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Partneriaeth  
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Gwasanaethau Gofal Sylfaenol  
Shared Services  
Partnership  
Primary Care Services

## **Post Payment Verification Progress Report**

**For the period: 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019**

**Abertawe Bro Morgannwg University Health  
Board**

**Issued: March 2019**

**Prepared by: Mrs Sue Tillman (PPV Location Manager)**

This document has been prepared for the internal use of Abertawe Bro Morgannwg University Health Board.

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## **1. Introduction**

This report has been prepared for the Audit Committee of Abertawe Bro Morgannwg University Health Board. The aim of this report is to summarise the work undertaken by the Post Payment Verification (PPV) department in accordance to the Welsh Assembly Government (WG) directions in respect of General Medical Services (GMS), General Ophthalmic Services (GOS) and General Pharmaceutical Services (GPS).

The purpose of a PPV visit to GMS contractors is to ensure that claims submitted by contractors in respect of GMS Enhanced Services are correct and in accordance with the Statement of Financial Entitlement (SFE) and service specifications set by WG and LHBs.

The purpose of a PPV visit to GOS contractors is to ensure that claims submitted by contractors in respect of GOS are correct and in accordance with the relevant NHS General Ophthalmic Services regulations and any specific LHB procedure.

The purpose of a PPV visit to GPS contractors is to ensure that claims submitted by contractors in respect of GPS are correct and in accordance with the relevant NHS General Pharmaceutical Services regulations and any specific LHB, CPW or WG procedures.

The aim of the PPV process is to ensure propriety of payments of public monies by the LHBs. The probity checks conducted during a PPV visit will provide reasonable assurance to LHBs that public money has been spent appropriately by contractors making accurate claim submissions, contractors internal protocols are clinically sound and services are being claimed for in accordance to clinical specifications.

## **2. Post Payment Verification process**

The PPV department carry out routine visits to all General Practitioner contractors on a three year cycle. During a GMS visit, the PPV department will analyse a sample of 20 claims or 10% of the total number of claims submitted during the year prior to the visit (whichever is the greater) for each enhanced service commissioned to the Practice.

The PPV department carry out routine visits to ophthalmic contractors based on the average number of GOS3 forms submitted during the year. The following table is used in determining the GOS visit schedule in a three year cycle:

| <b>Average monthly<br/>GOS3 submissions</b> | <b>Number of visits<br/>within a three year<br/>cycle</b> |
|---|---|
| Up to 200                                   | 1   |
| 201 – 400                                   | 2   |
| 401 – 600                                   | 3   |

During a GOS visit, the PPV department will analyse a sample of 100 claims consisting of GOS1 (Sight tests), GOS3 (Vouchers), GOS4 (Repairs and replacement) and EHEW claims.

The purpose of a GPS PPV audit is to ensure that claims submitted by Pharmacy contractors in respect of GPS are correct and in accordance with the relevant NHS General Pharmaceutical Services regulations and any specific specification set by WG, HB's and CPW.

Following a visit, an initial report is sent to the General Practitioner/Ophthalmic contractor summarising the observations and findings of the visit and request further information from the contractor to queries that arise from the visit. The contractor is given 28 days to reply to the queries. If no response is received by the contractor, it will be assumed that they are satisfied with the report findings. If the contractor provides feedback, the PPV department will consider this information and assess if it clarifies the queries.

Taking the above into account, the report is finalised with recommended recoveries (If appropriate) and sent to the UHB Finance and Primary Care lead for approval.

If the report is approved, the PPV team will instruct the Payments department within NWSSP Primary Care Services to make the recovery against the contractor.

Where the PPV team identify a high number of claim errors for a particular service (10% for GMS, GOS & GPS), a recommendation will be made to the UHB that a more substantive review of the service needs to be carried out. If this is the case, the PPV team will carry out a revisit to the contractor within one year of the routine visit. During this visit all claims submitted by the contractor for the identified services only will be analysed for the period between the last visit and the routine visit date, usually three years.

In addition to carrying out visits, the PPV team continually monitor claims submitted by GMS, GOS and GPS contractors to assist in the identification of trends and outliers. This information is used to assist in the preparation of visit samples and also to alert the UHB and Local Counter Fraud Specialist if suspicious claiming patterns emerge.

The PPV team are also available to provide advice, support and guidance to contractors and UHBs when required.

### **3. Summary of findings and observations**

#### **General Medical Services**

| Planned visits for UHB | Completed visits | Visits on-going | Total visits carried out | Variance |
|------------------------|------------------|-----------------|--------------------------|----------|
| 29                     | 17               | 12              | 29                       | 0        |

During the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019, the PPV team has visited 29 GMS contractors as per the visit plan agreed with the UHB. The PPV team have recovered £5,064.26 from completed visits to GMS contractors in the UHB area due to errors identified in contractor's enhanced service claims. Recoveries are also to be made from on-going visits. These recoveries have not been included in the above total as they have not been authorised by the UHB. A summary of the GMS visits can be found in appendix one of this report.

The overall claim error rate for the locality was 5.18% from all claims sampled. A graphical representation of the claim error rates following GMS visits can be found in appendix two of this report.

#### **General Ophthalmic Services**

| Planned visits for UHB | Completed visits | Visits on-going | Total visits carried out | Variance |
|------------------------|------------------|-----------------|--------------------------|----------|
| 19                     | 14               | 5               | 19                       | 0        |

During the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019, the PPV team have visited 19 GOS contractors as per the visit plan agreed with the UHB. The PPV team have recovered £1,642.80 from completed visits to GOS contractors in the UHB area due to errors identified in contractors' GOS claims. A summary of the GOS visits can be found in appendix three of this report.

The overall claim error rate for the locality was 3.47% from all claims sampled. A graphical representation of the claim error rates following GOS visits can be found in appendix four of this report.

## **General Pharmaceutical Services**

| Planned visits for UHB | Completed visits | Visits on-going | Total visits carried out | Variance |
|------------------------|------------------|-----------------|--------------------------|----------|
| 41                     | 36               | 5               | 41                       | 0        |

During the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019, the PPV team has visited 41 GPS contractors as per the visit plan agreed with the UHB. The PPV team have recovered £2,370.60 from completed visits to GPS contractors in the UHB area due to errors identified in contractor's Medical Review Use claims. A summary of the GPS visits can be found in **Appendix 5** of this report.

The overall claim error rate for the Health Board was 6.02% from all claims sampled.

