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Bae Abertawe
Swansea Bay University
Health Board



Meeting Date	27th January 2022	Agenda Item	7.2
Report Title	Update On Key External Partnerships		
Report Author	Nicola O'Sullivan, Head of Partnerships and Engagement		
Report Sponsor	Siân Harrop-Griffiths, Director of Strategy		
Presented by	Siân Harrop-Griffiths, Director of Strategy		
Freedom of Information	Open		
Purpose of the Report	The purpose of this report is to provide an overview of the recent key external partnerships of which the Health Board is a statutory member.		
Key Issues	<p>The following report sets out some of the key issues discussed at recent key external partnerships meetings and in particular, the implications for the Health Board.</p> <p>In contrast to previous reports, minutes of the relevant meetings are not included with the report and may not be available at this time due to timings of meetings, but a summary of the key issues from the Health Board's point of view are included so that the Board is aware of these in a more timely manner. The report is based on the minutes available at this time.</p>		
Specific Action Required <i>(please choose one only)</i>	Information	Discussion	Assurance
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommendations	<p>Members are asked to:</p> <ul style="list-style-type: none"> • NOTE the key external partnerships which Swansea Bay UHB works as a part of; • NOTE the issues discussed in these external partnerships and the implications for the Health Board. 		

UPDATE ON KEY EXTERNAL PARTNERSHIPS

1. INTRODUCTION

Swansea Bay UHB is a statutory partner in a range of external partnerships, including those listed below:

- West Glamorgan Regional Partnership Board & its supporting governance structure including the Regional Housing Partnership
- Swansea Public Services Board Joint Committee
- Neath Port Talbot Public Services Board
- West Glamorgan Substance Misuse Area Planning Board
- Neath Port Talbot Youth Justice and Early Intervention Services Management Board
- Swansea Youth Justice Management Board
- Neath Port Talbot Community Safety Partnership
- Swansea Community Safety Partnership

This report provides an overview of the key issues from the most recent meetings of these external partnerships from the Health Board's point of view and any key areas of work being undertaken as a result.

2. KEY ISSUES

The emphasis on winter pressures planning since September has meant meetings have been reviewed and reconfigured to meet these needs, as a result some meetings have been stood down during this period while other have been meeting on a more regular basis. This report is based on the minutes available at this time.

2.1 West Glamorgan Regional Partnership Board

In September 2021 the Transformation Boards were stood down in their usual guise and reconfigured to weekly meetings focusing on winter pressures planning. The following sections set out the key issues discussed at the external partnership groups from a Health Board point of view and any areas of work being undertaken as a result.

2.1.1 Transformation Board 1 Emergency / Winter Plans

These have focused around

- **Delivery of the Home First Programme** to support discharges and admission avoidance. In reach function launched 1/11/21. The activity that is being generated is seeing a flow of discharges and activity as a result of the input of in reach. Feedback from discharge nurses indicates they are confident activity has been generated across a number of pathways and it is seeing a flow of patients out through hospital sites. Patients are being pulled out to care home settings at the earliest opportunity and alternative transport arrangements are being considered to help pull people out of hospital in a timely manner. Since the pandemic the activity has been directly impacted in terms of the levels of discharges and meeting the target.
- **Building Resilient Communities**
The need to define the crisis to the third sector to provide the opportunity to work collaboratively to support the emergency and raising awareness of the challenges with the public. An event was held on the 16 November

The Volunteering strategy work is progressing very well, achieving a lot quite quickly with a focus on care homes supporting Swansea University student volunteers to work with care homes who have identified a need

