

ACUTE ADULT MENTAL HEALTH ASSESSMENT SERVICES

COMMENTS RECEIVED BETWEEN 13TH JANUARY, 2022 AND 25TH MARCH, 2022

Date Received	From	Received Via	Comments	Suggestion of name
21/02/22	DN	E-mail	This is a positive development and glad to see that some progress is being made in moving this essential development forward. This will have huge benefits to the patient population within SBUHB	I don't have a name but agree that it needs to move away from the Cefn Coed Hospital name due to the stigma associated with it.
20/02/22	RB	E-mail	The Health Board only has the chance to get this right once, this is a once in a generation opportunity for adult MH services in the Swansea and Neath Port Talbot localities. It is essential that the final solution deliver the best services possible for the patients accessing these services. In doing this the HB needs to create the right environment and pace for these facilities. The final solution needs to be on the plateau at the heart of the current Cefn Coed site and not squeezed into a small parcel of land on the periphery of the site. Quality service delivery for this patient group needs to be prioritised over housing development at the site.	No strong view on the name of the new unit other than it should be a welsh name in keeping with the naming of the other Mental Health services on the site.
18/02/22	LP	E-mail	In my 20 years' experience working closely with people who experience mental health issues, the biggest problem I've faced trying to access services is staff behaviour, attitudes and gatekeeping at first point of contact. The proposals for a single integrated inpatient service is great in theory for all the stated reasons but it will only do the most good if those who are in most need are identified and assisted early on by the community based services and/or admissions and at present those services are often not fit for purpose and struggling operationally. I work exclusively in the NPT area and personally have no issues with centralising inpatient services in Swansea as long as NPT patients are treated precisely the same as Swansea patients and that all patients within	The important point here is that it is not called Cefn Coed to avoid the habitual negative associations that the current place name brings. Personally I'd avoid calling it something too flowery that doesn't represent the true nature of the facility either, something short, practical and easy to remember and spell would be preferable for both workers, families and patients. Avoid Welsh names, the vast majority of the population doesn't speak Welsh and although I understand the political stance of promoting Welsh language there's no room for politics when naming a service building.

			all the catchment areas are assessed, processed and treated fairly by both community services, inpatient services and the bridge between the two needs to be fair and efficient. The inpatient service must be based on a good foundation of wider community services or else I will end up being much less helpful to society and individuals than it should be.	
16/02/22	DR	E-mail	"None, I believe the Board have considered all the angles and issues at large"	I haven't got a view, I'd allow local children to choose a name in a competition.
17/02/22	HM	E-mail	<p>That was not the conclusion of the day spent with staff, carers and 3rd sector in the Dragon Hotel. I guess it's another wasted day? The strong feeling, I have as an ex patient and a voluntary working in the MH field is that the Cefn Coed replacement must be another hospital site for all the obvious reasons. Better physical care responses, less nursing time lost, easier scans for unusual acute patients, less isolation of staff and therefore a reduction in the risk of poor nursing care of potential abuse. The issue of a pleasant greener site is not realistic when there are rarely enough male nurses available to allow patients access to fresh air and the pleasant view. Having said that, I can't recall seeing many female patients allowed out either during some periods. Given the modern feel to the other hospital sites it would not be difficult to create a suitably calm area somewhere. I appreciate the PFI situation means a little more legal complexity, but that must have been resolved elsewhere in England and Wales at some point over the last decade? I mention that as the service is so much better at Port Talbot and the most important issue for me is getting staff to deliver the service. As a Swansea resident I see no point in worrying about distance travelled within a reasonable radius of say 45 minutes driving, when Cefn Coed is closer but not well served by transport links anyway. In these days we should be supporting a smaller number of specialist units wherever they are. Clearly what we need are the best staff with MH experience</p>	<p>New names just confuse the population generally. Personally I feel slightly insulted by this kind of question. Reputations are built on good decisions and good staff not marketing. The site should be sold for the maximum financial gain to the NHS and the name of the new unit at another hospital site can be anything that's clear and simple to say and spell. That's not a flippant comment but speaking as someone who has tried to locate sites in the night time.</p>

