



Bwrdd Iechyd Prifysgol Bae Abertawe Swansea Bay University Health Board



Report Date	27 <sup>th</sup> February	Agenda Item	
Report Title	Integrated Performance Report		
Report Author	Charlotte Angell, Health Board Performance Support Officer		
Report Sponsor	Darren Griffiths, Executive Dire	Darren Griffiths, Executive Director of Finance and Performance, Acting Deputy Chief Executive	
Presented by	Darren Griffiths, Executive Dire Acting Deputy Chief Executive		Performance,
Freedom of Information	Open		
Purpose of the Report	The purpose of this report is to provide an update on the current performance of the Health Board at the end of the most recent reporting period (January 2024) in delivering key local performance measures as well as the national measures outlined in the 2022/23 NHS Wales Performance Framework.		
Key Issues	The Integrated Performance Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.		
	The focus of the report will be adjusted for February 2024 reporting to give clear focus on the measures to be monitored as part of Targeted Intervention (TI) escalation for performance and outcomes. A discussion on this is scheduled with Welsh Government for 29 <sup>th</sup> February 2024.		
	Key high level issues to highlight this month are as follows:		
	COVID19 - The number of new cases of COVID19 remains stable at 174 cases in January 2024.		
	<ul> <li>Unscheduled Care <ul> <li>Performance against the 4-hour access is marginally below profile at 76.61% in January 2024 an improvement of 1.9% from the previous month.</li> <li>Performance against the 12-hour wait has improved in January 2024 to 959 from 994.</li> <li>In January 2024, there were 701 ambulance to hospita handovers taking over 1 hour; this is a decrease of 58 compared with 759 in December 2023.</li> </ul> </li> </ul>		improvement improved in ce to hospital

r	
	<ul> <li>In January 2024, 3,693 ambulance hours were lost in handover delays compared to 3,787 in December 2023.</li> </ul>
	<ul> <li>Planned Care <ul> <li>OP waits remain under the 52 week Ministerial target level in January 2024, a position sustained since October 2023.</li> <li>In January 2024, there were 2,566 patients waiting over 104 weeks for treatment, which is a 14% reduction from December 2023.</li> <li>In January 2024 there were 88 patients waiting over 14 weeks for specified Therapies. <ul> <li>31 for Speech &amp; Language Therapy</li> <li>57 for Dietetics</li> </ul> </li> <li>In January 2024, there was a decrease in the number of patients waiting over 8 weeks for specified diagnostics. It decreased from 5,616 in December 2023 to 4,705 in January 2024.</li> </ul></li></ul>
	<ul> <li>Cancer</li> <li>The final Single Cancer Pathway (SCP) measure of patients receiving definitive treatment in December 2023 was 51%, which is slightly lower than the figure reported in November 2023. Performance is below the submitted trajectory (74%).</li> <li>Backlog figures have seen a reduction in recent weeks to 279 at the date of reporting. Mid January this backlog has reduced further to 262.</li> </ul>
	<ul> <li>Mental Health</li> <li>Performance against the Mental Health Measures continues to be maintained. However, one of the Welsh Government targets was not achieved in December 2023.</li> <li>In December 2023, 75.6% of patients waited less than 26 weeks for Psychological Therapy. This was below the national target of 95%.</li> </ul>
	<ul> <li>Child and Adolescent Mental Health Services (CAMHS)</li> <li>Access times for crisis performance has been maintained at 100% in December 2023.</li> <li>Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance remains static at 29% in December 2023.</li> <li>Note: S-CAMHS now included with P-CAMHS measure and performance substantially improved.</li> </ul>
	Work has commenced with colleagues in Primary and Community Care services to enhance performance reporting in this important area for the Health Board.

Specific Action	Information	Discussion	Assurance	Approval
Required	$\checkmark$		$\checkmark$	
Recommendations	Members are asked to:			
	<ul> <li>NOTE the Health Board performance against key measures and targets.</li> <li>NOTE that the report will be updated once TI measures are known.</li> </ul>			
NOTE that work has commenced to develop reporting measures for Primary and C Services				

## INTEGRATED PERFORMANCE REPORT

## 1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local quality & safety measures.

## 2. BACKGROUND

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- **Quadruple Aim 1**: People in Wales have improved health and well-being with better prevention and self-management
- Quadruple Aim 2: People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- **Quadruple Aim 3**: The health and social care workforce in Wales is motivated and sustainable
- Quadruple Aim 4: Wales has a higher value health and social care system that has demonstrated rapid improvement and innovation, enabled by data and focused on outcomes

In recent years, performance management against the Performance Framework targets has been undertaken by reviewing the previous months' performance, to reduce the reporting function during the COVID-19 pandemic. Welsh Government have now deemed it appropriate to move away from reporting performance against the 'Quadrants of Harm' and focus will return to providing comprehensive performance updates in line with the All-Wales Performance Management Framework 2023/24.

### 3. GOVERNANCE AND RISK ISSUES

**Appendix 1** of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

### 4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

## 5. RECOMMENDATION:

Members are asked to:

• **NOTE** the Health Board performance against key measures and targets.

- **NOTE** that the report will be updated once TI measures are known.
- **NOTE** that work has commenced to develop and add key reporting measures for Primary and Community Care Services

	and Assurance	
Link to	Supporting better health and wellbeing by actively promo	oting and
Enabling	empowering people to live well in resilient communities	
Objectives	Partnerships for Improving Health and Wellbeing	$\boxtimes$
(please	Co-Production and Health Literacy	$\boxtimes$
choose)	Digitally Enabled Health and Wellbeing	$\times$
	Deliver better care through excellent health and care services	5
	achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	$\boxtimes$
	Partnerships for Care	$\boxtimes$
	Excellent Staff	$\boxtimes$
	Digitally Enabled Care	$\times$
	Outstanding Research, Innovation, Education and Learning	$\boxtimes$
Health and C	Care Standards	
(please	Staying Healthy	$\boxtimes$
choose)	Safe Care	$\boxtimes$
	Effective Care	$\times$
	Dignified Care	$\boxtimes$
	Timely Care	$\boxtimes$
	Individual Care	$\boxtimes$
	Staff and Resources	$\boxtimes$
Quality Safe	ety and Patient Experience	
patient exper	nce report outlines performance over the domains of quality and s ience, and outlines areas and actions for improvement. Quality, s ience are central principles underpinning the National Delivery Fr rt is aligned to the domains within that framework.	afety and
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citizens of Wales with a particular focus upon maximising people's physical and mental well-being.

- Integration this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** Corporate and Service Group leads are key in identifying performance issues and identifying actions to take forward.

Report History	The last iteration of the Integrated Performance Report was presented to Performance & Finance Committee in October	
•••••	2023. This is a routine monthly report.	
Appendices	Appendix 1: Integrated Performance Report	



# Appendix 1- Integrated Performance Report February 2024



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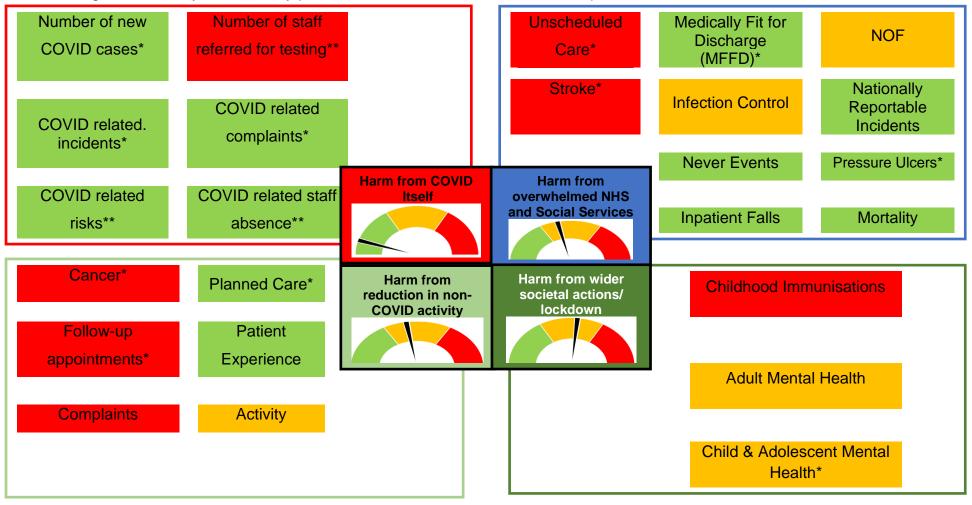
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5.

6.

## **1. QUADRANTS OF HARM SUMMARY**

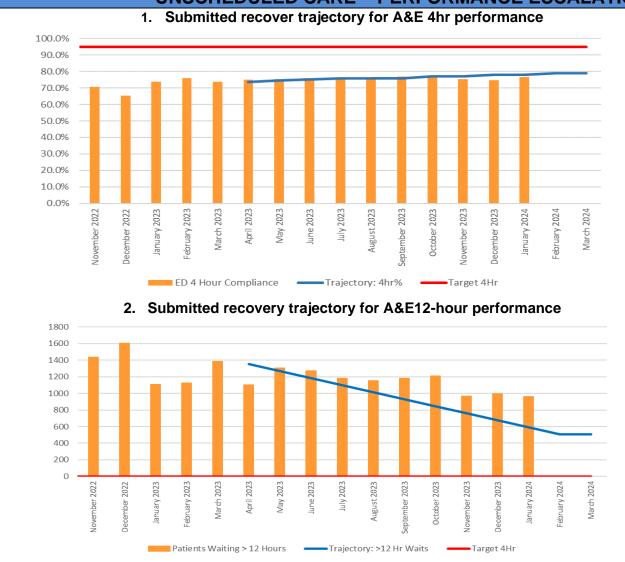
The following is a summary of all the key performance indicators included in this report.



NB- RAG status is against national or local target \*\* Data not available \*RAG status based on in-month movement in the absence of local profiles

Appendix 1- Integrated Performance Report

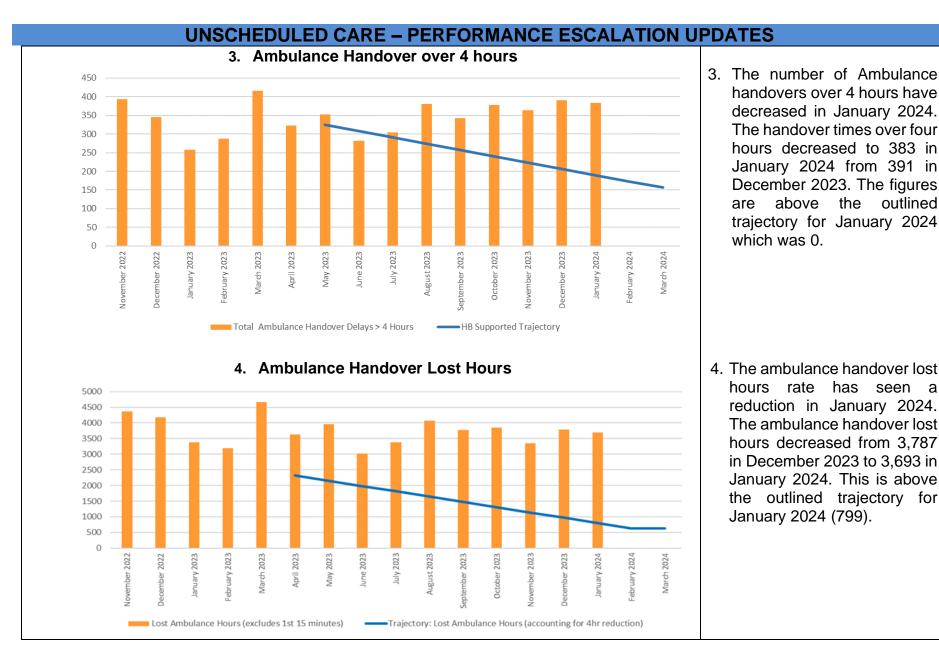
## 2. ESCALATED SERVICE UPDATE TRAJECTORIES



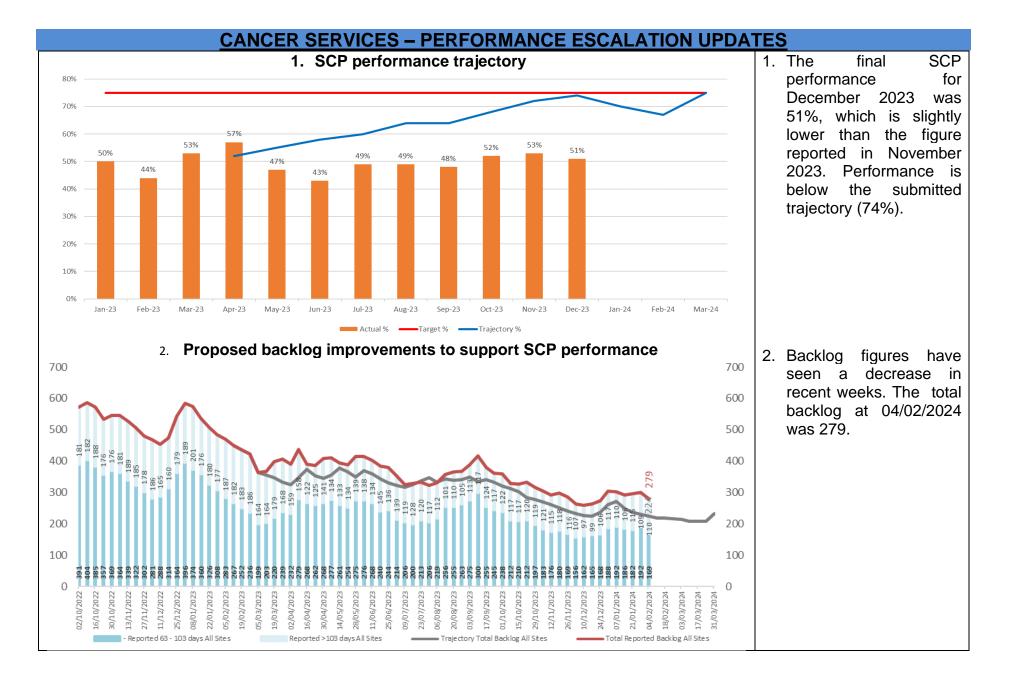
## **UNSCHEDULED CARE – PERFORMANCE ESCALATION UPDATES**

1. Performance against the 4hour access is currently slightly below the outlined trajectory in January 2024. ED 4-hour performance has improved by 1.9% in January 2024 to 76.61% from 74.74% in December 2023.

