





Meeting Date	23 <sup>rd</sup> August 2022	Agenda Item	2.1
Report Title	Integrated Performance Report		
Report Author	Meghann Protheroe, Head of H	lealth Board Perforn	nance
Report Sponsor	Darren Griffiths, Director of Fin		
Presented by	Darren Griffiths, Director of Fin	ance and Performar	nce
Freedom of	Open		
Information			
Purpose of the Report	The purpose of this report is to performance of the Health Bo		
Порога	reporting period (July 2022) in		
	measures as well as the national measures outlined in the 2022/23 NHS Wales Performance Framework.		
Key Issues	The Integrated Performance Report is a routine report that provides an overview of how the Health Board is performing against the National Delivery measures and key local quality and safety measures.		
	The Performance Delivery Framework 2022/23 was published in July 2022, and the measures have been updated accordingly in line with current data availability.		
	The report format has been altered to align with key areas of focus within the Performance and Finance Committee		
	Key high level issues to highlight this month are as follows:		
	COVID19  The number of new cases of COVID19 has reduced in July 2022, with 600 new cases being reported in-month.		
	<ul> <li>Unscheduled Care</li> <li>ED attendances have increased in July 2022 to 10,925 from 10,649 in June 2022.</li> <li>The Health Board's performance against the 4-hour measure deteriorated from 71.65% in June 2022 to 69.43% in July 2022.</li> <li>The number of patients waiting over 12 hours in Accident and Emergency (A&amp;E) increased from 1,388 in June 2022 to 1,429 in July 2022.</li> <li>The number of emergency admissions has increased in July 2022 to 4,268 from 4,009 in June 2022.</li> </ul>		

### **Planned Care**

- July 2022 saw a 0.1% in-month reduction in the number of patients waiting over 26 weeks for a new outpatient appointment.
- Additionally, the number of patients waiting over 36 weeks decreased by 2.2% to 38,888.
- Referral figures for July 2022 saw a reduction from 13,050 in June 2022 to 12,548 in July 2022.
- Therapy waiting times have declined slightly, there are 714 patients waiting over 14 weeks in July 2022 compared with 609 June 2022.
- The number of patients waiting over 8 weeks for an Endoscopy has slightly reduced in July 2022 to 4,403 from 4,437 in June 2022.

### **Cancer**

- June 2022 saw 50.6% performance against the Single Cancer Pathway measure of patients receiving definitive treatment within 62 days (measure reported a month in arrears).
- The average backlog of patients waiting over 63 days has increased in July 2022 to 464 from 379 in June 2022.

### **Mental Health**

- Performance against the Mental Health Measures continues to be maintained. All Welsh Government targets were achieved in June 2022.
- Psychological therapies within 26 weeks continue to be maintained at 100%.

### **Child and Adolescent Mental Health Services (CAMHS)**

- Access times for crisis performance has been maintained at 100% June 2022.
- Neurodevelopmental Disorders (NDD) access times within 26 weeks continues to be a challenge, the performance remained at 47% in June 2022 against a target of 80%.

Specific Action	Information	Discussion	Assurance	Approval
Required	✓		✓	
Recommendations	Members are as	ked to:		
	NOTE the Health Board performance against key measures and targets.			
	<ul> <li>NOTE the inclusion of updated recovery trajectories from both Emergency Unscheduled care and Cancer Services in line with the Escalation framework.</li> <li>NOTE the recent publication of the new Performance Delivery Framework 2022/23 (previously known as the NHS Delivery Framework)</li> </ul>			
			•	

- **NOTE** the inclusion of the submitted Ministerial Priority performance trajectories
- NOTE the actions being taken to improve performance: -
  - Further detailed demand and capacity work has been undertaken to support the reduction of Stage 1 patients waiting for an outpatient appointment. This has resulted in an improvement of over 4,000 with the number anticipated to be waiting over 52 weeks by the end of December at 9,767 (reduced from 13,916)
  - An SBUHB internal validation team has been established following unsatisfactory validation figures being produced by the external validation team
  - An additional 21 clinic rooms have been opened at Neath Port Talbot Hospital following the refurbishment of Ward G
  - All Outpatient clinic templates continue to be reviewed following the relaxation of social distancing Covid measures
  - Updated Cancer Backlog trajectories have been developed and have been approved
  - Work is ongoing on the development of Enfys ward at Morriston Hospital to enable establishment of Ambulatory Emergency Care Centre by September 2022
  - Work is ongoing to commission additional theatre sessions in the new financial year (2022-23)
  - Both UEC and cancer performance remain under escalation as part of the Health Board's performance escalation framework.

### INTEGRATED PERFORMANCE REPORT

### 1. INTRODUCTION

The purpose of this report is to provide an update on current performance of the Health Board at the end of the most recent reporting window in delivering key performance measures outlined in the NHS Wales Delivery Framework and local quality & safety measures.

### 2. BACKGROUND

In 2021/22, a Single Outcomes Framework for Health and Social Care was due to be published but was delayed due to the COVID19 pandemic. Welsh Government has confirmed that the Single Outcomes Framework will be developed for adoption in 2022/23.

The NHS Wales Delivery Framework sets out measures under the quadruple aims which the performance of the Health Board is measured. The aims within the NHS Delivery Framework are:

- Quadruple Aim 1: People in Wales have improved health and well-being with better prevention and self-management
- Quadruple Aim 2: People in Wales have better quality and more accessible health and social care services, enabled by digital and supported by engagement
- Quadruple Aim 3: The health and social care workforce in Wales is motivated and sustainable
- Quadruple Aim 4: Wales has a higher value health and social care system that
  has demonstrated rapid improvement and innovation, enabled by data and
  focused on outcomes

The Health Board's performance reports have traditionally been structured according to the aims within the NHS Delivery Framework however, the focus for NHS Wales reporting has shifted to harm management as a consequence of the COVID-19 pandemic. In order to improve the Health Board's visibility of measuring and managing harm, the structure of this report has been aligned with the four quadrants of harm as set out in the NHS Wales COVID-19 Operating Framework. The harm quadrants are illustrated in the following diagram.

Harm from Covid itself	Harm from overwhelmed NHS and social care system
Harm from reduction in non- Covid activity	Harm from wider societal actions/lockdown

**Appendix 1** provides an overview of the Health Board's latest performance against the Delivery Framework measures along with key local quality and safety

measures. A number of local COVID-19 specific measures have been included in this iteration of the performance report.

The traditional format for the report includes identifying actions where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery. However, due to the operational pressures within the Health Board relating to the COVID-19 pandemic, it was agreed that the narrative update would be omitted from this performance report until operational pressures significantly ease. Despite a reduction in the narrative contained within this report, considerable work has been undertaken to include additional measures that aid in describing how the healthcare systems has changed as a result of the pandemic.

### 3. GOVERNANCE AND RISK ISSUES

**Appendix 1** of this report provides an overview of how the Health Board is performing against the National Delivery measures and key local measures. Mitigating actions are listed where performance is not compliant with national or local targets as well as highlighting both short term and long terms risks to delivery.

### 4. FINANCIAL IMPLICATIONS

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

### 5. RECOMMENDATION:

Members are asked to:

- o **NOTE** the Health Board performance against key measures and targets.
- NOTE the inclusion of updated recovery trajectories from both Emergency Unscheduled care and Cancer Services in line with the Escalation framework.
- NOTE the recent publication of the new Performance Delivery Framework 2022/23 (previously known as the NHS Delivery Framework)
- NOTE the inclusion of the submitted Ministerial Priority performance trajectories
- NOTE the actions being taken to improve performance: -
  - Further detailed demand and capacity work has been undertaken to support the reduction of Stage 1 patients waiting for an outpatient appointment. This has resulted in an improvement of over 4,000 with the number anticipated to be waiting over 52 weeks by the end of December at 9,767 (reduced from 13,916)
  - An SBUHB internal validation team has been established following unsatisfactory validation figures being produced by the external validation team
  - An additional 21 clinic rooms have been opened at Neath Port Talbot Hospital following the refurbishment of Ward G
  - All Outpatient clinic templates continue to be reviewed following the relaxation of social distancing Covid measures

- Updated Cancer Backlog trajectories have been developed and have been approved
- Work is ongoing on the development of Enfys ward at Morriston Hospital to enable establishment of Ambulatory Emergency Care Centre by September 2022
- Work is ongoing to commission additional theatre sessions in the new financial year (2022-23)
- Both UEC and cancer performance remain under escalation as part of the Health Board's performance escalation framework.

Governance and Assurance			
Link to	Supporting better health and wellbeing by actively promoting and		
Enabling	empowering people to live well in resilient communities		
Objectives	Partnerships for Improving Health and Wellbeing	$\boxtimes$	
(please	Co-Production and Health Literacy	$\boxtimes$	
choose)	Digitally Enabled Health and Wellbeing	$\boxtimes$	
	Deliver better care through excellent health and care services	S	
	achieving the outcomes that matter most to people		
	Best Value Outcomes and High Quality Care	$\boxtimes$	
	Partnerships for Care	$\boxtimes$	
	Excellent Staff	$\boxtimes$	
	Digitally Enabled Care	$\boxtimes$	
	Outstanding Research, Innovation, Education and Learning	$\boxtimes$	
<b>Health and Car</b>	e Standards		
(please	Staying Healthy	$\boxtimes$	
choose)	Safe Care	$\boxtimes$	
	Effective Care	$\boxtimes$	
	Dignified Care	$\boxtimes$	
	Timely Care	$\boxtimes$	
Individual Care		$\boxtimes$	
	Staff and Resources	$\boxtimes$	
Quality Safety and Patient Experience			

### **Quality, Safety and Patient Experience**

The performance report outlines performance over the domains of quality and safety and patient experience, and outlines areas and actions for improvement. Quality, safety and patient experience are central principles underpinning the National Delivery Framework and this report is aligned to the domains within that framework.

There are no directly related Equality and Diversity implications as a result of this report.

### **Financial Implications**

At this stage in the financial year there are no direct impacts on the Health Board's financial bottom line resulting from the performance reported herein.

### Legal Implications (including equality and diversity assessment)

A number of indicators monitor progress in relation to legislation, such as the Mental Health Measure.

### **Staffing Implications**

A number of indicators monitor progress in relation to Workforce, such as Sickness and Personal Development Review rates. Specific issues relating to staffing are also addressed individually in this report.

# Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

The '5 Ways of Working' are demonstrated in the report as follows:

- Long term Actions within this report are both long and short term in order to balance the immediate service issues with long term objectives.
- Prevention the NHS Wales Delivery framework provides a measurable mechanism
  to evidence how the NHS is positively influencing the health and well-being of the
  citizens of Wales with a particular focus upon maximising people's physical and
  mental well-being.
- Integration this integrated performance report brings together key performance measures across the seven domains of the NHS Wales Delivery Framework, which identify the priority areas that patients, clinicians and stakeholders wanted the NHS to be measured against. The framework covers a wide spectrum of measures that are aligned with the Well-being of Future Generations (Wales) Act 2015.
- **Collaboration** in order to manage performance, the Corporate Functions within the Health Board liaise with leads from the Service Groups as well as key individuals from partner organisations including the Local Authorities, Welsh Ambulance Services Trust, Public Health Wales and external Health Boards.
- **Involvement** Corporate and Service Group leads are key in identifying performance issues and identifying actions to take forward.

Report History	The last iteration of the Integrated Performance Report was presented to Performance & Finance Committee in July 2022. This is a routine monthly report.	
Appendices	Appendix 1: Integrated Performance Report	







# Appendix 1- Integrated Performance Report August 2022



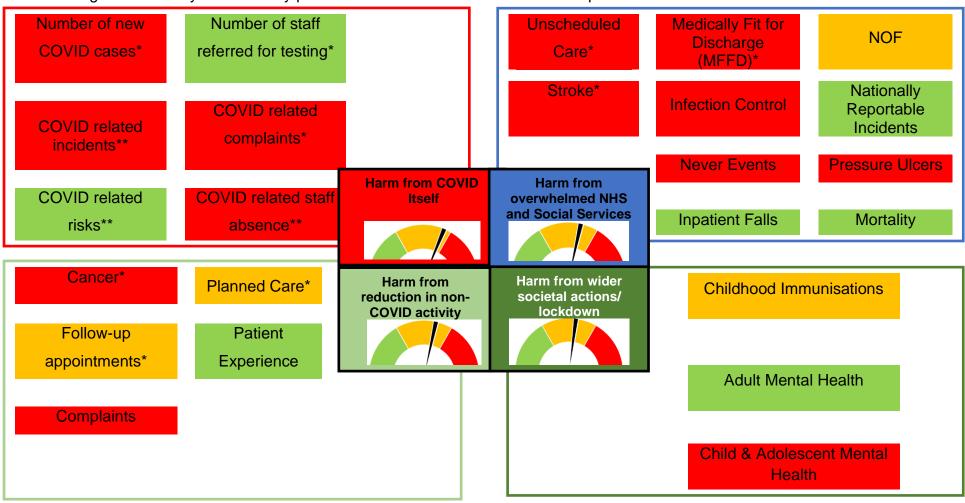
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### 1. QUADRANTS OF HARM SUMMARY

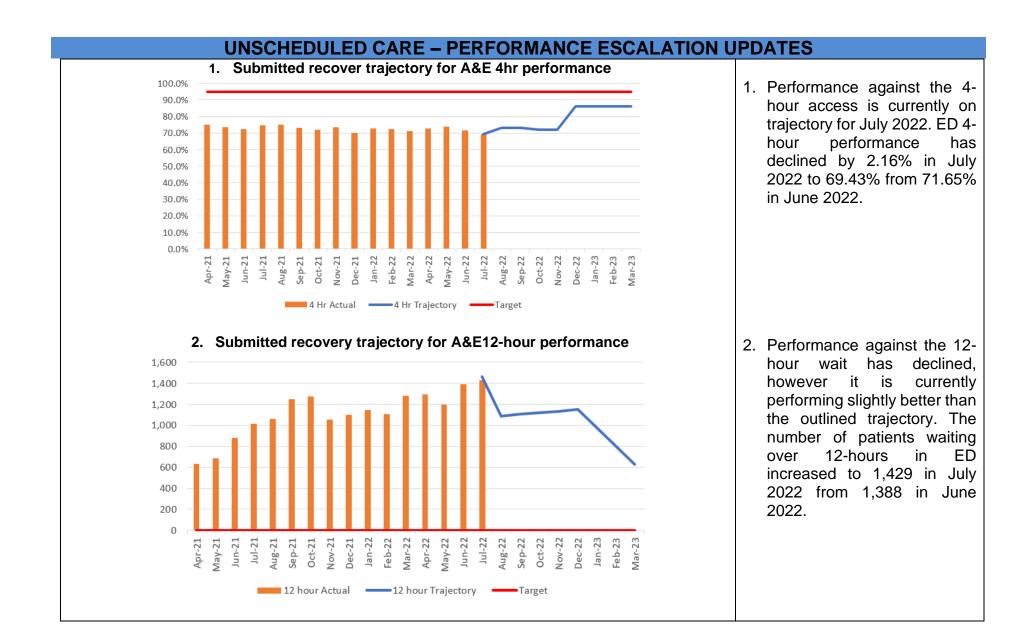
The following is a summary of all the key performance indicators included in this report.

