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WALES**

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



		Agenda Item	2.2 (v)
Freedom of Information Status	Open		
Reporting Committee	Quality and Safety Committee		
Author	Leah Joseph, Corporate Governance Officer		
Chaired by	Steve Spill, Vice Chair		
Lead Executive Director (s)	Christine Williams, Interim Director of Nursing and Patient Experience		
Date of last meeting	27 July 2021		

Summary of key matters considered by the committee and any related decisions made:

Patient Story - A story was received which set out Tony's experience of having to wait for an ambulance for four hours after sustaining an injury to his knee. The Welsh Ambulance Service Trust was under considerable pressure on the night that Tony suffered the injury and as such he waited for four hours with no pain relief. He had been informed by a member of the call handling team that there were 170 people ahead of Tony in the queue for an ambulance and he needed to get himself to hospital. The committee's sincere thanks to Tony for sharing his experience has been conveyed in a letter to Tony.

Matters raised by members;

- The rising numbers of *clinically optimised patients* need to be a priority for Swansea Bay University Health Board (SBUHB) to improve the situation and resolve difficulties of ambulances waiting outside Emergency Departments.
- *Tony's Story* may resonate with the public to reduce '999' calls and increase the flow to the '111' service.

Key risks and issues/matters of concern of which the board needs to be made aware:

Infection Prevention and Control Report (IPC) – The COVID-19 outbreak position is improving and currently there are no outbreaks on any of Swansea Bay University Health Board's (SBUHB) sites. COVID-19 vaccination programmes are progressing well and the immunisation coordinator's secondment has been temporarily extended to December 2021 with a review to take place in September 2021. SBUHB remains in a challenged position surrounding the tier 1 targets. C. difficile (C.diff) has become a national concern and an All Wales C.diff forum has been developed which SBUHB are participating in. Whilst genomics data has highlighted a small number of cases sharing the same code, generally transmission events in secondary care settings does not account for the increases seen. The quality priority programme for healthcare associated infection improvement has been agreed and a 100-day plan has been developed.

Matters raised by members;

- The short extension of the *immunisation coordinator's secondment* enabled a business case to be developed.
- Feedback to the *All-Wales C. difficile forum* would take place to highlight the need for timescales and actions.

- Independent Members need sight of the *100-day plan* for healthcare associated infection improvement for assurance.

Delegated action by the committee:

There was no action taken.

Main sources of information received:

Performance Report – A year-end report was received which presented the four quadrants of harm and data in respect of COVID-19, fractured neck of femur, unscheduled care, planned care, cancer performance and stroke metrics. The report was received for assurance.

Matters raised by members;

- *Outpatient waiting lists* and the prioritisation of patients on these lists.
- There had been a significant *general practitioner referral reduction*.
- SBUHB's *children vaccination figures* were 87.8% against a target of 95%.

Patient Experience Report was received for assurance. This report is received bi-monthly.

Matters raised by members;

- Increases in *Serious Incidents, Never Events* and a recent Healthcare Inspectorate Wales visit caused concerns.
- *Friends and family feedback* needed from the Mental Health Learning and Disabilities Service Group.

Provision of the Cleft Lip and Palate Service was received for assurance. Prior to the COVID-19 pandemic, demand and capacity for the Cleft, Lip and Palate service were in balance, with sufficient capacity to deliver treatment within the required timescales. Since March 2020, there have been significant constraints placed on theatre capacity at Morriston Hospital to allow SBUHB to treat patients with COVID-19. This limited capacity resulted in a backlog of patients waiting for treatment. The pressure for paediatrics has been mitigated by satellite operating at the University Hospital of Wales and additional lists at Morriston Hospital. Capacity for adult cleft remains an issue and an expression of interest with the intention of securing a 'facility only' contract to allow the cleft surgeon to treat 28 of the 39 waiting patients outside of SBUHB. The remaining 11 patients will require surgery on a hospital site that has access to high dependency unit level care.

Matters raised by members;

- *Surgeon's operating on SBUHB's template* in light of theatres re-opening.
- *Impacts on people's lives* in light of the delays and if harm is being caused whilst patients remain on the waiting lists.

Nosocomial transmission risk register rate – a verbal update was received from the Medical Director. The risk rating had increased as a nosocomial outbreak would be disruptive to 'business as usual' and recovery, but would also risk harm to patients and the people who have not transmitted COVID-19. The consequences if an outbreak were to happen would be more significant.

Welsh Health Specialised Services Committee (WHSSC) Quality and Safety Committee key issues report and annual report 2020/21 were received for noting.

Lymphoedema Network Wales Annual Report was received for noting.

Emergency Medical Retrieval and Transfer Service (EMRTS) Clinical Governance Report was received for noting.

Highlights from sub-groups reporting into this committee:

Quality and Safety Governance Group (QSGG) key issues report was received for assurance. The last meeting took place on 1st July 2021. The final Birthrate+ report was received which highlighted an urgent need to react to midwifery staff unavailability due to COVID-19 shielding and maternity leave and identified a gap in compliance. There is a lack of Learning Disabilities Child and Adolescent Mental Health Services Consultant and Community Paediatric Learning Disabilities Nurse in community nursing team to support Children and Young people's (CYP) Services with specialist support and care coordination. CYP are coordinating care plans and assessments are present and timescales of recruitment for a Band 7 role to assist in this area is imminent to go to advert. Special Care Dentistry (SCD) service at the Princess of Wales Hospital has reactivated at significantly reduced capacity. SBUHB to continue to work with Cwm Taf Morgannwg University Health Board (CTMUHB) to increase capacity of SCD services on the Princess of Wales Hospital. Care After Death Centre Steering Board held a presentation on 13th May 2021 at Morriston Hospital. SBUHB was issued with a notice for a Joint Inspectorate Review of Child Protection Arrangements (JICPA). Care Inspectorate Wales, Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services, Her Majesty's Inspectorate of Probation, HIW and Estyn will be undertaking a JICPA 28th June 2021 to 2nd July 2021.

Matters raised by members;

- The understanding of *Bridgend boundary change service level agreements* was highlighted.
- There has been an increase in *pressure ulcers*. The pandemic would have affected the increase along with the workforce movement across wards, types of patients, hyper coagulation and low oxygen levels.
- Clinicians and medics completing *IPC level two training* to ensure compliance.

Clinical Ethics Group (CEG) key issues report was received for assurance. Following the first phase of COVID-19, it was appropriate to involve the CEG more closely to make their work more visible. The terms of reference has been agreed by the group and has been taken through a previous Quality and Safety Committee. The CEG will be reporting bi-monthly into the committee for sight for Independent Members and Executives.

Matters raised by members;

- The *diversity of the membership* was discussed.

Matters referred to other committees:

None identified.

Date of next meeting	24 August 2021
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