





Meeting Date	22 August 20	19	Agenda Item	5.1	
Report Title	Progress report on action plan following the Delivery Unit:				
	Intervention into Systems & Processes for the				
	Management of Serious Incidents				
Report Author	Lee Joseph / Cathy Dowling				
Report Sponsor	Gareth Howells, Director of Nursing & Patient Experience				
	For noting only				
Presented by	Lee Joseph / Cathy Dowling				
Freedom of	Open				
Information					
Purpose of the	The report provides an update on the work being carried				
Report	out to take forward the recommendations of the Delivery				
	Unit following their targeted intervention review.				
Key Issues	The committee was last updated in June 2019 on progress				
	of the plan where 6 actions remained open. Since the last				
	meeting progress of note has been made in relation to				
	outstanding action 10.2;				
	Library A. a. at 2040. The same at the high 100 life.				
	Update August 2019. The recently devised Quality and				
	Safety Assurance Framework was presented and				
	accepted by the Senior Leadership Team (SLT) on the 7				
	August. The final draft document is being presented to the				
	Executive Team week commencing 12 August. Detailed				
	within the Framework is the purpose and function of the QI				
	Hub. Subject to Executive approval, work on the				
	development of the Hub including full details of role,				
	function and business connectivity between Executive				
	Team and front line service delivery, will start immediately.				
Specific Action	Information	Discussion	Assurance	Approval	
Required			×		
(please choose one					
only)					
Recommendations	Members are	asked to:	1		
	Note the progress made against the action plan.				

## Progress report on action plan following the Delivery Unit: Intervention into Systems & Processes for the Management of Serious Incidents

- 1. INTRODUCTION
- 2. BACKGROUND
- 3. GOVERNANCE AND RISK ISSUES
- 4. FINANCIAL IMPLICATIONS
- 5. RECOMMENDATION

Governance and Assurance						
Link to	Supporting better health and wellbeing by actively empowering people to live well in resilient communities	promoting	and			
Enabling	Partnerships for Improving Health and Wellbeing					
Objectives (please choose)	Co-Production and Health Literacy					
(please crioose)	Digitally Enabled Health and Wellbeing					
	Deliver better care through excellent health and care service	s achieving	the			
	outcomes that matter most to people					
	Best Value Outcomes and High Quality Care					
	Partnerships for Care					
	Excellent Staff					
	Digitally Enabled Care					
	Outstanding Research, Innovation, Education and Learning					
Health and Car						
(please choose)	Staying Healthy					
	Safe Care	$\boxtimes$				
	Effective Care					
	Dignified Care					
	Timely Care					
	Individual Care					
	Staff and Resources					
Quality, Safety and Patient Experience						
The improvement action plan, which the Health Board has developed in						
response to the 11 recommendations made by the Delivery Unit, will have a						
positive impact on the quality and safety of care provided to our patients.						
Financial Implications						
No implications for the Committee to note.						
Legal Implications (including equality and diversity assessment)						
No implications for the Committee to note.						
Staffing Implications						
No implications for the Committee to note.						

Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)				
No implications for the Committee to note.				
Report History	Reported to the October Quality and Safety Committee			
Appendices	Appendix 1 – Delivery Unit Intervention Action Plan			