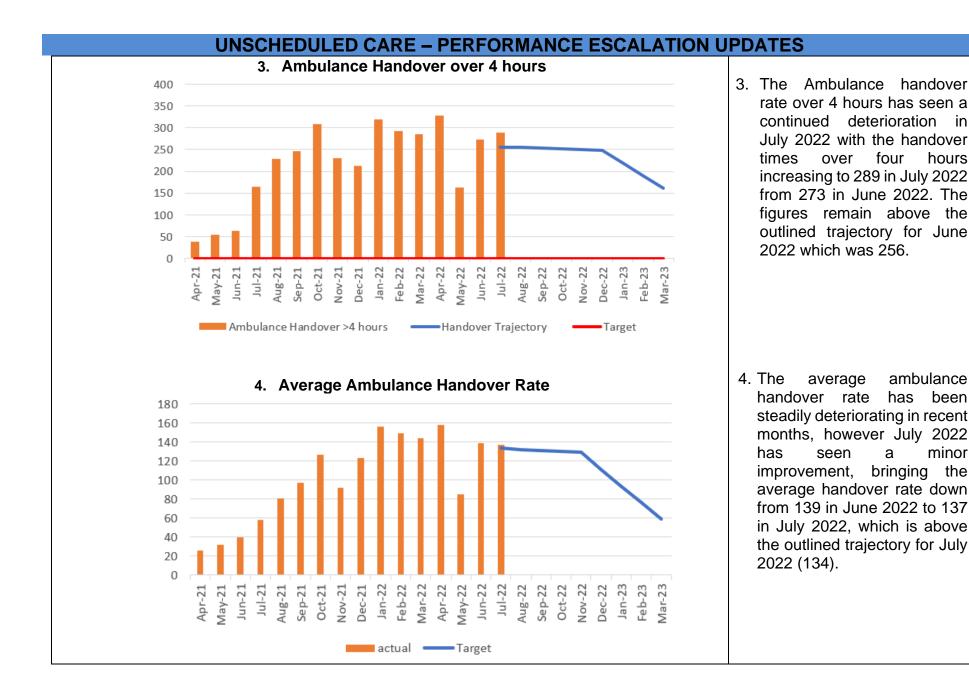


NB- RAG status is against national or local target
\*\* Data not available

\*RAG status based on in-month movement in the absence of local profiles

2. ESCALATED SERVICE UPDATE TRAJECTORIES





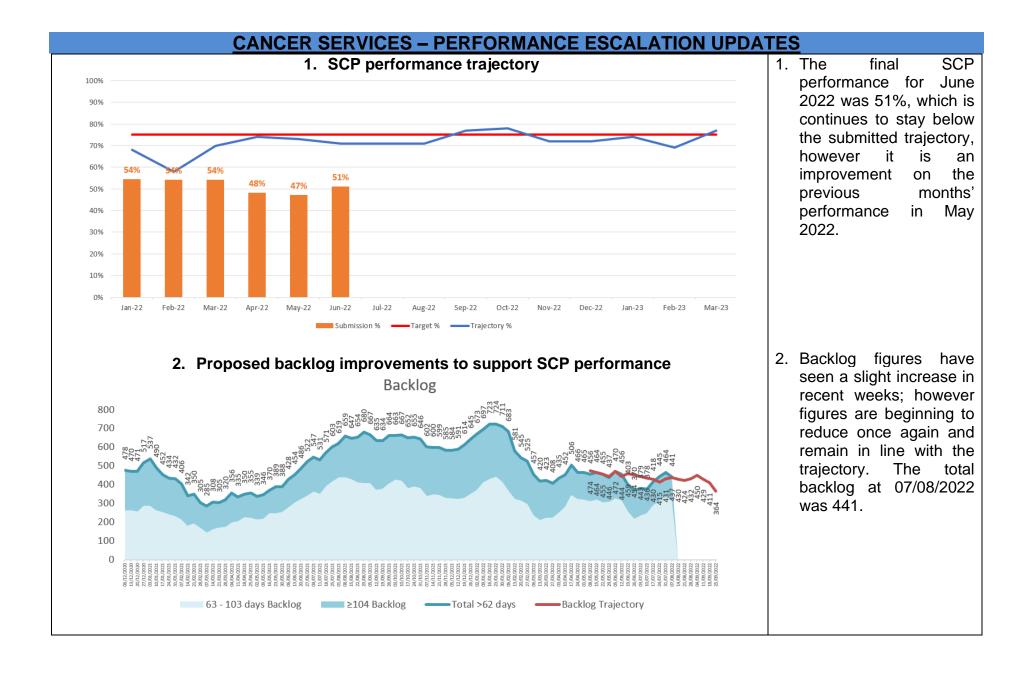
hours

ambulance

has been

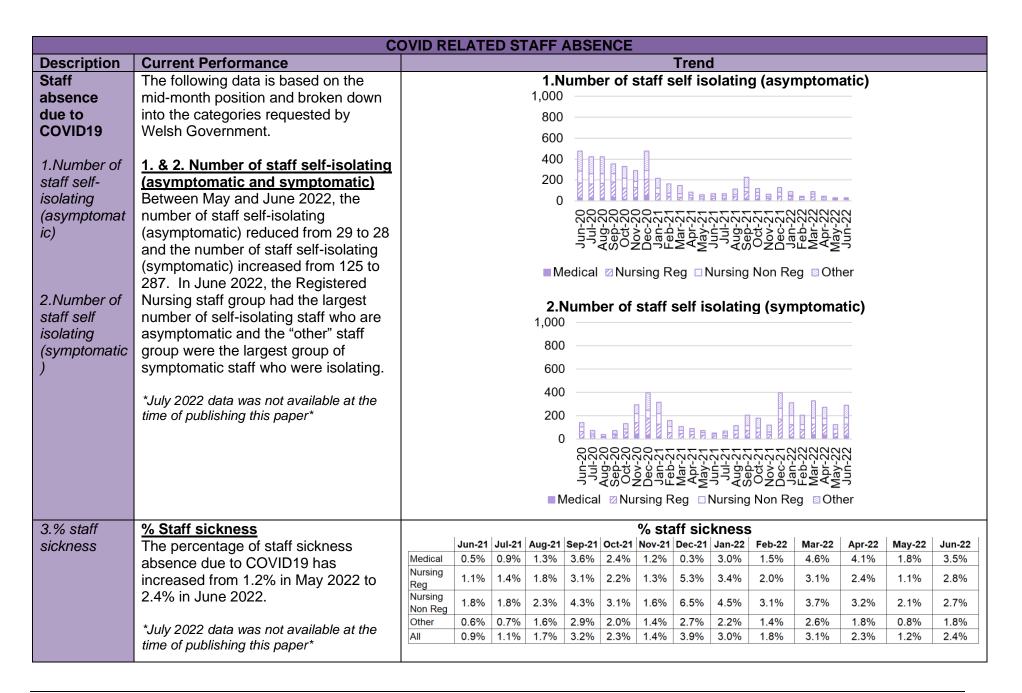
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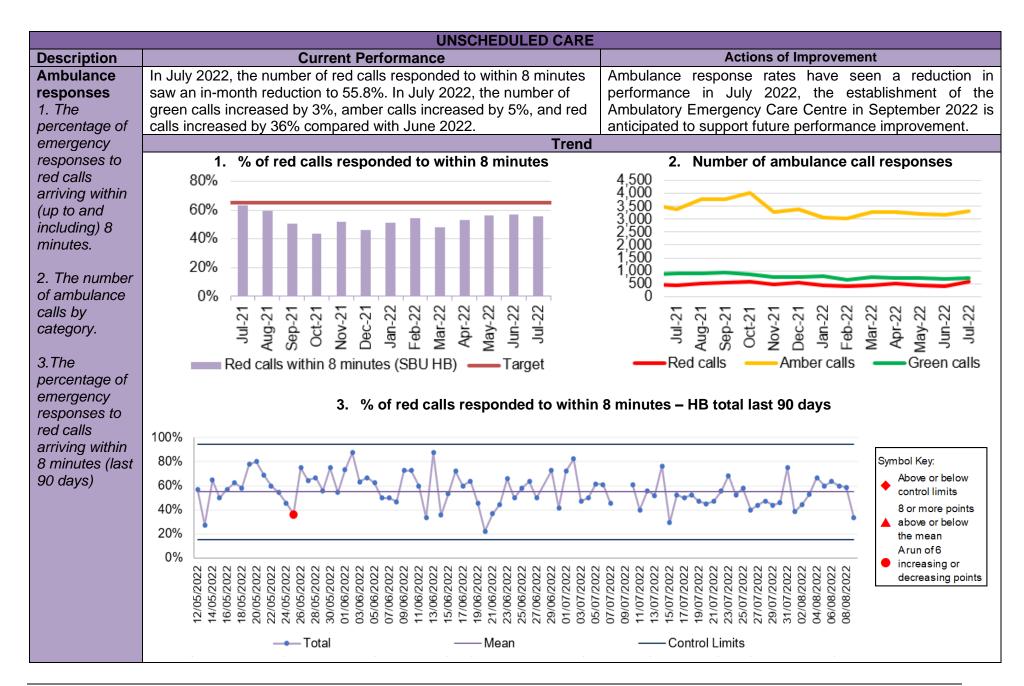
minor



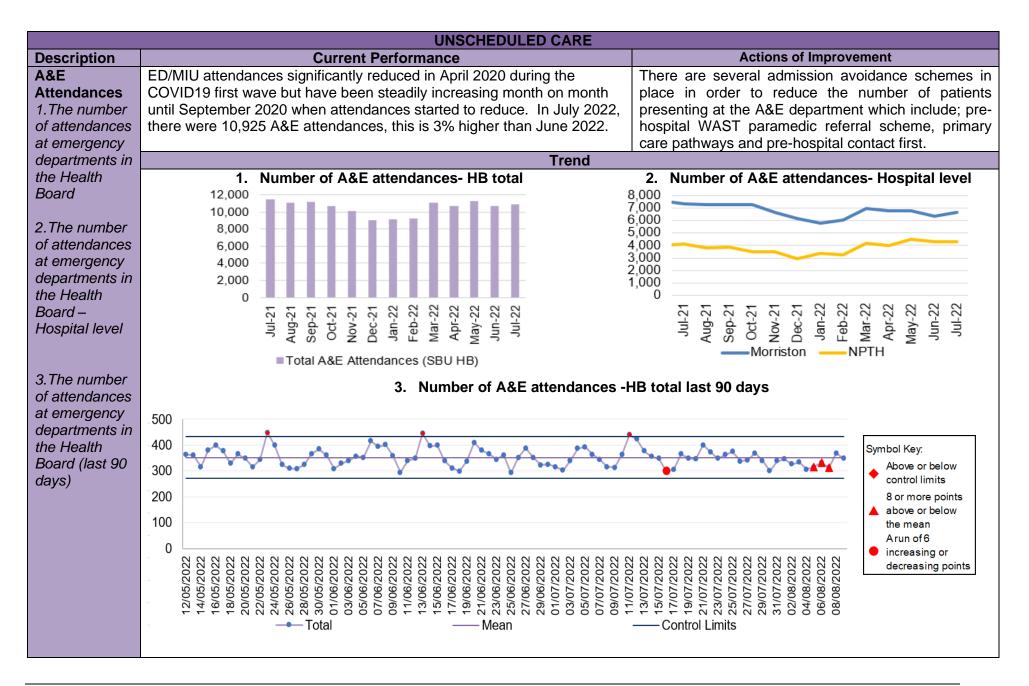
# 3. UPDATES ON KEY SERVICE AREAS

	COVID Data		
Description	Current Performance	Trend	
1. Number of new COVID19 cases in Swansea Bay population area	Number of new COVID cases In July 2022, there were an additional 600 positive cases recorded bringing the cumulative total to 118,029 in Swansea Bay since March 2020.  Actions to note; In order to support the number of rising cases, SBUHB have reintroduced the need to wear face masks on all sites and have restricted visitation on all sites	Number of new COVID19 cases for Swansea Bay population  20,000  15,000  10,000  5,000  0  0  0  0  0  0  0  0  0  0  0  0	
2. Number of staff referred for Antigen testing	Staff referred for Antigen testing The cumulative number of staff referred for COVID testing between March 2020 and July 2022 is 17,878 of which 19% have been positive (Cumulative total).	Outcome of staff referred for Antigen testing  2,500 2,000 1,500 1,500 1,000 500 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	



