

RAG Status

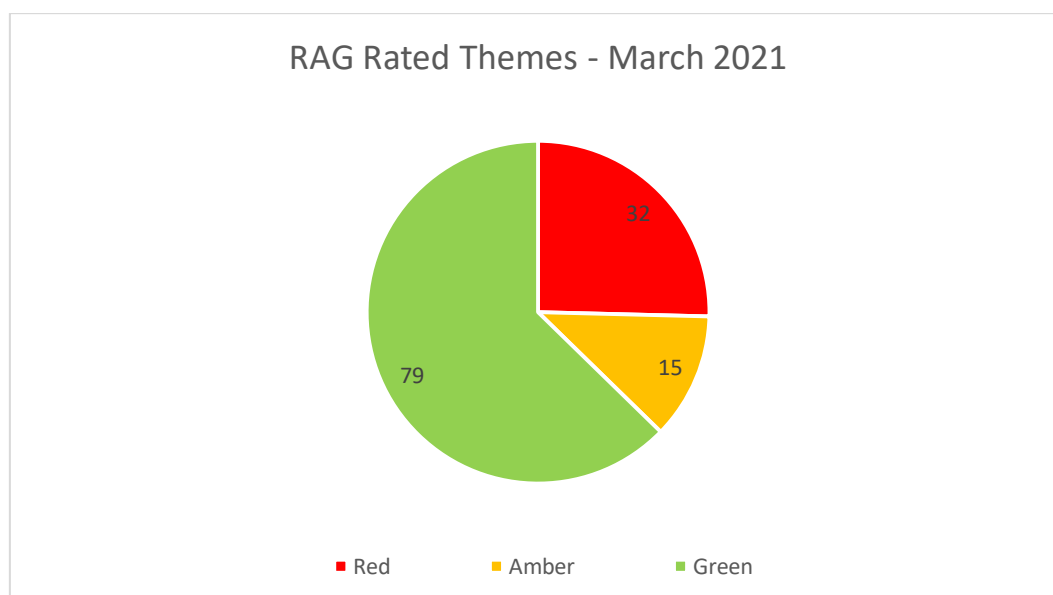
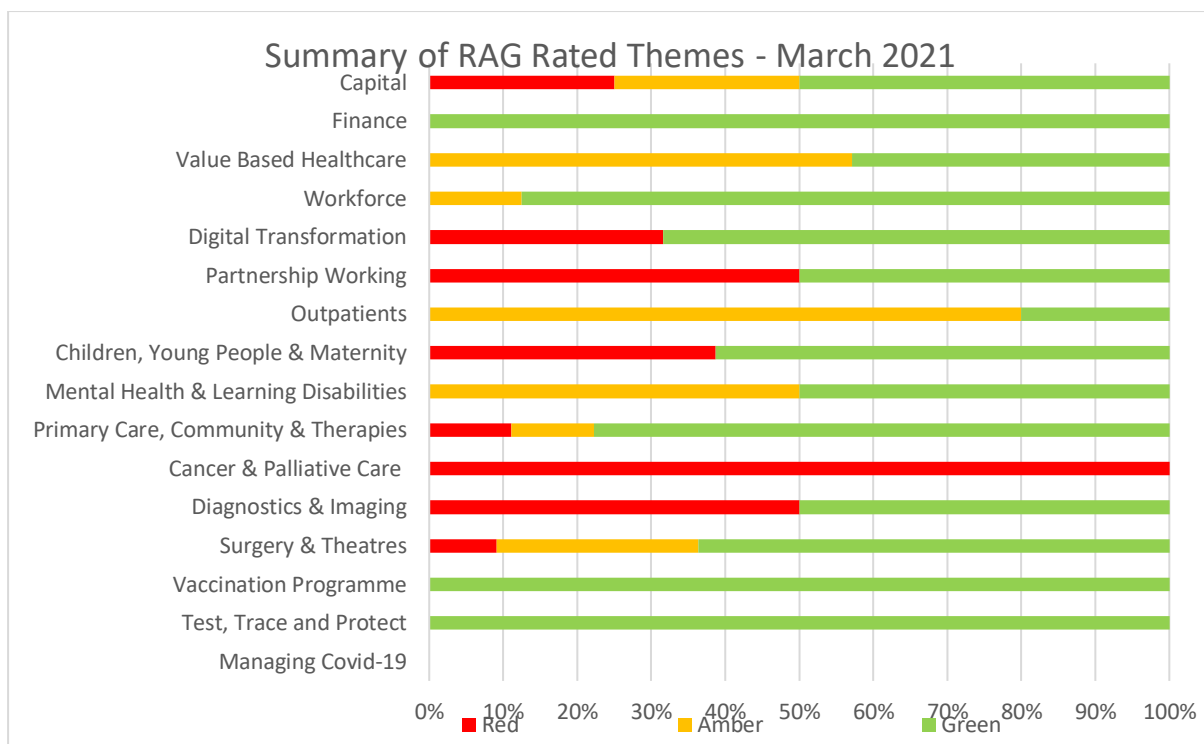
The Q3&4 Action Plan Tracker was developed, with identified service/planning leads and agreed timescales for achievement, attached for the end of Quarter 4 as Appendix 1.

