

Bwrdd Iechyd Prifysgol Bae Abertawe

Swansea Bay University Health Board

## HEALTH BOARD RISK REGISTER July 2022

## **RISKS ASSIGNED TO THE HEALTH & SAFETY COMMITTEE**

			HBR Ref Number: 13	Current Risk Rating		
		Target Date: TBC     4 x 3 = 12       Director Lead: Darren Griffiths, Director of Finance				
			Assuring Committee: Health and Safety Committee			
Risk: Health & Safety Compli	ance – Environment of Premises. R	Risk relates to compliance in	Date last reviewed: August 2022			
terms of appropriate accommo	dation in line with Health and Safety Re	egulations.				
Risk Rating (consequence x likelihood): Initial: 4 x 4 = 16 Current: 4 x 3 =12 Target: 4 x 3 = 12 Level of Control = 90% Date added to the HB risk register		Port Way Bury Way I Way Ing	Rationale for current score:         The accommodation is varied in age, tired and in need of upgrading/refurbie         enable improved condition and compliance to regulations and WHBN/WHT         Rationale for target score:         Risk assessments of premises.			
April 2012		Target Score	Mitigating actions (What me	re abould we do?)		
<ul> <li>agreed actions to mitigate impacts.</li> <li>Actions addressed through site meetings trade improvements</li> </ul>		Act	Mitigating actions (What more should Action		Deadline	
		Members of the estates, health and safety and capital planning team will meet in September 2022 to bring together estates risks, the 6 facet survey and the strategy to develop a prioritised plan of action for the estate.		Lead Director of Finance & Performance	31/10/2022	
<ul> <li>Primary Care premises, au</li> </ul>	udits commissioned and delayed due	6 facet survey findings will prese 31/08/22.	ent to estates utilisation group on	Assistant Director of Operations (Est)	31/08/2022	
to covid.				Service Group Director (PCT) & Assistant Director of Health & Safety	30/12/2022	
			oped and a draft will be received n 31/08/22			
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Datix ID Number: 1043	active Care 2.1 Clinically Effective Care	HBR Ref Number: 36	Current Risk Rating		
Health & Care Standard: Effective Care 3.1 Clinically Effective Care Objective: Digitally enabled care		Target Date: 31st March 2023       4 x 4 = 16         Director Lead: Matt John, Director of Digital         Assuring Committee: Audit Committee         For information: Health & Safety Committee			
of the paper record. If we fail the availability of patient reco	<b>Record Storage:</b> Lack of a single electronic record means there is greater reliance on the provision record. If we fail to provide adequate storage facilities for paper records, then this will impact on ty of patient records at the point of care. Quality of the paper record may also be reduced if there ds management in some wards. There is an increased fire risk where medical records are stored				
Risk Rating         (consequence x likelihood):         Initial: 4 x 5 = 20         Current: 4 x 4 = 16         Target: 3 x 3 =9         Level of Control         = 70%         Date added to the HB risk         register         June 2016	-16       16 <t< td=""><td colspan="3">Rationale for current score:         C - Inability to find records for patients could delay care/increase length of stay over 15 days. Could also mean patients receive incorrect treatment. Increased risk of fire where records are stored outside of the medical record libraries.         L - we know this happens from incidents raised         Rationale for target score:         C - The increased development and adoption of the digital record will reduct the need for the paper health record being available at the point of care.         L - The increased development and adoption of the digital record, the introduction of RFID and the approach to management of the paper record identified in the Business case process should reduce the amount of paper required to be stored and managed.</td></t<>	Rationale for current score:         C - Inability to find records for patients could delay care/increase length of stay over 15 days. Could also mean patients receive incorrect treatment. Increased risk of fire where records are stored outside of the medical record libraries.         L - we know this happens from incidents raised         Rationale for target score:         C - The increased development and adoption of the digital record will reduct the need for the paper health record being available at the point of care.         L - The increased development and adoption of the digital record, the introduction of RFID and the approach to management of the paper record identified in the Business case process should reduce the amount of paper required to be stored and managed.			
Cor	trols (What are we currently doing about the risk?)	Mitigating actions (Wh	at more should we do?	)	
• There is a plan in place to	increase the functionality of the electronic record to document patient care. The	Action	Lead	Deadline	
<ul> <li>delivery of the plan is overseen by the Digital Leadership Group and progress provided to Management Board. (Supported by individual project boards as appropriate)</li> <li>Records managed by the Medical Records libraries are RFID tagged and location tracked</li> <li>Medical Record libraries are regularly risk assessed for fire by health and safety</li> <li>Alternative offsite storage arrangements have been identified.</li> <li>All records must be documented on the Information Asset Register (IAR)</li> </ul>		Develop Business Case for the scanning of patients records.	Head of Health Records & Clinical Coding	30 <sup>th</sup> September 2022	
		Relocate Health records to the new site.	Head of Health Records & Clinical Coding	30 <sup>th</sup> September 2023	
<ul> <li>Assurances (How do we know if the things we are doing are having an impact?)</li> <li>RFID has been implemented for the acute record improving the management and storage of records</li> <li>Health Records performance reports developed in line with RFID technology</li> <li>Attainment of the Tier 1 Health Board target for clinical coding completeness which relies on the timely availability and quality of the Paper record and electronic sources</li> <li>Monitoring complaints and incident reporting.</li> <li>Electronic record is being implemented in accordance with the plan eg implementation of WNCR, ETR,</li> </ul>		Gaps in assurance (What additional assurances should we seek?) Investment required supporting the delivery and operational costs of the Digital strategy. Reliance on NWIS for delivery of the solution for a fully electronic patient record. Impact of the Infected Blood Enquiry on the Health Boards ability to destroy notes.			