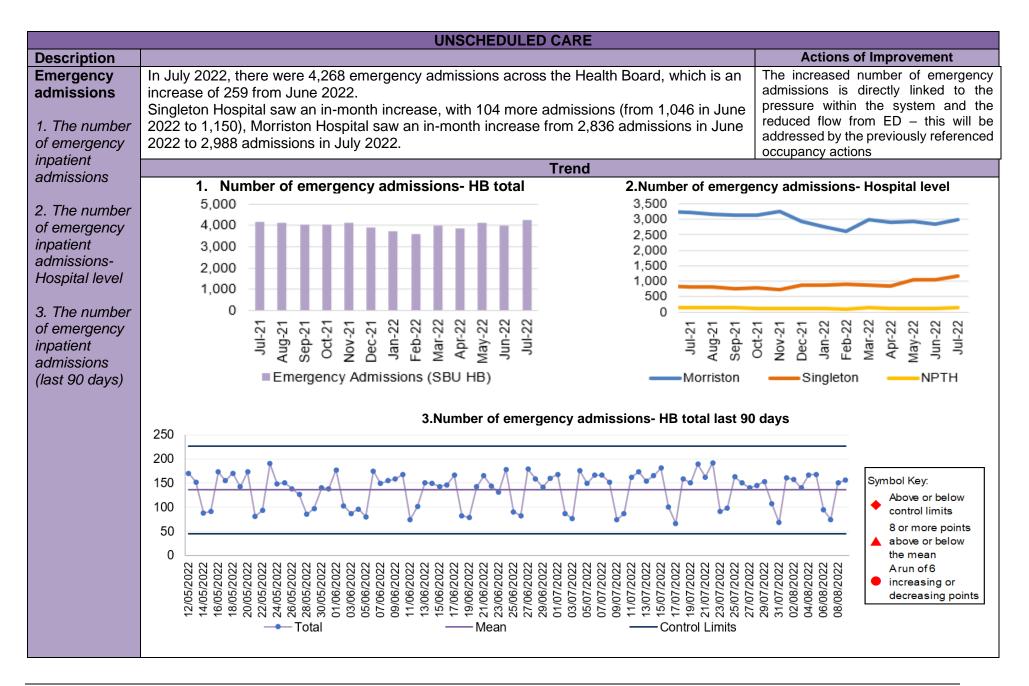


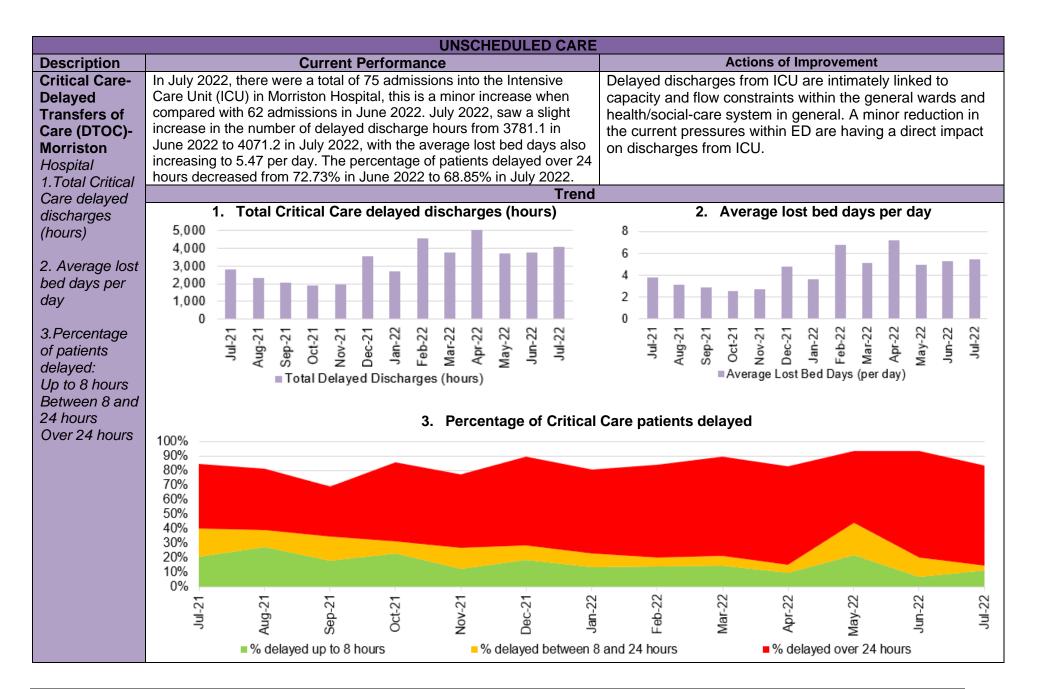
UNSCHEDULED CARE			
Description	Current Performance	Actions of Improvement	
Ambulance handovers 1.The number of ambulance handovers over one hour	In July 2022, there were 659 ambulance to hospital handovers taking over 1 hour; this is an increase in figures compared with 578 in June 2022. In July 2022, 637 handovers over 1 hour were attributed to Morriston Hospital and 22 were attributed to Singleton Hospital.  The number of handover hours lost over 15 minutes have increased from 2,920 in June 2022 to 2,976 in July 2022.	There has been a further review of the Morriston UEC care improvement plan which has incorporated focussed ambulance handover improvement plans in addition to achieving executive sign off of the Acute Medical Services Redesign business case which seeks to address the key issues surrounding flow in the Emergency Department	
2. The number	Trend		
of ambulance handovers over one hour- Hospital level 3.The number of ambulance handovers over one hour (last 90 days)	1. Number of ambulance handovers- HB total  800 700 600 500 400 300 200 100 0 May-22 Aur-22 Jul-25 Handovers > 1 hr (SBU HB)	2. Number of ambulance handovers over 1 hour-Hospital level  800 600 400 200 0 172-Inf Seb-51 Way-52 Morriston handovers > 1 hour Singleton handovers > 1 hour	
	3. Number of ambulance hand	dovers- HB total last 90 days	
	12/05/2022 14/05/2022 18/05/2022 22/05/2022 22/05/2022 22/05/2022 22/05/2022 22/05/2022 12/06/2022 13/06/2022 13/06/2022 13/06/2022 14/06/2022 14/06/2022 15/06/2022	Symbol Key:  Above or below control limits  8 or more points  10/0/2027  20/0/2025  20/	



	UNSCHEDULED CARE		
Description	Current Performance Actions of Improvement		
A&E waiting times  1.% of patients who spend less than 4 hours in all major and	The Health Board's performance against the 4-hour measure deteriorated slightly from 71.65% in June 2022 to 69.43% in July 2022.  Neath Port Talbot Hospital Minor Injuries Unit (MIU) has dropped slightly below the national target of 95% achieving 93.12% in July 2022. Morriston Hospital's performance declined slightly between June 2022 and July 2022 achieving 53.99% against the target.  Internal flow activities to support reduced occupancy and to improve flow throughout the day have been put in place which include; WAST stack reviews which are undertake jointly with GP colleagues and APP's from WAST. There is a view to build on this and establish an MDT review of patients waiting a long period of time for ambulance responses with agreement around the best way to manage the patients and reduce the risk of harm		
minor	Trend		
emergency care facilities from arrival	1. % Patients waiting under 4 hours in A&E- HB total 100% Hospital level 80% 100%		
until admission, transfer or discharge	60%		
2. % of patients who spend less than 4 hours in	0%		
A&E- Hospital level	3. % Patients waiting under 4 hours in A&E- HB total last 90 days		
3. % of patients who spend less than 4 hours in A&E (last 90 days)	85% 80% 75% 70% 65% 60% 55% 55%		
	50%  Arun of 6		

	UNSCHEDULED CARE		
Description	Current Performance	Actions of Improvement	
A&E waiting times  1.Number of patients who spend 12	In July 2022, performance against the 12-hour measure declined compared with June 2022, increasing from 1,388 to 1,429. This is an increase of 415 compared to July 2021.  1,427 patients waiting over 12 hours in July 2022 were in Morriston Hospital, with 2 patients waiting over 12 hours in Neath Port Talbot Hospital.	The benefit of the recently established virtual wards has not yet been realised as yet as the full 8 are set to be fully operational from September 2022. The additional flow provided by the virtual wards and community engagement will support the flow from the ED department.	
hours or more	Trend		
in A&E  2.Number of	Number of patients waiting over 12 hours in A&E- HB total  1,600	2. Number of patients waiting over 12 hours in A&E- Hospital level	
patients who spend 12 hours or more in A&E-	1,400 1,200 1,000 800	1,400 1,200 1,000 800 600	
Hospital level 3.Number of	600 400 200 0	400 200 0	
patients who spend 12	Jul-21 Sep-21 Sep-21 Oct-21 Nov-21 Jul-22 Jul-22 Jul-22 Jul-22 Jul-22 Jul-22 Jul-22 Jul-22 Jul-22 Sep-22 Sep-23 Feb-23 May-22 May-23 May-23 May-24	Jul-21 Aug-21 Sep-21 Oct-21 Dec-21 Jan-22 May-22 May-22 Jun-22	
hours or more in A&E (last 90 days)	A&E > 12 hours (SB UHB) ——Trajectory	MorristonNPTH	
uayo,	3. Number of patients waiting over 12	hours in A&E – HB total last 90 days	
	80		
	60	Symbol Key:	
	40 20	Above or below control limits 8 or more points	
	12/05/2022 14/05/2022 16/05/2022 18/05/2022 20/05/2022 20/05/2022 22/05/2022 24/05/2022 24/05/2022 26/05/2022 30/06/2022 01/06/2022 13/06/2022 13/06/2022 15/06/2022 15/06/2022 15/06/2022 25/06/2022 25/06/2022 25/06/2022 01/07/2022 03/07/2022 03/07/2022	A above or below the mean  13/07/20022  13/07/20022  13/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  12/07/20022  13/07/20022  13/07/20022  14/08/20022  15/08/20022  16/08/20022  17/08/20022  18/	





	UNSCHEDULED CARE	
Description	Current Performance	Trend
Clinically Optimised The number of patients waiting at each site in the Health Board that are clinically optimised	In July 2022, there were on average 288 patients who were deemed clinically optimised but were still occupying a bed in one of the Health Board's Hospitals.  In July 2022, Morriston Hospital had the largest proportion of clinically optimised patients with 114, followed by Neath Port Talbot Hospital with 92.	140
	Actions of Improvement; Additional pathways have been put in place for increased liaison between local authority services to encourage an increased number of discharges. Community nursing teams are reviewing ways to expand caseloads managed in the community through admission avoidance and earlier discharges.	O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Elective procedures cancelled due to lack of beds The number of elective procedure cancelled across the hospital where the main cancellation reasons was lack of beds	In July 2022, there were 30 elective procedures cancelled due to lack of beds on the day of surgery. This is 13 more cancellations than in July 2021.  29 of the cancelled procedures were attributed to Morriston Hospital, with one attributed to Singleton Hospital.	Total number of elective procedures cancelled due to lack of beds  70 60 50 40 30 20 10 0  Morriston  Nov-21 Apr-22 Nov-21 Singleton  NPTH

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI) - E.coli bacteraemia- Number of laboratory confirmed E.coli bacteraemia cases	<ul> <li>21 cases of <i>E. coli</i> bacteraemia were identified in July 2022, of which 3 were hospital acquired and 18 were community acquired.</li> <li>The Health Board total is currently the same as the Welsh Government Profile target of 21 cases for Jul 2022.</li> <li>Actions of Improvement;         Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates     </li> </ul>	Number of healthcare acquired E.coli bacteraemia cases  Aug-21 Nov-21 Jul-22 Jul-22 May-22 Aug-22 Sep-22 Sep-22 Nov-22 Nov-22 Nov-22 Sep-23 Feb-23 Mar-23 Mar-23 Mar-23 Mar-23
Healthcare Acquired Infections (HCAI)- S.aureus bacteraemia- Number of laboratory confirmed S.aureus bacteraemias (MRSA & MSSA)	<ul> <li>There were 12 cases of Staph. aureus bacteraemia in July 2022, of which 6 were hospital acquired and 6 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 6 cases for July 2022.</li> <li>Actions of Improvement;</li> <li>Each Service Group has developed detailed action</li> </ul>	Number E.Coli cases (SBU) — Trajectory  Number of healthcare acquired S.aureus bacteraemia cases  20  15  10  5
cases	plans which reinforce the quality and safety guidelines to support the reduction of Infection rates	Jul-21  Jul-22  Aug-21  Jul-22  Nov-21  Jul-22  Apr-22  Aug-22  Aug-22  Jul-22  Jul-22  Aug-22  Aug-22  Jul-22  Jul-22  Oct-22  Oct-22  Sep-22  Oct-22  May-22  May-22

	HEALTHCARE ACQUIRE	D INFECTIONS
Description	Current Performance	Trend
Healthcare Acquired Infections (HCAI)- C.difficile- Number of laboratory confirmed C.difficile cases	<ul> <li>There were 16 Clostridium difficile toxin positive cases in July 2022, of which 10 were hospital acquired and 6 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 8 cases for July 2022.</li> <li>Actions of Improvement;</li> <li>Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired C.difficile cases  25  20  15  10  5  Number of healthcare acquired C.difficile cases  25  20  15  10  5  10  5  10  Total Coct - 22  And - 25  And - 25  And - 25  Nov - 25  Number of C.diff cases (SBU)  Trajectory
Healthcare Acquired Infections (HCAI)- Klebsiella sp- Number of laboratory confirmed Klebsiella sp cases	<ul> <li>There were 11 cases of Klebsiella sp in July 2022, 4 of which were hospital acquired and 7 were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 6 cases for July 2022.</li> <li>Actions of Improvement;</li> <li>Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired Klebsiella cases  Number of Number of Number of Klebsiella cases (SBU)  Number of Klebsiella cases (SBU)  Number of Klebsiella cases (SBU)  Trajectory

	HEALTHCARE ACQUIRE	DINFECTIONS								
Description	Current Performance	Trend								
Healthcare Acquired Infections (HCAI)- Aeruginosa- Number of laboratory confirmed Aeruginosa cases	<ul> <li>There were 4 cases of <i>P.Aerginosa</i> in July 2022, 2 of which were hospital acquired, and two were community acquired.</li> <li>The Health Board total is currently above the Welsh Government Profile target of 2 cumulative cases for July 2022.</li> <li>Actions of Improvement;</li> <li>Each Service Group has developed detailed action plans which reinforce the quality and safety guidelines to support the reduction of Infection rates</li> </ul>	Number of healthcare acquired Pseudomonas cases  Number of healthcare acquired Pseudom								

	PLANNED CA	RE	
Description	Current Performance		Actions of Improvement
Referrals and shape of the waiting list	July 2022 has seen a reduction in referral figures compared (13,050). Referral rates have continued to rise slowly since with 12,548 received in July 2022. Chart 4 shows the shap waiting list. Chart 3 shows the waiting list as at December 2 a typical monthly snapshot of the waiting list prior to the CO	December 2021, e of the current 019 as this reflects	The number of referrals received has seen a reduction this month, which is showing a sporadic pattern of demand over recent months
1. GP Referrals		Trend	
The number of Stage 1 additions per week	Number of GP referrals received by SBU Health Board  17,500	2. <b>N</b> u 2500 2000	umber of stage 1 additions per week
2. Stage 1	15,000	1500	My May May May May May May May May May M
additions The number of	10,000 7,500	1000	· · · · · · · · · · · · · · · · · · ·
new patients that have been added	5,000	0	
to the outpatient		884889 100000 000000	
waiting list	Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Jan-22 Apr-22 May-22 Jun-22 Jun-22	04-04-0 -470,440 000000	くてのストッシューのストのストッストッストックトッシャーであるというというというというというとは多くとは多くとはないとなっている。 100mmの 100m
3. Size of the	_		Additions to outpatients (stage 1) waiting list
waiting list Total number of	■ Routine ☑ Urgent  3. Total size of the waiting list and movement	4. Total size of	of the waiting list and movement (July 2022)
patients on the waiting list by	(December 2019)	3000	of the waiting list and movement (July 2022)
stage as at	3000	2500	
December 2019	2500	2000	
4. Size of the waiting list	1500	1500	
Total number of	1000	1000	
patients on the waiting list by	500	500	
stage as at July 2022	0 0 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 4 8 21 21 8 2 8 8 8 8 8	# 8 4 4 8 % % % 5 8 6 8 8 8 8 8 8 8 8 9 9 9 9 9 9 9 9 9 9
	■ STAGE 1 ■ STAGE 2 ■ STAGE 3 ■ STAGE 4 ■ STAGE 5		

	PLANNED (	CARE						
Description	Current Performance		Actions of Improvement					
Outpatient waiting times  1. Number of patients waiting more than 26 weeks for an outpatient	The number of patients waiting over 26 weeks for a first outpatient appointment is still a challenge. July 2022 saw an in-month reduction of 0.06% in the number of patients waiting over 26 weeks for an outpatient appointment. The number of breaches increased from 26,826 in June 2022 to 26,811 in July 2022. Orthopaedics has the largest proportion of patients waiting over 26 weeks for an outpatient appointment, closely followed by Ophthalmology and ENT. Chart 4 shows that the number of attendances has remained steady in recent months despite the impact of the recent covid wave.  Administrative validating taking place to further waiting list position and number of patients on inappropriately. Service Group specification and the covid wave in the number of patients and place to further waiting list position and number of patients on inappropriately.							
appointment		Trend						
(stage 1)- Health	Number of stage 1 over 26 weeks- HB total		age 1 over 26 weeks- Hospital level					
Board Total  2. Number of patients waiting more than 26 weeks for an outpatient appointment (stage 1)-Hospital Level	30,000 25,000 15,000 10,000 5,000 0 10,000 5,000 Outpatients > 26 wks (SB UHB)	22,500 20,000 17,500 15,000 12,500 5,000 2,500 0d-7.7 Morriston	Nov-21  Nov-21  Jan-22  Apr-22  Apr-22  Aul-22  Lul-22					
3. Patients	3. Patients waiting over 26 weeks for an outpatient		ient activity undertaken					
waiting over 26 weeks for an outpatient appointment by specialty  4. Outpatient activity undertaken	Othopagedic Ophtral molegy and Douglast End Composition of Composi	70,000 25,000 20,000 15,000 10,000 5,000 0 Ve						

	PLANNED CARE	E
Description	Current Performance	Actions of Improvement
Patients waiting over 36 weeks for treatment  1. Number of patients waiting more than 36 weeks	The number of patients waiting longer than 36 weeks from treatment has increased every month since the first wave COVID19 in March 2020. In July 2022, there were 38,888 waiting over 36 weeks which is a 2.2% in-month reduction 2022. 27,681 of the 38,888 were waiting over 52 weeks in In July 2022, there were 11,400 patients waiting over 104 treatment, which is a 6% reduction from June 2022.	been undertaken to support the reduction of Stage 1 patients waiting for an outpatient appointment. This has resulted in an improvement of over 4,000 with the number
for treatment and the		Trend
number of elective patients admitted for treatment- Health Board Total  2. Number of patients waiting more than 52 weeks for treatment at Stage 1  3. Number of elective admissions	1. Number of patients waiting over 36 weeks- HB total  50,000 40,000 30,000 20,000 10,000 0  1,7,7,7,7,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,	2. Number of patients waiting over 52 weeks at Stage 1-HB total  20,000  15,000  10,000  5,000  0  10,000  10,
4. Number of patients waiting more than 104 weeks for treatment	3. Number of elective admissions  6,000 5,000 4,000 3,000 2,000 1,000  May-22 Apr-22 Apr-22 Admitted elective patients	4. Number of patients waiting over 104 weeks- Hospital level 15000 10000 5000 0 17777777777777777777

