%	2.2%	1.0%	0.8%	0.9%	0.9%	1.1%	0.5%
	76 SICKHESS			d NHS and social	l care system						0.070	1.070	0.170	2.070	1.270	2.470	2.270	1.070	0.070	0.070	0.070	1.170	0.070
							B 61	Welsh															
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Average/ Total	SBU's all- Wales rank	Performance Trend	Jan-22	Feb-22	Mar-22	Арг-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
	% of emergency responses to red calls arriving within (up to and including) 8 minutes	National	Jan-23	52%	65%	65%	×	39.5% (Dec-22)	3rd (Dec-22)	$\sim \sim$	51%	54%	48%	53%	56%	57%	56%	55%	49%	50%	46%	41%	52%
Care	Number of ambulance handovers over one hour	National	Jan-23	561	0			6,798 (Dec-22)	1st (Dec-22)	\searrow	735	678	687	671	538	578	659	705	732	739	744	614	561
) jej	Handover hours lost over 15 minutes	Local	Jan-23	3440						<u></u>	3,390	3,110	3,023	3,286	1,892	2,920	2,976	3,870	4,378	4,599	4,456	4,289	3,440
sched	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	National	Jan-23	74%	95%			63.1% (Dec-22)	4th (Dec-22)	$\sim\sim$	73%	72%	71%	73%	74%	72%	69%	70%	73%	71%	70%	65%	74%
Ď	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	National	Jan-23	1089	0			12,099 (Dec-22)	4th (Dec-22)		1,142	1,105	1,282	1,294	1,195	1,388	1,429	1,474	1,470	1,584	1,456	1,632	1,089
	% of survival within 30 days of emergency admission for a hip fracture	National	Feb-22	81.4%	12 month ↑					/	52.9%	81.4%											
NOF	% of patients (age 60 years and over) who presented with a hip fracture that received an orthogeriatrician assessment within 72 hours	National	Sep-22	93.0%	12 month ↑			70% (Oct-22)	1st (Oct-22)		89.0%	89.0%	89.0%	89.0%	90.0%	89.0%	91.0%	93.0%	93.0%				
	Direct admission to Acute Stroke Unit (<4 hrs)	Local	Jan-23	3%	54.0%					M	9.5%	41.7%	16.0%	12.1%	20.0%	4.5%	4.2%	6.0%	7.5%	6.2%	13.7%	5.9%	3.4%
	CT Scan (<1 hrs) (local	Local	Jan-23	34%						~~~	40.5%	61.5%	44.0%	34.5%	38.1%	36.4%	33.3%	38.0%	55.0%	32.3%	37.3%	31.4%	33.9%
Stroke	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)	Local	Jan-23	97%						$\neg \sim$	100.0%	100.0%	100.0%	100.0%	90.5%	97.7%	97.9%	98.0%	92.5%	92.3%	92.2%	94.1%	96.6%
O	Thrombolysis door to needle <= 45 mins	Local	Jan-23	0%							0.0%	0.0%	0.0%	12.5%	12.5%	0.0%	0.0%	37.5%	0.0%	10.0%	9.1%	0.0%	0.0%
	% stroke patients who receive mechanical thrombectomy	National	Jan-23	0%	10%			2.1% (Nov-22)	4th (Nov-22)	$\sim \sim \sim$	1.9%	0.0%	1.7%	1.8%	0.0%	4.7%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%
	% compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input per stroke patient	National	Jan-23	44%	12 month ↑			50.7% (Nov-22)	4th (Nov-22)	\sim	42.5%	41.5%	44.3%		34.8%	29.5%	29.1%	30.7%	35.2%	38.7%	37.9%	34.1%	43.9%
DTOCs	Number of mental health HB DToCs	National	Mar-20	13	12 month ↓	27	4						C reporting										
brocs	Number of non-mental health HB DToCs	National	Mar-20	60	12 month ↓	50	×					DTC	C reporting	g temporari	ly suspend	led							
	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	National	Jan-23	67.0%	90%	80%				\sim	25%	0%	33%	25%	100%	33%	-	0%	-	75%	73%	85%	67%
	Number of new Never Events	Local		0 141		0	√			<u></u>	129	127	140	140	124	132	128	121	122	124	126	127	141
