



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



| | | | |
|---|--|--------------------|------------------|
| Meeting Date | 12th January 2021 | Agenda Item | 5.4 |
| Report Title | Losses and Special Payments Update | | |
| Report Author | Andrew Biston, Head of Accounting & Governance | | |
| Report Sponsor | Darren Griffiths, Interim Director of Finance | | |
| Presented by | Andrew Biston, Head of Accounting & Governance | | |
| Freedom of Information | Open | | |
| Purpose of the Report | To provide the Audit Committee with an update on losses and special payments for the period 1st October 2020 to 30 th November 2020 and to provide an analysis of the gross losses for period 1st April 2020 to 30 th November 2020 compared to the period 1st April 2019 to 30 th November 2019. | | |
| Key Issues | <p>The losses and special payments recorded during the period 1st October to 30th November 2020 totalled £1,326,264 of which £1,111,184 is recoverable from the Welsh Risk Pool, meaning that the actual loss to the Health Board in the period totals £215,080.</p> <p>Of the losses and special payments made in the period a total of £241,627 related to cases pre 31st March 2019 for locations which transferred to Cwm Taf Morgannwg Health Board on 1st April 2019 of which the actual loss after recoveries are taken into account was £56,968.</p> <p>After the recoveries from Welsh Risk Pool are taken into account, the net loss of £1,140,692 to the Health Board for the period 1st April 2020 to 30th November 2020 is lower than the net loss of £1,595,181 for the comparable period 1st April 2019 to 30th November 2019</p> | | |
| Specific Action Required <i>(please ✓ one only)</i> | Information | Discussion | Assurance |
| | | | √ |
| Recommendations | <p>Members are asked to:</p> <ul style="list-style-type: none"> • NOTE the losses and special payments made in the period | | |

LOSSES AND SPECIAL PAYMENTS UPDATE

1. INTRODUCTION

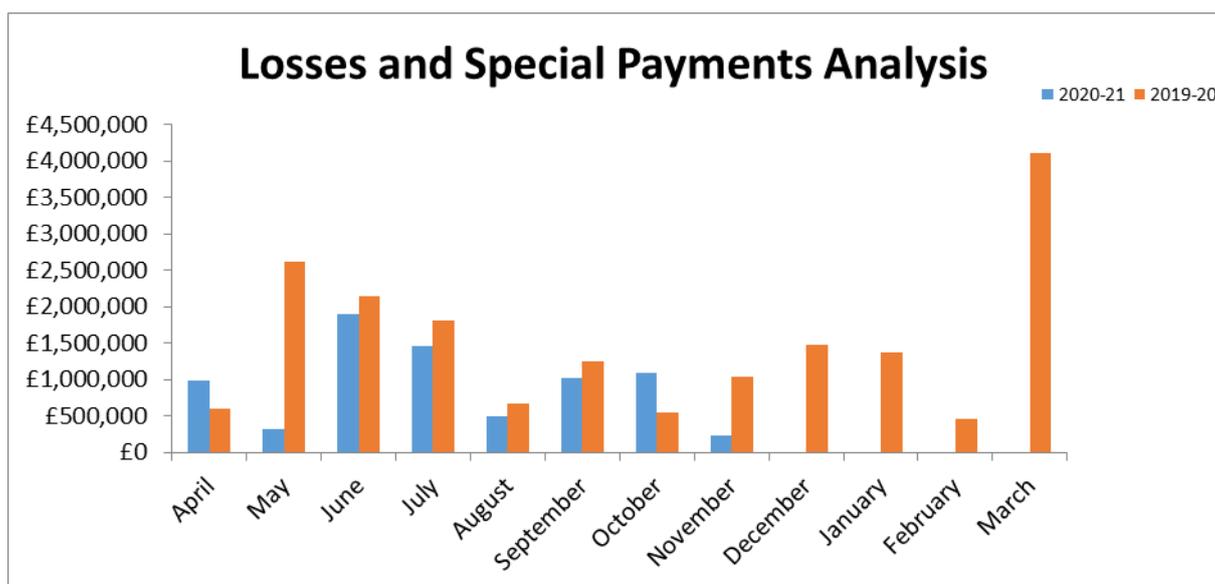
- 1.1. The Audit Committee handbook recommends that losses and special payments made by the Health Board be reported to the Audit Committee. This report addresses that requirement by providing an update on losses and special payments, for the period 1st October 2020 to 30th November 2020 and an analysis of the gross losses for 1st April 2020 to 30th November 2020 compared to the period 1st April 2019 to 30th November 2019.