	PLANNED CAR	E
Description	Curren	t Performance
Total waiting times Percentage of patients waiting less than 26 weeks from referral to treatment	Throughout 2019/20 the overall percentage of patients waiting less than 26 weeks from referral to treatment ranged between 80% and 88%. Whereas, throughout the Covid19 pandemic in 2020/21 the percentage ranged between 41% and 72%.  In July 2022, 51.8% of patients were waiting under 26 weeks from referral to treatment, which is 1% more than those seen in June 2022.	Percentage of patient waiting less than 26 weeks  100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% 10% 0% 107-72 70n-72
Ophthalmology waiting times Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments	In July 2022, 65.6% of Ophthalmology R1 patients were waiting within their clinical target date or within 25% of the target date.  There was an upward trend in performance in 2019/20 however, there was a continuous downward trend in performance in 2020/21, however performance seems to be improving slightly in 2021/22.  Actions of Improvement; A detailed Ophthalmology action plan is currently being executed which focusses on performance improvement schemes using insourcing and outsourcing resources, administrative validation and active recruitment to fill any current vacancies impacting capacity	Percentage of ophthalmology R1 patients who are waiting within their clinical target date or within 25% in excess of their clinical target date for their care or treatments  100% 80% 60% 40% 20% 0%  **Target*  **Target*  Percentage of ophthalmology R1 patients who are waiting in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% in excess of their clinical target date or within 25% beyond their clinical target date.  Target

	PLANNED CARE	
Description	Current Performance	Trend
Diagnostics waiting times The number of patients waiting more than 8 weeks for specified diagnostics	In July 2022, there was an increase in the number of patients waiting over 8 weeks for specified diagnostics. It increased from 6,012 in June 2022 to 6,032.  The following is a breakdown for the 8-week breaches by diagnostic test for July 2022:  Endoscopy= 4,403  Cardiac tests= 950  Other Diagnostics = 675  Actions of Improvement; Endoscopy waits have reduced this month and the figures are in line with the recently revised trajectory which indicates that the improvements will continue into the financial year. The Endoscopy team have implemented several actions to support future improvement, which include increasing list capacity, increasing insourcing and outsourcing sessions, along with an ongoing clinical validation project.	Number of patients waiting longer than 8 weeks for Endoscopy  5,000 4,000 3,000 2,000 1,000 0  Endoscopy  Seb-52 27 27 27 27 27 27 27 27 27 27 27 27 27
Therapy waiting times The number of patients waiting more than 14 weeks for specified therapies	In July 2022 there were 714 patients waiting over 14 weeks for specified Therapies.  The breakdown for the breaches in July 2022 are:  Podiatry = 607 ^  Speech & Language Therapy= 61  Dietetics = 46 ^  Actions of Improvement; Podiatry performance has declined this month and a request has been made to review the current recovery plan to further support performance improvement. Specifically within Nutrition & Dietetics, figures have risen slightly, however the individual teams are reviewing the demand and capacity to support recovery	Number of patients waiting longer than 14 weeks for therapies  2,000  1,500  1,500  1,000  Oct. Therapy LD (MH) Oct. Therapy (exc. MH) Audiology Speech & Language

			CANCER													
Description	Currer	Current Performance				Trend										
Single Cancer	July 2022 backlog by tume	our site:		Nur	nber of	patie	nts v	vith a	wait	t stat	tus o	f mo	re th	an 62	2 day	/S
Pathway backlog	Tumour Site	63 - 103 days	≥104 days	800												
The number of	Acute Leukaemia	0	0	000						-						
patients with an	Brain/CNS	1	0	600	- P	7 7	1									
active wait status of	Breast	46	10	000						/ .						
more than 63 days	Children's cancer	1	0	400	2				N		/ .	. 0	7			
more than ee days	Gynaecological	34	4	400					2							
	Haematological	6	6													
	Head and neck	19	2	200								н				
	Lower Gastrointestinal	110	39													
	Lung	12	13	0							-					1
	Other	2	0		$\sum_{i=1}^{n}$	2 2	Σ	$\Sigma$	$\sum_{i}$	$\Omega$	$\alpha$	2 12	1 2	$^{\circ}$	2	
	Sarcoma	1	2		Jul-2	Aug-21 Sep-21	Oct-21	7	7	7	7 7	Mar-22	Mav-22	Jun-22	Jul-22	
	Skin(c)	21	3		٦	Sĩ d	2	6	ĕ	a	e E	2	9	` ≒	7	
	Upper Gastrointestinal	28	21			∢ N		Z		י ר	L -	≥ ′	` ≥	7	-	
	Urological	33	27		<b>E</b> 6	33-10	03 da	avs			ø≥	104	day	/S		
	Grand Total	314	127					,					,			
Single Cancer Pathway backlog- patients waiting over 63 days	sites to explore further reduction focus on Urolog and Breast.  Targeted work i reducing the nudays as a priority Data quality is support the valid	days. The follow t backlog reduct ngs are taking pe additional wo n in the backlo gy, Upper GI, L s being underta umber of patier y c currently bein lation of any backlo gy underway to	ving actions have ion; lace with tumour rk to support a og, with specific ower GI, Gynae aken to focus on its waiting >104 ong reviewed to	80% 60% 40% 20% 0%	Perce treatm	Sep-21	Oct-21	62 d	Dec-21	Jan-22	Peb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22

			CANCER					
Description	<b>Current Performance</b>				Tı	rend		
USC First Outpatient Appointments	To date, early August 2022 fig volumes have increased by 1		er of patients v					
The number of			FIRST OPA	31-July	07-Aug			
patients at first	Of the total number of patient		Acute Leukaemia	0	0	-		
outpatient	outpatient appointment, 49%		Brain/CNS	1	0	-		
appointment stage by			Breast Children's Cancer	0	0	-		
days waiting					Gynaecological	83	140	-
					Haematological	1	3	_
					Head and Neck	80	70	-
					Lower GI	126	157	
					Lung	8	5	_
					Other	109	69	-
					Sarcoma Skin	177	1 204	_
					Upper GI	59	75	-
					Urological	32	27	-
						677	751	-
Radiotherapy waiting times	Radiotherapy waiting times and the provision of emergency radiation 2 days has been maintained as	diothera	by within 1 and	100% 90% 80%	Radiotherap	y waitin	g times	
The percentage of	COVID19 outbreak.			70%	V \ \			
patients receiving	Measure	Target	July-22	60%	_ X			
radiotherapy	Scheduled (21 Day Target)	80%	29%	50%				
treatment	Scheduled (28 Day Target)	100%	98%	40%	$\setminus \times \rightarrow$			
	Urgent SC (7 Day Target)	80%	64%	30% ———— 20% ————				
	Urgent SC (14 Day Target)	100%	97%	10%				
	Emergency (within 1 day)	80%	92%	0%				
	Emergency (within 2 days)	100%	100%	Jul-21	Sep-21 Oct-21 Nov-21	Jan-22	Feb-22 Mar-22 Anr-22	May-22 Jun-22 Jul-22
	Elective Delay (21 Day Target)	80%	75%	4	ගිරි වී ර led (21 Day Target)	eb		(28 Day Target)
	Elective Delay (28 Day Target)	100%	92%	_	SC (7 Day Target)			(14 Day Target) (within 2 days)
				· ·	Delay (21 Day Target)	_		lay (28 Day Target)

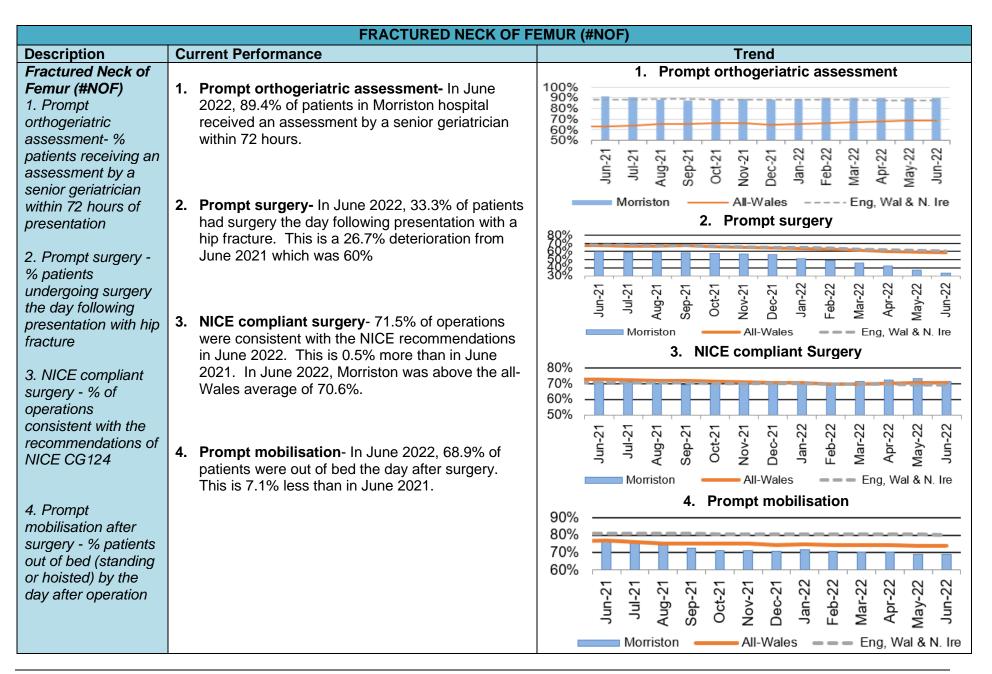
#### **FOLLOW-UP APPOINTMENTS** Description **Current Performance** Trend Follow-up In July 2022, the overall size of the follow-up waiting 1. Total number of patients waiting for a follow-up list increased by 547 patients compared with June appointments 150,000 2022 (from 136,435 to 136,982). 125.000 1. The total number 100,000 In July 2022, there was a total of 61,156 patients of patients on the waiting for a follow-up past their target date. This is a 75.000 follow-up waiting list slight in-month increase of 0.1% (from 61,071 in June 50,000 2. The number of 2022 to 61,156 in July 2022). 25,000 patients waiting Of the 61.156 delayed follow-ups in July 2022, 11.827 100% over target for Oct-21 Jan-22 Feb-22 Mar-22 Apr-22 Dec-21 Nov-21 had appointment dates and 49,329 were still waiting a follow-up appointment for an appointment. In addition, 35,659 patients were waiting 100%+ over Number of patients waiting for follow-up (SBU HB) target date in July 2022. This is a 1.6% increase when compared with June 2022. 2. Delayed follow-ups: Number of patients waiting 100% **Actions of Improvement:** over target The contract previously held with the external validation team (Source Group) has been terminated 40.000 35,000 due to poor results from the levels of validation work 30,000 being undertaken. Initially there had been no uptake 25.000 from SBUHB staff to undertake additional hours. 20.000 however more recently interest has been shown and 15:000 an internal validation team has since been created. 10,000 5,000 Recent validated case figures show a promising impact on the future reduction of the follow up waiting list. Alongside this Welsh Government has facilitated a pan-Wales contract with HBSUK to undertake more in-depth validation which focuses on direct contact with patients and a more "clinical-triage" Number of patients waiting 100% over target date (SBU HB) approach. This has not yet commenced but it is Trajectory anticipated to start during September 2022, once the procurement process has been completed.

	STROKE	
Description	Current Performance	Trend
Stroke Measures 1. % of patients who have a direct admission to an acute stroke unit within 4 hours	asures atients who a direct sion to an stroke unit 4 hours  1. In July 2022, 4% of patients had a direct admission to an acute stroke unit within 4 hours. This is a reduction on the performan in June 2022 (5%).  2. In July 2022, 33% of patients received a Cr scan within 1 hour of being admitted, this is 3.1% lower than June 2022  3. 98% of patients who are assessed by a strospecialist litent physician 24 hours  3. 98% of patients who are assessed by a strospecialist consultant physician within 24 ho in July 2022, compared with 98% patients being assessed in June 2022  4. In July 2022, 0% of patients were thrombolysed patients with a be door needle for less than or to 45 minutes  Actions of Improvement; The lack of ring fenced beds on all wards acrost the hospital sites is challenging as bed capacit limited by the pressures of unscheduled care demand. The lack of dedicated stroke beds is directly impacting the stroke related performan	1. % of patients who have a direct admission to an acute stroke unit within 4 hours  60%  40%  20%  0%
2. % of patients who received a CT Scan within 1 hour	scan within 1 hour of being admitted, this is	2. % of patients who received a CT Scan within 1 hour
3. % of patients who are assessed by a stroke specialist consultant physician within 24 hours	specialist consultant physician within 24 hours in July 2022, compared with 98% patients	30% 10% -10% -10% -10% -10% -10% -10% -10
4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes	thrombolysed in a time of less than or equal to 45 minutes.  Actions of Improvement; The lack of ring fenced beds on all wards across the hospital sites is challenging as bed capacity is limited by the pressures of unscheduled care demand. The lack of dedicated stroke beds is directly impacting the stroke related performance measures. Work is underway to focus on future	100%  50%  0%  Surra Lear Total Agent Lear Type of Maria Lagranger Type of Jan 24 hrs (Morr)  4. % of thrombolysed stroke patients with a door to door needle time of less than or equal to 45 minutes  100%  80%  60%  40%  20%  0%  45 mins thrombosis (Morr)

	ADULT MENTAL H	IEALTH
Description	Current Performance	Trend
Adult Mental Health Measures:  1. % of MH assessments undertaken within 28 days from the date of receipt of referral (18 years and over)	In June 2022, 96% of assessments were undertaken within 28 days of referral for patients 18 years and over.	1. % Mental Health assessments undertaken within 28 days from receipt of referral  100% 75% 50% 25% 0%  Wassessments within 28 days (>18 yrs)  Target
2. % of therapeutic interventions started within 28 days following an assessment by LPMHSS (18 years and over)	2. In June 2022, the percentage of therapeutic interventions started within 28 days following an assessment by the Local Primary Mental Health Support Service (LPMHSS) was 100%.	2. % Mental Health therapeutic interventions started within 28 days following LPMHSS assessment  100% 75% 25% 0% 17-Ln Ln L
3. % of health board residents in receipt of secondary mental health services who have a valid Care and Treatment Plan (CTP) (18 years and over)	3. 89% of residents in receipt of secondary care mental health services had a valid Care and Treatment Plan in June 2022.	3. % residents with a valid Care and Treatment Plan (CTP)  100% 100% 80% 40% 20% 12-Inf Value 22 12-Inf Value 23 12-Inf Value 25 Value 26 Value 27
4. % of patients waiting less than 26 weeks to start a psychological therapy in Specialist Adult Mental Health	4. In June 2022, 99.5% of patients waited less than 26 weeks for psychological therapy. This was above the national target of 95%.	% patients with valid CTP (>18 yrs) — Profile  4. % waiting less than 26 weeks for Psychology Therapy  100% 75% 50% 25% 0%  172-Inf New Waiting less than 26 wks for psychological therapy  Waiting less than 26 wks for psychological therapy  Target

