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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

Annual General Meeting

15th July 2021



Welcome Emma Woollett, Chair

Help us in
the fight
against
COVID-19



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Introduction

Mark Hackett, Chief Executive

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Covid-19



- We put in place our command and control structure on 31st January 2020 and it remains in place to date;
- Some of our achievements include:
 - Setting up two drive-through testing centres, followed by walk-in facilities and mobile testing units;
 - Leading the rollout locally of a world class vaccination programme;
 - Opening a children's emergency unit;
 - Creating two field hospitals within a matter of weeks.



- Staff health and wellbeing has been key;
- Our occupational health and staff wellbeing services were double award winners at the 'National 2020 Personnel Today, Occupational Health and Wellbeing Awards';
 - Dedicated health and wellbeing services are in place, including psychologists, meditation, trauma and spiritual support and recovery rooms;
 - Morriston Hospital's emergency department choir became a worldwide sensation after a video of them singing the Jackson Five 'I'll Be There' led to an invitation to sing with Heather Small on her song 'Proud'.



- Working virtually quickly became a necessity for us with a number of initiatives developed:
 - First health board in Wales to 'go live' with Consultant Connect and by April 2021 40% of our outpatient consultations were virtual;
 - 180,000 virtual appointments have taken place via a number of specialities, including burns and plastics, therapy services, physiotherapy, psychology and children's services, are holding virtual appointments;
 - A number of new systems to enable doctors shielding or working from home to reduce footfall to complete their ward rounds virtually ensuring they keep up-to-date with patients' progress.



Finance and Performance

- For 2020-21, we had budget of £1.1billion and reported an end-of-year revenue deficit of £24.304m - this was in line with the forecast made the start of the year;
- However it was a breach of our financial duty to balance, as was the failure to achieve an approved three year plan;
- We also received £47.984m in capital money and delivered a £28k underspend against this allocation;
- For the first half of the year, a much higher year-end forecast was reported to the board due to the large monthly expenditures for Covid-19 – we received £148.947m additional funding from Welsh Government to help the financial position to start to recover;



- Some progress was being seen in our performance prior to the start of 2020-21 however the pandemic meant that we have had to change way we work;
- A number of initiatives were developed to support the unscheduled care system, including:
 - A temporary building in which to put ambulance patients while they were waiting to come into the department;
 - Additional clerical, therapy, palliative care and social worker support;
 - A 'contact first' and urgent primary care centre to reduce the number attending the hospital unnecessarily;
- Planned care has been particularly difficult, because all non-urgent care was stopped at the start of the pandemic. Wherever possible we have safely restarted services and we continue to grow our capacity to see and treat more and more patients;
- Unscheduled care, planned care and cancer services will be key priorities for the annual plan in 2021-22 as well as five key quality priorities: infection control; reducing falls; suicide prevention; sepsis and end of life care.



Other Achievements

- Morriston Hospital will be the first in Wales to have its a solar farm;
- We opened the first mother and baby unit in Wales to help women with serious mental health problems during pregnancy and/or following the birth of their baby;
- A former ambulance has been redesigned for outreach sexual health services;
- More than 2,000 people have signed up the Swansea Bay Patient Portal to access and share information about their health and wellbeing with relatives and clinical staff.



Staff Health and Wellbeing



- Some of the developments we have made to support, develop and recognise staff during the year include:
 - Introduction of a wellbeing package to support psychological, emotional and social welfare and health and wellbeing;
 - Implementation of a trauma management model (TRiM);
 - Provision of hotel accommodation for staff who were worried about transmitting the virus to family at home;
 - The first ever pre-recorded 'Virtual Living Our Values Awards';
 - Green spaces project for the development of outdoor areas.



Next Year

- Just some of what we hope to achieve over the next 12 months include:
 - Improving patient experience through better safety and quality and less harm;
 - Focusing on healthcare acquired infections, sepsis, end-of-life care, falls, suicide prevention and improving outcomes and clinical standards;
 - Rejuvenating our hospitals as well as our primary care, community and therapy services;
 - Transforming mental health and learning disability services;
 - Improving the financial position;
 - Bettering staff experience at work.
- All this is not forgetting the continuing need to respond to Covid-19 – while we are hopeful that we will be able to start our recovery in the second half of the year our response will remain a focus for us.



Thank You

- Thank you all for attending— this year has been even more challenging than the previous;
- But it has provided us with an opportunity to learn and make the changes to provide better health, better care, better lives;



Any questions?

