

| | | | |
|-------------------------------|---|--------------------|--|
| Report Date | 29th October 2024 | Agenda Item | |
| Report Title | Integrated Performance Report | | |
| Report Author | Meghann Protheroe, Head of Health Board Performance | | |
| Report Sponsor | Darren Griffiths, Executive Director of Finance and Performance, Acting Deputy Chief Executive | | |
| Presented by | Darren Griffiths, Executive Director of Finance and Performance, Acting Deputy Chief Executive | | |
| Freedom of Information | Open | | |
| Purpose of the Report | The purpose of this report is to provide an update on the current performance of the Health Board at the end of the most recent reporting period (September 2024) in delivering key local performance measures as well as the national measures outlined in the 2024/25 NHS Wales Performance Framework. | | |
| Key Issues | <p>The Integrated Performance Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.</p> <p>Key high level issues to highlight this month are as follows:</p> <p>-</p> <p><u>Unscheduled Care</u></p> <ul style="list-style-type: none"> • Performance against the 4-hour access has improved from 76.6% in August 2024 to 78.7% in September 2024. • Performance against the 12-hour wait has improved in September 2024 to 1,129 from 1,167 in August 2024. • In September 2024, there were 591 ambulance to hospital handovers taking over 1 hour; this is a reduction of 79 compared with the previous month. • In September 2024, 2,609 ambulance hours were lost in handover delays compared to 3,147 in the previous month. • There was a reduction in the average number of patients who were deemed clinically optimised in September 2024 (Pathway of care delays). The average number of clinically optimised patients decreased from 246 in the previous month to 237. <p><u>Planned Care</u></p> <ul style="list-style-type: none"> • There were two patients waiting over 52 weeks for a first outpatient appointment remained in September 2024 as a result of the unexpected cancellation of a clinic. | | |

- At the end of September 2024, there were 1,241 patients waiting over 104 weeks for treatment an improvement of 37 from the previous month.
- In September 2024, 97.79% of patients were waiting less than 14 weeks for therapy services; this is a deterioration when compared with the figure reported in August 2024. The 1.92% equates to 130 patients, the majority of which were in podiatry (98) and dietetics (30).
- In September 2024, there was a reduction in the number of patients waiting over 8 weeks for specified diagnostics. The position improved from 3,425 to 3,296. The breakdown is as follows: -
 - Endoscopy= 2,567
 - Cardiac tests= 658^
 - Other Diagnostics = 34

Cancer

- The final Single Cancer Pathway (SCP) measure of patients receiving definitive treatment in August 2024 was 56%, which is 3% lower than the figure reported in July 2024 (this measure is always reported a month in arrears due to data validation).
- 290 patients were waiting in excess of 63 days as of 18/10/2024, this has been a noticeable reduction on previous weeks.

Mental Health

- Performance against the Mental Health Measures continues to be maintained at above target levels in August 2024 with the exception of psychological therapies.
- In August 2024, 59.4% of patients waited less than 26 weeks for Psychological Therapy. This was below the national target of 95%.

Child and Adolescent Mental Health Services (CAMHS)

- Access times for crisis performance has been maintained at 100% in September 2024.
- Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance showed a modest improvement of 1% in the month of September 2024 to 31%.
- Note: S-CAMHS now included with P-CAMHS measure. Access to therapeutic interventions remains strong at 100% within 28 days. Access to assessment has improved against in September 2024 to 91% which is now above target levels; the fifth month of continuous improvement.

| Specific Action Required | Information | Discussion | Assurance | Approval |
|--------------------------|--|------------|-----------|----------|
| Recommendations | ✓ | | ✓ | |
| | Members are asked to: <ul style="list-style-type: none"> • ACKNOWLEDGE and DISCUSS the Health Board performance against key measures and targets. | | | |

INTEGRATED PERFORMANCE REPORT

1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local quality & safety measures.

2. BACKGROUND

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- **Quadruple Aim 1:** People in Wales have improved health and well-being with better prevention and self-management
- **Quadruple Aim 2:** People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- **Quadruple Aim 3:** The health and social care workforce in Wales is motivated and sustainable
- **Quadruple Aim 4:** Wales has a higher value health and social care system that has demonstrated rapid improvement and innovation, enabled by data and focused on outcomes

In recent years, performance management against the Performance Framework targets has been undertaken by reviewing the previous months' performance, to reduce the reporting function during the COVID-19 pandemic. Welsh Government have now deemed it appropriate to move away from reporting performance against the 'Quadrants of Harm' and focus will return to providing comprehensive performance updates in line with the All-Wales Performance Management Framework 2024/25.

3. GOVERNANCE AND RISK ISSUES

Appendix 1 of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

5. RECOMMENDATION:

Members are asked to:



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Un Bae Ar y Cyd
One Bay Way

- **ACKNOWLEDGE** and **DISCUSS** the Health Board performance against key measures and targets.

| Governance and Assurance | | |
|--|--|---|
| Link to Enabling Objectives <i>(please choose)</i> | Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities | |
| | Partnerships for Improving Health and Wellbeing | ☒ |
| | Co-Production and Health Literacy | ☒ |
| | Digitally Enabled Health and Wellbeing | ☒ |
| | Deliver better care through excellent health and care services achieving the outcomes that matter most to people | |
| | Best Value Outcomes and High Quality Care | ☒ |
| | Partnerships for Care | ☒ |
| | Excellent Staff | ☒ |
| | Digitally Enabled Care | ☒ |
| | Outstanding Research, Innovation, Education and Learning | ☒ |
| Health and Care Standards | | |
| <i>(please choose)</i> | Staying Healthy | ☒ |
| | Safe Care | ☒ |
| | Effective Care | ☒ |
| | Dignified Care | ☒ |
| | Timely Care | ☒ |
| | Individual Care | ☒ |
| | Staff and Resources | ☒ |
| Quality, Safety and Patient Experience | | |
| <p>The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.</p> <p>There are no directly related Equality and Diversity implications as a result of this report.</p> | | |
| Financial Implications | | |
| <p>At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.</p> | | |
| Legal Implications (including equality and diversity assessment) | | |
| <p>A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.</p> | | |
| Staffing Implications | | |
| <p>A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.</p> | | |
| Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015) | | |
| <p>The '5 Ways of Working' are demonstrated in the report as follows:</p> <ul style="list-style-type: none"> • Long term – Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives. | | |

- **Prevention** – the NHS Wales Delivery framework provides a measurable mechanism to evidence how the NHS is positively influencing the health and well-being of the citizens of Wales with a particular focus upon maximising people’s physical and mental well-being.
- **Integration** – this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** – in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** – Corporate and Service Group leads are key in identifying performance issues and identifying actions to take forward.

| | |
|-----------------------|---|
| Report History | The last iteration of the Integrated Performance Report was presented to Performance & Finance Committee in September 2024. This is a routine monthly report. |
| Appendices | Appendix 1: Integrated Performance Report |



Appendix 1- Integrated Performance Report October 2024



CONTENTS PAGE

Page number(s):

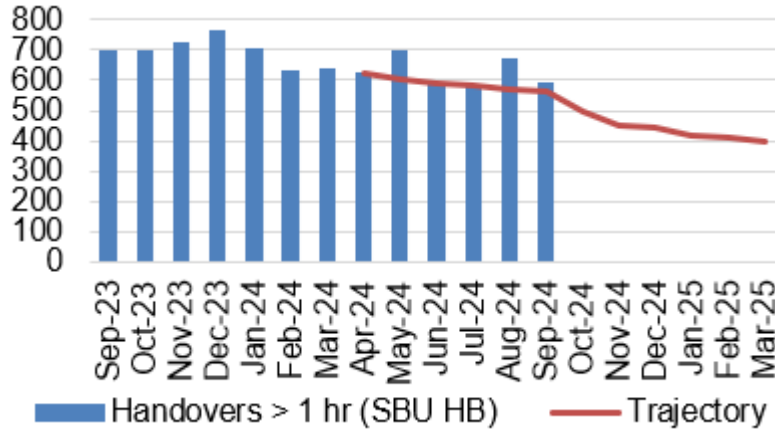
| | |
|--|--------------|
| 1. TARGETED INTERVENTION METRICS PERFORMANCE | 11-21 |
| • Unscheduled Care | 12-14 |
| • Planned Care and Cancer | 15-18 |
| • CAMHS | 19 |
| • Infection Control | 20-21 |
| 2. UPDATES ON KEY SERVICE AREAS | 22-22 |
| • Covid | 23 |
| • Unscheduled care | 24-29 |
| • Critical Care | 30 |
| • Clinically Optimised | 31 |
| • Elective Procedures | 31 |
| • Healthcare Acquired Infections | 32-34 |
| • Planned Care | 25-38 |
| • Diagnostics | 39 |
| • Therapies | 39 |
| • Cancer | 40-41 |
| • Follow-up | 42 |
| • Stroke | 43 |
| • Adult Mental Health | 44 |
| • Child and Adolescent Mental Health | 45 |
| 3. NHS DELIEVERY FRAMEWORK MEASURES & MINISTERIAL PRIORITY TRAJECTORIES | 46-55 |
| • Fractured Neck of femur | 47-48 |
| • Pressure Ulcers | 49 |
| • Inpatient Falls | 49 |
| • <u>N</u> ationally Reportable incidents | 50 |

| | Page number(s): |
|--|------------------------|
| • Discharge Summaries | 51 |
| • Crude Mortality | 51 |
| • Workforce | 52 |
| • Theatre Efficiency | 53 |
| • Patient Experience | 54 |
| • Complaints | 55 |
| • Finance | 56-58 |
| 4. TABLE OF ALL MEASURES | 59-65 |
| • Harm From Covid | 60 |
| • Unscheduled Care Overview | 61 |
| • Primary Care & Community Overview | 62 |
| • Planned Care Overview | 63 |
| • Vaccinations & Immunisations | 64 |
| • Mental Health Overview | 65 |
| 5. APPENDIX 1: INTEGRATED PERFORMANCE DASHBOARD | 66-69 |

1. TARGETED INTERVENTION METRICS PERFORMANCE

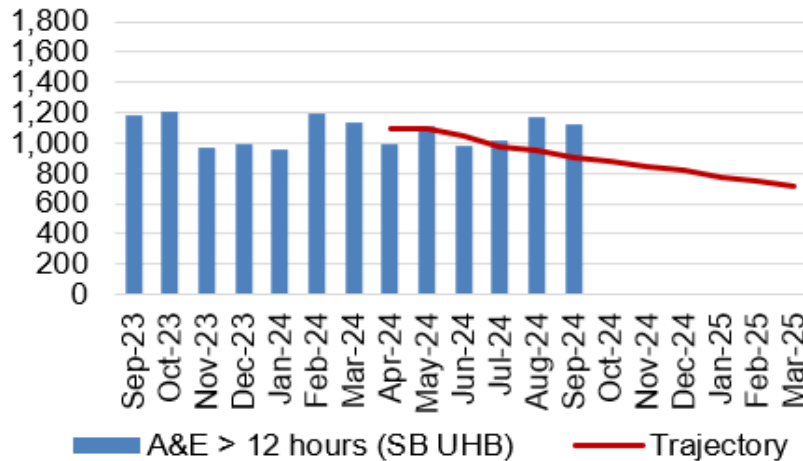
URGENT AND EMERGENCY CARE

1. Ambulance handovers over 1 hour



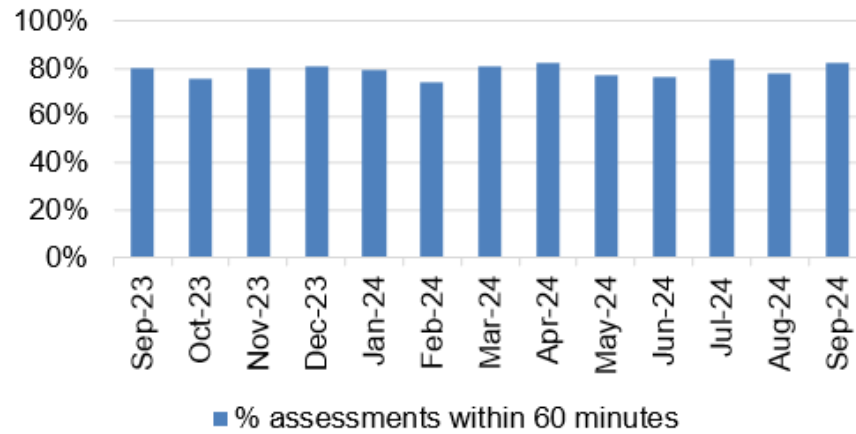
1. The number ambulance handovers over 1 hour has seen a reduction in September 2024. The number of handovers over 1 hour decreased from 670 in August 2024 to 591 in September 2024, which is slightly above the outlined trajectory.

2. A&E waits over 12 hours



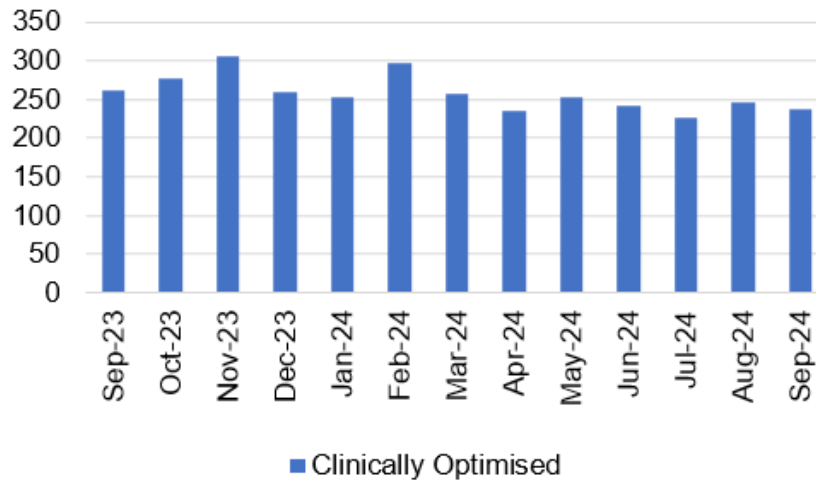
2. Performance against the 12-hour wait has improved in-month, however it is currently performing above the outlined trajectory. The number of patients waiting over 12-hours in the Emergency Department decreased to 1,129 in September 2024, from 1,167 in August 2024.

3. Median time from arrival to assessment within 60 mins



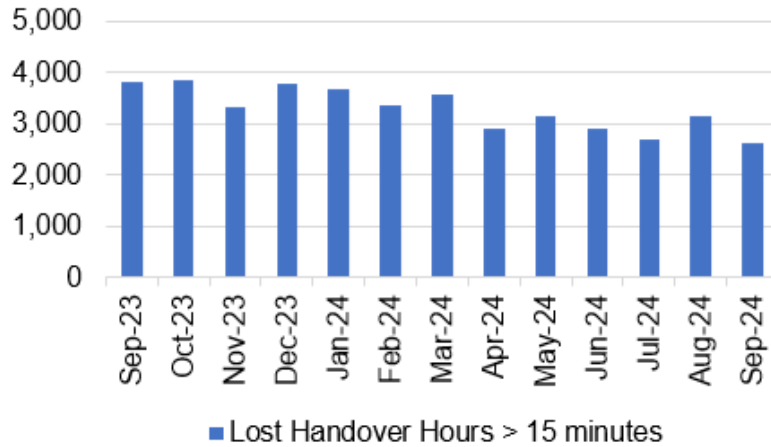
3. In September 2024 82.36% of patients received their first assessment within 60 minutes of their arrival at the Emergency Department. This is an increase of 4.7% on the figure reported in August 2024 (77.7%).

4. Continuing reduction in pathway of care delays



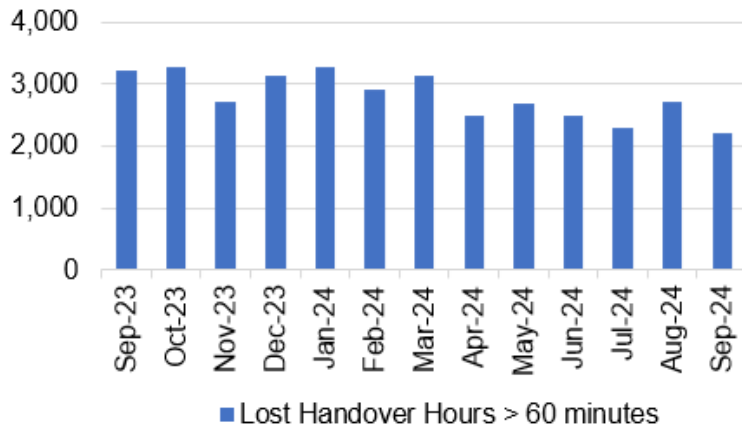
4. There was a reduction in the average number of patients who were deemed clinically optimised in September 2024. The average number of clinically optimised patients decreased from 246 in August 2024 to 237 in September 2024.

5. Lost Ambulance Hours Total



5. The ambulance handover lost hours rate has seen a reduction in September 2024. The ambulance handover lost hours decreased from 3,147 in August 2024 to 2,609 in September 2024.

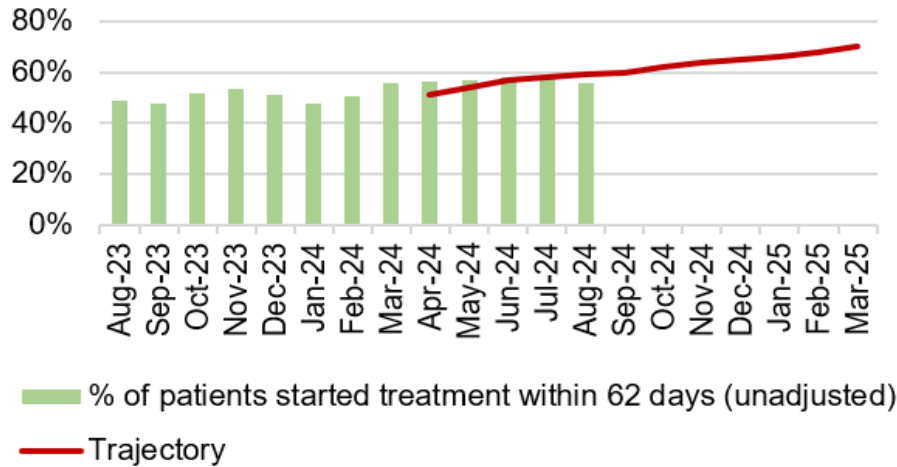
6. Lost Ambulance Hours over 1 hour



6. There has been a reduction in the number of lost ambulance hours over 1 hour in September 2024. There were 2,209 lost hours over 1 hour in September 2024 which is a reduction of 498 compared with 2,707 in August 2024.

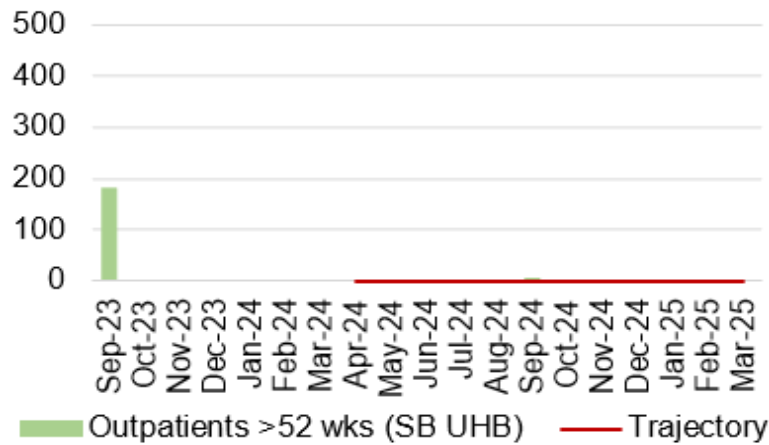
PLANNED CARE & CANCER

1. Single Cancer Pathway



1. The final SCP performance for August 2024 was 56%, which is lower than the figure reported in July 2024. Performance is currently below the submitted trajectory (59%).

2. Outpatients waiting over 52 weeks



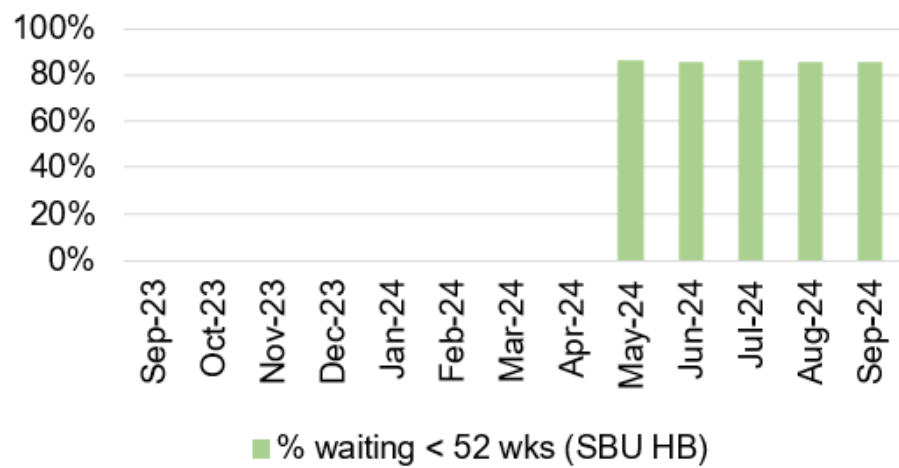
2. There were two patients waiting over 52 weeks for a first outpatient appointment remained in September 2024 as a result of the unexpected cancellation of a clinic.

3. 104 week waits – all pathways



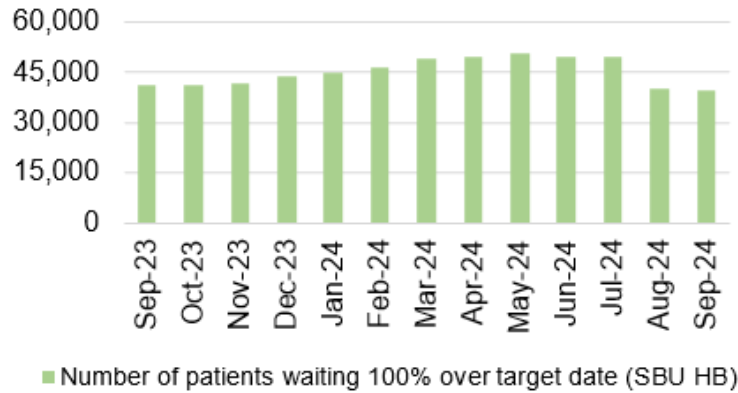
3. September 2024 saw a slight in-month reduction of 3% in the number of patients waiting over 104 weeks for treatment. The number decreased from 1,278 in August 2024 to 1,241 in September 2024.

4. % of patients waiting under 52 weeks (all pathways)



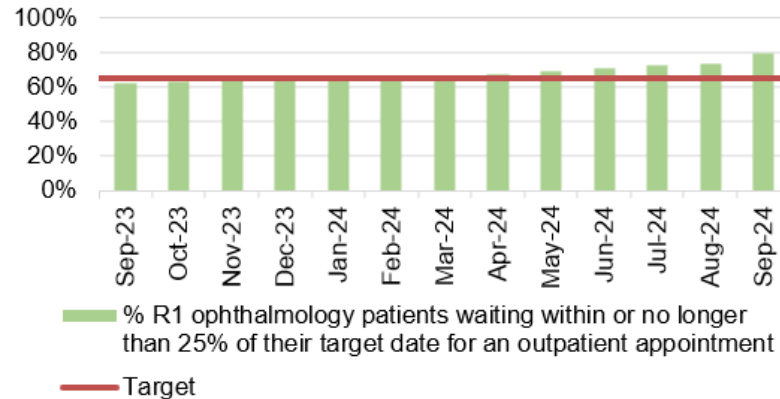
4. The percentage of patients waiting under 52 weeks for treatment decreased slightly in-month. In September 85.1% of patients were waiting under 52 weeks, compared with 85.3% in August 2024.

5. Delayed follow ups over 100%



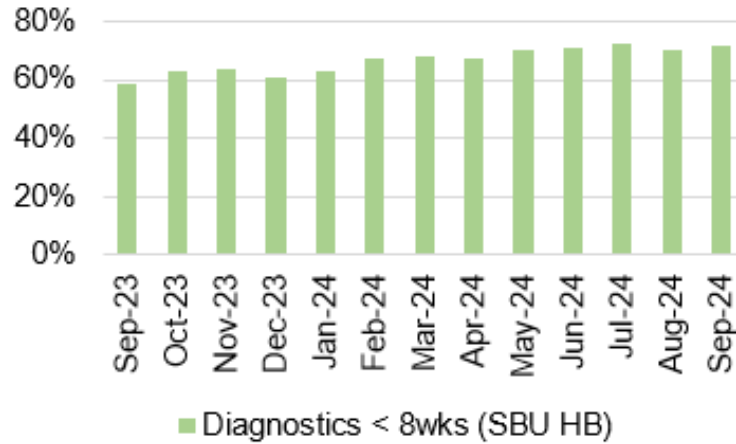
5. There were 39,502 patients waiting 100% over their target date in September 2024 which is a reduction when compared with August 2024. A significant improvement was seen in August 2024 due to a change in reporting requirements – all future trends will be built from August 2024.

6. R1 Ophthalmology



6. In September 2024 79.6% of Ophthalmology RI patients were waiting within their clinical target date or within 25% of their target date. This is a 6.3% increase on the figure reported in August 2024.

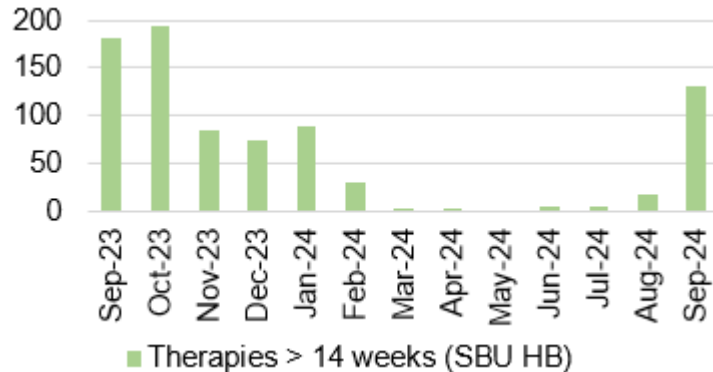
7. Percentage of Patients waiting 8 weeks for a diagnostic test



7. In September 2024, there was an increase in the percentage of patients waiting less than 8 weeks for a diagnostic test. It increased from 70.5% in August 2024 to 72% in September 2024.

More detail on the breakdown of patients waiting by diagnostic test is provided later in this report.

8. Patients waiting 14 weeks for therapy services



8. In September 2024, 97.79% of patients were waiting less than 14 weeks for therapy services; this is a deterioration when compared with the figure reported in August 2024. The 1.92% equates to 130 patients, the majority of which were in podiatry (98) and dietetics (30).

CAMHS

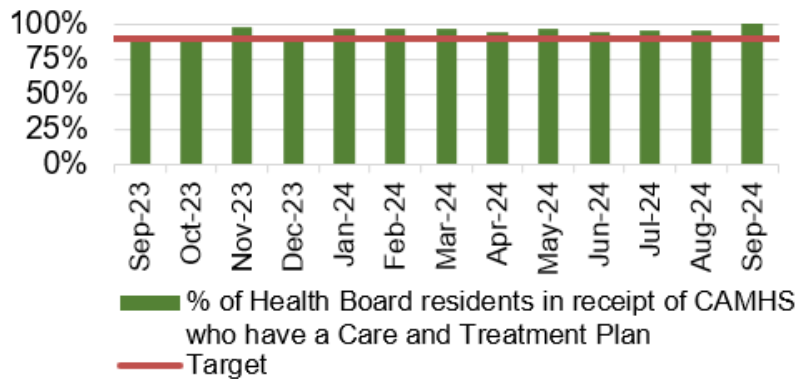
1. LPMHSS assessments with 28 days and therapeutic assessment within 28 days



1. The percentage of routine assessments undertaken within 28 days increased to 91% in September 2024 from 84% in August 2024.

In September 2024, 100% of therapeutic assessments were undertaken within 28 days. This is above the outlined trajectory for September 2024.

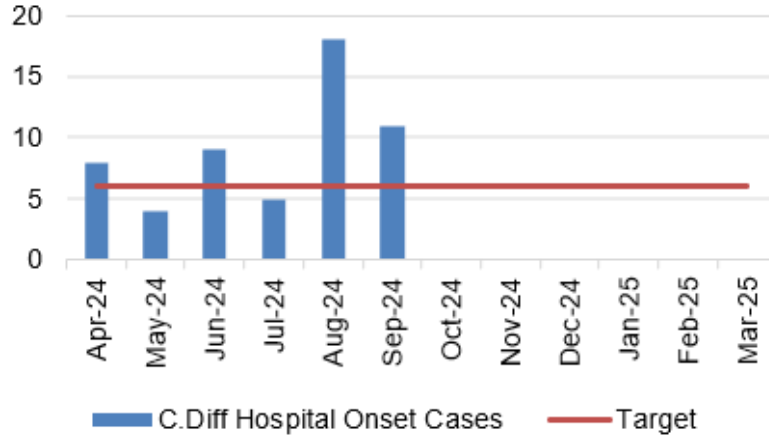
2. Residents in receipt of a valid care and treatment plan



2. The percentage of residents in receipt of a valid care and treatment plan remained above the 90% target, achieving 100% in September 2024.

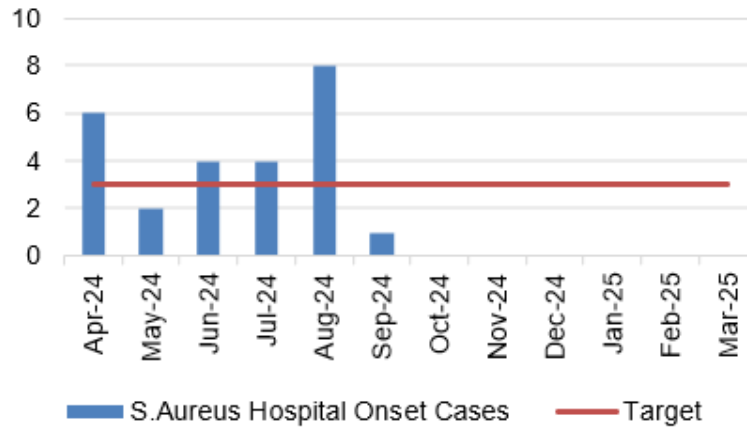
HEALTHCARE ACQUIRED INFECTIONS (HOSPITAL ONSET)

1. C. Difficile



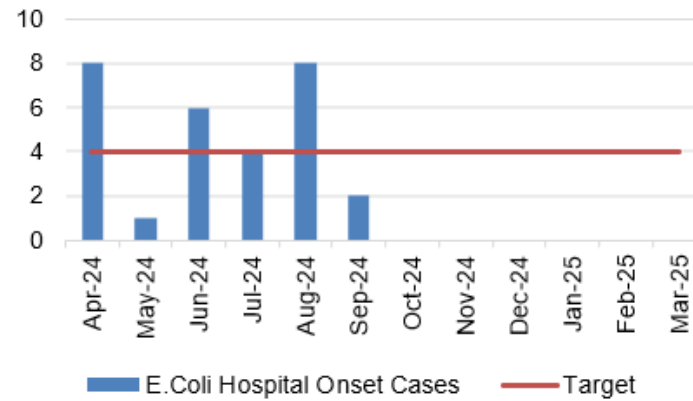
1. There were 11 hospital onset cases of C.Difficile reported in September 2024. This is 7 less than reported in August 2024 and is above the target of a maximum of 6 cases per month.

2. Staph aureus



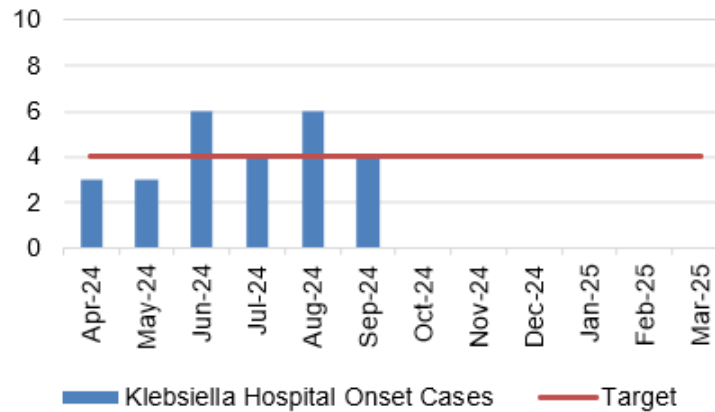
2. There was 1 hospital onset case of Staph aureus reported in September 2024. This is 7 less than reported in August 2024 and is below the target of a maximum of 3 cases per month.

3. E-coli



3. There were 2 hospital onset cases of E.Coli reported in September 2024. This is 6 less than the figure reported in August 2024 and is below the target of a maximum of 4 cases per month.

4. Klebsiella



4. The number of hospital onset cases of Klebsiella reported decreased to 4 in September 2024 from 6 in August 2024. This is in line with the target of a maximum of 4 cases per month.

