Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
								Resp	onding to	COVID-19						•					
Deliver vaccination for priority groups 1-4 to reduce COVID-19 prevalence in the most vulnerable groups, fully vaccinating 200,000 people by Q2	vaccination centres (MVCs), and scope				3 centres operational					3 centres operational, with local vaccine centres scoped					3 centres operational, with local vaccine centres scoped					3 centres operational, with local vaccine centres scoped	
	Using the Primary Care COVID Immunisation Scheme, deliver vaccination of priority groups through General Practice, clusters, and				Deployment of vaccine via General Practice and Community Pharmacies					Expressions of interest returned for booster deployment					Expressions of interest returned for booster deployment					Expressions of interest returned for booster deployment	
	community pharmacy. Deploy a mobile vaccination unit ('immbulance') to target hard-to-reach groups. Identify individuals within priority cohorts				Mobile vaccination unit deployed as part of vaccine equity plan All eligible adults offered a	Keith Reid				Mobile vaccination unit deplo	Red				Mobile vaccination unit deployed as part of vaccine equity plan All eligible adults offered a	Keith Reid				Mobile vaccination unit deployed as part of vaccine equity plan All eligible adults offered a	Keith Reid
	outlined by the UK's Joint Committee on Vaccination and Immunisation (JCVI), and offer vaccination to all individuals by appointment, through the Welsh Immunisation System.				first dose					7. Siguio dallo 315/50 a 1.					booster vaccine.					booster vaccine.	
Fully vaccinate the entire adult population, fully vaccinating over 300,000 people by Q4.	Offer vaccination, by appointment,				All eligible adults offered a first dose					Eligible adults for booster va	d										
oct.	Oyston.							Urgen	t and Emer	gency Care	•						•				
Improve quality of care and outcomes for acutely unwell patients through rapid access to medical assessment, investigation, diagnostics, treatment and if appropriate admission to hospital;	Morriston to provide a single service with single point of access for ED referral into				Develop critical path for acute medical services redesign. Agree use of Enfys and					Move GP Out Of Hours Sign off Organisation Change Policy					AMU Nursing and Support Model Commence staff consultation and evaluation					Acute Hub go-live	
	Development of an AEC service model at Morriston -within the overarching Medical Short Stay Unit (MeSSU)				Tawe wards External engagement with CHC.					Commence staff consultation and evaluation Commence critical recruitment	_				Capital works AGPU move to Morriston	_					
	Acute physician led AMAU at Morriston integrated with community teams and care pathways based on single ambulatory model Centralised acute medical admissions				Tender and contract for estates work	Deb Lewis				rectainent	(ate Hannam					ćate Hannam					(ate Hannam
	with single specialties for older people, gastroenterology respiratory and cardiology on Morriston site Development of 7-day working of																				
	therapy and clinical support services (also including Local Authority TBC) Standardised hot clinics linked to Consultant Connect around medical and elderly care five days per week	ı													_					_	
Implement an integrated Medicine for Older People pathway across SBU to - Support Older people to live well in the community	Establish Cluster based Virtual Wards				External engagement with CHC. Development of e-risk stratification tool.					Approve clinical model and SOP for Acute Frailty, and Inpatient Rehabilitation					Bed base analysis, and staff gap analysis. Clinical engagement with staff. Virtual Ward recruitment.					Virtual Ward go-live Transfer of inpatient rehab Organisation Change Policy	
	Establsih Emergency Frailty Unit (EFU) based on Older Peoples Assessment Service (OPAS) Model in ED Establish Acute Frailty Unit (AFU) based in the Medical Assesment Unit at				Straincator too.	Brian Ow				recruitment. Approve orthogeriatric business case	Brian Owens				Virtual Ward digital solution. Virtual Ward training. Inpatient rehab.	Brian Owens	5				Brian Owens
	Morriston Hospital Based on iCOP model. Re-configure bed based rehabilitation services across					ens									_					_	
Increased Hospital to Home capacity and	NPTH/Singleton/Gorseinon hospitals											-	-	+	-				+	_	
expanded intermediate care model	and expanded intermediate care model									Develop II 15 "				\perp	0					OFFICE A STATE OF THE STATE OF	
Alleviating unintended variation and inequalities in the provision of whole system Heart Failure pathway.	Investment to SUSTAIN current service changes in Heart Failure services					Carey				Develop Heart Failure PROMs indicators Review and refresh the use of PROMs within Heart Failure service. Link with ABUHB on use of PROMs in Heart Failure	Carey				Support Step Up Step Down model to patients with highest risk of admission. Re-design process for routine assessments within Primary Care for 2022/23. Concentrated approach to risk assessment for all referrals	Carey				95% of patients receive an urgent / routine specialist assessment within 2 / 6 weeks 30% reduction in acute admissions before specialist review 100% of patients seen within 1 week after diagnosis for education and start of treatment 100% of patients seen within 2 weeks of discharge from hospital 100% of urgent patients referred into Community Nursing Team are seen	ו
						Carey Edwards					1 8					Carey Edwards				hospital 100% of urgent patients referred into Community	; /

Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
	Investment to ENHANCE HF Service with Value Based HealthCare approach						3													Halve the average length of stay (LoS) for patients admitted with Heart Failure (primary diagnosis). SBuHB Baseline Average = 17 days, National HF Audit (England) Average = 9 Reduce bed occupancy by 1% of all in-patient beds, delivered through early access to diagnosis and specialist team and early supportive discharge.	