		CHILD & ADOLESCENT MENTA	L HEALTH (CAMHS)
Descr	ription	Current Performance	Trend
As CA wit	risis - % Urgent ssessment by AMHS undertaken thin 48 Hours from ceipt of referral	In June 2022, 100% of CAMHS patients received an assessment within 48 hours.	1. Crisis- assessment within 48 hours  90% 80% 70%  E. E
CA As CA wit	imary CAMHS (P-AMHS) - % Routine seessment by AMHS undertaken thin 28 days from ceipt of referral	2. 22% of routine assessments were undertaken within 28 days from referral in June 2022 against a target of 80%.	w urgent assessments within 48 hours — Target  2. and 3. P-CAMHS % assessments and therapeutic interventions within 28 days  100% 75%
3. Pri CA Th into	imary CAMHS (P-AMHS) - % herapeutic erventions started thin 28 days lowing assessment	3. 38% of therapeutic interventions were started within 28 days following assessment by LPMHSS in June 2022.	25% 0% 12-12 12 12 12 12 12 12 12 12 12 12 12 12 1
4. NE Ne Dis rec Dia As	DD - % eurodevelopmental sorder patients ceiving a agnostic ssessment within	4. 47% of NDD patients received a diagnostic assessment within 26 weeks in June 2022 against a target of 80%.	100% 75% 76% 76% 76% 76% 76% 76% 76% 76% 76% 76
5. Sp (S- Ro by un da	pecialist CAMHS -CAMHS) - % putine Assessment SCAMHS dertaken within 28 pys from receipt of ferral	5. 41% of routine assessments by SCAMHS were undertaken within 28 days in June 2022.	5. S-CAMHS % assessments within 28 days  100% 75% 50% 25% 0% 100-72

# 4. NHS DELIVERY FRAMEWORK MEASURES & MINISTERIAL PRIORITY TRAJECTORIES



			FRACTURED NECK OF F	EMUR	(#NOF)
De	scription	Cı	ırrent Performance		Trend
	Not delirious when tested- % patients (<4 on 4AT test) when tested in the week after operation	5.	Not delirious when tested- 76.6% of patients were not delirious in the week after their operation in June 2022. This is an improvement of 0.6% compared with June 2021.	80% 60% 40% 20%	Jun-21 Sep-21 Sep-21 Aug-22 Au
	Return to original residence- % patients discharged back to original residence, or in that residence at 120 day follow-up	6.	Return to original residence- 63.8% of patients in June 2022 were discharged back to their original residence. This is 9.2% less than in June 2021.	100% 50% 0%	Jun-21 Sep-21 Sep-21 Aug-21 Jun-22 Sep-22 Aug-22 Aug-22 Jun-22 Aug-22 Au
	30 day mortality rate	<b>7.</b>	30 day mortality rate- In January 2021 the morality rate for Morriston Hospital was 7.5% which is 0.5% less than January 2020. The mortality rate in Morriston Hospital in January 2021 is higher than the all-Wales average of 6.9% but lower than the national average of 7.6%.  Updated data is currently not available, but is being reviewed.	9% 8% 7% 6% 5%	7. 30 day mortality rate  8. 20

	PRESSURE ULC	CERS
Description	Current Performance	Trend
Number of pressure ulcers 1. Total number of pressure ulcers developed in hospital and in the community	In June 2022 there were 85 cases of healthcare acquired pressure ulcers, 32 of which were community acquired and 53 were hospital acquired.  There were 15 grade 3+ pressure ulcers in June 2022, of which 12 were community acquired and 3 were hospital acquired.	Total number of hospital and community acquired Pressure Ulcers (PU) and rate per 100,000 admissions  120 1,500 100 80 60 40 20 500
2. Rate of pressure ulcers per 100,000 admissions	2. The rate per 100,000 admissions reduced from 821 in May 2022 to 760 in June 2022.	O LT-T- LT-T

	NATIONALLY REPORTAB	LE INCIDENTS
Description	<b>Current Performance</b>	Trend
Nationally Reportable Incidents (NRI's)- 1. The number of Nationally reportable incidents	<ol> <li>The Health Board reported 1 Nationally Reportable Incidents for the month of July 2022 to Welsh Government. The Service Group breakdown is as follows;</li> <li>Morriston – 1</li> </ol>	1. and 2. Number of nationally reportable incidents and never events  30 25 20 15
O. The number of		O cs of bul-21  Aug-21  Sep-21  Oct-21  Nov-21  Jan-22  Feb-22  May-22  Jun-22  Jun-22
2. The number of Never Events	There was one new Never Event reported in July 2022	<ul> <li>Number of never events</li> <li>Number of Nationally Reportable Incidents</li> <li>3. % of nationally reportable incidents closed within the agreed</li> </ul>
3. Of the nationally reportable incidents due for assurance, the percentage which were assured within the agreed timescales	<ol> <li>In July 2022, performance against the 80% target of submitting closure forms to WG within agreed timescales was 33%.</li> <li>*July data not available at time of publishing*</li> </ol>	timescales  100% 90% 80% 70% 60% 50%
		30% 20% 10% 0% 10% Oct-21 2 Sep-21 3 Nov-21 1 Jan-22 1 May-22 1 May-22 1 Jan-22 1 Jan-22 1 May-22 1 Jan-22

	INPATIENT FA	LLS									
Description	Current Performance	Trend									
Inpatient Falls The total number of inpatient falls	The number of Falls reported via Datix web for Swansea Bay UHB was 174 in July 2022. This is 10% less than July 2021 where 193 falls were recorded.  The number of Falls reported via Datix web for Swansea Bay UHB was 174 in July 2022. This is 10% less than July 2021 where 193 falls were recorded.	Number of inpatient Falls  300 250 200 150 100 50 Var-52 War-52 Apr-52 A									

	DISCHARGE SUM	MARIES
Description	Current Performance	Trend
Discharge Summaries Percentage of discharge summaries approved and sent to patients' doctor following discharge	The latest data shows that in July 2022, the percentage of completed discharge summaries was 63%.  In July 2022, compliance ranged from 50% in Neath Port Talbot Hospital to 90% in Mental Health & Learning Disabilities.	% discharge summaries approved and sent  80% 70% 60% 50% 40% 30% 20% 10% 0%  I C-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T
	CRUDE MORTA	ALITY
Description	Current Performance	Trend
Crude Mortality Rate	June 2022 reports the crude mortality rate for the Health Board at 0.85%, which is 0.01% lower than May 2022.  A breakdown by Hospital for June 2022:  Morriston – 1.47%  Singleton – 0.46%  NPT – 0.04%	Crude hospital mortality rate by Hospital (74 years of age or less)  2.5% 2.0% 1.5% 1.0% 0.5% 0.0%  Morriston Hospital NPT Hospital NPT Hospital  Crude hospital was of age or less)  2.5% 2.0% 1.5% 1.5% 1.0% 0.5% 0.0%  Morriston Hospital HB Total

		W	<b>ORKFORC</b>	E
Description	Current Performance			Trend
Staff sickness rates- Percentage of sickness absence rate	Our in-month sickness per 7.4% in May 2022 to 7.919			% of full time equivalent (FTE) days lost to sickness absence (12 month rolling and in-month)
of staff	<ul> <li>The 12-month rolling performula slightly from 8.2% in May 2 2022.</li> <li>The following table provide reasons by full time equivariance 2022.</li> </ul>	2022 to 8.29% es the top 5 a	6 in June bsence	11% 10% 9% 8% 7% 6% 5% 4% 3%
	Absence Reason	FTE Days Lost	%	2% 1% 0%
	Anxiety/ stress/ depression/ other psychiatric illnesses	6,547.29	23.8%	Jun-21 Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Jan-22 Aug-22 Jul-22 Jul-22 Jul-22 Oct-22 Oct-22 Oct-22 Sep-22 Oct-22
	Infectious diseases	5,266.87	19.1%	—— % sickness rate (12 month rolling) →— % sickness rate (in-month) —— Trajectory (12 month rolling)
	Other known causes – not elsewhere classified	2,296.03	8.3%	
	Other musculoskeletal problems	1,900.31	6.9%	
	Gastrointestinal problems	1,865.4	6.8%	

	THEATRE EFFICI	ENCY
Description	Current Performance	Trend
Theatre Efficiency 1. Theatre Utilisation Rates	In July 2022 the Theatre Utilisation rate was 72%. This is an in-month deterioration of 9% and the same than rates seen in July 2021.	1. Theatre Utilisation Rates  100% 80% 60% 40% 20%
2. % of theatre sessions starting late	40% of theatre sessions started late in July 2022. This is a 3% improvement on performance in June 2022 (43%).	0%  12-Inf  12-Coct-21  14-Coct-21  15-Coct-21  16-Coct-21  16-Coct-21  17-Coct-21  17-Coc
3. % of theatre sessions finishing early	In July 2022, 46% of theatre sessions finished early. This is 3% higher than figures seen in June 2022 and 2% lower than those seen in July 2021	80% 60% 40% 20%
4. % of theatre sessions cancelled at short notice (<28 days)	11% of theatre sessions were cancelled at short notice in July 2022. This is 8% higher than figures reported in June 2022 and is 4% higher than figures seen in July 2021.	4. % theatre sessions cancelled at short notice (<28 days)
5. % of operations cancelled on the day	Of the operations cancelled in July 2022, 27% of them were cancelled on the day. This is an improvement from 39% in June 2022.	15% 10% 5% 0% 11-7-10
		Aug-21 Jul-21 Sep-21 Sep-21 Jul-22 Sep-21 Jul-22 Ju

	PATIENT EXPERI	ENCE
Description	Current Performance	Trend
Patient experience  1. Number of friends and family surveys completed  2. Percentage of patients/ service users who would recommend and highly recommend	Health Board Friends & Family patient satisfaction level in July 2022 was 89% and 3,391 surveys were completed.  Singleton/ Neath Port Talbot Hospitals Service Group completed 1,931 surveys in July 2022, with a recommended score of 92%.  Morriston Hospital completed 1,341 surveys in July 2022, with a recommended score of 84%.  Primary & Community Care completed 162 surveys for July 2022, with a recommended score of 94%.  The Mental Health Service Group completed 11 surveys for July 2022, with a recommended score of 100%.	1. Number of friends and family surveys completed 5,000 4,000 3,000 2,000 1,000 0 1,00

		COMPLAINT								
Description	<b>Current Performance</b>			Tre	end					
Patient concerns  1. Number of formal complaints received	1. In May 2022, the Health Board rece complaints; this is a 30% increase on seen in April 2022.  Since the COVID19 outbreak began in the monthly number of complaints receiving significantly low. The numbers have gincreased each month and numbers as	80 60 40 20	lumber o	of form	al com	plain	ts rece	eived		
2. Percentage of concerns that have received a final reply or an interim reply up to and including 30 working days from the date the concern was first received by the organisation	2. The overall Health Board rate for reconcerns within 30 working days was May 2022, against the Welsh Govern 75% and Health Board target of 80%.  Below is a breakdown of performance.	■MH & LD ■Morrist	2. Response rate for concerns within % % % % % %							
	Neath Port Talbot Hospital Morriston Hospital Mental Health & Learning Disabilities Primary, Community and Therapies Singleton Hospital	74% 43% 88%	30% 20% 10% 70m-21	ealth Bo	Sep-21 Oct-21		Jan-22	H Feb-22 a Mar-22		May-22

**FINANCE UPDATES**This section of the report provides further detail on key workforce measures.

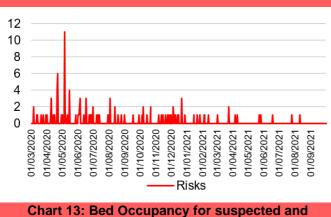
Description	Current Performance	Trend
Revenue Financial Position – expenditure incurred against revenue resource limit	<ul> <li>The Health Board agreed its annual plan with a forecast deficit for 2022/23 of £24.4m on 31st March 2022. This comprised of the following assumptions:</li> <li>Underlying Deficit b/f of £42.1m</li> <li>Increased WG Funding 22/23 of £22.1m</li> <li>Savings Requirement of £27m</li> <li>Recognised growth &amp; investment of £31.4m</li> <li>Covid transition funding and extraordinary pressures (utilities, real living wage &amp; National insurance) will be fully funded by WG.</li> <li>The HB was informed during July that WG would fund the deficit of £24.4m recurrently and is now expected to deliver a breakeven position.</li> <li>The actual month variance is an underspend in month of (£5.376m) and a cumulative overspend position of £1.832m. The in month position includes the recovery of 3 months worth of the planned deficit of (£6.102m) offset by an operational overspend of £726k.</li> </ul>	HEALTH BOARD FINANCIAL PERFORMANCE 2022/23  M1 M2 M3 M4 M5 M6 M1 M8 M9 M20 M1 M2  2,500  1,500  2,247 2,387 2,573  500  -229 -229 -229 -229 -229 -229 -229 -22

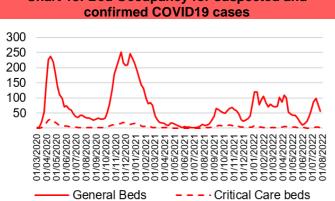
Description	Current Performance	Trend
Capital Financial Position – expenditure incurred against capital resource limit	<ul> <li>The forecast outturn capital position for 2022/23 is an overspend of £2.861m. Allocations are anticipated from Welsh Government which will balance this position.</li> <li>High/Medium risk All Wales Capital schemes are reported to Welsh Government. Any schemes where risks are reported are being closely monitored and discussed at the Capital Review progress meetings with Welsh Government.</li> <li>The reported forecast outturn position assumes that £1.998m of disposal income will be received.</li> </ul>	Capital - Cumulative Performance to Plan  40,000 35,000 30,000 25,000 10,000 5,000  April May June July Auß Sept Oct Nord Dec July Res May Ch
Workforce Spend – workforce expenditure profile	<ul> <li>The pay budgets are overspent by £17k in July.</li> <li>Funding has been allocated to:         <ul> <li>support additional transition and recovery costs associated with COVID,</li> </ul> </li> <li>Variable pay continues to increase in month 4.         <ul> <li>Overtime has increased due to payments for the first 3 months of the year's overtime in lieu of annual leave – it is assumed these payments will be funded by WG. Non medical agency continues to increase - this reflects operational pressures, increasing sickness levels and recovery actions and will be monitored as the months progress.</li> </ul> </li> </ul>	11,000,000

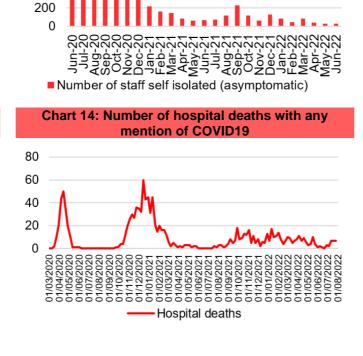
Description	Current Performance	Trend
PSPP – pay 95% of Non-NHS invoices within 30 days of receipt of goods or valid invoice	The PSPP compliance continues to be above target month on month with the July position being 95.17% compliant, and a cumulative compliance of 95.64%, which is above the target of 95%.  .	Percentage of non-NHS invoices paid within 30 days of receipt of goods or valid invoice  PSPP Target  97.00% 96.50% 96.00% 95.50% 95.00% 94.50% 94.00% 93.50%  M1 M2 M3 M4 M5 M6 M7 M8 M9 M10 M11 M12  PSPP In Month PSPP Cumulative PSPP Target
Agency spend as a of the total pay bill	The agency spend as a percentage of the total pay bill remains above the outlined ministerial priority trajectory with 6.58% of the total pay bill being attributed to agency spend in July 2022.	Agency spend as a percentage of the total pay bill  8.0% 7.0% 6.0% 5.0% 4.0% 1.0% 0.0% Actual Trajectory

# **5. TABLE OF ALL MEASURES**

#### HARM FROM COVID ITSELF Chart 2: Number of new COVID19 cases Chart 3: Number of COVID19 tests completed **Chart 4: Number of staff referred for Antigen Chart 1 Number of new COVID19 cases** and positivity rate (cumulative) 2,500 2,500 120,000 35% 150,000 2,000 30% 100,000 2,000 25% 1,500 100,000 80,000 1,500 20% 60,000 1,000 1,000 50,000 40,000 500 500 20,000 Cumulative new positive COVD19 cases Testing Episodes — — Positivity rate (in-month) New positive COVD19 cases Chart 7: Number of COVID19 related serious Chart 5: Outcome of staff COVID19/ antigen tests **Chart 6: Number of COVID19 related incidents** incidents 20 10 25 1,250 20 1,000 15 750 15 10 500 250 Positive Test Result - - Negative Test Result -Serious incidents Incidents Chart 10: Number of staff self-isolating Chart 11: Number of staff self isolating Chart 9: Number of COVID19 related risks (asymptomatic) (symptomatic)





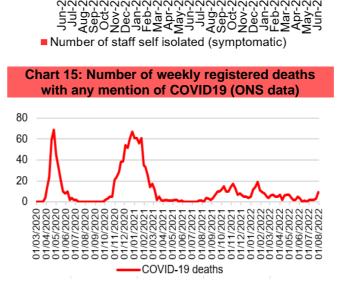


1,000

800

600

400



1,000

800

600

400

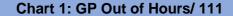
200

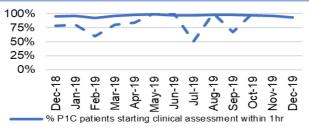
testing

#### HARM FROM OVERWHELMED NHS AND SOCIAL CARE SYSTEM

#### **Unscheduled Care- Overview**

Jul-22





% P1F2F patients requiring a PCC based appointment seen

Service continues to experience issues with data reporting. It is anticipated that up to date accurate data will be available shortly.