2 5 5 E	Number of risks with a score greater than 20 Number of risks with a score greater than 16	Local Local	Jan-23	290	-	12 month ↓ 12 month ↓	×			<i></i>	249	253	271	140 276	134 266	264	259	131 269	133 270	134 268	136 278	137 280	290
	Number of risks with a score greater than 16 Number of pressure ulcers acquired in hospital	Lucai	Dec-22	47		12 month ✔					65	53	49	45	58	53	58	54	39	59	69	47	250
2	Number of pressure ulcers acquired in nospital Number of pressure ulcers developed in the community	1 }	DEC-22	42		12 month ✔	<u>×</u>			<u> </u>	27	38	56	33	39	32	27	50	40	44	45	42	
ŝ	Total number of pressure ulcers	1	Dec-22	89		12 month ↓	×			~~~	92	91	105	78	97	85	85	104	79	103	114	89	
2	Number of grade 3+ pressure ulcers acquired in	Local		8		12 month ✔	4			\ \	9	6	5	3	2	3	5	3	0	1	7	8	
Pressu	Number of grade 3+ pressure ulcers acquired in community	ved to Z: Drive	Dec-22	13		12 month ✔	×			\sim	1	15	11	2	10	12	2	11	6	2	7	13	
	Total number of grade 3+ pressure ulcers		Dec-22	21		12 month ↓	4			~~~	10	21	16	5	12	15	7	14	6	3	14	21	

		Harm from o	verwhelme	d NHS and social	l care system	1							•										
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Average/ Total	SBU's all- Wales rank	Performance Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
	Cumulative cases of E.coli bacteraemias per 100k pop		Jan-23	68.7	<67		×	67.80 (Dec-22)	3rd (Dec-22)	~	73.8	74.6	73.7	96.5	79.6	70.8	68.9	74.5	70.4	69.4	70.0	69.6	68.7
	Number of E.Coli bacteraemia cases (Hospital)			8				1000 22	1000 227	~~~	7	9	4	13	8	5	3	11	7	12	11	8	8
	Number of E. Coli bacteraemia cases (Community)		Jan-23	12 20						~~~	8 15	17 26	17 21	18 31	13 21	12 17	18 21	21 32	15	10 22	12 23	14 22	12 20
	Total number of E.Coli bacteraemia cases Cumulative cases of S.aureus bacteraemias per 100k		Jan-23	38.4	<20		×	27.76	6th	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	36.3	35.8	35.6	43.6	50.5	41.0	39.8	38.4	39.3	41.0	39.0	39.4	38.4
	Number of S.aureus bacteraemias cases (Hospital)			8				(Dec-22)	(Dec-22)	~~~	2	7	7	6	9	7	6	5	8	13	3	10	8
	Number of S.aureus bacteraemias cases (Community)		Jan-23	2						\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	11	3	4	7	9	2	6	6	5	4	5	3	2
	Total number of S.aureus bacteraemias cases			10						~~~	13	10	11	13	18	9	12	11	13	17	8	13	10
<u> </u>	Cumulative cases of C.difficile per 100k pop		Jan-23	51.3	<25		×	36.68 (Dec-22)	5th (Dec-22)	7,	50.3	49.8	50.1	40.5	36.7	41.0	42.9	47.6	46.9	48.9	50.9	49.6	51.3
control	Number of C.difficile cases (Hospital)	National		15						~~~	11	8	12	11	7	7	10	16	11	15	10	8	15
	Number of C.difficile cases (Community)		Jan-23	22						~~~	3 14	5 13	6 18	13	4 11	9 16	6 16	6 22	14	5 20	11 21	6 14	22
o d	Total number of C.difficile cases Cumulative cases of Klebsiella per 100k pop		Jan-23	26.9						***	25.3	24.3	24.0	18.7	21.4	22.6	24.5	25.0	25.5	24.9	26.0	26.1	26.9
⊒. E	Number of Klebsiella cases (Hospital)			5						~~~	5	3	4	4	7	6	4	4	1	3	6	5	5
	Number of Klebsiella cases (Community)		Jan-23	6						~~~	0	1	3	2	1	2	7	4	9	4	5	3	6
	Total number of Klebsiella cases		Jan-23	11				63 Total (Dec-22)	2nd (Dec-22)	_~~\\\	5	4	7	6	8	8	11	8	10	7	11	8	11
	Cumulative cases of Aeruginosa per 100k pop		Jan-23	11.6				(500-22)	(000-22)		5.8	6.2	6.1	6.2	6.1	8.2	9.2	9.2	10.2	11.3	11.9	11.5	11.6