prove the outcomes for COPD patients	Investmentment in COPD ESD			+	Critical recruitment			+	+	Work with WAST to accept					Work with WAST to accept			-		Reduce NOP GP referrals by	
nd reduce the impact of COPD patients n the front door through a whole system athway approach.					Extension into admission avoidance with ED and AGPU	Rhian				admission avoidance referrals. Support Virtual Wards with COPD care.	Alison L				admission avoidance referrals. Support Virtual Wards with COPD care.	Alison				at least 20%	Alison
	Development of integrated working, collaboration and co-production between COPD ESD Team, PCC and WAST to provide seamless care and support patients in a community setting.					Finn				GGI B care.	ewis				Re-establish Clinical Redesign Group	_ewis					ewis
mplement pathway for Type 2 patients	Roll-out of the Diabetes Enhanced									Develop resource model for										20% reduction in follow up	
iving with Diabetes	Service									options appraisal Develop business in line with NICE guidance										Outpatient appointments and emergency admissions 35% reduction in Hospital DNAs Waiting times - for all	
	Development of Diabetes Community Model Business Case - Investment required									Link with ABUHB for overview of community model (including staffing, and benefits)										measures - zero weeks 30% improvement to Target value for all National Diabetes Audit -Care Processes	
Improved access to multi-professional support for patients with diabetes	Provide dedicated Psychological Support for adults and young people					Steven Ba					Steven B					Steven B				10% reduction in DKA admission rates (pilot undertaken in Wrexham saw a 45% reduction in DKA admissions over 5 years.	Steven B
	Dedicated dietetic support for young adult clinics					ai:					a a					ä				Compliance with 2017/ 18 Welsh Government	Į Š
Diabetes Structured Education/ Improved Self Management				+									1							Transition Standards Increased patient self- management and activation	
	Type 1 DAFNE education - centrally co- ordinated																			Increased patient self- management and activation Offer structured education programme within 6-12	
Diabetes - Commulcation and information sharing	Improved access to patient records																			months of diagnosis Providing care with an integrated approach -	
Deliver improved outcomes for stroke patients;	Investment to create Hyper Acute Stroke Unit					Tal An					Tal An					Tal An				reducing the risk to patients 100% stroke patients seen within 72hrs & deliver national standards	Tal An
A Hyper Acute Stroke Service compliant with national standards						B.					ä					ä					m
Advise and evidence to reduce referred	Implement a structured advice guidenes				Implement Consultant			Pla	inned Care F	Recovery Mandate use of Consultant					Estand up a of Consultant		1	1	ı	Reduce NOP GP referrals by	
Advice and guidance to reduce referral demand and face to face attendances where appropriate	Implement a structured advice, guidance and triage service offered in the top 10 high demand specialties, offering a consistent service for 4 hours daily Monday – Friday				Implement Consultant Connect in priority specialties. Implement Consultant Connect in specialty pathway areas, and	Ω				Connect for urgent advice in acute areas	Ω				Extend use of Consultant Connect and WCCG to all services, and national pathways.	Ω				at least 20%	Ω
	Roll-out Consultant Connect to operate in the top 10 specialties (June 2021) and in all other specialties by September 2021				additional services to support priority specialties	raige Wilso					raige Wilso					raige Wilso					raige Wilso
	Review Follow Ups in the top 10 high waiting specialties between primary and secondary care and develop a plan with greater appropriate primary care follow				Validation of Follow Up waits in priority specialties	ä				Validation of Follow Up waits in all specialties	ă				Validation of Follow Up waits in all specialties	ă				Reduce F/U waiting over 100% and total number of F/U by 55% (March 2019) baseline by March 22.	ä
Focus on improving position on elective orthopaedics through bridging solutions and transfer of service to NPT	Increase the use of the current theatres to six day working				Complete gateway interviews for strategic outline case with Welsh Government					Develop workforce models. Commence procurement process within single award framework.										Eradication of >2 year waits in T&O (Sept 2021) Reduce >1 year waits from x000 (TBC) to i.e. 50% in	
	Transfer Orthopaedic capacity to Bridgend to increase theatre capacity 1x theatre				Agree interim modular solution for Neath Port Talbot Hospital															T&O (Feb 2022)	
	Introduce consultant anaesthetist role, 5 days p/wk, to support the transfer of ASA 3 Cases																				
	Capital development of 2 additional theatres at NPTH agreed with Welsh Government.					Jan Woi					Jan Woi]	Jan Woi					Jan Woi



Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
	Review and plan to increase centralisation of elective services at Singleton hospital and to increase use o					ing		- ang	July		g					g					ing
	the current surplus beds and theatre capacity to transfer certain surgical elective capacity from Morriston Hospita																				
s on increasing the centralisation of	Review and plan will be completed in			+					+											Secure operating capacity	-
e services at Singleton Hospital	April 2021 to increase use of the current surplus beds and theatre capacity for April 2021 to transfer certain surgical elective capacity from Morriston Hospital.																			for surgical specialties and create bed capacity at Morriston	
nising use of Independent Sector	Commission additional private sector capacity in a range of surgical specialties but in particular ophthalmology and orthopaedics to reduce current waiting list				Ophthalmology out-sourcing contract rolled over Out-source Ophthalmology to Parkway Implement facility-only contracts with Sancta Maria and St Josephs Out-source MRIs to Sancta Maria In-sourcing of Endoscopy Agree in-sourcing of Gastroenterology Develop contract for in-sourcing of Gastroenterology Our-source hand, and gynae, surgery in Sancta Maria	Craige Wilson				Ophthalmology out-sourcing contract rolled over Implement facility-only contracts with Sancta Maria and St Josephs Out-source MRIs to Sancta Maria In-sourcing of Endoscopy Agree in-sourcing of Gastroenterology Develop contract for in-sourcing of Gastroenterology Out-source hand, and gynae, surgery in Sancta Maria Implement facility only contract with Parkway for Oral Maxillo Facial Surgery	Cralge Wilson				Ophthalmology out-sourcing contract rolled over Implement facility-only contracts with Sancta Maria and St Josephs Out-source MRIs to Sancta Maria In-sourcing of Endoscopy Agree in-sourcing of Gastroenterology Develop contract for in-sourcing of Gastroenterology Out-source hand, and gynae, surgery in Sancta Maria Implement facility only contract with Parkway for Oral Maxillo Facial Surgery	Cralge Wilson				Contribute to maintaining waiting IP/DC to under 24,000	Craige Wilson