A summary of the PPV teams findings from visits by service can be found in **Appendix 5** of this report with a graphical representation of the error rates by service can be found in **Appendix 6**

## **4. Conclusions and recommendations**

The PPV team have been working collaboratively and positively with the Primary Care team and governing bodies to ensure that contractors can engage with the process effectively and we are working together with contractors to build healthy relationships whilst also offering our advice and help where necessary or requested. The PPV team have been working hard to get the remote access project off the ground effectively with regard to GMS visits. We currently have a project in place that is being organised for the PPV team to undertake a presentation to GOS practice staff to help them with understanding the process and will hopefully be scheduled for April 2019. There are common themes for errors in the services that the PPV team are assisting practices to understand the rationale, with no issues being reported to Counter Fraud. The All Wales PPV Manager is looking to create a traffic light system for claim error percentage for GMS, GOS and GPS.

The PPV team will continue to assist the UHB in providing training, advice or informally meeting with contractors or their staff to discuss PPV related issues.

**Abertawe Bro Morgannwg University**  
**GMS PPV Progress Report:**

**Completed GMS visits**

| Practice Name | Visit Status | Sample Size (numeric) | Claim errors found (numeric) | Admin error rate % | Claim error rate % | Recovery |
|---------------|--------------|-----------------------|------------------------------|--------------------|--------------------|----------|
| Practice 1    | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 2    | Revisit      |                       |                              |                    | 0.00%              |          |
| Practice 3    | Routine      | 540                   | 32                           | 2.78%              | 5.93%              | £ 558.95 |
| Practice 4    | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 5    | Routine      | 328                   | 4                            | 0.00%              | 1.22%              | £ 39.20  |
| Practice 6    | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 7    | Revisit      |                       |                              |                    | 0.00%              |          |
| Practice 8    | Routine      | 256                   | 17                           | 0.39%              | 6.64%              |          |
| Practice 9    | Revisit      |                       |                              |                    | 0.00%              |          |
| Practice 10   | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 11   | Routine      | 376                   | 0                            | 0.00%              | 0.00%              | £ -      |
| Practice 12   | Revisit      | 613                   | 7                            | 0.00%              | 1.14%              | £ 157.50 |
| Practice 13   | Routine      | 329                   | 3                            | 5.17%              | 0.91%              |          |
| Practice 14   | Routine      | 240                   | 27                           | 4.17%              | 11.25%             | £ 583.72 |
| Practice 15   | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 16   | Routine      | 423                   | 22                           | 3.55%              | 5.20%              | £ 753.08 |
| Practice 17   | Routine      | 336                   | 18                           | 1.49%              | 5.36%              | £ 544.62 |
| Practice 18   | Routine      | 365                   | 19                           | 3.01%              | 5.21%              | £ 260.27 |
| Practice 19   | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 20   | Routine      |                       |                              |                    | 0.00%              |          |
| Practice 21   | Routine      | 259                   | 16                           | 0.39%              | 6.18%              | £ 677.65 |
| Practice 22   | Routine      | 351                   | 6                            | 2.28%              | 1.71%              | £ 40.38  |
| Practice 23   | Routine      |                       |                              |                    | 0.00%              |          |

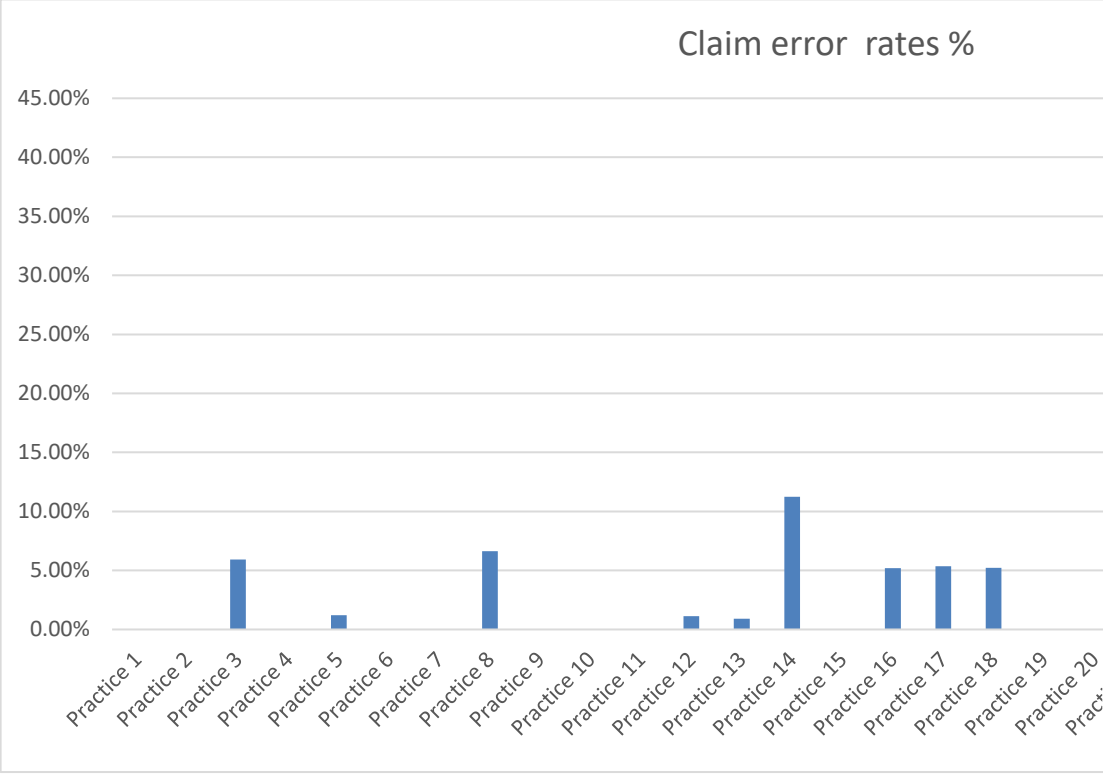
|                    |         |              |            |       |              |                   |
|--------------------|---------|--------------|------------|-------|--------------|-------------------|
| Practice 24        | Routine | 331          | 73         | 0.60% | 22.05%       | £ 1,006.13        |
| Practice 25        | Revisit | 71           | 28         | 1.41% | 39.44%       | £ 231.95          |
| Practice 26        | Routine | 189          | 1          | 0.00% | 0.53%        | £ 103.92          |
| Practice 27        | Routine | 216          | 3          | 1.85% | 1.39%        |                   |
| Practice 28        | Routine | 237          | 12         | 3.38% | 5.06%        | £ 106.89          |
| Practice 29        | Routine | 174          | 4          | 1.72% | 2.30%        |                   |
| <b>UHB average</b> |         | <b>5,634</b> | <b>292</b> |       | <b>5.18%</b> | <b>£ 5,064.26</b> |