	Number of Aeruginosa cases (Hospital)			2						~~~~	1	2	0	1	1	3	2	3	4	3	5	1	2
	Number of Aeruginosa cases (Community)		Jan-23	2							0	1	2	1	1	1	2	0	1	3	0	2	2
	Total number of Aeruginosa cases		5a 25	4				8 Total (Dec-22)	4th (Dec-22)	$\sim\sim$	1	3	2	2	2	4	4	3	5	6	5	3	4
	Hand Hygiene Audits- compliance with WHO 5 moments	Local	Jan-23	97.2%		95%	4			~~~	95%	96%	93%	96%	96%	98%	96%	90%	97%	96%	96%	95%	97%
Inpatient Falls	Number of Inpatient Falls	Local	Jan-23	189		12 month ↓	4			^ ~	196	199	209	190	182	172	174	216	175	184	178	184	189
Mortality	Crude hospital mortality rate (74 years of age or less)	National	Dec-22	0.74%	12 month ↓						0.92%	0.89%	0.88%	0.87%	0.86%	0.85%	0.83%	0.83%	0.81%	0.78%	0.75%	0.74%	
NEWS	% patients with completed NEWS scores & appropriate responses actioned	Local	Jan-23	92%		98%	×			~~	93.4%	92.3%	96.9%	95.7%	93.9%	93.7%	90.5%	86.2%	87.6%	87.5%	88.2%	97.2%	91.8%
Coding	% of episodes clinically coded within 1 month of discharge	Local	Dec-22	78%	95%	95%	×			~~	86%	95%	81%	44%	68%	81%	82%	77%	81%	84%	67%	78%	
E-TOC	% of completed discharge summaries (total signed and sent)	Local	Jan-23	64%		100%	×			\sim	61%	65%	63%	60%	66%	64%	63%	69%	70%	66%	71%	62%	64%
	Agency spend as a % of the total pay bill	National	Dec-22	5.99%	12 month ↓			5.9% (Sep-22)	7th out of 12 organisations (Sep-22)		5.7%	6.2%	6.6%	4.9%	6.3%	6.2%	6.7%	6.4%	4.9%	6.5%	6.4%	6.0%	
kforce	% of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	National	Jan-23	69%	85%	85%	×	63.3% (Sep-22)	9th out of 12 organisations (Sep-22)	/	56%	56%	56%	56%	56%	55%	58%	61%	64%	67%	68%	68%	69%
Workfon	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	National	Jan-23	85%	85%	85%	>	81.8% (Sep-22)	8th out of 12 organisations (Sep-22)		80%	80%	80%	80%	80%	80%	81%	81%	82%	83%	84%	84%	85%
	% workforce sickness absence (12 month rolling)	National	Dec-22	8.02%	12 month ↓			7.11% (Sep-22)	11th out of 12 organisations (Sep-22)		7.43%	7.58%	7.82%	8.11%	8.20%	8.29%	8.46%	8.44%	8.25%	8.08%	7.99%	8.02%	

		Harm fr	om reducti	on in non-Covid	activity																		
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plant Local Profile	Profile Status	Velsh Average/ Total	SBU's all- ∀ales rank	Performance Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Primary Care	% adult dental patients in the health board population re- attending NHS primary dental care between 6 and 9 months	Local	Dec-22	10.9%						-1/\/	10.8%	10.7%	11.1%	9.8%	10.9%	11.5%	10.4%	10.0%	10.0%	9.6%	9.9%	10.9%	9.7%
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	National	Jan-23	48.3%	12 month ↑			53.9% (Nov-22)	4th out of 6 organisations (Nov-22)	~~	54.4%	54.2%	54.3%	48.1%	46.5%	50.6%	55.9%	54.9%	57.3%	51.2%	52.9%	48.3%	38.7%
	Scheduled (14 Day Target)	Local	Jan-23	32%	80%		×		(1104 22)		5%	14%	13%	14%	5%	18%	2%	10%	5%	18%	19%	26%	32%
慧	Scheduled (21Day Target)	Local	Jan-23	82%	100%		×				48%	51%	70%	63%	36%	51%	29%	35%	34%	65%	82%	83%	82%
	Urgent SC (2 Day Target)	Local	Jan-23	31%	80%		×			~~~	23%	27%	9%		13%	22%	18%	11%	31%	33%	17%	37%	31%
- E S	Urgent SC (7 Day Target)	Local	Jan-23	85%	100%		×				57%	60%	57%	62%	44%	43%	64%	48%	54%	70%	77%	70%	85%