										Full outsourcing arrangements in place for orthopaedics, spinal, plastic surgery and general surgery					Full outsourcing arrangements in place for orthopaedics, spinal, plastic surgery and general surgery						
mising access to diagnostics service	Implement the radiology recovery plan including a blended approach of sustainable solutions (workforce to enable extended day working and 7 day working) and non recurrent solutions (mobile, WLI), private sector) and working with the national programme.				Demand and capacity modelling Workforce modelling					Recovery plans and performance indicators.					Implementation of recovery plans and performance management.					Reduce >8wk waits by March 2022	
	Implement the endoscopy recovery plan including the increase of efficiency of service, numbers of sessions activity and non recurrent solutions (in sourcing, WLI) and working with national NEP.					David Rob					David Rob					David Rob					David Rob
	Improve access to cardiac investigations in line with recovery plan Improve access neuro and respiratory	S				erts					erts					erts					erts
	phys investigations Undertake a review of diagnostic access to primary care practitioners and develop a plan to enable better prevention and	p																			
	early intervention with urgent conditions treated							Improving	Cancer and	d Palliative Care											
iew, Sustain and Expand Treatment acity for Cancer Services in order to rove access to treatments and service the will improve clinical outcomes and ent experience for the population ed by the SWWCC.	Complete Implementation of hypo fractionation RT treatments for: Breast s and Pancreas									Develop prostate hypofractionation RT case, submit to Health Board for agreement to investment. Implement prostate case, including recruitment to posts					Implement prostate case, including recruitment to posts					Increased homecare delivery (100 SACT slots); Provide an additional 34 clinics per week; Improve medicines optimisation and clinical care; Maximise the use of homecare medicines	/
	Submit business case for Health board investment for hypo fractionation RT treatments for Prostate, Establishing cash releasing or efficiency benefits to support the case.																			delivery services.	
	Progress plan for Lung (SABR) RT with WHSSC									Develop and submit business case in line with timescales advised by WHSCC					Secure approval from WHSSC Management Group to commission SABR service						
										Implement SABR service in SWWCC Secure approval from WHSSC Management Group to commission SABR service Undergo RT quality assurance process, providing case studies and appropriate paperwork to					Undergo RT quality assurance process, providing case studies and appropriate paperwork to WHSSC						
	Increasing and Sustaining Systemic Ant Cancer Therapy (SACT) Treatment Capacity	1								WHSSC Progress SACT Phase 1 Homecare expansion business case - for submission to Health Board for investment approval Implement SACT phase 1 case, subject to										Implement SACT phase 1 case, subject to Management Board approval	



Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
	Cancer Centre (SWWCC) - To include review of oncology medical staffing, Macmillan funded workforce and Clinica Nurse Specialist (CNS) workforce for al tumour sites.								ССР											Risk to service delivery mitigated; Gap in establishment identified; Business case for increase to budgeted establishment submitted	
	Review and Improve current Acute Oncology Services (AOS)- deliver 7 day service running out of Morriston Hospita	1								Develop case for AOS expansion, lightfoot to support with modelling Progress AOS expansion business case - for submission to Health Board for investment approval Implement case for AOS expansion, recruit to posts as per business case (subject to Management Board aoproval)											
Improve Care of patients through effective planning, earlier diagnosis and prehab	Develop Regional Transformation Programme & Implementation plan for South West Wales Cancer Centre (SWWCC)					Richard Evans				Establish Regional Group under ARCH governance, confirm TOR and programme scope Undertake demand and capacity analysis to establish baseline for oncology activities delivered in the SWWCC to support informing the development of the revised PBC, in addition to providing visibility of baseline levels for commissioning colleagues to ref Establish workstreams (SACT, RT, IP/AOS/ OP)	Richard Evans				Define vision for each service component and develop service model in line with this Develop detailed proposals for Year 1 investments – for submission to Health Board's IMTP Plan in line with process	Richard Evans				Complete PBC for sign off by SWWCC Regional Group and approval through ARCH governance route	Richard Evans
	Improve the colorectal optimum pathway	7				_				initiate first workstream Pilot Faecal calprotectin (FCP) testing in Neath cluster Develop and submit FCP and FIT business cases to											
	Expansion of Rapid Diagnostics Centre (RDC) WHSSC Business Case for structure for									Health Board for approval Complete Funding bid draft for submission to moon dance Establish clinical pathways workstreams - agree scope and membership. Commence development of detailed project plan and reporting in line with Moondance charitable funding requirements Agree RDC clinical pathways with clinical leads- colorectal, head & neck, biopsy and MUO. Draft business case for 2 year pilot, submit to Health Board Business Case Assurance Group for oversight and comments Finalise fully costed case to implement x 4 RDC clinical pathways, submit to Moondance for release of funding Develop and submit					Draft business case for 2 year pilot, submit to Health Board Business Case Assurance Group for oversight and comments Finalise fully costed case to implement x 4 RDC clinical pathways, submit to Moondance for release of funding					Charitable Funding approved and received from 'Moondance'; Capacity increase of RDC sessions by 50%.	