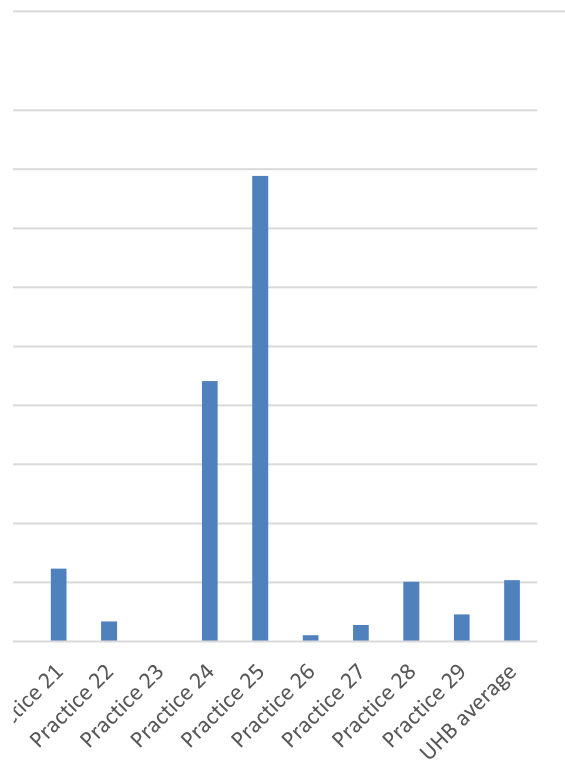
**ty Health Board**  
**2018/19**

| Main error areas  |
|---|
|   |
|   |
| 5 x Substance Misuse, 1 x Warfarin DES Level A, 3 x Care Homes, 2 x Contraceptives ( IUCD Reviews), 2 x Flu, 15 x Hepatitis B, 3 x Simple wound Care, 1 x DOAC Initiation   |
|   |
| 4 x Flu   |
|   |
|   |
| 1 x Warfarin DES Level A, 1 x Flu, 2 x Shared Care, 1 x DOAC Initiation, 8 x Simple/Complex wound care, 4 x Zoladex   |
|   |
|   |
| All claims verified   |
| 7 x Care Homes  |
| 2 x Immunisations, 1 x Simple Wound Care  |
| 7 x Warfarin DES Level A, 10 x Care Homes, 1 x Flu, 1 x Hepatitis B, 1 x Immunisations, 2 x Learning Disabilities, 5 x Shared Care  |
|   |
| 2 x Flu, 1 x Learning Disability, 1 x Minor Surgery, 3 x Shared Care, 5 x DOAC Review 3 x DOAC Initiation, 1 x Slow-loading Warfarin, 5 x Simple wound care                 |
| 1 x Anti-coagulation Monitoring, 3 x Care Homes, 2 x Contraceptives (IUCD Insert), 1 x Immunisations, 2 x Simple wound care, 9 x DOAC Reviews                               |
| 7 x Substance Misuse, 6 x Simple wound care, 6 x Complex wound care   |
|   |
|   |
| 2 x Warfarin DES Level A, 4 x Care Homes, 1 x Contraceptives (IUCD Insert), 1 x Flu, 1 x Hepatitis B, 3 x Learning Disabilities, 3 x Shared Care, 1 x Slow-loading Warfarin |
| 3 x Shared Care, 2 x Anti-coagulation Monitoring, 1 x MenACWY   |
|   |



|   |
|---|
| 2 x Administration of Gonadorelins, 1 x Flu, 3 x Pertussis, 20 x Care Homes, 5 x Homeless, 10 x Shared Care, 4 x Anti-coagulation Monitoring (Level 4), 26 x Warfarin DES Level A |
| 28 x Rotavirus  |
| 1 x Learning Disability   |
| 1 x Flu, 2 x Care Homes   |
|   |
| 1 x Hepatitis B, 1 x MMR, 2 x Flu   |
|   |





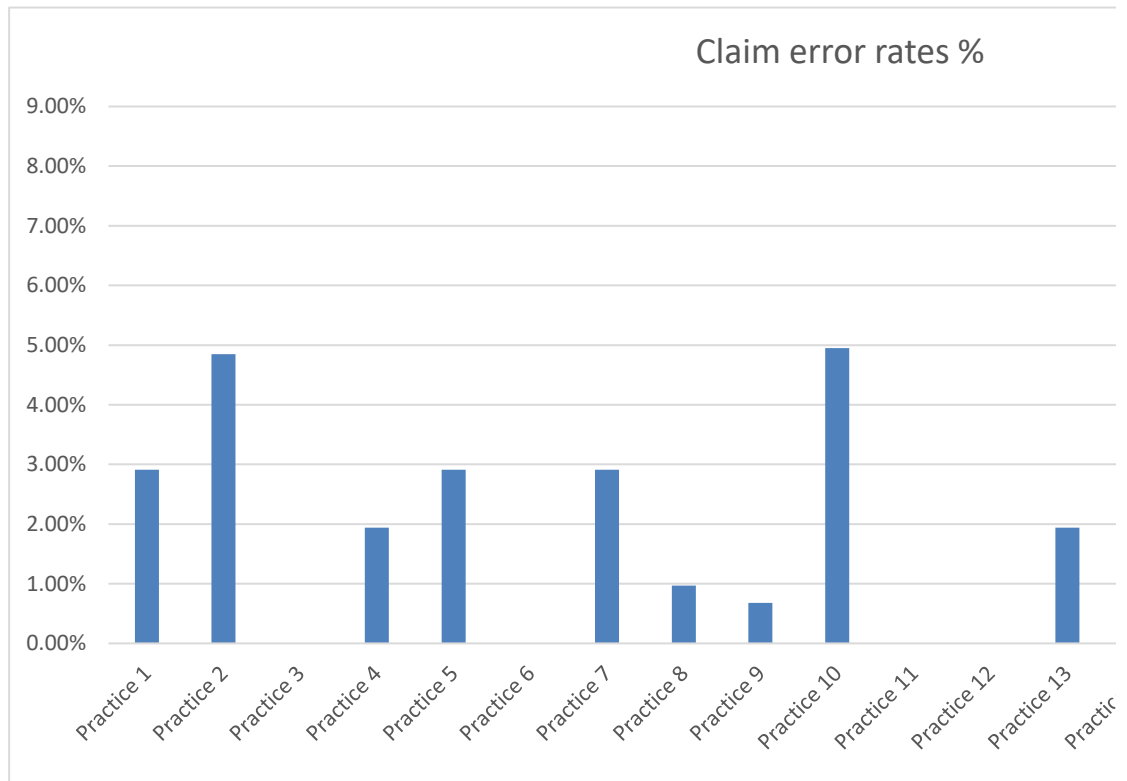
**Abertawe Bro Morgannwg University Health**  
**GOS PPV Progress Report: 2018/19**

