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Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board



Meeting Date	6th December 2018	Agenda Item	3d
Report Title	Quality and safety indicators for Mental Health and Learning Disabilities		
Report Author	Janet Williams, Head of Operations		
Report Sponsor	Hazel Powell, Nurse Director		
Presented by	Hazel Powell, Nurse Director		
Freedom of Information	Open		
Purpose of the Report	The Mental Health & LD Delivery Unit was tasked by the Health Board with developing a set of quality and safety indicators that would “tell a story” about the quality and safety of mental health and learning disabilities services.		
Key Issues	The proposed Quality& Safety indicators are attached at Appendix 1. It is intended that these will be introduced from 1 st April 2019 following some further work on data collection and the availability of national benchmarking data.		
Specific Action Required <i>(please ✓ one only)</i>	Information	Discussion	Assurance
Recommendations	Members are asked to: <ul style="list-style-type: none"> • Note the report 		

Quality and safety indicators for Mental Health and Learning Disabilities

1. SITUATION:

The Mental Health & LD Delivery Unit was tasked by the Health Board with developing a set of quality and safety indicators that would “tell a story” about the quality and safety of mental health and learning disabilities services.

2. BACKGROUND:

It was recognised that the range of quality and safety indicators usually reported for Acute Service Delivery Units was not entirely applicable to Mental Health & LD Services and that a more tailored set of indicators should be developed. The Delivery Unit’s Nurse Director has worked with the Delivery Unit’s Quality & Safety Committee to develop a set of indicators that are more relevant to Mental Health & LD Services and has consulted with the Executive Nurse Director on these.

3. ASSESSMENT:

The proposed Quality and Safety indicators are attached at Appendix 1. It is intended that these will be introduced from 1st April 2019 following some further work on data collection and the availability of national benchmarking data.

These have now been agreed by the unit’s Quality & Safety Committee.

4. RECOMMENDATIONS:

The Quality and Safety Committee are asked to note this report.

Governance and Assurance							
Link to corporate objectives <i>(please ✓)</i>	Promoting and enabling healthier communities		Delivering excellent patient outcomes, experience and access	Demonstrating value and sustainability	Securing a fully engaged skilled workforce	Embedding effective governance and partnerships	
			✓				
Link to Health and Care Standards <i>(please ✓)</i>	Staying Healthy	Safe Care	Effective Care	Dignified Care	Timely Care	Individual Care	Staff and Resources
		✓	✓	✓	✓	✓	
Quality, Safety and Patient Experience							
Quality and safety indicators will “tell a story” about the quality and safety of mental health and learning disabilities services.							
Financial Implications							
There are no financial implications.							
Legal Implications (including equality and diversity assessment)							
There are no legal implications.							
Staffing Implications							
There are no staffing implications.							
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015 - https://futuregenerations.wales/about-us/future-generations-act/)							
Quality and safety indicators will support the long-term performance of the services.							
Report History	No report history						
Appendices	Quality and safety indicators are at appendix 1.						

MENTAL HEALTH & LD PROPOSED QUALITY & SAFETY INDICATORS

Quality & Safety Indicator		Data Source
1.	No of patients detained under the MHA as %age of all admissions	Clinical Portal
2.	No of patients detained under MHA who abscond from ward	DATIX
3.	No of patients "sleeping out" due to lack of bed capacity in acute wards	Clinical Portal
4.	No of episodes where restraint is used or medication given under restraint	DATIX
5.	Incidents of violence and aggression against staff	DATIX
6.	Incidents of violence and aggression between patients	DATIX
7.	No of serious incidents recorded in Delivery Unit	DATIX
8.	No of patients subject to DOLS	Supervisory Board
9.	Percentage of days wards are locked by ward within each Locality	Localities
10.	No of POVAs recorded by Locality	DATIX/Safeguarding Lead
11.	No of incidents of falls in inpatient setting a. Number of falls recorded as serious incidents	DATIX
12.	Grade 3 or 4 pressure areas reported in inpatient setting	DATIX
13.	DTACS by service areas	Monthly DTOC Census
14.	Incidents of self- harm occurring in inpatient areas	DATIX
15.	Safer nurse staffing levels	Localities
16.	No of medication errors	DATIX
17.	Ligature risk assessments by ward	Localities
18.	Number of out of area placements	CHC Team
19.	Training compliance	ESR/Nursing Metrics
20.	ETOC compliance	ETOC system
21.	Percentage of patients who are provided with a signed copy of their care plan	PARIS/CTP Register
22.	Outstanding HIW actions	By exception
23.	Readmission within 7 days	WPAS