	Lymphoma service									business case in line with timescales advised by WHSCC										business case in line with timescales advised by WHSCC	
Plan, secure and deliver well-coordinated 24/7 palliative and end of life care in line with published standards										Submit paper to exec for funding of additional expansion of Ty Olwen capacity - Q2 Implement agreed proposals for specialist palliative care at front door and aligned to virtual wards - recruit to posts as per business case SPC Front door service fully operational Progress case for EOLC expansion of Ty Olwen beds					Implement agreed proposals for specialist palliative care at front door and aligned to virtual wards - recruit to posts as per business case					SPC Front door service fully operational	



Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
Develop a sustainable Neonatal Service, Neonatal care will be commissioned to meet the local and national population needs of Wales in line with the Bristish Association of Perinatal Medicine (BAPM) 3rd Edition Increase income Deliver 70% occupancy of cot capacity in order to become compliant with BAPM standards, together with increasing income opportunities	Implementation of a 24 hour transport model beyond the 6 months interim period with demonstrably governance arrangements, A 'Neonatal Flow' paper (covering capacity and workforce) has been completed and recommends that the HB commission 2 extra HD cots at									Continue to deliver 24 hour transport model (increased from 12 hours since January 2021) and demonstrate effective governance processes across the 3 South Wales Centres Recruit appropriate level of workforce to meet BAPM standards require Medical and nursing support					Undertake a workforce review, benchmarking against national standards/other organisations in order to review specialist nurse establishment to ensure support in line with national standards					Undertake a workforce review, benchmarking against national standards/other organisations in order to review specialist nurse establishment to ensure support in line with national standards	
Deliver improvements to Urgent & Emergency Care for Children & Young People in fit for purpose accommodation	Refurbish and reconfigure paediatric footprint to create a single point of access, and refurbis hment of paediatric wards with additional capacity for surgical activity (including dental) and dedicated space for adolescents.									Childrens emergency unit, PAU and short stay area Refurbishment of paediatric wards, Morriston Hospital (hosted by NPTSSG) Development of an appropriate adolescent facility Development of paediatric surgical day surgery area including repatriation of paediatric dental service from Backwards feelible.					Refurbishment of paediatric wards, Morriston Hospital (hosted by NPTSSG) Development of an appropriate adolescent facility Development of paediatric surgical day surgery area including repatriation of paediatric dental service from Parkway facility						
Improvements to Regional & Commissioned Services by delivering a patient and victim centred sexual assault service with health needs as the key priority, to provide the best outcomes for victims of sexual violence, to be achieved through a health-led programme, with the health Board working in partnership with policing and local authorities. The aim is for the majority of children to be seen and examined during the day and, as a minimum, to offer a paediatric assessment within 24 hours of referral Also to work in partnership with local authorities to transform complex care pathways										from Parkwav facility Implementation of the Delivery Plan for Children & Young People's Emotional & Mental Health Delivery Plan Develop and implement a fit for purpose Continuing Healthcare pathway with robust governance Agree multi-agency pathway Agree and communicate work programme for the remainder of 2021/22 Agree governance and set- up of work streams Development of service specification for CAMHS to ensure good alignment with other SBUHB services including Children Services										Implementation of the Delivery Plan for Children & Young People's Emotional & Mental Health Delivery Plan	
	Participate in the Transforming Complex Care Programme and deliver actions as agreed Implementation of the Delivery Plan for Children & Young People's Emotional & Mental Health Delivery Plan					Christine				and Unscheduled Care Work with the SARC Project Board to agree Paediatric Model.	Christine					Christine					Christine
Deliiver sustainable workforce plans for Paediatric Services	Undertake a workforce review, benchmarking against national standards/other organisations in order to review specialist nurse establishment to ensure support in line with national standards					∍ Williams					y Williams					₃ Williams					∍ Williams
Improve access waiting times to Neuro Developmental service	Continuously review demand & capacity for the ND Service to develop a sustainable service model and improve performance. Secure funding in order to increase caapcity to meet demand and clear backlog									Continuously review demand & capacity for the ND Service to develop a sustainable service model and improve performance. Secure funding in order to increase capacity to meet demand and clear backlog											
Expand paediatric psychology support	Deliver increased psychology support for children & young people across a wider range of specialties.									Deliver increased psychology support for children & young people across a wider range of specialties.					Deliver increased psychology support for children & young people across a wider range of specialties.					Deliver increased psychology support for children & young people across a wider range of specialties.	