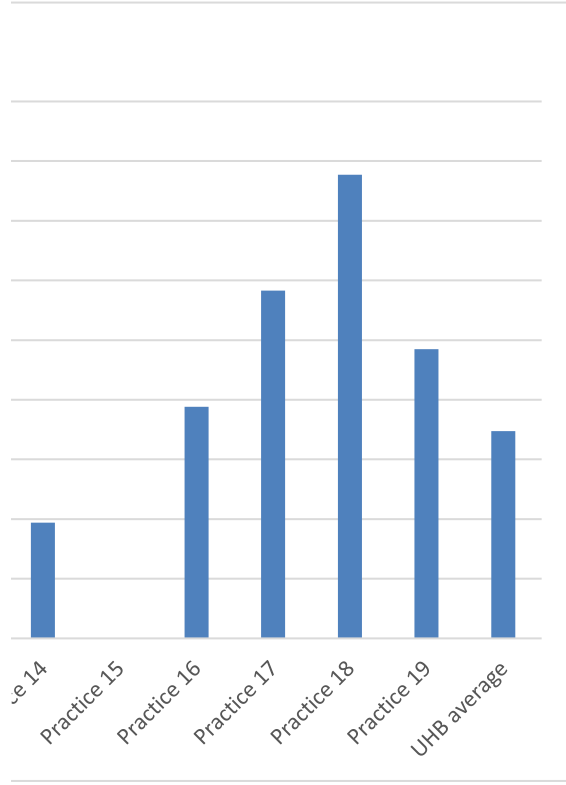
**Completed GOS visits**

| Practice Name      | Visit Status | Sample Size (numeric) | Claim errors found (numeric) | Admin error rate % | Claim error rate % | Recovery          |
|--------------------|--------------|-----------------------|------------------------------|--------------------|--------------------|-------------------|
| Practice 1         | Routine      | 103                   | 3                            | 24.27%             | 2.91%              | £ 56.55           |
| Practice 2         | Routine      | 103                   | 5                            | 2.91%              | 4.85%              | £ 73.20           |
| Practice 3         | Revisit      |                       |                              |                    | 0.00%              |                   |
| Practice 4         | Routine      | 103                   | 2                            | 12.62%             | 1.94%              | £ 61.20           |
| Practice 5         | Routine      | 103                   | 3                            | 21.36%             | 2.91%              | £ 121.20          |
| Practice 6         | Routine      |                       |                              |                    | 0.00%              |                   |
| Practice 7         | Routine      | 103                   | 3                            | 15.53%             | 2.91%              | £ 179.20          |
| Practice 8         | Routine      | 103                   | 1                            | 5.83%              | 0.97%              | £ 59.30           |
| Practice 9         | Routine      | 103                   | 1                            | 2.72%              | 0.68%              | £ 40.40           |
| Practice 10        | Routine      | 101                   | 5                            | 11.88%             | 4.95%              | £ 143.50          |
| Practice 11        | Routine      |                       |                              |                    | 0.00%              |                   |
| Practice 12        | Routine      |                       |                              |                    | 0.00%              |                   |
| Practice 13        | Routine      | 103                   | 2                            | 9.71%              | 1.94%              | £ 29.60           |
| Practice 14        | Routine      | 103                   | 2                            | 9.71%              | 1.94%              | £ 59.30           |
| Practice 15        | Routine      |                       |                              |                    |                    |                   |
| Practice 16        | Routine      | 103                   | 4                            | 17.48%             | 3.88%              | £ 120.25          |
| Practice 17        | Routine      | 103                   | 6                            | 33.01%             | 5.83%              | £ 202.75          |
| Practice 18        | Routine      | 103                   | 8                            | 25.24%             | 7.77%              | £ 315.85          |
| Practice 19        | Routine      | 103                   | 5                            | 11.65%             | 4.85%              | £ 180.50          |
| <b>UHB average</b> |              | <b>1,440</b>          | <b>50</b>                    |                    | <b>3.47%</b>       | <b>£ 1,642.80</b> |

## **Board**

| <b>Main error areas</b>                      |
|--|
| 1 x GOS 3, 1 x GOS 4, 1 x EHEW (Band 2)      |
| 2 x GOS 3, 2 x GOS 4, 1 x EHEW (Band 2)      |
|  |
| 2 x EHEW (1 x Band 2, 1 x Band 3)            |
| 3 x EHEWS (2 x Band 1, 1 x Band 2)           |
|  |
| 2 x GOS 4, 1 x EHEW (Band 1)                 |
| 1 x GOS 4                                    |
| 1 x EHEW (Band 2)                            |
| 1 x GOS 3, 2 x GOS 4, 2 x EHEW (Band 1)      |
|  |
|  |
| 2 x GOS 4                                    |
| 1 x GOS 4                                    |
|  |
| 1 x GOS 3, 3 x GOS 4                         |
| 2 x GOS 3, 4 x GOS 4                         |
| 2 x GOS 3, 6 x GOS 4                         |
| 1 x GOS 4, 4 x EHEW (3 x Band 1, 1 x Band 3) |
|  |