2. Performance against the 12wait has slightly hour improved in-month but it is currently performing above the outlined trajectory. The number of patients waiting 12-hours in the over Department Emergency decreased to 959 in January 2024 from 994 in December.



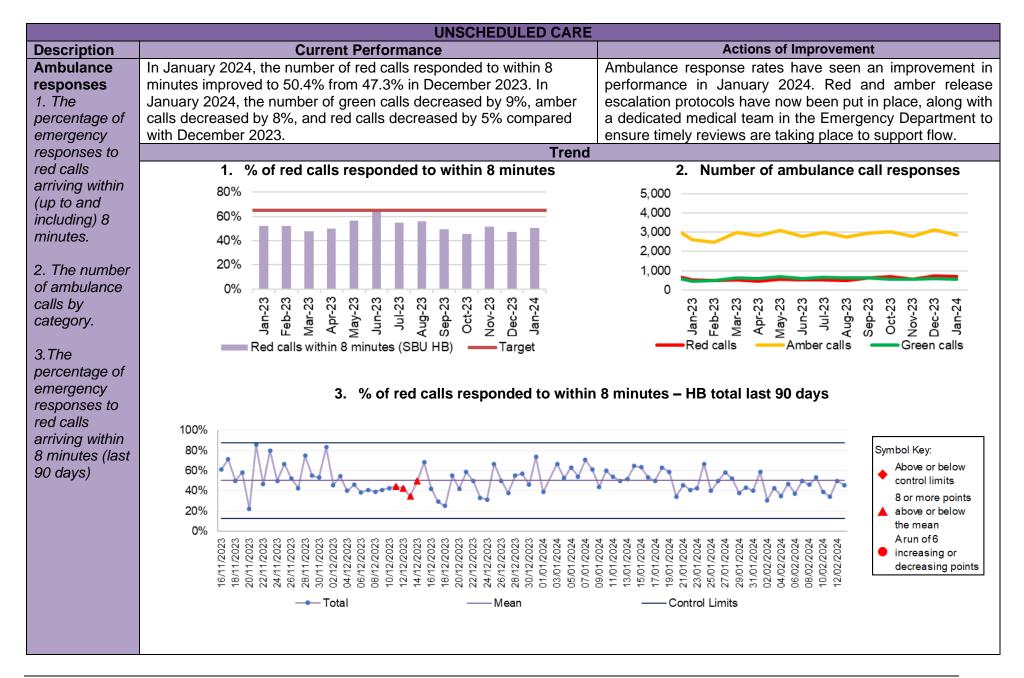
Appendix 1- Integrated Performance Report

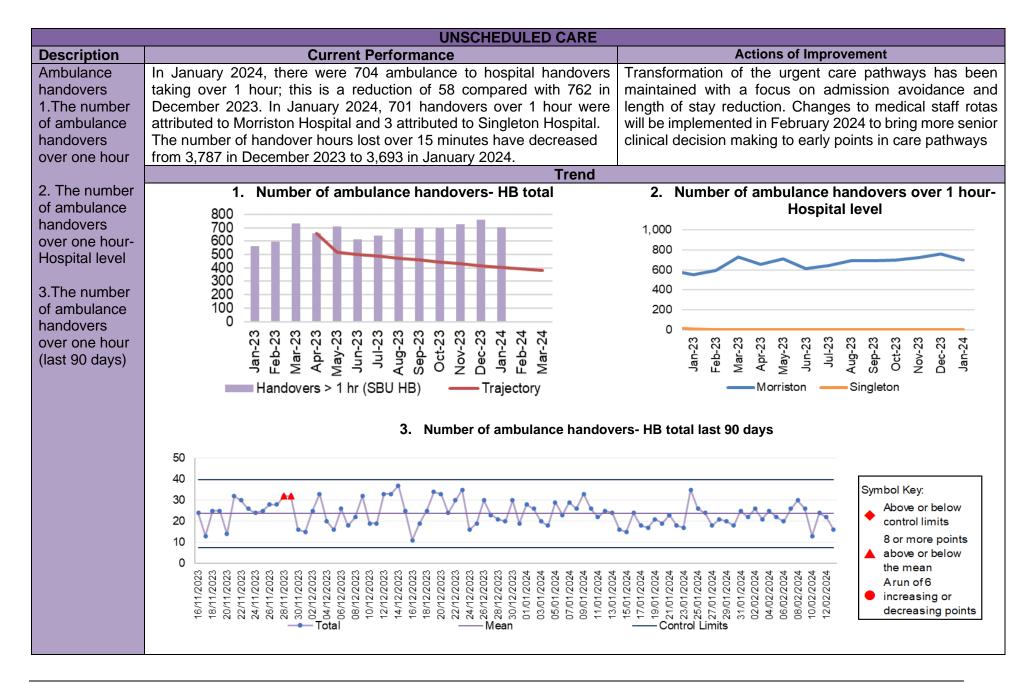


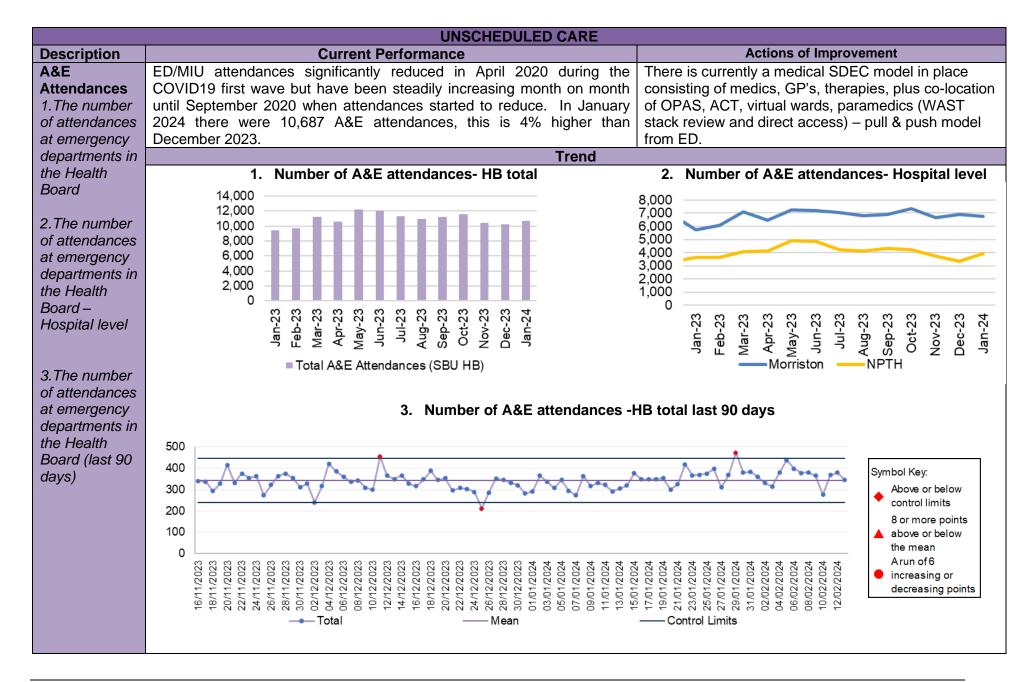
# 3. UPDATES ON KEY SERVICE AREAS

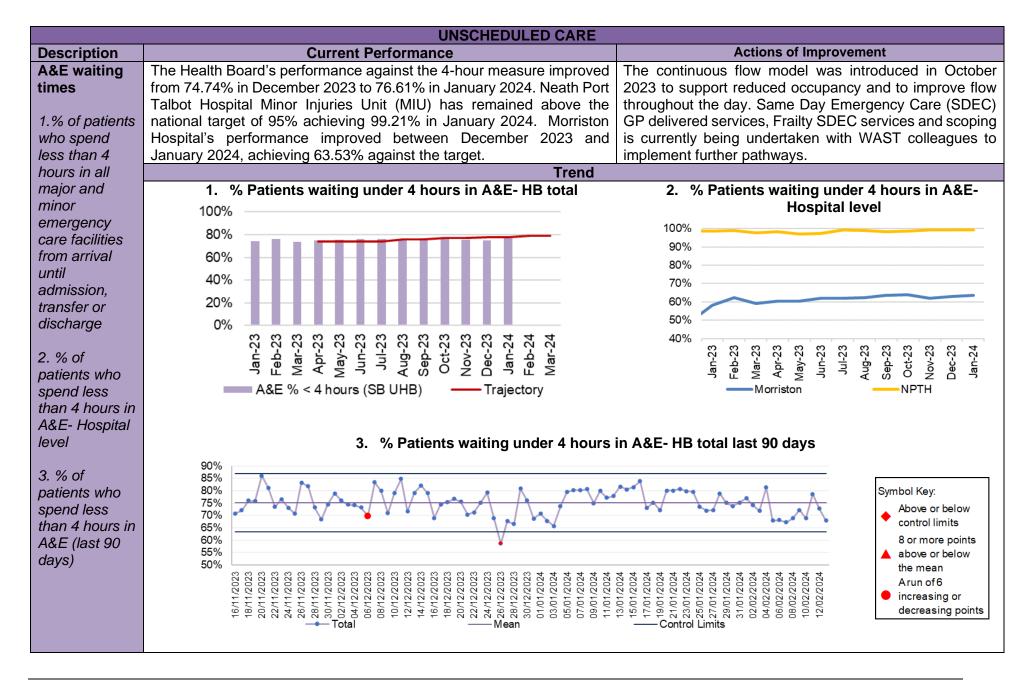
	COVID Data			
Description	Current Performance	Trend		
1. Number of new COVID19 cases in Swansea Bay population area	Number of new COVID cases In January 2024, there were an additional 174 positive cases recorded bringing the cumulative total to 121,400 in Swansea Bay since March 2020.	Number of new COVID19 cases for Swansea Bay population 20,000 15,000 5,000 0 Victor Victor Vict		
2. Number of staff referred for Antigen testing	Staff referred for Antigen testing The cumulative number of staff referred for COVID testing between March 2020 and March 2023 is 18,230 of which 19% have been positive (Cumulative total). *WG have now ceased data collection for staff testing centres*	Outcome of staff referred for Antigen testing         2,500         2,000         1,500         1,000         1,000         500         0         1,000		

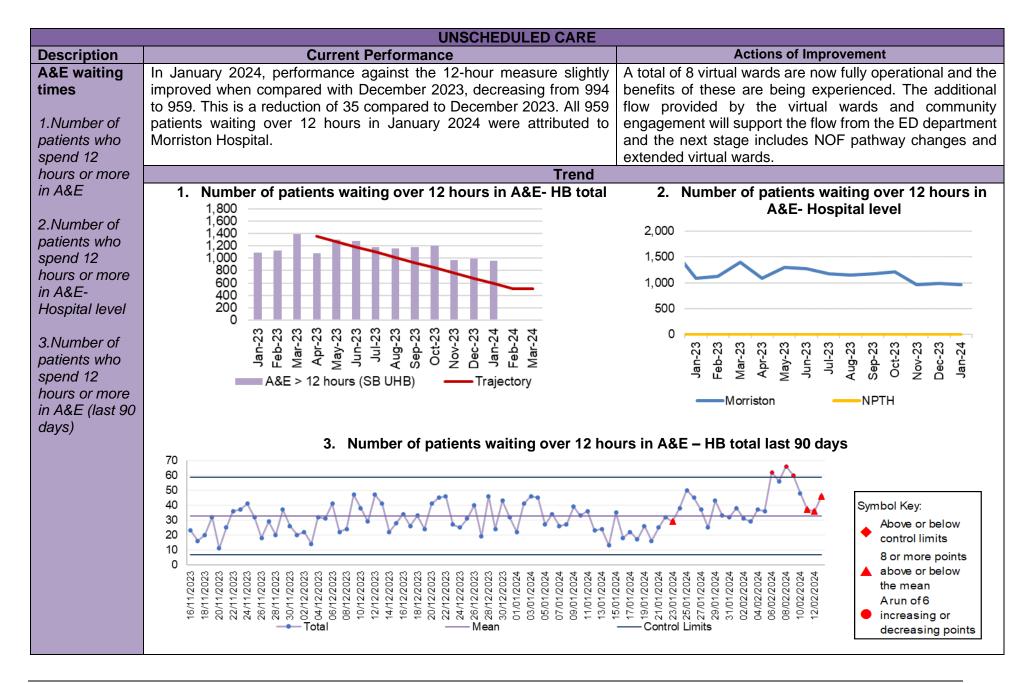
COVID RELATED STAFF ABSENCE				
Description	Current Performance	Trend		
Description Staff absence due to COVID19 1.Number of staff self- isolating (asymptomat ic) 2.Number of staff self isolating (symptomatic )	Current Performance The following data is based on the mid-month position and broken down into the categories requested by Welsh Government. <u>1. &amp; 2. Number of staff self-isolating</u> (asymptomatic and symptomatic) Between May 2023 and June 2023, the number of staff self-isolating (asymptomatic) remained at 0 and the number of staff self-isolating (symptomatic) decreased from 27 to 7. In June 2023, the "other" staff group had the largest number of self- isolating staff who were symptomatic. *WG have now ceased data collection*	1.Number of staff self isolating (asymptomatic)         1,000         800         600         400         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         0         200         200         200         200         1,000         800         600         400         200         0          0		
		Addical ⊠ Nursing Reg ⊡ Nursing Non Reg ⊠ Other		
3.% staff sickness	<u>% Staff sickness</u> The percentage of staff sickness absence due to COVID19 in June 2023 has reduced to 0.1% from 0.2% in May 2023. *WG have now ceased data collection*	% staff sickness           Jun-22         Jul-22         Aug-22         Sep-22         Oct-22         Nov-22         Dec-22         Jan-23         Feb-23         Mar-23         Apr-23         May-23         Jun-23           Medical         3.5%         4.9%         1.8%         0.2%         1.1%         0.7%         1.2%         0.5%         0.3%         0.1%         0.1%         0.1%         0.0%           Nursing Reg         2.8%         2.4%         1.3%         1.1%         1.2%         0.9%         1.1%         0.7%         0.6%         0.7%         0.4%         0.4%         0.1%           Nursing Reg         2.7%         2.7%         1.2%         1.1%         1.5%         0.6%         0.6%         0.7%         0.2%         0.0%           Nursing Non Reg         2.7%         2.7%         1.2%         1.1%         1.5%         0.6%         0.6%         0.7%         0.2%         0.0%           Other         1.8%         1.6%         0.6%         0.7%         0.2%         0.1%         0.1%           All         2.4%         2.2%         1.0%         0.8%         0.9%         0.9%         0.4%         0.4%         0.2%         0.2%		

