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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	28 January 2020	Agenda Item	4.2
Report Title	UPDATE ON COMMUNITY HEALTH COUNCIL REPORTS & RESPONSES		
Report Author	Catrin Evans, Strategy and Partnership Officer		
Report Sponsor	Joanne Abbott-Davies, Assistant Director of Strategy and Partnerships		
Presented by	Siân Harrop-Griffiths, Executive Director of Strategy		
Freedom of Information	Open		
Purpose of the Report	The purpose of this report is to update the Quality and Safety Committee on the Thematic and Monitoring reports received from the SB Community Health Council, their status and any responses made by the Health Board.		
Key Issues	To ensure that reports received from the Swansea Bay Community Health Council are received and processed within a timely manner and any recurring/urgent issues are highlighted and addressed as required.		
Specific Action Required <i>(please choose one only)</i>	Information	Discussion	Assurance
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
			Approval
			<input type="checkbox"/>
Recommendations	Members are asked to: <ul style="list-style-type: none"> Note the contents of the report. 		

UPDATE ON COMMUNITY HEALTH COUNCIL REPORTS & RESPONSES

1. INTRODUCTION

The process for receiving, managing and responding to monitoring and thematic reports received from the Swansea Bay Community Health Council was formalised in September 2019. Since this time a total of 12 reports have been received to date, as follows:

- 11 Monitoring Reports
- 1 Thematic Report

2. BACKGROUND

Attached at **Appendix 1** is a summary of the database where the Strategy Department records all the reports received from the Community Health Council, together with a summary of the issues raised, supporting information and the responses received from different parts of the Health Board.

The Committee will note that a number of responses are awaited. This is due to the Christmas and New Year period with staff being on leave. We however continue to seek responses from the individual Units.

3. GOVERNANCE AND RISK ISSUES

There are no governance or risk issues associated with this report.

4. FINANCIAL IMPLICATIONS

There are no financial implications associated with this report.

5. RECOMMENDATION

Members of the Quality and Safety Committee area asked to:

- **NOTE** the thematic and monitoring reports received from the SB Community Health Council and the responses prepared by the relevant Delivery Units within the Health Board.

Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input checked="" type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
Quality, Safety and Patient Experience		
<p>Reports provided by the Community Health Council identify issues that require improvement as well as commenting on positive experiences they found. Addressing these issues in turn improves the quality, safety and patient experience of individuals in our care.</p>		
Financial Implications		
N/A		
Legal Implications (including equality and diversity assessment)		
N/A		
Staffing Implications		
N/A.		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
The CHC reports can address all 5 ways of working depending on their topic / issues found.		
Report History	This is a further report to improve the assurance to the Quality and Safety Committee and therefore the Health Board that the issues raised by the Community Health Council through their monitoring and thematic reports are being addressed appropriately and in a timely manner.	
Appendices	Appendix 1 - Log of issues raised within thematic and monitoring reports and subsequent responses received from the Health Board.	