Development of paediatric safeguarding services across the health board	Successfully appoint Named Dr role which is currently vacant Integrate safeguarding within service review job plans to allow dedicated time to support									Successfully appoint Named Dr role which is currently vacant. Integrate safeguarding within service review job plans to allow dedicated time to support					Successfully appoint Named Dr role which is currently vacant. Integrate safeguarding within service review job plans to allow dedicated time to support					Successfully appoint Named Dr role which is currently vacant. Integrate safeguarding within service review job plans to allow dedicated time to support	
Develop sustainable workforce plans for maternity staff	Effective recruitment strategy to be rolled out to ensure the service compliance with Birth Rate + and RCOG Standards									Midwifery Workforce Gap analysis - paper to vacancy control group Workforce Planning Group to be convened in response to streamlining midwifery students Maintain RCOG Standards - monitor staffing via WG performance board					Workforce Planning Group to be convened in response to streamlining midwifery students Maintain RCOG Standards - monitor staffing via WG performance board						



Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
Safe & Sustainable maternity services	Implement a central monitoring system to safely monitor the babies wellbeing in labour, and an antenatal surveillance of fetal growth and wellbeing									Implement a central monitoring system to safely monitor the babies wellbeing in labour, and an antenatal surveillance of fetal growth and wellbeing Implement a central monitoring system to safely monitor the babies wellbeing					Implement a central monitoring system to safely monitor the babies wellbeing in labour					Implement a central monitoring system to safely monitor the babies wellbeing in labour, and an antenatal surveillance of fetal growth and wellbeing	
Improve outcomes for mothers and babies	increased support for breastfeeding and additional and/or specific needs are proactively identified with robust referral to specialist services including Perinatal Mental Health									in labour Increased support for breastfeeding and additional and/or specific needs are proactively identified with robust referral to specialist services including Perinatal Mental Health To appoint a FT Perinatal mental health midwife					To appoint a FT Perinatal mental health midwife					Increased support for breastfeeding and additional and/or specific needs are proactively identified with robust referral to specialist services including Perinatal Mental Health	
							Improvi	ng Primary.	, Commun	ity and Therapy services											
Define the shared vision of a SBUHB	Produce SBUHB Clusters Development				Pilot communication					Pilot communication										Expand MDT in Clusters	
primary care led health system, describing how we will transform the system to benefi our patients	It informed by x8 Cluster Annual Plans/ Health Board Annual Plan alignment review taking place in Q1.				engagement in some Clusters. Expand MDT in clusters.					engagement in some Clusters. Expand MDT in clusters. Social Referral/Community Engagement Audiology – community-											
	Continue to develop MDT approach – including involvement of Dental Services.									based service Lymphoedema – education and treatment Community-based echocardiogram Community-based Sleep Apnoea											
	Contribute to the national review of Primary Care Model Wales 21/22 and lead on local delivery of the revised model.					Bri				Virtual Ward (risk stratification) Scheduling system for community nursing Sexual Health Mobilisation IRIS – support for domestic violence and abuse victims	Bri					Bri					Bri
Delivery of dedicated Cluster based services for the elderly, gastroenterology, respiratory, diabetes and cardiology.	Deliver Whole System Cluster Transformation Programme 21/22					in Owens				Community Phlebotomy Oral Health in Care Homes Speech & Language Therapy Physio – First Contact Practitioner	in Owens				Social Referral/Community Engagement Audiology – community- based service Lymphoedema – education and treatment Community-based echocardiogram Community-based Sleep Apnoea Virtual Ward (risk stratification) Scheduling system for community nursing Sexual Health Mobilisation IRIS – support for domestic violence and abuse victims Community Phlebotomy Oral Health in Care Homes Speech & Language Therapy Physio – First Contact Practitioner	in Owens				Social Referral/Community Engagement Audiology – community- based service Lymphoedema – education and treatment Community-based echocardiogram Community-based Sleep Apnoea Virtual Ward (risk stratification) Scheduling system for community nursing Sexual Health Mobilisation IRIS – support for domestic violence and abuse victims Community Phlebotomy Oral Health in Care Homes Speech & Language Therapy Physio – First Contact Practitioner	in Owens
Scope expansion and develop business	Provide a 24hrs MH and LD liaison		_	_			Improving	Mental Hea	ilth and Le	arning Disabilities servic	es		T	T	1 1		1		1		
case for psychiatric and learning disability liaison at acute hospital sites, including substances misuse liaison. Finalising the expansion of CHC										Further work with Community					Further work with Community						
commissioning team for MH and LD services	by the Service Group following external reviews of the CHC processes.									and Primary Care Service Group regarding pooling contracting lead posts					and Primary Care Service Group regarding pooling contracting lead posts						
Commissioning of Perinatal Mental Health Mother and Baby Unit Redesign of current LD Model of care	West Glamorgan Complex care Review																			Development of the future	
covering specialist inpatient services and the expansion of community Learning disability community provision.	commissioning Group with the three Health Boards, SBUHB, CVUHB and CTMUHB to ensures consistency of approach and approval from all areas														Canadage for his 12					model of service	
Scoping and redesign of the Older People Mental Health Inpatient across the Service Group						David Roberts					David Roberts				Consideration by HB of feedback from engagement Following meeting with HB Strategy Dept further meeting to be established with both LA's and the community Health Council	David Roberts					David Roberts

oal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
Mental Inpatient provision business		7401	inay	Cun	Q i illiloctorioc		oui	rug	ООР	Q2 millootonoo		-	1101	-	Following meeting with HB		Jun	1.02	1	Centralised inpatient model	
	case and complete the public														Strategy Dept to arrange					of service within a purposed	
	engagement of the proposed provision														meeting with CHC to discuss				1	built environment meeting	
	of service														the required Public					the needs of the patient population for the Health	
															engagement					Board area	
tinue with the development of the	Continue to develop and engagement														Agreement of multiagency					Board area	
ms under the Mental health	this projects with Local Authority and the														operational policy CLDTs.						