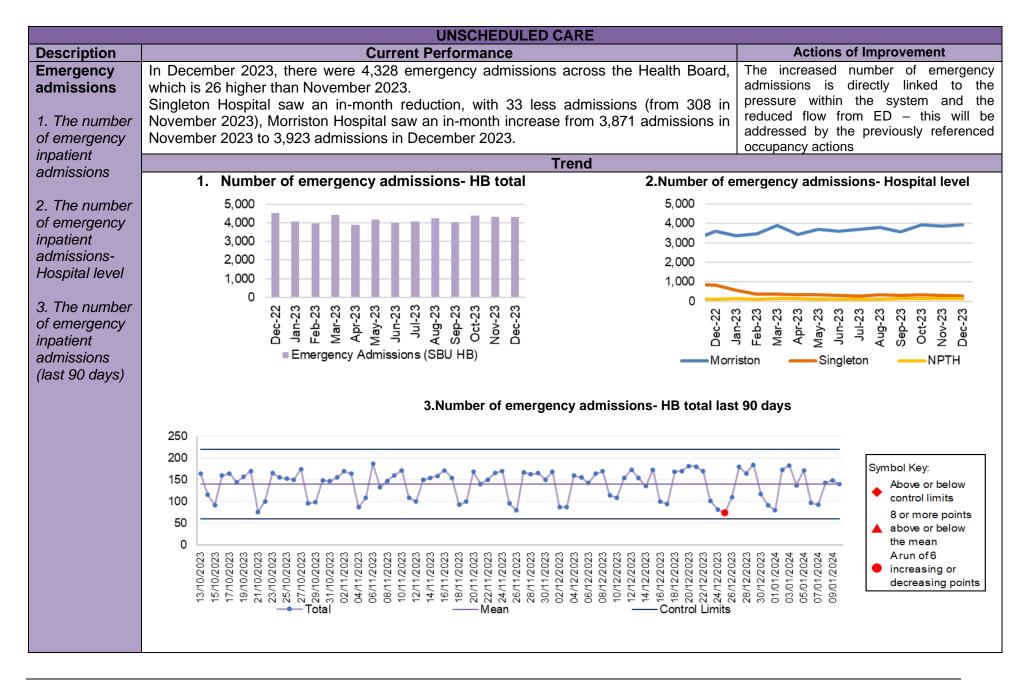


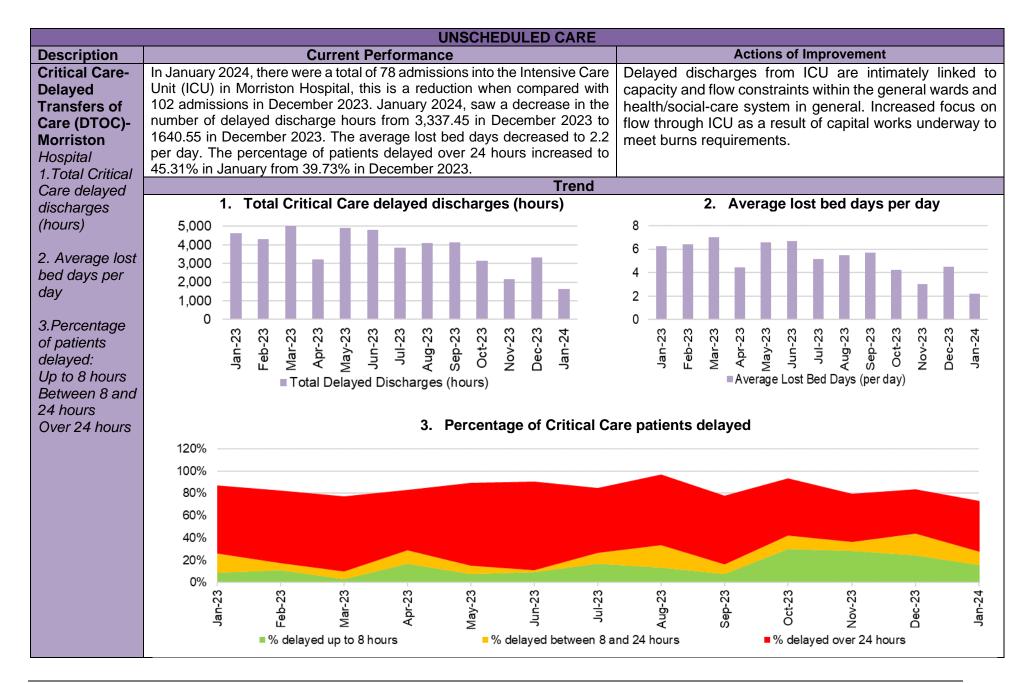










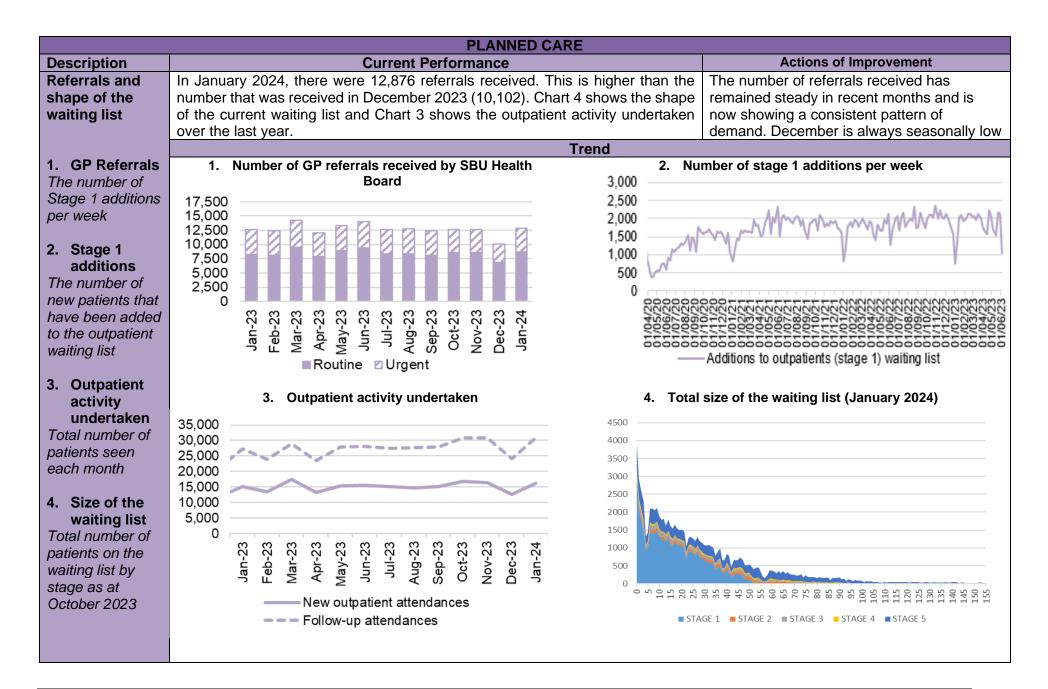


	UNSCHEDULED CA	RE
Description	Current Performance	Trend
<b>Clinically Optimised</b> The number of patients waiting at each site in the Health Board that are clinically optimised	In January 2024, there were on average 253 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board's Hospitals. In January, Morriston Hospital had the largest proportion of clinically optimised patients with 132, followed by Neath Port Talbot Hospital with 64. <b>Actions of Improvement;</b> Continued work is underway to implement opportunities to reduce the number of Clinically Optimised Patients in the Hospital.	The number of clinically optimised patients by site
Elective procedures cancelled due to lack of beds The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds	In January 2024, there were 67 elective procedures cancelled due to lack of beds on the day of surgery. This is 57 more cancellations than those seen in December 2023. Of the cancelled procedures, 42 were attributed to Neath Port Talbot Hospital and 25 were attributed to Morriston Hospital in January 2024.	Total number of elective procedures cancelled due to lack of beds

	HEALTHCARE ACQUIRE	DINFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- Number of laboratory confirmed E.coli bacteraemia cases	<ul> <li>19 cases of <i>E.</i> coli bacteraemia were identified in January 2024, of which 9 were hospital acquired and 10 were community acquired.</li> <li>The Health Board total is currently in line with the Welsh Government Profile target of 19 cases for January 2024.</li> <li>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired E.coli bacteraemia cases
Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA) cases	<ul> <li>There were 11 cases of Staph. aureus bacteraemia in January 2024, of which 7 were hospital acquired and 4 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 5 cases for January 2024</li> <li>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired S.aureus bacteraemia cases

HEALTHCARE ACQUIRE		DINFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- C.difficile- Number of laboratory confirmed C.difficile cases	<ul> <li>There were 22 <i>Clostridium difficile</i> toxin positive cases in January 2024, of which 15 were hospital acquired and 7 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 7 cases for January 2024.</li> <li>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired C.difficile cases
Healthcare Acquired Infections (HCAI)- Klebsiella sp- Number of laboratory confirmed Klebsiella sp cases	<ul> <li>There were 11 cases of Klebsiella sp in January 2024, of which 6 were hospital acquired and 5 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 5 cases for January 2024.</li> <li>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired Klebsiella cases

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- Aeruginosa- Number of Iaboratory confirmed Aeruginosa cases	<ul> <li>There were 2 cases of <i>P.Aerginosa</i> inJanuary 2024, all of which were hospital acquired.</li> <li>The Health Board total is currently in line with the Welsh Government Profile target of 2 cases for January 2024.</li> <li>Actions of Improvement; Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired Pseudomonas cases



	PLANNED C	ARE								
Description	Current Performance		Actions of Improvement							
Outpatient waiting times 1. Number of patients waiting more than 26 weeks for an outpatient	The number of patients waiting over 26 weeks for a first of a challenge. January 2024 saw an in-month reduction of 2 patients waiting over 26 weeks for an outpatient appointm breaches decreased from 10,889 in December 2023. Oph proportion of patients waiting over 26 weeks for an outpat by Gynaecology and Orthopaedics. Chart 4 shows that th waiting less than 26 weeks for an outpatient appointment, to 60.8%.	2% in the number of nent. The number of nthalmology has the largest ient appointment, followed e number of patients	Administrative validation is currently taking place to further cleanse the waiting list position and reduce the number of patients on the waiting list inappropriately. Service Group specific recovery trajectories have been developed to further support recovery.							
appointment		Trend	· · · · ·							
(stage 1)- Health Board Total 2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)- Hospital Level 3. Patients	1. Number of stage 1 over 26 weeks- HB total 30,000 25,000 10,000 5,000 0 0 0 0 0 0 0 0 0 0 0 0	2. Number of sta 25,000 20,000 15,000 10,000 5,000 5,000 0 Var.53 2 3 4 br.53 2 3 0 0 2 5,000 10,000 5,000 20,000 10,000 10,000 20,000 10,000 20,0000 20,00000 20,0000 20,0000 20,00000000	age 1 over 26 weeks- Hospital level Jrn-53 Jan-54 Dec-53 Jan-54 Singleton PCT NPTH							
<ul> <li>waiting over 26</li> <li>weeks for an</li> <li>outpatient</li> <li>appointment by</li> <li>specialty</li> <li>4. Percentage of</li> <li>patients waiting</li> <li>less than 26</li> <li>weeks</li> </ul>	3. Patients waiting over 26 weeks for an outpatient approximately as at December 2023	Jan-23 Feb-23 Mar-23 Mar-23	Apr-23 Apr-23 Jul-23 Jul-23 Jan-24 Jan-24 May 2 May 2							

	PLANNED CAR	E
Description	Current Performance	Actions of Improvement
Patients waiting over 36 weeks for treatment 1. Number of patients waiting more than 36 weeks	In January 2024, there were 4,184 patients waiting over 36 Stage 1, which is an 8% in-month reduction from December patients were waiting over 52 weeks at all stages in January January 2024, there were 2,566 patients waiting over 104 w treatment, which is a 14% reduction from December 2023. Board are currently out-performing all submitted recovery tra 2023/24.	2023. 13,318waiting patients. All 5 year and 4 year waits will be resolved in year and the majority of 3 year waits also being addressed. Further improvement will be driven through the rest of quarter 4 to reduce the
for treatment and the		Trend
number of elective patients admitted for	1. Number of patients waiting over 36 weeks at Stage 1- HB total	2. Number of patients waiting over 52 weeks at Stage 1- HB total
, treatment- Health Board Total	25,000	20,000
		15,000
2. Number of	15,000	10,000
patients waiting more than 52 weeks for treatment at	10,000 5,000	5,000
Stage 1 3. Number of	, Jan-23 Feb-23 Mar-23 Jun-23 Jun-23 Jun-23 Sep-23 Sep-23 Jan-24 Feb-24 Mar-24	Jan-23 Feb-23 Jun-23 Jun-23 Jun-23 Sep-23 Sep-23 Jan-24 Feb-24 Mar-24 Mar-24
elective admissions	Outpatients >36 wks (SB UHB) — Trajectory	Outpatients >52 wks (SB UHB) — Trajectory
4. Number of patients waiting more than 104 weeks for treatment	3. Number of elective admissions	4. Number of patients waiting over 104 weeks- HB total
	5,000 4,000	15000
	Jan-23 Jan-23 Mar-23 Jun-23 Jun-23 Sep-23 Sep-23 Dec-23 Jan-24 Jan-24	
	ాజ్క్శెెెళి ——Admitted elective patients	Jan-2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2