**Chart 5: A&E Attendances** 

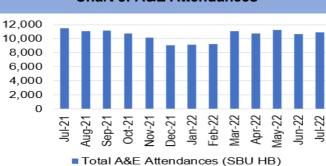
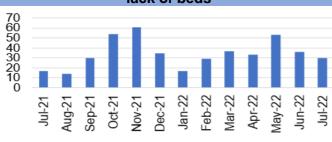


Chart 9: Elective procedures cancelled due to lack of beds



■ Elective Procedure cancelled due to no beds (SBU

with a door to door needle time of less than or equal to 45 minutes

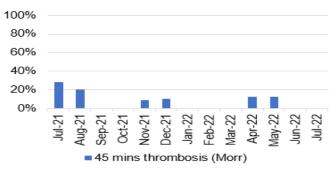
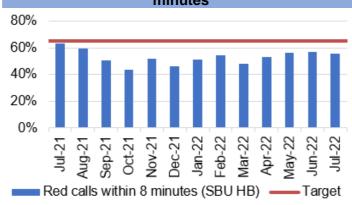


Chart 2: % red calls responded to within 8 minutes



1 hour

Chart 3: Number of ambulance handovers over

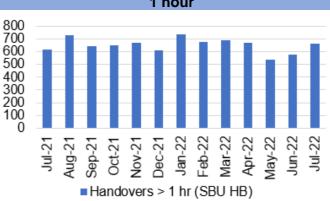


Chart 4: Lost hours- notification to ambulance handover over 15 minutes

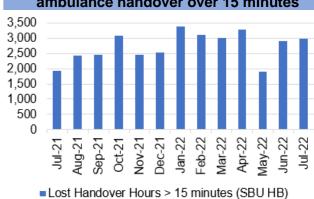


Chart 6: % patients who spend less than 4 hours in A&E

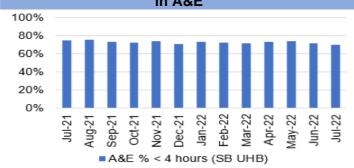
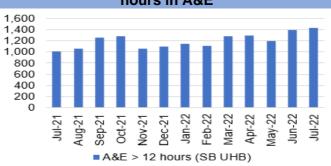


Chart 7: Number of patients waiting over 12 hours in A&E



**Chart 8: Number of emergency admissions** 

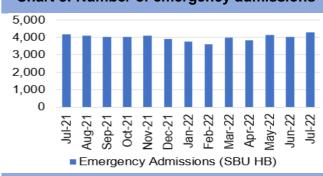


Chart 10: Number of clinically optimised patients

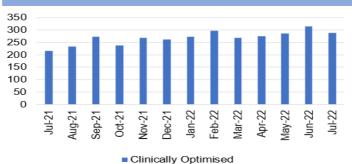


Chart 11: Delay reason for clinically optimised patients

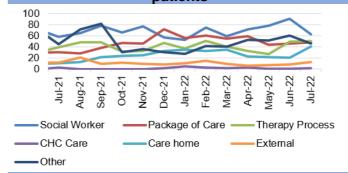


Chart 12: Average lost bed days (per day)



Chart 13; % of thrombolysed stroke patients Chart 14: Direct admission to Acute Stroke Unit within 4 hours

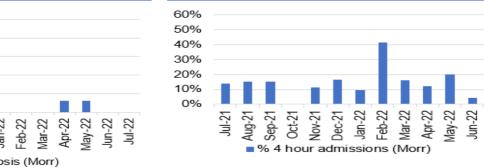


Chart 15: % of stroke patients receiving CT scan with 1 hour

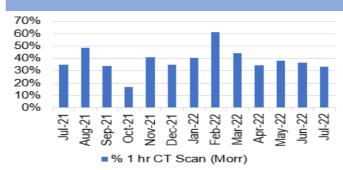
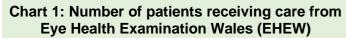


Chart 16: % stroke patients receiving consultant assessment within 24 hours



% assess within 24 hrs (Morr)

# HARM FROM REDUCTION IN NON-COVID ACTIVITY Primary and Community Care Overview





**Chart 5: General Dental Services - Activity** 

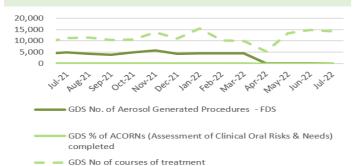


Chart 9: Optometry Activity - low vision care

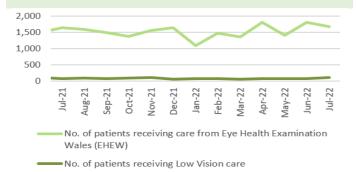


Chart 13: Podiatry - Total number of patients waiting > 14 weeks



Chart 2: GMS - Escalation Levels



Chart 6: General Dental Services - New

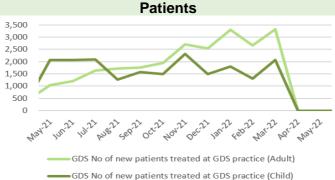


Chart 10: Community Pharmacy – Escalation levels



Chart 14: Dietetics - Total number of patients waiting > 14 weeks



Chart 3: GMS - Sustainability



Chart 7: General Dental Services - ACORNS/FV

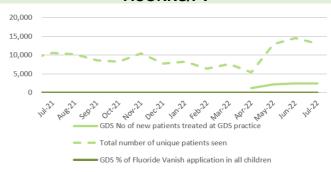


Chart 11: Community Pharmacy – Common Ailment Scheme

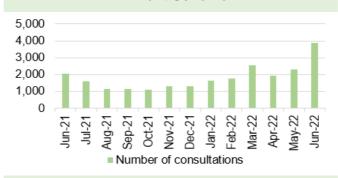


Chart 15: Audiology- Total number of patients waiting > 14 weeks

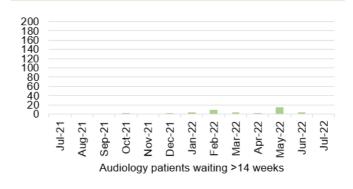


Chart 4: Number and percentage of adult dental patients re-attending NHS Primary Dental Care between 6-9 months



Chart 8: Optometry Activity - sight tests

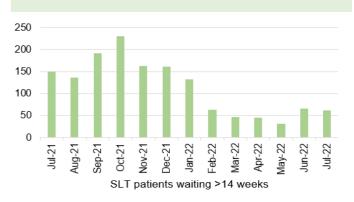


Chart 12: % of patients with a RTT (referral to stage 1) of 26 weeks or less for Restorative Dentistry



<sup>%</sup> of patients with a RTT (referral to stage 1) of 26 weeks or less

Chart 16: Speech & Language Therapy— Number of patients waiting > 14 weeks



# Harm from reduction in non-Covid activity Planned Care Overview

Chart 1: Number of GP Referrals into secondary care

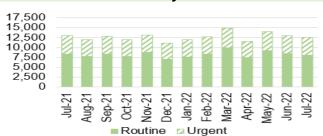


Chart 5: Number of patients waiting for reportable diagnostics over 8 weeks



Chart 9: Single Cancer Pathway- % of patients starting definitive treatment within 62 days from point of suspicion



■% of patients started treatment within 62 days (unadjusted)

Chart 13: Number of patients without a documented clinical review date

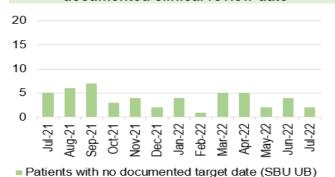


Chart 2: Number of patients waiting over 26 weeks for an outpatient appointment



Chart 6: Number of patients waiting for reportable Cardiac diagnostics over 8 weeks

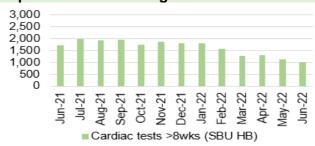


Chart 10: Number of new cancer patients starting definitive treatment

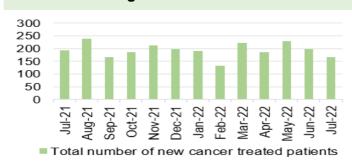


Chart 14: Ophthalmology patients without an allocated health risk factor

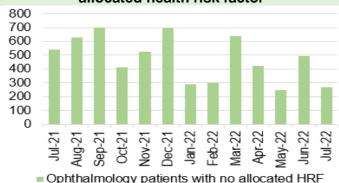


Chart 3: Number of patients waiting over 36 weeks for treatment

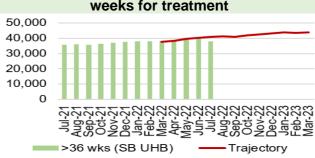


Chart 7: Number of patients waiting more than 14 weeks for Therapies



Chart 11: Single Cancer Pathway backlogpatients waiting over 63 days

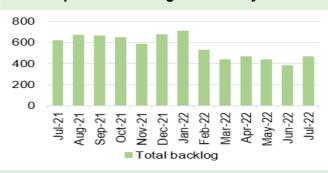


Chart 15: Total number of patients on the follow-up waiting list



Chart 4: Number of patients waiting over 52 weeks for treatment



**Chart 8: Cancer referrals** 



Chart 12: Number of patients waiting for an outpatient follow-up who are delayed past their target date

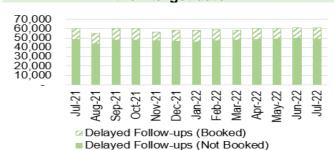
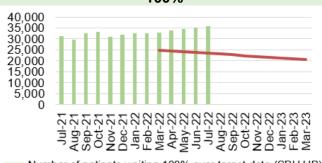


Chart 16: Number of patients delayed by over 100%



Number of patients waiting 100% over target date (SBU HB)
 Trajectory

#### HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

#### Vaccinations and Immunisations

Chart 1: % children who received 3 doses of the hexavalent '6 in 1' vaccine and MenB2 vaccine by age 1

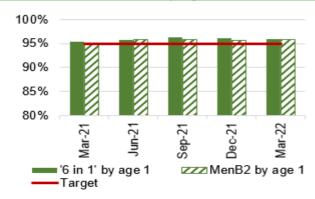


Chart 2: % children who received PCV2 vaccine and Rotavirus vaccine by age 1

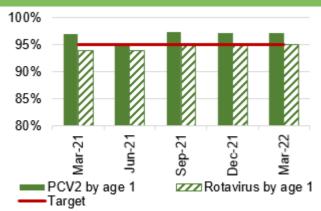


Chart 3: % children who received MMR1 vaccine and PCVf3 vaccine by age 2

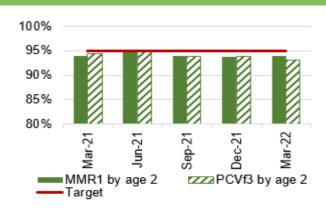


Chart 4: % children who received MenB4 vaccine and Hib/MenC vaccine by age 2

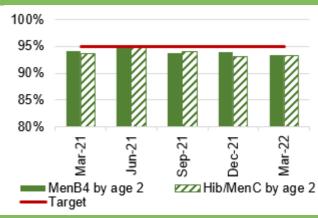


Chart 5: % children who are up to date in schedule by age 4



Chart 6: % children who received 2 doses of the MMR vaccine and 4 in 1 vaccine by age 5

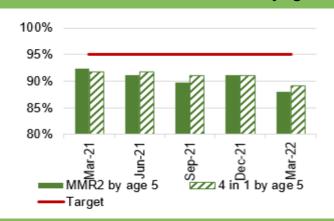


Chart 7: % children who received MMR vaccine and teenage booster by age 16

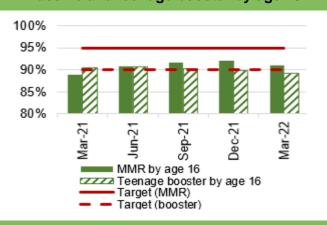


Chart 8: % children who received MenACWY vaccine by age 16

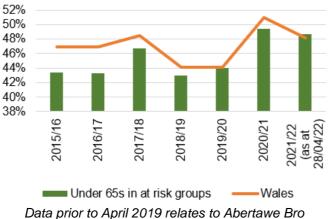


Chart 12: Influenza uptake for amongst

Chart 9: Influenza uptake for amongst 65 year olds and over



Chart 10: Influenza uptake for amongst under 65s in risk groups



Morgannwg University Health Board

60% 40% 20% 0% 2017/18 2019/20 2016/17 2018/19 2020/21

Chart 11: Influenza uptake for amongst

pregnant women



Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board. 2020/21 data not available

Pregnant women

100%

80%

Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board. 2020/21 all-Wales data not yet available

Data prior to April 2019 relates to Abertawe Bro Morgannwg University Health Board

### HARM FROM WIDER SOCIETAL ACTIONS/LOCKDOWN

#### **Mental Health Overview**

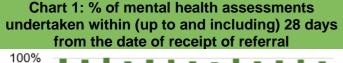




Chart 5: 95% of those admitted 0900-2100 will receive a gate-keeping assessment by the **CRHTS** prior to admission

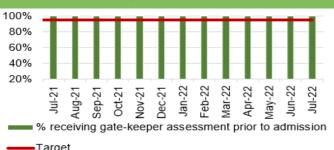


Chart 9: Number of patients detained under the Mental Health Act as a percentage of all admissions



Chart 13: Urgent assessments undertaken

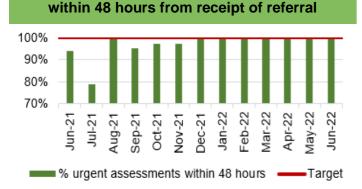


Chart 2: % of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS

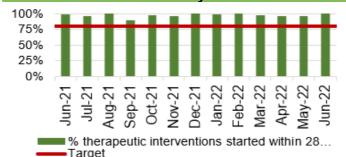
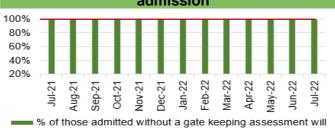


Chart 6: 100% of those admitted without a gate keeping assessment will receive a follow up assessment by CRHTS within 24hrs of admission



receive a follow up assessment within 24hrs of admission

Chart 10: Number of patients subject to **Deprivation of Liberty Safeguards (DOLS)** 

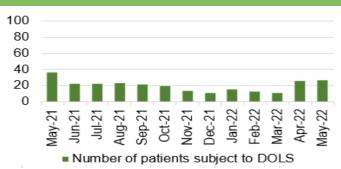


Chart 14: Neuro-developmental disorder assessment and intervention received within 26 weeks