2. UPDATES ON KEY SERVICE AREAS

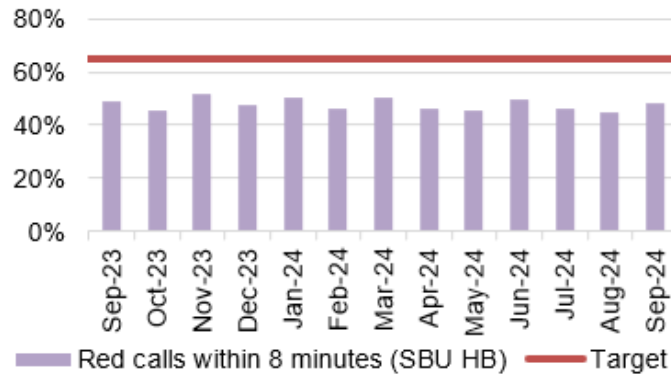
| COVID Data | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|-------|----------------------------|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|----|
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. Number of new COVID19 cases in Swansea Bay population area | <p>Number of new COVID cases</p> <p>In September 2024, there were an additional 61 positive cases recorded bringing the cumulative total to 121,831 in Swansea Bay since March 2020.</p> | <p>Number of new COVID19 cases for Swansea Bay population</p> <table border="1"> <caption>Estimated data for Number of new COVID19 cases for Swansea Bay population</caption> <thead> <tr> <th>Month</th> <th>New positive COVID19 cases</th> </tr> </thead> <tbody> <tr><td>Sep-22</td><td>200</td></tr> <tr><td>Oct-22</td><td>150</td></tr> <tr><td>Nov-22</td><td>150</td></tr> <tr><td>Dec-22</td><td>400</td></tr> <tr><td>Jan-23</td><td>200</td></tr> <tr><td>Feb-23</td><td>250</td></tr> <tr><td>Mar-23</td><td>350</td></tr> <tr><td>Apr-23</td><td>150</td></tr> <tr><td>May-23</td><td>100</td></tr> <tr><td>Jun-23</td><td>100</td></tr> <tr><td>Jul-23</td><td>100</td></tr> <tr><td>Aug-23</td><td>150</td></tr> <tr><td>Sep-23</td><td>150</td></tr> <tr><td>Oct-23</td><td>180</td></tr> <tr><td>Nov-23</td><td>100</td></tr> <tr><td>Dec-23</td><td>200</td></tr> <tr><td>Jan-24</td><td>180</td></tr> <tr><td>Feb-24</td><td>100</td></tr> <tr><td>Mar-24</td><td>100</td></tr> <tr><td>Apr-24</td><td>100</td></tr> <tr><td>May-24</td><td>100</td></tr> <tr><td>Jun-24</td><td>100</td></tr> <tr><td>Jul-24</td><td>100</td></tr> <tr><td>Aug-24</td><td>100</td></tr> <tr><td>Sep-24</td><td>61</td></tr> </tbody> </table> <p>■ New positive COVID19 cases</p> | Month | New positive COVID19 cases | Sep-22 | 200 | Oct-22 | 150 | Nov-22 | 150 | Dec-22 | 400 | Jan-23 | 200 | Feb-23 | 250 | Mar-23 | 350 | Apr-23 | 150 | May-23 | 100 | Jun-23 | 100 | Jul-23 | 100 | Aug-23 | 150 | Sep-23 | 150 | Oct-23 | 180 | Nov-23 | 100 | Dec-23 | 200 | Jan-24 | 180 | Feb-24 | 100 | Mar-24 | 100 | Apr-24 | 100 | May-24 | 100 | Jun-24 | 100 | Jul-24 | 100 | Aug-24 | 100 | Sep-24 | 61 |
| Month | New positive COVID19 cases | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-22 | 200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-22 | 150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-22 | 150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-22 | 400 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-23 | 200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-23 | 250 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-23 | 350 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-23 | 150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-23 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-23 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-23 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-23 | 150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 150 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 180 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 180 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 61 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

UNSCHEDULED CARE

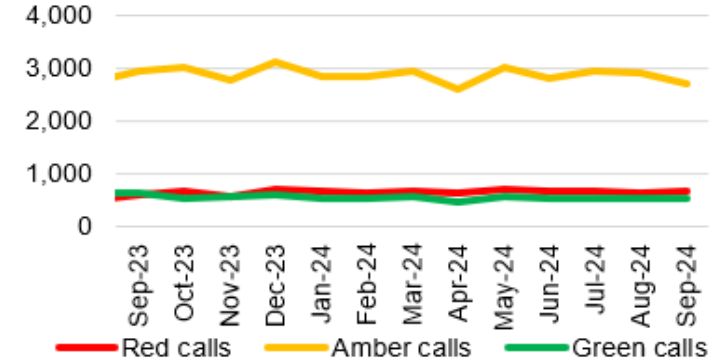
| Description | Current Performance | Actions of Improvement |
|---|---|--|
| Ambulance responses 1. The percentage of emergency responses to red calls arriving within (up to and including) 8 minutes. 2. The number of ambulance calls by category. 3. The percentage of emergency responses to red calls arriving within 8 minutes (last 90 days) | In September 2024, the number of red calls responded to within 8 minutes improved to 48.2% from 44.9% in August 2024. In September 2024, the number of green calls decreased by 5%, amber calls decreased by 7%, and red calls increased by 4% compared with August 2024. | Ambulance response rates have seen a small improvement in performance in September 2024. Red and amber release escalation protocols have now been put in place, along with a dedicated medical team in the Emergency Department to ensure timely reviews are taking place to support flow. |

Trend

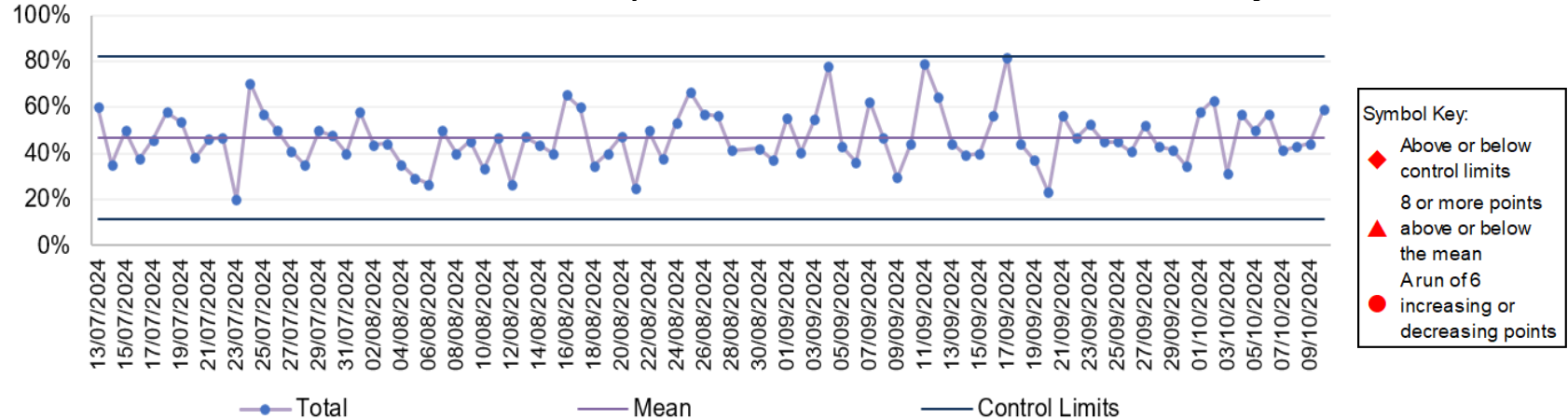
1. % of red calls responded to within 8 minutes



2. Number of ambulance call responses



3. % of red calls responded to within 8 minutes – HB total last 90 days

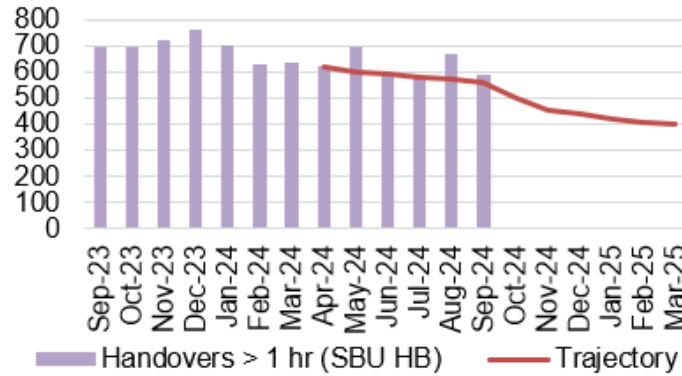


UNSCHEDULED CARE

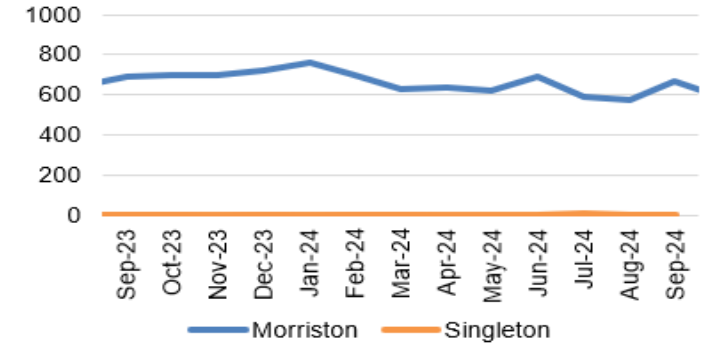
| Description | Current Performance | Actions of Improvement |
|--|--|---|
| Ambulance handovers 1.The number of ambulance handovers over one hour 2. The number of ambulance handovers over one hour- Hospital level 3.The number of ambulance handovers over one hour (last 90 days) | In September 2024, there were 591 ambulance to hospital handovers taking over 1 hour; this is a reduction of 72 compared with 670 in August 2024. In September 2024, all 591 handovers over 1 hour were attributed to Morriston Hospital. The number of handover hours lost over 15 minutes have decreased from 3,147 in August 2024 to 2,609 in September 2024. | Transformation of the urgent care pathways has been maintained with a focus on admission avoidance and length of stay reduction. Changes to medical staff rotas are being enacted and the first phases of the frailty model have been accelerated and implemented in July 2024 to reduce conveyance and admission where appropriate |

Trend

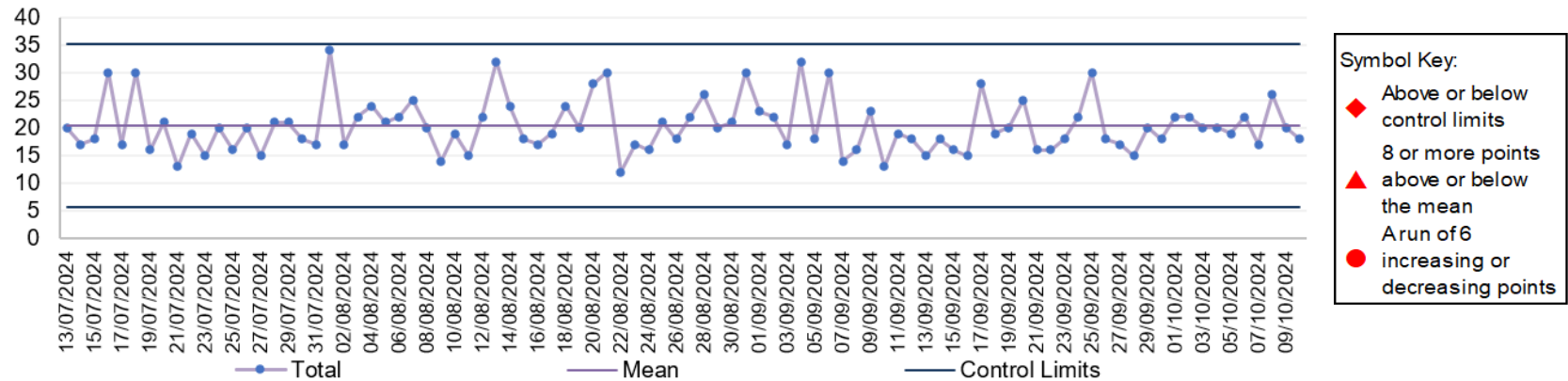
1. Number of ambulance handovers- HB total



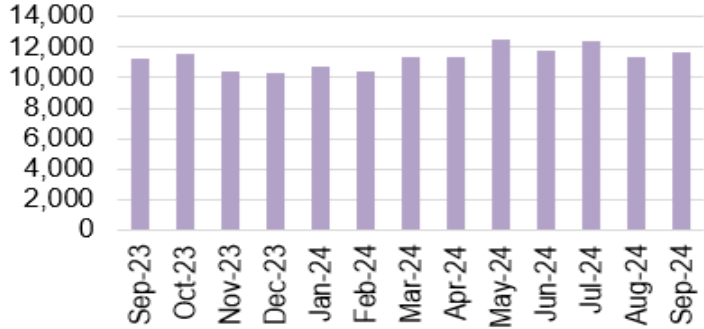
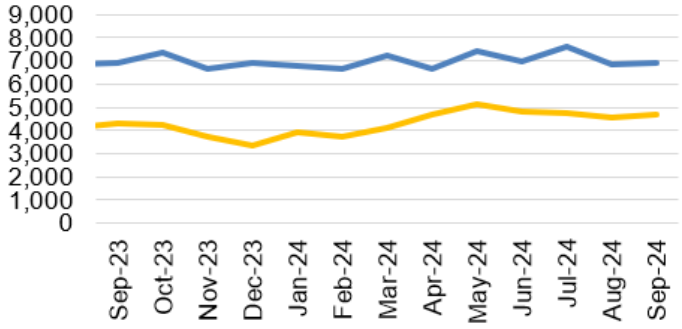
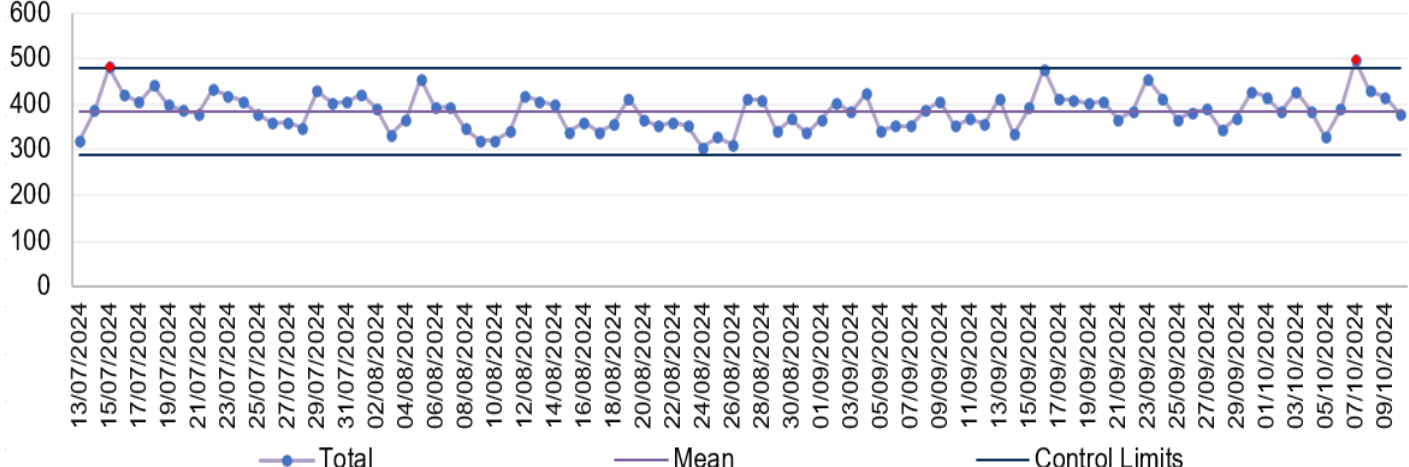
2. Number of ambulance handovers over 1 hour- Hospital level



3. Number of ambulance handovers- HB total last 90 days

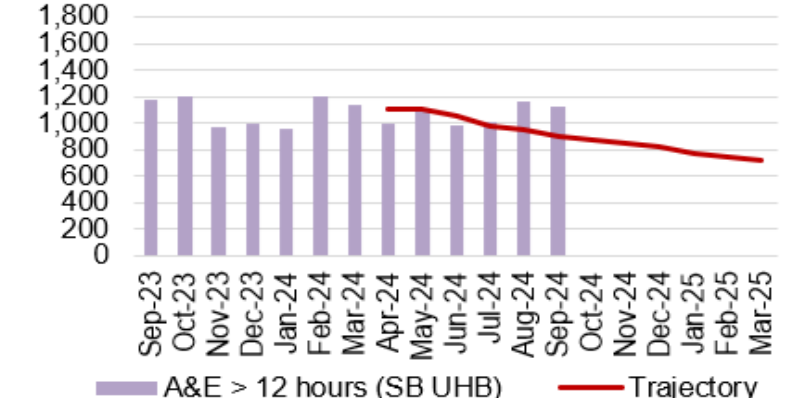
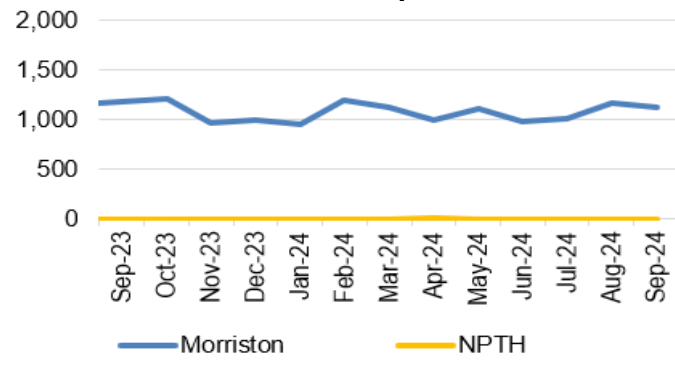
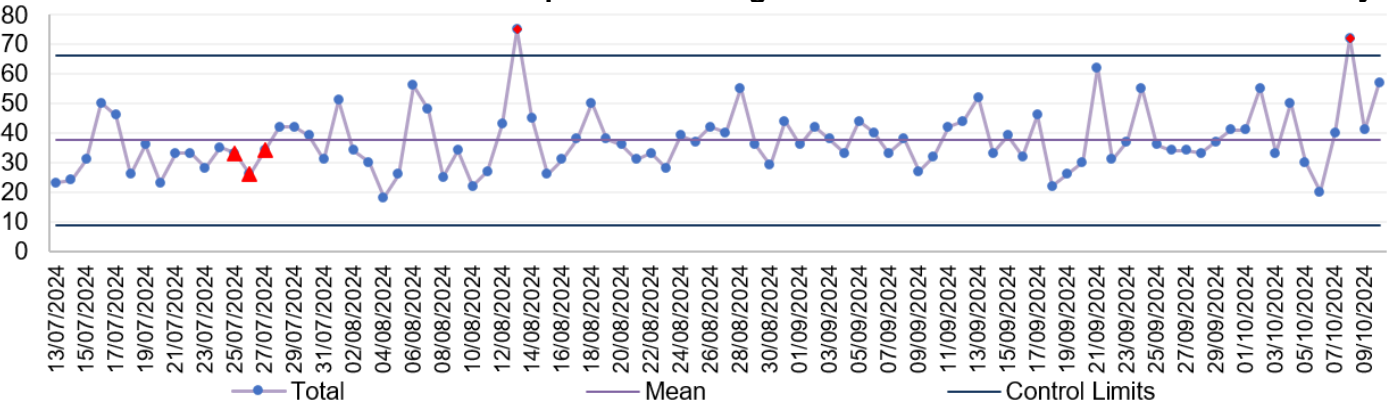
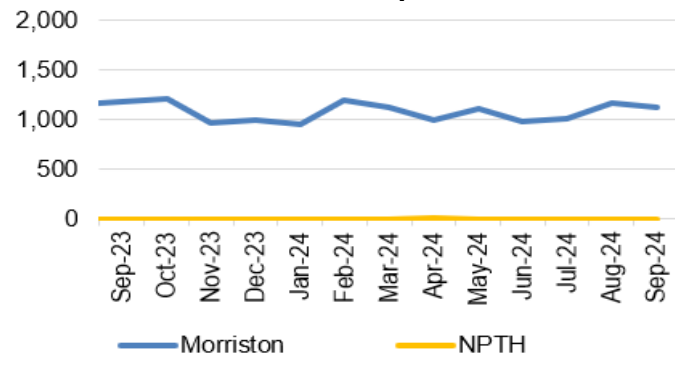
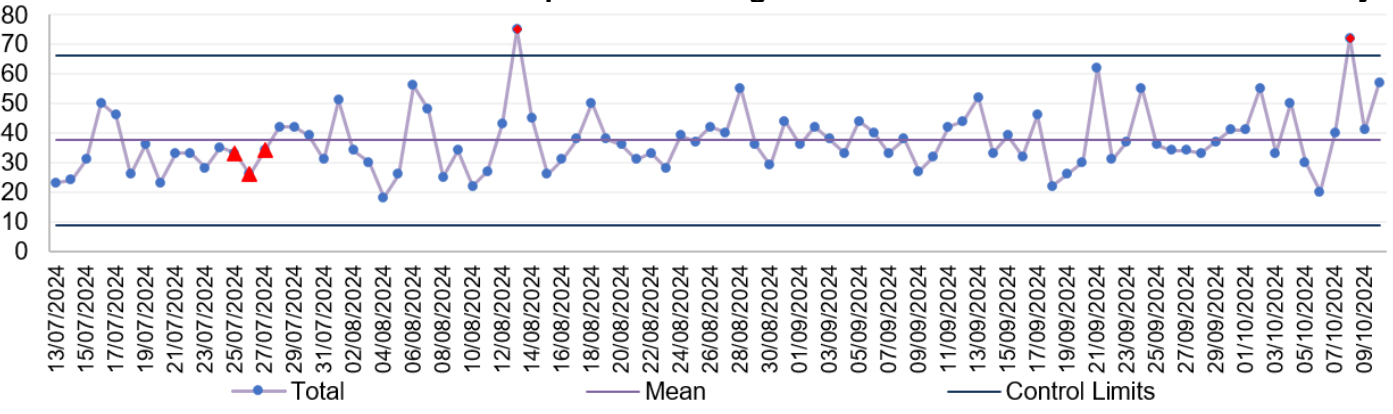


UNSCHEDULED CARE

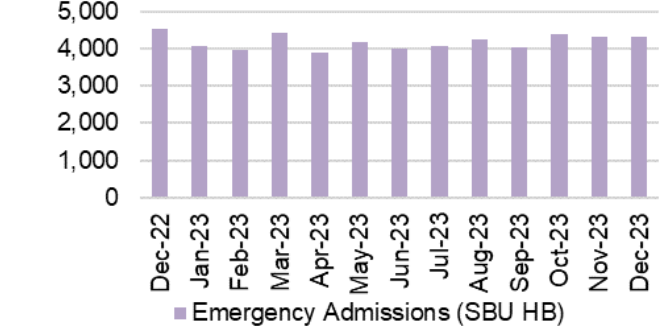
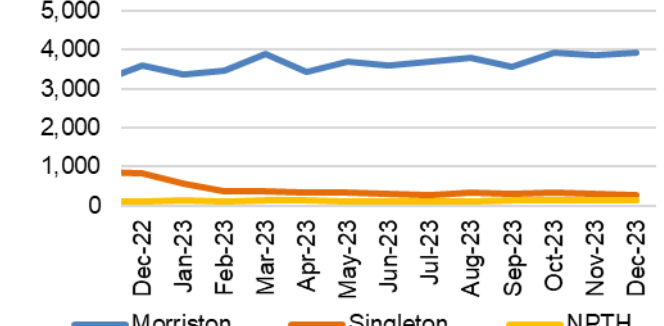
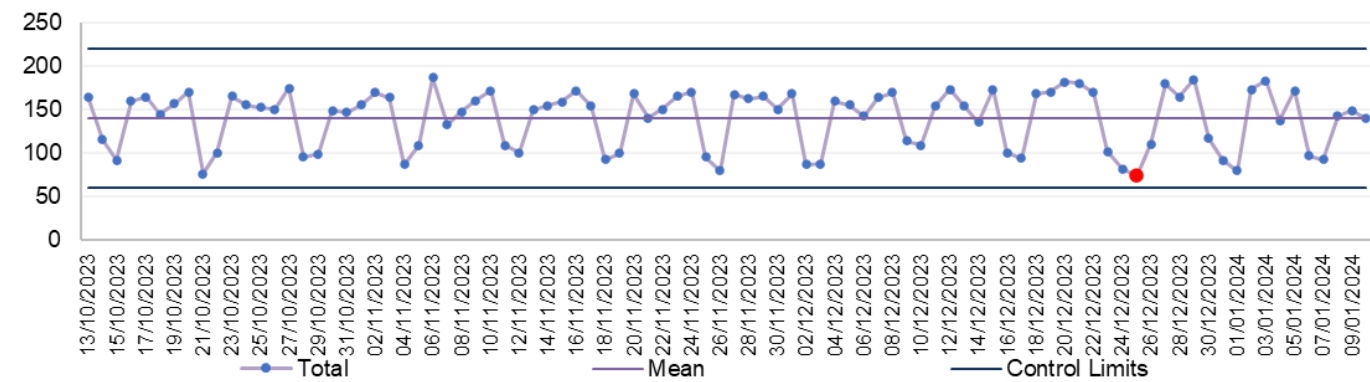
| Description | Current Performance | Actions of Improvement |
|--|--|--|
| <p>A&E Attendances</p> <p>1. The number of attendances at emergency departments in the Health Board</p> <p>2. The number of attendances at emergency departments in the Health Board – Hospital level</p> <p>3. The number of attendances at emergency departments in the Health Board (last 90 days)</p> | <p>In September 2024, there were 11,633 A&E attendances, which is an increase of 279 when compared to August 2024. There were 6,941 attendances to A&E at Morriston hospital and 4,692 attendances to MIU at Neath Port Talbot hospital.</p> | <p>There is currently a medical SDEC model in place consisting of medics, GP's, therapies, plus co-location of OPAS, ACT, virtual wards, paramedics (WAST stack review and direct access) – pull & push model from ED.</p> |
| | Trend | |
| | <p>1. Number of A&E attendances- HB total</p>  <p>■ Total A&E Attendances (SBU HB)</p> | <p>2. Number of A&E attendances- Hospital level</p>  <p>— Morriston — NPTH</p> |
| <p>3. Number of A&E attendances -HB total last 90 days</p>  <p>● Total — Mean — Control Limits</p> <div data-bbox="1854 995 2085 1278" style="border: 1px solid black; padding: 5px;"> <p>Symbol Key:</p> <ul style="list-style-type: none"> ◆ Above or below control limits ▲ 8 or more points above or below the mean ● Arun of 6 ● increasing or decreasing points </div> | | |

| UNSCHEDULED CARE | | |
|--|---|--|
| Description | Current Performance | Actions of Improvement |
| <p>A&E waiting times</p> <p><i>1. % of patients who spend less than 4 hours in all major and minor emergency care facilities from arrival until admission, transfer or discharge</i></p> <p><i>2. % of patients who spend less than 4 hours in A&E- Hospital level</i></p> <p><i>3. % of patients who spend less than 4 hours in A&E (last 90 days)</i></p> | <p>The Health Board's performance against the 4-hour measure improved from 76.61% in August 2024 to 78.7% September 2024. Neath Port Talbot Hospital Minor Injuries Unit (MIU) has remained above the national target of 95% achieving 98.38% in September 2024. Morriston Hospital's performance improved between August 2024 and September 2024, achieving 65.41% against the target.</p> | <p>A frailty model design has been agreed which anticipates a reduction in attendances and improved length of stay; this has been accelerated and implementation commenced in July ahead of September 2024 as scheduled. Implementation and additional recruitment is ongoing.</p> |
| | Trend | |
| | <p>1. % Patients waiting under 4 hours in A&E- HB total</p> | <p>2. % Patients waiting under 4 hours in A&E- Hospital level</p> |
| <p>3. % Patients waiting under 4 hours in A&E- HB total last 90 days</p> | | |

UNSCHEDULED CARE

| Description | Current Performance | Actions of Improvement |
|---|---|--|
| <p>A&E waiting times</p> <p>1. Number of patients who spend 12 hours or more in A&E</p> <p>2. Number of patients who spend 12 hours or more in A&E- Hospital level</p> <p>3. Number of patients who spend 12 hours or more in A&E (last 90 days)</p> | <p>In September 2024, performance against the 12-hour measure improved when compared with August 2024, decreasing from 1,167 to 1,129. This is a reduction of 38 compared to August 2024. 1,128 patients waiting over 12 hours in September 2024 were attributed to Morriston Hospital and 1 was attributed to Neath Port Talbot Hospital.</p> | <p>A total of 8 virtual wards are now fully operational and the benefits of these are being experienced. The additional flow provided by the virtual wards and community engagement will support the flow from the ED department and the next stage includes NOF pathway changes and extended virtual wards.</p> |
| | Trend | |
| | <p>1. Number of patients waiting over 12 hours in A&E- HB total</p>  <p>2. Number of patients waiting over 12 hours in A&E- Hospital level</p>  <p>3. Number of patients waiting over 12 hours in A&E – HB total last 90 days</p>  | <p>2. Number of patients waiting over 12 hours in A&E- Hospital level</p>  <p>3. Number of patients waiting over 12 hours in A&E – HB total last 90 days</p>  <p>Symbol Key:</p> <ul style="list-style-type: none"> ◆ Above or below control limits ▲ above or below the mean ● Arun of 6 ● increasing or decreasing points |

UNSCHEDULED CARE

| Description | Current Performance | Actions of Improvement |
|--|--|---|
| <p>Emergency admissions</p> <p>1. The number of emergency inpatient admissions</p> <p>2. The number of emergency inpatient admissions- Hospital level</p> <p>3. The number of emergency inpatient admissions (last 90 days)</p> | <p>In December 2023, there were 4,328 emergency admissions across the Health Board, which is 26 higher than November 2023. Singleton Hospital saw an in-month reduction, with 33 less admissions (from 308 in November 2023), Morriston Hospital saw an in-month increase from 3,871 admissions in November 2023 to 3,923 admissions in December 2023.</p> | <p>The increased number of emergency admissions is directly linked to the pressure within the system and the reduced flow from ED – this will be addressed by the previously referenced occupancy actions</p> |
| | Trend | |
| | <p>1. Number of emergency admissions- HB total</p>  | <p>2. Number of emergency admissions- Hospital level</p>  |
| <p>3. Number of emergency admissions- HB total last 90 days</p>  <div data-bbox="1859 1029 2105 1308" style="border: 1px solid black; padding: 5px;"> <p>Symbol Key:</p> <ul style="list-style-type: none"> ◆ Above or below control limits ▲ 8 or more points above or below the mean ● Arun of 6 ● increasing or decreasing points </div> | | |

UNSCHEDULED CARE

| Description | Current Performance | Actions of Improvement | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|----------------------------------|--------|--------|--------|--------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|--------|-------|---------------------------------|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|-------|-------------------------|----------------------------------|-------------------------|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|--------|-----|----|
| <p>Critical Care-Delayed Transfers of Care (DIOC)-Morrison Hospital</p> <p>1. Total Critical Care delayed discharges (hours)</p> <p>2. Average lost bed days per day</p> <p>3. Percentage of patients delayed: Up to 8 hours Between 8 and 24 hours Over 24 hours</p> | <p>In September March 2024, there were a total of 87 admissions into the Intensive Care Unit (ICU) in Morrison Hospital, this is an increase when compared with 77 admissions in August 2024. September 2024, saw a reduction in the number of delayed discharge hours from 4082.1 in August 2024 to 3242.5 in September 2024. The average lost bed days decreased to 4.5 per day. The percentage of patients delayed over 24 hours decreased to 54.69% in September from 67.80% in August 2024.</p> | <p>Delayed discharges from ICU are linked to capacity and flow constraints within the general wards and health/social-care system in general. Increased focus on flow through ICU as a result of capital works underway to meet burns requirements.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <div style="display: flex; justify-content: space-around;"> <div data-bbox="470 504 1299 877"> <p>1. Total Critical Care delayed discharges (hours)</p> <table border="1"> <caption>1. Total Critical Care delayed discharges (hours)</caption> <thead> <tr><th>Month</th><th>Total Delayed Discharges (hours)</th></tr> </thead> <tbody> <tr><td>Sep-23</td><td>4082.1</td></tr> <tr><td>Oct-23</td><td>3242.5</td></tr> <tr><td>Nov-23</td><td>2100</td></tr> <tr><td>Dec-23</td><td>3300</td></tr> <tr><td>Jan-24</td><td>1500</td></tr> <tr><td>Feb-24</td><td>1000</td></tr> <tr><td>Mar-24</td><td>2800</td></tr> <tr><td>Apr-24</td><td>2200</td></tr> <tr><td>May-24</td><td>1500</td></tr> <tr><td>Jun-24</td><td>2400</td></tr> <tr><td>Jul-24</td><td>2800</td></tr> <tr><td>Aug-24</td><td>4000</td></tr> <tr><td>Sep-24</td><td>3242.5</td></tr> </tbody> </table> </div> <div data-bbox="1366 504 2105 877"> <p>2. Average lost bed days per day</p> <table border="1"> <caption>2. Average lost bed days per day</caption> <thead> <tr><th>Month</th><th>Average Lost Bed Days (per day)</th></tr> </thead> <tbody> <tr><td>Sep-23</td><td>5.5</td></tr> <tr><td>Oct-23</td><td>4.0</td></tr> <tr><td>Nov-23</td><td>3.0</td></tr> <tr><td>Dec-23</td><td>4.5</td></tr> <tr><td>Jan-24</td><td>2.0</td></tr> <tr><td>Feb-24</td><td>1.5</td></tr> <tr><td>Mar-24</td><td>4.0</td></tr> <tr><td>Apr-24</td><td>3.0</td></tr> <tr><td>May-24</td><td>2.0</td></tr> <tr><td>Jun-24</td><td>3.5</td></tr> <tr><td>Jul-24</td><td>4.0</td></tr> <tr><td>Aug-24</td><td>5.5</td></tr> <tr><td>Sep-24</td><td>4.5</td></tr> </tbody> </table> </div> </div> <div data-bbox="470 925 2105 1426" style="text-align: center; margin-top: 20px;"> <p>3. Percentage of Critical Care patients delayed</p> <table border="1"> <caption>3. Percentage of Critical Care patients delayed</caption> <thead> <tr><th>Month</th><th>% delayed up to 8 hours</th><th>% delayed between 8 and 24 hours</th><th>% delayed over 24 hours</th></tr> </thead> <tbody> <tr><td>Sep-23</td><td>10%</td><td>10%</td><td>80%</td></tr> <tr><td>Oct-23</td><td>30%</td><td>10%</td><td>60%</td></tr> <tr><td>Nov-23</td><td>25%</td><td>10%</td><td>65%</td></tr> <tr><td>Dec-23</td><td>25%</td><td>15%</td><td>60%</td></tr> <tr><td>Jan-24</td><td>15%</td><td>10%</td><td>75%</td></tr> <tr><td>Feb-24</td><td>30%</td><td>10%</td><td>60%</td></tr> <tr><td>Mar-24</td><td>25%</td><td>10%</td><td>65%</td></tr> <tr><td>Apr-24</td><td>25%</td><td>10%</td><td>65%</td></tr> <tr><td>May-24</td><td>25%</td><td>15%</td><td>60%</td></tr> <tr><td>Jun-24</td><td>25%</td><td>10%</td><td>65%</td></tr> <tr><td>Jul-24</td><td>25%</td><td>10%</td><td>65%</td></tr> <tr><td>Aug-24</td><td>20%</td><td>10%</td><td>70%</td></tr> <tr><td>Sep-24</td><td>20%</td><td>5%</td><td>75%</td></tr> </tbody> </table> </div> | Month | Total Delayed Discharges (hours) | Sep-23 | 4082.1 | Oct-23 | 3242.5 | Nov-23 | 2100 | Dec-23 | 3300 | Jan-24 | 1500 | Feb-24 | 1000 | Mar-24 | 2800 | Apr-24 | 2200 | May-24 | 1500 | Jun-24 | 2400 | Jul-24 | 2800 | Aug-24 | 4000 | Sep-24 | 3242.5 | Month | Average Lost Bed Days (per day) | Sep-23 | 5.5 | Oct-23 | 4.0 | Nov-23 | 3.0 | Dec-23 | 4.5 | Jan-24 | 2.0 | Feb-24 | 1.5 | Mar-24 | 4.0 | Apr-24 | 3.0 | May-24 | 2.0 | Jun-24 | 3.5 | Jul-24 | 4.0 | Aug-24 | 5.5 | Sep-24 | 4.5 | Month | % delayed up to 8 hours | % delayed between 8 and 24 hours | % delayed over 24 hours | Sep-23 | 10% | 10% | 80% | Oct-23 | 30% | 10% | 60% | Nov-23 | 25% | 10% | 65% | Dec-23 | 25% | 15% | 60% | Jan-24 | 15% | 10% | 75% | Feb-24 | 30% | 10% | 60% | Mar-24 | 25% | 10% | 65% | Apr-24 | 25% | 10% | 65% | May-24 | 25% | 15% | 60% | Jun-24 | 25% | 10% | 65% | Jul-24 | 25% | 10% | 65% | Aug-24 | 20% | 10% | 70% | Sep-24 | 20% | 5% |
| Month | Total Delayed Discharges (hours) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 4082.1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 3242.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 2100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 3300 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 1500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 1000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 2800 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 2200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 1500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 2400 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 2800 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 4000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 3242.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Average Lost Bed Days (per day) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 5.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 4.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 3.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 4.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 2.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 1.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 4.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 3.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 2.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 3.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 4.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 5.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 4.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | % delayed up to 8 hours | % delayed between 8 and 24 hours | % delayed over 24 hours | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 10% | 10% | 80% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 30% | 10% | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 25% | 10% | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 25% | 15% | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 15% | 10% | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 30% | 10% | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 25% | 10% | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 25% | 10% | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 25% | 15% | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 25% | 10% | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 25% | 10% | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 20% | 10% | 70% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 20% | 5% | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