Performance is currently assessed on a Red/Amber/Green (RAG) system as defined below. The report is developed on an exception basis with comments requested when delivery is not on track e.g. rated Red.

R	Action not on track by due date
A	Action on track by due date
G	Action complete

The overall summary of achievement of the milestones against the themes for the end of March of Q4 is set out in the following table:

Theme	No. of Actions	No. of Milestones	Red	Amber	Green
Managing Covid-19	5	5			
Test, Trace and Protect	4	3			4
Vaccination Programme	6	6			5
Surgery & Theatres	11	11	1	3	7
Diagnostics & Imaging	9	8	4		4
Cancer & Palliative Care	5	0	5		
Primary Care, Community & Therapies	9	8	1	1	7
Mental Health & Learning Disabilities	2	2		1	1
Children, Young People & Maternity	30	19	12		19
Outpatients	5	3		4	1
Partnership Working	4	4	2		2
Digital Transformation	19	18	6		13
Workforce	8	6		1	7
Value Based Healthcare	7	7		4	3
Finance	4	4			4
Capital	4	3	1	1	2
Total:	132	107	32	15	79



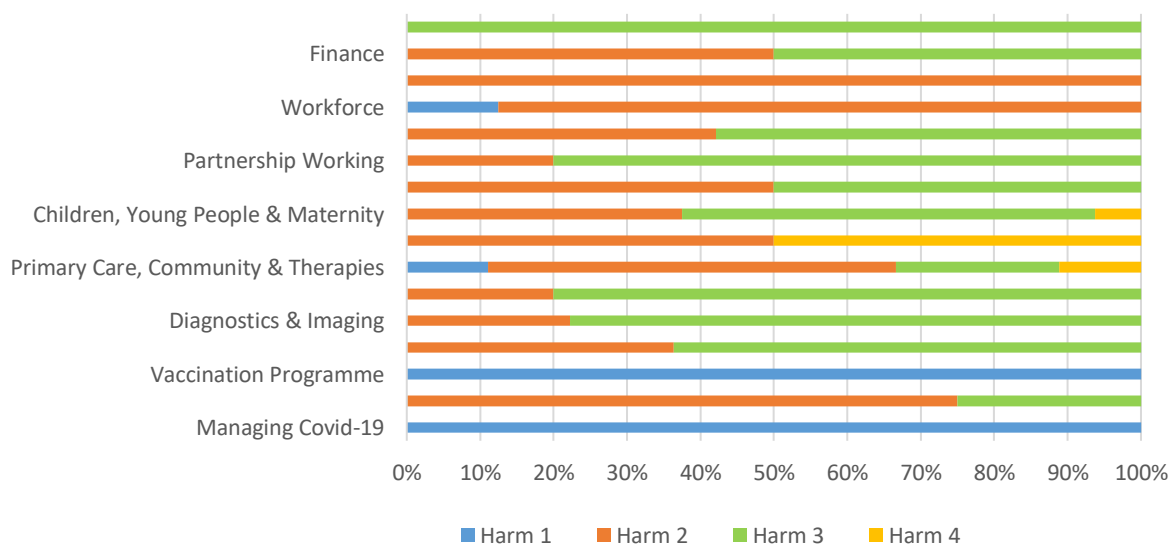
The position shows that there was a good level of progress achieved and delivered against the actions and milestones agreed for end of March of Quarter 4. **62.7%** completed, **25.4%** on track to deliver and **11.9%** off-track. It should be noted that there are more actions rated Red than in previous quarters as leads were asked to rate actions Red rather than Amber against delivering at year end.