. ₫ ≒	Emergency (within 1day)	Local	Jan-23	100%	80%		4			~~~~	60%	92%	62%	83%	83%	82%	58%	65%	100%	70%	100%	83%	100%
E	Emergency (within 2 days)	Local	Jan-23	100%	100%		- A			~~	100%	100%	85%	100%	100%	88%	92%	90%	100%	100%	100%	100%	100%
	Elective Delay (7 Day Target)	Local	Jan-23	82%	80%		√			=======================================	66% 78%	73%	66%	82%	80%	68%	66%	91%	70%	81%	91%	85% 100%	82%
	Elective Delay (14 Day Target)	Local	Jan-23	98%	100%		~	4F F47	7.1	~~~			71%	93%	91%	79%	70%		79%	91%	100%		98%
	Number of patients waiting > 8 weeks for a diagnostic endoscopy Number of patients waiting > 8 weeks for a specified	National	Jan-23	4,372	0%			15,517 (Nov-22) 42,566	7th (Nov-22) 4th	/~	3,543	3,898	4,191	4,398	4,564	4,449	4,407	4,257	4,205	4,170	4,136	4,289	4,372
	diagnostics	National	Jan-23	6,829	0			(Nov-22)	(Nov-22)	~~	6,267	6,078	5,863	6,308	6,306	6,012	6,032	6,108	6,177	5,833	5,627	6,607	6,829
_	Number of patients waiting > 14 weeks for a specified therapy	National	Jan-23	194	0			9,584 (Nov-22)	2nd (Nov-22)	~~~~	1,028	926	820	679	614	609	714	682	755	707	441	527	194
	% of patients waiting < 26 weeks for treatment	National	Jan-23	53%	95%			56% (Nov-22)	6th (Nov-22)		50.4%	50.1%	50.7%	50.4%	50.4%	50.8%	51.8%	52.0%	52.1%	53.5%	54.4%	54.2%	52.8%
<u>e</u>	Number of patients waiting > 26 weeks for outpatient appointment	Local	Jan-23	20,288	0					\sim	25,588	25,522	24,728	25,601	26,459	26,826	26,811	27,019	26,065	24,112	21,400	20,174	20,288
o pau	Number of patients waiting > 52 weeks for first outpatient appointment	National	Jan-23	6,630	0			85,301 (Nov-22)	3rd (Nov-22)		12,391	12,337	12,593	13,275	14,071	14,951	15,232	15,122	13,980	12,352	9,774	7,779	6,630
Plan	Number of patients waiting > 36 weeks for treatment	National	Jan-23	32,031	0			252,779 (Nov-22)	3rd (Nov-22)	$\overline{}$	38,117	37,920	37,820	38,799	39,403	39,760	38,888	38,583	37,095	36,121	34,207	33,321	32,031
	Number of patients waiting > 104 weeks for treatment	National	Jan-23	7,331	0			49,594 (Nov-22)	5th (Nov-22)		11,859	13,104	13,587	13,083	12,670	12,064	11,400	10,960	10,623	10,090	9,048	8,066	7,331
	The number of patients waiting for a follow-up outpatient appointment	Local	Jan-23	146,632	HB target						131,848	132,036	133,772	135,471	135,879	136,435	136,982	138,736	139,989	141,643	143,899	144,780	146,632
	The number of patients waiting for a follow-up outpatients appointment who are delayed over 100%	National	Jan-23	39,056	TBC			224,552 (Nov-22)	5th (Nov-22)		32,521	32,447	32,936	34,003	34,568	35,114	35,659	36,037	36,144	35,968	36,769	38,252	39,056
	% of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date	National	Jan-23	53%	95%			64.9% (Nov-22)	1st (Nov-22)	\sim	59.8%	58.5%	59.4%	60.8%	63.3%	63.7%	65.6%	62.4%	60.3%	65.2%	67.1%	69.9%	53.1%
\$	% of patients who did not attend a new outpatient appointment	Local	Jan-23	8.9%	12 month ↓					^	7.0%	6.4%	6.8%	7.8%	7.5%	8.2%	8.2%	8.0%	7.8%	8.3%	9.5%	11.1%	8.9%
Ž	% of patients who did not attend a follow-up outpatient appointment	Local	Jan-23	7.8%	12 month ↓					~~~	6.4%	6.2%	6.2%	7.8%	7.3%	7.8%	7.7%	7.6%	7.8%	7.7%	8.5%	8.7%	7.8%
Theatre	Theatre Utilisation rates	Local	Jan-23	72.0%		90%	×			~~	74%	71%	72%	71%	78%	81%	72%	59%	71%	77%	74%	59%	72%