UNSCHEDULED CARE

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|-------|-----------|-----------|------|----------|--------|-----|----|--------|----|--------|-----|--------|----|----|--------|--------|----|-----|----|--------|-----|---|----|--------|--------|-----|----|--------|----|--------|-----|--------|----|----|--------|--------|----|----|----|--------|-----|----|----|--------|--------|-----|----|--------|----|--------|-----|--------|----|----|--------|-----|----|----|----|--------|-----|----|----|----|--------|-----|----|----|----|
| <p>Clinically Optimised <i>The number of patients waiting at each site in the Health Board that are clinically optimised</i></p> | <p>In September 2024, there were on average 237 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board’s Hospitals.</p> <p>In September, Morriston Hospital had the largest proportion of clinically optimised patients with 138, followed by Neath Port Talbot Hospital with 55.</p> <p>Actions of Improvement; Continued work is underway to implement opportunities to reduce the number of Clinically Optimised Patients in the Hospital. The implementation of the frailty model with further increase opportunities for reductions in delays.</p> | <p align="center">The number of clinically optimised patients by site</p> <table border="1"> <caption>Estimated data for Clinically Optimised Patients by Site</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> <th>Gorseion</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>150</td><td>10</td><td>90</td><td>15</td></tr> <tr><td>Oct-23</td><td>140</td><td>5</td><td>95</td><td>15</td></tr> <tr><td>Nov-23</td><td>180</td><td>5</td><td>100</td><td>20</td></tr> <tr><td>Dec-23</td><td>150</td><td>5</td><td>70</td><td>20</td></tr> <tr><td>Jan-24</td><td>130</td><td>35</td><td>60</td><td>20</td></tr> <tr><td>Feb-24</td><td>170</td><td>35</td><td>60</td><td>25</td></tr> <tr><td>Mar-24</td><td>110</td><td>50</td><td>60</td><td>25</td></tr> <tr><td>Apr-24</td><td>120</td><td>40</td><td>50</td><td>20</td></tr> <tr><td>May-24</td><td>150</td><td>25</td><td>50</td><td>20</td></tr> <tr><td>Jun-24</td><td>135</td><td>25</td><td>60</td><td>20</td></tr> <tr><td>Jul-24</td><td>135</td><td>10</td><td>65</td><td>20</td></tr> <tr><td>Aug-24</td><td>135</td><td>15</td><td>70</td><td>25</td></tr> <tr><td>Sep-24</td><td>138</td><td>15</td><td>55</td><td>30</td></tr> </tbody> </table> | Month | Morriston | Singleton | NPTH | Gorseion | Sep-23 | 150 | 10 | 90 | 15 | Oct-23 | 140 | 5 | 95 | 15 | Nov-23 | 180 | 5 | 100 | 20 | Dec-23 | 150 | 5 | 70 | 20 | Jan-24 | 130 | 35 | 60 | 20 | Feb-24 | 170 | 35 | 60 | 25 | Mar-24 | 110 | 50 | 60 | 25 | Apr-24 | 120 | 40 | 50 | 20 | May-24 | 150 | 25 | 50 | 20 | Jun-24 | 135 | 25 | 60 | 20 | Jul-24 | 135 | 10 | 65 | 20 | Aug-24 | 135 | 15 | 70 | 25 | Sep-24 | 138 | 15 | 55 | 30 |
| Month | Morriston | Singleton | NPTH | Gorseion | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 150 | 10 | 90 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 140 | 5 | 95 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 180 | 5 | 100 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 150 | 5 | 70 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 130 | 35 | 60 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 170 | 35 | 60 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 110 | 50 | 60 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 120 | 40 | 50 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 150 | 25 | 50 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 135 | 25 | 60 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 135 | 10 | 65 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 135 | 15 | 70 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 138 | 15 | 55 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Elective procedures cancelled due to lack of beds The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds</p> | <p>In September 2024, there were 21 elective procedures cancelled due to lack of beds on the day of surgery. This is 1 more cancellation than those seen in August 2024.</p> <p>Of the 21 cancelled procedures, all were attributed to Morriston Hospital.</p> | <p align="center">Total number of elective procedures cancelled due to lack of beds</p> <table border="1"> <caption>Estimated data for Elective Procedures Cancelled due to Lack of Beds</caption> <thead> <tr> <th>Month</th> <th>Morriston</th> <th>Singleton</th> <th>NPTH</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Oct-23</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Nov-23</td><td>20</td><td>0</td><td>0</td></tr> <tr><td>Dec-23</td><td>10</td><td>0</td><td>0</td></tr> <tr><td>Jan-24</td><td>25</td><td>0</td><td>45</td></tr> <tr><td>Feb-24</td><td>25</td><td>0</td><td>0</td></tr> <tr><td>Mar-24</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Apr-24</td><td>18</td><td>0</td><td>0</td></tr> <tr><td>May-24</td><td>15</td><td>0</td><td>5</td></tr> <tr><td>Jun-24</td><td>30</td><td>0</td><td>0</td></tr> <tr><td>Jul-24</td><td>15</td><td>0</td><td>0</td></tr> <tr><td>Aug-24</td><td>18</td><td>0</td><td>0</td></tr> <tr><td>Sep-24</td><td>21</td><td>0</td><td>0</td></tr> </tbody> </table> | Month | Morriston | Singleton | NPTH | Sep-23 | 15 | 0 | 0 | Oct-23 | 15 | 0 | 0 | Nov-23 | 20 | 0 | 0 | Dec-23 | 10 | 0 | 0 | Jan-24 | 25 | 0 | 45 | Feb-24 | 25 | 0 | 0 | Mar-24 | 15 | 0 | 0 | Apr-24 | 18 | 0 | 0 | May-24 | 15 | 0 | 5 | Jun-24 | 30 | 0 | 0 | Jul-24 | 15 | 0 | 0 | Aug-24 | 18 | 0 | 0 | Sep-24 | 21 | 0 | 0 | | | | | | | | | | | | | | |
| Month | Morriston | Singleton | NPTH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 15 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 15 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 20 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 10 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 25 | 0 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 25 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 15 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 18 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 15 | 0 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 30 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 15 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 18 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 21 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

HEALTHCARE ACQUIRED INFECTIONS

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|--|-------|--------------------------------|------------|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|---|----|--------|---|----|--------|---|----|--------|---|----|--------|---|----|--------|---|----|
| <p>Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- <i>Number of laboratory confirmed E.coli bacteraemia cases</i></p> | <ul style="list-style-type: none"> • 21 cases of <i>E. coli</i> bacteraemia were identified in September 2024, of which 7 were hospital acquired and 14 were community acquired. • The Health Board total is currently above the Welsh Government Profile target of 17 cases for September 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p> | <p>Number of healthcare acquired E.coli bacteraemia cases</p> <table border="1"> <caption>Number of healthcare acquired E.coli bacteraemia cases</caption> <thead> <tr> <th>Month</th> <th>Number E.Coli cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>23</td><td>20</td></tr> <tr><td>Oct-23</td><td>11</td><td>19</td></tr> <tr><td>Nov-23</td><td>32</td><td>18</td></tr> <tr><td>Dec-23</td><td>12</td><td>17</td></tr> <tr><td>Jan-24</td><td>19</td><td>17</td></tr> <tr><td>Feb-24</td><td>17</td><td>17</td></tr> <tr><td>Mar-24</td><td>19</td><td>17</td></tr> <tr><td>Apr-24</td><td>19</td><td>17</td></tr> <tr><td>May-24</td><td>16</td><td>17</td></tr> <tr><td>Jun-24</td><td>18</td><td>17</td></tr> <tr><td>Jul-24</td><td>14</td><td>17</td></tr> <tr><td>Aug-24</td><td>29</td><td>17</td></tr> <tr><td>Sep-24</td><td>21</td><td>17</td></tr> <tr><td>Oct-24</td><td>-</td><td>17</td></tr> <tr><td>Nov-24</td><td>-</td><td>17</td></tr> <tr><td>Dec-24</td><td>-</td><td>18</td></tr> <tr><td>Jan-25</td><td>-</td><td>17</td></tr> <tr><td>Feb-25</td><td>-</td><td>18</td></tr> <tr><td>Mar-25</td><td>-</td><td>17</td></tr> </tbody> </table> | Month | Number E.Coli cases (SBU) | Trajectory | Sep-23 | 23 | 20 | Oct-23 | 11 | 19 | Nov-23 | 32 | 18 | Dec-23 | 12 | 17 | Jan-24 | 19 | 17 | Feb-24 | 17 | 17 | Mar-24 | 19 | 17 | Apr-24 | 19 | 17 | May-24 | 16 | 17 | Jun-24 | 18 | 17 | Jul-24 | 14 | 17 | Aug-24 | 29 | 17 | Sep-24 | 21 | 17 | Oct-24 | - | 17 | Nov-24 | - | 17 | Dec-24 | - | 18 | Jan-25 | - | 17 | Feb-25 | - | 18 | Mar-25 | - | 17 |
| Month | Number E.Coli cases (SBU) | Trajectory | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 23 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 11 | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 32 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 12 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 19 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 17 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 19 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 19 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 16 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 18 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 14 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 29 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 21 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-24 | - | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-24 | - | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-24 | - | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-25 | - | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-25 | - | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-25 | - | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- <i>Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA) cases</i></p> | <ul style="list-style-type: none"> • There were 7 cases of <i>Staph. aureus</i> bacteraemia in September 2024, of which 4 were hospital acquired and 3 were community acquired. • The Health Board total is currently above the Welsh Government Profile target of 6 cases for September 2024 <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p> | <p>Number of healthcare acquired S.aureus bacteraemia cases</p> <table border="1"> <caption>Number of healthcare acquired S.aureus bacteraemia cases</caption> <thead> <tr> <th>Month</th> <th>Number of S.Aureus cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>10</td><td>8</td></tr> <tr><td>Oct-23</td><td>10</td><td>6</td></tr> <tr><td>Nov-23</td><td>14</td><td>6</td></tr> <tr><td>Dec-23</td><td>18</td><td>6</td></tr> <tr><td>Jan-24</td><td>11</td><td>6</td></tr> <tr><td>Feb-24</td><td>8</td><td>6</td></tr> <tr><td>Mar-24</td><td>8</td><td>6</td></tr> <tr><td>Apr-24</td><td>13</td><td>8</td></tr> <tr><td>May-24</td><td>7</td><td>6</td></tr> <tr><td>Jun-24</td><td>7</td><td>6</td></tr> <tr><td>Jul-24</td><td>12</td><td>6</td></tr> <tr><td>Aug-24</td><td>14</td><td>6</td></tr> <tr><td>Sep-24</td><td>7</td><td>6</td></tr> <tr><td>Oct-24</td><td>-</td><td>6</td></tr> <tr><td>Nov-24</td><td>-</td><td>6</td></tr> <tr><td>Dec-24</td><td>-</td><td>6</td></tr> <tr><td>Jan-25</td><td>-</td><td>5</td></tr> <tr><td>Feb-25</td><td>-</td><td>5</td></tr> <tr><td>Mar-25</td><td>-</td><td>5</td></tr> </tbody> </table> | Month | Number of S.Aureus cases (SBU) | Trajectory | Sep-23 | 10 | 8 | Oct-23 | 10 | 6 | Nov-23 | 14 | 6 | Dec-23 | 18 | 6 | Jan-24 | 11 | 6 | Feb-24 | 8 | 6 | Mar-24 | 8 | 6 | Apr-24 | 13 | 8 | May-24 | 7 | 6 | Jun-24 | 7 | 6 | Jul-24 | 12 | 6 | Aug-24 | 14 | 6 | Sep-24 | 7 | 6 | Oct-24 | - | 6 | Nov-24 | - | 6 | Dec-24 | - | 6 | Jan-25 | - | 5 | Feb-25 | - | 5 | Mar-25 | - | 5 |
| Month | Number of S.Aureus cases (SBU) | Trajectory | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 10 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 10 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 14 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 18 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 11 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 8 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 8 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 13 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 7 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 7 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 12 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 14 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 7 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-24 | - | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-24 | - | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-24 | - | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-25 | - | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-25 | - | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-25 | - | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

HEALTHCARE ACQUIRED INFECTIONS

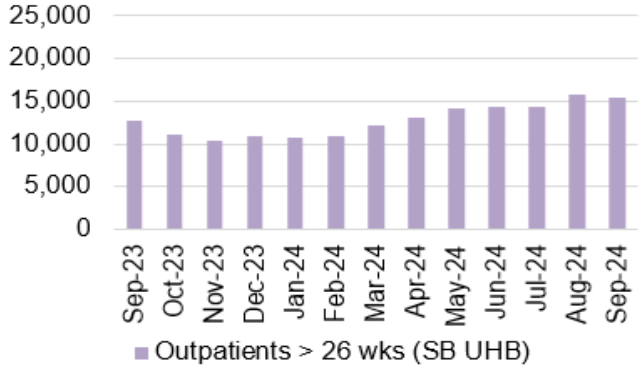
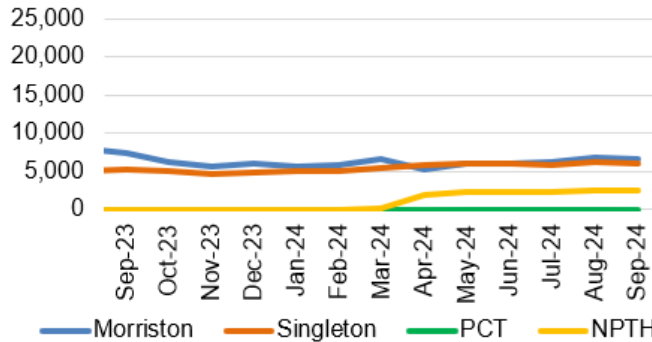
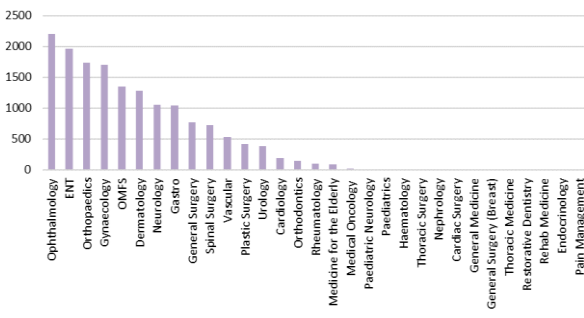
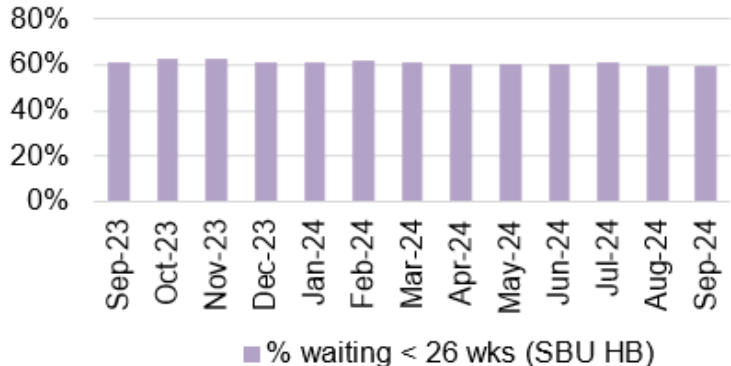
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|-------|----------------------------------|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|---|--------|---|--------|---|--------|---|--------|---|--------|---|
| <p>Healthcare Acquired Infections (HCAI)-<i>C.difficile</i> Number of laboratory confirmed <i>C.difficile</i> cases</p> | <ul style="list-style-type: none"> There were 22 <i>Clostridium difficile</i> toxin positive cases in September 2024, of which 15 were hospital acquired and 7 were community acquired. The Health Board total is currently above the Welsh Government Profile target of 8 cases for September 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p> | <p style="text-align: center;">Number of healthcare acquired <i>C.difficile</i> cases</p> <table border="1"> <caption>Number of healthcare acquired <i>C.difficile</i> cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of C.diff cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>27</td></tr> <tr><td>Oct-23</td><td>18</td></tr> <tr><td>Nov-23</td><td>33</td></tr> <tr><td>Dec-23</td><td>21</td></tr> <tr><td>Jan-24</td><td>22</td></tr> <tr><td>Feb-24</td><td>20</td></tr> <tr><td>Mar-24</td><td>22</td></tr> <tr><td>Apr-24</td><td>20</td></tr> <tr><td>May-24</td><td>19</td></tr> <tr><td>Jun-24</td><td>22</td></tr> <tr><td>Jul-24</td><td>14</td></tr> <tr><td>Aug-24</td><td>35</td></tr> <tr><td>Sep-24</td><td>22</td></tr> <tr><td>Oct-24</td><td>7</td></tr> <tr><td>Nov-24</td><td>7</td></tr> <tr><td>Dec-24</td><td>7</td></tr> <tr><td>Jan-25</td><td>7</td></tr> <tr><td>Feb-25</td><td>7</td></tr> <tr><td>Mar-25</td><td>6</td></tr> </tbody> </table> <p style="text-align: center;"> ■ Number of <i>C.diff</i> cases (SBU) — Trajectory </p> | Month | Number of C.diff cases (SBU) | Sep-23 | 27 | Oct-23 | 18 | Nov-23 | 33 | Dec-23 | 21 | Jan-24 | 22 | Feb-24 | 20 | Mar-24 | 22 | Apr-24 | 20 | May-24 | 19 | Jun-24 | 22 | Jul-24 | 14 | Aug-24 | 35 | Sep-24 | 22 | Oct-24 | 7 | Nov-24 | 7 | Dec-24 | 7 | Jan-25 | 7 | Feb-25 | 7 | Mar-25 | 6 |
| Month | Number of C.diff cases (SBU) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-24 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-24 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-24 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-25 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-25 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-25 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Healthcare Acquired Infections (HCAI)-<i>Klebsiella sp</i> Number of laboratory confirmed <i>Klebsiella sp</i> cases</p> | <ul style="list-style-type: none"> There were 6 cases of <i>Klebsiella sp</i> in September 2024, of which 5 were hospital acquired and 1 was community acquired. The Health Board total is currently in line with the Welsh Government Profile target of 6 cases for September 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p> | <p style="text-align: center;">Number of healthcare acquired <i>Klebsiella</i> cases</p> <table border="1"> <caption>Number of healthcare acquired <i>Klebsiella</i> cases (SBU)</caption> <thead> <tr> <th>Month</th> <th>Number of Klebsiella cases (SBU)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>12</td></tr> <tr><td>Oct-23</td><td>6</td></tr> <tr><td>Nov-23</td><td>8</td></tr> <tr><td>Dec-23</td><td>6</td></tr> <tr><td>Jan-24</td><td>11</td></tr> <tr><td>Feb-24</td><td>9</td></tr> <tr><td>Mar-24</td><td>5</td></tr> <tr><td>Apr-24</td><td>10</td></tr> <tr><td>May-24</td><td>11</td></tr> <tr><td>Jun-24</td><td>13</td></tr> <tr><td>Jul-24</td><td>8</td></tr> <tr><td>Aug-24</td><td>12</td></tr> <tr><td>Sep-24</td><td>6</td></tr> <tr><td>Oct-24</td><td>4</td></tr> <tr><td>Nov-24</td><td>4</td></tr> <tr><td>Dec-24</td><td>5</td></tr> <tr><td>Jan-25</td><td>5</td></tr> <tr><td>Feb-25</td><td>5</td></tr> <tr><td>Mar-25</td><td>4</td></tr> </tbody> </table> <p style="text-align: center;"> ■ Number of <i>Klebsiella</i> cases (SBU) — Trajectory </p> | Month | Number of Klebsiella cases (SBU) | Sep-23 | 12 | Oct-23 | 6 | Nov-23 | 8 | Dec-23 | 6 | Jan-24 | 11 | Feb-24 | 9 | Mar-24 | 5 | Apr-24 | 10 | May-24 | 11 | Jun-24 | 13 | Jul-24 | 8 | Aug-24 | 12 | Sep-24 | 6 | Oct-24 | 4 | Nov-24 | 4 | Dec-24 | 5 | Jan-25 | 5 | Feb-25 | 5 | Mar-25 | 4 |
| Month | Number of Klebsiella cases (SBU) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-24 | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-24 | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-24 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-25 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-25 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-25 | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

HEALTHCARE ACQUIRED INFECTIONS

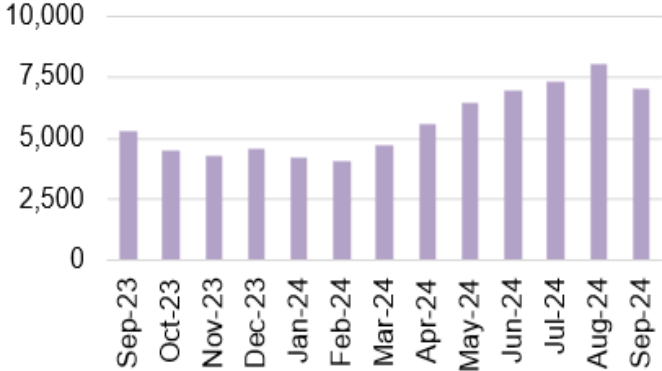
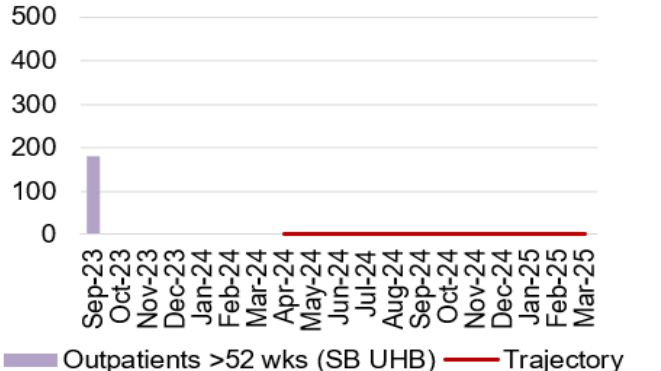
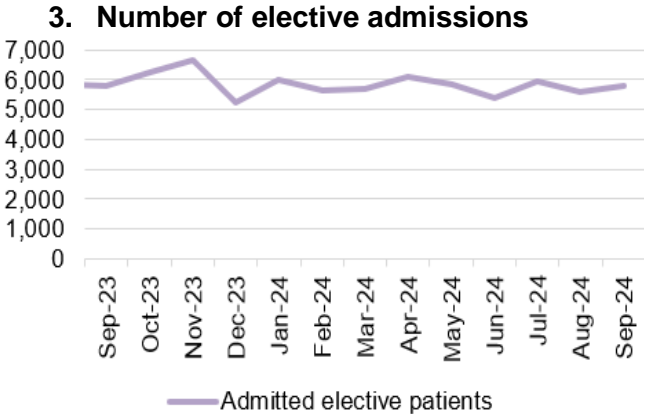
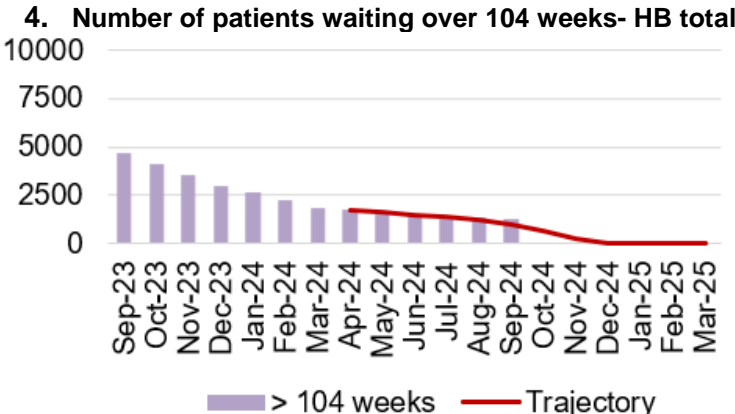
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|-------|-----------------------------------|------------|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|--------|---|---|
| <p>Healthcare Acquired Infections (HCAI)- Aeruginosa- <i>Number of laboratory confirmed Aeruginosa cases</i></p> | <ul style="list-style-type: none"> • There was 1 case of <i>P.Aeruginosa</i> reported in September 2024. • The Health Board total is currently below the Welsh Government Profile target of 2 cases for September 2024. <p>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</p> | <p>Number of healthcare acquired Pseudomonas cases</p> <table border="1"> <caption>Data for Healthcare Acquired Pseudomonas Cases</caption> <thead> <tr> <th>Month</th> <th>Number of Pseudomonas cases (SBU)</th> <th>Trajectory</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>2</td><td>2</td></tr> <tr><td>Oct-23</td><td>2</td><td>2</td></tr> <tr><td>Nov-23</td><td>2</td><td>2</td></tr> <tr><td>Dec-23</td><td>3</td><td>2</td></tr> <tr><td>Jan-24</td><td>2</td><td>2</td></tr> <tr><td>Feb-24</td><td>0</td><td>2</td></tr> <tr><td>Mar-24</td><td>0</td><td>2</td></tr> <tr><td>Apr-24</td><td>0</td><td>3</td></tr> <tr><td>May-24</td><td>0</td><td>0</td></tr> <tr><td>Jun-24</td><td>0</td><td>2</td></tr> <tr><td>Jul-24</td><td>0</td><td>1</td></tr> <tr><td>Aug-24</td><td>3</td><td>2</td></tr> <tr><td>Sep-24</td><td>1</td><td>2</td></tr> <tr><td>Oct-24</td><td>0</td><td>2</td></tr> <tr><td>Nov-24</td><td>0</td><td>2</td></tr> <tr><td>Dec-24</td><td>0</td><td>1</td></tr> <tr><td>Jan-25</td><td>0</td><td>1</td></tr> <tr><td>Feb-25</td><td>0</td><td>2</td></tr> <tr><td>Mar-25</td><td>0</td><td>3</td></tr> </tbody> </table> <p>Legend: ■ Number of Pseudomonas cases (SBU) — Trajectory</p> | Month | Number of Pseudomonas cases (SBU) | Trajectory | Sep-23 | 2 | 2 | Oct-23 | 2 | 2 | Nov-23 | 2 | 2 | Dec-23 | 3 | 2 | Jan-24 | 2 | 2 | Feb-24 | 0 | 2 | Mar-24 | 0 | 2 | Apr-24 | 0 | 3 | May-24 | 0 | 0 | Jun-24 | 0 | 2 | Jul-24 | 0 | 1 | Aug-24 | 3 | 2 | Sep-24 | 1 | 2 | Oct-24 | 0 | 2 | Nov-24 | 0 | 2 | Dec-24 | 0 | 1 | Jan-25 | 0 | 1 | Feb-25 | 0 | 2 | Mar-25 | 0 | 3 |
| Month | Number of Pseudomonas cases (SBU) | Trajectory | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 2 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 2 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 2 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 3 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 2 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 0 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 0 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 3 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 1 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-24 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-24 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-24 | 0 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-25 | 0 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-25 | 0 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-25 | 0 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

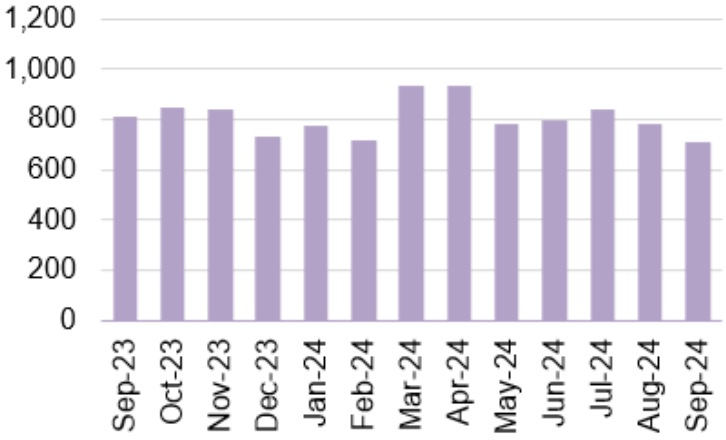
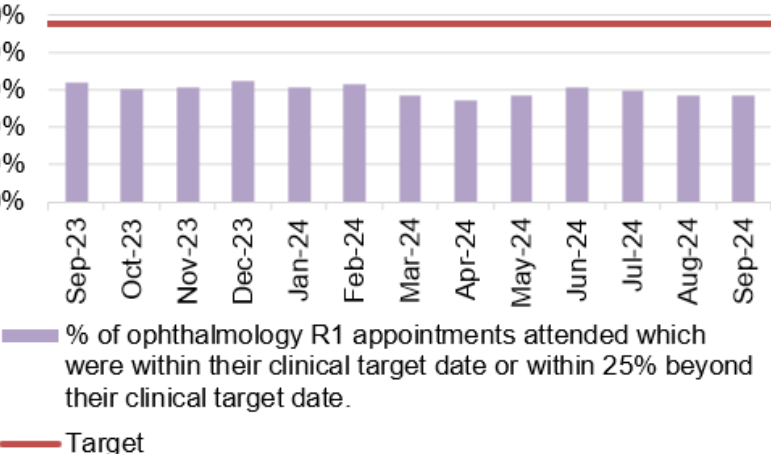
| PLANNED CARE | | |
|--|--|---|
| Description | Current Performance | Actions of Improvement |
| Referrals and shape of the waiting list 1. GP Referrals <i>The number of Stage 1 additions per week</i> 2. Stage 1 additions <i>The number of new patients that have been added to the outpatient waiting list</i> 3. Outpatient activity undertaken <i>Total number of patients seen each month</i> 4. Size of the waiting list <i>Total number of patients on the waiting list by stage as at September 2024.</i> | <p>In September 2024, there were 12,826 referrals received. This is higher than the number that was received in August 2024 (12,326). Chart 4 shows the shape of the current waiting list and Chart 3 shows the outpatient activity undertaken over the last year.</p> | <p>The number of referrals received has remained steady in recent months and is now showing a consistent pattern of demand.</p> |
| | Trend | |
| | <p>1. Number of GP referrals received by SBU Health Board</p> | <p>2. Number of stage 1 additions per week</p> |
| | <p>3. Outpatient activity undertaken</p> | <p>4. Total size of the waiting list (September 2024)</p> |

PLANNED CARE

| Description | Current Performance | Actions of Improvement |
|--|--|--|
| <p>Outpatient waiting times</p> <p>1. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Health Board Total</p> <p>2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Hospital Level</p> <p>3. Patients waiting over 26 weeks for an outpatient appointment by specialty</p> <p>4. Percentage of patients waiting less than 26 weeks</p> | <p>The number of patients waiting over 26 weeks for a first outpatient appointment is still a challenge. September 2024 saw an in-month reduction of 2% in the number of patients waiting over 26 weeks for an outpatient appointment. The number of breaches decreased from 15,745 in August 2024. Ophthalmology has the largest proportion of patients waiting over 26 weeks for an outpatient appointment, followed by ENT and Orthopaedics. Chart 4 shows that the number of patients waiting less than 26 weeks for an outpatient appointment, this figure has remained at 59.5%.</p> | <p>Service Group specific delivery trajectories have been developed to further support recovery and these are monitored by the Chief Operating Officer to ensure core capacity maximisation.</p> |
| | Trend | |
| | <p>1. Number of stage 1 over 26 weeks- HB total</p>  <p>2. Number of stage 1 over 26 weeks- Hospital level</p>  <p>3. Patients waiting over 26 weeks for an outpatient appointment by specialty as at September 2024</p>  <p>4. Percentage of patient waiting less than 26 weeks</p>  | |

PLANNED CARE

| Description | Current Performance | Actions of Improvement |
|---|---|--|
| <p>Patients waiting over 36 weeks for treatment</p> <p><i>1. Number of patients waiting more than 36 weeks for treatment and the number of elective patients admitted for treatment- Health Board Total</i></p> <p><i>2. Number of patients waiting more than 52 weeks for treatment at Stage 1</i></p> <p><i>3. Number of elective admissions</i></p> <p><i>4. Number of patients waiting more than 104 weeks for treatment</i></p> | <p>In September 2024, there were 7,051 patients waiting over 36 weeks at Stage 1, which is a 12% in-month reduction from August 2024. 14,000 patients were waiting over 52 weeks at all stages in September 2024. In September 2024, there were 1,241 patients waiting over 104 weeks for treatment, which is a 3% reduction from August 2024.</p> | <p>Focus is now on reducing the numbers of longest waiting patients and improving the productivity and efficiency of existing theatres to increase capacity within existing resources.</p> |
| | Trend | |
| | <p>1. Number of patients waiting over 36 weeks at Stage 1- HB total</p>  <p>2. Number of patients waiting over 52 weeks at Stage 1- HB total</p>  <p>3. Number of elective admissions</p>  <p>4. Number of patients waiting over 104 weeks- HB total</p>  | |

| PLANNED CARE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|-------|---------------------|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-------|
| Description | Current Performance | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Ophthalmology Referrals <i>Number of patients referred into secondary care Ophthalmology services</i></p> | <p>In September 2024, there were 714 patients referred from Primary Care into secondary care ophthalmology services. This is a reduction on the number of patients referred in August 2024, which was 785.</p> | <p>Number of referrals into secondary care Ophthalmology service</p>  <table border="1"> <caption>Number of referrals into secondary care Ophthalmology service</caption> <thead> <tr> <th>Month</th> <th>Number of referrals</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>800</td></tr> <tr><td>Oct-23</td><td>850</td></tr> <tr><td>Nov-23</td><td>850</td></tr> <tr><td>Dec-23</td><td>720</td></tr> <tr><td>Jan-24</td><td>780</td></tr> <tr><td>Feb-24</td><td>720</td></tr> <tr><td>Mar-24</td><td>950</td></tr> <tr><td>Apr-24</td><td>950</td></tr> <tr><td>May-24</td><td>780</td></tr> <tr><td>Jun-24</td><td>780</td></tr> <tr><td>Jul-24</td><td>850</td></tr> <tr><td>Aug-24</td><td>780</td></tr> <tr><td>Sep-24</td><td>714</td></tr> </tbody> </table> <p>■ Number of referrals</p> | Month | Number of referrals | Sep-23 | 800 | Oct-23 | 850 | Nov-23 | 850 | Dec-23 | 720 | Jan-24 | 780 | Feb-24 | 720 | Mar-24 | 950 | Apr-24 | 950 | May-24 | 780 | Jun-24 | 780 | Jul-24 | 850 | Aug-24 | 780 | Sep-24 | 714 |
| Month | Number of referrals | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 800 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 850 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 850 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 720 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 780 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 720 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 950 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 950 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 780 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 780 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 850 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 780 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 714 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Ophthalmology waiting times <i>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target</i></p> | <p>In September 2024, 57.3% of Ophthalmology R1 appointments attended were within their clinical target date or within 25% of the target date.</p> <p>Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity</p> | <p>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target date</p>  <table border="1"> <caption>Percentage of ophthalmology R1 appointments attended which were within their clinical target date or within 25% in excess of their clinical target date</caption> <thead> <tr> <th>Month</th> <th>% of appointments</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>65%</td></tr> <tr><td>Oct-23</td><td>60%</td></tr> <tr><td>Nov-23</td><td>60%</td></tr> <tr><td>Dec-23</td><td>65%</td></tr> <tr><td>Jan-24</td><td>60%</td></tr> <tr><td>Feb-24</td><td>65%</td></tr> <tr><td>Mar-24</td><td>55%</td></tr> <tr><td>Apr-24</td><td>55%</td></tr> <tr><td>May-24</td><td>55%</td></tr> <tr><td>Jun-24</td><td>60%</td></tr> <tr><td>Jul-24</td><td>60%</td></tr> <tr><td>Aug-24</td><td>55%</td></tr> <tr><td>Sep-24</td><td>57.3%</td></tr> </tbody> </table> <p>■ % of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date. — Target</p> | Month | % of appointments | Sep-23 | 65% | Oct-23 | 60% | Nov-23 | 60% | Dec-23 | 65% | Jan-24 | 60% | Feb-24 | 65% | Mar-24 | 55% | Apr-24 | 55% | May-24 | 55% | Jun-24 | 60% | Jul-24 | 60% | Aug-24 | 55% | Sep-24 | 57.3% |
| Month | % of appointments | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 55% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 55% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 55% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 55% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 57.3% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