forming Mental Health Services	third sector partners														Planned repatriation of				1		
amme.															patients 3 & 4 from out of						
															area placements Improved access to						
															psychological therapies.				1		
															Utilise the WG MHSIF's to						
															increase the therapy						
															resource within the current						
															service Expansion of the MH links				1		
															workers within the GP						
															Clusters.				1		
															Expansion of the Eating						
			_				Improvin	a Quality a	and Safaturt	hrough the five prioritie	•				Disorder services.						
DE PREVENTION	Education of all quallable staff agrees		_	_	Undertake Communication		IIIIpi oviii	y wuanty a	illu Salety t	Define governance	•				Define governonce		<u> </u>				
E PREVENTION	Education of all available staff across the HB in recognising and managing				campaign to promote					structures to support the					Define governance structures to support the						
	suicide and self-harm.				awareness of quality					quality priority					quality priority				1		
	Continue to support and work with				priority.Confirmation of					Identification of baseline					Identification of baseline				1		
	Swansea NPT Multi Agency Group and				resource					data					data			1			
	other stakeholders across the HB in				Advertisement and					Development of					Development of			1			
	relation to obtaining a baseline assessment of suicide cases and map				recruitment					communication and training plan to support achieving the					communication and training plan to support achieving the			1			
	against national trends.									priority					priority			1			
	Create and recruit Registered									Recruitment of key					Recruitment of key			1			
	Professional post 1x8C to lead and									personnel to support delivery					personnel to support delivery			1			
	develop/support the service.																	1			
	OH and Wellbeing support for staff with anxiety/depression - to prevent																	1			
	escalation in risk of suicide.																				
	Remove ligature risks across all HBs																				
FION DDEVENTION AND	premises.				0 6 6										D.f.					A - b 1 11	
CTION PREVENTION AND TROL	Review and implement reduction targets for primary and secondary care in line				Confirmation of resources Development of Band 6 job										Define governance structures to support the					Achieve compliance with staff training	
NOL	with best performing organisations,				description										quality priority				1	Recruitment of key	
	requires benchmarking: primary care				Advertisement and										Development of a ward to					personnel to support delivery	
	across Wales; secondary care across				recruitment to post										board dashboard to enable						
	the UK.														oversight of key indicators						
	Undertake HB rollout of Medicine							_		-					and enable early intervention			+		- 1	
	Management – Electronic Prescribing														Drive improvements in prudent antimicrobial						
	and Administration system.														prescribing						
	Reduce antibiotic and antimicrobial														ľ						
	usage and improve quality of prescribing	3																			
	in terms of compliance to guidelines,																				
	review of antibiotics, documentation and timely transfer of IV to Oral prescribed																				
	medications.																				
OF LIFE CARE	Review findings of National audits				Review EOLC Group terms					Establishment of					Review quality of care at					SIGNAL adapted in all	
	(NACEL) Build in feedback mechanism from HB				of reference to reflect quality					governance structures to					End of Life Map Provision of End of Life					clinical areas All patients to be recognised	
	mortality Reviews				priority Identification of GP					support the quality priority Participation in the National					care within District Nursing					and receive EOLC	
	mortality reviews				representative within EOLC					End of Life care Audit					services					throughout the HB (aim of	
					Board					Review quality of care at					Development of training plan					100% by Q4)	
	Ensure training in recognition and				Identification of clinician in					End of Life					to support achieving the					1	
	management of patients approaching				each service group to review					Map Provision of End of Life					priority						
	EOLC from 1yr down.				notes Completion of notes review	Ō				care within District Nursing services	Ō				Recruit EOLC Clinical Specialist	Q.					Q
					Ensure that Signal system	nist				Development of training plan	nist.				Ensure training in	ırist					nisi 1
					records patients in last days	ine i				to support achieving the	ine i				recognition and	ine					line
	Effective EOLC Board to evaluate				of life	≦				priority	≦				management of patients	≦		1	1	1 1	≦
	progress and evidence / recommend				Identification of Informatics	an an				Recruit EOLC Clinical	ian				approaching EOLC from 1yr	lian		1		[lian
	changes in practice.				Lead to support with data	ns				Specialist	ns				down. Ensure training in	ns					ns
					processing Confirmation of resource					Ensure training in recognition and					recognition and management of patients						
					Development of job					management of patients					approaching EOLC from 1yr			1			
	Develop the use of digital technology to				description					approaching EOLC from 1yr		<u> </u>	 		down.			+	+	 	
	map compliance and notification of									down. Ensure training in								1		[
	patients who require or receiving EOLC									recognition and								1		[
										management of patients approaching EOLC from 1yr								1		[
										down.								1		[
2	Increase number of notice to being				Review Terms of Reference										Development of training also			+	1	Aim all patients (1000/	
S	Increase number of patients being properly recognised, assessed and				for RADAR Group and					Development of training plan to support achieving the					Development of training plan to support achieving the			1		Aim all patients (100% compliance) are reviewed	
	treated for Sepsis - over the course of				overarching reporting					priority					priority					against SEPSIS criteria.	