**Abertawe Bro Morgannwg University Health**  
**GPS PPV Progress Report: 2018/19**

**Completed GPS visits**

| Practice Name | Visit Status | Sample Size (numeric) | Claim errors found (numeric) | Admin error rate % | Claim error rate % | Recovery   |
|---------------|--------------|-----------------------|------------------------------|--------------------|--------------------|------------|
| Practice 1    | Routine      |                       |                              |                    | 0.00%              |            |
| Practice 2    | Routine      | 68                    | 2                            | 17.65%             | 2.94%              | £ 56.00    |
| Practice 3    | Routine      | 92                    | 0                            | 13.04%             | 0.00%              | £ -        |
| Practice 4    | Routine      | 92                    | 13                           | 8.74%              | 14.21%             | £ 364.00   |
| Practice 5    | Routine      | 91                    | 6                            | 3.30%              | 6.59%              | £ 168.00   |
| Practice 6    | Routine      | 83                    | 0                            | 9.64%              | 0.00%              | £ -        |
| Practice 7    | Routine      | 14                    | 1                            | 35.71%             | 7.14%              | £ 28.00    |
| Practice 8    | Routine      | 65                    | 6                            | 1.54%              | 9.23%              | £ 168.00   |
| Practice 9    | Routine      | 93                    | 10                           | 87.67%             | 20.96%             | £ 254.55   |
| Practice 10   | Routine      | 63                    | 1                            | 6.35%              | 1.59%              | £ 28.00    |
| Practice 11   | Routine      | 50                    | 0                            | 10.00%             | 0.00%              | £ -        |
| Practice 12   | Routine      | 92                    | 0                            | 15.22%             | 0.00%              | £ -        |
| Practice 13   | Routine      | 100                   | 2                            | 3.00%              | 2.00%              | £ 56.00    |
| Practice 14   | Routine      | 100                   | 0                            | 5.00%              | 0.00%              | £ -        |
| Practice 15   | Routine      | 100                   | 0                            | 13.00%             | 0.00%              | £ -        |
| Practice 16   | Routine      |                       |                              |                    | 0.00%              |            |
| Practice 17   | Routine      | 63                    | 0                            | 3.17%              | 0.00%              | £ -        |
| Practice 18   | Revisit      | 261                   | 20                           | 17.24%             | 7.66%              | £ 560.00   |
| Practice 19   | Routine      | 100                   | 0                            | 24.00%             | 0.00%              | £ -        |
| Practice 20   | Revisit      | 272                   | 67                           | 21.69%             | 24.63%             | £ 1,876.00 |
| Practice 21   | Routine      | 83                    | 3                            | 15.66%             | 3.61%              | £ 60.14    |
| Practice 22   | Routine      | 100                   | 24                           | 10.00%             | 24.00%             | £ 466.40   |
| Practice 23   | Routine      | 100                   | 1                            | 30.00%             | 1.00%              | £ 14.68    |
| Practice 24   | Routine      | 100                   | 1                            | 19.00%             | 1.00%              | £ 28.00    |
| Practice 25   | Routine      | 100                   | 3                            | 35.00%             | 3.00%              | £ 84.00    |
| Practice 26   | Routine      | 84                    | 1                            | 33.33%             | 1.19%              | £ 16.05    |
| Practice 27   | Routine      | 100                   | 7                            | 12.00%             | 7.00%              | £ 196.00   |
| Practice 28   | Routine      | 97                    | 2                            | 22.68%             | 2.06%              | £ 56.00    |
| Practice 29   | Routine      |                       |                              |                    | 0.00%              |            |
| Practice 30   | Routine      | 98                    | 0                            | 8.16%              | 0.00%              | £ -        |
| Practice 31   | Routine      | 100                   | 0                            | 6.00%              | 0.00%              | £ -        |
| Practice 32   | Routine      | 100                   | 6                            | 21.00%             | 6.00%              | £ 168.00   |
| Practice 33   | Routine      | 100                   | 2                            | 9.00%              | 2.00%              | £ 56.00    |
| Practice 34   | Routine      | 100                   | 3                            | 11.00%             | 3.00%              | £ 60.10    |
| Practice 35   | Routine      |                       |                              |                    | 0.00%              |            |
| Practice 36   | Routine      | 84                    | 24                           | 25.00%             | 28.57%             | £ 437.23   |
| Practice 37   | Routine      | 66                    | 2                            | 3.03%              | 3.03%              | £ 56.00    |
| Practice 38   | Routine      |                       |                              |                    | 0.00%              |            |
| Practice 39   | Routine      | 99                    | 11                           | 22.22%             | 11.11%             | £ 308.00   |
| Practice 40   | Routine      | 100                   | 7                            | 3.00%              | 7.00%              | £ 196.00   |



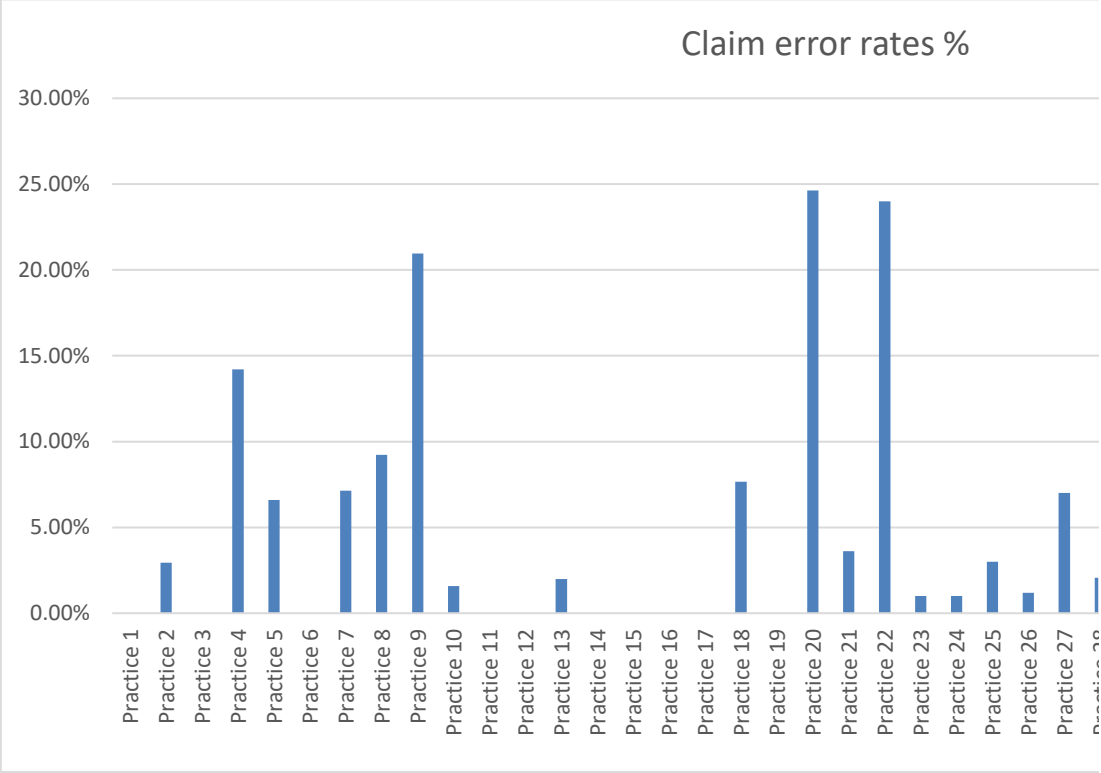
|                    |         |              |            |        |              |                   |
|--------------------|---------|--------------|------------|--------|--------------|-------------------|
| Practice 41        | Routine | 100          | 6          | 17.00% | 6.00%        | £ 168.00          |
| <b>UHB average</b> |         | <b>1,711</b> | <b>103</b> |        | <b>6.02%</b> | <b>£ 2,370.60</b> |