PLANNED CARE

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|------------------------------------|-------------------------------|-----------|------------------------------------|--------|------|--------|--------|--------|------|--------|--------|--------|------|--------|--------|--------|------|--------|--------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|
| <p>Diagnostics waiting times <i>The number of patients waiting more than 8 weeks for specified diagnostics</i></p> | <p>In September there was a reduction in the number of patients waiting over 8 weeks for specified diagnostics. It decreased from 3,425 in August 2024 to 3,296 in September 2024.</p> <p>The following is a breakdown for the 8-week breaches by diagnostic test for September 2024:</p> <ul style="list-style-type: none"> • Endoscopy= 2,567 • Cardiac tests= 658 • Other Diagnostics = 34 <p>Actions of Improvement; Demand and capacity work has enabled significant improvement in access times for non-endoscopic diagnostics.</p> <p>Detailed demand and capacity model for endoscopy has been commissioned to ensure sustained improvement across all aspects of endoscopic diagnostics.</p> | <p>Number of patients waiting longer than 8 weeks for Diagnostics</p> <table border="1"> <caption>Number of patients waiting longer than 8 weeks for Diagnostics</caption> <thead> <tr> <th>Month</th> <th>Cardiac tests</th> <th>Endoscopy</th> <th>Other diagnostics (inc. radiology)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>~500</td><td>~4,000</td><td>~2,000</td></tr> <tr><td>Oct-23</td><td>~500</td><td>~3,800</td><td>~1,500</td></tr> <tr><td>Nov-23</td><td>~500</td><td>~3,500</td><td>~1,000</td></tr> <tr><td>Dec-23</td><td>~500</td><td>~3,500</td><td>~1,000</td></tr> <tr><td>Jan-24</td><td>~500</td><td>~3,500</td><td>~500</td></tr> <tr><td>Feb-24</td><td>~500</td><td>~3,200</td><td>~500</td></tr> <tr><td>Mar-24</td><td>~500</td><td>~3,200</td><td>~500</td></tr> <tr><td>Apr-24</td><td>~500</td><td>~3,200</td><td>~500</td></tr> <tr><td>May-24</td><td>~500</td><td>~3,000</td><td>~500</td></tr> <tr><td>Jun-24</td><td>~500</td><td>~3,000</td><td>~500</td></tr> <tr><td>Jul-24</td><td>~500</td><td>~3,000</td><td>~500</td></tr> <tr><td>Aug-24</td><td>~500</td><td>~2,800</td><td>~500</td></tr> <tr><td>Sep-24</td><td>~500</td><td>~2,500</td><td>~300</td></tr> </tbody> </table> <p>■ Other diagnostics (inc. radiology) ■ Endoscopy ■ Cardiac tests</p> | Month | Cardiac tests | Endoscopy | Other diagnostics (inc. radiology) | Sep-23 | ~500 | ~4,000 | ~2,000 | Oct-23 | ~500 | ~3,800 | ~1,500 | Nov-23 | ~500 | ~3,500 | ~1,000 | Dec-23 | ~500 | ~3,500 | ~1,000 | Jan-24 | ~500 | ~3,500 | ~500 | Feb-24 | ~500 | ~3,200 | ~500 | Mar-24 | ~500 | ~3,200 | ~500 | Apr-24 | ~500 | ~3,200 | ~500 | May-24 | ~500 | ~3,000 | ~500 | Jun-24 | ~500 | ~3,000 | ~500 | Jul-24 | ~500 | ~3,000 | ~500 | Aug-24 | ~500 | ~2,800 | ~500 | Sep-24 | ~500 | ~2,500 | ~300 |
| Month | Cardiac tests | Endoscopy | Other diagnostics (inc. radiology) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | ~500 | ~4,000 | ~2,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | ~500 | ~3,800 | ~1,500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | ~500 | ~3,500 | ~1,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | ~500 | ~3,500 | ~1,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | ~500 | ~3,500 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | ~500 | ~3,200 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | ~500 | ~3,200 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | ~500 | ~3,200 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | ~500 | ~3,000 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | ~500 | ~3,000 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | ~500 | ~3,000 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | ~500 | ~2,800 | ~500 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | ~500 | ~2,500 | ~300 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Therapy waiting times <i>The number of patients waiting more than 14 weeks for specified therapies</i></p> | <p>In September 2024, there were 130 patients waiting over 14 weeks for specified Therapies, which is 113 more than seen in August 2024.</p> <p>The breakdown of breaches are;</p> <ul style="list-style-type: none"> - Dietetics – 30 - Podiatry – 98 - Physiotherapy - 2. | <p>Number of patients waiting longer than 14 weeks for therapies</p> <table border="1"> <caption>Number of patients waiting longer than 14 weeks for therapies</caption> <thead> <tr> <th>Month</th> <th>Therapies > 14 weeks (SBU HB)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>~180</td></tr> <tr><td>Oct-23</td><td>~190</td></tr> <tr><td>Nov-23</td><td>~80</td></tr> <tr><td>Dec-23</td><td>~70</td></tr> <tr><td>Jan-24</td><td>~85</td></tr> <tr><td>Feb-24</td><td>~30</td></tr> <tr><td>Mar-24</td><td>~5</td></tr> <tr><td>Apr-24</td><td>~5</td></tr> <tr><td>May-24</td><td>~5</td></tr> <tr><td>Jun-24</td><td>~5</td></tr> <tr><td>Jul-24</td><td>~5</td></tr> <tr><td>Aug-24</td><td>~15</td></tr> <tr><td>Sep-24</td><td>~130</td></tr> </tbody> </table> <p>■ Therapies > 14 weeks (SBU HB)</p> | Month | Therapies > 14 weeks (SBU HB) | Sep-23 | ~180 | Oct-23 | ~190 | Nov-23 | ~80 | Dec-23 | ~70 | Jan-24 | ~85 | Feb-24 | ~30 | Mar-24 | ~5 | Apr-24 | ~5 | May-24 | ~5 | Jun-24 | ~5 | Jul-24 | ~5 | Aug-24 | ~15 | Sep-24 | ~130 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Therapies > 14 weeks (SBU HB) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | ~180 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | ~190 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | ~80 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | ~70 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | ~85 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | ~30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | ~5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | ~5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | ~5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | ~5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | ~5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | ~15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | ~130 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

CANCER

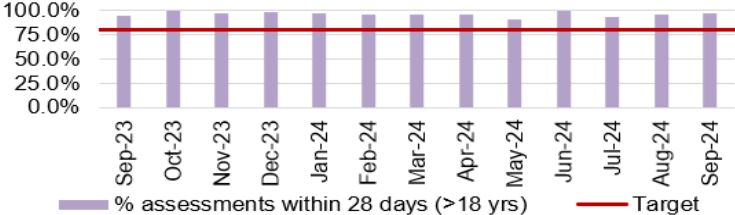
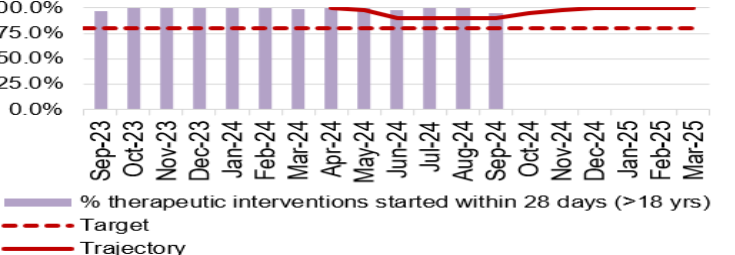
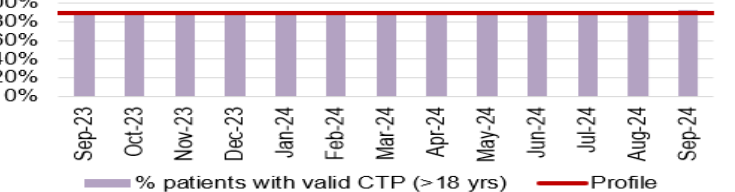
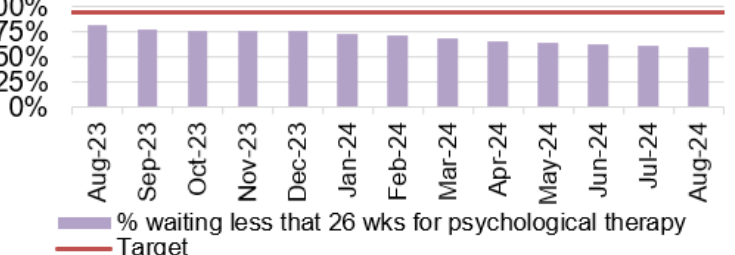
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|---------------|-----------|-----------------|---|---|-----------|---|---|--------|---|---|-------------------|---|---|----------------|----|---|----------------|---|---|---------------|----|---|---------------------|----|----|-----|----|---|------|----|---|-------|---|---|---------|---|---|---------|-----|---|------------------------|----|----|------------|----|----|--------------------|------------|-----------|--|
| <p>Single Cancer Pathway backlog <i>The number of patients with an active wait status of more than 63 days</i></p> | <p>Early September 2024 backlog by tumour site:</p> <table border="1"> <thead> <tr> <th>Tumour Site</th> <th>63 - 103 days</th> <th>≥104 days</th> </tr> </thead> <tbody> <tr><td>Acute Leukaemia</td><td>0</td><td>0</td></tr> <tr><td>Brain/CNS</td><td>1</td><td>0</td></tr> <tr><td>Breast</td><td>5</td><td>0</td></tr> <tr><td>Children's cancer</td><td>2</td><td>0</td></tr> <tr><td>Gynaecological</td><td>21</td><td>7</td></tr> <tr><td>Haematological</td><td>5</td><td>3</td></tr> <tr><td>Head and neck</td><td>10</td><td>3</td></tr> <tr><td>Lower GI (Exl. BSW)</td><td>16</td><td>12</td></tr> <tr><td>BSW</td><td>10</td><td>7</td></tr> <tr><td>Lung</td><td>16</td><td>6</td></tr> <tr><td>Other</td><td>2</td><td>1</td></tr> <tr><td>Sarcoma</td><td>0</td><td>0</td></tr> <tr><td>Skin(c)</td><td>104</td><td>4</td></tr> <tr><td>Upper Gastrointestinal</td><td>11</td><td>13</td></tr> <tr><td>Urological</td><td>19</td><td>12</td></tr> <tr><td>Grand Total</td><td>222</td><td>68</td></tr> </tbody> </table> | Tumour Site | 63 - 103 days | ≥104 days | Acute Leukaemia | 0 | 0 | Brain/CNS | 1 | 0 | Breast | 5 | 0 | Children's cancer | 2 | 0 | Gynaecological | 21 | 7 | Haematological | 5 | 3 | Head and neck | 10 | 3 | Lower GI (Exl. BSW) | 16 | 12 | BSW | 10 | 7 | Lung | 16 | 6 | Other | 2 | 1 | Sarcoma | 0 | 0 | Skin(c) | 104 | 4 | Upper Gastrointestinal | 11 | 13 | Urological | 19 | 12 | Grand Total | 222 | 68 | <p>Number of patients with a wait status of more than 62 days</p> |
| Tumour Site | 63 - 103 days | ≥104 days | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Acute Leukaemia | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Brain/CNS | 1 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Breast | 5 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Children's cancer | 2 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gynaecological | 21 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Haematological | 5 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Head and neck | 10 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Lower GI (Exl. BSW) | 16 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BSW | 10 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Lung | 16 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 2 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sarcoma | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Skin(c) | 104 | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Upper Gastrointestinal | 11 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Urological | 19 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Grand Total | 222 | 68 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Single Cancer Pathway backlog-patients waiting over 63 days</p> | <p>August 2024 saw a reduction in the number of patients waiting over 63 days. The following actions have been outlined to support backlog reduction;</p> <ul style="list-style-type: none"> - Targeted work is underway to prioritise patients waiting >104 days - Milestone targets for OP access (10 days) and Decision to Treat (31 days) have also been set to reduce overall pathway waits. - Tumour site specific plans have been developed and will be enacted through TI governance. <p>Note: backlog increased in May 2024 to reflect new reporting requirements for Bowel Screening Wales patients</p> | <p>Percentage of patients starting first definitive cancer treatment within 62 days from point of suspicion</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| CANCER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|--|--------|-----------|---------------------------|-----|-----------|---------------------------|--------|-----|--------------------------|-----|----------------|--------------------------|----------------|-----|--------------------------|-----|------------------------|---------------------------|------|------|-------------------------------|-----|---------|--------------------------------|------|------|--|---|------------|---|-------------|---|
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| USC First Outpatient Appointments <i>The number of patients at first outpatient appointment stage by days waiting</i> | <p>Early October 2024 figures show total wait volumes for first outpatient appointment have decreased.</p> <p>Of the total number of patients waiting within the backlog, the majority of patients are waiting for diagnostic results, closely followed by those waiting for treatment.</p> | <p>The number of patients waiting for a first outpatient appointment (by total days waiting) – Early October 2024</p> <table border="1"> <thead> <tr> <th></th> <th>First OPA</th> </tr> </thead> <tbody> <tr><td>Acute Leukaemia</td><td>0</td></tr> <tr><td>Brain/CNS</td><td>0</td></tr> <tr><td>Breast</td><td>0</td></tr> <tr><td>Children's Cancer</td><td>1</td></tr> <tr><td>Gynaecological</td><td>0</td></tr> <tr><td>Haematological</td><td>0</td></tr> <tr><td>Head and Neck</td><td>0</td></tr> <tr><td>Lower Gastrointestinal</td><td>1</td></tr> <tr><td>Lung</td><td>0</td></tr> <tr><td>Other</td><td>0</td></tr> <tr><td>Sarcoma</td><td>0</td></tr> <tr><td>Skin</td><td>0</td></tr> <tr><td>Upper Gastrointestinal</td><td>0</td></tr> <tr><td>Urological</td><td>0</td></tr> <tr><td>Grand Total</td><td>2</td></tr> </tbody> </table> | | First OPA | Acute Leukaemia | 0 | Brain/CNS | 0 | Breast | 0 | Children's Cancer | 1 | Gynaecological | 0 | Haematological | 0 | Head and Neck | 0 | Lower Gastrointestinal | 1 | Lung | 0 | Other | 0 | Sarcoma | 0 | Skin | 0 | Upper Gastrointestinal | 0 | Urological | 0 | Grand Total | 2 |
| | First OPA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Acute Leukaemia | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Brain/CNS | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Breast | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Children's Cancer | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gynaecological | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Haematological | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Head and Neck | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Lower Gastrointestinal | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Lung | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sarcoma | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Skin | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Upper Gastrointestinal | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Urological | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Grand Total | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Radiotherapy waiting times <i>The percentage of patients receiving radiotherapy treatment</i> | <p>Radiotherapy waiting times continue to be a challenge, with only the 7 day Elective Delay target being met in September 2024.</p> <table border="1"> <thead> <tr> <th>Measure</th> <th>Target</th> <th>Sept-24</th> </tr> </thead> <tbody> <tr><td>Scheduled (14 Day Target)</td><td>80%</td><td>30%</td></tr> <tr><td>Scheduled (21 Day Target)</td><td>100%</td><td>78%</td></tr> <tr><td>Urgent SC (2 Day Target)</td><td>80%</td><td>37%</td></tr> <tr><td>Urgent SC (7 Day Target)</td><td>100%</td><td>67%</td></tr> <tr><td>Emergency (within 1 day)</td><td>80%</td><td>100%</td></tr> <tr><td>Emergency (within 2 days)</td><td>100%</td><td>100%</td></tr> <tr><td>Elective Delay (7 Day Target)</td><td>80%</td><td>91%</td></tr> <tr><td>Elective Delay (14 Day Target)</td><td>100%</td><td>100%</td></tr> </tbody> </table> | Measure | Target | Sept-24 | Scheduled (14 Day Target) | 80% | 30% | Scheduled (21 Day Target) | 100% | 78% | Urgent SC (2 Day Target) | 80% | 37% | Urgent SC (7 Day Target) | 100% | 67% | Emergency (within 1 day) | 80% | 100% | Emergency (within 2 days) | 100% | 100% | Elective Delay (7 Day Target) | 80% | 91% | Elective Delay (14 Day Target) | 100% | 100% | <p>Radiotherapy waiting times</p> | | | | | |
| Measure | Target | Sept-24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Scheduled (14 Day Target) | 80% | 30% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Scheduled (21 Day Target) | 100% | 78% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Urgent SC (2 Day Target) | 80% | 37% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Urgent SC (7 Day Target) | 100% | 67% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Emergency (within 1 day) | 80% | 100% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Emergency (within 2 days) | 100% | 100% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Elective Delay (7 Day Target) | 80% | 91% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Elective Delay (14 Day Target) | 100% | 100% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

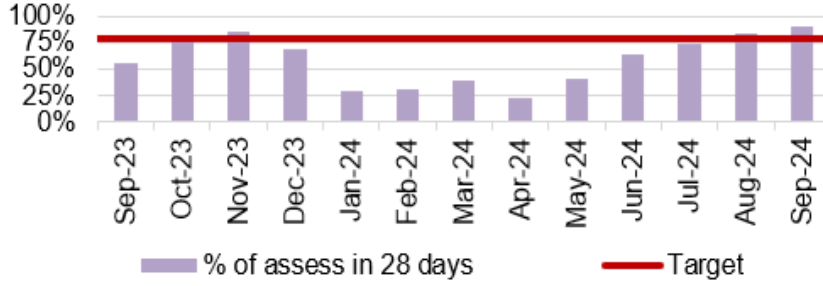
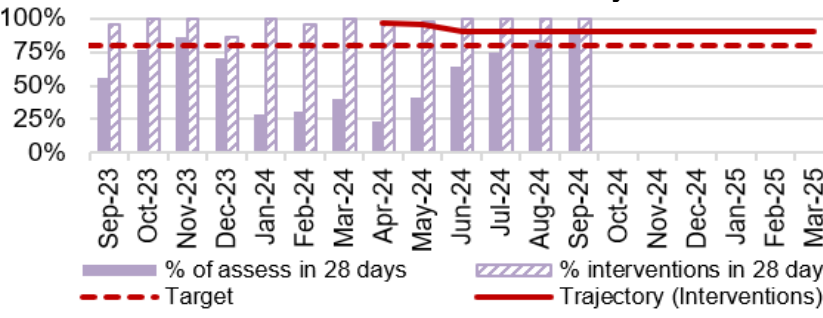
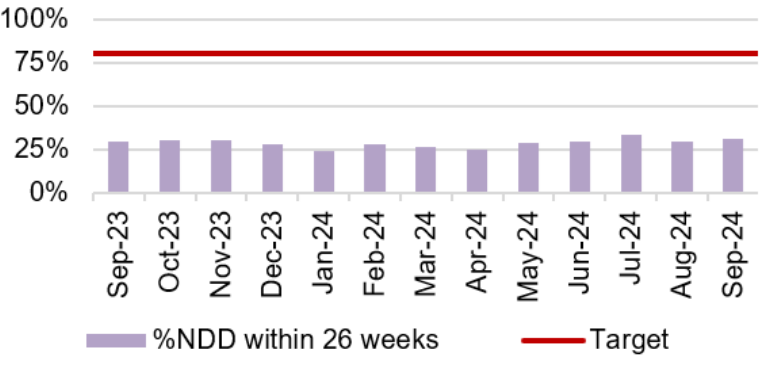
| FOLLOW-UP APPOINTMENTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|-------|--------------------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|--------|---------|-------|--------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Follow-up appointments</p> <p>1. The total number of patients on the follow-up waiting list</p> <p>2. The number of patients waiting 100% over target for a follow-up appointment</p> | <p>In September 2024, there was a total of 148,525 patients waiting for a follow up outpatient appointment.</p> <p>There was a total of 66,422 patients waiting for a follow-up past their target date in September 2024.</p> <p>Of the 66,422 delayed follow-ups in September 2024, 13,392 had appointment dates and 53,030 were still waiting for an appointment.</p> <p>In addition, 39,502 patients were waiting 100%+ over target date in September 2024.</p> <ul style="list-style-type: none"> A significant reduction was noted in August 2024 due to a change in reporting where some specialties are excluded from monitoring going forward. Future trends will be assessed from the August 2024 position. | <p>1. Total number of patients waiting for a follow-up</p> <table border="1"> <caption>1. Total number of patients waiting for a follow-up (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>150,000</td></tr> <tr><td>Oct-23</td><td>150,000</td></tr> <tr><td>Nov-23</td><td>150,000</td></tr> <tr><td>Dec-23</td><td>150,000</td></tr> <tr><td>Jan-24</td><td>150,000</td></tr> <tr><td>Feb-24</td><td>150,000</td></tr> <tr><td>Mar-24</td><td>150,000</td></tr> <tr><td>Apr-24</td><td>150,000</td></tr> <tr><td>May-24</td><td>150,000</td></tr> <tr><td>Jun-24</td><td>150,000</td></tr> <tr><td>Jul-24</td><td>150,000</td></tr> <tr><td>Aug-24</td><td>140,000</td></tr> <tr><td>Sep-24</td><td>140,000</td></tr> </tbody> </table> <p>■ Number of patients waiting for follow-up (SBU HB)</p> <p>2. Delayed follow-ups: Number of patients waiting 100% over target</p> <table border="1"> <caption>2. Delayed follow-ups: Number of patients waiting 100% over target (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Number of patients</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>40,000</td></tr> <tr><td>Oct-23</td><td>40,000</td></tr> <tr><td>Nov-23</td><td>40,000</td></tr> <tr><td>Dec-23</td><td>40,000</td></tr> <tr><td>Jan-24</td><td>40,000</td></tr> <tr><td>Feb-24</td><td>40,000</td></tr> <tr><td>Mar-24</td><td>40,000</td></tr> <tr><td>Apr-24</td><td>40,000</td></tr> <tr><td>May-24</td><td>40,000</td></tr> <tr><td>Jun-24</td><td>40,000</td></tr> <tr><td>Jul-24</td><td>40,000</td></tr> <tr><td>Aug-24</td><td>35,000</td></tr> <tr><td>Sep-24</td><td>35,000</td></tr> </tbody> </table> <p>■ Number of patients waiting 100% over target date (SBU HB)</p> | Month | Number of patients | Sep-23 | 150,000 | Oct-23 | 150,000 | Nov-23 | 150,000 | Dec-23 | 150,000 | Jan-24 | 150,000 | Feb-24 | 150,000 | Mar-24 | 150,000 | Apr-24 | 150,000 | May-24 | 150,000 | Jun-24 | 150,000 | Jul-24 | 150,000 | Aug-24 | 140,000 | Sep-24 | 140,000 | Month | Number of patients | Sep-23 | 40,000 | Oct-23 | 40,000 | Nov-23 | 40,000 | Dec-23 | 40,000 | Jan-24 | 40,000 | Feb-24 | 40,000 | Mar-24 | 40,000 | Apr-24 | 40,000 | May-24 | 40,000 | Jun-24 | 40,000 | Jul-24 | 40,000 | Aug-24 | 35,000 | Sep-24 | 35,000 |
| Month | Number of patients | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 150,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 140,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 140,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Number of patients | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 40,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 35,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 35,000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| STROKE | | |
|--|---|---|
| Description | Current Performance | Trend |
| Stroke Measures | | |
| 1. % of patients who have a direct admission to an acute stroke unit within 4 hours | 1. In September 2024, 39% of patients had a direct admission to an acute stroke unit within 4 hours. This is an improvement on the performance reported in August 2024. | <p>1. % of patients who have a direct admission to an acute stroke unit within 4 hours</p> |
| 2. % of patients who received a CT Scan within 1 hour | 2. In September 2024, 52% of patients received a CT scan within 1 hour of being admitted, this is an improvement on the figure reported in August 2024. | <p>2. % of patients who received a CT Scan within 1 hour</p> |
| 3. % of patients who are assessed by a stroke specialist consultant physician within 24 hours | 3. 89.3% of patients were assessed by a stroke specialist consultant physician within 24 hours in September 2024, which is an increase of 4.8% from August 2024. | <p>3. % of patients who are assessed by a stroke specialist consultant physician within 24 hours</p> |
| 4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes | 4. In September 2024, 0% of patients were thrombolysed in a time of less than or equal to 45 minutes. | <p>4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes</p> |

ADULT MENTAL HEALTH

| Description | Current Performance | Trend |
|--|---|--|
| <p>Adult Mental Health Measures:</p> <ol style="list-style-type: none"> <i>% of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)</i> <i>% of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)</i> <i>% of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)</i> <i>% of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health</i> | <ol style="list-style-type: none"> In September 2024, 97% of assessments were undertaken within 28 days of referral for patients 18 years and over. In September 2024, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 95%. 93% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in September 2024. In August 2024, 59.4 of patients waited less than 26 weeks for psychological therapy. This was below the national target of 95%. | <ol style="list-style-type: none"> % Mental Health assessments undertaken within 28 days from receipt of referral  % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment  % residents with a valid Care and Treatment Plan (CTP)  % waiting less than 26 weeks for Psychology Therapy  |

CHILD & ADOLESCENT MENTAL HEALTH (CAMHS)

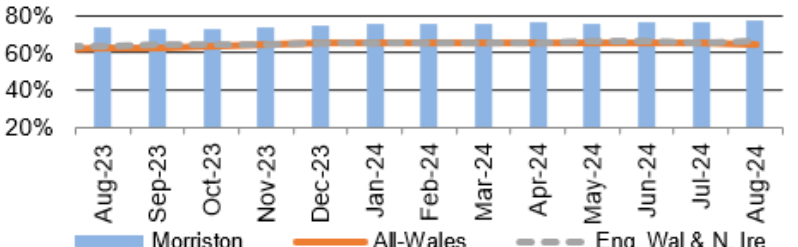
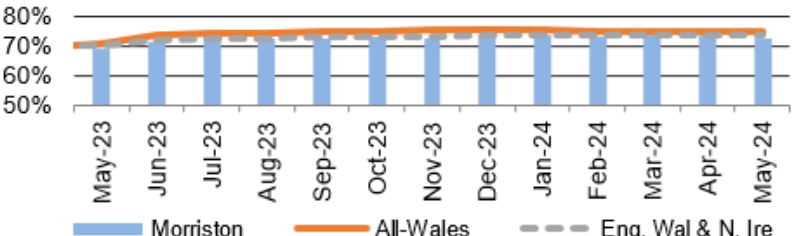
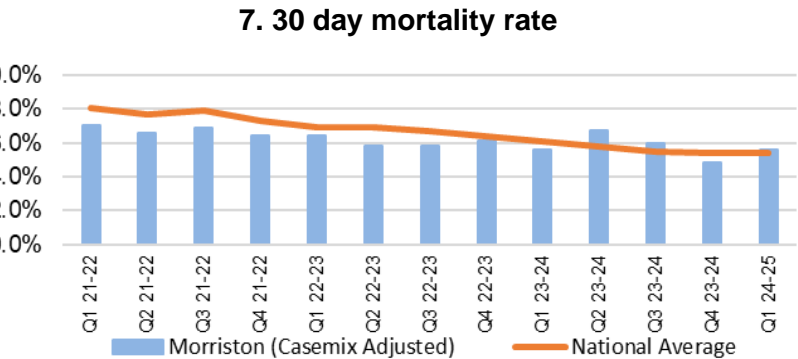
| Description | Current Performance | Trend |
|--|---|--|
| <p>1. Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral</p> <p>2. Primary CAMHS (P-CAMHS) - % Routine Assessment by CAMHS undertaken within 28 days from receipt of referral</p> <p>3. Primary CAMHS (P-CAMHS) - % Therapeutic interventions started within 28 days following assessment by LPMHSS</p> <p>4. NDD - % Neurodevelopmental Disorder patients receiving a Diagnostic Assessment within 26 weeks</p> <p>5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral</p> | <p>1. In September 2024, 100% of CAMHS patients received an assessment within 48 hours.</p> <p>2. 91% of routine assessments were undertaken within 28 days from referral in September 2024 against a target of 80%.</p> <p>3. 100% of therapeutic interventions were started within 28 days following assessment by LPMHSS in September 2024.</p> <p>4. 31% of NDD patients received a diagnostic assessment within 26 weeks in September 2024 against a target of 80%.</p> <p>5. SCAMHS figures now included in illustration 2 and 3 combined.</p> <p><i>*All routine assessments are now under PCAMHS*</i></p> | <p align="center">1. Crisis- assessment within 48 hours</p>  <p align="center">2. and 3. P-CAMHS % assessments and therapeutic interventions within 28 days</p>  <p align="center">4. NDD- assessment within 26 weeks</p>  |

4. NHS DELIVERY FRAMEWORK MEASURES & MINISTERIAL PRIORITY TRAJECTORIES

FRACTURED NECK OF FEMUR (#NOF)

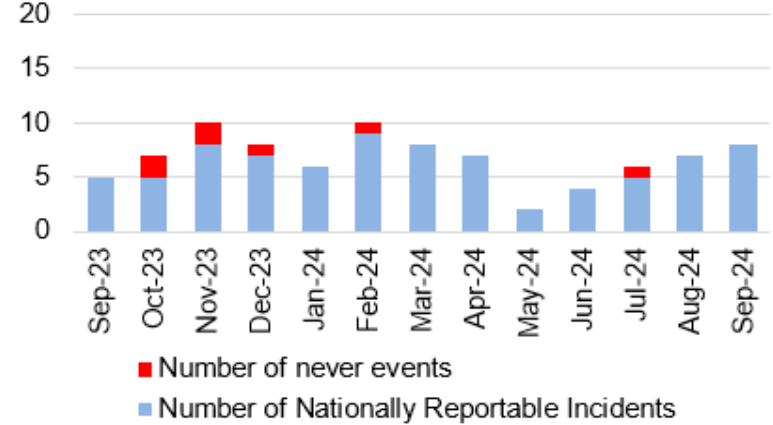
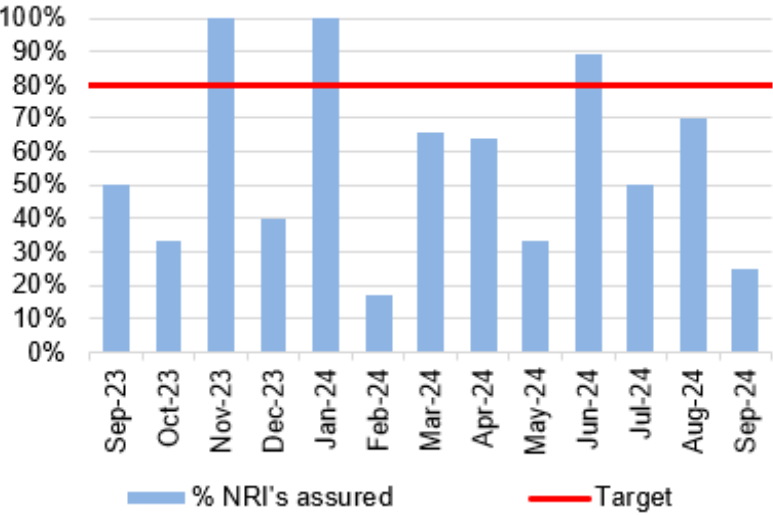
| Description | Current Performance | Trend |
|--|---|---|
| <p>Fractured Neck of Femur (#NOF)</p> <p>1. Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation</p> <p>2. Prompt surgery - % patients undergoing surgery the day following presentation with hip fracture</p> <p>3. NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124</p> <p>4. Prompt mobilisation after surgery - % patients out of bed (standing or hoisted) by the day after operation</p> | <p>1. Prompt orthogeriatric assessment- In August 2024, 97.1% of patients in Morriston hospital received an assessment by a senior geriatrician within 72 hours.</p> <p>2. Prompt surgery- In August 2024, 32.4% of patients had surgery the day following presentation with a hip fracture. This is a 1.1% improvement from August 2023 which was 31.3%.</p> <p>3. NICE compliant surgery- 68.3% of operations were consistent with the NICE recommendations in August 2024. This is 5.4% less than in August 2023.</p> <p>4. Prompt mobilisation- In August 2024, 86.4% of patients were out of bed the day after surgery. This is 4.6% more than in August 2023.</p> | <div style="text-align: center;"> <p>1. Prompt orthogeriatric assessment</p> <p>2. Prompt surgery</p> <p>3. NICE compliant Surgery</p> <p>4. Prompt mobilisation</p> </div> |

FRACTURED NECK OF FEMUR (#NOF)