	the year.				structure to incorporate					Recruitment of key					Recruitment of key					James 221 Sie Sillona.	
	Improve compliance with education of				existing work in to increase					personnel to support delivery					personnel to support delivery					Sepsis assessments are	
	patient-facing MDT staff in the				recognition and treatment of					·					"					embedded across the HB	
	recognition of patients at risk of Sepsis				sepsis across the health													1		and Sepsis Team	
	and acute deterioration. Develop a Health Board wide				board													1		established.	
	standardised teaching programme.				Nominated representative from each Service Group to													1		[
	Ensure Sepsis compliance is captured				attend RADAR Group										1			1		1	
	across the HB to benchmark on a				Agreement of service group													1		[
	national basis				reporting templates										<u> </u>				1		
	Establish a dedicated SEPSIS TEAM. Identify sepsis champions for wards.				Confirmation of resource													1		[
	Establish baseline of quality				Terms of reference for					Development of training plan		—	 		Development of training plan			+	+	10% Annual reduction in	
PREVENTION										r ciopinionii ui uaniniy piani					possiopinoni of training pidil						



Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
·ui	Establish HB Strategic Falls Group with oversight across entire HB, including Primary, Community and Secondary Care. Widen scope of current review to includ community, WAST and secondary care	e	May	Juli	structure to incorporate existing work in reducing inpatient falls and fractured NOF Initial meeting of overarching group		Jui	Aug	ОЕР	priority Recruitment of key personnel to support delivery Establish HB Strategic Falls Group with oversight across entire HB, including Primary,	Loud	Oct	NOV	Dec	priority Recruitment of key personnel to support delivery Establish HB Strategic Falls Group with oversight across entire HB, including Primary,	Loud	Jan	I GD	Mai	Q+ milestones	Loud
	, ,				Establishment of sub-group structures Confirmation of resource					Community and Secondary Care. Widen scope of current review to include community, WAST and secondary care.					Community and Secondary Care. Widen scope of current review to include community, WAST and secondary care.						
										Awareness campaign for National Falls Week					Awareness campaign for National Falls Week Reduced mortality esp. Frail and older population						
								ı	Population I	Health					una order population						
normalise tobacco use at all sites	Establish cross-service group implementation of Smokefree regulations																			Zero Tobacco use on SBUHB sites Declining smoking rates for those who've received in- patient care Decline in smoking rates in	
althy weight	Develop terms of reference for weight management group					⊼ei f					X e.					Xe.				staff Halt in rise of obesity rates in first instance Reduction of variance in obesity rates between highest and lowest	Σe.
ubstance misuse	Agree at APB to implement a commission approach to develop					# Reid					# Reid					Ħ Reid				deprivation deciles Substance misuse is seen as a Public Health issue	th Reid
	insights and formulate an action plan Develop a terms of reference for the 'Regional Drugs Commission'																			Use of illicit drugs decreases across the Region Alcohol consumption decreases across the Region	
																				Alcohol related harms decrease across the Region	
								Work	force and L	.eadership											
ealth & Wellbeing. upport staff to be resilient, well and in ork post Covid, by ensuring there are a ange of responsive and targeted terventions which aid restoration and accovery	Develop Post-Covid Staff Health & Wellbeing Strategy				Consult with staff-side to inform the strategy development Develop Communication Plan to include social media Undertake assessment of										Develop the Staff Wellbeing service to support rapid access for staff with Covid related health impacts						
	Roll out TRIM to priority areas, including critical care, theatres & ED				training needs of wider Wellbeing clinicians in screening for trauma Undertake neuro-diversity training for wider clinical team and Occupational Health Nurses.																