			on a shared site with good physical health colleagues.	
16/02/22	GE	E-mail	<p>As a citizen of Neath Port Talbot I think it is a seriously retrograde step to return to the days of inpatient mental health services being centralised at Cefn Coed Hospital. I worked there in the 1980's and the fact that you are even contemplating beginning the process of recreating that large closed institution, behind the doors of which so much took place that is best left unspoken and that it took others so many years to fully dismantle, is both inexplicably irresponsible and wholly counter-intuitive. Perhaps more importantly however and on a more practical note, I don't think the fact that the site scored lowest in respect of access by public transport was weighted anywhere near highly enough in your matrix. Consequently, before potentially rendering very many admitted family members of those living in the far-flung valley areas of Neath Port Talbot and the Upper Swansea Valleys abandoned for the duration of their "stay" in Cockett, far more work needs to be done in mitigating this issue. In the very least, SBUHB needs to commit to financing the commissioning of bus services from every corner of its patch that fill the current gaps in the available home to hospital return bus journeys of everyone in Neath Port Talbot that needs to use one to visit their loved ones.</p>	How about the "Seventeen Miles Away From NPT Hospital Psychiatric Unit"
14/02/22	N/K	E-mail	As mentioned transport to this area can be difficult from certain areas of Swansea. It is also very close to deprived areas which could cause issues with those with additions.	Gobaith Newydd - New Hope
10/02/22	JP	E-mail	"To ensure that recovery * is at the heart of the way the buildings are built, services are developed and staff are trained.	Adfer = Restoration

			* = empowerment for the individual to have some agency over their own unique mental health difficulties. Not being ""done to"" but ""working with""	
09/02/22	HM	E-mail	Appropriate staffing levels, mental health nurses, doctors and pharmacists	The Enfys Clinic
09/02/22	SD	E-mail	To ensure that everyone feels safe on the Unit and that you have a diverse range of staff to support a diverse range of protected characteristic patients. That other patients on the Unit adhere to equality practice. The cultural competence is embedded in practice. A modern building is one thing but the service that is practiced is something else.	Adferiad - Recovery
07/02/22	RT	E-mail	Access to all who reside within the region, including partner health boards is essential. I have recently had experience of not being able to access Swansea Brain Injury Team, because they had stopped allowing residents from partner health boards (Powys for Ystradgynlais) accessing services due to high demand, which has virtually compelled me to either endure long distance travel to another unit or to go private a wholly unacceptable outcome. It is inevitable that there will be high demand in these challenging times for mental health unit, and it should at the outset be set up with sufficient resilience go accommodate periods of high demand.	I do not think that it is the unit or its location that is the issue, rather than any dedicated mental health unit will doubtlessly be stigmatised and inappropriately labelled by the less empathetic/ignorant segments of society. I think it unlikely that this will be avoided irrespective of location, previous use or naming.
05/02/22	GJ	E-mail	I think the proposed plans for this unit a sound very interesting and what the MH service in Swansea Bay needs. I think having the PICU in a Swansea bay site is a very good idea and something that has been needed for some time. I am glad cefn coed was chosen as it is known as a MH hospital and makes sense to have all services in one place. Like you have said public transport may be an issue but in my opinion that is the only issue.	I think the unit should incorporate a name that reflects a new chapter in Mental Health services "The cefn coed mental health centre" simple, to the point and easy to pronounce and symbolises a new chapter for cefn coed.

25/02/22	PH	E-mail	"Facilities for people on the site such as café, banking, shopping, internet access etc, Community Connection Travelling issues for some people, how to promote virtual appointments/choose and book, etc."	It would be nice to have a name that mentions the sea view, the hospital site can be very peaceful and is nice to walk around.
25/02/22	SJ	E-mail	The provision of a modern, fit for purpose facility is critically imperative to the future care of patients in the SBUHB locally. It is clear from the evidence within the engagement document that co-locating the unit on the Cefn Coed site with the newer services that are already there will offer a far better experience to both staff and patients and will provide enhanced care. Locating the building on Cefn Coed will also benefit from the positive relationships already established with the community.	It would be nice to keep a Welsh name - how about Uned Gobaithion Newydd (Fresh/New Hope Unit)
24/02/22	N/K	E-mail	Opportunities for ongoing and user support post attendance are comprehensively explored and actioned, for example the Fire Service can significantly assist in supporting, and making safer, patients in their homes. These referrals need to be part of a MoU between the two organisations.	Ty yn Dda
04/02/2022	PC	Intranet	The proposed location of a single adult mental health unit is very good news, as Interim Manager in the Mental Health Act Department, I would be interested to hear what plans are being considered to re-locate our department to this site. I have recently sought views from other MHA Administrators in terms of their co-location with wards. They report enhanced, efficient and effective working relationships in terms of being able to resolve issues very quickly due to their close proximity to wards and ward staff and also a more cost effective way of working in terms of there being less need for mailing of statutory MHA documentation. As a team we	