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|-----------------------|----------------------------------|----------------------|-----------------------|--------|-----|----------|-----|--------|----------|-----|-----|----------|-----|-----|----------|--------|-----|----------|-----|--------|----------|-----|-----|----------|-----|-----|----------|--------|-----|----------|-----|--------|----------|-----|-----|----------|-----|-----|----------|--------|-----|----|----|--------|----|----|----|--------|----|----|----|--------|------|----|----|
| <p>5. <i>Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation</i></p> | <p>5. Not delirious when tested- 77% of patients were not delirious in the week after their operation in August 2024.</p> | <p>5. Not delirious when tested</p>  <table border="1"> <caption>5. Not delirious when tested - Trend Data</caption> <thead> <tr> <th>Month</th> <th>Morrision (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal & N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>Aug-23</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Sep-23</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Oct-23</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Nov-23</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Dec-23</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Jan-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Feb-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Mar-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Apr-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>May-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Jun-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Jul-24</td><td>75</td><td>65</td><td>65</td></tr> <tr><td>Aug-24</td><td>77</td><td>65</td><td>65</td></tr> </tbody> </table> | Month | Morrision (%) | All-Wales (%) | Eng, Wal & N. Ire (%) | Aug-23 | 75 | 65 | 65 | Sep-23 | 75 | 65 | 65 | Oct-23 | 75 | 65 | 65 | Nov-23 | 75 | 65 | 65 | Dec-23 | 75 | 65 | 65 | Jan-24 | 75 | 65 | 65 | Feb-24 | 75 | 65 | 65 | Mar-24 | 75 | 65 | 65 | Apr-24 | 75 | 65 | 65 | May-24 | 75 | 65 | 65 | Jun-24 | 75 | 65 | 65 | Jul-24 | 75 | 65 | 65 | Aug-24 | 77 | 65 | 65 |
| Month | Morrision (%) | All-Wales (%) | Eng, Wal & N. Ire (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-23 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 75 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 77 | 65 | 65 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>6. <i>Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up</i></p> | <p>6. Return to original residence- 72.6% of patients in May 2024 were discharged back to their original residence. This is 3.7% more than in May 2023.</p> | <p>6. Return to original residence</p>  <table border="1"> <caption>6. Return to original residence - Trend Data</caption> <thead> <tr> <th>Month</th> <th>Morrision (%)</th> <th>All-Wales (%)</th> <th>Eng, Wal & N. Ire (%)</th> </tr> </thead> <tbody> <tr><td>May-23</td><td>70</td><td>70</td><td>70</td></tr> <tr><td>Jun-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Jul-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Aug-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Sep-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Oct-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Nov-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Dec-23</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Jan-24</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Feb-24</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Mar-24</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>Apr-24</td><td>71</td><td>71</td><td>71</td></tr> <tr><td>May-24</td><td>72.6</td><td>71</td><td>71</td></tr> </tbody> </table> | Month | Morrision (%) | All-Wales (%) | Eng, Wal & N. Ire (%) | May-23 | 70 | 70 | 70 | Jun-23 | 71 | 71 | 71 | Jul-23 | 71 | 71 | 71 | Aug-23 | 71 | 71 | 71 | Sep-23 | 71 | 71 | 71 | Oct-23 | 71 | 71 | 71 | Nov-23 | 71 | 71 | 71 | Dec-23 | 71 | 71 | 71 | Jan-24 | 71 | 71 | 71 | Feb-24 | 71 | 71 | 71 | Mar-24 | 71 | 71 | 71 | Apr-24 | 71 | 71 | 71 | May-24 | 72.6 | 71 | 71 |
| Month | Morrision (%) | All-Wales (%) | Eng, Wal & N. Ire (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-23 | 70 | 70 | 70 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 71 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 72.6 | 71 | 71 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>7. <i>30 day mortality rate (Case mix Adjusted)</i></p> | <p>7. 30 day mortality rate- In Q1 24-25 the mortality rate for Morrision Hospital was 5.6%, which is consistent with the figure reported in the same period in the previous year and is 0.2% higher than the national average for the quarter.</p> | <p>7. 30 day mortality rate</p>  <table border="1"> <caption>7. 30 day mortality rate - Trend Data</caption> <thead> <tr> <th>Quarter</th> <th>Morrision (Casemix Adjusted) (%)</th> <th>National Average (%)</th> </tr> </thead> <tbody> <tr><td>Q1 21-22</td><td>7.0</td><td>8.0</td></tr> <tr><td>Q2 21-22</td><td>6.8</td><td>7.8</td></tr> <tr><td>Q3 21-22</td><td>7.0</td><td>7.8</td></tr> <tr><td>Q4 21-22</td><td>6.5</td><td>7.5</td></tr> <tr><td>Q1 22-23</td><td>6.5</td><td>7.0</td></tr> <tr><td>Q2 22-23</td><td>6.0</td><td>6.8</td></tr> <tr><td>Q3 22-23</td><td>6.0</td><td>6.5</td></tr> <tr><td>Q4 22-23</td><td>6.0</td><td>6.2</td></tr> <tr><td>Q1 23-24</td><td>5.8</td><td>6.0</td></tr> <tr><td>Q2 23-24</td><td>6.5</td><td>5.8</td></tr> <tr><td>Q3 23-24</td><td>6.0</td><td>5.5</td></tr> <tr><td>Q4 23-24</td><td>5.0</td><td>5.3</td></tr> <tr><td>Q1 24-25</td><td>5.6</td><td>5.4</td></tr> </tbody> </table> | Quarter | Morrision (Casemix Adjusted) (%) | National Average (%) | Q1 21-22 | 7.0 | 8.0 | Q2 21-22 | 6.8 | 7.8 | Q3 21-22 | 7.0 | 7.8 | Q4 21-22 | 6.5 | 7.5 | Q1 22-23 | 6.5 | 7.0 | Q2 22-23 | 6.0 | 6.8 | Q3 22-23 | 6.0 | 6.5 | Q4 22-23 | 6.0 | 6.2 | Q1 23-24 | 5.8 | 6.0 | Q2 23-24 | 6.5 | 5.8 | Q3 23-24 | 6.0 | 5.5 | Q4 23-24 | 5.0 | 5.3 | Q1 24-25 | 5.6 | 5.4 | | | | | | | | | | | | | | |
| Quarter | Morrision (Casemix Adjusted) (%) | National Average (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 21-22 | 7.0 | 8.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 21-22 | 6.8 | 7.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 21-22 | 7.0 | 7.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 21-22 | 6.5 | 7.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 22-23 | 6.5 | 7.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 22-23 | 6.0 | 6.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 22-23 | 6.0 | 6.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 22-23 | 6.0 | 6.2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 23-24 | 5.8 | 6.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q2 23-24 | 6.5 | 5.8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q3 23-24 | 6.0 | 5.5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q4 23-24 | 5.0 | 5.3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Q1 24-25 | 5.6 | 5.4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| PRESSURE ULCERS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|-----------------------------|----------------|-------------|-----------------------------|--------|-----|--------|------|--------|-----|--------|-----|--------|-----|--------|------|--------|-----|--------|------|--------|-----|--------|------|--------|-----|--------|-----|--------|----|----|------|--------|----|----|------|--------|---|---|---|--------|----|----|-----|--------|----|----|------|--------|----|----|------|--------|----|----|-----|
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Number of pressure ulcers</p> <p>1. Total number of pressure ulcers developed in hospital and in the community</p> <p>2. Rate of pressure ulcers per 100,000 admission</p> | <p>1. In July 2024 there were 84 cases of healthcare acquired pressure ulcers, 44 of which were community acquired and 40 were hospital acquired.</p> <p>There were 14 grade 3+ pressure ulcers in July 2024, 8 of which were community acquired and 6 were hospital acquired.</p> <p>2. The rate per 100,000 admissions was 625 in July 2024.</p> | <p>Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions</p> <table border="1"> <caption>Pressure Ulcers and Rate Data</caption> <thead> <tr> <th>Month</th> <th>Community PU</th> <th>Hospital PU</th> <th>Rate per 100,000 admissions</th> </tr> </thead> <tbody> <tr><td>Jul-23</td><td>30</td><td>65</td><td>1100</td></tr> <tr><td>Aug-23</td><td>35</td><td>60</td><td>950</td></tr> <tr><td>Sep-23</td><td>40</td><td>65</td><td>1050</td></tr> <tr><td>Oct-23</td><td>35</td><td>70</td><td>1100</td></tr> <tr><td>Nov-23</td><td>40</td><td>70</td><td>1100</td></tr> <tr><td>Dec-23</td><td>45</td><td>60</td><td>950</td></tr> <tr><td>Jan-24</td><td>50</td><td>80</td><td>1250</td></tr> <tr><td>Feb-24</td><td>35</td><td>55</td><td>1000</td></tr> <tr><td>Mar-24</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>Apr-24</td><td>50</td><td>40</td><td>750</td></tr> <tr><td>May-24</td><td>40</td><td>65</td><td>1050</td></tr> <tr><td>Jun-24</td><td>50</td><td>55</td><td>1000</td></tr> <tr><td>Jul-24</td><td>40</td><td>44</td><td>625</td></tr> </tbody> </table> <p>*March 24 data not available</p> | Month | Community PU | Hospital PU | Rate per 100,000 admissions | Jul-23 | 30 | 65 | 1100 | Aug-23 | 35 | 60 | 950 | Sep-23 | 40 | 65 | 1050 | Oct-23 | 35 | 70 | 1100 | Nov-23 | 40 | 70 | 1100 | Dec-23 | 45 | 60 | 950 | Jan-24 | 50 | 80 | 1250 | Feb-24 | 35 | 55 | 1000 | Mar-24 | - | - | - | Apr-24 | 50 | 40 | 750 | May-24 | 40 | 65 | 1050 | Jun-24 | 50 | 55 | 1000 | Jul-24 | 40 | 44 | 625 |
| Month | Community PU | Hospital PU | Rate per 100,000 admissions | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-23 | 30 | 65 | 1100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-23 | 35 | 60 | 950 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 40 | 65 | 1050 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 35 | 70 | 1100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 40 | 70 | 1100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 45 | 60 | 950 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 50 | 80 | 1250 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 35 | 55 | 1000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | - | - | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 50 | 40 | 750 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 40 | 65 | 1050 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 50 | 55 | 1000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 40 | 44 | 625 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| INPATIENT FALLS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Inpatient Falls</p> <p>The total number of inpatient falls</p> | <ul style="list-style-type: none"> The number of Falls reported via Datix web for Swansea Bay UHB was 163 in September 2024. This is 5.8% less than August 2024 where 173 falls were recorded. | <p>Number of inpatient Falls</p> <table border="1"> <caption>Inpatient Falls Data</caption> <thead> <tr> <th>Month</th> <th>Hospital Falls</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>155</td></tr> <tr><td>Oct-23</td><td>185</td></tr> <tr><td>Nov-23</td><td>165</td></tr> <tr><td>Dec-23</td><td>155</td></tr> <tr><td>Jan-24</td><td>185</td></tr> <tr><td>Feb-24</td><td>200</td></tr> <tr><td>Mar-24</td><td>195</td></tr> <tr><td>Apr-24</td><td>145</td></tr> <tr><td>May-24</td><td>155</td></tr> <tr><td>Jun-24</td><td>155</td></tr> <tr><td>Jul-24</td><td>175</td></tr> <tr><td>Aug-24</td><td>170</td></tr> <tr><td>Sep-24</td><td>160</td></tr> </tbody> </table> | Month | Hospital Falls | Sep-23 | 155 | Oct-23 | 185 | Nov-23 | 165 | Dec-23 | 155 | Jan-24 | 185 | Feb-24 | 200 | Mar-24 | 195 | Apr-24 | 145 | May-24 | 155 | Jun-24 | 155 | Jul-24 | 175 | Aug-24 | 170 | Sep-24 | 160 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Hospital Falls | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 155 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 185 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 165 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 155 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 185 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 195 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 145 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 155 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 155 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 175 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 170 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 160 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

NATIONALLY REPORTABLE INCIDENTS

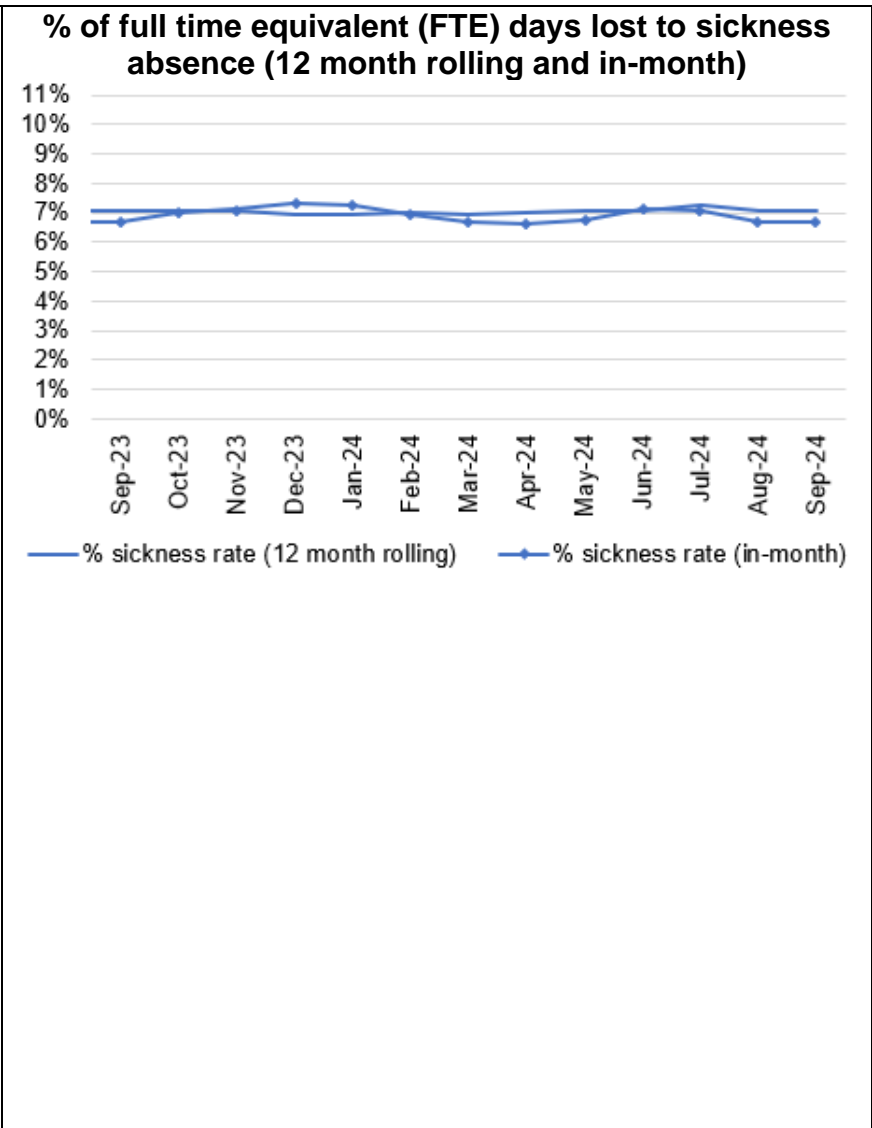
| Description | Current Performance | Trend |
|---|---|---|
| <p>Nationally Reportable Incidents (NRI's)- 1. <i>The number of Nationally reportable incidents</i></p> <p>2. <i>The number of Never Events</i></p> <p>3. <i>Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales</i></p> | <p>1. The Health Board reported 8 Nationally Reportable Incidents for the month of September 2024 to Welsh Government. The Service Group breakdown is as follows;</p> <ul style="list-style-type: none"> - Morryston – 1 - NPTS – 6 - PCT -1 <p>2. There were no new Never Events reported in September 2024.</p> <p>3. In September 2024, 25% of the NRI's were closed within the agreed timescale.</p> | <p>1. and 2. Number of nationally reportable incidents and never events</p>  <p>3. % of nationally reportable incidents closed within the agreed timescales</p>  |

| DISCHARGE SUMMARIES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--------------|------------------------------------|--------------------|--------------|----------|--------|--------|-------|--------|-------|--------|-------|--------|-------|--------|--------|--------|-------|--------|-------|--------|-------|--------|-------|--------|--------|--------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|-------|-------|
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Discharge Summaries <i>Percentage of discharge summaries approved and sent to patients' doctor following discharge</i> | <p>The latest data shows that in September 2024, the percentage of completed discharge summaries was 78%.</p> <p>In September 2024, compliance ranged from 85% in Morriston Hospital to 65% in Singleton Hospital.</p> | <p>% discharge summaries approved and sent</p> <table border="1"> <caption>% of completed discharge summaries</caption> <thead> <tr> <th>Month</th> <th>% of completed discharge summaries</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>60%</td></tr> <tr><td>Oct-23</td><td>65%</td></tr> <tr><td>Nov-23</td><td>68%</td></tr> <tr><td>Dec-23</td><td>70%</td></tr> <tr><td>Jan-24</td><td>68%</td></tr> <tr><td>Feb-24</td><td>72%</td></tr> <tr><td>Mar-24</td><td>68%</td></tr> <tr><td>Apr-24</td><td>75%</td></tr> <tr><td>May-24</td><td>75%</td></tr> <tr><td>Jun-24</td><td>75%</td></tr> <tr><td>Jul-24</td><td>75%</td></tr> <tr><td>Aug-24</td><td>78%</td></tr> <tr><td>Sep-24</td><td>78%</td></tr> </tbody> </table> | Month | % of completed discharge summaries | Sep-23 | 60% | Oct-23 | 65% | Nov-23 | 68% | Dec-23 | 70% | Jan-24 | 68% | Feb-24 | 72% | Mar-24 | 68% | Apr-24 | 75% | May-24 | 75% | Jun-24 | 75% | Jul-24 | 75% | Aug-24 | 78% | Sep-24 | 78% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | % of completed discharge summaries | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 60% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 65% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 68% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 70% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 68% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 72% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 68% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 75% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 78% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 78% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CRUDE MORTALITY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Crude Mortality Rate | <p>August 2024 reports the crude mortality rate for the Health Board at 0.69%, which is 0.04% higher than the figure reported in July 2024.</p> <p>A breakdown by Hospital for August 2024:</p> <ul style="list-style-type: none"> • Morriston – 1.25% • Singleton – 0.17% • NPT – 0.04% | <p>Crude hospital mortality rate by Hospital (74 years of age or less)</p> <table border="1"> <caption>Crude hospital mortality rate by Hospital (74 years of age or less)</caption> <thead> <tr> <th>Month</th> <th>Morriston Hospital</th> <th>Singleton Hospital</th> <th>NPT Hospital</th> <th>HB Total</th> </tr> </thead> <tbody> <tr><td>Aug-23</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Sep-23</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Oct-23</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Nov-23</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Dec-23</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Jan-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Feb-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Mar-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Apr-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>May-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Jun-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Jul-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> <tr><td>Aug-24</td><td>1.25%</td><td>0.17%</td><td>0.04%</td><td>0.69%</td></tr> </tbody> </table> | Month | Morriston Hospital | Singleton Hospital | NPT Hospital | HB Total | Aug-23 | 1.25% | 0.17% | 0.04% | 0.69% | Sep-23 | 1.25% | 0.17% | 0.04% | 0.69% | Oct-23 | 1.25% | 0.17% | 0.04% | 0.69% | Nov-23 | 1.25% | 0.17% | 0.04% | 0.69% | Dec-23 | 1.25% | 0.17% | 0.04% | 0.69% | Jan-24 | 1.25% | 0.17% | 0.04% | 0.69% | Feb-24 | 1.25% | 0.17% | 0.04% | 0.69% | Mar-24 | 1.25% | 0.17% | 0.04% | 0.69% | Apr-24 | 1.25% | 0.17% | 0.04% | 0.69% | May-24 | 1.25% | 0.17% | 0.04% | 0.69% | Jun-24 | 1.25% | 0.17% | 0.04% | 0.69% | Jul-24 | 1.25% | 0.17% | 0.04% | 0.69% | Aug-24 | 1.25% | 0.17% | 0.04% | 0.69% |
| Month | Morriston Hospital | Singleton Hospital | NPT Hospital | HB Total | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-23 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 1.25% | 0.17% | 0.04% | 0.69% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

WORKFORCE

| Description | Current Performance | Trend |
|-------------|---------------------|-------|
|-------------|---------------------|-------|

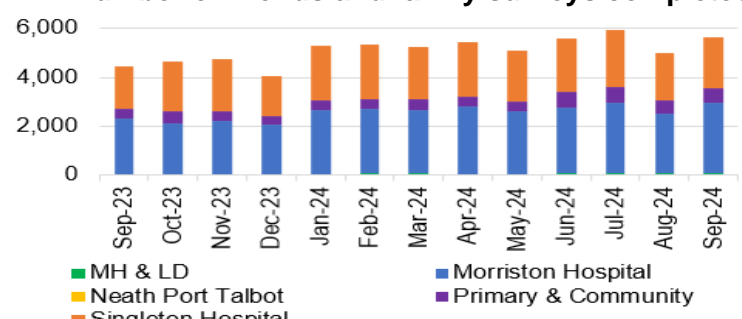
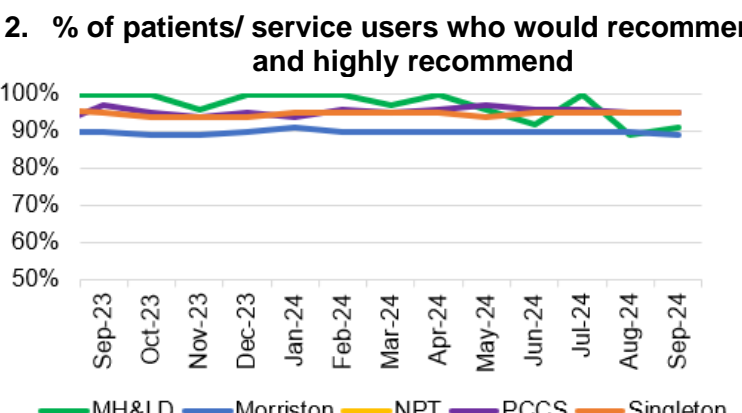
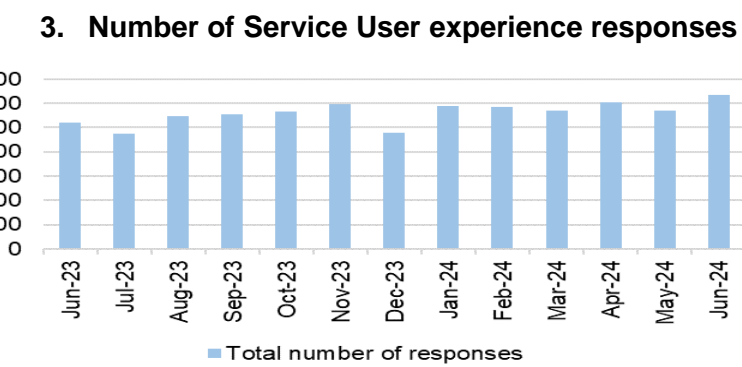
| <p>Staff sickness rates- <i>Percentage of sickness absence rate of staff</i></p> | <p>Our in-month sickness performance remained the same at 6.67% in August 2024.</p> <p>The 12-month rolling performance figure reported in September 2024 was 7.07%, which was the same figure reported in August 2024.</p> <p>The following table provides the top 5 absence reasons by full time equivalent (FTE) days lost in September 2024.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">Absence Reason</th> <th style="width: 20%;">FTE Days Lost</th> <th style="width: 40%;">%</th> </tr> </thead> <tbody> <tr> <td>Anxiety/ stress/ depression/ other psychiatric illnesses</td> <td align="right">8,979.61</td> <td align="right">35.2%</td> </tr> <tr> <td>Other musculoskeletal problems</td> <td align="right">2,398.66</td> <td align="right">9.4%</td> </tr> <tr> <td>Gastrointestinal problems</td> <td align="right">1,759.60</td> <td align="right">6.9%</td> </tr> <tr> <td>Cold, Cough, Flu - Influenza</td> <td align="right">1,638.74</td> <td align="right">6.4%</td> </tr> <tr> <td>Other known causes - not elsewhere classified</td> <td align="right">1,494.99</td> <td align="right">5.9%</td> </tr> </tbody> </table> | Absence Reason | FTE Days Lost | % | Anxiety/ stress/ depression/ other psychiatric illnesses | 8,979.61 | 35.2% | Other musculoskeletal problems | 2,398.66 | 9.4% | Gastrointestinal problems | 1,759.60 | 6.9% | Cold, Cough, Flu - Influenza | 1,638.74 | 6.4% | Other known causes - not elsewhere classified | 1,494.99 | 5.9% |
|---|---|----------------|---------------|---|--|----------|-------|--------------------------------|----------|------|---------------------------|----------|------|------------------------------|----------|------|---|----------|------|
| Absence Reason | FTE Days Lost | % | | | | | | | | | | | | | | | | | |
| Anxiety/ stress/ depression/ other psychiatric illnesses | 8,979.61 | 35.2% | | | | | | | | | | | | | | | | | |
| Other musculoskeletal problems | 2,398.66 | 9.4% | | | | | | | | | | | | | | | | | |
| Gastrointestinal problems | 1,759.60 | 6.9% | | | | | | | | | | | | | | | | | |
| Cold, Cough, Flu - Influenza | 1,638.74 | 6.4% | | | | | | | | | | | | | | | | | |
| Other known causes - not elsewhere classified | 1,494.99 | 5.9% | | | | | | | | | | | | | | | | | |



THEATRE EFFICIENCY

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|---------------|----------------------|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|-------|-----------------|--------------------|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|--------|----|----|-------|---------------|----------|---------------|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|--------|----|----|----|-------|---------------------------------------|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|--------|----|
| <p>Theatre Efficiency 1. Theatre Utilisation Rates</p> <p>2. % of theatre sessions starting late</p> <p>3. % of theatre sessions finishing early</p> <p>4. % of theatre sessions cancelled at short notice (<28 days)</p> <p>5. % of operations cancelled on the day</p> | <p>In September 2024 the Theatre Utilisation rate was 55%. This is 3% higher than August 2024 and is 2% higher than the figure reported in September 2023 (53%).</p> <p>44% of theatre sessions started late in September 2024. This is 6% higher than the figure reported for in August 2024.</p> <p>In September 2024, 33% of theatre sessions finished early. This is 1% higher than figure seen in August 2024 and 2% lower than those seen in September 2023.</p> <p>9% of theatre sessions were cancelled at short notice in September 2024. This is 2% lower than the figures reported in August 2024.</p> <p>Of the operations cancelled in September 2024, 41% of them were cancelled on the day. This is 3% higher than the figure reported in August 2024 (37%).</p> | <p style="text-align: center;">1. Theatre Utilisation Rate</p> <table border="1"> <caption>1. Theatre Utilisation Rate (SBU HB)</caption> <thead> <tr> <th>Month</th> <th>Utilisation Rate (%)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>53</td></tr> <tr><td>Oct-23</td><td>55</td></tr> <tr><td>Nov-23</td><td>58</td></tr> <tr><td>Dec-23</td><td>50</td></tr> <tr><td>Jan-24</td><td>48</td></tr> <tr><td>Feb-24</td><td>52</td></tr> <tr><td>Mar-24</td><td>48</td></tr> <tr><td>Apr-24</td><td>55</td></tr> <tr><td>May-24</td><td>50</td></tr> <tr><td>Jun-24</td><td>52</td></tr> <tr><td>Jul-24</td><td>55</td></tr> <tr><td>Aug-24</td><td>52</td></tr> <tr><td>Sep-24</td><td>55</td></tr> </tbody> </table> <p style="text-align: center;">2. And 3. % theatre sessions starting late/finishing</p> <table border="1"> <caption>2. And 3. % theatre sessions starting late/finishing</caption> <thead> <tr> <th>Month</th> <th>Late Starts (%)</th> <th>Early Finishes (%)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>40</td><td>35</td></tr> <tr><td>Oct-23</td><td>45</td><td>35</td></tr> <tr><td>Nov-23</td><td>42</td><td>35</td></tr> <tr><td>Dec-23</td><td>40</td><td>35</td></tr> <tr><td>Jan-24</td><td>40</td><td>35</td></tr> <tr><td>Feb-24</td><td>40</td><td>35</td></tr> <tr><td>Mar-24</td><td>38</td><td>30</td></tr> <tr><td>Apr-24</td><td>42</td><td>35</td></tr> <tr><td>May-24</td><td>42</td><td>35</td></tr> <tr><td>Jun-24</td><td>40</td><td>35</td></tr> <tr><td>Jul-24</td><td>40</td><td>35</td></tr> <tr><td>Aug-24</td><td>38</td><td>35</td></tr> <tr><td>Sep-24</td><td>42</td><td>33</td></tr> </tbody> </table> <p style="text-align: center;">4. % theatre sessions cancelled at short notice (<28 days)</p> <table border="1"> <caption>4. % theatre sessions cancelled at short notice (<28 days)</caption> <thead> <tr> <th>Month</th> <th>Morriston (%)</th> <th>NPTH (%)</th> <th>Singleton (%)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>10</td><td>10</td><td>10</td></tr> <tr><td>Oct-23</td><td>10</td><td>10</td><td>10</td></tr> <tr><td>Nov-23</td><td>10</td><td>15</td><td>10</td></tr> <tr><td>Dec-23</td><td>10</td><td>20</td><td>10</td></tr> <tr><td>Jan-24</td><td>10</td><td>35</td><td>10</td></tr> <tr><td>Feb-24</td><td>10</td><td>30</td><td>10</td></tr> <tr><td>Mar-24</td><td>10</td><td>35</td><td>10</td></tr> <tr><td>Apr-24</td><td>10</td><td>25</td><td>10</td></tr> <tr><td>May-24</td><td>10</td><td>20</td><td>10</td></tr> <tr><td>Jun-24</td><td>10</td><td>25</td><td>10</td></tr> <tr><td>Jul-24</td><td>10</td><td>25</td><td>10</td></tr> <tr><td>Aug-24</td><td>10</td><td>20</td><td>10</td></tr> <tr><td>Sep-24</td><td>10</td><td>15</td><td>10</td></tr> </tbody> </table> <p style="text-align: center;">5. % of operations cancelled on the day</p> <table border="1"> <caption>5. % of operations cancelled on the day</caption> <thead> <tr> <th>Month</th> <th>% operations cancelled on the day (%)</th> </tr> </thead> <tbody> <tr><td>Sep-23</td><td>37</td></tr> <tr><td>Oct-23</td><td>35</td></tr> <tr><td>Nov-23</td><td>38</td></tr> <tr><td>Dec-23</td><td>40</td></tr> <tr><td>Jan-24</td><td>30</td></tr> <tr><td>Feb-24</td><td>28</td></tr> <tr><td>Mar-24</td><td>35</td></tr> <tr><td>Apr-24</td><td>35</td></tr> <tr><td>May-24</td><td>38</td></tr> <tr><td>Jun-24</td><td>40</td></tr> <tr><td>Jul-24</td><td>38</td></tr> <tr><td>Aug-24</td><td>37</td></tr> <tr><td>Sep-24</td><td>41</td></tr> </tbody> </table> | Month | Utilisation Rate (%) | Sep-23 | 53 | Oct-23 | 55 | Nov-23 | 58 | Dec-23 | 50 | Jan-24 | 48 | Feb-24 | 52 | Mar-24 | 48 | Apr-24 | 55 | May-24 | 50 | Jun-24 | 52 | Jul-24 | 55 | Aug-24 | 52 | Sep-24 | 55 | Month | Late Starts (%) | Early Finishes (%) | Sep-23 | 40 | 35 | Oct-23 | 45 | 35 | Nov-23 | 42 | 35 | Dec-23 | 40 | 35 | Jan-24 | 40 | 35 | Feb-24 | 40 | 35 | Mar-24 | 38 | 30 | Apr-24 | 42 | 35 | May-24 | 42 | 35 | Jun-24 | 40 | 35 | Jul-24 | 40 | 35 | Aug-24 | 38 | 35 | Sep-24 | 42 | 33 | Month | Morriston (%) | NPTH (%) | Singleton (%) | Sep-23 | 10 | 10 | 10 | Oct-23 | 10 | 10 | 10 | Nov-23 | 10 | 15 | 10 | Dec-23 | 10 | 20 | 10 | Jan-24 | 10 | 35 | 10 | Feb-24 | 10 | 30 | 10 | Mar-24 | 10 | 35 | 10 | Apr-24 | 10 | 25 | 10 | May-24 | 10 | 20 | 10 | Jun-24 | 10 | 25 | 10 | Jul-24 | 10 | 25 | 10 | Aug-24 | 10 | 20 | 10 | Sep-24 | 10 | 15 | 10 | Month | % operations cancelled on the day (%) | Sep-23 | 37 | Oct-23 | 35 | Nov-23 | 38 | Dec-23 | 40 | Jan-24 | 30 | Feb-24 | 28 | Mar-24 | 35 | Apr-24 | 35 | May-24 | 38 | Jun-24 | 40 | Jul-24 | 38 | Aug-24 | 37 | Sep-24 | 41 |
| Month | Utilisation Rate (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 53 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 58 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Late Starts (%) | Early Finishes (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 45 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 42 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 38 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 42 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 42 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 40 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 38 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 42 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | Morriston (%) | NPTH (%) | Singleton (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 10 | 10 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 10 | 10 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 10 | 15 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 10 | 20 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 10 | 35 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 10 | 30 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 10 | 35 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 10 | 25 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 10 | 20 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 10 | 25 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 10 | 25 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 10 | 20 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 10 | 15 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Month | % operations cancelled on the day (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-23 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Oct-23 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Nov-23 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Dec-23 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jan-24 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Feb-24 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mar-24 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Apr-24 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May-24 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jun-24 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Jul-24 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Aug-24 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sep-24 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

PATIENT EXPERIENCE

| Description | Current Performance | Trend |
|--|---|--|
| <p>Patient experience</p> <p>1. Number of friends and family surveys completed</p> <p>2. Percentage of patients/ service users who would recommend and highly recommend</p> <p>3. Number of Service User feedback experience responses completed and recorded on CIVICA</p> | <p>Health Board Friends & Family patient satisfaction level in September 2024 was 92% and 5,556 surveys were completed.</p> <ul style="list-style-type: none"> ➢ Singleton/ Neath Port Talbot Hospitals Service Group completed 2,077 surveys in September 2024, with a recommended score of 95%. ➢ Morriston Hospital completed 2,885 surveys in September 2024, with a recommended score of 89%. ➢ Primary & Community Care completed 590 surveys for September 2024, with a recommended score of 95%. ➢ The Mental Health Service Group completed 91 surveys for September 2024, with a recommended score of 91%. <p>There were 6,340 feedback experience responses completed and recorded on CIVICA in June 2024. This is 638 more than the figure reported in May 2024. Of the responses recorded, 5,111 were targeted and 1,229 were passive.</p> | <p>1. Number of friends and family surveys completed</p>  <p>2. % of patients/ service users who would recommend and highly recommend</p>  <p>3. Number of Service User experience responses</p>  |

FINANCE UPDATES

This section of the report provides further detail on key workforce measures.