- **Digital Transformation for Health and Social Care**, a work stream has been established to provide digital and technology solutions to facilitate integrated care. The voluntary sector has been supporting people in the community to access digital technology. This work will have cross over with other programmes of work across partners and will need to take this into account. As part of the winter pressures work there has been work on a number of areas including exploring the potential of using the Swansea Bay patient portal for patients to access their own records and supporting domiciliary care with data and potentially assistive technology.
- **Carers Partnership Board** focuses on ensuring carers have a stronger voice in the partnership, carers are able to articulate needs around flexible respite, emergency assistance, good communications, training and young carers. Proposals are being developed to support carers around these issues including the extension of the carers ID card scheme.
- **Regional Housing Partnership** – the homelessness situation is a priority across the region. Challenges have been identified around people presenting with mental illness and the inability of workers in the housing team to deal with this. Meetings with the mental health team have taken place to address this.
- **Care Home Bed Commissioning**
The first phase will allow the commissioning of up to 55 beds across 6 providers over 8 homes focussing on patients waiting for packages of care. There has been an agreement in principle the first 6 weeks will be free to patients.
- **Emergency Response**
Preparation for the Christmas period regarding staff cover, care homes and contingency planning for mental health and learning disabilities

2.1.2 Transformation Board 2 – Emergency / Winter Plans

Transforming Mental Health

The winter planning arrangements prioritised the following elements of work streams:

- **Delivering Responsive Community Services** work on the single point of access and CRHT Teams Phase 2 expanding the single point of access into an assessment hub and the pathway work linked to 111 continues as this supports the emergency response. Work on the local primary mental health services should be paused.
- **Mental Health Support Services work stream** to be continued
- **Adult Acute Reprovision** – to continue, but focussing on the public engagement to avoid further delay.
- **Dementia and Older Persons Mental Health Services steering group** sub group 3 to continue as this is community based support for people with dementia and their families and support of carers and respite care is part of this group. Sub groups 1 and 2 to be stood down.

- **Wellbeing and Prevention element**, the work to look at resolutions to continue as it is a solution and response focus to demand for support around mental health issues arising from the pandemic, this will support the emergency plan.
- **Dual Diagnosis strategy** overseen by the Area Planning Board for substance misuse. Proposing that dual reporting needs to take place on this, both to the Wellbeing and Mental Health board and the APB, as the impact will be across both mental health services and substance misuse services. The APB is not standing down any meetings and there is immense pressure from the APBs and agencies to progress the dual diagnosis strategy at pace

Transforming complex care

Complex Healthcare and Complex Pathway work would continue as planned.

Childrens Programme

Current recruitment challenges mean social workers are facing a crisis and short term and longer term actions have been identified to address these issues.

Emotional Health and Wellbeing now meeting fortnightly and looking at multi-agency bridging support for the children on waiting lists. It is important to increase the resilience of the third sector. The importance of raising awareness of the support available through Tidy Minds was identified.

Carers Partnership

The partnership focuses on ensuring carers have a stronger voice in the partnership, carers are able to articulate needs around flexible respite, emergency assistance, good communications, training and young carers. Proposals are being developed to support carers around these issues including the extension of the carers ID card scheme.

Wellbeing and Learning Disabilities

The winter plan for the priorities for the group have included:

- Refocusing the strategy group
- Increasing attendance at meetings
- Development of the Population Needs Assessment chapter
- Engagement to inform the development of the Learning Disabilities Strategy
- Development of the Learning Disabilities strategy

Health Board Care Home Bed Commissioning

Community resources need to be used as effectively as possible to support the system as a whole. The need to establish the possible numbers of step down beds on a temporary basis to support community services in terms of getting flow from hospitals and reablement services was identified.

2.1.3 Transformation Board 3

As part of the review of governance arrangements for Transformation and Emergency it was agreed the following programmes of work

- Mental Health
- Children's
- Carers
- Learning disability
- Externally commissioned care
- Older people

- Community
- Housing
- Digital/ technology

would be managed through the reconfigured transformation board / community infrastructure.

2.1.4 Emergency Community Silver Meetings

On the 4th Jan it was agreed the Tuesday Transformation Board meeting was reformed to become the Emergency Community Silver meeting which is now meeting twice weekly.

These have focused around

- Regional Integrated Escalation Framework (REIF) dealing with the immediate business continuity challenges for organisations and how working in partnership can address these
- Addressing the domiciliary care capacity and resilience challenges
- Care homes emergency response, including the development of an emergency cover for care homes SOP
- Use of residential beds as alternatives to hospital beds
- Winter plan update
- Staff vaccination

2.2 Swansea Public Services Board Joint Committee

The **Swansea PSB Joint Committee** met on 21 October 2021.