			would be extremely keen to follow suit and re-locate to the newly proposed site at Cefn Coed	
08/02/2022	ABO	Intranet	From my point of view, a new integrated and functional psychiatric location and service is long overdue and the Cefn Coed site/building appears to be strategically well situated, accessible and central for Swansea area (and beyond) patients?	
N/K		Twitter	Not Cefn Coed. I would suggest, terrible culture, terrible place	
15/02/2022	NPT CVS Forum	Meeting	Some questions regarding how they will access the inpatient facilities and requiring assurances that their access to their community services will remain within their local area	
11/02/2022	MH Senedd Member	E-mail	Location offers the opportunity for joint working with other mental health services and/or physical health care services. How can Cefn Coed as a stand-alone facility score better than Morriston and Singleton on this question.	
04/03/2022	JW	E-mail	<p>This is a unique opportunity to make a decision about the future of adult mental health inpatient services for our population. The new unit is likely to provide services for decades to come. Siting the new unit on the plateau of the current Cefn Coed site makes perfect sense. There are already modern purpose built units on the hospital site for Older Peoples Mental Health patients and a Rehabilitation & Recovery Unit as well as Step Down Houses.</p> <p>Co-location of the Adult Unit will provide a viable hospital site from an operational perspective and flexibility and sustainability for specialist mental health staffing.</p>	I would propose inviting service users to rename the new unit and hospital as a whole. This proved a successful approach when naming Uned Gobaith which is the new Perinatal Mental Health Unit at Tonna Hospital

			It is important to remember that mental health patients can have longer lengths of stays than patients in acute physical health hospitals and that access to outdoor space is important therapeutically & socially. The Cefn Coed site can offer this away from the hustle & bustle of the acute hospitals.	
04/03/22	Accessibility Reference Group In attendance - 16	Meeting	<ul style="list-style-type: none"> * Support the need for a single independent unit. * Stigma associated with Cefn Coed needs to be addressed * Public Transport must be sorted * Transport coming from the centre of Swansea and return needs to be addressed * Mental Health Patients, undergoing treatment, should not be asked to use public transport to get to appointments. They would not be able to go on the bus 	
09/03/22	BA	E-mail	I think it's a really good idea- less travelling between sites will make it easier and less stressful for patients. It may also mean that the patient's get to know the team better which will make them feel more comfortable.	Swansea Crisis Centre for Young People
10/03/22	CM.C	E-mail	It has already been highlighted but it is key that this service is easily accessible to all as historically, going to Cefn Coed has been difficult for people who do not drive/have limited resources. It is also important, to enable people to engage in rehab/recovery plans to access to the community support re-integration into the community and opportunities to engage in activities to promote recovery/wellbeing, and to support the discharge process from the ward. As this transition can be very challenging especially for those with limited support/social networks or people who will not be from the Swansea area. Due to the location, as it will be a single site for all MH services, ensuring a robust inclement weather protocol is in place because access can be difficult.	This is a very good point unfortunately I am not sure what it should be called but perhaps something recovery focused or wellbeing related in Welsh.