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--------------------------|-----------------------|--------------------------------------|--------------------------|----------------------|----|-------|--|-------|-------|----|-------|--|-------|-------|----|-------|--|-------|-------|----|-------|--|-------|-------|----|-------|--|-------|-------|----|-------|--|-------|-------|----|--|-----|-------|-------|----|--|-----|-------|-------|----|--|-----|-------|-------|-----|--|-----|-------|-------|-----|--|-----|-------|-------|-----|--|-----|-------|-------|
| <p>Revenue Financial Position – expenditure incurred against revenue resource limit</p> | <ul style="list-style-type: none"> During September, the Health Board submitted a revised Recovery & Sustainability Assessment for 2024/25. Formal feedback is awaited from WG and so at Month 6 the performance is measured against the original £50.1m deficit noting that the control total set by Welsh Government is £17.1m. In Month 6 there is an in-month overspend of £5.1m. YTD at Month 6 is an overspend of £44.9m Overall, the Health Board YTD position is £19.9m off the delivery of the original March submitted £50.1m deficit plan. In the graph the orange bars illustrate the potential financial change required to be able to deliver the £50.1m. The yellow line depicted the level required if the HB were to achieve the £17.1m control total. Savings: Savings were overachieved in month by £6.2m and so reduced the operational run rate value. YTD savings are overachieved by £4.3m. This overachieved should be mitigating operational pressures. Net Operational Run Rate after over achievement of savings: in Month 6 the main drives for the £0.9m remain JCC performance, variable pay, CHC and clinical consumables (inc Drugs). Overall, the YTD is £19.9m over. | <table border="1"> <caption>Monthly Performance Data</caption> <thead> <tr> <th>Month</th> <th>Health Board Position</th> <th>Required to Hit Original Plan £50.1m</th> <th>WG Target Profile £17.1m</th> <th>Original Plan £50.1m</th> </tr> </thead> <tbody> <tr><td>M1</td><td>9,400</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M2</td><td>8,900</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M3</td><td>7,500</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M4</td><td>7,100</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M5</td><td>6,800</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M6</td><td>5,100</td><td></td><td>1,400</td><td>4,200</td></tr> <tr><td>M7</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> <tr><td>M8</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> <tr><td>M9</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> <tr><td>M10</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> <tr><td>M11</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> <tr><td>M12</td><td></td><td>800</td><td>1,400</td><td>4,200</td></tr> </tbody> </table> | Month | Health Board Position | Required to Hit Original Plan £50.1m | WG Target Profile £17.1m | Original Plan £50.1m | M1 | 9,400 | | 1,400 | 4,200 | M2 | 8,900 | | 1,400 | 4,200 | M3 | 7,500 | | 1,400 | 4,200 | M4 | 7,100 | | 1,400 | 4,200 | M5 | 6,800 | | 1,400 | 4,200 | M6 | 5,100 | | 1,400 | 4,200 | M7 | | 800 | 1,400 | 4,200 | M8 | | 800 | 1,400 | 4,200 | M9 | | 800 | 1,400 | 4,200 | M10 | | 800 | 1,400 | 4,200 | M11 | | 800 | 1,400 | 4,200 | M12 | | 800 | 1,400 | 4,200 |
| Month | Health Board Position | Required to Hit Original Plan £50.1m | WG Target Profile £17.1m | Original Plan £50.1m | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M1 | 9,400 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M2 | 8,900 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M3 | 7,500 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M4 | 7,100 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M5 | 6,800 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M6 | 5,100 | | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M7 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M8 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M9 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M10 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M11 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M12 | | 800 | 1,400 | 4,200 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Description | Current Performance | Trend |
|---|---|--|
| Capital Financial Position – expenditure incurred against capital resource limit | <ul style="list-style-type: none"> The balanced forecast outturn capital position for 2024/25 assumes income from disposals of £0.850m. The balanced position mitigates any non-receipt of allocations which are anticipated from Welsh Government. Any All Wales Capital schemes where a high/medium risk is reported are closely monitored and discussed at the Capital Review progress meetings with Welsh Government. | <p style="text-align: center;">Capital - Cumulative Performance to Plan</p> |
| Workforce Spend – workforce expenditure profile | <ul style="list-style-type: none"> The pay budgets are overspent by £119k in September. Variable pay has decreased in September by circa. £718k. Broken down as follows; Agency – Non-Medical were overspent by £45k, offset by underspend in Bank £316k, Irregular Sessions £186k, Agency Medical £99k, WLI £97k, & Overtime £65k. Work is required to bring spend down in line with the current year budget. | <p style="text-align: center;">Variable Pay Expenditure</p> |

| Description | Current Performance | Trend | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|-----------------|-------------------|---------------------|-----------------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|----|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-------|
| <p>PSPP – pay 95% of Non-NHS invoices within 30 days of receipt of goods or valid invoice</p> | <ul style="list-style-type: none"> The cumulative PSPP compliance has improved this month and is above target at 96.09%. In September compliance was above target at 97.77% (August – 96.60%). Although the PSPP was achieved this month, there were still delays in authorisation and receipting. | <p>Percentage of non-NHS invoices paid within 30 days of receipt of goods or valid invoice</p> <table border="1"> <caption>PSPP Target Data</caption> <thead> <tr> <th>Month</th> <th>PSPP In Month (%)</th> <th>PSPP Cumulative (%)</th> <th>PSPP Target (%)</th> </tr> </thead> <tbody> <tr><td>M1</td><td>91.80</td><td>91.80</td><td>95.00</td></tr> <tr><td>M2</td><td>98.00</td><td>94.80</td><td>95.00</td></tr> <tr><td>M3</td><td>97.00</td><td>95.20</td><td>95.00</td></tr> <tr><td>M4</td><td>96.00</td><td>95.50</td><td>95.00</td></tr> <tr><td>M5</td><td>96.50</td><td>95.80</td><td>95.00</td></tr> <tr><td>M6</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M7</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M8</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M9</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M10</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M11</td><td>97.50</td><td>96.00</td><td>95.00</td></tr> <tr><td>M12</td><td>97.77</td><td>96.09</td><td>95.00</td></tr> </tbody> </table> | Month | PSPP In Month (%) | PSPP Cumulative (%) | PSPP Target (%) | M1 | 91.80 | 91.80 | 95.00 | M2 | 98.00 | 94.80 | 95.00 | M3 | 97.00 | 95.20 | 95.00 | M4 | 96.00 | 95.50 | 95.00 | M5 | 96.50 | 95.80 | 95.00 | M6 | 97.50 | 96.00 | 95.00 | M7 | 97.50 | 96.00 | 95.00 | M8 | 97.50 | 96.00 | 95.00 | M9 | 97.50 | 96.00 | 95.00 | M10 | 97.50 | 96.00 | 95.00 | M11 | 97.50 | 96.00 | 95.00 | M12 | 97.77 | 96.09 | 95.00 |
| Month | PSPP In Month (%) | PSPP Cumulative (%) | PSPP Target (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M1 | 91.80 | 91.80 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M2 | 98.00 | 94.80 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M3 | 97.00 | 95.20 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M4 | 96.00 | 95.50 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M5 | 96.50 | 95.80 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M6 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M7 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M8 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M9 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M10 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M11 | 97.50 | 96.00 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| M12 | 97.77 | 96.09 | 95.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

5. TABLE OF ALL MEASURES

HARM FROM COVID ITSELF

Chart 1: Number of new COVID19 cases

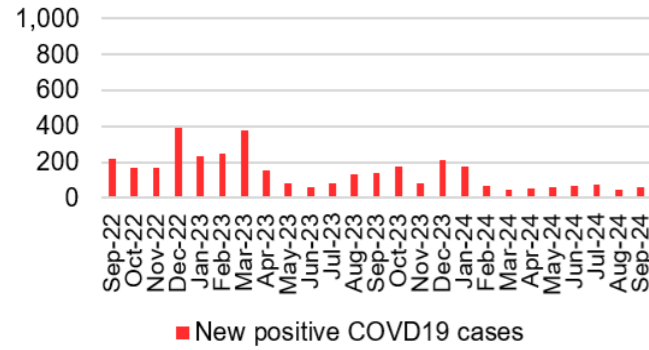


Chart 2: Number of new COVID19 cases (cumulative)

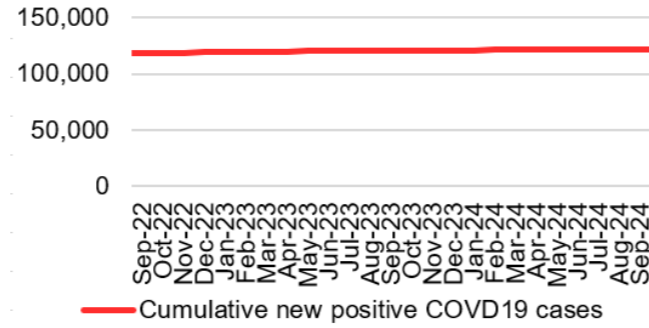


Chart 3: Number of COVID19 tests completed and positivity rate

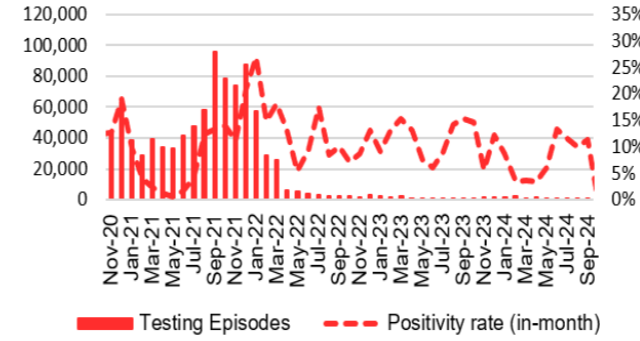


Chart 4: Number of staff referred for Antigen testing

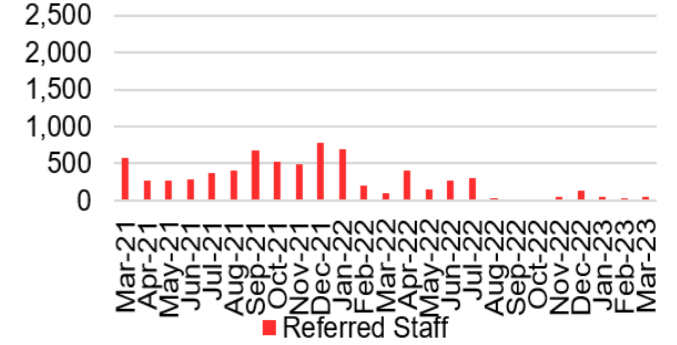


Chart 5: Outcome of staff COVID19/ antigen tests

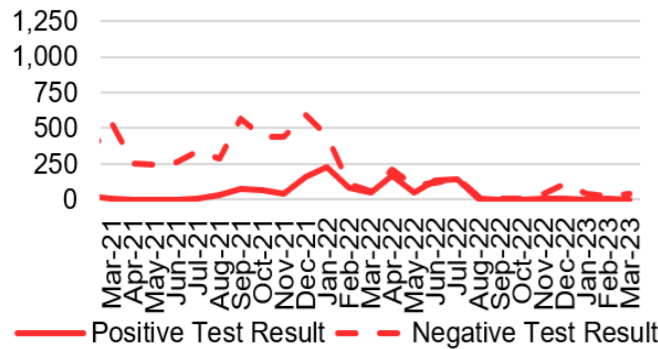


Chart 6: Number of COVID19 related incidents

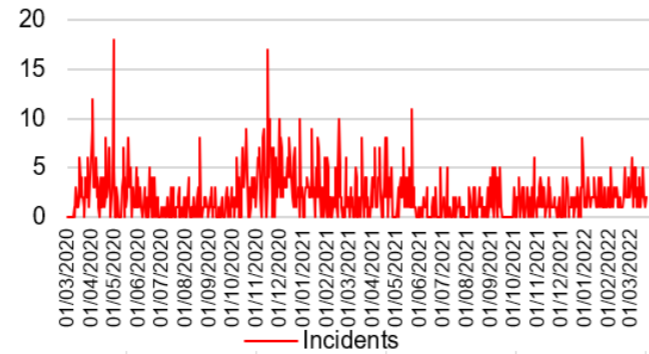


Chart 7: Number of COVID19 related serious incidents



Chart 8: Number of COVID19 related complaints

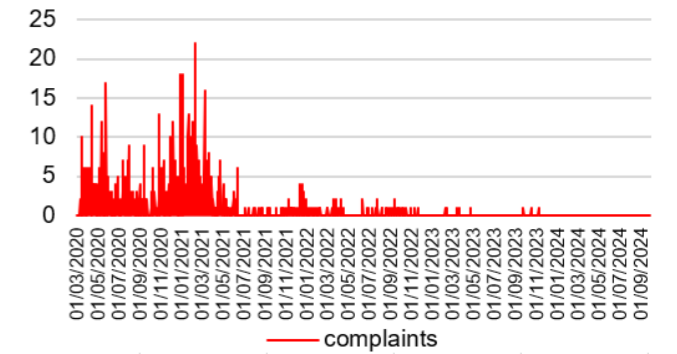


Chart 9: Number of COVID19 related risks

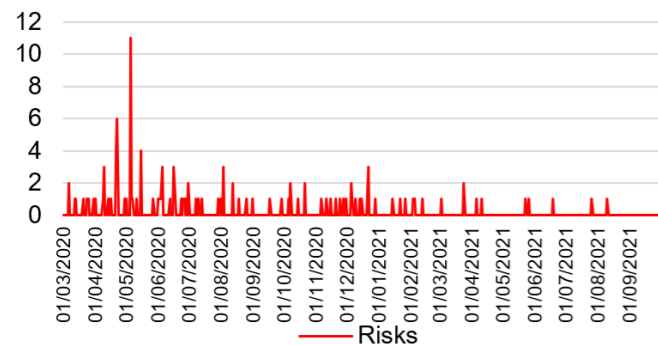


Chart 10: Number of staff self-isolating (asymptomatic)

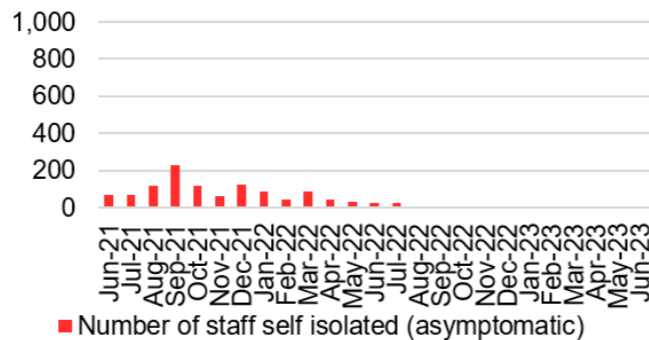


Chart 11: Number of staff self isolating (symptomatic)

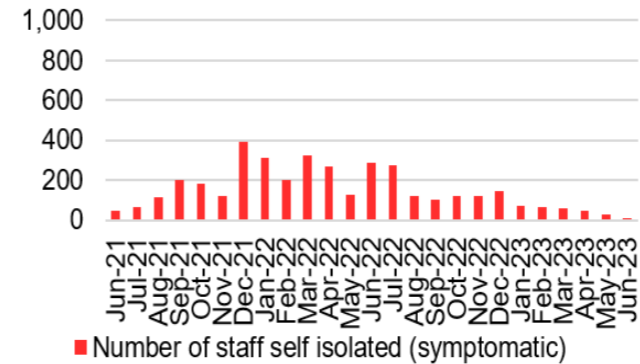


Chart 12: % staff sickness

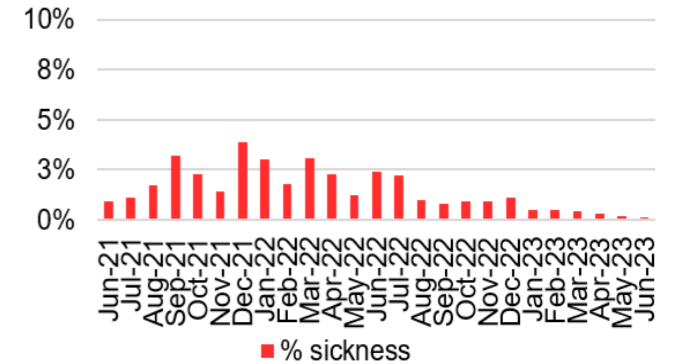


Chart 13: Bed Occupancy for suspected and confirmed COVID19 cases

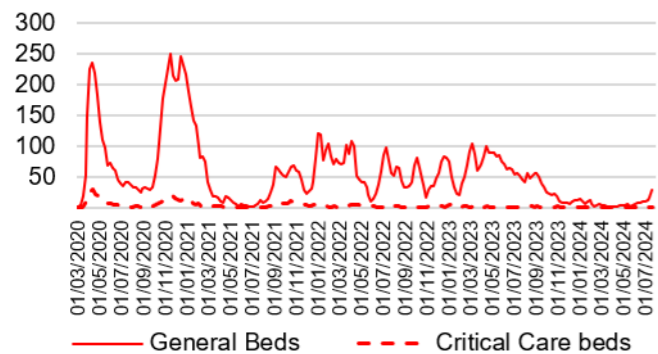


Chart 14: Number of hospital deaths with any mention of COVID19



Chart 15: Number of weekly registered deaths with any mention of COVID19 (ONS data)

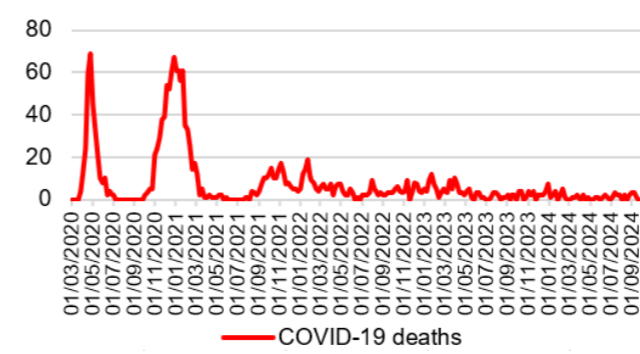
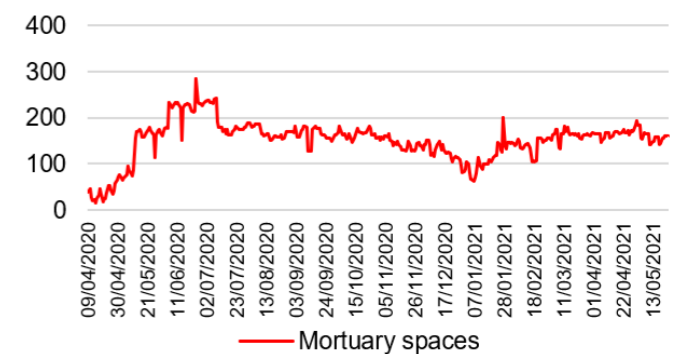


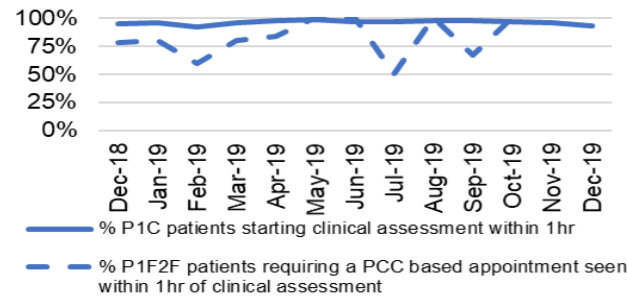
Chart 16: Number of mortuary spaces



HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

Unscheduled Care- Overview

Chart 1: GP Out of Hours/ 111



Service continues to experience issues with data reporting. It is anticipated that up to date accurate data will be available shortly.

Chart 2: % red calls responded to within 8 minutes

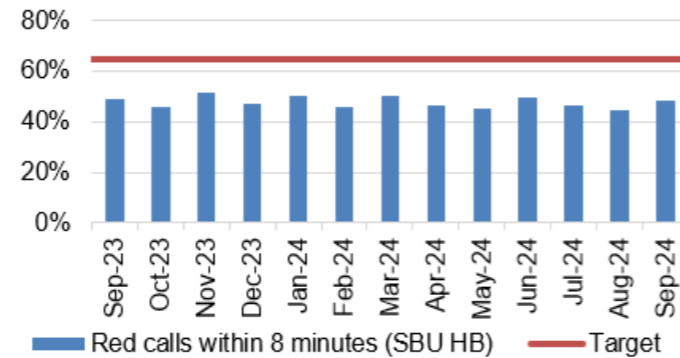


Chart 3: Number of ambulance handovers over 1 hour

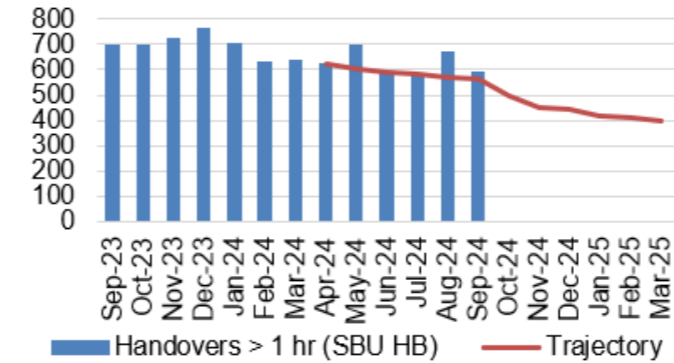


Chart 4: Lost hours- notification to ambulance handover over 15 minutes

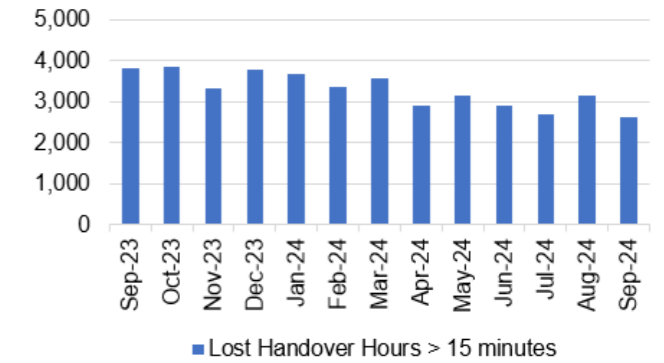


Chart 5: A&E Attendances

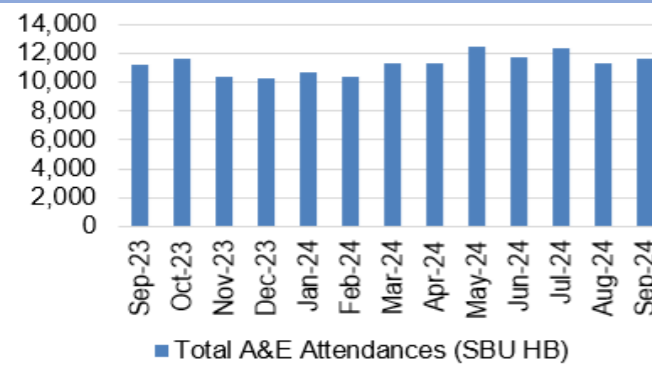


Chart 6: % patients who spend less than 4 hours in A&E

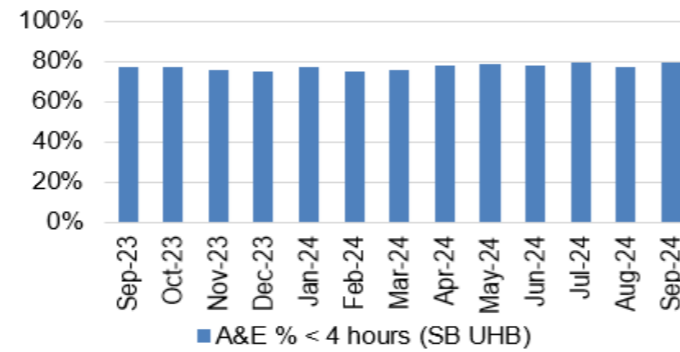


Chart 7: Number of patients waiting over 12 hours in A&E

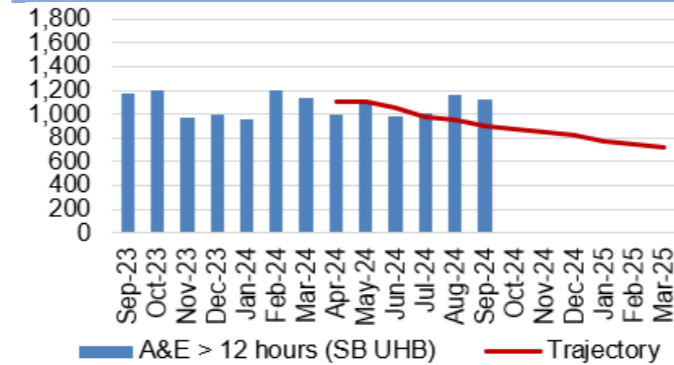


Chart 8: Number of emergency admissions

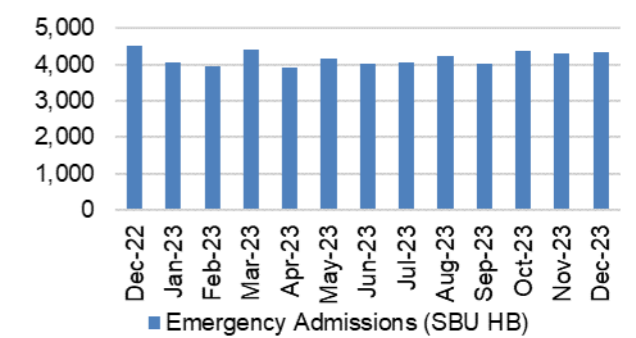


Chart 9: Elective procedures cancelled due to lack of beds

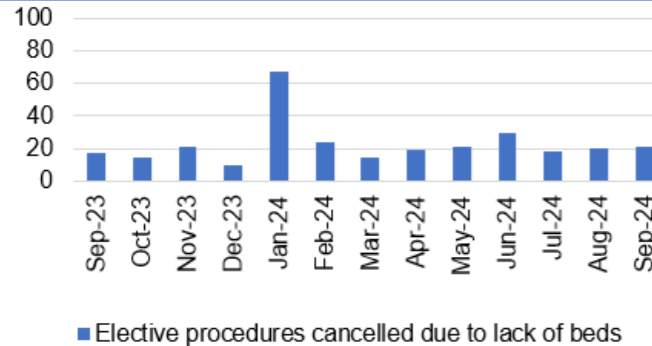


Chart 10: Number of clinically optimised patients

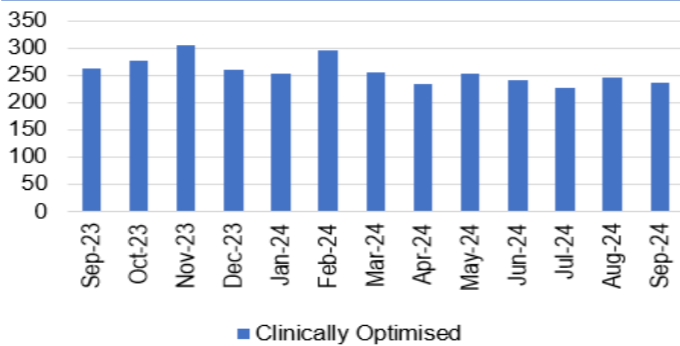


Chart 11: Delay reason for clinically optimised patients

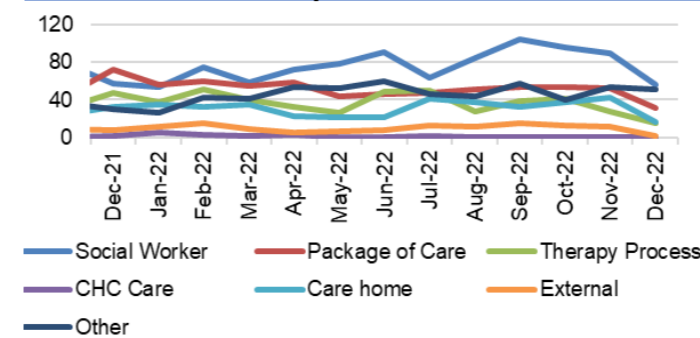


Chart 12: Average lost bed days (per day)

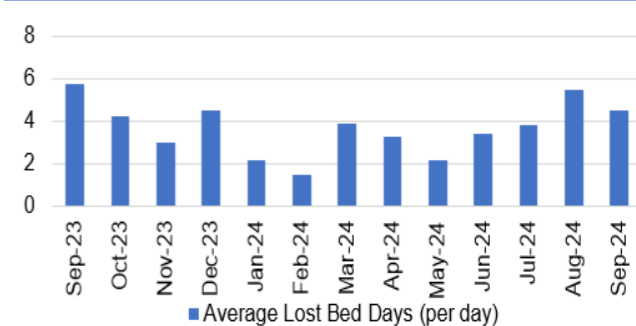


Chart 13: % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes

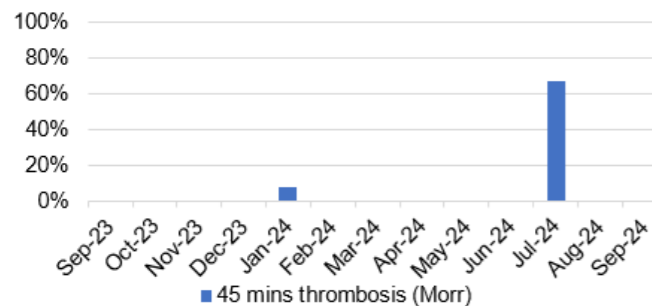


Chart 14: Direct admission to Acute Stroke Unit within 4 hours

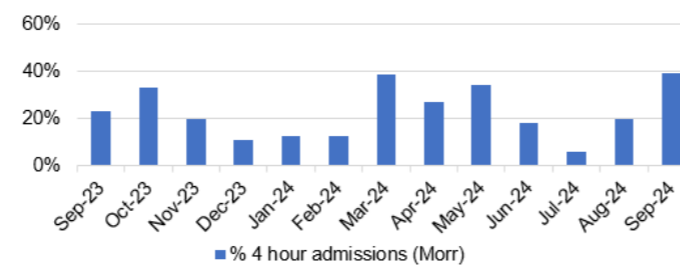


Chart 15: % of stroke patients receiving CT scan with 1 hour

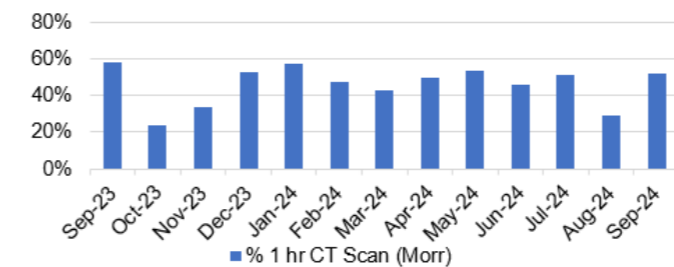
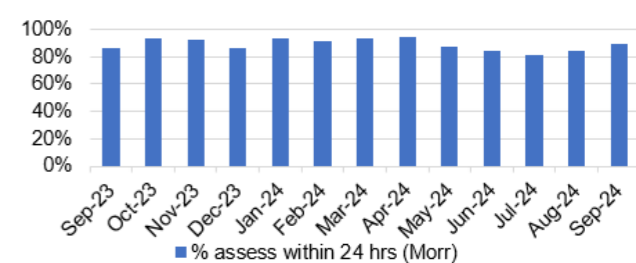


Chart 16: % stroke patients receiving consultant assessment within 24 hours



HARM FROM REDUCTION IN NON-COVID ACTIVITY

Primary and Community Care Overview

Chart 1: Total Number of patients receiving care from Eye Health Examination Wales (EHEW)

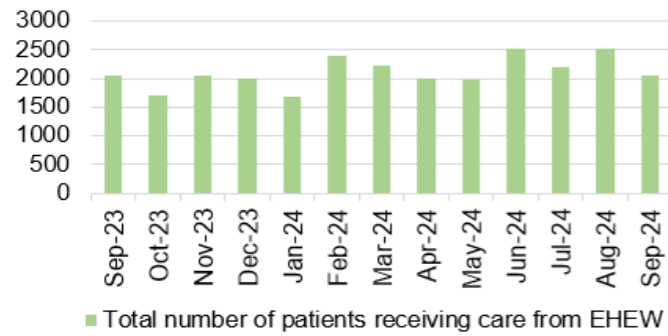


Chart 2: GMS - Escalation Levels



Chart 3: GMS - Sustainability



Chart 4: Number and percentage of adult dental patients re-attending NHS Primary Dental Care between 6-9 months

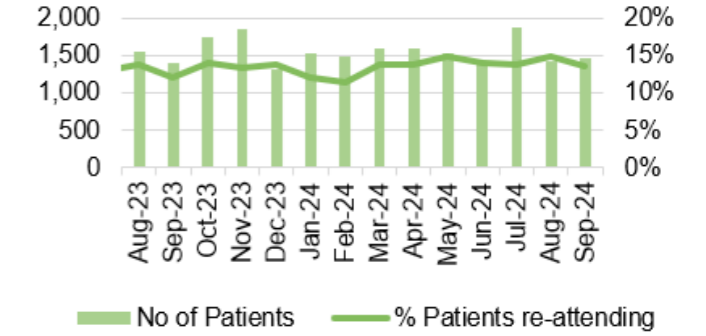


Chart 5: General Dental Services - Activity

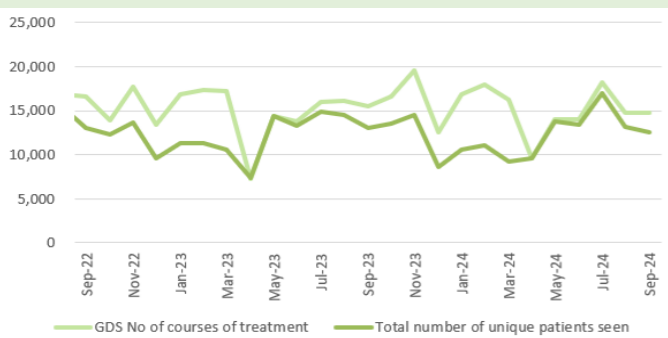


Chart 6: General Dental Services - New Patients

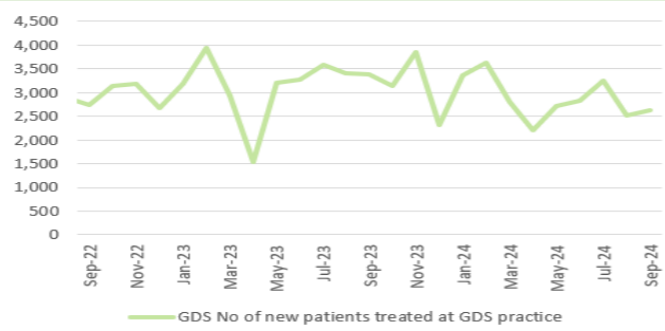


Chart 7: General Dental Services - ACORNs/FV

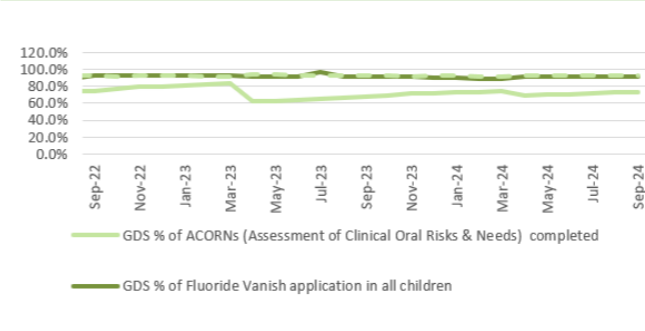


Chart 8: Optometry Activity – sight tests

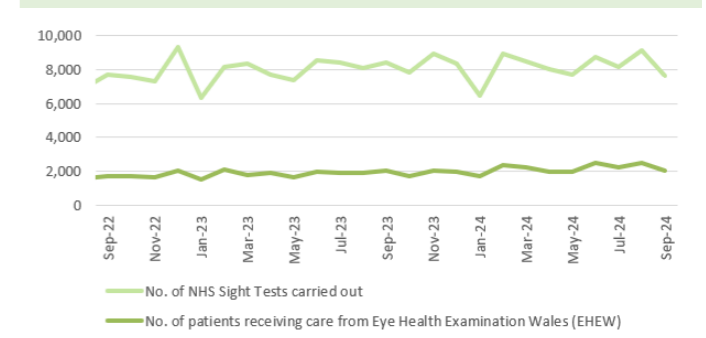


Chart 9: Optometry Activity – low vision care

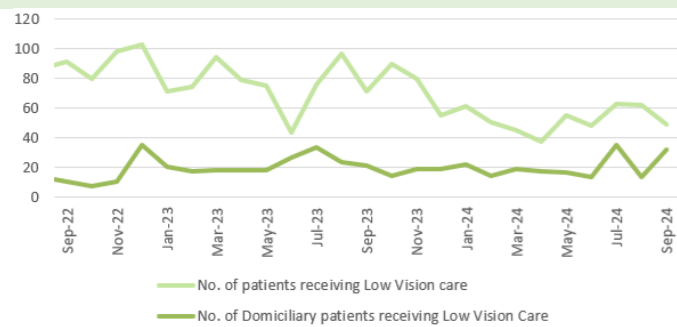


Chart 10: Community Pharmacy – Escalation levels

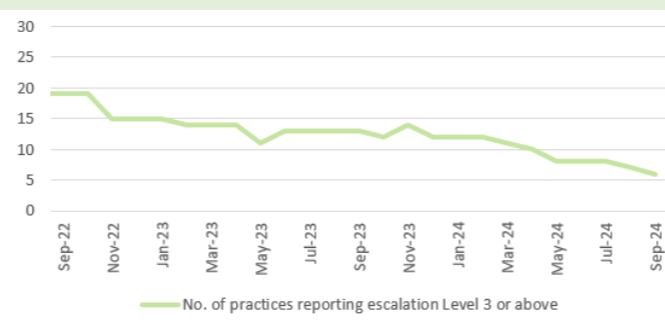


Chart 11: Common Ailment Scheme – No. consultations provided

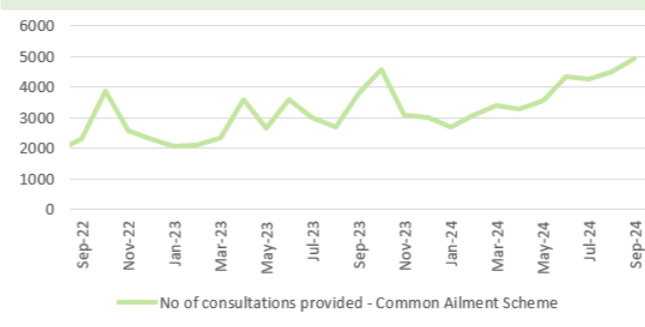


Chart 12: % of patients with a RTT (referral to stage 1) of 26 weeks or less for Restorative Dentistry