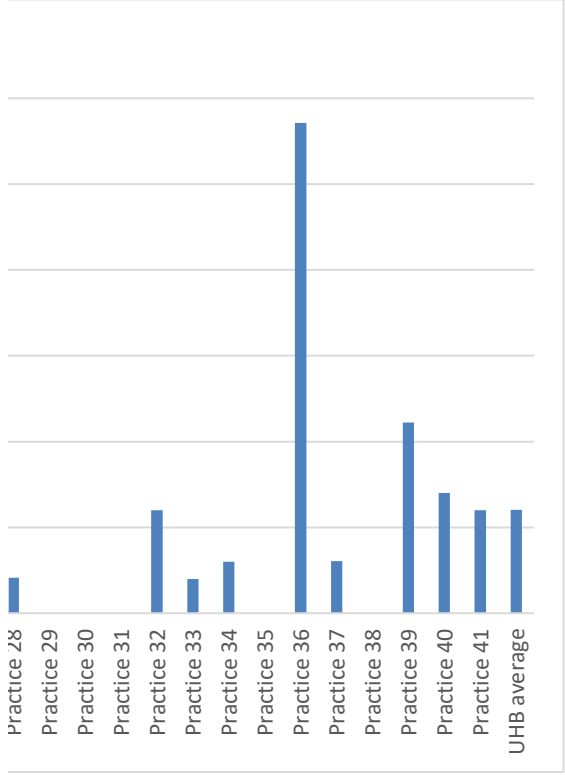
## h Board

|                         |
|-------------------------|
| <b>Main error areas</b> |
|                         |
| 2 x MURs                |
| All claims verified     |
| 13 x MURs               |
| 6 x MURs                |
| All claims verified     |
| 1 x MUR                 |
| 6 x MURs                |
| 8 x MURs, 2 x Flu       |
| 1 x MUR                 |
| All claims verified     |
| All claims verified     |
| 2 x MURs                |
| All claims verified     |
| All claims verified     |
|                         |
| All claims verified     |
| 20 x MURs               |
| All claims verified     |
| 67 x MURs               |
| 1 x MUR, 2 x Flu        |
| 4 x MURs, 20 x Flu      |
| 1 x Flu                 |
| 1 x MUR                 |
| 3 x MURs                |
| 1 x Flu                 |
| 7 x MURs                |
| 2 x MURs                |
|                         |
| All claims verified     |
| All claims verified     |
| 6 x MURs                |
| 2 x MURs                |
| 1 x MUR, 2 x Flu        |
|                         |
| 4 x MURs, 20 x Flu      |
| 2 x MURs                |
|                         |
| 11 x MURs               |
| 7 x MURs                |

|          |
|----------|
| 6 x MURs |
|----------|

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| Locality | Practice Code | Surgery Name   | Type of Visit | Month  |                        |
|----------|---------------|--|---------------|--------|------------------------|
| NPT      | W00141        | Rosedale Medical Centre  | Routine       | Jul-19 |                        |
| NPT      | W00143        | Amman Tawe Partnership   | Revisit       | Apr-19 |                        |
| NPT      | W00144        | Waterside Medical Practice, Briton Ferry, Neath (GPs took over Briton Ferry HC/J Lethbridge) | Routine       | Aug-19 |                        |
| SWA      | W98004        | Brynhyfryd Surgery   | Routine       | Nov-19 |                        |
| NPT      | W98006        | Castle Surgery, Neath  | Routine       | Apr-19 |                        |
| NPT      | W98006        | Castle Surgery   | Revisit       | Apr-19 |                        |
| SWA      | W98007        | Fforestfach Medical Centre   | Revisit       | Feb-20 |                        |
| SWA      | W98008        | Princess Street Surgery, Gorseinon   | Routine       | Apr-19 |                        |
| SWA      | W98012        | Gowerton Medical Centre  | Revisit       | Jan-20 | HB advised for revisit |
| SWA      | W98013        | Tal-y-Bont, Pontarddulais  | Revisit       | Jan-20 |                        |
| SWA      | W98016        | St Thomas Surgery  | Revisit       | Nov-19 |                        |
| NPT      | W98017        | Afan Valley Health Centre, Glyncorrwg  | Routine       | May-19 |                        |
| NPT      | W98017        | Afan Valley HC   | Revisit       | May-19 |                        |
| SWA      | W98018        | Abertawe Medical Partnership (St Helens Medical Centre to revisit)                           | Revisit       | Aug-19 |                        |
| SWA      | W98020        | Nicholl Street Medical Centre  | Routine       | Jun-19 |                        |
| SWA      | W98023        | Grove Medical Centre, Uplands  | Routine       | Aug-19 |                        |
| SWA      | W98023        | Grove Medical Centre   | Revisit       | Aug-19 |                        |
| SWA      | W98024        | Brunswick Health Centre  | Routine       | Jul-19 |                        |
| SWA      | W98027        | Kingsway Surgery   | Routine       | Sep-19 |                        |
| SWA      | W98028        | Fforestfach Medical Centre   | Revisit       | Feb-20 |                        |
| NPT      | W98030        | Dulais Valley Primary Care Centre  | Revisit       | Mar-20 |                        |
| NPT      | W98031        | Mount Surgery - Port Talbot  | Revisit       | Feb-20 |                        |
| NPT      | W98032        | Fairfield Surgery, Port Talbot   | Routine       | Jun-19 |                        |
| NPT      | W98032        | Fairfield Surgery  | Revisit       | Jun-19 |                        |
| SWA      | W98034        | Ty'r Felin   | Revisit       | Feb-20 |                        |
| NPT      | W98036        | The Surgery, Victoria Gardens  | Revisit       | Mar-20 |                        |
| NPT      | W98040        | Briton Ferry Health Centre   | Revisit       | Jul-19 |                        |
| NPT      | W98041        | Kings Surgery, Port Talbot   | Routine       | Oct-19 |                        |
| SWA      | W98044        | Strawberry Place Surgery   | Revisit       | Jan-20 |                        |
| NPT      | W98046        | Vale Of Neath Practice   | Revisit       | Jul-19 |                        |
| NPT      | W98048        | Tabernacle Surgery, Skewen   | Revisit       | Sep-19 |                        |
| SWA      | W98049        | Uplands Surgery, Swansea   | Routine       | Mar-20 |                        |
| SWA      | W98053        | University Health Centre, Singleton  | Routine       | Jan-20 |                        |
| SWA      | W98055        | Kings Road Surgery   | Routine       | Feb-20 |                        |
| SWA      | W98056        | Harbourside Health Centre  | Revisit       | Nov-19 |                        |
| SWA      | W98057        | SA1 Medical Centre   | Revisit       | Dec-19 |                        |
| SWA      | W98608        | High Street Surgery, Swansea   | Revisit       | Nov-19 | HB advised High Str    |

|     |        |   |         |        |                        |
|-----|--------|---|---------|--------|------------------------|
| NPT | W98785 | Alfred Street Primary Care Centre, Neath  | Revisit | Jan-20 |                        |
| SWA | W98787 | Penybryn Surgery, Gorseinon<br>(Practice merged with Gowerton W98012 on 01/11/18) | Revisit | Jan-20 | HB advised for revisit |

t to be combined with Penybryn

et merged with St Helen's Surgery 01/07/2017, a revisit is still to be undertaken.



[REDACTED]

t to be combined with Gowerton

| Locality | Practice Code | Trading Name                                       | Practice Address                            | Type of Visit | Month  |
|----------|---------------|--|---|---------------|--------|
| NPT      | 282           | Boots Opticians                                    | 4-6 Water Street, Neath SA11 3EP            | Routine       | Apr-19 |
| SW       | 376           | Boots Opticians                                    | 17 The Quadrant, Swansea SA1 3AD            | Routine       | Sep-19 |
| SW       | 407           | Boots Opticians                                    | 319 Carmarthen Road, Swansea SA5 8LP        | Routine       | Nov-19 |
| NPT      | 412           | Adipose LTD (Darlington)                           | 25 High Street, Glynneath SA11 5BS          | Revisit       | Apr-19 |
| SW       | 423           | GD Spectacle Wear Ltd (The Optical House)          | Caebricks Road, Swansea SA5 8NU             | Revisit       | Oct-19 |
| SW       | 444           | Specsavers Ltd                                     | 62 Hight Street, Gorseinon SA4 4BP          | Routine       | Apr-19 |
| SW       | 445           | Specsavers   | 28 Woodfield Street, Morriston SA6 8AB      | Revisit       | May-19 |
| BR       | 447           | Bridgend VisionPlus Limited (Specsavers Opticians) | 36 Adare Street, Bridgend CF31 1EJ          | Routine       | May-19 |
| NPT      | 483           | Phil Thomas Eyecare Ltd                            | 73 Herbert Street, Pontardawe SA8 4ED       | Routine       | Jun-19 |
| NPT      | 484           | Boots Opticians                                    | Aberafan Centre, Port Talbot SA13 1PB       | Routine       | Jul-19 |
| SW       | 601           | J Barnes Opticians                                 | 34 High Street, Clydach SA6 5LG             | Routine       | Aug-19 |
| NPT      | 637           | M C Morgan Optometrists Ltd                        | 74 Commercial Street, Ystalyfera SA9 2HS    | Routine       | May-19 |
| SW       | 640           | The Optic Shop                                     | 63A The Kingsway, Swansea SA1 5HN           | Revisit       | Feb-20 |
| BR       | 641           | The Optic Shop                                     | 20 John Street, Porthcawl CF36 3BA          | Routine       | Dec-19 |
| BR       | 644           | Parish Green & Beatty                              | 1 Hilda House, The Square, Pencoed CF35 5NP | Revisit       | Jun-19 |
| SW       | 650           | AT & JB Roberts Limited (Judith Roberts)           | 8 Newton Road, Mumbles SA3 4AT              | Routine       | Jan-20 |

|     |     |   |  |         |        |
|-----|-----|---|--|---------|--------|
| SW  | 651 | Swansea VisionPlus Ltd (Specsavers)               | 394-395 Kingsway, Swansea SA1 5LQ                  | Routine | Mar-20 |
| NPT | 652 | Specsavers Limited                                | 31a Riverside, Port Talbot SA13 1EJ                | Routine | Feb-20 |
| NPT | 653 | Neath VisionPlus Limited (Specsavers)             | 24 Green Street, Neath SA11 1DG                    | Routine | Jun-19 |
| SW  | 659 | Vision Express                                    | Quadrant, Swansea                                  | Revisit | Jul-19 |
| SW  | 662 | Huw Bellamy Optometrist                           | 72 Brynmor Road, Swansea SA1 4JJ                   | Routine | Jul-19 |
| NPT | 685 | Leo Eye Centre Ltd                                | 187 New Road, Skewen SA10 6HD                      | Routine | Aug-19 |
| NPT | 686 | The Optic Shop                                    | 6 Riverside Walk, Port Talbot SA13 1PH             | Routine | Mar-20 |
| SW  | 706 | Specsavers Limited                                | 28 Woodfield Street, Morriston SA6 8AB             | Routine | Sep-19 |
| BR  | 873 | Maesteg VisionPlus Limited (Specsavers Opticians) | 3 Talbot Street, Maesteg CF34 9BT                  | Routine | Oct-19 |
| BR  | 911 | Specsavers  | 59 John Street, Bridgend CF36 3AY                  | Routine | Nov-19 |
| SW  | 984 | Vision Express (UK) Ltd (Tesco Fforestfach)       | Pontardulais Road Cadle, Swansea SA5 4BA           | Revisit | Sep-19 |
| SW  | 985 | Vision Express (UK) Ltd (Tesco Llansamlet)        | Nantyffin Road, Llansamlet, Swansea SA7 9RD        | Revisit | Jan-20 |
| BR  | 986 | Vision Express (UK) Ltd (Tesco Cowbridge RD)      | Cowbridge Road, Bridgend CF31 3SQ                  | Revisit | Feb-20 |
| BR  | 987 | Adipose (Bridgend) Ltd (Darlingtons)              | 5 Wyndham House, Wyndham Street, Bridgend CF31 1ED | Revisit | Nov-19 |

| Locality | Practice Code | Trading Name                       |
|----------|---------------|------------------------------------|
| NPT      | 605120A       | Davies Chemists Resolven           |
| NPT      | 605120B       | Davies Chemists (Briton Ferry) Ltd |
| SW       | 605143A       | Hanford's Chemist Ltd              |
| SW       | 605145A       | Village Pharmacy                   |
| NPT      | 605348C       | Cecil Jones Ltd                    |
| NPT      | 605352A       | Cecil Jones & Son                  |
| SW       | 605429A       | KM Jones Pharmacy                  |
| SW       | 605465B       | Treboeth Pharmacy                  |
| BR       | 605506A       | Maesteg Pharmacy                   |
| NPT      | 605509A       | Manichem                           |
| NPT      | 605514F       | Taibach Pharmacy                   |
| NPT      | 605575A       | Adrian D Richards                  |
| BR       | 605601A       | G Rowe Services Ltd                |
| BR       | 605601B       | G. Rowe Services Ltd               |
| NPT      | 605634B       | The Health Dispensary Ltd          |
| SW       | 605674D       | Kevin Thomas Chemist               |
| BR       | 605679A       | Village Pharmacy                   |
| SW       | 605719A       | Ysgol Pharmacy                     |
| NPT      | 605800O       | Lloydspharmacy                     |
| NPT      | 605802A       | Lloydspharmacy                     |
| NPT      | 605802C       | Lloydspharmacy                     |
| SW       | 605802F       | Lloydspharmacy                     |
| BR       | 605804N       | Lloydspharmacy                     |
| SW       | 605804P       | Lloydspharmacy                     |
| BR       | 605808L       | Lloydspharmacy                     |
| SW       | 605810B       | Boots UK Limited                   |
| BR       | 605814P       | Boots UK Limited                   |
| NPT      | 605818A       | Boots UK Limited                   |
| SW       | 605818B       | Boots UK Limited                   |
| SW       | 605818C       | Boots UK Limited                   |
| BR       | 605832A       | Lloydspharmacy                     |
| SW       | 605838M       | Lloyds pharmacy (Sainsburys)       |
| BR       | 605850H       | Well                               |
| NPT      | 605850N       | Well                               |
| BR       | 605852J       | Well                               |
| BR       | 605852O       | Well                               |
| SW       | 605854D       | Well Pharmacy                      |
| SW       | 605854H       | Well                               |
| SW       | 605854J       | Well                               |
| SW       | 605854L       | Well                               |
| SW       | 605854M       | Well                               |
| SW       | 605854N       | Well                               |
| SW       | 605855B       | Well                               |
| SW       | 605855C       | Well                               |
| SW       | 605855D       | Well                               |
| NPT      | 605855E       | Well                               |
| NPT      | 605855G       | Well Pharmacy                      |
| SW       | 605856D       | Well                               |
| BR       | 605857C       | Well Pharmacy                      |
| BR       | 605870G       | Tesco Pharmacy                     |

| Practice Address                            | Type of Visit | Month  |
|---|---------------|--------|
| Ynysfach Avenue, Resolven, Neath            | Routine       | Dec-19 |
| The Pharmacy, The Quays, Baglan             | Routine       | Apr-19 |
| 1 Frederick Place, Llansamlet               | Routine       | May-19 |
| Pontardulais                                | Revisit       | Aug-19 |
| Queens Road, Skewen                         | Routine       | Feb-20 |
| Glynneath                                   | Revisit       | Apr-19 |
| 3 Pentrepoeth Road, Morriston               | Routine       | May-19 |
| 697 Llangyfelach Road, Treboeth             | Routine       | Jun-19 |
| 20 Talbot Street, Maesteg                   | Routine       | Sep-19 |
| Neath                                       | Revisit       | Nov-19 |
| 76 Commercial Road, Taibach, Port Talbot    | Routine       | Oct-19 |
| 39 Heol Jiwbili, Cwmavon                    | Routine       | Apr-19 |
| Nantymoel Pharmacy, Nantymoel, Bridgend     | Routine       | Nov-19 |
| 18-20 High Street, Ogmore Vale, Bridgend    | Routine       | Nov-19 |
| 153 Windsor Road, Neath                     | Routine       | Dec-19 |
| Killay Medical Centre, Killay, Swansea      | Routine       | Jan-20 |
| 178 Caerau Road, Caerau, Maesteg            | Routine       | Jun-19 |
| 1 Ysgol Street, Port Tennant, Swansea       | Routine       | Nov-19 |
| 38 Marsh Street, Aberavon, Port Talbot      | Routine       | Jul-19 |
| 187 Western Avenue, Sandfields, Port Talbot | Routine       | Oct-19 |
| The Square, Gwaun Cae Gurwen, Swansea       | Routine       | Sep-19 |
| The Precinct, Killay, Swansea               | Routine       | Jan-20 |
| Riversdale Surgery, Bridgend                | Routine       | Jan-20 |
| 2 Heol-Y-Nant, Clydach                      | Routine       | Sep-19 |
| 8 Hall Drive, North Cornelly, Bridgend      | Routine       | Mar-20 |
| Uplands                                     | Revisit       | Jan-20 |
| 72/74 John Street, Porthcawl                | Routine       | Mar-20 |
| Port Talbot                                 | Revisit       | Jan-20 |
| Morriston                                   | Revisit       | Feb-20 |
| 133 Mumbles Road, Mumbles                   | Routine       | Jul-19 |
| Pontycymmer Health Centre, Pontycymmer, Br  | Routine       | Nov-19 |
| Swansea                                     | Revisit       | Mar-20 |
| Unit 4 Llynfi Retail Park, Maesteg          | Routine       | Sep-19 |
| 20A Victoria Road, Aberavon, Port Talbot    | Routine       | Jul-19 |
| 77a High Street, Nantylfyllon, Maesteg      | Routine       | Jun-19 |
| Tynycoed Surgery, Sarn, Bridgend            | Routine       | Jan-20 |
| Morriston                                   | Revisit       | May-19 |
| 72 Manselton Road, Manselton, Swansea       | Routine       | Aug-19 |
| 24 Conway Road, Penlan, Swansea             | Routine       | Oct-19 |
| Manselfield Road, Murton, Swansea           | Routine       | Jul-19 |
| 9 Graiglwyd Square, Townhill, Swansea       | Routine       | Oct-19 |
| 94 Rheidol Avenue, Clase, Swansea           | Routine       | Jun-19 |
| Pennard Surgery, Pennard, Swansea           | Routine       | Sep-19 |
| Monksland Road, Scurlage, Swansea           | Routine       | Sep-19 |
| 118 Ravenhill Road, Gendros, Swansea        | Routine       | Aug-19 |
| 37 New Road, Skewen                         | Routine       | Feb-20 |
| Station Road, Port Talbot                   | Revisit       | Oct-19 |
| The Beacon Centre For Health, Langdon Road  | Routine       | Nov-19 |
| Maesteg                                     | Revisit       | Jun-19 |
| Brewery Lane, Bridgend                      | Revisit       | Dec-19 |

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