

We have representatives from every Health Board in Wales and have set up a newly reformed GMS working Group. First meeting held March 10th. This is to keep communications open and transparent between PPV and Health Boards whilst also collaboratively working to review specifications and ensure standardised approach for PPV remote access samples.
We are continuing to become an All Wales service. This will guarantee a more robust PPV team and ensure business continuity.
We are beginning to develop a video recorded guide for PPV to aid contractors and equip them with useful information in a simplified format/update FAQ documents.
To use technology to continue one-on-one training requirements from practices that request this as this was previously undertaken in person in the practice premises.
All PPV audit reports are sent to the Director of Primary Care for information purposes and for feedback.
To explore the opportunity of restarting PPV training events/Roadshows to Practice Managers across Wales, utilising technology to host these events as opposed to 'in-person' presentations.
We have re-established our quarterly meeting with PPV, Primary Care, Counter Fraud and finance. The idea behind this being that we can decide on appropriate actions from the appropriate division for all the practices in Amber and Red.
For General Ophthalmic Services, when we were reinstated in October 2020, we launched a recently successful pilot where we utilise trend analysis data to write out to patients to ensure they are receiving the services that have been claimed in their names. We are also piloting a remote access visit via Teams.
PPV will begin looking at 2 New services checks for Pharmacy which are the Collaborative working Scheme and the Quality and Safety Scheme. A visit to a pharmacy is planned at the beginning of June to establish requirements.

GMS							
	Health Board				All Wales		
	2018/19	2019/20	2020/21		2018/2019	2019/2020	2020/2021
Number of practices visited	29	19	23		216	145	132
Amount of claims sampled	9,213	13,909	8,513		93,772	107335	59847
Claim errors identified	766	1,853	941		7,585	9699	7926
Average claim error rate	8.31%	11.49%	11.05%		8.09%	9.04%	13.24%
Recovery amount	£15,724.68	£20,699.66	£11,692.84		£223,105.62	#####	#####

Swansea Bay University Health Board
GMS PPV Progress Report: October 2020 to March 2021

	0-4%	Low risk
	5-9%	Medium risk
	10%+	High risk

UHB Claim error % Ave	11.05%
Wales claim error % Ave	
2020/21 recovery amount	£11,692.84

	Visit 1				Visit 2				Visit 3					
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Sample size	Claim errors	Claim error %	Recovery
Practice 1	Sep-17	Routine	3.85%	£151.73	Apr-19	Revisit	16.42%	£107.80	Nov-20	Routine	Visit file in progress			
Practice 2	Mar-18	Revisit	10.47%	£611.66	Mar-19	Routine	19.06%	£2,288.18	Oct-20	Routine	264	9	3.41%	£371.53
Practice 3	Nov-18	Revisit	1.14%	£157.50	Nov-18	Routine	0.00%	£0.00	Oct-20	Routine	264	5	1.89%	£139.50
Practice 4	May-19	Revisit	23.31%	£741.40	May-19	Routine	6.94%	£751.55	Oct-20	Routine	280	8	2.86%	£89.88
Practice 5	Feb to May 18	Revisit	25.93%	£26,463.65	Feb-19	Routine	12.21%	£1,226.75	Oct-20	Routine	248	9	3.63%	£152.17
Practice 6	Jun-19	Revisit	15.05%	£2,367.30	Jun-19	Routine	5.54%	£299.31	Oct-20	Routine	182	0	0.00%	£0.00
Practice 7	Mar-17	Revisit	24.29%	£1,754.09	Mar-17	Routine	0.00%	£0.00	Oct-20	Routine	176	13	7.39%	£325.62
Practice 8	Jun-16	Revisit	8.28%	£867.63	Feb-17	Routine	1.52%	£94.90	Oct-20	Routine	220	4	1.82%	£221.34
Practice 9	Jan-18	Revisit	4.41%	£455.75	Oct-19	Routine	6.13%	£737.58	Jan-21	Revisit	36	23	63.89%	£978.00
Practice 10	Jun-17	Routine	4.68%	£154.97	Jul-19	Revisit	13.30%	£839.92	Nov-20	Routine	274	16	5.84%	£361.63
Practice 11	Apr-18	Routine	22.05%	£1,006.13	Sep-19	Revisit	30.43%	£6,903.51	Oct-20	Routine	Visit file in progress			
Practice 12	Jan-14	Routine	2.03%	£167.48	Jan-18	Routine	0.00%	£0.00	Oct-20	Routine	232	8	3.45%	£105.31
Practice 13	Oct-17	Revisit	25.63%	£9,252.57	Nov-19	Routine	3.92%	£203.68	Nov-20	Routine	272	3	1.10%	£132.29
Practice 14	Feb-17	Routine	0.34%	£30.35	Apr-19	Routine	9.00%	£501.67	Feb-21	Revisit	1493	204	13.66%	£1,611.75
Practice 15	May-17	Routine	2.67%	£80.81	Nov-19	Revisit	6.12%	£29.40	Nov-20	Routine	288	0	0.00%	£0.00
Practice 16	Nov-17	Revisit	11.57%	£1,275.83	May-19	Routine	15.62%	£855.01	Jan-21	Revisit	1806	523	28.96%	£6,206.03
Practice 17	Mar-18	Revisit	12.73%	£8,482.20	Feb-19	Routine	9.53%	£4,297.35	Mar-21	Revisit	Visit file in progress			
Practice 18	Jan-17	Routine	0.94%	£179.45	Sep-19	Routine	1.99%	£89.03	Jan-21	Revisit	1480	75	5.07%	£506.25
Practice 19	Jun-14	Routine	0.40%	£3.41	Apr-17	Routine	0.00%	£0.00	Nov-20	Routine	250	0	0.00%	£0.00
Practice 20	Feb-15	Routine	2.13%	£51.08	Mar-18	Routine	1.32%	£20.81	Nov-20	Routine	210	6	2.86%	£92.50
Practice 21	Feb-18	Revisit	30.70%	£2,422.61	Feb-19	Routine	14.98%	£244.60	Mar-21	Revisit	Visit file in progress			
Practice 22	Jul-14	Routine	2.86%	£46.02	Nov-17	Routine	1.58%	£346.36	Oct-20	Routine	241	5	2.07%	£124.24
Practice 23	Sep-16	Routine	12.96%	£531.79	Nov-19	Revisit	28.78%	£643.84	Oct-20	Routine	297	30	10.10%	£274.80