	PLANNED CARI												
Description	Current Performance												
Ophthalmology Referrals Number of patients referred into secondary care Ophthalmology services	In January 2024, there were 775 patients referred from Primary Care into secondary care ophthalmology services. This is an increase on the number of patients referred in December 2023, which was 735. The figures reported are outperforming the submitted Ophthalmology referrals trajectory to Welsh Government for 2023/24 in January 2024 (950).	Number of referrals into secondary care Ophthalmology service											
<b>Ophthalmology</b> <b>waiting times</b> <i>Percentage of</i> <i>ophthalmology R1</i> <i>patients who are</i> <i>waiting within their</i> <i>clinical target date or</i> <i>within 25% in excess</i> <i>of their clinical target</i> <i>date for their care or</i> <i>treatments</i>	In January 2024, 61.3% of Ophthalmology R1 patients were waiting within their clinical target date or within 25% of the target date. Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity	Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments 100% 80% 60% 40% 20% 0% E C C C C C C C C C C C C C C C C C C C											

	PLANNED CARI	E												
Description	Current Performance	Trend												
Diagnostics waiting times The number of patients waiting more than 8 weeks for specified diagnostics	In January, there was a reduction in the number of patients waiting over 8 weeks for specified diagnostics. It decreased from 5,616 in December 2023 to 4,705 in January 2024. The following is a breakdown for the 8-week breaches by diagnostic test for January 2024: Endoscopy= 3,509 Cardiac tests= 496 Other Diagnostics = 700 <b>Actions of Improvement</b> ; Detailed demand and capacity work is currently underway to develop a diagnostic recovery trajectory which works towards the ministerial target of 0 by March 2024.	Number of patients waiting longer than 8 weeks for Diagnostics												
Therapy waiting times The number of patients waiting more than 14 weeks for specified therapies	<ul> <li>In January 2024 there were 88 patients waiting over 14 weeks for specified Therapies.</li> <li>The breakdown for breaches in January 2024 are: <ul> <li>Speech &amp; Language Therapy= 31</li> <li>Dietetics = 57</li> </ul> </li> <li>Actions of Improvement; The Service Group have already identified the previous declining position in Dietetics and SLT and have developed detailed recovery trajectories in both areas. Delivery against these trajectories is being monitored routinely.</li> </ul>	Number of patients waiting longer than 14 weeks for therapies												

			CANCER													
Description	Current Performance				Trend											
Single Cancer	February 2024 backlog by tumour site:				Number of patients with a wait status of more than 62 days											
Pathway backlog	Tumour Site	63 - 103 days	≥104 days		800 -											
The number of	Acute Leukaemia	0	0		800 -											
patients with an	Brain/CNS	0	0		600 -											
active wait status of	Breast	17	7		600 -											
more than 63 days	Children's cancer	0	0		400											
	Gynaecological	21	20		400 -											
	Haematological	2	6		200											
	Head and neck	9	5		200 -											
	Lower Gastrointestinal	37	15		•											
	Lung	17	10		0 -											
	Other	0	0													
	Sarcoma	1	4			Jan-23 Feb-23 Mar-23 Apr-23 Jun-23 Jun-23 Sep-23 Sep-23 Oct-23 Dec-23 Jan-24										
	Skin(c)	9	5													
	Upper Gastrointestinal	19	15			■63-103 days										
	Urological	37	23			$\simeq 104 \text{ days}$										
	Grand Total	169	110													
Single Cancer Pathway backlog- patients waiting over 63 days	<ul> <li>January 2024 saw a red waiting over 63 days. To outlined to support back</li> <li>Individual meetings sites to explore add reduction in the bac</li> <li>The cancer tracking (October 2023) to se whole system appropriate Targeted work is reducing the number as a priority</li> <li>Milestone targets for Treat times have a pathway waits.</li> </ul>	The following ac dog reduction; have taken pla litional work to s klog. facility has now support focussed being undertak er of patients wa or OP access	tions have been ace with tumo support a furth been centralise d tracking with en to focus of aiting >104 day	en bur ler ed a on ys to	80% 70% 50% 50% 50% 40% 20% 10% 20% 20% 50% 50% 50% 50% 50% 50% 50% 50% 50% 5											

			CANCER													
Description	Current Performance			Trend												
USC First Outpatient Appointments	To date, early February 2024 volumes for first outpatient ap															
The number of	decreased by 1% when comp			FII	RST OP	A		28-J	an	4-Feb						
patients at first	week.				ute Lei		ia	0		0						
outpatient							ain/CN	S		0		0				
appointment stage by	Of the total number of patients						east			7		2				
days waiting	outpatient appointment, 56%						hildren's			3		4				
	which is slightly higher than fig		en in the				/naecol aemato	-		75 4		57 8				
	previous months' performance	e.					entato			104		8 90				
							wer Gl			36	•	64				
							ing			20		22				
							ther			280		253				
						Sa	rcoma			10		5				
						Sk	in			124	Ļ	140				
						Up	oper GI			15		16				
						Ur	ologica	al 👘		46		58				
										724		719				
Radiotherapy waiting times The percentage of	Radiotherapy waiting times ar the provision of emergency ra 2 days has been maintained a	120% 100% 80%		R	adio	ther	ару	wait	ing	time	S					
patients receiving	Measure	Target	Jan-24						$\leq$						$\checkmark$	
radiotherapy	Scheduled (14 Day Target)	80%	25%	60%					$\checkmark$				$\times$			
treatment	Scheduled (21 Day Target)	100%	67%	40%				~		$\sim$	0	<			$\frown$	>
	Urgent SC (2 Day Target)	80%	26%	20%									-			
	Urgent SC (7 Day Target)	100%	85%	0%	23	23	23	23	23	23	23	23	23	23	23	24
	Emergency (within 1 day)	80%	100%		Jan-23 Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	0ct-23	Nov-23	Dec-23	Jan-24
	Emergency (within 2 days)	100%	100%			_		-						_	_	
	Elective Delay (7 Day Target)	80%	99%		Scheduled (14 Day Target) Scheduled (21 Day Target) Urgent SC (2 Day Target) Urgent SC (7 Day Target)											
	Elective Delay (14 Day Target)		Er	0	cy (withi elay (7					ency (w e Delay			et)			

	FOLLOW-UP APPOIN	ITMENTS
Description	Current Performance	Trend
Follow-up appointments 1. The total number of patients on the follow-up waiting list 2. The number of patients waiting 100% over target for a follow-up appointment	In January 2024, the overall size of the follow-up waiting list increased by 3,738 patients compared with December 2023 (from 159,226 to 162,964). In January 2024, there was a total of 74,878 patients waiting for a follow-up past their target date. This is an increase of 2.9% in-month (from 72,790 in December 2023 to 74,878). Of the 74,878 delayed follow-ups in January 2024, 12,602 had appointment dates and 62,276 were still waiting for an appointment. In addition, 44,976 patients were waiting 100%+ over target date in January 2024. This is a 2.7% increase when compared with December 2023.	1. Total number of patients waiting for a follow-up 180,000 140,000 120,000 60,000 40,000 20,000 60,000 40,000 120,000

	STROKE					
Description	Current Performance	Trend				
Stroke Measures 1. % of patients who have a direct admission to an acute stroke unit within 4 hours	<ol> <li>In December 2023, 11% of patients had a direct admission to an acute stroke unit within 4 hours. This is a deterioration on the performance reported in November 2023.</li> </ol>	1. % of patients who have a direct admission to an acute stroke unit within 4 hours				
2. % of patients who received a CT Scan within 1 hour	2. In December 2023, 53% of patients received a CT scan within 1 hour of being admitted, this is an improvement on the figure reported in November 2023.	* 4 hour admissions (Morr) 2. % of patients who received a CT Scan within 1 hour 80% 60% 40% 20%				
<ol> <li>% of patients who are assessed by a stroke specialist consultant physician within 24 hours</li> </ol>	3. 86.1% of patients were assessed by a stroke specialist consultant physician within 24 hours in December 2023, which is a deterioration of 5.9% from November 2023.	<ul> <li>0%</li> <li>5%</li> <li></li></ul>				
4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes	<ul> <li>4. In December 2023, 0% of patients were thrombolysed in a time of less than or equal to 45 minutes.</li> <li>Actions of Improvement; The lack of ring fenced beds on all wards across the hospital sites is challenging as bed capacity is limited by the pressures of unscheduled care demand. The lack of dedicated stroke beds is directly impacting the stroke related performance measures. Work is underway to focus on future stroke performance improvement.</li> </ul>	<ul> <li>50%</li> <li>0%</li> <li< td=""></li<></ul>				

	ADULT MENTAL H	EALTH
Description	Current Performance	Trend
Adult Mental Health Measures: 1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)	<ol> <li>In December 2023, 98% of assessments were undertaken within 28 days of referral for patients 18 years and over.</li> </ol>	1. % Mental Health assessments undertaken within 28 days from receipt of referral
2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)	<ol> <li>In December 2023, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 100%.</li> </ol>	2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment
3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)	<ol> <li>88% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in December 2023.</li> </ol>	3. % therapeutic interventions started within 28 days (>18 yrs) Target 3. % residents with a valid Care and Treatment Plan (CTP) 100% 60%
4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health	<ol> <li>In December 2023, 75.6% of patients waited less than 26 weeks for psychological therapy. This was below the national target of 95%.</li> </ol>	<ul> <li>% patients with valid CTP (&gt;18 yrs) Profile</li> <li>% waiting less than 26 weeks for Psychology Therapy</li> <li>100%</li> <li>75%</li> <li>50%</li> <li>25%</li> <li>0%</li> <li>0%</li></ul>

	CHILD & ADOLESCENT MENTAL HEALTH (CAMHS)					
Description	Current Performance	Trend				
1. Crisis - % Urgent Assessment by CAMHS undertaken within 48 Hours from receipt of referral	<ol> <li>In December 2023, 100% of CAMHS patients received an assessment within 48 hours.</li> </ol>	1.         Crisis- assessment within 48 hours           100%				
2. Primary CAMHS (P- CAMHS) - % Routine Assessment by CAMHS undertaken within 28 days from	<ol> <li>70% of routine assessments were undertaken within 28 days from referral in December 2023 against a target of 80%.</li> </ol>	<ul> <li>C C C C C C C C C C C C C C C C C C C</li></ul>				
receipt of referral 3. Primary CAMHS (P- CAMHS) - % Therapeutic interventions started within 28 days following assessment by LPMHSS	<ol> <li>86% of therapeutic interventions were started within 28 days following assessment by LPMHSS in December 2023.</li> </ol>	Dec-23 Jan-23 Mar-23 Jun-23 Jun-23 Jun-23 Apr-23 Sep-23 Sep-23 Dec-23 Dec-23 Dec-23				
4. NDD - % Neurodevelopmental Disorder patients receiving a Diagnostic Assessment within 26 weeks	<ol> <li>29% of NDD patients received a diagnostic assessment within 26 weeks in December 2023 against a target of 80%.</li> </ol>	% of assess in 28 days ZZZ % interventions in 28 days — Target 4. NDD- assessment within 26 weeks 100% 75% 50% 25%				
5. Specialist CAMHS (S-CAMHS) - % Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	<ul> <li>5. SCAMHS figures now included in illustration 2 and3 combined.</li> <li>*All routine assessments are now under PCAMHS*</li> </ul>	%0 %0 %0 %0 %0 %0 %0 %0 %0 %0				

# 4. NHS DELIVERY FRAMEWORK MEASURES & MINISTERIAL PRIORITY TRAJECTORIES

	FRACTURED NECK OF F	EMUR (#NOF)
Description	Current Performance	Trend
Fractured Neck of		1. Prompt orthogeriatric assessment
Femur (#NOF) 1. Prompt orthogeriatric assessment- % patients receiving an assessment by a senior geriatrician within 72 hours of presentation	<ol> <li>Prompt orthogeriatric assessment- In December 2023, 97% of patients in Morriston hospital received an assessment by a senior geriatrician within 72 hours.</li> </ol>	100% 90% 70% 60% 50% CC CC
2. Prompt surgery - % patients undergoing surgery the day following presentation with hip fracture	2. Prompt surgery- In December 2023, 32.4% of patients had surgery the day following presentation with a hip fracture. This is a 10.3% improvement from December 2022 which was 22.1%	90% 60% 30% 0% C, C, C
3. NICE compliant surgery - % of operations consistent with the recommendations of NICE CG124	<b>3. NICE compliant surgery</b> - 72.9% of operations were consistent with the NICE recommendations in December 2023. This is 0.3% less than in December 2022.	3. NICE compliant Surgery
4. Prompt mobilisation after surgery - % patients out of bed (standing or hoisted) by the day after operation	<ul> <li>Prompt mobilisation- In December 2023, 83% of patients were out of bed the day after surgery. This is 6.1% more than in December 2022.</li> </ul>	4. Prompt mobilisation Jan-23