HEPMA etc.	Process for ensuring clinical adoption of electronic ways of working and cessation of adding information to the paper record that is already available electronically needs to be agreed and enforced by the Health Board. Impact of the infected Blood Inquiry on the health boards ability to destroy notes has considerably increased the pressure on storage capacity and
	negating some of the mitigating actions that are in place.
Additional Notes	
Reviewed in Risk Management Meeting on 21/6/2022 and one new action has been populated.	
Update 24/08/2022 - Risk reviewed and no update for this month's submission.	

		HBR Ref Number: 41	Current Risk Rating		
Objective: Best Value Outcomes		Target Date: February 2024       4 x 4 = 16         Director Lead: Darren Griffiths, Director of Finance & Performance         Assuring Committee: Health and Safety Committee			
		Date last reviewed: August 2022			
Risk Rating       (consequence x likelihood):		Rationale for current score: Cladding applied to Singleton Hospital front flank is not compliant with fire regulations. General compliance with fire regulations and WHTM/WHBN requirements.			
Level of Control = 50% Date added to the HB risk register 31/05/2018	Note in service of the service of th	Rationale for target score: Once sufficient resources and the cladding is replaced the risk score will reduce significantly. This will be reduced in stages as resources are implemented and clad replaced.			
Control	s (What are we currently doing about the risk?)	Mitigating actions (What more should we do?)			
<ul> <li>Fire risk assessments.</li> <li>Evacuation plans (vertical and horizontal).</li> </ul>		Action Change in fire evacuation plans and	Lead Head of Health &	Deadline 01/11/2023	
<ul> <li>Fire safety training.</li> <li>Professional advice sought on compliance of panels.</li> <li>East flank panels removed</li> <li>Business case being developed for south panel removal and updating.</li> </ul>		alarm and detection cause and effect Replacing the existing cladding and insulation with alternative specifications and inserting 30 minute fire cavity barriers where appropriate	Safety Service Improvement Manager	28/02/2024	
<ul> <li>Assurances (How do we know if the things we are doing are having an impact?)</li> <li>Monitoring through the H&amp;S committee to receive assurance and or identify gaps for key compliance and adherence to applicable legislation.</li> <li>NWSSP internal audits</li> <li>Site visits/tours to identify compliance and gaps in compliances.</li> <li>Completion of FRA's within targeted schedule</li> </ul>		Gaps in assurance (What additional assurances should we seek?) Suitable resources to be in place, all fire risk assessments and actions from them completed. Fire safety audits carried out internally. Fire compartmentation surveyed to provide assurance of fire stopping. Fire schematics updated and fire evacuation drawings updated in in place.			
	Additional Comments / Pr	rogress Notes			
latest expected completion da to reduce the risk rating at pr	pard met on 14.01.22 for an update on the progress of the cladding project ate is March 2024. The cladding replacement works (fire integrity) is not r esent and will be continually reviewed. o change and nothing to add.	ct, due to a number of reasons (Asbestos re			