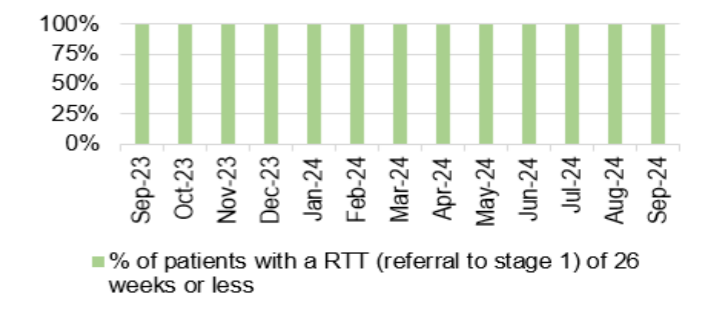


Chart 13: Podiatry - Total number of patients waiting > 14 weeks

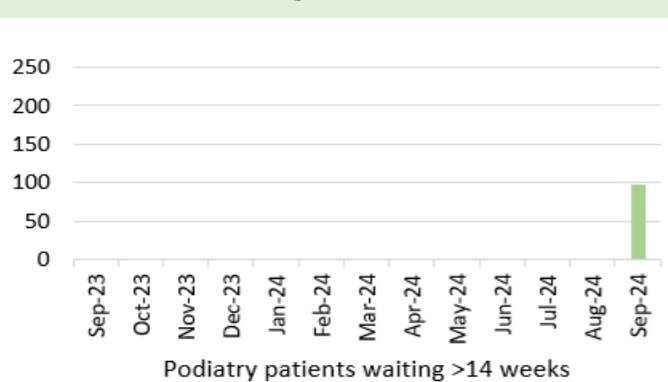


Chart 14: Dietetics - Total number of patients waiting > 14 weeks

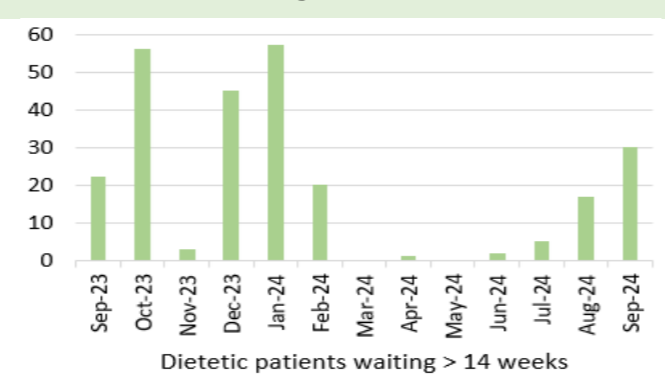


Chart 15: Audiology- Total number of patients waiting > 14 weeks

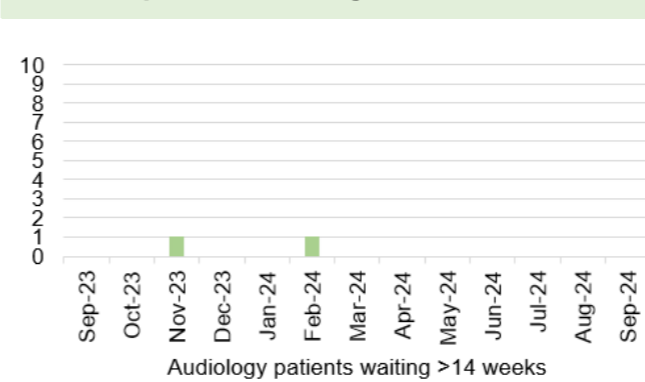
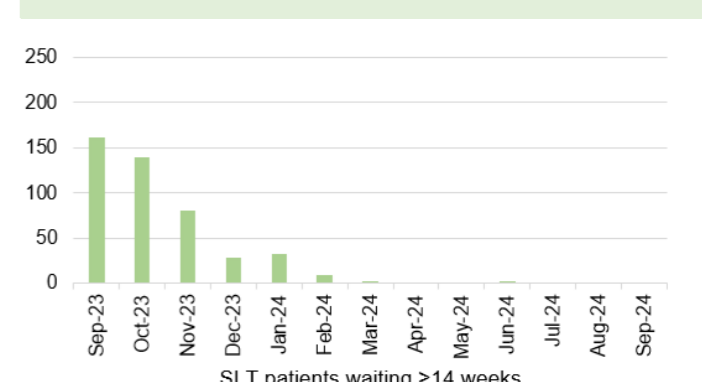


Chart 16: Speech & Language Therapy- Number of patients waiting > 14 weeks



Harm from reduction in non-Covid activity Planned Care Overview

Chart 1: Number of GP Referrals into secondary care

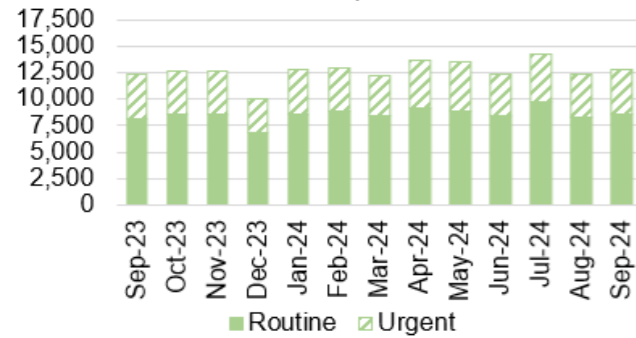


Chart 2: Number of patients waiting over 26 weeks for an outpatient appointment

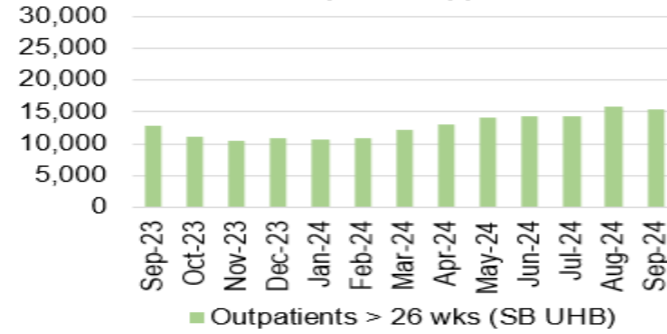


Chart 3: Number of patients waiting over 36 weeks for treatment at stage 1

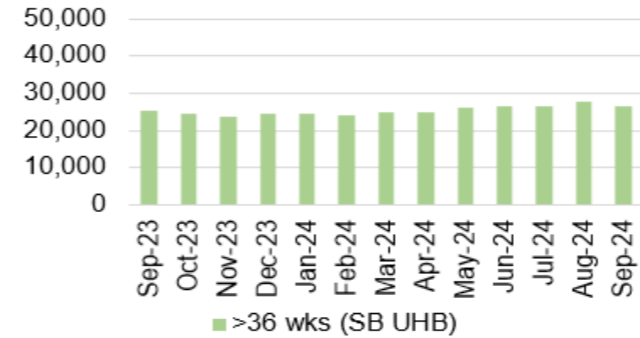


Chart 4: Number of patients waiting over 52 weeks for treatment

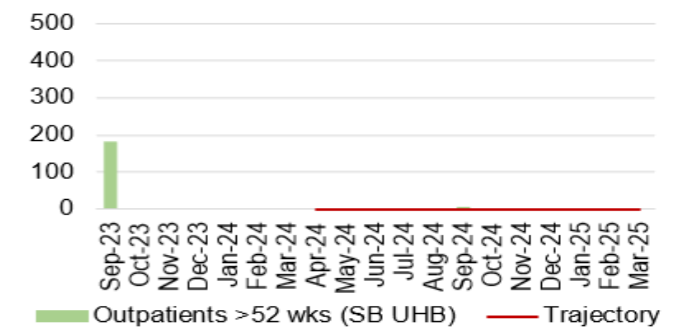


Chart 5: Number of patients waiting for reportable diagnostics over 8 weeks

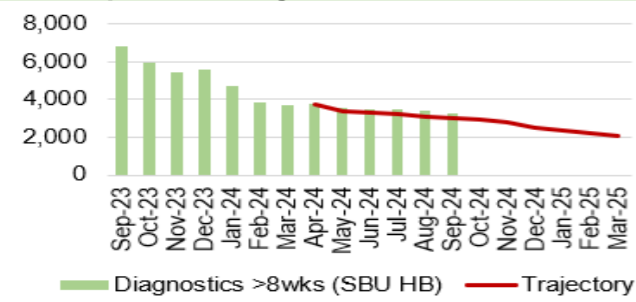


Chart 6: Number of patients waiting for reportable Cardiac diagnostics over 8 weeks

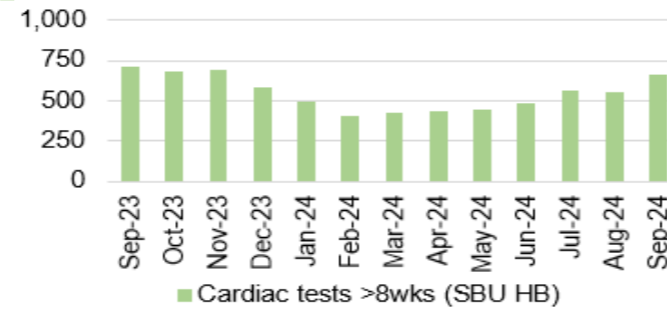


Chart 7: Number of patients waiting more than 14 weeks for Therapies

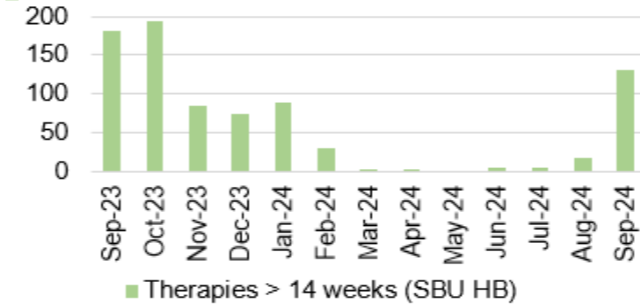


Chart 8: Cancer referrals

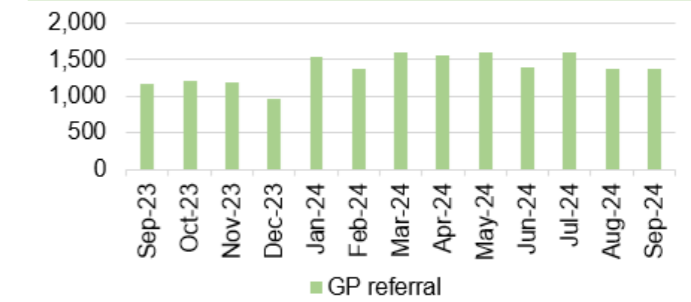


Chart 9: Single Cancer Pathway- % of patients starting definitive treatment within 62 days from point of suspicion

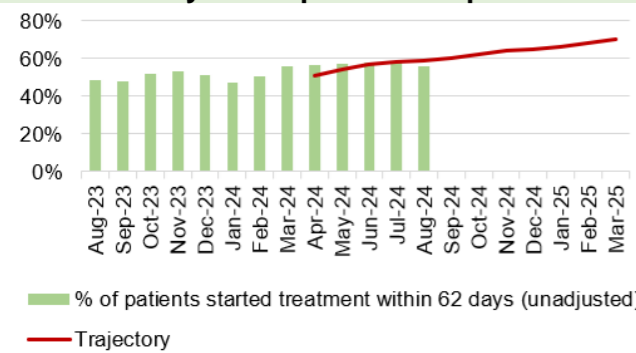


Chart 10: Number of new cancer patients starting definitive treatment



Chart 11: Single Cancer Pathway backlog- patients waiting over 63 days

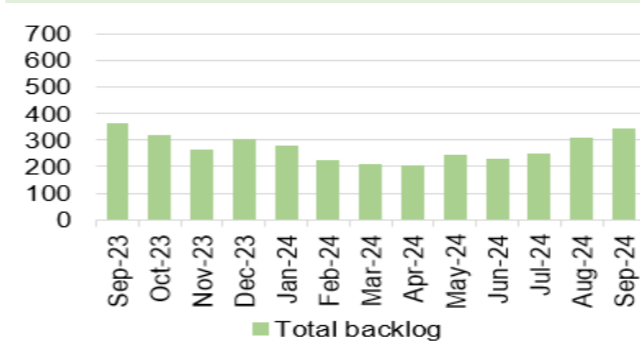


Chart 12: Number of patients waiting for an outpatient follow-up who are delayed past their target date

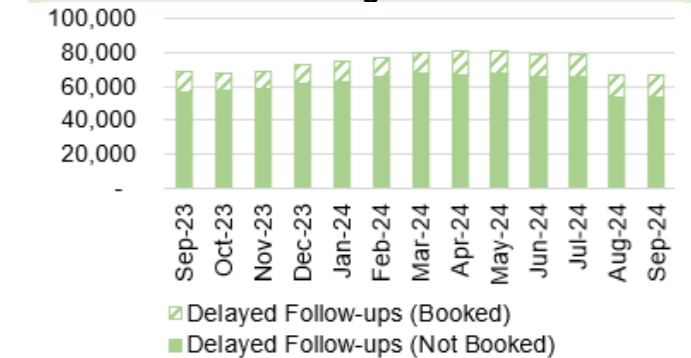


Chart 13: Number of patients without a documented clinical review date

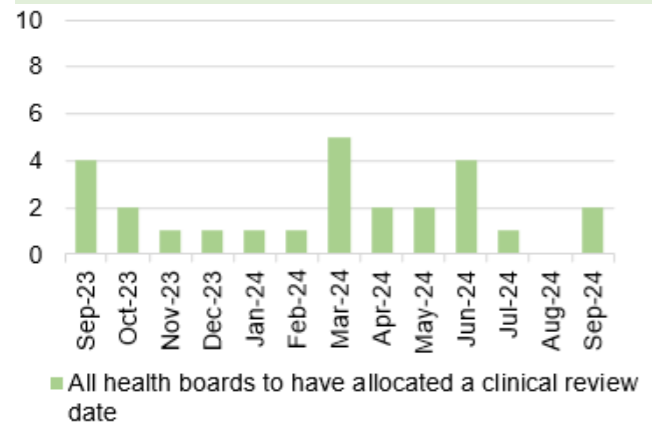


Chart 14: Ophthalmology patients without an allocated health risk factor

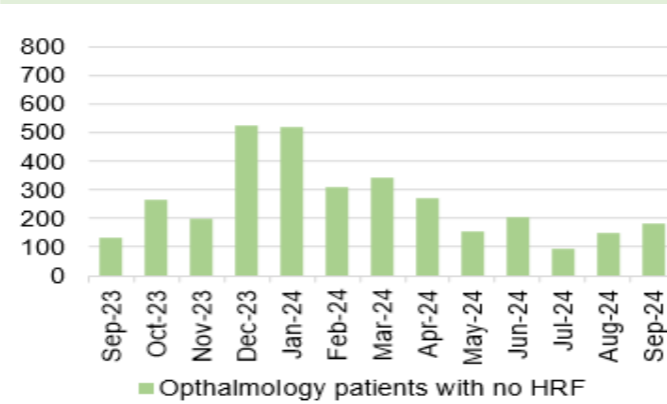


Chart 15: Total number of patients on the follow-up waiting list

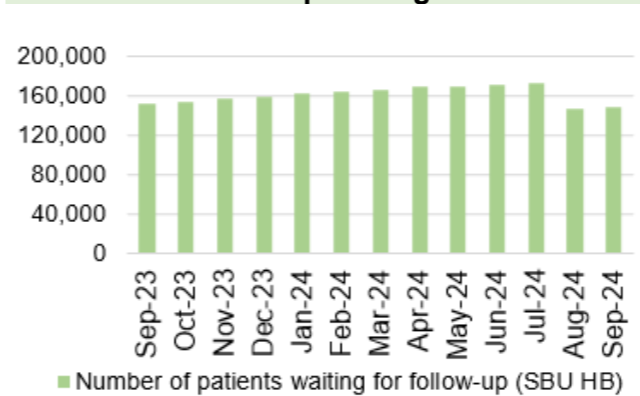
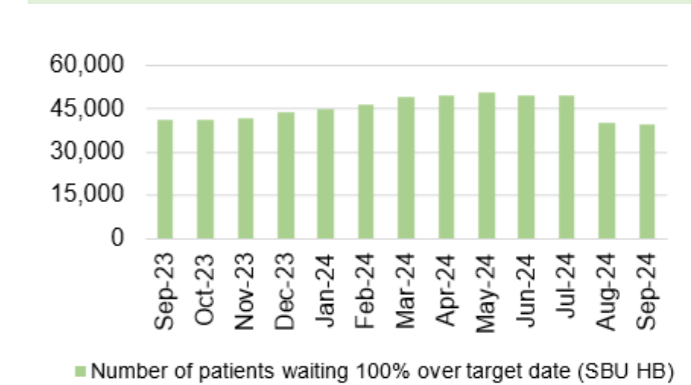


Chart 16: Number of patients delayed by over 100%



HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

Vaccinations and Immunisations

Chart 1: % children who received 3 doses of the hexavalent '6 in 1' vaccine and MenB2 vaccine by age 1

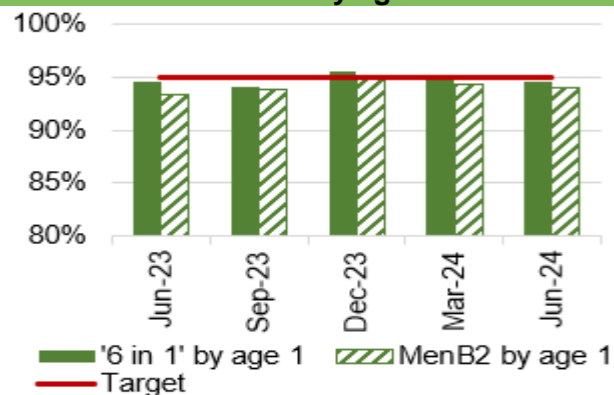


Chart 2: % children who received PCV2 vaccine and Rotavirus vaccine by age 1

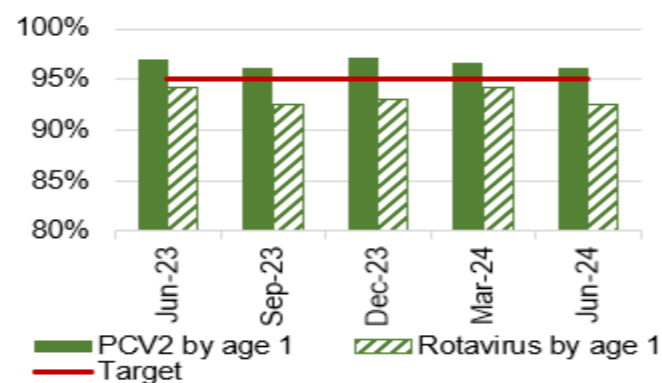


Chart 3: % children who received MMR1 vaccine and PCVf3 vaccine by age 2



Chart 4: % children who received MenB4 vaccine and Hib/MenC vaccine by age 2

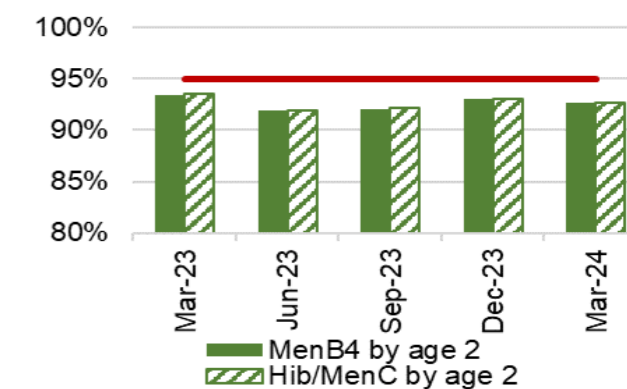


Chart 5: % children who are up to date in schedule by age 4

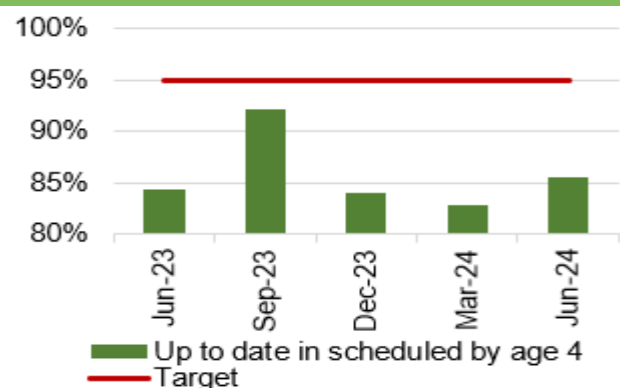


Chart 6: % children who received 2 doses of the MMR vaccine and 4 in 1 vaccine by age 5

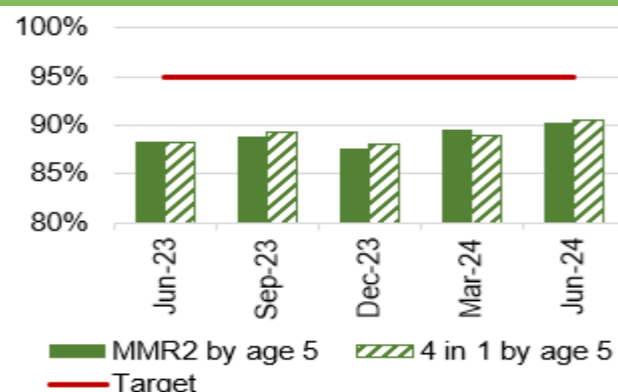


Chart 7: % children who received MMR vaccine and teenage booster by age 16



Chart 8: % children who received MenACWY vaccine by age 16

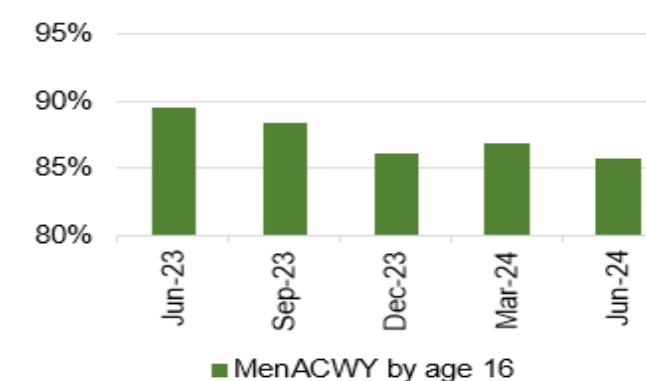
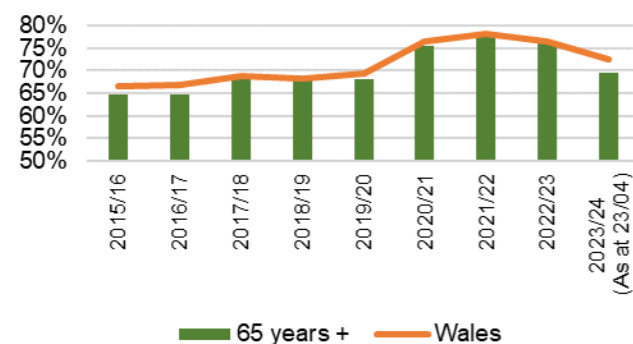
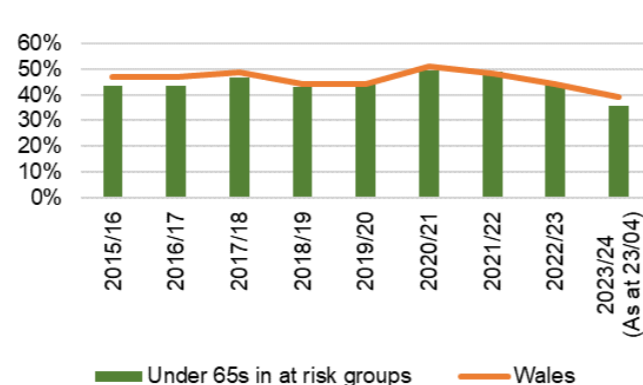


Chart 9: Influenza uptake for amongst 65 year olds and over



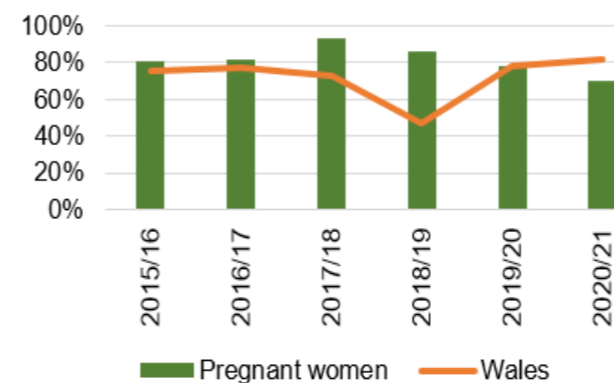
Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

Chart 10: Influenza uptake for amongst 65s in risk groups



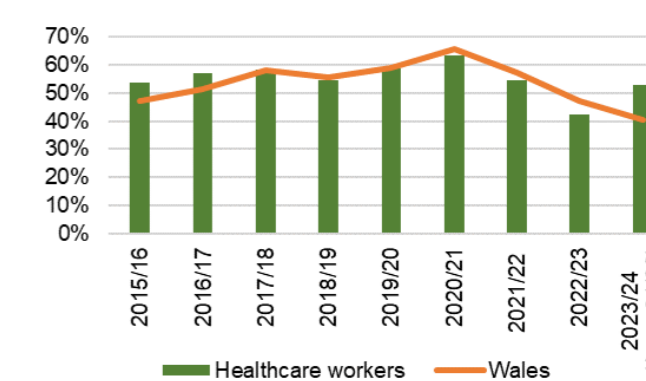
Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

Chart 11: Influenza uptake for amongst pregnant women



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board. 2021/22 data not available

Chart 12: Influenza uptake for amongst healthcare workers



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board.

HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

Mental Health Overview

Chart 1: % of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral

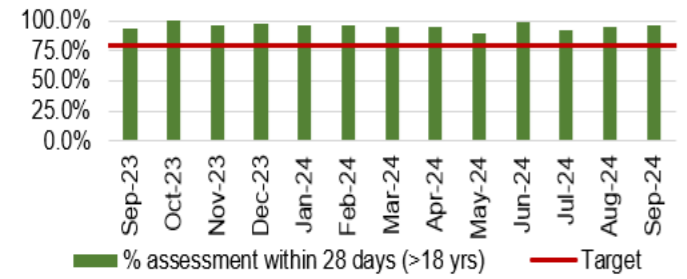


Chart 2: % of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS

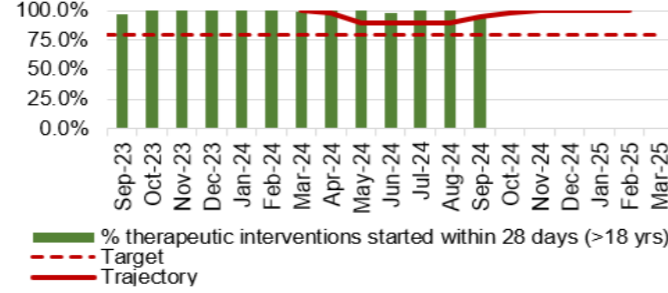


Chart 3: % of health board residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan

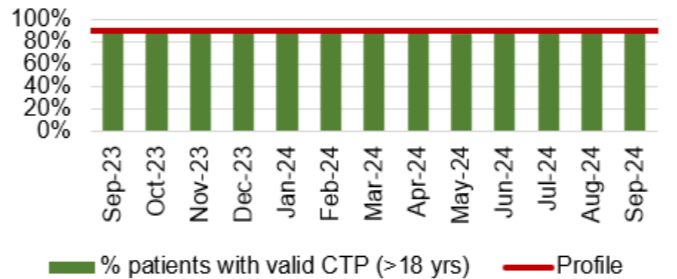


Chart 4: % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health

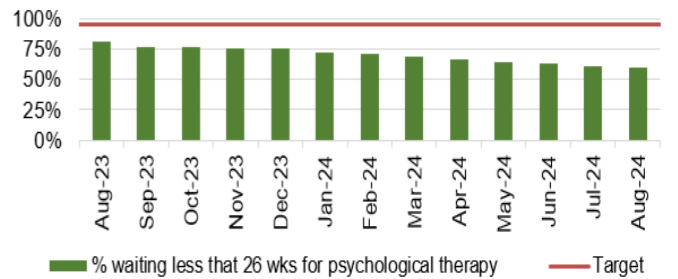


Chart 5: 95% of those admitted 0900-2100 will receive a gate-keeping assessment by the CRHTS prior to admission

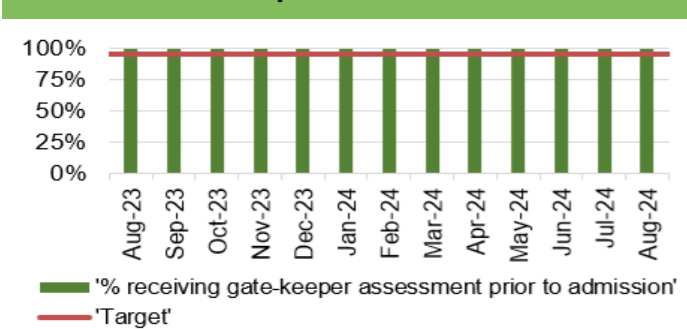


Chart 6: 100% of those admitted without a gate keeping assessment will receive a follow up assessment by CRHTS within 24hrs of admission

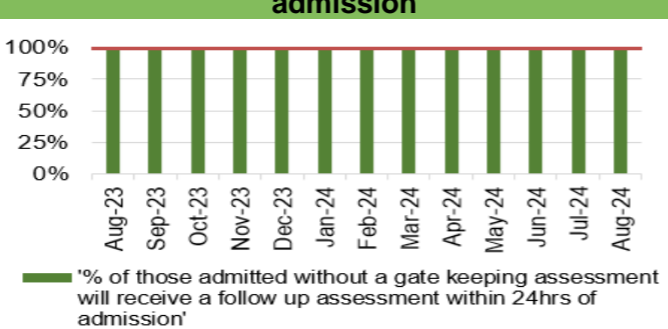


Chart 7: % of patients waiting under 14 weeks for Therapies

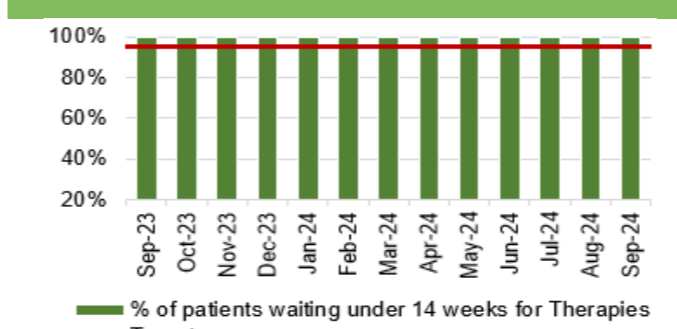


Chart 8: Number of Mental Health Delayed Transfers of Care (DTCOs)

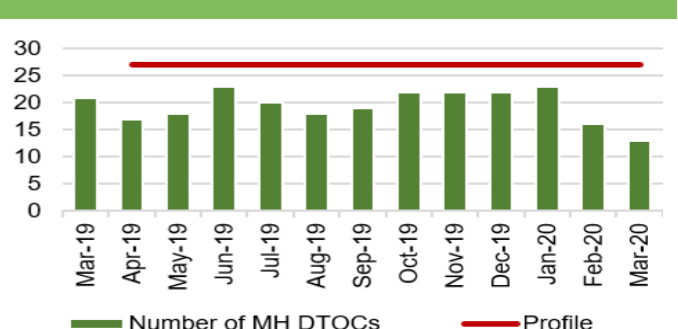


Chart 9: Number of patients detained under the Mental Health Act as a percentage of all admissions

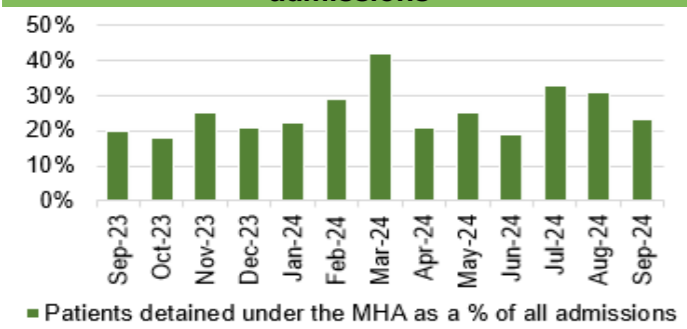


Chart 10: Number of patients subject to Deprivation of Liberty Safeguards (DOLS)

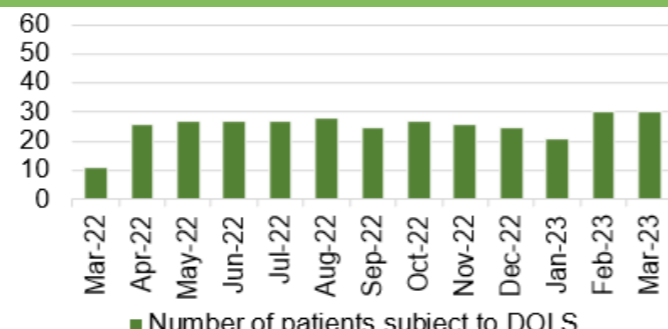


Chart 11: Number of Nationally Reportable Incidents

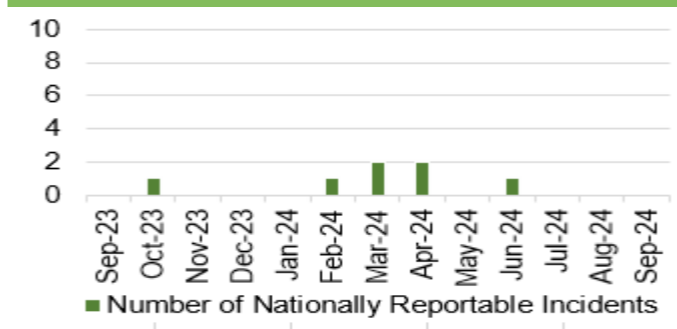
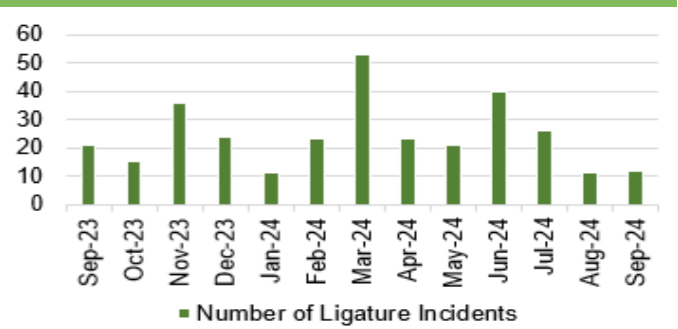