			FRACTURED NECK OF F	EMUF	R (#NOF)	
De	Description Current Performance			Trend		
5.	<ul> <li>5. Not delirious when tested- % patients (&lt;4 on 4AT test) when tested in the week after operation</li> <li>5. Not delirious when tested- 74.8% of patients were not delirious in the week after their operation in December 2023.</li> </ul>		80% 60% 40% 20%			
6.	Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	6.	<b>Return to original residence</b> - 72.5% of patients in September 2023 were discharged back to their original residence. This is 0.9% more than in September 2022.	80% 70% 60% 50%		
7.	30 day mortality rate	<b>7.</b>	<b>30 day mortality rate</b> - In January 2021 the morality rate for Morriston Hospital was 7.5% which is 0.5% less than January 2020. The mortality rate in Morriston Hospital in January 2021 is higher than the all-Wales average of 6.9% but lower than the national average of 7.6%.	9% 8% 7% 6% 5%	7. 30 day mortality rate	

	PRESSURE ULC	CERS
Description	Current Performance	Trend
Number of pressure ulcers 1. Total number of pressure ulcers developed in hospital and in the community 2. Rate of pressure ulcers per 100,000 admission	<ol> <li>In December 2023 there were 111 cases of healthcare acquired pressure ulcers, 51 of which were community acquired and 60 were hospital acquired.</li> <li>There were 15 grade 3+ pressure ulcers in December 2023, 10 of which were community acquired and 5 were hospital acquired.</li> <li>The rate per 100,000 admissions decreased from 881 in November 2023 to 788 in December 2023.</li> </ol>	Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions 140 120 100 80 60 40 20 0 C C C C C C C C C C C C C C C C C C
	INPATIENT FAI	
Description	Current Performance	Trend
Inpatient Falls The total number of inpatient falls	<ul> <li>The number of Falls reported via Datix web for Swansea Bay UHB was 192 in January 2024. This is 22% more than December 2023 where 158 falls were recorded.</li> </ul>	Number of inpatient Falls

	NATIONALLY REPORTAB	
Description	Current Performance	Trend
Nationally Reportable Incidents (NRI's)- 1. The number of Nationally reportable incidents	<ol> <li>The Health Board reported 6 Nationally Reportable Incidents for the month of January 2024 to Welsh Government. The Service Group breakdown is as follows;</li> <li>Morriston - 4</li> <li>NPTS – 2</li> </ol>	1. and 2. Number of nationally reportable incidents and never events
2. The number of Never Events	<ol> <li>There were no new Never Events reported in January 2024.</li> </ol>	<ul> <li>School Strain Str</li></ul>
3. Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales	<ol> <li>In January 2024, 100% of the NRI's were closed within the agreed timescale.</li> </ol>	100% 90% 60% 60% 60% 00% 20% 00% 20% 00% 00% 20% 00% 20% 00% 20% 00% 0

	DISCHARGE SUMI	MARIES
Description	Current Performance	Trend
Discharge Summaries Percentage of discharge summaries approved and sent to patients' doctor following discharge	The latest data shows that in January 2024, the percentage of completed discharge summaries was 68%. In January 2024, compliance ranged from 50% in Singleton Hospital to 75% in Morriston Hospital.	Apr-23 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-24 Jan-23 Vove Seb-23 Vove Seb-23 Vove Vove Vove Vove Vove Vove Vove Vove
	CRUDE MORTA	
Description	Current Performance	Trend
Crude Mortality Rate	<ul> <li>December 2023 reports the crude mortality rate for the Health Board at 0.65%, which is the same as the figure reported in November 2023.</li> <li>A breakdown by Hospital for December 2023: <ul> <li>Morriston – 1.23%</li> <li>Singleton – 0.14%</li> <li>NPT – 0.07%</li> </ul> </li> </ul>	Crude hospital mortality rate by Hospital (74 years of age or less)

		W	ORKFOR	CE
Description	Current Performance			Trend
Staff sickness rates- Percentage of sickness absence rate of staff <ul> <li>Our in-month sickness performance deteriorated from 7.11% in November 2023 to 7.35% in December 2023.</li> <li>The 12-month rolling performance improved from 7.09% in November 2023 to 6.96% in December 2023.</li> <li>The following table provides the top 5 absence reasons by full time equivalent (FTE) days lost in December 2023.</li> </ul>		% of full time equivalent (FTE) days lost to sickness absence (12 month rolling and in-month)         11%         10%         9%         6%         5%         4%         3%         2%         1%         0%		
	Absence ReasonAnxiety/ stress/ depression/ other psychiatric illnessesOther musculoskeletal problemsCold, Cough, Flu -InfluenzaOther known causes - not elsewhere classified	FTE       Days         Days       Lost         9,901.76       3,063.45         2,899.44       2,120.01	%         34.7%         10.7%         10.2%         7.4%	Construction of the second se
	Gastrointestinal problems	1,581.94	5.5%	

	THEATRE EFFICI	ENCY
Description	Current Performance	Trend
<b>Theatre Efficiency</b> 1. Theatre Utilisation Rates	In January 2024 the Theatre Utilisation rate was 63%. This is the same as the figure reported in December 2023 and is 9% lower than the figure reported in January 2023 (72%).	1.         Theatre Utilisation Rates           100%         60%           60%         60%           20%         60%
2. % of theatre sessions starting late	37% of theatre sessions started late in January 2024. This is a 3% deterioration on performance seen in December 2023 (40%).	0 % 0
3. % of theatre sessions finishing early	In January 2024, 52% of theatre sessions finished early. This is 3% higher than figures seen in December 2023 and 8% higher than those seen in January 2023.	80% 60% 40% 20% 0%
4. % of theatre sessions cancelled at short notice (<28 days)	19% of theatre sessions were cancelled at short notice in January 2024. This is 10% higher than the figure reported in December 2023 and is 11% higher than figures seen in January 2023.	40%
5. % of operations cancelled on the day	Of the operations cancelled in January 2024, 31% of them were cancelled on the day. This is 9% lower than the figure reported in December 2023 (40%).	30% 20% 0% 0% 1% 0% 0% 1% 0% 0% 1% 0% 1% 0% 1% 0% 0% 1% 0% 0% 1% 0% 0% 1% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%
		90% 40% 10% 0% 5ep-23 Jun-23 Nov-23 Dec-23 Dec-23 Dec-23 Jan-24

	PATIENT EXPERI	ENCE
Description	Current Performance	Trend
Patient experience         1. Number of friends         and family surveys         completed         2. Percentage of         patients/ service         users who would         recommend and         highly recommend	<ul> <li>Health Board Friends &amp; Family patient satisfaction level in January 2024 was 93% and 5,211 surveys were completed.</li> <li>Singleton/ Neath Port Talbot Hospitals Service Group completed 2,229 surveys in January 2024, with a recommended score of 95%.</li> <li>Morriston Hospital completed 2,600 surveys in January 2024, with a recommended score of 91%.</li> <li>Primary &amp; Community Care completed 418 surveys for January 2024, with a recommended score of 94%.</li> <li>The Mental Health Service Group completed 60 surveys for January 2024, with a recommended score of 100%.</li> </ul>	1. Number of friends and family surveys completed 6,000 4,000 3,000 2,000 0 0 0 0 0 0 0 0 0 0 0 0

	COMPLAINT	S
Description	Current Performance	Trend
Patient concerns 1. Number of formal complaints received	1. In November 2023, the Health Board received 171 formal complaints; this is an increase when compared with October 2023 figures (164) and is a 51% increase on the number seen in November 2022.	1. Number of formal complaints received 120 100 80 60 40 20 Jun-23 Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 • MH & LD = Morriston Hospital = PCCS = Singleton Hosp
2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation	<ul> <li>2. The overall Health Board rate for responding to concerns within 30 working days was 55% in November 2023, against the Welsh Government target of 75% and Health Board target of 80%.</li> <li>Below is a breakdown of performance against the 30-day response target:</li> </ul> The overall Health Board target of 80%.       Below is a breakdown of performance against the 30-day response target: <b>30 day response rate</b> Neath Port Talbot             Morriston Hospital             Mental Health & 76%             Learning Disabilities             Primary, Community and	2. Response rate for concerns within 30 days 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% Vov.53 Vov.53 Cc+

### Appendix 1- Integrated Performance Report

**FINANCE UPDATES** This section of the report provides further detail on key workforce measures.

Description	Current Performance	Trend
Revenue Financial Position – expenditure incurred against revenue resource limit	<ul> <li>Planned deficit submitted in March this year was £86.6m.</li> <li>The Welsh Government has now allocated SB an additional £60m but they have also told us that we have to reduce our planned deficit from £86.6m to c£77m. That's a 10 per cent reduction in our planned deficit – a planned deficit that was already challenging to deliver.</li> <li>Taken together, to hit our new control total, we need to deliver savings of £18.66m. The actual month variance is an underspend of £1.55m and a cumulative overspend position of £39.98m.</li> </ul>	HEALTH         BOARD         FINANCIAL         PERFORMANCE         2023/24           20,000         N <sup>A</sup> N <sup>S</sup> N <sup>B</sup> N <sup>I</sup> N <sup>O</sup> N <sup>A</sup> N <sup>A</sup> 15,000         10,000         5,000         10,861         13,676         11,425         10,404         10,189         8,647           0         10,861         13,676         11,425         10,404         10,189         8,647           0         (175)         86         (1,553)         (1,553)           (10,000)         (15,000)         (1,553)         (22,930)           (15,000)         (25,000)         (25,000)         (30,000)           Health         Board         Position         Required         Forecast to Hit Plan Target         Target         Target         Target         Profile £17m

Description	Current Performance	Trend
Capital Financial Position – expenditure incurred against capital resource limit	<ul> <li>The forecast outturn capital position for 2023/24 is an overspend of £0.518m. Allocations are anticipated from Welsh Government which will balance this position.</li> <li>Any All Wales Capital schemes where a high/medium risk is reported are closely monitored and discussed at the Capital Review progress meetings with Welsh Government.</li> </ul>	Capital - Cumulative Performance to Plan 50,000 40,000 20,000 10,000 0 Maril Mal June Juli Auß Seat Oct Nol Dec Jan Feb March Porecast Actual/Revised Forecast
Workforce Spend – workforce expenditure profile	<ul> <li>The pay budgets are overspent by £2.261m in January.</li> <li>Variable pay has increased in January by circa. £708k. Broken down as follows: Bank was overspent by £536k, Overtime £176k, Agency – Medical £29k, WLI £27k and Irregular sessions £20k, offset slightly by underspend in Agency – Non-Medical of £80k.</li> <li>Further work is required to bring spend down in line with the current year budget.</li> </ul>	Variable Pay Expenditure

Description	Current Performance	Trend
PSPP – pay 95% of Non-NHS invoices within 30 days of receipt of goods or valid invoice	<ul> <li>The cumulative PSPP compliance has reduced this month and remains above target at 96.08%. In January compliance was below target at 94.89% (December – 97.67%).</li> <li>PSPP was not achieved this month, with delays in Receipting and Authorising.</li> </ul>	Percentage of non-NHS invoices paid within 30 days of receipt of goods or valid invoice PSPP Target 98.00% 97.00% 96.00% 95.00% 94.00% 93.00% 92.00% M1 M2 M3 M4 M5 M6 M7 M8 M9 M10 M11 M12 PSPP In Month PSPP Cumulative PSPP Target
Agency spend as a of the total pay bill	<ul> <li>The agency spend as a percentage of the total pay bill has decreased in January 2024 to 3.9% compared to 4.1% in December 2023.</li> </ul>	Agency spend as a percentage of the total pay bill

# **5. TABLE OF ALL MEASURES**

Appendix 1- Integrated Performance Report

### HARM FROM COVID ITSELF

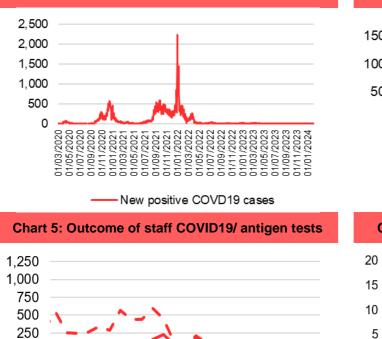
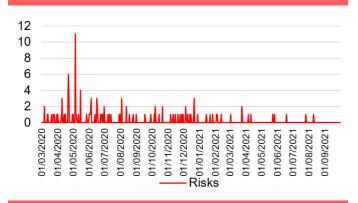
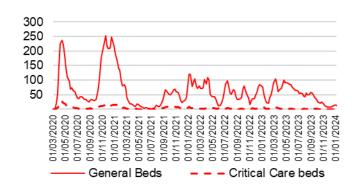


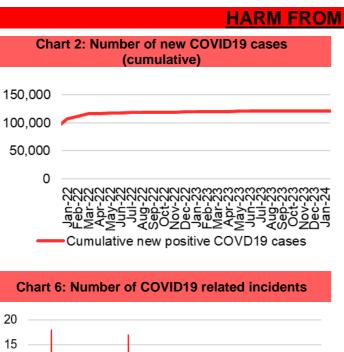
Chart 1 Number of new COVID19 cases

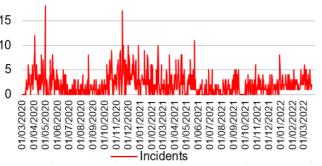
#### **Chart 9: Number of COVID19 related risks**



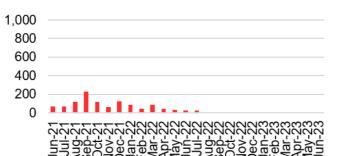
#### Chart 13: Bed Occupancy for suspected and confirmed COVID19 cases







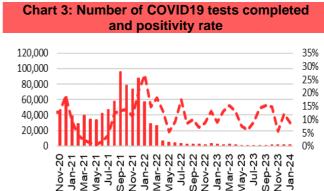
## Chart 10: Number of staff self-isolating (asymptomatic)



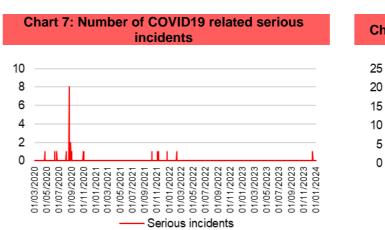
ెళ్లంలో కార్యాల్లా కార్యంలో కార్ కార్యంలో కార