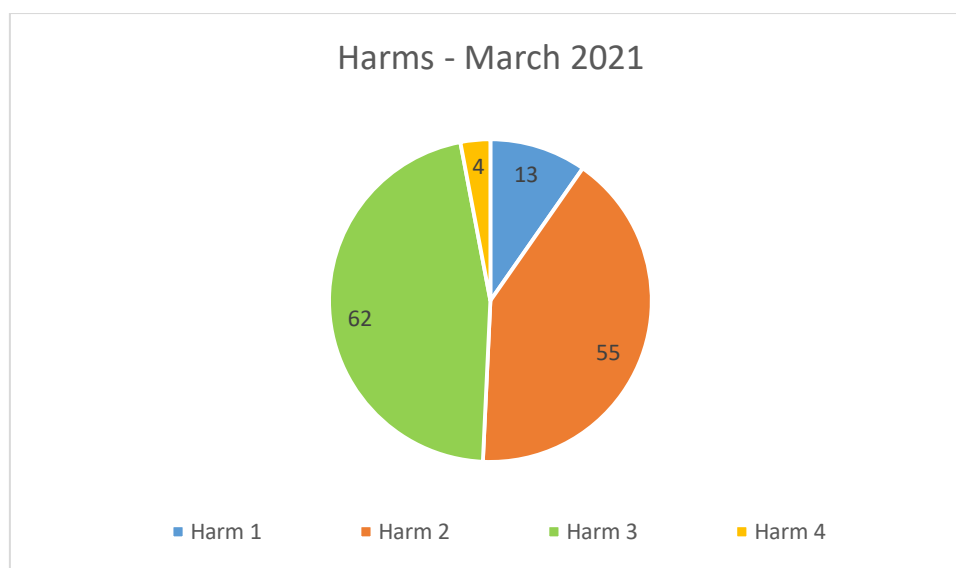
3.2 Four Harms

The four harms remain the context in which the Plan was developed to ensure that direct harm from Covid and indirect harms are considered and addressed. Each of the actions have been **predominantly** attributed to **one** of the four harms, as depicted in the following table and graphs however a large number of them will directly or indirectly address more than one harm.

Theme	No. of Actions	No. of Milestones	Harm 1	Harm 2	Harm 3	Harm 4
Managing Covid-19	5	5	5			
Test, Trace and Protect	4	3		3	1	
Vaccination Programme	6	6	6			
Surgery & Theatres	11	11		4	7	
Diagnostics & Imaging	9	8		2	7	
Cancer & Palliative Care	5	0		1	4	
Primary Care, Community & Therapies	9	8	1	5	2	1
Mental Health & Learning Disabilities	2	2		1		1
Children, Young People & Maternity	30	19		12	18	2
Outpatients	5	3		2	2	
Partnership Working	4	4		1	4	
Digital Transformation	19	18		8	11	
Workforce	8	6	1	7		
Value Based Healthcare	7	7		7		
Finance	4	4		2	2	
Capital	4	3			4	
Total:	132	107	13	55	62	4

Summary of Actions Addressing the 4 Harms - March 2021





Key for 4 Types of Harm:

1. Harm from Covid itself
2. Harm from an overwhelmed NHS and Social Care System
3. Harm from reduction in non-Covid activity
4. Harm from wider societal actions/lockdown

3.3 Achievements (On-Track)

A short summary of some key areas of achievements at the end of March 2021 are provided to reflect the breadth of work that has been undertaken across the individual plans through to the end of Quarter 4.

Theme	On-Track Actions
Test, Trace & Protect	<p><u>Action:</u> Implement local testing sites targeting students, hard to reach areas, vulnerable public</p> <p>All testing options are in place with accessibility a key focus.</p>
Vaccination Programme	<p><u>Action:</u> Secure locations for Mass Vaccination Sites (beyond the Bay Field Hospital) and undertake site/logistics visits to finalise</p> <p>3 Mass Vaccination sites are in operation. Delivery through Primary Care has been established with General Practice in all 49 practices and a pilot with delivery through Community Pharmacies has also been established.</p>
Surgical and Theatres	<p><u>Action:</u> Sustain theatre programme - Sustain delivery of enhanced theatre capacity at July 2020.</p> <p>Delivery of agreed theatre programme has been sustained with minimal disruption during the second COVID wave.</p>
Diagnostic & Imaging	<p><u>Action:</u> Increase Endoscopy capacity at NPT - Reinstate PH manometry and breath tests procedures</p> <p>This has been recommenced for priority patients</p>
Primary Care & Community	<p><u>Action:</u> Provide support protect the most vulnerable people in our communities, in particular care home residents - Develop long term plan for Care Home service provision aligned to Strategic Programme for Primary Care Framework</p>

	Work on a memorandum of understanding for a pooled bank of staff to support Care Homes is ongoing. Discussions with Local Authority providers is also underway to review the commissioning Strategy for the sector. Market stability reports are to be undertaken
Mental Health & Learning Disability	<p><u>Action:</u> Progress development of interim Mother and Baby unit</p> <p>Service commenced on the 19th April 2021. Ongoing service stakeholder meetings continue to manage operational delivery of the service at this early stage.</p>
Children, Young People & Maternity	<p><u>Action:</u> Maternity Services - Family Centred Care - A Women's engagement strategy is being developed to ensure full consultation and involvement of the local population in how maternity services are delivered now and developed in the future.</p> <p>Priorities for service provision for 2021/22 agreed and presentation to CHC planned July 2021.</p>
Outpatients	<p><u>Action:</u> Redesign approaches to improve waiting list management via pathways and digital solutions</p> <p>The management of historic SOS cases has been completed.</p>
Partnership Working	<p><u>Action:</u> Develop memorandum of understanding with Cardiff and Vale UHB</p> <p>Memorandum of understanding has been signed off.</p>
Digital Transformation	<p><u>Action:</u> Primary care Virtual Consultations - Support with the evaluation of Ask my GP and Attend Anywhere.</p> <p>Ask my GP and Attend anywhere contracts have been extended.</p>
Workforce	<p><u>Action:</u> Extend/expand Occupational Health and Wellbeing services to support staff health & wellbeing.</p> <p>A post Covid Staff Wellbeing Strategy has been developed based on current evidence with a focus on maximising staff resilience, utilising Occupational Health and Wellbeing services.</p>