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Bwrdd Iechyd Prifysgol  
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Health Board



<b>Meeting Date</b>	<b>01 September 2020</b>	<b>Agenda Item</b>	<b>2.4</b>
<b>Report Title</b>	<b>HIW Inspection of ED and AMAU Morriston Hospital</b>		
<b>Report Author</b>	Mark Madams Unit Nurse Director Morriston Hospital		
<b>Report Sponsor</b>	Christine Williams – Interim Executive Director of Nursing and Patient experience		
<b>Presented by</b>	Mark Madams		
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	The paper outlines the key findings in the HIW inspection of ED and AMAU at Morriston Hospital in January 2020 The full report and Immediate and subsequent full Improvement plans are included for review.		
<b>Key Issues</b>	This was a full 3 day and one night inspection by a full team from HIW who highlighted a number of critical issues that required immediate improvement action and then from the full report a comprehensive improvement plan was also developed.		
<b>Specific Action Required</b> <i>(please choose one only)</i>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Recommendations</b>	Members are asked to: <ul style="list-style-type: none"> <li>• <b>NOTE AND RECEIVE</b> the report</li> </ul>		

## HIW Inspection report of Morriston Hospital and action plan




### 1. INTRODUCTION

Health Inspectorate Wales conducted an unannounced 3 day and 1 night inspection of the Emergency Department and Acute Medical Admissions Unit in 27 -29 January 2020. They also inspected hospital operations, site meetings, medially fit discharge meeting, ward board rounds and daily executive led conference calls.

### 2. BACKGROUND

The inspectorate found that there were significant areas of non-compliance against the health and social care standards with aspects of care and patient safety that were of concern.

There were some patient safety concerns were raised to the UND on the first morning of the inspection requiring immediate action which were completed. These were in relation to the care of patients delayed in ambulances outside the ED and the checking of resuscitation equipment. These were actioned and assurance provided immediately during the inspection.

	Action plans	comments
Immediate improvement plan	 ED and AMAU Immediate Improven	Submitted and accepted by HIW as providing initial assurance
Full report improvement plan	 Improvement plan 15 th June 2020 HIW	Submitted and accepted by HIW as providing assurance
Learning from HIW inspection and subsequent work	 learning for qssg morriston HIW inspe	The learning from the inspection and subsequent and ongoing work presented to Quality and Safety Governance Group

There remains significant amount of work that is ongoing both in refreshing the initial improvement plan actions and the subsequent full report improvement plan.

The Morriston Hospital Triumvirate have tasked each Service Group to ensure that the action plans are rolled out across all ward and department areas to ensure that changed and improvement is embedded across the whole hospital. The adherence and completion of the improvement plans is then reviewed at the delivery unit quality and safety and health and safety groups.

### 3. GOVERNANCE AND RISK ISSUES

There is significant amount of improvement work that has been identified and will take time to enact fully to prevent future inspections identifying similar issues across the Morriston site and potentially other sites. There is also some similarities identified in previous HIW inspection reports of other areas in the health board that have also been highlighted in this inspection report. There is active review process of the ward to board quality assurance framework being undertaken through the corporate quality team.

### 4. FINANCIAL IMPLICATIONS

There are some financial implications to implementing some of the actions that have been funded. For example the provision of new resuscitation trolleys for the health board and specifically the Morriston site. The provision of ligature reduction interventions and improved CCTV is another.

#### **5. RECOMMENDATION**

The Health and safety Committee are asked to receive the report and note the improvement plans that have been submitted and are being fully implemented across the site.

<b>Governance and Assurance</b>		
<b>Link to Enabling Objectives</b> <i>(please choose)</i>	<b>Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities</b>	
	Partnerships for Improving Health and Wellbeing	<input type="checkbox"/>
	Co-Production and Health Literacy	<input type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	<b>Deliver better care through excellent health and care services achieving the outcomes that matter most to people</b>	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
<b>Health and Care Standards</b>		
<i>(please choose)</i>	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input checked="" type="checkbox"/>
<b>Quality, Safety and Patient Experience</b>		
HIW report and action plan has been discussed at the Delivery Unit Management board and health board QSSG and the implications around the quality safety and patient experience.		
<b>Financial Implications</b>		
Work underway to ensure improvement plan includes financial implications		
<b>Legal Implications (including equality and diversity assessment)</b>		
Regulatory and statutory requirements		
<b>Staffing Implications</b>		
Implementation of the Kendal bluck and RCEM peer reviews for ED staffing		
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>		
<b>Report History</b>	Version 1	
<b>Appendices</b>	Appendix 1, 2 and 3.	