Efficiencies	% of theatre sessions starting late	Local	Jan-23	35.0%		<25%	×			~~~	43%	43%	39%	39%	46%	43%	40%	36%	37%	40%	35%	39%	35%
	% of theatre sessions finishing early	Local	Jan-23	44.0%	<u> </u>	<20%	*	20.0	0.1	~~~	48%	43%	45%	47%	43%	43%	46%	43%	48%	45%	44%	46%	44%
D	Total antibacterial items per 1,000 STAR-PUs	National	Q122/23	280.1	4 quarter ✓			26.9 (Q122/23)	6th (Q122/23)				279.2			280.1							
cribing	Patients aged 65 years or over prescribed an antipsychotic	National	Q122/23	1,439	Quarter on quarter 🕹			10,201 (Q122/23)	5th (Q4.21/22)				1,451			1,439							
Pres	Opioid average daily quantities per 1,000 patients	National	Q122/23	4,289	4 quarter ↓			4348.2 (Q122/23)	3rd (Q122/23)				4,261			4,289							
	Biosimilar medicines prescribed as % of total 'reference' product plus biosimilar	National	Q3 21/22	82.1%	Quarter on quarter 1			83.8% (Q3.21/22)	5th (Q3 21/22)														
늘	Number of friends and family surveys completed	Local	Jan-23	5,073	-	12 month ↑	4				3,395	3,099		3,133		3,292	3,391	3,950	3,914		4,287	3,569	5,073
arie arie	% of who would recommend and highly recommend	Local	Jan-23	92%		90%	4			~~~	92%	90%	90%		90%	88%	89%	89%	88%	90%	91%	89%	92%
Pati	% of all-Wales surveys scoring 9 out 10 on overall satisfaction	Local	Jan-23	92%		90%	4			~~~	93%	91%	91%	89%	91%	91%	90%	93%	92%	93%	91%	92%	92%
E SE	Number of new formal complaints received	Local	Nov-22	113		12 month ↓ trend	4			\sim	124	139	156	123	176	118	153	124	120	140	113		
omplai	% concerns that had final reply (Reg 24) finterim reply (Reg 26) within 30 working days of concern received	Local	Nov-22	69%	75%	80%	×			\sim	63%	64%	65%	76%	69%	65%	64%	65%	71%	71%	69%		
8	% of acknowledgements sent within 2 working days	Local	Nov-22	100%		100%	4				100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%		

		Harm fro	m wider so	cietal actions/l	ockdown																		
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plant Local Profile	Profile Status	Velsh Average <i>l</i> Total	SBU's all- Vales rank	Performance Trend	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
	lpha of babies who are exclusively breastfed at 10 days old	National	2021/22	31.9%	Annual ↑			36.7% (2021/22)	5th (2021/22)			31.9%											
Early years measures	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	Q2 22/23	94.9%	95%			94.7% (Q2 22/23)	2nd (Q2 22/23)				95.9%			94.9%			94.9%				
-	of children who received 2 doses of the MMR vaccine by age 5	National	Q2 22/23	89.8%	95%			90.0% (Q2 22/23)	5th (Q2 22/23)				88.0%			89.9%			89.8%				
	European age standardised rate of alcohol attributed hospital admissions for individuals resident in Wales	National	Q1 22/23	33.5	4 quarter↓			383.9 (Q122/23)	3rd (Q122/23)				352.2			333.5							
Alcohol	% of people who have been referred to health board services who have completed treatment for alcohol abuse	National	Q2 22/23	61.9%	4 quarter ↑			68.6% (Q2 22/23)	6th (Q2 22/23)				66.7%			43.6%			61.9%				
	% uptake of influenza among 65 year olds and over	National	Jan-23	75.6%	75%			78.0% (Mar-22)	3rd (Mar-22)		78.2%	78.5%	78.5%	į						62.2%	72.4%	74.4%	75.6%