Chart 12: Number of ligature incidents



Child & Adolescent Mental Health Services (CAMHS)

Chart 13: Urgent assessments undertaken within 48 hours from receipt of referral

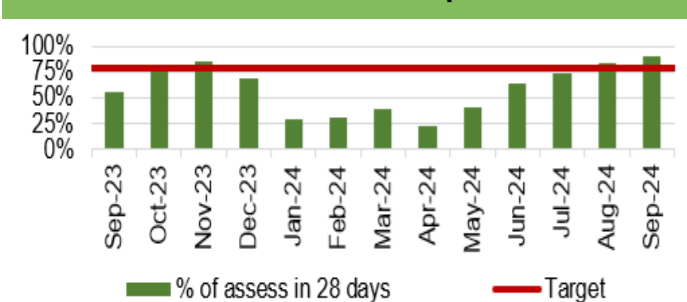


Chart 14: Neuro-developmental disorder assessment and intervention received within 26 weeks



Chart 15: Assessment and intervention within 28 days

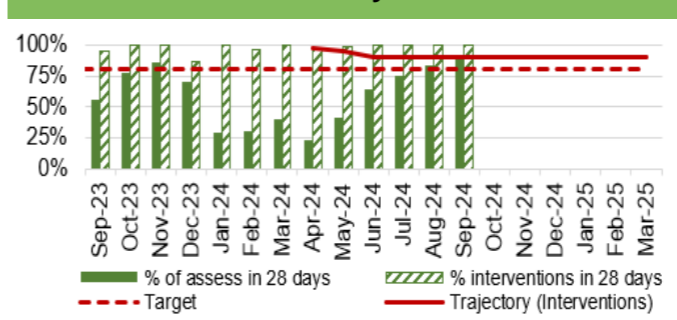
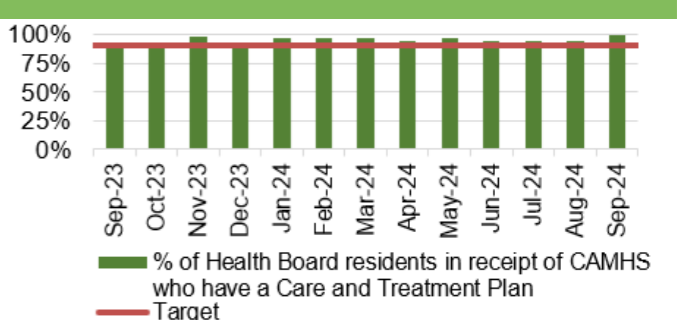


Chart 16: % of residents with a Care and Treatment Plan



APPENDIX 1: INTEGRATED PERFORMANCE DASHBOARD

| Harm from Covid itself | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---------------|---------------------|----------------------------|---------------------------|----------------|---------------------|----------------------|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|---|
| Sub Domain | Measure | National or Local Target | Report Period | Current Performance | National Target | Annual Plan/Local Profile | Profile Status | Welsh Average/Total | SBU's all-Wales rank | Performance Trend | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | | |
| COVID-19 related measures | Number of new COVID19 cases | Local | Sep-24 | 47 | | Reduce | | | | | 139 | 175 | 80 | 214 | 174 | 70 | 45 | 51 | 64 | 70 | 73 | 47 | 61 | | |
| | Number of staff referred for Antigen Testing | Local | Mar-23 | 18,230 | | Reduce | | | | | | | | | | | | | | | | | | | |
| | Number of staff awaiting results of COVID19 test | Local | Sep-24 | 0 | | Reduce | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Number of COVID19 related incidents | Local | Sep-24 | 5 | | Reduce | | | | | 37 | 35 | 21 | 43 | 35 | 21 | 17 | 28 | 24 | 25 | 6 | 5 | 4 | | |
| | Number of COVID19 related serious incidents | Local | Sep-24 | 0 | | Reduce | | | | | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Number of COVID19 related complaints | Local | Sep-24 | 0 | | Reduce | | | | | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Number of COVID19 related risks | Local | Oct-21 | 0 | | Reduce | | | | | | | | | | | | | | | | | | | |
| | Number of staff self isolated (asymptomatic) | Local | Jun-23 | 0 | | Reduce | | | | | | | | | | | | | | | | | | | |
| | Number of staff self isolated (symptomatic) | Local | Jun-23 | 7 | | Reduce | | | | | | | | | | | | | | | | | | | |
| % sickness | Local | Jun-23 | 0.1% | | Reduce | | | | | | | | | | | | | | | | | | | | |
| Harm from overwhelmed NHS and social care system | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sub Domain | Measure | National or Local Target | Report Period | Current Performance | National Target | Annual Plan/Local Profile | Profile Status | Welsh Average/Total | SBU's all-Wales rank | Performance Trend | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | | |
| Unscheduled Care | % of emergency responses to red calls arriving within (up to and including) 8 minutes | National | Sep-24 | 48% | 65% | 65% | ✘ | 39.5% (Dec-22) | 3rd (Dec-22) | | 49% | 46% | 52% | 47% | 50% | 46% | 50% | 46% | 46% | 50% | 47% | 45% | 48% | | |
| | Number of ambulance handovers over one hour | National | Sep-24 | 591 | ↑ trajectory | 560 | ✘ | 6,798 (Dec-22) | 1st (Dec-22) | | 695 | 696 | 724 | 762 | 704 | 629 | 638 | 625 | 695 | 590 | 578 | 670 | 591 | | |
| | Handover hours lost over 15 minutes | Local | Sep-24 | 2609 | | | | | | | 3,807 | 3,868 | 3,343 | 3,787 | 3,693 | 3,344 | 3,573 | 2,905 | 3,158 | 2,890 | 2,678 | 3,147 | 2,609 | | |
| | % of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge | National | Sep-24 | 79% | Month on month improvement | | ✓ | 63.1% (Dec-22) | 4th (Dec-22) | | 77% | 77% | 75% | 75% | 77% | 74% | 76% | 77% | 78% | 78% | 79% | 77% | 79% | | |
| | Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge | National | Sep-24 | 1129 | ↑ trajectory | 900 | ✘ | 12,099 (Dec-22) | 4th (Dec-22) | | 1,180 | 1,207 | 969 | 994 | 959 | 1,197 | 1,132 | 994 | 1,115 | 980 | 1,013 | 1,167 | 1,129 | | |
| Stroke | Direct admission to Acute Stroke Unit (<4 hrs) | Local | Sep-24 | 39.2% | | | | | | | 23.3% | 33.3% | 19.6% | 11.1% | 12.3% | 12.5% | 38.5% | 26.9% | 34.5% | 18.4% | 5.9% | 20.0% | 39.2% | | |
| | CT Scan (<1 hrs) (local) | Local | Sep-24 | 51.8% | | | | | | | 58.1% | 23.8% | 34.0% | 52.8% | 57.6% | 47.5% | 42.9% | 50.0% | 53.6% | 46.2% | 51.4% | 29.3% | 51.8% | | |
| | Assessed by a Stroke Specialist Consultant Physician (< 24 hrs) | Local | Sep-24 | 89.3% | | | | | | | 86.0% | 92.9% | 92.0% | 86.1% | 93.2% | 91.5% | 92.9% | 94.4% | 87.5% | 84.6% | 81.1% | 84.5% | 89.3% | | |
| | Thrombolysis door to needle <= 45 mins | Local | Sep-24 | 0.0% | | | | | | | 0.0% | 0.0% | 0.0% | 0.0% | 7.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 66.7% | 0.0% | 0.0% | |
| | % stroke patients who receive mechanical thrombectomy | Local | Sep-24 | 3.7% | 10% | | ✘ | 2.1% (Nov-22) | 4th (Nov-22) | | 9.1% | 0.0% | 6.7% | 4.5% | 0.0% | 0.0% | 2.0% | 11.0% | 0.0% | 2.6% | 2.8% | 3.6% | 3.7% | | |
| | % compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input per stroke patient | Local | Sep-24 | 41.6% | 12 month ↑ | | ✘ | 50.7% (Nov-22) | 4th (Nov-22) | | 72.0% | 71.6% | 69.5% | 57.0% | 49.4% | 35.2% | 31.3% | 41.5% | 45.7% | 40.4% | 23.8% | 38.4% | 41.6% | | |
| Nationally Reportable Incidents and risks | Of the nationally reportable incidents due for assurance, the % which were assured within the | National | Sep-24 | 25.0% | | 80% | ✘ | | | | 50% | 33% | 100% | 40% | 100% | 17% | 66% | 64% | 33% | 89% | 50% | 70% | 25% | | |
| | Number of new Never Events | Local | Sep-24 | 0 | | 0 | ✓ | | | | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | | |
| | Number of risks with a score greater than 20 | Local | Sep-24 | 143 | | 12 month ↓ | ✘ | | | | 152 | 140 | 170 | 146 | 141 | 147 | 149 | 152 | 153 | 154 | 153 | 149 | 143 | | |
| Pressure Ulcers | Number of risks with a score greater than 16 | Local | Sep-24 | 301 | | 12 month ↓ | ✓ | | | | 322 | 304 | 363 | 305 | 296 | 310 | 318 | 316 | 311 | 309 | 320 | 320 | 301 | | |
| | Number of pressure ulcers acquired in hospital | Local | Jul-24 | 40 | | 12 month ↓ | ✓ | | | | 63 | 70 | 69 | 60 | 83 | 60 | | 42 | 66 | 56 | 40 | | | | |
| | Number of pressure ulcers developed in the | | Jul-24 | 44 | | 12 month ↓ | ✓ | | | | 44 | 37 | 45 | 51 | 46 | 33 | | 49 | 41 | 49 | 44 | | | | |
| | Total number of pressure ulcers | | Jul-24 | 84 | | 12 month ↓ | ✓ | | | | 107 | 107 | 114 | 111 | 129 | 93 | | 91 | 107 | 105 | 84 | | | | |
| | Number of grade 3+ pressure ulcers acquired in hospital | | Jul-24 | 6 | | 12 month ↓ | ✓ | | | | 4 | 6 | 5 | 5 | 2 | 1 | | 3 | 4 | 2 | 6 | | | | |
| | Number of grade 3+ pressure ulcers acquired in community | | Jul-24 | 8 | | 12 month ↓ | ✓ | | | | 11 | 5 | 13 | 10 | 3 | 7 | | 9 | 9 | 11 | 8 | | | | |
| | Total number of grade 3+ pressure ulcers | | Jul-24 | 14 | | 12 month ↓ | ✓ | | | | 15 | 11 | 18 | 15 | 5 | 8 | | 12 | 13 | 13 | 14 | | | | |

| Harm from overwhelmed NHS and social care system | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---------------|---------------------|--------------------|---------------------------|----------------|---------------------|---------------------------------------|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----|
| Sub Domain | Measure | National or Local Target | Report Period | Current Performance | National Target | Annual Plan/Local Profile | Profile Status | Welsh Average/Total | SBU's all-Wales rank | Performance Trend | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | |
| infection control | Cumulative cases of E.coli bacteraemias per 100k pop | National | Sep-24 | 60.9 | <67 | | ✓ | 67.80 (Dec-22) | 3rd (Dec-22) | | 75.7 | 69.6 | 73.3 | 69.1 | 69.3 | 68.1 | 67.0 | 60.3 | 54.6 | 54.4 | 52.3 | 59.7 | 60.9 | |
| | Number of E.Coli bacteraemia cases (Hospital) | | Sep-24 | 7 | ≤ 234 (Cumulative) | 8 | ✓ | | | | 8 | 5 | 21 | 6 | 9 | 7 | 8 | 12 | 6 | 9 | 5 | 12 | 7 | |
| | Number of E.Coli bacteraemia cases (Community) | | | 14 | | 9 | ✗ | | | | 15 | 6 | 11 | 6 | 10 | 10 | 11 | 7 | 10 | 9 | 9 | 17 | 14 | |
| | Total number of E.Coli bacteraemia cases | | | 21 | | 17 | ✗ | | | | 23 | 11 | 32 | 12 | 19 | 17 | 19 | 19 | 19 | 16 | 18 | 14 | 29 | 21 |
| | Cumulative cases of S.aureus bacteraemias per 100k pop | | Sep-24 | 30.7 | <20 | | ✗ | 27.76 (Dec-22) | 6th (Dec-22) | | 38.9 | 37.6 | 37.2 | 38.8 | 39.0 | 37.9 | 36.8 | 38.1 | 29.7 | 27.2 | 29.7 | 32.4 | 30.7 | |
| | Number of S.aureus bacteraemias cases (Hospital) | | Sep-24 | 4 | ≤ 71 (Cumulative) | 4 | ✓ | | | | 7 | 6 | 8 | 9 | 7 | 5 | 5 | 9 | 4 | 4 | 8 | 9 | 4 | |
| | Number of S.aureus bacteraemias cases (Community) | | | 3 | | 2 | ✗ | | | | 3 | 4 | 6 | 8 | 4 | 2 | 3 | 4 | 3 | 3 | 3 | 4 | 5 | 3 |
| | Total number of S.aureus bacteraemias cases | | | 7 | | 6 | ✗ | | | | 10 | 10 | 14 | 17 | 11 | 7 | 8 | 13 | 7 | 7 | 12 | 14 | 7 | |
| | Cumulative cases of C.difficile per 100k pop | | Sep-24 | 68.7 | <25 | | ✗ | 36.68 (Dec-22) | 5th (Dec-22) | | 57.3 | 56.9 | 62.5 | 62.6 | 64.3 | 64.7 | 65.2 | 63.5 | 60.9 | 63.8 | 58.5 | 68.4 | 68.7 | |
| | Number of C.difficile cases (Hospital) | | Sep-24 | 15 | ≤ 95 (Cumulative) | 6 | ✗ | | | | 20 | 14 | 15 | 13 | 15 | 15 | 19 | 14 | 10 | 17 | 10 | 30 | 15 | |
| | Number of C.difficile cases (Community) | | | 7 | | 2 | ✗ | | | | 7 | 4 | 18 | 8 | 7 | 5 | 3 | 6 | 9 | 5 | 4 | 5 | 7 | |
| | Total number of C.difficile cases | | | 22 | | 8 | ✗ | | | | 27 | 18 | 33 | 21 | 22 | 20 | 22 | 20 | 19 | 22 | 14 | 35 | 22 | |
| | Cumulative cases of Klebsiella per 100k pop | | Sep-24 | 31.2 | | | ✗ | | | | 25.1 | 24.1 | 24.2 | 23.5 | 25.0 | 25.4 | 24.5 | 31.7 | 32.8 | 35.6 | 32.8 | 33.0 | 31.2 | |
| | Number of Klebsiella cases (Hospital) | | Sep-24 | 5 | ≤ 71 (Cumulative) | 4 | ✗ | | | | 7 | 5 | 4 | 1 | 6 | 2 | 3 | 5 | 6 | 8 | 5 | 9 | 5 | |
| | Number of Klebsiella cases (Community) | | | 1 | | 2 | ✓ | | | | 5 | 1 | 4 | 5 | 5 | 7 | 2 | 5 | 5 | 5 | 3 | 3 | 1 | |
| | Total number of Klebsiella cases | | | 6 | | 6 | ✓ | 63 Total (Dec-22) | 2nd (Dec-22) | | 12 | 6 | 8 | 6 | 11 | 9 | 5 | 10 | 11 | 13 | 8 | 12 | 6 | |
| | Cumulative cases of Aeruginosa per 100k pop | | Sep-24 | 3.6 | | | ✓ | | | | 6.1 | 6.1 | 6.1 | 6.5 | 6.2 | 5.7 | 5.2 | 0.0 | 1.6 | 1.1 | 2.3 | 3.7 | 3.6 | |
| | Number of Aeruginosa cases (Hospital) | | Sep-24 | 1 | ≤ 21 (Cumulative) | 2 | ✓ | | | | 1 | 2 | 2 | 3 | 2 | 0 | 0 | 0 | 1 | 0 | 2 | 2 | 1 | |
| Number of Aeruginosa cases (Community) | 0 | 0 | | ✓ | | | | | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | |
| Total number of Aeruginosa cases | 1 | 2 | | ✓ | | 8 Total (Dec-22) | 4th (Dec-22) | | 2 | 2 | 2 | 3 | 2 | 0 | 0 | 0 | 1 | 0 | 2 | 3 | 1 | | | |
| Hand Hygiene Audits- compliance with WHO 5 moments | Local | Sep-24 | 94.0% | | 95% | ✗ | | | | 96% | 97% | 95% | 97% | 98% | 97% | 88% | 90% | 91% | 86% | 91% | 94% | 94% | | |
| Inpatient Falls | Local | Sep-24 | 163 | | 12 month ↓ | ✓ | | | | 157 | 190 | 166 | 158 | 192 | 203 | 201 | 146 | 155 | 158 | 176 | 173 | 163 | | |
| NEWS | Local | Sep-24 | 87% | | 98% | ✗ | | | | 82.0% | 89.6% | 89.9% | 85.7% | 91.6% | 85.5% | 93.5% | 81.6% | 90.3% | 87.3% | 82.0% | 81.7% | 87.0% | | |
| Coding | National | Jul-24 | 75% | | 12 month ↑ | ✗ | | | | 69% | 76% | 66% | 76% | 78% | 70% | 64% | 48% | 59% | 70% | 69% | 75% | | | |
| E-TOC | Local | Sep-24 | 78% | | 100% | ✗ | | | | 61% | 66% | 69% | 70% | 68% | 72% | 69% | 76% | 76% | 76% | 76% | 79% | 78% | | |
| Workforce | Agency spend as a % of the total pay bill | Local | Sep-24 | 2.0% | | 12 month ↓ | ✓ | 5.9% (Sep-22) | 7th out of 12 organisations (Sep-22) | | 4.1% | 3.4% | 4.6% | 4.1% | 3.9% | 3.7% | 3.8% | 2.9% | 3.5% | 2.9% | 2.4% | 2.3% | 2.0% | |
| | % of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training) | National | Sep-24 | 75% | | 85% | ✗ | 63.3% (Sep-22) | 9th out of 12 organisations (Sep-22) | | 66% | 66% | 66% | 67% | 69% | 69% | 70% | 73% | 73% | 72% | 73% | 74% | 75% | |
| | % compliance for all completed Level 1 competency with the Core Skills and Training Framework | Local | Sep-24 | 89% | | 85% | ✓ | 81.8% (Sep-22) | 8th out of 12 organisations (Sep-22) | | 87% | 88% | 89% | 88% | 86% | 90% | 87% | 90% | 90% | 90% | 90% | 89% | 89% | |
| | % workforce sickness absence (12 month rolling) | National | Sep-24 | 7.07% | | 12 month ↓ | ✗ | 7.11% (Sep-22) | 11th out of 12 organisations (Sep-22) | | 7.08% | 7.05% | 7.09% | 6.96% | 6.96% | 6.99% | 6.96% | 7.00% | 7.05% | 7.09% | 7.27% | 7.07% | 7.07% | |

| Harm from reduction in non-Covid activity | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|---------------|---------------------|----------------------|----------------------------|------------------|----------------------|----------------------|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---|
| Sub Domain | Measure | National or Local Target | Report Period | Current Performance | National Target | Annual Plan/ Local Profile | Profile Status | Welsh Average/ Total | SBU's all-Wales rank | Performance Trend | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | |
| Primary Care | % adult dental patients in the health board population re-attending NHS primary dental care between 6 and 9 months | Local | Sep-24 | 13.6% | | | | | | | 12.2% | 14.0% | 13.3% | 13.9% | 12.2% | 11.4% | 13.9% | 13.9% | 15.0% | 14.0% | 13.9% | 15.0% | 13.6% | |
| Cancer | % of patients starting definitive treatment within 62 days from point of suspicion (without adjustments) | National | Aug-24 | 55.7% | ↑ trajectory | 59% | ✘ | 53.9% (Nov-22) | 4th (Nov-22) | | 47.9% | 51.7% | 53.3% | 51.0% | 47.5% | 50.4% | 55.8% | 56.4% | 57.0% | 57.9% | 58.6% | 55.7% | | |
| Radiotherapy waiting times | Scheduled (14 Day Target) | Local | Sep-24 | 30% | 80% | | ✘ | | | | 20% | 10% | 12% | 17% | 25% | 26% | 15% | 17% | 15% | 7% | 16% | 10% | 30% | |
| | Scheduled (21 Day Target) | Local | Sep-24 | 78% | 100% | | ✘ | | | | 76% | 42% | 61% | 77% | 67% | 81% | 59% | 62% | 51% | 49% | 64% | 55% | 78% | |
| | Urgent SC (2 Day Target) | Local | Sep-24 | 37% | 80% | | ✘ | | | | 33% | 53% | 31% | 39% | 26% | 52% | 50% | 15% | 20% | 3% | 28% | 30% | 37% | |
| | Urgent SC (7 Day Target) | Local | Sep-24 | 67% | 100% | | ✘ | | | | 78% | 73% | 77% | 65% | 85% | 79% | 82% | 64% | 49% | 58% | 75% | 70% | 67% | |
| | Emergency (within 1 day) | Local | Sep-24 | 100% | 80% | | ✓ | | | | 100% | 100% | 100% | 100% | 100% | 67% | 91% | 88% | 75% | 80% | 100% | 67% | 100% | |
| | Emergency (within 2 days) | Local | Sep-24 | 100% | 100% | | ✓ | | | | 100% | 100% | 100% | 100% | 100% | 100% | 96% | 100% | 100% | 100% | 100% | 92% | 100% | |
| | Elective Delay (7 Day Target) | Local | Sep-24 | 91% | 80% | | ✓ | | | | 98% | 98% | 95% | 97% | 99% | 98% | 98% | 94% | 85% | 89% | 92% | 94% | 91% | |
| | Elective Delay (14 Day Target) | Local | Sep-24 | 100% | 100% | | ✓ | | | | 100% | 100% | 100% | 97% | 100% | 100% | 100% | 98% | 94% | 100% | 99% | 98% | 100% | |
| Planned Care | Number of patients waiting > 8 weeks for a diagnostic endoscopy | Local | Sep-24 | 2,604 | | | | 15,517 (Nov-22) | 7th (Nov-22) | | 4,148 | 3,737 | 3,427 | 3,553 | 3,509 | 3,311 | 3,238 | 3,281 | 3,066 | 2,963 | 2,865 | 2,756 | 2,604 | |
| | Number of patients waiting > 8 weeks for a specified diagnostics | National | Sep-24 | 3,296 | ↑ trajectory | 3,020 | ✘ | 42,566 (Nov-22) | 4th (Nov-22) | | 6,800 | 5,939 | 5,429 | 5,616 | 4,705 | 3,870 | 3,687 | 3,746 | 3,576 | 3,493 | 3,490 | 3,425 | 3,296 | |
| | Number of patients waiting > 14 weeks for a specified therapy | National | Sep-24 | 130 | ↑ trajectory | | | 9,584 (Nov-22) | 2nd (Nov-22) | | 182 | 195 | 84 | 73 | 88 | 29 | 1 | 1 | 0 | 4 | 5 | 17 | 130 | |
| | % of patients waiting < 26 weeks for treatment | Local | Sep-24 | 59.53% | 95% | | | 56% (Nov-22) | 6th (Nov-22) | | 60.7% | 62.0% | 62.6% | 61.0% | 60.8% | 61.3% | 60.6% | 60.3% | 59.9% | 60.3% | 60.9% | 59.5% | 59.5% | |
| | Number of patients waiting > 26 weeks for first outpatient appointment | Local | Sep-24 | 15,442 | | | | | | | 12,786 | 11,169 | 10,425 | 10,889 | 10,722 | 10,938 | 12,095 | 13,045 | 14,205 | 14,262 | 14,392 | 15,745 | 15,442 | |
| | Number of patients waiting > 36 weeks for first outpatient appointment | National | Sep-24 | 7,051 | ↑ trajectory | | | | | | 5,327 | 4,508 | 4,282 | 4,546 | 4,184 | 4,102 | 4,739 | 5,575 | 6,420 | 6,949 | 7,324 | 8,015 | 7,051 | |
| | Number of patients waiting > 52 weeks for first outpatient appointment | National | Sep-24 | 2 | ↑ trajectory | 0 | ✘ | 85,301 (Nov-22) | 3rd (Nov-22) | | 180 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| | Number of patients waiting > 52 weeks for treatment | National | Sep-24 | 14,000 | ↑ trajectory | | | | | | 14,417 | 13,942 | 13,453 | 13,386 | 13,318 | 13,211 | 13,181 | 12,898 | 13,259 | 13,623 | 13,622 | 13,905 | 14,000 | |
| | Number of patients waiting > 104 weeks for treatment | National | Sep-24 | 1,241 | ↑ trajectory | 965 | ✘ | 49,594 (Nov-22) | 5th (Nov-22) | | 4,645 | 4,097 | 3,460 | 2,969 | 2,566 | 2,175 | 1,831 | 1,725 | 1,579 | 1,477 | 1,284 | 1,278 | 1,241 | |
| | The number of patients waiting for a follow-up outpatient appointment | Local | Sep-24 | 148,525 | | | | | | | 152,025 | 154,704 | 157,285 | 159,226 | 162,964 | 164,581 | 166,438 | 169,049 | 170,254 | 171,913 | 172,898 | 147,509 | 148,525 | |
| The number of patients waiting for a follow-up outpatients appointment who are delayed over 100% | National | Sep-24 | 39,502 | ↑ trajectory | | | 224,552 (Nov-22) | 5th (Nov-22) | | 41,048 | 41,188 | 41,727 | 43,784 | 44,976 | 46,482 | 48,969 | 49,837 | 50,646 | 49,585 | 49,591 | 39,908 | 39,502 | | |
| % of ophthalmology R1 appointments attended which were within their clinical target date or within 25% beyond their clinical target date | National | Sep-24 | 57% | 95% | | ✘ | 64.9% (Nov-22) | 1st (Nov-22) | | 63.7% | 60.2% | 61.5% | 64.7% | 61.3% | 62.9% | 57.3% | 54.6% | 56.7% | 61.3% | 59.1% | 56.8% | 57.3% | | |
| Activity | Number of GP referrals | Local | Sep-24 | 12,826 | 12 month ↓ | | ✘ | | | | 12,383 | 12,644 | 12,622 | 10,102 | 12,876 | 12,976 | 12,269 | 13,687 | 13,540 | 12,365 | 14,282 | 12,326 | 12,826 | |
| | Number of patients referred from primary care into secondary care Ophthalmology Services | National | Sep-24 | 714 | ↑ trajectory | | | | | | 815 | 851 | 843 | 735 | 775 | 721 | 936 | 932 | 783 | 794 | 838 | 785 | 714 | |
| DIN/Ae | % of patients who did not attend a new outpatient appointment | Local | Sep-24 | 9% | 12 month ↓ | | ✓ | | | | 10.6% | 9.7% | 10.0% | 9.7% | 9.3% | 8.9% | 9.5% | 8.9% | 8.7% | 8.5% | 7.8% | 8.7% | 8.6% | |
| | % of patients who did not attend a follow-up outpatient appointment | Local | Sep-24 | 7% | 12 month ↓ | | ✓ | | | | 8.1% | 7.7% | 7.6% | 8.0% | 8.2% | 7.2% | 7.3% | 7.3% | 7.9% | 7.4% | 7.1% | 7.6% | 7.3% | |
| Theatre Efficiencies | Theatre Utilisation rates | Local | Sep-24 | 54% | | 90% | ✘ | | | | 53% | 58% | 58% | 52% | 49% | 53% | 49% | 55% | 52% | 52% | 54% | 52% | 55% | |
| | % of theatre sessions starting late | Local | Sep-24 | 41% | | <25% | ✘ | | | | 41% | 47% | 44% | 41% | 39% | 41% | 38% | 41% | 41% | 40% | 41% | 38% | 44% | |
| | % of theatre sessions finishing early | Local | Sep-24 | 32% | | <20% | ✘ | | | | 35% | 35% | 32% | 31% | 32% | 33% | 29% | 33% | 32% | 34% | 32% | 32% | 33% | |
| Patient experience | Number of friends and family surveys completed | National | Sep-24 | 5,556 | 12 month improvement | | ✓ | | | | 4,084 | 5,738 | 5,792 | 4,004 | 5,211 | 5,232 | 5,427 | 5,579 | 5,344 | 5,535 | 5,853 | 4,913 | 5,556 | |
| | % of who would recommend and highly recommend | Local | Sep-24 | 92% | | 90% | ✓ | | | | 92% | 92% | 92% | 92% | 93% | 92% | 92% | 93% | 92% | 93% | 93% | 93% | 92% | |
| | % of all-Wales surveys scoring 9 out 10 on overall satisfaction | Local | Sep-24 | 93% | | 90% | ✓ | | | | 92% | 93% | 93% | 93% | 93% | 93% | 92% | 93% | 93% | 93% | 94% | 93% | 93% | |
| Complaints | Number of new formal complaints received | Local | Jul-24 | 152 | | 12 month trend ↓ | ✓ | | | | 171 | 164 | 171 | 108 | 181 | 168 | 167 | 140 | 145 | 130 | 152 | | | |
| | % concerns that had final reply (Reg 24)/interim reply (Reg 26) within 30 working days of concern received | Local | Jul-24 | 66% | | 80% | ✘ | | | | 62% | 74% | 55% | 69% | 72% | 71% | 71% | 74% | 73% | 70% | 66% | | | |
| | % of acknowledgements sent within 2 working days | Local | Jul-24 | 100% | | 100% | ✓ | | | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |

| | | Harm from wider societal actions/lockdown | | | | | | | | | | | | | | | | | | | | | | |
|---------------|---|---|---------------|---------------------|-----------------|----------------------------|----------------|----------------------|---------------------------------------|-------------------|---------------------------------------|--------|--------|--------|--------|--------|--------|---------------------------------------|--------|--------|--------------------|--------|--------|------|
| Sub Domain | Measure | National or Local Target | Report Period | Current Performance | National Target | Annual Plan/ Local Profile | Profile Status | Welsh Average/ Total | SBU's all-Wales rank | Performance Trend | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | Mar-24 | Apr-24 | May-24 | Jun-24 | Jul-24 | Aug-24 | Sep-24 | |
| | % children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1 | National | Q1 24/25 | 94.6% | 95% | | | 94.7% (Q2 22/23) | 2nd (Q2 22/23) | | 94.1% | | | 95.6% | | | 95.0% | | | 94.6% | | | | |
| | % of children who received 2 doses of the MMR vaccine by age 5 | National | Q1 24/25 | 90.2% | 95% | | | 90.0% (Q2 22/23) | 5th (Q2 22/23) | | 88.9% | | | 87.6% | | | 89.5% | | | 90.2% | | | | |
| Influenza | % uptake of influenza among 65 year olds and over | National | Mar-24 | 69.5% | 75% | | | 78.0% (Mar-22) | 3rd (Mar-22) | | Data collection restarts October 2023 | 58.1% | | 68.0% | 69.1% | 69.4% | 69.5% | Data collection restarts October 2024 | | | | | | |
| | % uptake of influenza among under 65s in risk groups | Local | Mar-24 | 35.5% | 55% | | | 48.2% (Mar-22) | 4th (Mar-22) | | | 25.3% | | 33.5% | 34.8% | 35.4% | 35.5% | | | | | | | |
| | % uptake of influenza among children 2 to 3 years old | Local | Mar-24 | 38.0% | 50% | | | 47.6% (Mar-22) | 5th (Mar-22) | | | 22.7% | | 35.1% | 38.9% | 38.0% | 38.0% | | | | | | | |
| | % uptake of influenza among healthcare workers | Local | Mar-24 | 52.7% | 60% | | | 65.6% (2020/21) | 6th out of 10 organisations (2020/21) | | | 13.8% | | 38.6% | 38.6% | 38.6% | 52.7% | | | | | | | |
| Covid Booster | % uptake of the Spring COVID-19 vaccination for those eligible | National | Jun-24 | 59.9% | 75% | | ✘ | | | | Data collection restarts Apr-24 | | | | | | | 43.2% | 57.1% | 59.9% | Avilabale Apr 2025 | | | |
| | % uptake of the Autumn COVID-19 vaccination for those eligible | National | Mar-24 | 50.5% | 75% | | ✘ | | | | 16.1% | 38.1% | 45.8% | 50.0% | 50.6% | 50.5% | 50.5% | Available Oct-24 | | | | | | |
| CAMHS | % of urgent assessments undertaken within 48 hours from receipt of referral (Crisis) | Local | Sep-24 | 100% | 100% | | ✔ | | | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| | % Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks | National | Sep-24 | 31% | 80% | | ✘ | 31.4% (Nov-22) | 3rd (Nov-22) | | 30% | 30% | 30% | 29% | 24% | 28% | 26% | 25% | 29% | 29% | 33% | 30% | 31% | |
| | % Patients waiting less than 28 days for a first outpatient appointment for CAMHS | National | Sep-24 | 91% | 80% | | ✔ | 83.2% (Nov-22) | 5th (Nov-22) | | 56% | 77% | 86% | 70% | 29% | 31% | 40% | 23% | 41% | 64% | 75% | 84% | 91% | |
| | P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral | National | Sep-24 | 91% | 80% | | ✔ | 66.8% (Nov-22) | 5th (Nov-22) | | 56% | 77% | 86% | 70% | 29% | 31% | 40% | 23% | 41% | 64% | 75% | 84% | 91% | |
| | P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS | National | Sep-24 | 100% | 80% | 90% | ✔ | 34.4% Nov-22) | 4th (Nov-22) | | 95% | 100% | 100% | 86% | 100% | 96% | 100% | 97% | 98% | 100% | 100% | 100% | 100% | |
| | S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral | Local | Feb-23 | 82% | 80% | | | | | | | | | | | | | | | | | | | |
| | % residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP) | National | Sep-24 | 100% | 90% | | ✔ | 63.8% (Nov-22) | 1st (Nov-22) | | 92% | 92% | 98% | 92% | 97% | 97% | 97% | 97% | 94% | 97% | 94% | 95% | 95% | 100% |
| Mental Health | % of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age) | National | Sep-24 | 97% | 80% | | ✔ | 86.9% (Nov-22) | 3rd (Nov-22) | | 94% | 100% | 97% | 98% | 97% | 96% | 95% | 95% | 90% | 99% | 93% | 95% | 97% | |
| | % of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age) | National | Sep-24 | 95% | 80% | 90% | ✔ | 73.1% (Nov-22) | 2nd (Nov-22) | | 97% | 100% | 100% | 100% | 100% | 100% | 99% | 100% | 100% | 98% | 100% | 100% | 95% | |
| | % patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health | National | Aug-24 | 59% | 80% | | ✘ | 73.9% (Nov-22) | 2nd (Nov-22) | | 77% | 76% | 76% | 76% | 73% | 71% | 69% | 66% | 64% | 63% | 61% | 59% | | |
| | % residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP) | National | Sep-24 | 93% | 90% | | ✔ | 84.2% (Nov-22) | 2nd (Nov-22) | | 88% | 89% | 90% | 88% | 88% | 89% | 89% | 90% | 87% | 90% | 92% | 92% | 93% | |
| | % Service Users admitted to a psychiatric hospital between 9:00 and 21:00 hours that have received a gate-keeping assessment by the CRHTservice prior to % service users admitted to a psychiatric hospital who have not received a gate keeping assessment by the CHRHTS that have received a follow up assessment by the CRHTS within 24 hours of admission | Local | Aug-24 | 100% | 100% | | ✔ | 95.8% (Nov-22) | 1st (Nov-22) | | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | |