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Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



<b>Meeting Date</b>	<b>12 March 2020</b>	<b>Agenda Item</b>	<b>2.2</b>
<b>Report Title</b>	<b>WAO Reports into Public Services Boards and Integrated Care Fund</b>		
<b>Report Author</b>	Siân Harrop-Griffiths, Director of Strategy		
<b>Report Sponsor</b>	Siân Harrop-Griffiths, Director of Strategy		
<b>Presented by</b>	Joanne Abbott-Davies, Assistant Director of Strategy and Partnerships		
<b>Freedom of Information</b>	Open		
<b>Purpose of the Report</b>	This paper advises the Audit Committee of the receipt of three Wales Audit Office (WAO) reports, and the action that has been taken to address them		
<b>Key Issues</b>	<p>WAO has undertaken audits into the effectiveness of Public Service Boards across Wales and the Integrated Care Fund.</p> <p>The Health Board has been involved in the undertaking of these audits, and has responded to their findings through the relevant partnership arrangements.</p>		
<b>Specific Action Required</b> <i>(please choose one only)</i>	<b>Information</b>	<b>Discussion</b>	<b>Assurance</b>
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Recommendations</b>	<p>Members are asked to:</p> <ul style="list-style-type: none"> <li><b>NOTE</b> the receipt of the reports and associated actions undertaken</li> </ul>		

# **WALES AUDIT OFFICE REPORTS INTO PUBLIC SERVICES BOARDS AND INTEGRATED CARE FUND**

## **1. INTRODUCTION**

Wales Audit Office (WAO) has undertaken audits into the effectiveness of Public Service Boards across Wales and the Integrated Care Fund. The Health Board has been involved in the undertaking of these audits, and has responded to their findings through the relevant partnership arrangements.

## **2. BACKGROUND**

At its meeting in November 2019 the Audit Committee received an update on WAO Audit Reports. Included in this was reference to reports that the WAO has undertaken into Public Service Boards and the Integrated Care Fund.

The reports have been considered through the respective Public Service Boards and West Glamorgan (and previously Western Bay) Regional Partnership Board arrangements.

## **3. REVIEW OF PUBLIC SERVICE BOARDS**

The WAO undertook a [Review of Public Services Boards](#) and published a report in October 2019. They examined how Public Service Boards are operating; looking at their membership, terms of reference, frequency and focus of meetings, alignment with other partnerships, resources and scrutiny arrangements. The Report concluded that Public Services Boards are unlikely to realise their potential unless they are given freedom to work more flexibly and think and act differently.

The report set out a series of recommendations on how they could operate more effectively. The Director of Strategy has reviewed the recommendations with the Deputy Chief Executives of both Local Authorities to support responses to the recommendations and preparations of reports to the Public Services Boards. These responses have been considered at the PSBs in Swansea (Appendix 1) in February and Neath Port Talbot (Appendix 2) in March.

Both PSBs have been considering how to work more closely together, and this is evidenced by the Joint PSB meetings that have happened in the last year, and the Critical Incident Groups which have been set up in relation to Drug Related Deaths and Suicide Prevention. Where both PSBs have aligned work streams we have also worked to bring these together where appropriate.

Both PSBs, undertook governance reviews in 2019, which meant that the majority of recommendations have already been implemented. The main outstanding area of action is in the development of a communication/engagement strategy. The Health Board has recommended that the PSBs consider working with the well-established Citizen's Panel, which has already been established through the Regional Partnership Board, and has facilitated links between the officers of the different teams to progress this.

#### **4. INTEGRATED CARE FUND**

The [Integrated Care Fund](#) report was presented to the Regional Partnership Board by the Wales Office Audit when it was published in 2019. Subsequently, the [Western Bay Regional Partnership Board – Integrated Care Fund](#) was published in November 2019.

Overall, the WAO concluded that “the fund has had a positive impact, supporting improved partnership working and better integrated health and social care services. However, aspects of the way the fund has been managed at national, regional and project levels have limited its potential to date. There is little evidence of successful projects yet being mainstreamed and funded as part of public bodies’ core service delivery.”

In relation to the Western Bay (now West Glamorgan), the WAO identified a number of areas where they thought that the RPB could improve upon at a regional level. No specific recommendations were made for the RPB; however, the national report contains a number of recommendations, which apply to all RPBs.

The West Glamorgan Transformation Office has developed a response to these recommendations (Appendix 3). It can be seen that actions against all of these have been completed except for two. The Transformation Team has had staffing shortages in the last year due to maternity leave, and so has been focussed on establishing the new governance arrangements and work streams, which has resulted in a delay in implementing these recommendations. All posts are now full again, and this work will be taken forward in coming months.

The RPB and programme underwent a governance review in 2019, which resulted in a more strategic and streamlined structure. These arrangements came into place in mid-2019 and are now starting to mature. A risk register for the entire programme is in the process of being developed and will be considered at the next Integrated Transformation Board in April.

On SharePoint, there is a plan to add users to this site, and this will be completed by June

#### **5. GOVERNANCE AND RISK ISSUES**

There are no governance risks for the Health Board in this report. The Health Board continues to work with the PSBs and RPB to simplify and streamline governance arrangements.

#### **6. FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

#### **7. RECOMMENDATION**

Members are asked to:

- **NOTE** the receipt of the reports and associated actions undertaken

<b>Governance and Assurance</b>		
<b>Link to Enabling Objectives</b> (please choose)	<b>Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities</b>	
	Partnerships for Improving Health and Wellbeing	<input checked="" type="checkbox"/>
	Co-Production and Health Literacy	<input checked="" type="checkbox"/>
	Digitally Enabled Health and Wellbeing	<input type="checkbox"/>
	<b>Deliver better care through excellent health and care services achieving the outcomes that matter most to people</b>	
	Best Value Outcomes and High Quality Care	<input type="checkbox"/>
	Partnerships for Care	<input checked="" type="checkbox"/>
	Excellent Staff	<input type="checkbox"/>
	Digitally Enabled Care	<input type="checkbox"/>
	Outstanding Research, Innovation, Education and Learning	<input type="checkbox"/>
<b>Health and Care Standards</b>		
(please choose)	Staying Healthy	<input checked="" type="checkbox"/>
	Safe Care	<input type="checkbox"/>
	Effective Care	<input checked="" type="checkbox"/>
	Dignified Care	<input type="checkbox"/>
	Timely Care	<input type="checkbox"/>
	Individual Care	<input type="checkbox"/>
	Staff and Resources	<input type="checkbox"/>
<b>Quality, Safety and Patient Experience</b>		
There is no direct link to the PSB Report. The ICF report support improved patient quality and experience		
<b>Financial Implications</b>		
There are no direct financial implications of this report		
<b>Legal Implications (including equality and diversity assessment)</b>		
There are no legal implications of this report.		
<b>Staffing Implications</b>		
There are no staffing implications associated with this report.		
<b>Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)</b>		
The PSBs directly support the implementation of the WBFGA		
<b>Report History</b>	None	
<b>Appendices</b>	Appendix 1 – Swansea PSB report Appendix 2 – NPT PSB Report Appendix 3 – West Glamorgan RPB Action Plan	