Chart 3: % of health board residents in receipt of secondary mental health services (all ages) who have a valid care and treatment plan

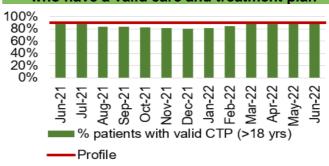
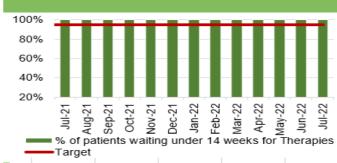


Chart 7: % of patients waiting under 14 weeks for Therapies



**Chart 11: Number of Nationally Reportable** Incidents



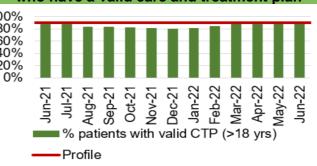
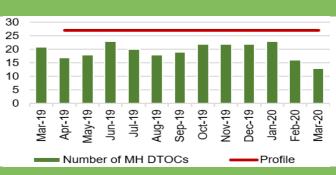


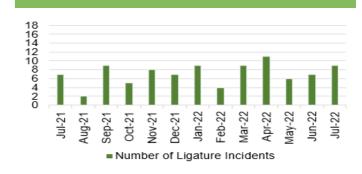
Chart 4: % of patients waiting less than 26 weeks to start a psychological therapy in **Specialist Adult Mental Health** 



**Chart 8: Number of Mental Health Delayed Transfers of Care (DTOCs)** 



**Chart 12: Number of ligature incidents** 



## Child & Adolescent Mental Health Services (CAMHS)

## **Chart 15: Assessment and intervention within** 28 days

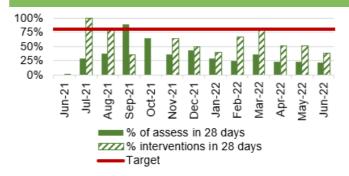
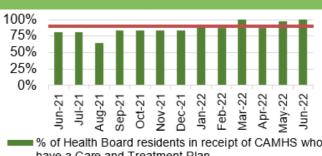


Chart 16: % of residents with a Care and **Treatment Plan** 



■ % of Health Board residents in receipt of CAMHS who have a Care and Treatment Plan Target

## **APPENDIX 1: INTEGRATED PERFORMANCE DASHBOARD**

			Harm from	n Covid itself																			
		National	_	Current	N 1	Annual	D 61	Welsh	SBU's all-	D (													
Sub Domain	Measure	or Local Target	Report Period	Performanc e	National Target	Plan/ Local	Profile Status	Average/ Total	₩ales rank	Performanc e Trend	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
9	Number of new COVID19 cases	Local	Jul-22	600		Reduce				}	1,946	7,177	12,839	10,918	8,247	18,167	15,433	4,209	4,749	835	286	372	600
i i	Number of staff referred for Antigen Testing	Local	Jul-22	17,878		Reduce					12,872	13,278	13,951	14,475	14,969	15,756	16,447	16,647	16,756	17,158	17,315	17,579	17,878
meas	Number of staff awaiting results of COVID19 test	Local	Jul-22	0		Reduce					0	0	0	0	0	0	0	0	0	0	0	0	0
ted	Number of COVID19 related incidents	Local	Mar-22	57		Reduce				$\left\{ \right.$	24	36	36	47	53	54	59	55	57				
<u>a</u>	Number of COVID19 related serious incidents	Local	Jul-22	0		Reduce				}	0	0	0	1	3	1	0	1	0	0	0	0	0
0	Number of COVID19 related complaints	Local	Jul-22	5		Reduce				~	4	6	3	4	14	20	4	4	10	6	0	4	5
_ 5	Number of COVID19 related risks	Local	Oct-21	0		Reduce				_	1	1	0	0		100		40		40			
IX 03	Number of staff self isolated (asymptomatic) Number of staff self isolated (symptomatic)	Local Local	Jun-22 Jun-22	28 287		Reduce Reduce	-				71 67	115 114	227 204	120 180	65 120	126 393	87 309	43 204	87 326	42 270	29 125	28 287	
0	% sickness	Local	Jun-22 Jun-22	2.4%		Reduce	_			$\approx$	1.1%	1.7%	3.2%	2.3%	1.4%	3.9%	3.0%	1.8%	3.1%	2.3%	1.2%	2.4%	
				NHS and soci	ial care sust						1.1/1	1.17.	5.27	2.07	1.771	3.37	3.07	1.074	5.171	2.07	1.27	2.7/1	
Sub		National	D	Current	National	Ammuai	Profile	Welsh	SBU's all-	Performanc													
Domain	Measure	or Local Target	Report Period	Performanc	Target	Plan/ Local	Status	Average/ Total	Wales rank		Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
	% of emergency responses to redicalls arriving within			e		Dtil-		50.8%	2nd														
۵	(up to and including) 8 minutes	National	Jul-22	56%	65%	65%	*	(Jun-22) 6,282	(Jun-22)	\ <u>\</u>	64%	59%	50%	44%	52%	46%	51%	54%	48%	53%	56%	57%	56%
d Care	Number of ambulance handovers over one hour	National	Jul-22	659	0			(Jun-22)	(Jun-22)	$\wedge \sim \wedge$	616	726	642	648	670	612	735	678	687	671	538	578	659
<u> </u>	Handover hours lost over 15 minutes	Local	Jul-22	2976							1,937	2,443	2,467	3,093	2,461	2,527	3,390	3,110	3,023	3,286	1,892	2,920	2,976
schedt	% of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	National	Jul-22	69%	95%			66.4% (Jun-22)	2nd (Jun-22)		75%	75%	73%	72%	73%	70%	73%	72%	71%	73%	74%	72%	69%
Uns	Number of patients who spend 12 hours or more in all hospital major and minor care facilities from arrival until admission, transfer or discharge	National	Jul-22	1429	0			10,528 (Jun-22)	4th (Jun-22)	$\mathcal{N}$	1,014	1,060	1,250	1,276	1,055	1,101	1,142	1,105	1,282	1,294	1,195	1,388	1,429
	% of survival within 30 days of emergency admission for a hip fracture	National	Feb-22	81.4%	12 month ↑					W	84.8%	86.7%	72.2%	77.8%	52.4%	68.8%	52.9%	81.4%					
NOF	% of patients (age 60 years and over) who presented with a hip fracture that received an orthogeriatrician assessment within 72 hours	National	Apr-22	89.0%	12 month ↑			68% (Apr-22)	2nd (Apr-22)	\	91.0%	88.0%	87.0%	88.0%	89.0%	88.0%	89.0%	89.0%	89.0%	89.0%			
	Direct admission to Acute Stroke Unit (<4 hrs)	National	Jul-22	4%	54.0%			14.8% (May-22)	3rd out of 6 organisation s (May-22)		13.5%	15.4%	15.4%	0.0%	11.4%	16.7%	9.5%	41.7%	16.0%	12.1%	20.0%	4.5%	4.2%
ω	CT Scan (<1 hrs) (local	Local	Jul-22	33%					0.109 229	~~~	34.6%	48.7%	34.1%	16.7%	40.9%	35.1%	40.5%	61.5%	44.0%	34.5%	38.1%	36.4%	33.3%
Strok	Assessed by a Stroke Specialist Consultant Physician (< 24 hrs)	Local	Jul-22	98%						>	100.0%	92.3%	90.2%	100.0%	95.5%	97.3%	100.0%	100.0%	:	100.0%			97.9%
	Thrombolysis door to needle <= 45 mins	Local	Jul-22	0%						{	28.6%	20.0%	0.0%	0.0%	9.1%	10.0%	0.0%	0.0%	0.0%	12.5%	12.5%	0.0%	0.0%
	compliance against the therapy target of an average of 16.1 minutes if speech and language therapist input per stroke patient	National	Jul-22	29%	12 month ↑						45.4%	58.9%	58.6%	64.6%	54.4%	45.6%	42.5%	41.5%	44.3%	40.9%	34.8%	29.5%	29.1%
DTOC	Number of mental health HB DToCs	National	Mar-20	13	12 month <b>↓</b>	27	<b>₽</b>								DTOC	reportina.	temporari	y suspend	ed				
DTOCs	Number of non-mental health HB DToCs	National	Mar-20	60	12 month <b>↓</b>	50	*								DTOC	reporting	temporari	y suspend	ed				
Nationally Reportable noidents and risks	Of the nationally reportable incidents due for assurance, the % which were assured within the agreed timescales	National	Jul-22	-	90%	80%				$\bigvee$	33%	0%	-	0%	0%	0%	25%	0%	33%	25%	100%	33%	-
atio den risk	Number of new Never Events	National		1	0	0	×				0	0	0	0	1	0	0	2	0	0	1	0	1
z & Dig	Number of risks with a score greater than 20	Local	Jul-22	128		12 month ↓					104	105	114	118	121	122	129	127	140		134	132	128
	Number of risks with a score greater than 16	Local		259		12 month ♣	<b>X</b>				221	220	240	235	238	241	249	253	271	276	266	264	259

Sub Domain	Measure	National or Local Target	Report Period	Current Performanc e	National Target	Plani Local	Profile Status	Welsh Averagel Total	SBU's all- Wales rank	Performanc e Trend	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
	Cumulative cases of E.coli bacteraemias per 100k		Jul-22	68.9	<67	11	×	65.80 (Jun-22)	4th (Jun-22)	/	89.4	90.5	86.4	82.2	80.5	77.1	73.8	74.6	73.7	96.5	79.6	70.8	68.9
	pop Number of E. Coli bacteraemia cases (Hospital)			3				(Jun-22)	(Jun 1-22)	$\Rightarrow$	77	9	9	7	5	5	7	9	4	13	8	5	3
	Number of E. Coli bacteraemia cases (Community)		Jul-22	18						\ \ \	16	25	12	12	17	12	8	17	17	<i>18</i>	13	12	18
_	Total number of E.Coli bacteraemia cases Cumulative cases of S. aureus bacteraemias per		1100	21	400			30.24	6th	/	27	34	21	19	22	117	15	26	21	31	21	17	21
	100k pop		Jul-22	39.8	<20		*	(Jun-22)	(Jun-22)	$\sim$	36.0	35.5	38.3	40.6	37.2	36.0	36.3	35.8	35.6	43.6	50.5	41.0	39.8
-	Number of S. aureus bacteraemias cases (Hospital) Number of S. aureus bacteraemias cases		Jul-22	<u>8</u>						$\frac{1}{2}$	4	8	13 4	77	3	5 4	11	3	4	<i>S</i> 7	9	2	6
-	Total number of S. aureus bacteraemias cases			12				00.07	F-1	<u> </u>	11	12	17	18	4	9	13	10	11	13	18	9	12
章	Cumulative cases of C. difficile per 100k pop		Jul-22	42.9	<25		*	32.27 (Jun-22)	5th (Jun-22)	$\sim$	52.0	55.0	53.2	52.9	53.3	51.3	50.3	49.8	50.1	40.5	36.7	41.0	42.9
8	Number of C. difficile cases (Hospital)	National	1100	10						~	15	20	9	10	10	11	11	8	12	77	7	7	10
ţi	Number of C. difficile cases (Community) Total number of C. difficile cases		Jul-22	ි 16			-			$\rightleftharpoons$	23	22	5 14	5 15	<i>10</i>	12	3 14	5 13	<u>ව</u> 18	13	11	9 16	16
je je	Cumulative cases of Klebsiella per 100k pop		Jul-22	24.5							0.0	22.6	24.5	27.1	26.5	26.5	25.3	24.3	24.0	18.7	21.4	22.6	24.5
	Number of Klebsiella cases (Hospital) Number of Klebsiella cases (Community)			7			-			$\left. \left. \left$	1	4	3	<i>S</i> 5	5	<i>S</i>	5	7	3	<del>  4</del>	7	8 2	7
	Total number of Klebsiella cases		Jul-22	11				47 Total	Joint 2nd	Λ.	3	8	11	13	7	9	5	4	7	-   6	8	8	11
_	Cumulative cases of Aeruginosa per 100k pop		Jul-22	9.2				(Jun-22)	(Jun-22)	~~	0.0	5.5	5.6	4.8	5.4	6.1	5.8	6.2	6.1	6.2	6.1	8.2	9.2
-	Number of Aeruginosa cases (Hospital)		001 22	2						~~~	0	1	2	0	3	3	1	2	0	7	7	3	2
_	Number of Aeruginosa cases (Community)		Jul-22	2				24 Total	4th	~~~	1	1	0	0	0	7	0	1	2	<del>-                                    </del>	7	7	2
	Total number of Aeruginosa cases			4				(Jun-22)	(Jun-22)	$\sim$	1	2	2	0	3	4	1	3	2	2	2	4	4
	Hand Hygiene Audits- compliance with WHO 5 moments	Local	Jul-22	96.2%		95%	<₽			$-\sqrt{\sim}$	95%	95%	96%	97%	92%	96%	95%	96%	93%	96%	96%	98%	96%
	Number of pressure ulcers acquired in hospital		Jun-22	53		12 month ✔	4			~~~	<i>58</i>	53	65	42	43	56	65	53	49	45	58	53	
<u> 6</u>	Number of pressure ulbers developed in the community			32		12 month 🔸	*			$\sim \sim$	33	34	39	32	31	55	27	38	56	33	39	32	
3	Total number of pressure ulcers		Jun-22	85		12 month <b>↓</b>	*			~~	91	87	104	74	74	111	92	91	105	78	97	85	
Sure	Number of grade 3+ pressure ulcers acquired in hospital	Local		3		12 month ✔	36			$\setminus$	3	2	1	1	2	4	9	8	5	3	2	3	
Pres	Number of grade 3+ pressure ulcers acquired in community		Jun-22	12		12 month ✔	×			~~	2	8	б	7	8	14	1	15	11	2	10	12	
l===1:==1	Total number of grade 3+ pressure ulcers		Jun-22	15		12 month <b>↓</b>	×			}	5	10	7	8	10	18	10	21	16	5	12	15	
Inpatient Falls	Number of Inpatient Falls	Local	Jul-22	174		12 month <b>↓</b>	4			$\nearrow \searrow$	193	198	207	240	213	208	196	199	209	190	182	172	174
Mortality	% of universal mortality reviews (UMRs) undertaken within 28 days of a death	Local	Feb-22 Feb-22	97%	95%	95%	4			< < < < < < < < < < < < < < < < < < <	97.6%	93.0%	98.0%	96.8%	98.5%	96.1%	96.1%	97.2%					
Mortality	Stage 2 mortality reviews required % stage 2 mortality reviews completed	Local Local	Nov-21	50.00%		100%	×			$\sim$	42.9%	50.0%	81.8%	75.0%	50.0%	6	-	-		<u> </u>			
	Crude hospital mortality rate (74 years of age or less)	National	Jun-22	0.85%	12 month <b>↓</b>						1.03%	1.02%	1.03%	1.03%	0.99%	0.95%	0.92%	0.89%	0.88%	0.87%	0.86%	0.85%	
NEWS	% patients with completed NEWS scores & appropriate responses actioned // or episodes clinically coded within I month or	Local	Jul-22	91%		98%	*			~~~	89.7%	91.7%	91.6%	93.8%	92.2%	89.1%	93.4%	92.3%	96.9%		93.9%	93.7%	90.5%
Coding	dicobargo	Local	May-22	68%	95%	95%	*				90%	94%	90%	92%	76%	84%	86%	95%	81%	44%	68%		
E-TOC	% of completed discharge summaries (total signed and sent)	Local	Jul-22	63%		100%	*		Trinoucorio	<i>-</i> ∕~~	62%	62%	68%	61%	63%	62%	61%	65%	63%	60%	66%	64%	63%
	Agency spend as a % of the total pay bill	National	Mar-22	10.20%	12 month <b>↓</b>			8.5% (Mar-22)	organisation s <del>o(Mba:321o</del>		5.1%	3.9%	5.1%	5.5%	5.9%	5.7%	5.7%	6.2%	10.2%	i !			
	Overall staff engagement score – scale score method	National	2020	75%	Improvemen t			75% (2020)	organisation s			•								   			
force	% of headcount by organisation who have had a PADR/medical appraisal in the previous 12 months (excluding doctors and dentists in training)	National	Jul-22	58%	85%	85%	×	57.2% (Mar-22)	9th out of 10 organisation s (Mar-22)	$\searrow$	60%	60%	58%	56%	55%	57%	56%	56%	56%	56%	56%	55%	58%
Work	% compliance for all completed Level 1 competency with the Core Skills and Training Framework	National	Jul-22	81%	85%	85%	×	79.0% (Mar-22)	organisation s s	1~	81%	81%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	81%
	% workforce sickness absence (12 month rolling)	National	Jun-22	8.29%	12 month <b>↓</b>			6.89% (Mar-22)	organisation s	/	6.99%	7.11%	7.29%	7.44%	7.44%	7.33%	7.43%	7.58%	7.82%	   8.11% 	8.20%	8.29%	
	% staff who would be happy with the standards of care provided by their organisation if a friend or relative needed treatment	National	2020	67.1%	Improvemen t			67.8% (2020)	organisation s ranan											   			