			<p>The environment will need to be easily accessible, promote function and be appropriate to meet people's physical health needs as this is a huge issue currently (en suite, level access shower, available equipment for toilet/showering, appropriate bed etc.)</p> <p>Having access for health promoting activities such as exercise, gardening, meditation etc. would be beneficial- having this accessible on the ward for those who are limited by section. Having a quiet, low stimulating/sensory space might be useful for people who are very overwhelmed and experiencing sensory overload. Consideration of the type of lighting etc. would be beneficial.</p> <p>Visiting space for visitors. Having enough rooms for meetings/ 1:1 therapy sessions/ space for legal representatives to have confidential meetings. Access to kitchen facilities to promote independence.</p> <p>Space for staff to debrief/wellbeing room.</p>	
10/03/2022	SBU Mediation Requests	E-mail	<p>Issues - Access to Cefn Coed Hospital, not an easy place to travel to dependent on where you live. Ability of existing staff to transfer to work at the Cefn Coed Hospital site, ability to retain experience.____</p> <p>Benefits – improved facilities, better environment, ability for staff to work support service delivery easier has all on one site, enabling development and sharing of skills.</p> <p>Consider – Incorporating accommodation building on site for temporary use to enable recruitment and arrival of locum / agency / overseas staff to work in facilities, which is present on all other main hospital sites within the health board. Also consideration for wellbeing facilities within the new build for example gym facilities which could be utilised by both patients and staff to access for wellbeing, ensuring the right location on site for accessing gardens. Ensure access to latest digital technology is fully integrated into the unit.</p>	hafan ddiogel_ means safe haven or Gofod croeso which means Welcome space
10/03/2022	LW	E-mail	It's a huge positive that AMH will be remaining in Swansea. I fully agree with the service user views	Given that service users have favoured the Cefn Coed site for it's calm setting I think the name should reflect this. Something along the lines of Green Hill

			<p>about privacy, safety and a place of calm and that the Cefn Coed site is the only one that meets this criteria. My concerns would be:</p> <p>Having adequate transportation links, many service users and their families/carers do not have access to their own transport and there is not a current direct bus route to the Cefn Coed site from Swansea City Centre.</p> <p>Having space for a variety of therapeutic interventions and purposeful activities.</p> <p>Feedback from Service users currently on ward F have requested more access to Occupational Therapy and sporting activities. Exercise is an important factor in mental health, which is often neglected on wards. Days on the ward are often unstructured, which can have a negative effect on mental and physical health. Designated spaces both indoor and outdoor for physical activities would provide an outlet for any tensions, cutting down on aggressive outbursts, help to release endorphins to boost mood and wellbeing and provide service users something to do other than smoke. It could also encourage Service users to continue to access these activities in the community on discharge, providing longer term benefits.</p> <p>Dedicated space for third sector agencies to use. Once discharged many service users will link in with other agencies rather than AMH services. Third sector agencies are a huge part of mental health provision and help to ease pressure on the NHS. To have a space, which these agencies can share to continue to provide input/support/advice, would be beneficial to all.</p>	(Bryn Gwyrdd) , Sea Breeze (awel y mor) Bay view (golygfa Bae)
10/03/2022	TJ	E-mail	<p>_As probably said by many, outdoor therapeutic space is crucial in regards to wellbeing and mental health. I do hope that the new build take advantage of the green space that we have at the site and will make the most of its natural surroundings, Picnic tables.</p>	New Bay Hospital Ysbyty Bae Newydd

			<p>Natural light and sufficient air flow in office space and in all communal areas. Consideration not only for patients but also for families and staff.</p> <p>Bring back a hospital kitchen and canteen to provide healthier and fresh meal options for patient's relatives and staff. Occupational therapy assessment unit, allowing a full range of functional assessments and the opportunity to promote and encourage independence. Safe Cycle path around the grounds with outdoor exercise equipment as around Fendrod Lake.</p>	
25/02/22	<p>Mental Health Wellbeing Board</p> <p>In attendance - 8</p>	Meeting Notes	Original costs were drafted in 2020 and prices of materials have since increased, questioned if WG had taken this into consideration since the strategic outline case.	
02/12/22	<p>Health Board Partnership Forum</p> <p>In attendance - 22</p>	Meeting Notes	Ensure staff representatives are able to be fully involved in the process.	
15/03/22	RH	E-mail	<p>I think overall I agree that a single inpatient service would be helpful – due to the difficulties places such as Ward F has with regards to staffing, transferring patients due to beds, having to transport them after a certain amount of time etc. If all the wards were together, hopefully it would be more beneficial in a lot of ways. My main concern is that obviously those living and working in the NPT area will now have to rethink/replan going forward. When you look for a job, location is something that you consider and will have an impact on whether or not you decide to apply for a position... and my worry is that there will be a lot of NPT staff who will not be able to and/or not willing to travel that distance and will therefore unfortunately look for jobs elsewhere. Also, the Swansea staff will need to have a broader knowledge of the local area in</p>	