	% uptake of influenza among under 65s in risk groups	National	Jan-23	42.1%	55%			48.2% (Mar-22)	4th (Mar-22)		47.3%	48.6%	48.8%							30.2%	37.7%	40.4%	42.1%
nfluenza	% uptake of influenza among pregnant women	National	2020/21	69.8%	75%			81.5% (2020/21)	7th out of 10 organisations (2020/21)		Da	ita not availa	ble		Data co	ollection res	starts Octol	ber 2022					
=	st uptake of influenza among children 2 to 3 years old	Local	Jan-23	39.2%	50%			47.6% (Mar-22)	5th (Mar-22)		43.2%	44.8%	44.6%	}						23.6%	34.6%	37.9%	39.2%
	% uptake of influenza among healthcare workers	National	Jan-23	40.9%	60%			65.6% (2020/21)	6th out of 10 organisations (2020/21)		52.7%	53.6%	53.6%								34.4%	40.9%	40.9%
	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)	Local	Dec-22	100%		100%	4		,,		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	National	Dec-22	37%	80%	80%	×	31.4% (Nov-22)	3rd (Nov-22)	~~~	33%	33%	35%	35%	36%	47%	44%	44%	36%	40%	39%	37%	
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	National	Dec-22	79%	80%	80%	*	83.2% (Nov-22)	5th (Nov-22)	~~~	28%	27%	29%	18%	40%	33%	38%	34%	91%	91%	89%	79%	
CAMHS	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	National	Dec-22	56%		80%	*	66.8% (Nov-22)	5th (Nov-22)	~~^	28%	24%	36%	23%	23%	22%	42%	27%	27%	83%	65%	56%	
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	National	Dec-22	35%		80%	*	34.4% Nov-22)	4th (Nov-22)	^-\~_	39%	67%	78%	51%	51%	38%	61%	35%	43%	36%	27%	35%	
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	Local	Dec-22	79%		80%	*			_~~	27%	26%	30%	19%	41%	41%	38%	34%	91%	90%	89%	79%	
	% residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP)	National	Dec-22	99%		90%	*	63.8% (Nov-22)	1st (Nov-22)		89%	88%	100%	87%	97%	100%	100%	100%	87%	87%	99%	99%	
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	National	Dec-22	94%	80%	80%	*	86.9% (Nov-22)	3rd (Nov-22)	\sim	95%	99%	96%	97%	98%	96%	94%	97%	93%	95%	98%	94%	
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	National	Dec-22	98%	80%	80%	*	73.1% (Nov-22)	2nd (Nov-22)	\sqrt{N}	99%	100%	98%	96%	97%	100%	100%	100%	98%	100%	98%	98%	
	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	National	Dec-22	92%	95%	95%	*	73.9% (Nov-22)	2nd (Nov-22)		100%	100%	100%	100%	100%	100%	100%	97%	96%	93%	92%	92%	
Mental Health	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	National	Dec-22	90%	90%	90%	<₽	84.2% (Nov-22)	2nd (Nov-22)	/	81%	85%	89%	88%	89%	89%	89%	90%	89%	90%	90%	90%	
	". Service Users admitted to a pyschiatric hospital between 9:00 and 21:00 hours that have received a gate-keeping assessment by the CRHT service prior to admission	National	Dec-22	95%				95.8% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	", service users admitted to a pyschiatric hospital who have not received a gate keeping assessment by the CHRHTS that have received a follow up assessment by the CRHTS within 24 hous of admission	National	Dec-22	100%				90.9% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Self harm	Rate of hospital admissions with any mention of intentional self-harm of children and young people (aged 10-24 years) per 1,000 population	National	2021/22	3.56	Annual ↓			3.95 (2021/22)	4th (2021/22)		2	2021/22 - 3.5	56	i I									