Datix ID Number: 2159			rrent Risk Rat	ing	
	fe Care 2.1 Managing Risk & Promoting Health & Safety		( 5 = 25		
Objective: Best Value Outcomes		Director Lead: Darren Griffiths, Director of Finan		nce	
		Assuring Committee: Health and Safety Commi Date last reviewed: August 2022	lilee		
	atory compliance for the workforce and for the sites across SBUHB.	Date last reviewed. August 2022			
<u> </u>		Detionala far aurrant accres			
<b>Risk Rating</b> (consequence x likelihood): Initial: 5 x 4 = 20 Current: 5 x 5 = 25	<del>-25 25 25 25 25 25 25 25 25 25 25 25 25</del> 25	Rationale for current score: The Health Board received 12 Health & Safety Executive (HSE) improvement notice during 2019-20 covering various Health & Safety legislative breaches covering a range of areas. There is the potential for future multiple notices for not meeting			
Target: 4 x 3 = 12	<del>12 12 12 12 12 12 12 12 12 12 12 12 12 1</del>	legislative requirements. Possible reduction in so	core once two n	ew posts are filled.	
Level of Control		Rationale for target score:			
= 70% Date added to the HB risk register September 2019	NEED SERVE OFFICE NOULD DEED SERVE FEDDE MARTE AND AND INTER INTERIOR INTERIORI INTERIO INTERIORI INTERIO INTERIO INTERIO INTERIO INTERIO IN	Compliance with the notices and to have sufficient resources to implement a sustainable health and safety provision to support the legal requirements of th Board and demonstrate that suitable resources are in place to undertake the r and responsibilities of the department, and to undertake suitable and sufficient training, provide corporate overview/audit to ensure practices are being emplot the workplace.			
Controls	s (What are we currently doing about the risk?)	Mitigating actions (What more should we do?)			
Assistant Director of He	alth and Safety in post to support strengthening and develop the H&S	Action	Lead	Deadline	
<ul> <li>function to support the organisation. Business case submitted for additional resources.</li> <li>Health and Safety Operational Group and the Health and Safety Committee monitor compliance. Refreshed the Fire Safety Group with additional controls in place.</li> <li>Fire risk assessments are being prioritised with temporary additional resources put in place in March 2021 to reduce the number of FRA overdue.</li> <li>Fire training in place and fire wardens in place</li> <li>Fire risk assessment schedule in place for the next 12 months to maintain 100% compliance of completion and is regularly reviewed</li> </ul>		Health and safety structure review to be presented to the H&S Committee when funding has been agreed. The Target date has been adjusted to reflect this.	Assistant Director of H&S	30/09/2022	
	ow if the things we are doing are having an impact?)	Gaps in assurance (What additional assuranc	es should we	seek?)	
<ul> <li>Monitoring through the and or identify gaps for</li> </ul>	appropriate group/committees (H&S committee) to receive assurance key compliance and adherence to applicable legislation. fy compliance and gaps in compliances.	Agreement of funding for resources identified in business case to implement structure in business case by Q2/3 2022/23 financial year.			
	Additional Comments / Pro	ogress Notes			
2022/23, with an end Q1 or b	by the health board to recruit one H&S Advisor and one Manual Handlin eginning of Q2 for successful candidates to commence. Given that the p in 6 months' time after successful recruitment with a targeted reduction	ng Trainer/Advisor. Verifications form completed an posts will take time to have any impact on training a in Q4.			
	IH adviser/trainer will be uploaded to Trac in June, interview dates in Jul d two manual handler advisors appointed as per plan on 24/08/22. As so				

Datix ID Number: 2377 Health & Care Standard: Staff & Resources 7.1 Workforce		HBR Ref Number: 76 Target Date: 30 <sup>th</sup> September 2022	Current Risk Rating 5 x 2 = 10		
Objective: Partnerships for Care		Director Lead: Debbie Eyitayo, Director of Workforce & OD Assuring Committee: Workforce & OD Committee, Health & Safety Committee			
	ions between the Health Board and some trade union partners within to the supply of PPE which has the potential to create unrest in the tive response to COVID-19.	Date last reviewed: August 2022			
Risk Rating (consequence x likelihood): Initial: 5 x 5 = 25 Current: 5 x 2 = 10 Target: 5 x 1 = 5		Rationale for current score: From the beginning of the Covid outbreak including the BMA have been extremely critical of the HB position and de that the HB operate outside of national guidance, demanding widespread higher levels of PPE than the all Wales position allows. They engaged w external media and voiced their concerns in very direct and critical terms threatening to involve the Minister. Whilst the degree to which these inte continue to be raised in the health board Partnership Forum and Local Ne Committee has reduced, their position has not fundamentally changed. A learns to manage in a post Pandemic environment this risk is expected to further. There had been a local campaign actively encouraging union me raise retrospective Datix incident for any staff who had a positive Covid te has generated circa 1600 Datix entries. LPF meetings had increased in frequency during the height of the pander as of March 2022 are reducing to normal bi-monthly arrangements. This be reviewed in a month's time to take account of the new revised risk ass which is to be published imminently as well as plans to manage Covid as		and demanded espread use of aged with I terms, se interjections ocal Negotiating nged. As Wales ected to reduce ion members to Covid test. This pandemic and s. This risk will risk assessment	
Level of Control = 25%		<b>Rationale for target score:</b> Ideally staff side would support the HB position re PPE in line with PHW guidance. In doing so they would reassure staff and reduce			
Date added to the HB risk register May 2021		their levels of general concern and anxie	ety regarding Covid Protec	tion.	
Controls (What are we currently doing about the risk?)		Mitigating actions (What more should we do?)			
• After a near two years of f	ortnightly and then monthly meetings the frequency of PF has recently	Action	Lead	Deadline	
reverted to normal bimonthly arrangements as the Covid related content has now reduced		Develop an effective working relationshi	p Assistant Director of Workforce & OD	31/09/2022	

<ul> <li>significantly. Sub group meeting frequency is unchanged and will service to fill any gap or need to provide more frequent contact between staff side and HB management.</li> <li>Employees continue to be encouraged to raise concerns via existing mechanisms.</li> <li>HB will continue to utilise the briefings process to be transparent about issues such as PPE to improve confidence in the supply and availability.</li> <li>Chief Executive and other Executive Directors will attend HB Partnership Forum on a regular basis. Partnership principles and ways of working will be emphasised as the most effective approach to secure progress.</li> <li>The Health Board will continue to develop an effective working relationship with all trade union partners and collectively via the agreed HB Partnership Forum. Frequent meetings will continue to take place, supplemented by local discussions when required.</li> </ul>		
<ul> <li>Assurances (How do we know if the things we are doing are having an impact?)</li> <li>Monitored through range of contact points with staff side organisation mainly LPF and other routine meetings interaction with staff side. Reduction in direct action by staff side and the issue</li> </ul>	Gaps in assurance (What additional assuran N/A	ices should we seek?)
of PPE not being consistently raised through formal channels media etc.		
Additional Comments / Progr		
01.04.22 – Two actions completed - The Health Board will continue to develop an effective working relati Forum. Commission IPA services to provide a series of Partnership workshops for senior managers and 20.04.22 - Staff side sub-group action complete - Two facilitated sessions took place in October 2021 wit what partnership working in SBU looks like and any improvements that are required. An action plan was Director of Workforce and OD and the Staff Side Chair. The action plan has been taken through Health I also been undertaken on the Health Board Partnership Forum with clear escalation framework produced 17.05.2022 - As the HB moves to manage Covid as endemic we have still seen some concerns raised at concerns have not been on the same scale or intensity as previously seen at the height of the pandemic. expected to reduce and the risk as framed reviewed with a view to closure.	Reps to explore the relationship and develop plar h Staffside Colleagues, HR colleagues, Executive derived on the back of the sessions which has be board Partnership Forum and will be overseen thr for agenda items. PF by staff side covering PPE issues in this trans	n for improvement. es and Service Groups reps, on een agreed and signed off by the rough that forum. Further work has sitional period. However these

## **Risk Score Calculation**

For each risk identified, the LIKELIHOOD & CONSEQUENCE mechanism will be utilised. Essentially this examines each of the risks and attempts to assess the likelihood of the event occurring (PROBABLILITY) and the effect it could have on the Health Board (IMPACT). This process ensures that the Health Board will be focusing on those risks which require immediate attention rather than spending time on areas which are, relatively, a lower priority.

Risk Matrix	LIKELIHOOD (*)				
CONSEQUENCE (**)	1 - Rare	2 - Unlikely	3 - Possible	4 - Probable	5 - Expected
1 - Negligible	1	2	3	4	5
2 - Minor	2	4	6	8	10
3 - Moderate	3	6	9	12	15
4 - Major	4	8	12	16	20
5 - Catastrophic	5	10	15	20	25