### Chart 14: Number of hospital deaths with any mention of COVID19

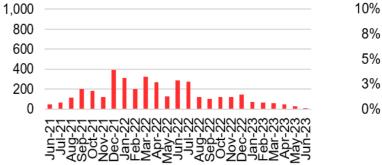




Testing Episodes --- Positivity rate (in-month)

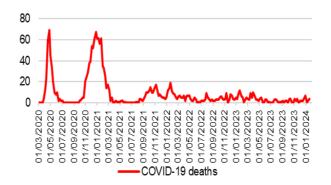


# Chart 11: Number of staff self isolating (symptomatic)

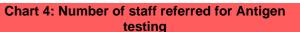


Number of staff self isolated (symptomatic)

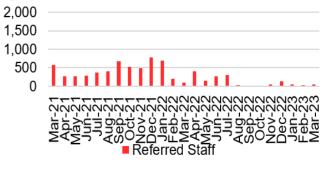
## Chart 15: Number of weekly registered deaths with any mention of COVID19 (ONS data)



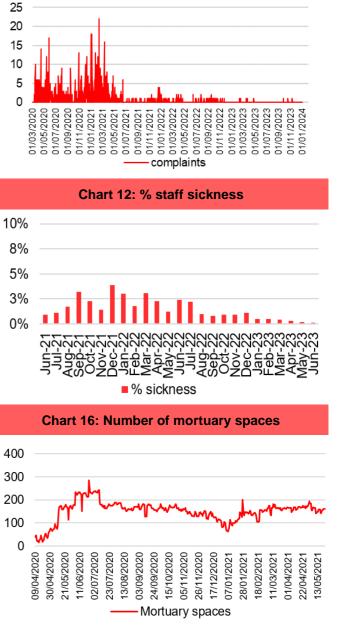
Appendix 1- Integrated Performance Report



2,500

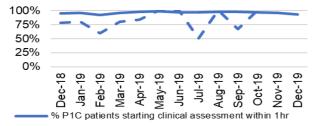


**Chart 8: Number of COVID19 related complaints** 



### HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM **Unscheduled Care-Overview**

Chart 1: GP Out of Hours/ 111



% P1F2F patients requiring a PCC based appointment seen within 1hr of clinical assessment

Service continues to experience issues with data reporting. It is anticipated that up to date accurate data will be available shortly.

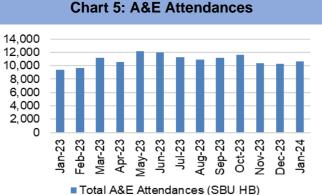
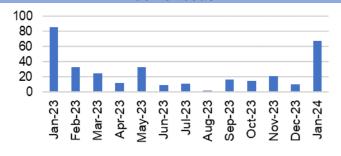
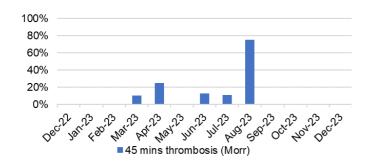


Chart 9: Elective procedures cancelled due to lack of beds



Elective procedures cancelled due to lack of beds

Chart 13; % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes



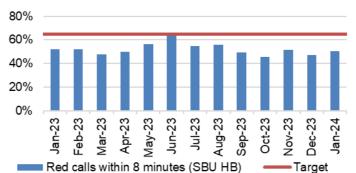


Chart 2: % red calls responded to within 8

minutes

Chart 6: % patients who spend less than 4 hours

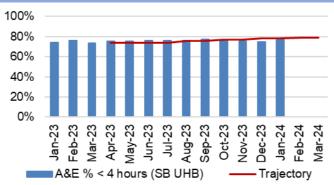
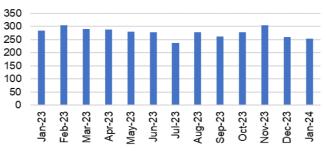


Chart 10: Number of clinically optimised patients



Clinically Optimised

Chart 14: Direct admission to Acute Stroke Unit within 4 hours

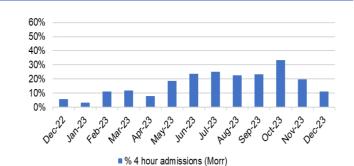
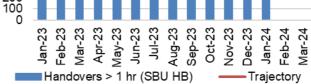
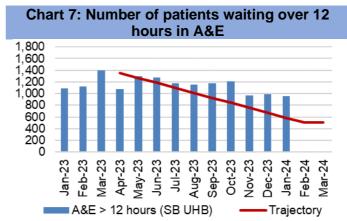
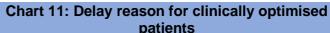




Chart 3: Number of ambulance handovers over







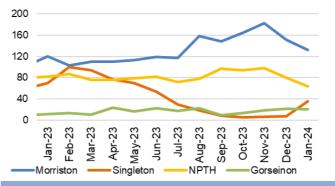
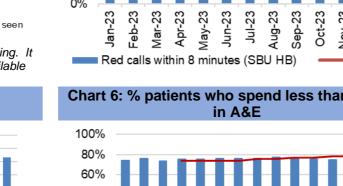
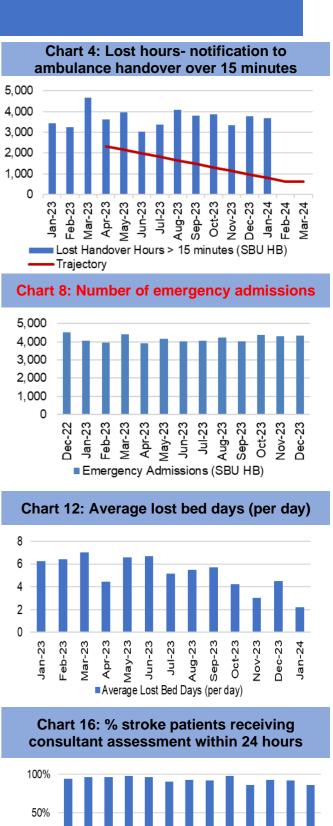


Chart 15: % of stroke patients receiving CT scan with 1 hour



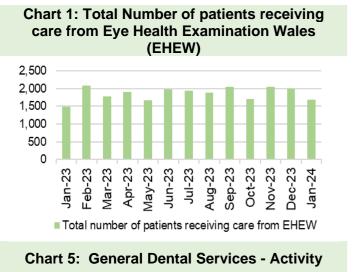




EST WALL PART WAY INTE WILL PART SALE OF LOVED OF LANDER

% assess within 24 hrs (Morr)

### HARM FROM REDUCTION IN NON-COVID ACTIVITY Primary and Community Care Overview





#### GMS - Escalation Levels Constraints O C

Chart 2: GMS - Escalation Levels

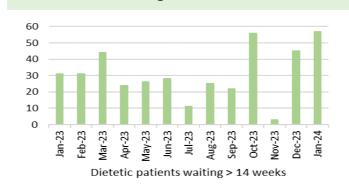
# Chart 6: General Dental Services - New Patients

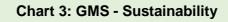


# Chart 10: Community Pharmacy – Escalation levels



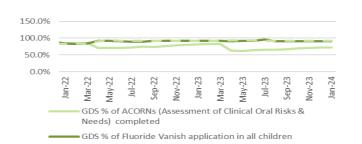
#### Chart 14: Dietetics - Total number of patients waiting > 14 weeks







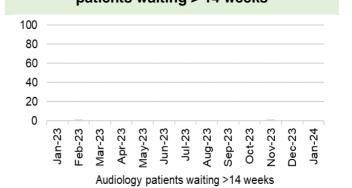
#### Chart 7: General Dental Services -ACORNS/FV



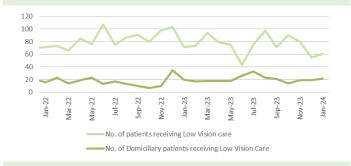
# Chart 11: Common Ailment Scheme – No. consultations provided



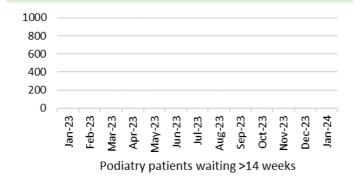
#### Chart 15: Audiology- Total number of patients waiting > 14 weeks



### Chart 9: Optometry Activity - low vision care



#### Chart 13: Podiatry - Total number of patients waiting > 14 weeks



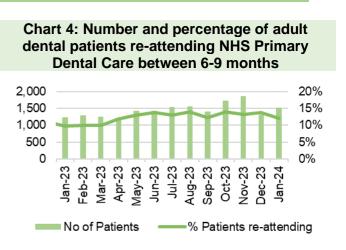


Chart 8: Optometry Activity – sight tests

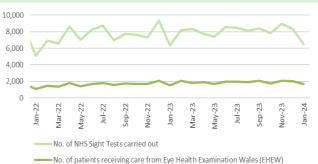
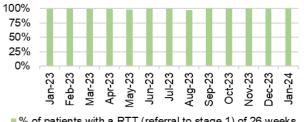
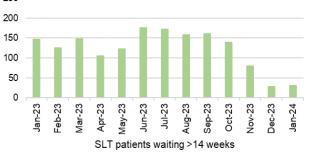


Chart 12: % of patients with a RTT (referral to stage 1) of 26 weeks or less for Restorative Dentistry

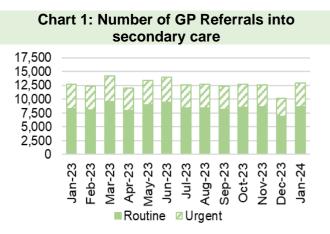


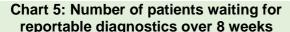
% of patients with a RTT (referral to stage 1) of 26 weeks or less





### Harm from reduction in non-Covid activity **Planned Care Overview**





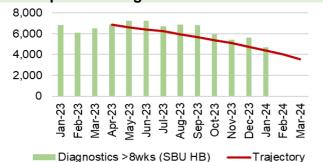
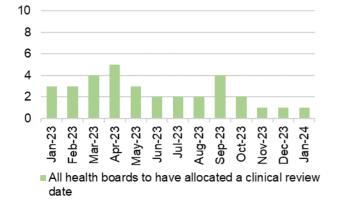


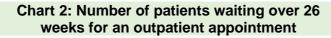
Chart 9: Single Cancer Pathway-% of patients starting definitive treatment within



% of patients started treatment within 62 days (unadjusted) Trajectory

Chart 13: Number of patients without a documented clinical review date





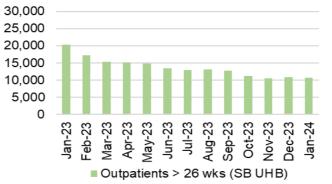
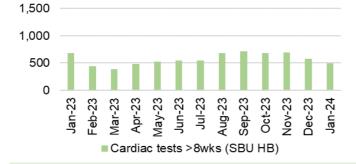


Chart 6: Number of patients waiting for reportable Cardiac diagnostics over 8 weeks



#### Chart 10: Number of new cancer patients starting definitive treatment

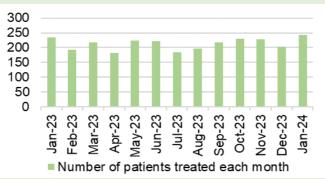
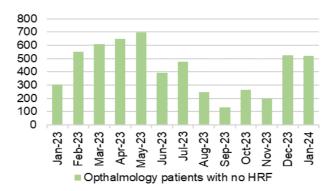
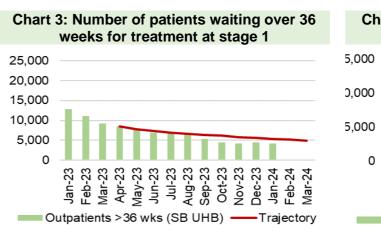
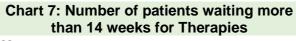
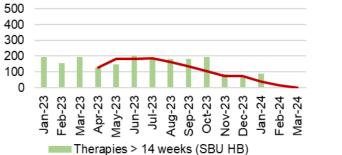


Chart 14: Ophthalmology patients without an allocated health risk factor

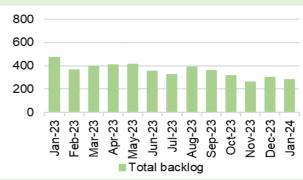




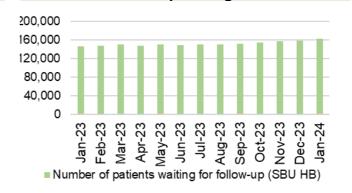




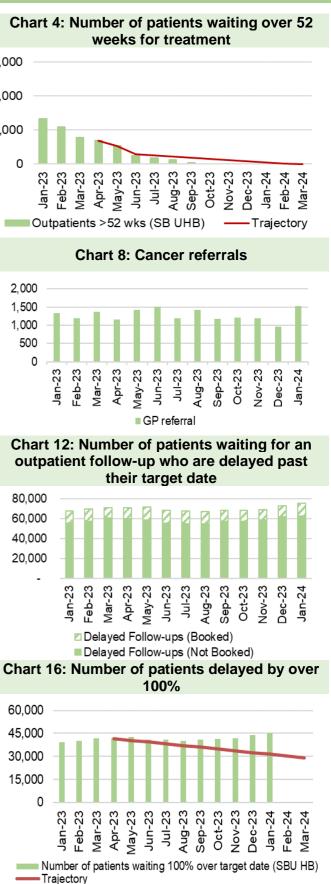
#### Chart 11: Single Cancer Pathway backlogpatients waiting over 63 days



#### Chart 15: Total number of patients on the follow-up waiting list



60,000 45.000 30,000 15,000



### HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

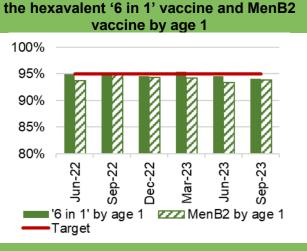
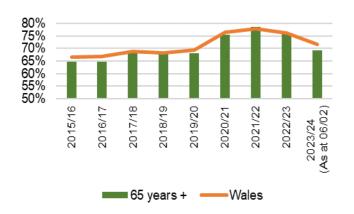


Chart 1: % children who received 3 doses of

Chart 5: % children who are up to date in schedule by age 4

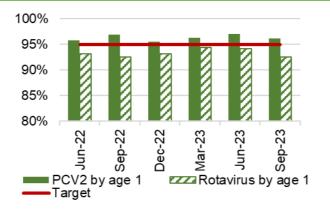


Chart 9: Influenza uptake for amongst 65 year olds and over



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

Chart 2: % children who received PCV2 vaccine and Rotavirus vaccine by age 1



# Chart 6: % children who received 2 doses of the MMR vaccine and 4 in 1 vaccine by age 5

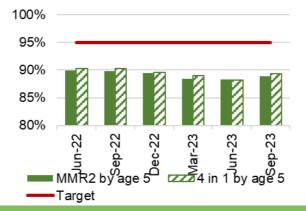
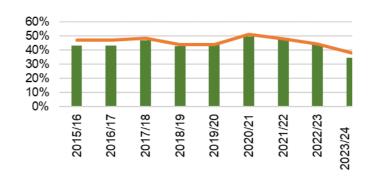


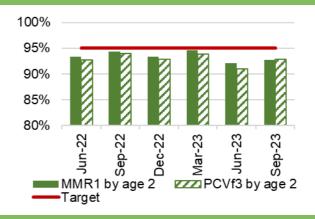
Chart 10: Influenza uptake for amongst under 65s in risk groups



Under 65s in at risk groups ——Wales Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

### Vaccinations and Immunisations

Chart 3: % children who received MMR1 vaccine and PCVf3 vaccine by age 2



# Chart 7: % children who received MMR vaccine and teenage booster by age 16

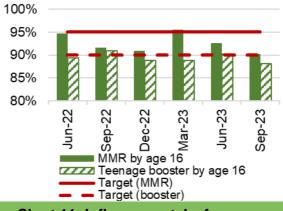
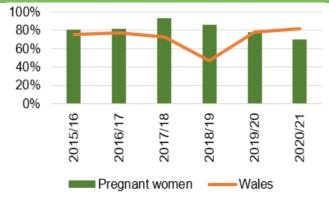
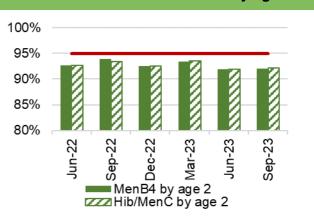


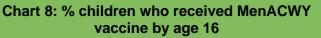
Chart 11: Influenza uptake for amongst pregnant women



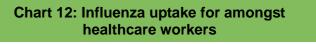
Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board. 2021/22 data not available

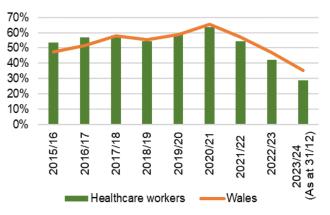


# Chart 4: % children who received MenB4 vaccine and Hib/MenC vaccine by age 2









Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board.

### HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN Mental Health Overview

Chart 1: % of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral

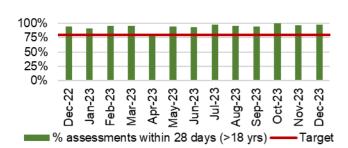
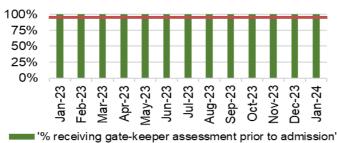


Chart 5: 95% of those admitted 0900-2100 will receive a gate-keeping assessment by the **CRHTS prior to admission** 



'Target'

Chart 9: Number of patients detained under the Mental Health Act as a percentage of all admissions



Patients detained under the MHA as a % of all admissions

Chart 13: Urgent assessments undertaken within 48 hours from receipt of referral

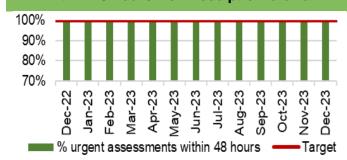
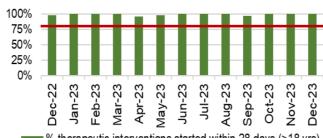
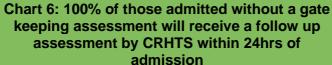
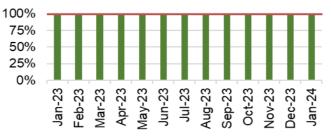


Chart 2: % of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS



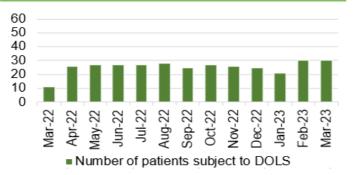
% therapeutic interventions started within 28 days (>18 yrs) Target

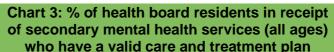




'% of those admitted without a gate keeping assessment will receive a follow up assessment within 24hrs of.

#### Chart 10: Number of patients subject to **Deprivation of Liberty Safeguards (DOLS)**





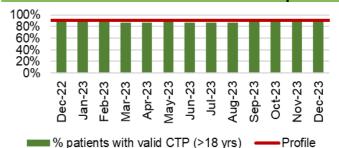
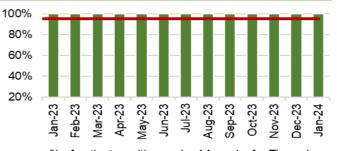
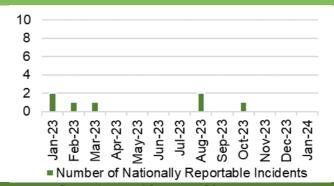


Chart 7: % of patients waiting under 14 weeks for Therapies



------ % of patients waiting under 14 weeks for Therapies Target

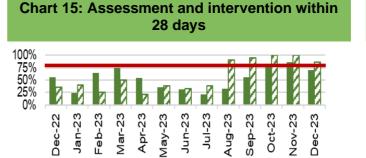
#### **Chart 11: Number of Nationally Reportable** Incidents



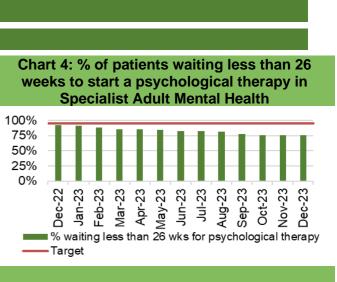
### Child & Adolescent Mental Health Services (CAMHS)

Chart 14: Neuro-developmental disorder assessment and intervention received within 26 weeks 100%

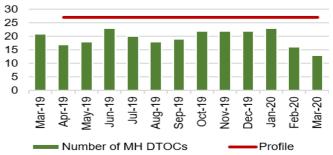


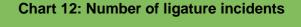


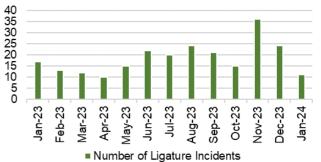
% of assess in 28 days ZZZ % interventions in 28 days — Target



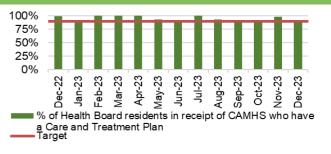












### **APPENDIX 1: INTEGRATED PERFORMANCE DASHBOARD**

Sub Domain	Measure	Welsh Average/ Total	SBU's all- Wales rank	Performance Trend	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
	Number of new COVID19 cases			$\langle \rangle$	230	249	378	153	81	60	84	132	139	175	80	214	174
llee	Number of staff referred for Antigen Testing			/	18,157	18,187	18,230										
COVID19 related measures	Number of staff awaiting results of COVID19 test				0	0	0	0	0	0	0	0	0	0	0	0	0
Ę	Number of COVID19 related incidents			-~~~	34	33	57	29	61	90	23	33	37	35	21	43	35
ate	Number of COVID19 related serious incidents				0	0	0	0	0	0	0	0	0	0	0	1	0
ē	Number of COVID19 related complaints			$\sim \sim$	0	2	2	1	0	0	0	0	1	1	1	0	0
19	Number of COVID19 related risks																
∣∣	Number of staff self isolated (asymptomatic)			<u> </u>	0	1	0	0	0	0							
8	Number of staff self isolated (symptomatic)			)	70	63	57	45	27	7							
	% sickness			/	0.5%	0.5%	0.4%	0.3%	0.2%	0.1%							
Sub Domain	Measure	Welsh Average/ Total	SBU's all- Wales rank	Performance Trend	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
	% of emergency responses to red calls arriving within (up to and including) 8 minutes	39.5% (Dec-22)	3rd (Dec-22)	$\sim$	52%	52%	48%	50%	56%	64%	55%	56%	49%	46%	52%	47%	50%
	Number of ambulance handovers over one hour	6,798 (Dec-22)	1st (Dec-22)	$\mathcal{M}$	561	594	729	658	708	615	643	694	695	696	724	762	704
	Handover hours lost over 15 minutes			·~~~	3,440	3,245	4,659	3,627	3,952	3,018	3,383	4,075	3,807	3,868	3,343	3,787	3,693
	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	63.1% (Dec-22)	4th (Dec-22)	$N^{\sim}$	74%	76%	74%	75%	75%	76%	76%	76%	77%	77%	75%	75%	77%
	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	12,099 (Dec-22)	4th (Dec-22)	M	1,089	1,125	1,395	1,083	1,303	1,274	1,179	1,156	1,180	1,207	969	994	959
	Direct admission to Acute Stroke Unit (<4 hrs)			$\sim$	3.4%	11.1%	11.9%	7.8%	18.6%	23.8%	25.0%	22.7%	23.3%	33.3%	19.6%	11.1%	
ke	CT Scan (<1 hrs) (local			$\sim \sim \sim$	33.9%	48.1%	45.2%	45.1%	39.5%	42.9%	52.1%	34.1%	58.1%	23.8%	34.0%	52.8%	
	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)			$\sim \sim$	96.6%	96.3%	97.6%	96.1%	90.7%	92.9%	91.7%	97.7%	86.0%	92.9%	92.0%	86.1%	
	Thrombolysis door to needle <= 45 mins				0.0%	0.0%	10.0%	25.0%	0.0%	12.5%	11.1%	75.0%	0.0%	0.0%	0.0%	0.0%	
	% stroke patients who receive mechanical thrombectomy	2.1% (Nov-22)	4th (Nov-22)	$\sim\sim\sim$	0.0%	0.0%	6.5%	2.0%	7.1%	5.0%	3.6%	6.3%	9.1%	0.0%	6.7%	4.5%	
	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	(			67%	67%	83%	80%	67%	-	40%	83%	50%	33%	100%	40%	
	Number of new Never Events			~~~~	0	1	0	0	1	0	1	1	0	2	2	1	
lati ep( nci nd	Number of risks with a score greater than 20			~~~~	141	143	148	138	135	143	142	146	152	140	170	146	
	Number of risks with a score greater than 16			~~~	290	295	307	296	289	300	303	316	322	304	363	305	1 1
	Number of pressure ulcers acquired in hospital			$\sim$	64	60	76	83	83	67	67	60	63	70	69		
ers	Number of pressure ulcers developed in the community			~~~	45	41	62	31	41	39	33	38	44	37	45		
Ulce	Total number of pressure ulcers			$\sim$	109	101	138	114	124	106	100	98	107	107	114		
2	Number of grade 3+ pressure ulcers acquired in hospital			-~~~	4	4	7	5	10	6	1	4	4	6	5		
Pressure Ulcers	Number of grade 3+ pressure ulcers acquired in community			$\bigwedge$	4	9	14	7	9	9	6	7	11	5	13		
۵.	Total number of grade 3+ pressure ulcers			·	8	13	21	12	19	15	7	11	15	11	18		

Sub Domain	Measure	₩elsh Averagel Total	SBU's all- ₩ales rank	Performance Trend	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
	Cumulative cases of E.coli bacteraemias per 100k pop	67.80 (Dec-22)	3rd (Dec-22)	$\mathcal{M}$	68.7	67.9	67.5	81.1	73.7	75.1	75.2	76.5	75.7	69.6	73.3	69.1	69.3
	Number of E.Coli bacteraemia cases (Hospital)			~~~	8	9	9	14	12	13	12	19	8	5	21	6	9
	Number of E.Coli bacteraemia cases (Community)			~~~~~	12	8	10	12	10	12	13	9	15	6	11	6	10
	Total number of E.Coli bacteraemia cases			~~~~	20	17	19	26	22	25	25	27	23	11	32	12	19
	Cumulative cases of S.aureus bacteraemias per 100k pop	27.76 (Dec-22)	6th (Dec-22)		38.4	38.6	38.6	53.1	43.0	42.2	42.2	40.4	38.9	37.6	37.2	38.8	39.0
	Number of S. aureus bacteraemias cases (Hospital)			~~~	8	9	5	7	8	8	1	6	7	6	8	9	7
	Number of S. aureus bacteraemias cases (Community)			$\sim \sim \sim$	2	2	5	9	2	5	13	4	3	4	6	8	4
	Total number of S. aureus bacteraemias cases	36.68	5th	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	10	11	10	16	10	13	14	10	10	10	14	17	11
control	Cumulative cases of C. difficile per 100k pop	(Dec-22)	(Dec-22)	-~~~	51.3	50.6	51.4	56.2	46.0	51.4	52.2	52.0	57.3	56.9	62.5	62.6	64.3
	Number of C.difficile cases (Hospital)			~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	15	10	13		10	13 7	12	14	20	14	15	13	15 7
ction	Number of C. difficile cases (Community) Total number of C. difficile cases			~~~~~	22	 12	<i>ि छ</i> 19	। <u></u> । 15	4 14	20	5 18	<u>3</u> 17	7	4 18	15 33	8 21	22
ect	Cumulative cases of Klebsiella per 100k pop			<u> </u>	26.9	26.8	27.4	25.0	27.6	20	20.7	22.6	25.1	24.1	24.2	23.5	25.0
infe	Number of Klebsiella cases (Hospital)				5	7	4	7	4	1	3	4	7	5	4	20.0	5
	Number of Klebsiella cases (Fospital) Number of Klebsiella cases (Community)			ŴŇ	5	1	7	, 1	5	5	Ő	5	5	1	4	5	5
	Total number of Klebsiella cases	63 Total (Dec-22)	2nd (Dec-22)	ŴŴ	11	8	11	8	10	6	3	10	12	6	8	6	11
	Cumulative cases of Aeruginosa per 100k pop	(Dec-22)	(Dec-22)		11.6	11.2	11.3	6.2	4.6	7.2	6.1	6.1	6.1	6.1	6.1	6.5	6.2
	Number of Aeruginosa cases (Hospital)				2	2	2	1	7.0	3	2	0.1	7	2	2	3	2
	Number of Aeruginosa cases (Community)			~~~	2	0	2	1	Ö	1	0	1	1	0	0	0	
	Total number of Aeruginosa cases	8 Total (Dec-22)	4th (Dec-22)	V/^	4	2	4	2	1	4	2	1	2	2	2	3	2
	Hand Hygiene Audits- compliance with WHO 5 moments			V	97%	95%	93%	99%	95%	95%	97%	95%	96%	97%	95%	97%	98%
Inpatient Falls	Number of Inpatient Falls			$\sim \sim$	189	179	214	183	184	143	164	200	157	190	166	158	192
NEWS	% patients with completed NEWS scores & appropriate responses actioned			$\sim$	91.8%	98.3%	85.1%	96.6%	91.9%	81.6%	84.1%	85.2%	82.0%	89.6%	89.9%	85.7%	91.6%
Coding	% of episodes clinically coded within 1 month of discharge			$\sim$	71%	76%	67%	55%	55%	68%	71%	61%	69%	76%	66%	76%	
Coding	% of clinical coding accuracy attained in the NWIS national clinical coding accuracy audit programme	93.9% (2019/20	7th (2019/20)														
E-TOC	% of completed discharge summaries (total signed and sent)			$\sim\sim$	64%	64%	62%	64%	65%	65%	64%	66%	61%	66%	69%	70%	68%
	Agency spend as a ¼ of the total pay bill	5.9% (Sep-22)	7th out of 12 organisations (Sep-22)	$\sim \sim$	7.4%	6.2%	5.2%	5.7%	5.8%	5.2%	4.9%	5.3%	4.1%	3.4%	4.6%	4.1%	3.9%
	Overall staff engagement score – scale score method	75% (2020)	6th out of 10 organisations (2020)														
8	% of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	63.3% (Sep-22)	9th out of 12 organisations (Sep-22)	$\sim$	69%	69%	69%	72%	68%	67%	67%	67%	66%	66%	66%	67%	69%
Workforce	% staff who undertook a performance appraisal who agreed it helped them improve how they do their job	54% (2018)	2nd (2018)														
2	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	81.8% (Sep-22)	8th out of 12 organisations (Sep-22)		85%	85%	82%	86%	87%	87%	88%	88%	87%	88%	89%	88%	86%
	% workforce sickness absence (12 month rolling)	7.11% (Sep-22)	11th out of 12 organisations (Sep-22)	$\overline{\ }$	7.89%	7.78%	7.65%	7.46%	7.37%	7.28%	7.11%	7.08%	7.08%	7.05%	7.09%	6.96%	
	% staff who would be happy with the standards of care provided by their organisation if a friend or relative needed treatment	67.8% (2020)	7th out of 10 organisations (2020)														

Sub Domain	Measure	Velsh Average/ Total	SBU's all- Vales rank	Performance Trend	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Primary Care	% adult dental patients in the health board population re- attending NHS primary dental care between 6 and 9 months				9.7%	9.9%	9.9%	11.8%	13.0%	13.9%	13.0%	13.9%	12.2%	14.0%	13.3%	13.9%	12.2%
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	53.9% (Nov-22)	4th out of 6 organisations (Nov-22)		50.4%	44.1%	53.2%	56.5%	46.6%	42.8%	49.0%	48.6%	47.9%	51.7%	53.3%	51.0%	
ē	Scheduled (14 Day Target)			~~~	32%	31%	32%	22%	35%	18%	33%	44%	20%	10%	12%	17%	25%
	Scheduled (21Day Target)			~~~~	82%	86%	81%	70%	81%	63%	68%	83%	76%	42%	61%	77%	67%
≥ ≥ø	Urgent SC (2 Day Target) Urgent SC (7 Day Target)			****	31% 85%	19% 69%	30% 84%	22%	50% 73%	24%	42%	27%	33% 78%	53% 73%	31% 77%	39% 65%	26% 85%
Radiotherapy times	Emergency (within 1 day)				100%	100%	91%	100%	100%	71/	100%	92%	100%	100%	100%	100%	100%
f +	Emergency (within 2 days)				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
2adi	Elective Delay (7 Day Target)			$\sim \sim \sim$	82%	93%	94%	87%	93%	93%	91%	96%	98%	98%	95%	97%	99%
	Elective Delay (14 Day Target)	10 013		~~~~	98%	100%	100%	93%	100%	95%	100%	100%	100%	100%	100%	97%	100%
	Number of patients waiting > 8 weeks for a diagnostic endoscopy Number of patients waiting > 8 weeks for a specified	15,517 (Nov-22) 42,566	7th (Nov-22) 4th		4,372	4,408	4,554	4,677	4,847	4,745	4,505	4,415	4,148	3,737	3,427	3,553	3,509
	diagnostics	(Nov-22)	(Nov-22)	$\sim \sim$	6,829	6,116	6,514	6,867	7,255	7,221	6,713	6,861	6,800	5,939	5,429	5,616	4,705
	Number of patients waiting > 14 weeks for a specified therapy	9,584 (Nov-22)	2nd (Nov-22)	~~	194	157	193	129	149	203	183	183	182	195	84	73	88
	% of patients waiting < 26 weeks for treatment	56% (Nov-22)	6th (Nov-22)	$\sim$	52.8%	56.9%	58.4%	58.3%	58.8%	60.9%	61.7%	61.0%	60.7%	62.0%	62.6%	61.0%	60.8%
	Number of patients waiting > 26 weeks for first outpatient appointment			$\overline{}$	20,288	17,257	15,385	15,184	14,733	13,427	12,937	13,121	12,786	11,169	10,425	10,889	10,722
ö	Number of patients waiting > 36 weeks for first outpatient appointment			<u> </u>	12,767	11,115	9,163	8,561	7,675	6,893	6,729	6,558	5,327	4,508	4,282	4,546	4,184
Planned	Number of patients waiting > 52 weeks for first outpatient appointment	85,301 (Nov-22)	3rd (Nov-22)	<u> </u>	6,630	5,475	3,895	3,456	2,719	1,234	894	665	180	0	0	0	0
-	Number of patients waiting > 52 weeks for treatment				21,306	19,707	18,181	17,823	16,976	15,446	15,120	14,877	14,417	13,942	13,453	13,386	13,318
	Number of patients waiting > 104 weeks for treatment	49,594 (Nov-22)	5th (Nov-22)	<u> </u>	7,331	6,656	6,015	5,952	5,792	5,474	5,299	4,999	4,645	4,097	3,460	2,969	2,566
	The number of patients waiting for a follow-up outpatient appointment The number of patients waiting for a follow-up outpatients	224,552	5th	~~	146,632	148,070	150,860	147,864	150,109	149,529	150,416	150,060	152,025	154,704	157,285	159,226	162,964
	appointment who are delayed over 100% % of ophthalmology R1 appointments attended which	(Nov-22)	(Nov-22)		39,056	40,146	41,710	41,611	42,534	40,807	41,123	39,938	41,048	41,188	41,727	43,784	44,976
	were within their clinical target date or within 25% beyond their clinical target date	64.9% (Nov-22)	1st (Nov-22)	$\sim\sim\sim$	53.1%	64.6%	59.4%	62.7%	62.3%	57.5%	63.8%	60.3%	63.7%	60.2%	61.5%	64.7%	61.3%
>	Number of GP referrals				12,658	12,347	14,220	12,012	13,341	13,984	12,623	12,698	12,383	12,644	12,622	10,102	12,876
Activity	Number of patients referred from primary care into secondary care Ophthalmology Servies			$\mathcal{N}$	870	841	969	737	803	890	824	812	815	851	843	735	775
	% of patients who did not attend a new outpatient appointment				8.9%	9.2%	8.2%	7.9%	10.1%	10.6%	10.0%	9.6%	10.6%	9.7%	10.0%	9.7%	9.3%
DNAs	% of patients who did not attend a follow-up outpatient appointment			$\sim$	7.8%	7.9%	7.9%	8.0%	8.2%	8.4%	8.1%	8.0%	8.1%	7.7%	7.6%	8.0%	8.2%
These	Theatre Utilisation rates				72%	70%	71%	71%	76%	63%	73%	66%	73%	76%	72%	63%	63%
Theatre Efficiencies	% of theatre sessions starting late			~~~~	35%	39%	33%	35%	37%	36%	42%	36%	38%	40%	39%	40%	37%
	% of theatre sessions finishing early			$\sim\sim$	44%	45%	49%	48%	51%	47%	44%	51%	50%	47%	44%	49%	52%
Patient experience	Number of friends and family surveys completed			N/V	5,073	4,425	5,358	2,704	3,477	2,503	3,401	5,188	4,084	5,738	5,792	4,004	5,211
Partie	% of who would recommend and highly recommend				92%	92%	92%	92%	90%	89%	91%	92%	92%	92%	92%	92%	93%
- 8	% of all-Wales surveys scoring 9 out 10 on overall satisfaction			$\frown$	92%	95%	95%	95%	95%	90%	91%	92%	92%	93%	93%	93%	93%
ţ	satisfaction Number of new formal complaints received			Ň~	127	135	183	149	182	217	147	155	171	164	171		
	% concerns that had final reply (Reg 24)/interim reply (Reg 26) within 30 working days of concern received			$\sim \sim \sim$	78%	67%	72%	77%.	71%	71%	64%	71%	62%	74%	55%		
Cor	% of acknowledgements sent within 2 working days				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		

Sub Domain	Measure	Velsh Average/ Total	SBU's all- Vales rank	Performance Trend	Jan-23	Feb-23	Mar-23	Apr-23	Mag-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	94.7% (Q2 22/23)	2nd (Q2 22/23)				95.4%			94.6%			94.1%				
	% of children who received 2 doses of the MMR vaccine by age 5	90.0% (Q2 22/23)	5th (Q2 22/23)				88.4%			88.3%			88.9%				
	% uptake of influenza among 65 year olds and over	78.0% (Mar-22)	3rd (Mar-22)		75.6%	76.0%	75.9%							58.1%		68.0%	69.1%
BZU	% uptake of influenza among under 65s in risk groups	48.2% (Mar-22)	4th (Mar-22)		42.1%	43.4%	43.8%							25.3%		33.5%	34.8%
Influenza	% uptake of influenza among children 2 to 3 years old	47.6% (Mar-22)	5th (Mar-22)		39.2%	39.3%	38.8%		Data c	ollection res	taris Octobel	r 2023		22.7%		35.1%	38.9%
	% uptake of influenza among healthcare workers	65.6% (2020/21)	6th out of 10 organisations (2020/21)		40.9%	42.4%	42.4%							13.8%		28.6%	28.6%
Covid Booster	% uptake of the Spring COVID-19 vaccination for those eligible					Historic	al data not a	vailable		67.8%		Da	ita collection	restarts Apr-	-24		
S 8	% uptake of the Autumn COVID-19 vaccination for those eligible					Ĺ	Tata collectic	in for Autumn	n booster 23 b	egins Sep-2	3		16.1%	38.1%	45.4%	51.9%	53.9%
	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	% Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	31.4% (Nov-22)	3rd (Nov-22)		29%	29%	29%	28%	30%	31%	36%	31%	30%	30%	30%	29%	
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	83.2% (Nov-22)	5th (Nov-22)	$\leq$	62%	82%	74%	55%	31%	31%	21%	33%	56%	77%	86%	70%	
CAMHS	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	66.8% (Nov-22)	5th (Nov-22)	$\sim$	24%	64%	74%	55%	35%	31%	21%	33%	56%	77%	86%	70%	
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	34.4% Nov-22)	4th (Nov-22)	$\sim$	40%	26%	50%	21%	38%	33%	38%	91%	95%	100%	100%	86%	
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral			/	62%	82%											
	% residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP)	63.8% (Nov-22)	1st (Nov-22)	$\sim \sim \sim$	91%	100%	100%	100%	93%	90%	100%	93%	92%	92%	98%	92%	
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	86.9% (Nov-22)	3rd (Nov-22)	$\mathcal{V}^{\sim}$	91%	95%	96%	78%	94%	93%	98%	96%	94%	100%	97%	98%	
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	73.1% (Nov-22)	2nd (Nov-22)	ŴV	100%	100%	100%	96%	98%	100%	100%	100%	97%	100%	100%	100%	
Mental	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	73.9% (Nov-22)	2nd (Nov-22)	/	91%	88%	85%	85%	84%	82%	82%	81%	77%.	76%	76%	76%	
Health	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	84.2% (Nov-22)	2nd (Nov-22)	$\mathcal{M}$	89%	89%	87%	87%	88%	87%	87%	87%	88%	89%	90%	88%	
	% Service Users admitted to a pyschiatric hospital between 9:00 and 21:00 hours that have received a gate- keeping assessment by the CRHTservice prior to the product of the transition of th	95.8% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	% service users admitted to a pyschiatric hospital who have not received a gate keeping assessment by the CHRHTS that have received a follow up assessment by the CRHTS within 24 hous of admission	90.9% (Nov-22)	1st (Nov-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	