			<p>NPT. Currently, staff in NPT have a good idea of services available in our area, and how we can signpost to these. As someone who works in NPT, I don't know what services are available in Swansea. So going forward, the Swansea staff will need to increase their knowledge of a different area and locality, to be able to provide the NPT patients the same service.</p>	
15/03/22	Feedback from Physio Team (LJ)	E-mail	<p>Generally approve of unit being combined unit on CCH site, CCH is currently an area with green open spaces. This needs to continue as new unit will sit alongside a housing estate. How will the amount of area that is designated to this unit be decided ?</p> <p>Comments from staff include following comments:</p> <p>There needs to be secure outdoor areas where patients on section can exercise independently and enjoy the outdoors without the need for a member of staff to escort them in a non secure area. Some patients would benefit from being able to run/ walk outdoors which has obvious benefits for physical and psychological wellbeing. I have worked with several patients who wished to continue running/ walking on a daily basis but unable to do so which has a massive negative impact and is extremely restrictive for them.</p> <p>I would also like to ask if they are considering physiotherapy as part of the therapies team, both in patient and community, as I feel both services are essential for a joined up experience for patients transitioning from in to outpatient services or vice versa.</p> <p>Provision of a Physiotherapy gym would need to be integral to the plans as we know the importance of</p>	

			<p>physical exercise impacting positively on mental and physical health.</p> <p>There will need to be a review of staffing implications for our team and we would recommend designated staffing for Acute Wards as currently staff resources are shared between Adult Wards and OPMHS Wards.</p> <p>There will be transport difficulties for those living both in Swansea and in Neath</p>	
15/03/22	JC	E-mail	<p>I believe Cefn Coed is an excellent location choice and it does make sense to have one Acute Unit. This also helps in terms of staff supervision and difficulties when one site has to cover another as the Physio team in CCH is currently trying to do in Ward F. I welcome the referral to designated Therapy Space although exactly what that could involve is not clear at the present time and we would need to ensure there are designated areas for Therapy staff to have a base/ office as well as activity rooms and exercise facilities both inside and outside. There is a balance between what space will be available as the housing plans will also have to be accommodated.</p> <p>Other things to consider</p> <p>Public transport links</p> <p>Retaining green space to allow patients to benefit from this</p> <p>Sufficient car parking: This is a key concern as a large unit such as this will require Car Parking, I envisage an increase in Physio staff over time to work in this unit, and the Car Parking facilities also need to bear in mind staff who work in Ysbryd Y Coed where</p>	The 2 adult Wards are known as Tawe Clinic so could this still be used?

			most of the car parking is designated for visitors and is not sufficient for all staff that work there.	
16/03/22	CH	E-mail	<p>I think it would be a good idea to have everything under one roof.</p> <p>Cefn Coed has a lot of green space and is a very tranquil place.</p> <p>I think the stigma, that was previously attached to this hospital no longer applies and very few people know about Cefn Coed.</p> <p>Only problem is that the bus route that the hospital is on is too far away from the hospital.</p> <p>Really need for that to be sorted before decisions are made</p>	
20/03/22	Glangarnant Care Home	E-mail	A single point of access would be beneficial to patients as all services would be on one site including specialist psychiatrists and nurses	Ysbryd y Mor/Mynydd. Because of the location, and it should be a Welsh name.
21/03/22	LD Group	E-mail	That Swansea and Neath Port Talbot cover a large area, if the unit is in Cefn Coed then those using cars will add to the already problematic traffic. For those living in the Valley areas public transport will be approx 2 hours there and 2 hours back, experience has shown us that people booking appointments give no consideration to logistics of person actually being able to attend or receive visitors.	Something that does not associate itself with Cefn Coed or its history. Maybe ask the people who might attend what sort of name would not have a stigma for them to say they were attending.
22/03/22	BaYouth	E-mail	"If the single site is really covering a middle area for patients to reach, it is ok.	"Mind & Mental Health Centre Or simply in welsh Iechtd meddwl Centre