An update was provided on the Integrated Public Health Approach to Substance Misuse. This was developed following the declaration in 2018 of the Critical Incident Group on Substance Misuse in the Western Bay Region to focus action on drug supply. It also highlighted the issue of drug related deaths and the wider social impact of substance misuse in our communities. An action plan was developed and there was a requirement to move towards a different model of tackling substance misuse. The joint PSB also agreed that this approach should be adopted in January 2020. The establishment of an Expert Advisory Panel was to be created to inform the work around tackling substance misuse by drawing on National and International subject matter experts (SME's) on the best approach in engaging with those both directly impacted and their families.

Work has been progressing regarding the intention for Swansea to become a Human Rights City. A multi-agency steering group has been established to progress this work. Engagement has been ongoing with community groups and the public via forums and a baseline awareness survey has been developed to understand the current awareness of human rights and what the priorities for Swansea should be. A virtual Partnership Forum was held in November focusing on Human Rights / Human Rights City to further inform this work. A launch event was scheduled for Human Rights Day on 10 December which would formally launch the intention for Swansea to be a Human Rights City.

Swansea Council provided an update on how Swansea was tackling rough sleeping in the City and to respond to the recommendations of the 'Rough Sleeping in Wales – Everyone's Problem; No One's Responsibility' report by Audit Wales. Partners committed to using the Wales Audit Complex Needs Tool whenever initiating a new partnership, service, project, or service review/evaluation that provides services for people with complex needs

2.3 West Glamorgan Substance Misuse Area Planning Board (APB)

The **West Glamorgan Substance Misuse APB** met on 19th October 2021.

The APB was advised the transforming mental health work was building momentum but due to winter pressures and COVID many sub-groups had been stood down. The APB requested an update on the Dual Diagnosis Strategy Report and the membership of the Dual Diagnosis Sub Group for the next meeting. A further query was raised as to whether there should be criminal justice representation in the transforming mental health work as they are not RPB members and this was considered to be a gap by the APB.

Concerns were expressed around the progress of the Western Bay Substance Use Commission, confirmation of the process where external subject matter experts were being utilised to guide and shape the development of an evidence based/informed substance misuse approach across the Western Bay area. This will include bringing in the voice of people with direct lived experience of SM or families/others who have direct experience of the associated harms which will help us develop a better way of delivering services locally. Figure 8 have been commissioned to facilitate this process and reassurance was required this work would be conducted in a sensitive manner given local government elections in 2022.

An ADDER Co-ordinator has been appointed to lead on this work. An update was provided on ADDER, the additional funding to is intended for projects to reduce the rate of drug deaths, for a reduction in levels of drug related offending/prevalence of drug use and sustained major disruption of high harm criminals/networks involved in middle market supply. It has enabled further enforcement work to take place. The evidence of the effectiveness of projects will be required for long term support.

The APB is the first pilot in Wales to deliver the CMHT requirements; where cases have an underlying trauma/mental health issue that is linked to their offending and have Psychologists within the Court assessing those individuals. They will also link in with the Substance Misuse Assessment worker to consider co-occurring needs. The project is funding the continuation of the Rapid Access Prescribing Service RAPS in partnership with the APB. It has been running for a year and a half and has been a successful project to quickly engage those most at risk.

The APB is experiencing challenges with WCCIS and a staff member off work affecting the ability to provide statistics for KPIs. The APB are linking with Digital Healthcare Wales and WCCIS to identify a solution to this.

The serious concerns report identified key issues including Western Bay continuing to be a poor performer in relation to drug related deaths and the number of deaths not reducing despite significant efforts. Work is ongoing to explore the access to services at the right time across the sectors including the CMHT. The reconfiguration of the Drug Related Deaths Panel to improve understanding / learning from deaths, improved usage of Buvidal and A&E will issue Naxolone and South Wales Police will be carrying it to assist with drug overdoses.

2.4 Neath Port Talbot Youth Justice and Early Intervention Services Management Board

The **NPT YJEIS Management Board** met on 13 September 2021.