	Establish Occupational Health staff support for Post Covid Syndrome – Lor Covid Pathway	g			Undertake Mental Health at work and managing suicide disclosures with Occupational Health Nurses																
					Develop protocols to inform/support line- managers when dealing with suicidal disclosures from their staff Liaise with wider Clinical Psychology Service and																
	Rapid access service for staff with Cov				local third sector to ensure bereavement needs of staff are met Develop Post Covid Staff																
	related health impacts, including menta health, trauma & bereavement				Wellbeing Comms Plan including social media Engage with staff who cycle to inform charitable funds bid for location of cycle storage across the Health Board																
										<u> </u>											
orkforce Efficiencies	Review of bank/Agency booking proces	s			Deliver joint Wellbeing/Occupational Health guidance for																
orkforce Efficiencies pporting service leaders and clinicians achieve workforce efficiencies through introduction and improvement of rkforce information & data.	Review of bank/Agency booking proces & introduce revised management controls to standardise bank/Agency usage	s			Deliver joint Wellbeing/Occupational																

Goal	Method	Apr	May	Jun	Q1 milestones	Lead	Jul	Aug	Sep	Q2 milestones	Lead	Oct	Nov	Dec	Q3 milestones	Lead	Jan	Feb	Mar	Q4 milestones	Lead
- Cour	Procure and implement the final part of		iviay	Juil	WI IIIIESTOIES	Leau	Jui	Aug	Jeh	QE IIIIGSTOTES	Luau	300	1404	560	as illicatolica	Luau	Jan	1 60	IVIGI	WT IIIIIGSUIIGS	Loau
	the Allocate optimising package for the													1							
	medical workforce and to develop an													1							
	interim project plan to implement the system. This will include the recovery													1							
	plans for Locum on Duty and E job													1							
	planning to embed all three systems in													1							
	an integrated way by specialty This will													1							
	produce the development of													1							
	comprehensive information tool to set out consultant and SAS activity to													1							
	support demand and capacity planning					1]										
	Transfer of ESR responsibility from													1							
	Finance to Workforce. Produce a service improvement plan for ESR													1							
	based on the full implementation of ESF	3												1							
	ESS/SSS/MSS. Focused on ESR					Cat								1		Ď					D
Staff Experience	National Assessment Criteria. Support service leaders to identify and		+			- <u> </u>		+			<u> </u>		+	-	Develop a cohort of	<u> </u>		-	+		<u> </u>
Improved staff experience, where more	develop local staff action plans to										, m				practitioners to drive forward	.щ					,m
staff rate us as excellent by March 2022	improve staff experience and view of the	e				Š					yita:			1	the cultural change required	yita:					yita:
	UHB					es					6			1	Continue to drive forward the	ਰ					ਰ
														1	#LivingOurValues campaign						
	Develop a cohort of practitioners to drive	е				1					1				and staff recognition programme						J
	forward the cultural change required for													1	Updated leadership and						
	JUST Culture. Continue to drive forward the					1					1		+	 	management programmes		<u> </u>	1	+		
	#LivingOurValues campaign and staff														which take into consideration						
	recognition programme					1					1				the effects of Covid on the workforce.						
	Updated leadership and management																				
	programmes which take into consideration the effects of Covid on the													1							1
	workforce.													1							1
	Identification & training of "Resolution					1					1				1						J
	Champions" Roll out ACAS behaviours													1							
	training, Awareness raising and training on the new policy, train internal													1							J
	mediators													1							1
	Every member of staff that leaves the					1					1				1						1
	UHB to receive an exit interview. Scope													1							1
Recruitment and Retention	if this requires any investment Through our Career Development Team		+	+		1		_	+		1		+	 	Extend the opportunities for			-	+	Career development team	1
Recruitment & Retention Strategy in place														1	apprenticeship in both					Develop an organisation-	1
supporting widening access and enabling	schools, colleges and universities to													1	clinical & non-clinical					wide approach to developing	
a sustainable workforce to be developed.														1	functions.					talent within Swansea Bay	
	particular focus on widening access to reflect the communities we serve													1						UHB Develop a recruitment	J
	reflect the communities we serve													1						strategy in conjunction with	1
	Develop an organisation-wide approach					1					1				1					professional heads to	1
	to developing talent within Swansea Bay	/												1						support the development of	1
	Extend the opportunities for		+	+		1		-	+		-		+	-	-			+	+	a sustainable workforce.	1
	apprenticeship in both clinical & non-													1							1
	clinical functions.]]]						1
	Develop a recruitment strategy in													1							1
	conjunction with professional heads to													1							1
	support the development of a sustainable workforce.													1							
	Implment the agreed recruitment					1]]						
	strategy through various intervesntions.																				
	Refer to People plan ro details Develop and implement a retention					1					1		+	 	 		—	1	+	⊣	
	strategy with professional heads of																				
	service to address retention issues					1					1										
Supporting the Annual Plan (Workforce)																					
Support the delivery of the required workforce redesign associated	plans for all staff groups to outline the required workforce design based on																				
with the agreed outcomes in the Annual	demand capacity modelling. Support the																				
Plan i.e. Improvement in our Unscheduled	redesign of nurse rosters and team job												1								
Care System, Improving the Backlog	plans to feed into Recruitment Strategy.																				
Position and Implementation of Year 1 Clinical Service Plan													1								
Omnoul Oct vice i lati																					
													1								
						1					1										
	Support the Engagement Plan at Health												1						1		
	Board wide and local Service level via a variety of forums, HPF, LPF, Drop-in																				
	sessions, newsletters delivered by												1								J
	Service Leads.					1]										J
	Develop the Consultation Plan and																				
	support roll out in line with All Wales OCP. Support the implementation and												1								
	embedding of change with required OD												1						1		
	support.					1					I	1	1	1	1 1		1	1	1	I I	