			I also think the new Unit should have a dept of prevention, where they can help the people to discuss circumstances when high chance that crisis happens. "	
22/03/22	RE	E-mail	Don't know	The Hospital for People who are Ill.
22/03/22	JG	E-mail	Multi-purpose hall or indoor space that can be used to allow patients to engage in sporting activities and gym activities when they are unable to leave the hospital and have no leave. Ensuring there is enough outdoor space, with privacy for patients to have on site.	
23/03/22	LMC	E-mail	Thank you for bringing this to the LMCs attention. Morgannwg LMC have no additional comments to make outside of those raised when discussing the Integrated older People Mental Health Services consultation and also incorporating the key generic points that we raised in the Changing for the Future consultation. I attach the notes from both of these for your information.	
24/03/22	Adult Mental Health Services in Hywel Dda	E-mail	"Some stigma still attached to Cefn Coed on where let is sited. It is not near a District General Hospital. The bus routes are not straight forward and do not coincide with visiting and appointment times. The consultation does not mention any MH Liaison services included."	Diwrnod Newydd – New Day
24/03/22	Swansea Council	E-mail	"We are supportive of more emphasis on early, community-based intervention and keeping people in their own homes and the development of services to support prevention and low-level mental health need. The option of the acute Mental Health service being located on the present Cefn Coed Hospital site is an acceptable option. There are limited options for a new central venue that would equally benefit	Coed Newydd

			Swansea and NPT. Historically all acute and long stay Mental Health services for the region have been based at Cefn Coed Hospital and the proposal would provide continuity. "	
24/03/2022	South Wales Police	E-mail	<p>Please find below the South Wales Police response to proposals for the future location of the Acute Mental health Assessment Beds in SBUHB.</p> <p>1. To what extent do you agree/disagree with the proposals for the future location of Adult Acute Health Assessment Beds in Swansea Bay University Health Boards? Strongly agree with the site being at CCH as historically it has always been the establishment for assessment and treatment in SNPT. Officers know its location, it is easy to find so that won't be a problem.</p> <p>2. What comments / issues do you want the Health Board to consider about establishing a single, integrated inpatient service when it considers the outcome of this engagement?</p> <ul style="list-style-type: none"> • We feel that that a separate S136 Suite is paramount. This needs to be a secure area with facilities such as toilets and refreshments that can be made available without asking for a member of staff to assist. The detainee and officers can be waiting for up to 4 hours and more for the assessment to begin. • Transport is key to cover the NPT area as well for voluntary attendees/Informal's. The linking in with 	

			<p>the voluntary sector for this needs to be in place before the hospital opens.</p> <ul style="list-style-type: none"> • Other considerations would include provision for security at the location as there have been issues with drugs being taken on sight as well as absconding of patients. As this is the main hospital there will be a large number of patients and staff, for officer safety there should be the added protection of the Security Staff to assist in patients who are difficult to manage. They need to be trained in MH as well as security aspects. • We would also question whether there would be night-time staff from the Crisis Team on duty who can assist with the S136 detentions when they arrive at the hospital. <p>3. The Health Board appreciates that 'Cefn Coed' does have a historical stigma associated with it. Similar to Ysbryn v Coed the health Board's Dementia Unit, if the adult mental health unit is to be located on the Cefn Coed site the unit will have a new name. What do you think the name of the new unit should be?</p> <p>We are very much in agreement that the name should BE changed but have no suggestions for an alternative</p>	
24/03/2022	Community Psychiatric Nurses	E-mail	<p>I feel there has been historically and still is currently a disjoint in working and the sharing of information between the community and the ward. I would like the new units to incorporate a community team hub area with "hot desks" available to the CMHT'. As a CPN I do not feel that I am unable to remain at Cefn Coed</p>	Brig y Mynydd – Mountain Top

			Hospital for any length of time. I will arrive for a ward round and have to leave as soon as it is ended. I am not able to safely open my laptop on the site to add case notes or address issues that may have arisen with any immediacy. I also have to ask the support of ward-based staff to open doors or attempt to find myself a room to speak openly and privately to a client or return to Central Clinic in my car. This is why I would like to see a safe area for CPN' / CMHT staff. I would also like the CMHT to have access to keys from an attended reception area.	
25/03/2022	N/K	E-mail	It seems like our views are only being taken into account because it's a possible tick box exercise,	
25/03/2022	N/K	E-mail	Better transition through the health system Faster and smoother All mental health service in one place and to hand	Bryn Centre, Swansea
25/03/2022	N/K	E-mail	Positive to have a single unit – need to make sure other services (GPs, etc) are educated and on the same page. Need to make sure it isn't yet another individual organisation that's working in parallel, rather than with existing services. Things need to be unified, not isolated. Will aftercare be included as part of the Unit?	
25/03/2022	Complex Disability Community Mental Health, NPT Council	Letter	I am writing on behalf of Neath Port Talbot County Borough Council, in a response to the public engagement on the proposal for the future location of Adult Acute Mental Health Assessment Beds in Swansea Bay University Health Board. The local authority is in agreement with the proposal for change; to ensure the delivery of good quality mental health services that meet the need of the population	

of Neath Port Talbot. We recognise the value and benefit of modernisation of the whole system, pathways of adult mental health services to ensure that people have access to the right level of support at the right time.