		Harm from	n reductio	on in non-Cov	id activity																		
Sub Domain	Measure	National or Local	Report Period	Current Performance	National Target	Annual Plan/ Local	Profile Status	Welsh Average	SBU's all- Wales rank	Performance Trend	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
Primary Care	% adult dental patients in the health board population re- attending NHS primary dental care between 6 and 9 months	Target National	Jul-22	10.4%	4 quarter <b>↓</b>	Profile		Total		<b>√</b> √√	11.4%	11.0%	11.5%	11.4%	10.5%	11.1%	10.8%	10.7%	11.1%	9.8%	10.9%	11.5%	10.4%
Cancer	% of patients starting definitive treatment within 62 days from point of suspicion (without adjustments)	National	Jul-22	41.0%	12 month ↑			53.0% (May-22)	5th out of 6 organisations (May-22)	1	55.0%	58.4%	62.2%	61.9%	63.4%	53.6%	54.4%	54.2%	54.3%	48.1%	46.5%	50.6%	41.0%
itting	Scheduled (21Day Target)	Local	Jul-22	29%	80%		*		V 12, 22,	$\left. \right $	60%	57%	58%	37%	30%	37%	48%	51%	70%	63%	36%	51%	29%
温	Scheduled (28 Day Target)	Local	Jul-22	98%	100%		*			}	84%	91%	89%	84%	61%	78%	82%	91%	95%	94%	88%	93%	98%
3	Urgent SC (7 Day Target)	Local	Jul-22	64%	80%		*			~	46%	55%	22%	30%	60%	37%	57%	60%	57%	62%	44%	43%	64%
erapy	Urgent SC (14 Day Target)	Local	Jul-22	97%	100%		*			~~~	77%	95%	76%	90%	100%	87%	97%	100%	100%	96%	94%	100%	97%
ĒĒ	Emergency (within 1 day)	Local	Jul-22	92%	80%		4			~	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%	88%	92%
Radioth	Emergency (within 2 days)	Local	Jul-22	100%	100%		4				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
8	Elective Delay (21 Day Target)	Local	Jul-22	75%	80%		×			~~~	90%	94%	81%	89%	79%	92%	90%	94%	90%	93%	95%	91%	75%
œ	Elective Delay (28 Day Target)	Local	Jul-22	92%	100%		×			\ \	97%	97%	97%	94%	86%	100%	94%	100%	100%	96%	98%	97%	92%
	Number of patients waiting > 8 weeks for a specified diagnostics	National	Jul-22	6,032	0			45,311 (May-22)	4th (May-22)	<i>~</i> ~	5,425	5,523	5,732	5,939	6,008	6,071	6,267	6,078	5,863	6,308	6,306	6,012	6,032
	Number of patients waiting > 14 weeks for a specified therapy	National	Jul-22	714	0			13,067 (May-22)	3rd (May-22)		151	186	320	414	629	885	1,028	926	820	679	614	609	714
0	% of patients waiting < 26 weeks for treatment	National	Jul-22	52%	95%			53.9% (May-22)	6th (May-22)	$\sim$	51.5%	51.9%	52.0%	51.6%	51.3%	50.5%	50.4%	50.1%	50.7%	50.4%	50.4%	50.8%	51.8%
d Car	Number of patients waiting > 26 weeks for outpatient appointment	Local	Jul-22	26,811	0					$\nearrow$	23,225	23,444	23,997	24,483	24,752	25,452	25,588	25,522	24,728	25,601	26,459	26,826	26,811
lanne	Number of patients waiting > 36 weeks for treatment	National	Jul-22	38,888	0			260,859 (May-22)	4th (May-22)	~~	35,583	35,999	35,711	36,420	37,064	37,504	38,117	37,920	37,820	38,799	39,403	39,760	38,888
о.	The number of patients waiting for a follow-up outpatient appointment	National	Jul-22	136,982	HB target			100.040	Fil	~~ <u></u>	130,208	127,391	130,963	131,554	129,255	131,403	131,848	132,036	133,772	135,471	135,879	136,435	136,982
	The number of patients waiting for a follow-up outpatients appointment who are delayed over 100%.  % of ophthalmology R1 appointments attended which	National	Jul-22	35,659	TBC			199,843 (May-22)	5th (May-22)	<b>\\\</b>	31,316	29,770	32,574	33,121	30,946	31,912	32,521	32,447	32,936	34,003	34,568	35,114	35,659
	were within their clinical target date or within 25% beyond their clinical target date	National	Jul-22	66%	95%			64.4% (May-22)	4th (May-22)	$\bigvee$	62.2%	59.5%	55.9%	58.9%	62.1%	61.2%	59.8%	58.5%	59.4%	60.8%	63.3%	63.7%	65.6%
NAs	% of patients who did not attend a new outpatient appointment	Local	Jul-22	7.2%	12 month <b>↓</b>					$\nearrow \searrow$	6.4%	6.5%	7.2%	7.6%	7.4%	6.8%	7.0%	6.4%	6.8%	6.9%	6.6%	7.4%	7.2%
_	% of patients who did not attend a follow-up outpatient appointment	Local	Jul-22 Jul-22	6.7% 72.0%	12 month <b>↓</b>	90%					7.0%	7.0%	7.2%	7.5%	6.7%	6.3%	6.4%	6.2%	6.2%	6.8%	6.3%	6.9%	6.7%
Theatre	Theatre Utilisation rates	Local	Jul-22 Jul-22	40.0%		<25%	- 8			-~-	72% 44%	69%	72%	66% 46%	67%	62%	74% 43%	71%	72%	71%	78% 46%	81%	72%
Efficiencies	% of theatre sessions starting late % of theatre sessions finishing early	Local Local	Jul-22 Jul-22	46.0%		<20% <20%	- 8			~~~	48%	46%	46%	50%	43%	48%	48%	43%	45%	33% 47%	43%	43%	40%
Postponed operations		Local	Jan-21	1,200		\20%	-				40/.	40/.	40%	30%	40%	40/.	40%	437.	437.	1	437.	437.	40/.
_	All new medicines must be made available no later than 2 months after NICE and AWMSG appraisals	National	Q3 21/22	99.1%	100%	100%	×	98.8% (Q3.21/22)	3rd out of 6 organisations (Q3 21/22)			'	99.1%			99.1%		•					
	Total antibacterial items per 1,000 STAR-PUs	National	Q3 21/22	324.7	4 quarter <b>↓</b>			302.6 (Q3 21/22)	6th (Q3 21/22)				277.6			324.7							
ribing	Patients aged 65 years or over prescribed an antipsychotic	National	Q3 21/22	1,466	Quarter on quarter <b>↓</b>			10,312 (Q3 21/22)	5th (Q3 21/22)				1,476			1,466				i I			
Presc	Opioid average daily quantities per 1,000 patients	National	Q3 21/22	4,472	4 quarter <b>↓</b>			4546.6 (Q3 21/22)	3rd (Q3 21/22)				4,412			4,472				ļ Ļ			
	Biosimilar medicines prescribed as % of total 'reference' product plus biosimilar	National	Q3 21/22	82.1%	Quarter on quarter ↑			83.8% (Q3.21/22)	5th (Q3 21/22)				80.8%			82.1%				<u> </u>			
t o	Number of friends and family surveys completed	Local	Jul-22	3,391		12 month ↑	<₽				1,912	2,075	2,025	2,733	3,194	2,776	3,395	3,099		3,133	3,550	3,292	
e rie	% of who would recommend and highly recommend	Local	Jul-22	89%		90%	×				92%	92%	92%	92%	94%	93%	92%	90%	90%	89%	90%	88%	89%
Patient experienc	% of all-Wales surveys scoring 9 out 10 on overall satisfaction	Local	Jul-22	90%		90%	4			<b>~</b> ~~	95%	92%	96%	93%	93%	96%	93%	91%	91%	89%	91%	91%	90%
ë s	Number of new formal complaints received	Local	May-22	176		12 month ↓ trend	×				139	115	115	134	159	115	124	139	156	123	176		
ompla	% concerns that had final reply (Reg 24)/interim reply (Reg 26) within 30 working days of concern received	National	May-22	69%	75%	80%	*	67.2% (Q4 20/21)	3rd (Q4 20/21)	$\sim$	69%	83%	75%	67%	69%	68%	63%	64%	65%	76%	69%		
O	% of acknowledgements sent within 2 working days	Local	May-22	100%		100%	4				100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	200%		

		Harm from	n wider so	cietal actions	/lockdown																		
Sub Domain	Measure	National or Local Target	Report Period	Current Performance	National Target	Annual Plan/ Local Profile	Profile Status	Welsh Averagel Total	SBU's all- Wales rank	Performance Trend	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	lun-22	Jul-22
	% of babies who are exclusively breastfed at 10 days old	National	2020/21	35.6%	Annual↑			36.8% (2020/21)	5th (2020/21)														
Early years measures	% children who received 3 doses of the hexavalent '6 in 1' vaccine by age 1	National	Q4 21/22	95.9%	95%			95.9% (Q3 21/22)	3rd (Q3 21/22)				96.2%			96.1%			95.9%				
	% of children who received 2 doses of the MMR vaccine by age 5	National	Q4 21/22	88.0%	95%			90.0% (Q3.21/22)	3rd (Q3 21/22)				89.8%			91.2%			88.0%				
Alcohol	European age standardised rate of alcohol attributed hospital admissions for individuals resident in Wales	National	Q3 21/22	313.3	4 quarter↓			378.6 (Q3 21/22)	1st (Q3 21/22)				362.2			313.3							
MICOTIOI	% of people who have been referred to health board services who have completed treatment for alcohol abuse	National	Q3 21/22	63.6%	4 quarter ↑			69.0% (Q3 21/22)	5th (Q3 21/22)				73.7%			63.6%			66.7%				
	% uptake of influenza among 65 year olds and over	National	Mar-22	78.5%	75%			78.0% (Mar-22)	3rd (Mar-22)					58.7%	74.8%	76.9%	78.2%	78.5%	78.5%				
	% uptake of influenza among under 65s in risk groups	National	Mar-22	48.8%	55%			48.2% (Mar-22)	4th (Mar-22)					26.0%	40.8%	44.9%	47.3%	48.6%	48.8%				
fluenza	% uptake of influenza among pregnant women	National	2020/21	69.8%	75%			81.5% (2020/21)	7th out of 10 organisations (2020/21)		Data colle	ection restart 2021	ts October			Data not	available			Data co	llection resta	irts Octob	er 2022
Ξ	% uptake of influenza among children 2 to 3 years old	Local	Mar-22	44.6%	50%			47.6% (Mar-22)	5th (Mar-22)					22.0%	37.7%	41.5%	43.2%	44.8%	44.6%				
	% uptake of influenza among healthcare workers	National	Mar-22	53.6%	60%			65.6% (2020/21)	6th out of 10 organisations (2020/21)					48.6%	50.8%	52.7%	52.7%	53.6%	53.6%				
	% of urgent assessments undertaken within 48 hours from receipt of referral (Crisis)	Local	Jun-22	100%		100%	4		(ESESTE I)	<i></i>	79%	100%	95%	97%	97%	100%	100%	100%	100%	100%	100%	100%	
	% Patients with Neurodevelopmental Disorders (NDD) receiving a Diagnostic Assessment within 26 weeks	National	Jun-22	47%	80%	80%	×	37.6% (May-22)	5th (May-22)	$\sim\sim$	34%	27%	34%	34%	37%	37%	33%	33%	35%	35%	36%	47%	
	% Patients waiting less than 28 days for a first outpatient appointment for CAMHS	National	Jun-22	33%	80%	80%	×	50.0% (May-22)	4th (May-22)	\ \	41%	48%	40%	40%	34%	22%	28%	27%	29%	18%	40%	33%	
CAMHS	P-CAMHS - % of Routine Assessment by CAMHS undertaken within 28 days from receipt of referral	National	Jun-22	22%		80%	×	58.2% (May-22)	7th (May-22)	$\wedge$	29%	37%	89%	65%	36%	43%	28%	24%	36%	23%	23%	22%	
	P-CAMHS - % of therapeutic interventions started within 28 days following assessment by LPMHSS	National	Jun-22	38%		80%	×	45.1% (May-22)	2nd (May-22)	$\sim$	100%	82%	35%	0%	64%	50%	39%	67%	78%	51%	51%	38%	
	S-CAMHS - % of Routine Assessment by SCAMHS undertaken within 28 days from receipt of referral	Local	Jun-22	41%		80%	*	70.00		1	29%	32%	41%	3%	3%	2%	27%	26%	30%	19%	41%	41%	
	% residents in receipt of CAMHS to have a valid Care and Treatment Plan (CTP)	National	Jun-22	100%		90%	4	76.9% (May-22)	2nd (May-22)	\\	81%	65%	84%	84%	84%	84%	89%	88%	100%	87%	97%	100%	
	% of mental health assessments undertaken within (up to and including) 28 days from the date of receipt of referral (over 18 years of age)	National	Jun-22	96%	80%	80%	4	74.0% (May-22)	1st (May-22)	$\mathbb{A}$	98%	100%	96%	98%	98%	95%	95%	99%	96%	97%	98%	96%	
	% of therapeutic interventions started within (up to and including) 28 days following an assessment by LPMHSS (over 18 years of age)	National	Jun-22	100%	80%	80%	4	67.6% (May-22)	2nd (May-22)	V~	97%	100%	90%	98%	96%	100%	99%	100%	98%	96%	97%	100%	
	% patients waiting < 26 weeks to start a psychological therapy in Specialist Adult Mental Health	National	Jun-22	100%	95%	95%	4	72.6% (May-22)	1st (May-22)		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	% residents in receipt of secondary MH services (all ages) who have a valid care and treatment plan (CTP)	National	Jun-22	89%	90%	90%	*	85.7% (May-22)	2nd Mayr-22)	<b>\</b>	88%	84%	84%	83%	81%	80%	81%	85%	89%	88%	89%	89%	
	Rate of hospital admissions with any mention of intentional self-harm of children and young people (aged 10-24 years) per 1,000 population	National	2020/21	2.96	Annual <b>↓</b>			3.54 (2020/21)	3rd (2020/21)														
Dementia	% of people with dementia in Wales age 65 years or over who are diagnosed (registered on a GP QOF register)	National	2019/20	56.3%	Annual↑			53.1% (2019/20)	2nd (2019/20)														

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