A presentation on the engagement and participation activities that have taken place at the intervention centre over the summer holidays was provided. The importance of the voice of young people and the opportunity to develop life skills was acknowledged. Young people are being offered the opportunity to rename Abbey View and influence it. Service exit questionnaires were positive with very few suggestions for improvement.

The Youth Homelessness Report identified gaps in services for young people who are homeless, the lack of support and the poor quality accommodation on offer at present on a temporary or long term basis. Teenagers are not a priority as they are able to live alone at 16. Proposals to address this include a housing plan specifically for young people, identification of good practice, staff training and better use of existing staff to provide support when required.

Neath Port Talbot Youth Justice Service received positive feedback following an inspection.

2.5 Swansea Youth Justice Service Management Board

The **Swansea Youth Justice Service Management Board** met on 26 August 2021.

An update was provided on the work undertaken by Swansea Youth Justice Service and the lack of awareness of the workload of the team was not acknowledged and there is a need for more support from other teams.

Barod, Drugs and Alcohol Service provided a brief overview of service provision provided in service and out service and the effect on young people and their families, from primary, secondary and tertiary interventions.

2.6 Neath Port Talbot Community Safety Partnership Board (CSP)

The **Neath Port Talbot Community Safety Partnership Board (CSP)** met on 16 September 2021.

Additional Welsh Government funding has been received to allow the extension of the existing Hairdressing VAWDASV (Violence Against Women, Domestic Abuse and Sexual Violence) Campaign, to include all of the beauty industry across Western Bay. This campaign raises awareness of domestic abuse with hairdressers and beauticians, in case they have any concerning conversations or disclosures from clients during appointments and provide information for signposting.

NPT Community Safety Team and Swansea Council have linked in with Welsh Women's Aid to launch part of their 'Change That Lasts' programme. 'Ask Me' will allow residents to become Community Ambassadors, who will be given specific 7-week training to upskill them on Domestic Abuse, meaning they can signpost to appropriate services or raise awareness of specific issues.

Town centres continue to be areas of concern around antisocial behaviour. Anti-Social Behaviours Awareness week was successful in the promotion of reporting mechanisms in town centres.

Current cybercrime issues / scams include texts regarding COVID passes, people impersonating carers and visiting vulnerable people and WhatsApp scams impersonating family members asking for money.

County lines remained constant throughout the pandemic and 19 mapped organised crime groups and 6 county lines are still running.

5 Afghan refugee families will be resettling in the area, with the priority being to secure housing and support. British Red Cross are the commissioned support provider for the families.

3. RECOMMENDATIONS

The Health Board is asked to:

- **NOTE** the key external partnerships which Swansea Bay UHB works as a part of;
- **NOTE** the issues discussed in these external partnerships which are of relevance to the Board.

Governance and Assurance		
Link to Enabling Objectives (please choose)	Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input checked="" type="checkbox"/>
	Deliver better care through excellent health and care services achieving the outcomes that matter most to people	
	Best Value Outcomes and High Quality Care	<input checked="" type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input checked="" type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
Health and Care Standards		
(please choose)	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input checked="" type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input checked="" type="checkbox"/>
	Timely Care	<input checked="" type="checkbox"/>
	Individual Care	<input checked="" type="checkbox"/>
	Staff and Resources	<input type="checkbox"/>
Quality, Safety and Patient Experience		
The report highlights the current partnership arrangements with Local Authorities and other partners. These arrangements have been developed to improve outcomes for patients and mitigate any quality and safety risks.		
Financial Implications		
The recommendations made are not associated with any financial implications. Members of the Committee are not being asked to consider or approve any financial assumptions.		
Legal Implications (including equality and diversity assessment)		
There are no legal implications associated with this report or the plans outlined within it. The Health Board is fulfilling the statutory requirements placed on it to participate in the partnerships outlined in this paper.		
Staffing Implications		
There are no staffing implications associated with this report or the plans outlined within it.		
Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)		
The actions outlined in the report support the five ways of working outlined in the Act. Swansea Bay UHB is working collaboratively with partner organisations to identify improved ways of working to support the longer-term strategic vision of the organisations involved.		
Report History	This Board considered a previous Partnership Report Update at its meeting held on 7 th October 2021.	
Appendices	None.	