The local authority supports the need to provide multidisciplinary inpatient services, providing acute assessment and treatment services within fit for purpose accommodation. We agree with the direction of travel in establishing a single, integrated inpatient service supported by local community and crisis mental health services that are supported by established pathways of care. The local authority can see the merit of inpatient beds on one site to include an assessment ward, treatment wards and particularly welcome the benefit of a Psychiatric Intensive Care Unit (PICU) for the Swansea Bay area.

The main area of concern being voiced across the service area of mental health is the proposed location of the new unit at the Cefn Coed Hospital site. My understanding is that there was representation from Neath Port Talbot in the series of workshops that agreed the criteria to evaluate the suitability of the sites. The general consensus and recollections of these workshops was that the Cefn Coed site was not a preferred option and that there were other sites noted within the thirteen sites identified to include a site in Llandarcy. We have been unable to establish to what extent Neath Port Talbot were represented to inform the application of the criteria to short list to the 5 sites/options. All of the shortlisted five options are currently NHS hospital sites with the emphasis being on the importance of being located on site with other

health or mental health services to provide clinical support. This raised the query as to whether other sites were ruled out by default as they were not existing hospital sites?

In April 2021, a virtual workshop was held with stakeholders. The project group, around facilitating this workshop, have not been able to establish and provide the full participation membership of the group - who was representing Neath Port Talbot to include the numbers of service users, carers and local authority representation at that time. We accept that an evaluation criteria for each site was looked at, however, we do have reservations around the sites location. The accessibility of the site both for individuals accessing the service and also for community staff and the impact this will have on patient experience and best practice. It is recognised the importance of an integrated inpatient service supported by local community and crisis mental health services and this leads to the consideration of the possible impact of location will have on community services which will remain being delivered in the locality where the person lives.

Cefn Coed site was ranked the lowest in terms of location being accessible, yet the importance/impact of location is high. How was the criteria weighted against each category? All categories it would appear were give the same weighting and consideration. It is recognised in the consultation document that the location is an issue. The practicalities for individuals, family and carers accessing the service, especially for people who do not have access to a car and are dependent public transport. It is noted that it is being worked on by the

voluntary sector to look at what can be offer as an alternative to improve and support access to mental health services – this is a real issue and solutions need to have been workout through to address the access issue.

The Cefn Coed site is not geographically central for the area of population covered by Swansea Bay University Health Board. It is not easily accessible by public transport or by car. There is no direct route from Neath Port Talbot and it is through a populated area of Swansea that comes with consideration of high congestion of traffic at peak times. There is no direct/easy public transport route.

Feedback from the CMHT (community service) have included a strong opposition to the site being located at Cefn Coed Hospital for the reason as cited above around the lack of effective public transport and accessibility in general. There has been a theme that the Cefn Coed site would unfairly disadvantage residents of Neath Port Talbot particularly those in hard to reach rural areas. The location does not sit towards moving toward a greater not less localisation and better integration of community and inpatient services.

Consultation with the CMHT around the location of the site have provided the following additional feedback. Consideration around the potential staffing impact on the community teams in terms of undertaking initial CMHT assessments, supporting crisis assessments, S117 review meetings, hospital discharge meeting, Mental Health Act Assessments - all will be function that will be facilitated within the Cefn Coed site inpatient facilities. The feeling is that

travelling time could impact on the role of care coordination in consideration of the increase time spent travelling to Cefn Coed Hospital as it will pull away from the time spend with individuals in the local community. It is acknowledged that developments in systems such as Microsoft Teams, as a service response to aid communication during Covid, has mitigated the risk and there will continue to be this facility. This would not necessarily be best practice and does not mitigate the need or requirement under the Mental Health Act to see individuals face to face.

The current model of crisis intervention via the Crisis Team is delivered predominantly from Neath Port Talbot Hospital. The current practice and expectation remains that whenever possible crisis assessments are completed in the hospital. Working towards establishing a single, integrated inpatient service and improving crisis care we are aware of the development of a new Mental Health Assessment Hub with a function of a Triage Service building on the existing crisis team model of service delivery. This would imply that the current function of the Crisis Team would be delivered from the Cefn Coed site. This again raises the challenge of accessibility to individuals who are unwell and in crisis being seen and having to travel out of their area/locality for a service. There are recent examples where the CMHT are supporting individuals to be seen by the Crisis Team as there are already issues consideration around barriers of engagement.

Section 117 leave has also been cited as an area of concerns – the challenge of facilitating quality leave in the patient's own communities which we know is an important part of rehabilitation and recovery. S117

leave is used as a method of rebuilding confidence and to establish how well a person copes in the community as part of the discharge process. In consideration that assessment and treatment is already being delivered from Clyne and Fendrod Wards (Cefn Coed Hospital) patients are having to travel back to their own communities to make this possible and the facilitation and access to transport has at time been a challenge/barrier. It would be interesting to see any feedback, the experience from individuals currently who are in an assessment and treatment bed that live in Neath Port Talbot to gain a sense of the impact and any barriers to good quality patient care.

To support the inpatient care and also to include consideration that the place of safety for Neath Port Talbot under the Act, will also be located in Cefn Coed Hospital. There will be an increase number of requests for Mental Health Act Assessments within Cefn Coed Hospital site. This will have an impact for staff working in the CMHT and the Emergency Duty Team in consideration of increase in travelling time. We have already seen an increase in time spent travelling to/from Cefn Coed with consideration that the assessment and treatment units are there as part of Covid service delivery. The challenges of ensuring individuals have access to the right support is already being compensated with care coordinators providing transport to individuals when they need to access the Cefn Coed site to facilitate discharge arrangements, consideration of facilitating arrangements under S117 leave.

Some views have been raised around the impact on staffing capacity. We know that there is already

			<p>challenges with the recruitment and retention of Approved Mental Health Professionals (AMHP) within Neath Port Talbot and locating the assessment and treatment unit at Cefn Coed hospital will add to the AMHP workload in terms of traveling time. There is also the question whether the assessment suite (or place of safety) would also be collocated at Cefn Coed Hospital, which within the model I would assume, this could have an impact on the increasing demands on already stretched police services (operating in the NPT community) and having to convey people to Cefn Coed Hospital when executing their powers in accordance with Section 135 and S136 of the Mental Health act 1983(amended 2007).</p> <p>AMHPs are also concerned that there could be an unnecessary increase in admissions to hospital under the Mental Health Act, because of less service users being agreeable to informal admissions due to the location of Cefn Coed hospital.</p> <p>There are a number of disadvantages of locating all acute inpatient Mental Health Services at the Cefn Coed Hospital site. It is recognised that the true impact will only be known when this proposal come to fruition. It is difficult to evidence the actual impact upon the residents of Neath Port Talbot with the feeling that there is a bias and more favourable to the residents of Swansea Council. What will be of interest and point of note is the feedback from consultation from the residents of Neath Port Talbot and whether they echo the issues raised by the local authority.</p>	
25/03/2022	Staff Engagement Sessions x 2	E-mail	Transport links need to be improved to Cefn Coed.	

25/03/2022	PD	Social Media	<p>I think the mental health referral service needs to be reassessed. Unless I am just unlucky – after calling for 3 weeks no one knows who I am within the MH Service? Or where my referral has gone. Today I used some internal knowledge of health care and my initiative to contact another line to be told it's for professionals only! I felt ashamed that I had to explain when you suffer with mental health problems not understanding where your referral is or how long you may wait etc, it is distressing so I used my knowledge to find out myself.</p> <p>Lucky I did this as the referral was declined – nobody called me asking for information just declined – back to the GP for more information (which I may be contacted in a few weeks then the referral goes back) delaying the process.</p> <p>Mental Health we say?</p> <p>I am truly grateful for the NHS however, this is something that is basic and so important.</p>	
25/03/2022	LP	Social Media	<p>So you took the beds away as the site was not fit for purpose – now you want to put them back there again. More money spent when you could just re-modernised the site in the beginning</p>	