2. BACKGROUND

- 2.1. The losses and special payments recorded during the period totalled £1,326,264, with the most significant payments relating to Clinical Negligence (£1,196,907), Redress (£57,477) and Personal Injury (£56,562). The remaining losses relate to losses arising as a result of write off of obsolete drug stock, ex gratia payments, compensation payments and bad debts.
- 2.2. These losses are detailed in **Appendices A to G** and summarised below:

| Loss Type | Value £ |
|--------------------------------------|------------------|
| Obsolete Drug Stock | 5,375 |
| Ex Gratia Payments | 8,666 |
| Compensation Payments | 500 |
| Bad Debts Written Off | 778 |
| Redress Payments | 57,477 |
| Clinical Negligence - Defence Fees | 137,061 |
| Clinical Negligence – Claimant Costs | 466,599 |
| Clinical Negligence – Damages | 579,718 |
| Clinical Negligence – CRU Payments | 13,529 |
| Personal Injury – Defence Fees | 19,657 |
| Personal Injury – Claimant Costs | 13,718 |
| Personal Injury - Damages | 22,461 |
| Personal Injury CRU Payments | 725 |
| Total | 1,326,264 |

- 2.3. As a result of the losses incurred during the period October to November 2020, the gross loss for the financial year to date amounts to £7,513,571 as compared to £10,689,666 for the period 1st April 2019 to 30th November 2019. The chart below analyses these losses and special payments on a month by month basis.



- 2.4. The graph above confirms that there will be variations in payments across the year with there being no discernible trend to when cases are settled. The reduction in payments in the period April to November this financial year compared to the same period in the last financial year (£3.176m) is mainly due to two large settlements of £1.780m in April 2019 and £1.713m in July 2019. For the period 1st April 2020 to 30th November 2020, there were four settlements over £500,000 in value as detailed below.

| Case Reference | Location | Specialty | Amount (£) |
|----------------|----------------------------|-----------------|------------|
| 15RYMMN0190 | Princess of Wales Hospital | General Surgery | 1,417,251 |
| 16RYMMN0057 | Morrison Hospital | Orthopaedics | 650,000 |
| 13RYMMN0225 | Singleton Hospital | Obstetrics | 560,000 |
| 13RYMMN0218 | Neath Port Talbot Hospital | Orthopaedics | 550,000 |

- 2.5. As part of the transfer of assets and liabilities arising from the Bridgend boundary change, the transfer order included an exception to the principle that all assets and liabilities transfer for clinical negligence, personal injury and redress cases which were open prior to the date of transfer. Therefore this report includes payments on cases prior to 31st March 2019 for the Princess of Wales Hospital and will continue to do so until all those cases have closed, a process which will take several years. For the period October to November 2020, the gross losses split by the post boundary change location for these cases is shown in the table below, with the detail shown in **Appendices B, D and F** to this report.

| Loss Type | Total (£) | Swansea Bay Locations (£) | Cwm Taf Morgannwg Locations (£) |
|---------------------|-----------|---------------------------|---------------------------------|
| Clinical Negligence | 1,196,907 | 973,808 | 223,099 |
| Personal Injury | 56,561 | 113,543 | 18,528 |

| Loss Type | Total (£) | Swansea Bay Locations (£) | Cwm Taf Morgannwg Locations (£) |
|--------------|------------------|---------------------------|---------------------------------|
| Redress | 57,477 | 57,477 | 0 |
| Total | 1,310,945 | 1,144,828 | 241,627 |

3. GOVERNANCE AND RISK ISSUES

- 3.1. This paper addresses the financial governance requirements for reporting Losses and Special Payments to the Audit Committee. The Health Board adheres to the authorisation process for such payments as prescribed in the Welsh Government Losses and Special Payments manual and Standing Financial Instructions ensuring sound financial governance for such payments
- 3.2. The clinical governance issues raised and lessons learned from previous claims are discussed as part of the clinical governance agenda and do not form part of this report to the Audit Committee.

4. FINANCIAL IMPLICATIONS

- 4.1. The financial implications associated with Losses and Special Payments for the Health Board comprise two elements. Firstly, there is the amount directly taken from the health budget by Welsh Government to fund the Welsh Risk Pool. This is supplemented by a risk sharing agreement across NHS Wales which requires additional contributions to be made from Health Boards and Trusts in the event that the amount required by Welsh Risk Pool exceeds this directly funded amount.
- 4.2. In 2019/20 for the first time, the risk sharing agreement was invoked due to the value of settlements exceeding the amount of the top sliced funding. The Swansea Bay share of the additional costs amounted to £0.639m which was actioned through a reduction in the health board's resource allocation. The latest estimate from Welsh Risk Pool of the charge to the DEL budget for 2020/21 is £121m, meaning that it is almost certain that the risk sharing arrangement will be invoked for 2020/21, although at this stage the Welsh Government allocation has yet to be confirmed for the Welsh Risk Pool and so the amount required under the risk sharing agreement cannot be confirmed.
- 4.3. The second implication is the net charge to the Health Board's resource limit of costs incurred which comprise the first £25,000 of all clinical negligence and personal injury claims, legal fees for redress claims which are not reimbursed under the Putting Things Right Scheme and the cost of all other losses and special payments.
- 4.4. With effect from 1st April 2019, Welsh Government introduced the GP Indemnity Scheme which is administered by Welsh Risk Pool but requires health boards to manage the scheme on a day to day basis. As the scheme covers only new clinical negligence claims cases lodged since 1st April 2019 against GP's, (claims prior to 1st April 2019 will continue to be managed by the

Medical Defence bodies) the health board has to date only received one claim for which the probability of success has been assigned as possible. As and when payments are made on the GMPI cases they will be reported through this report. The introduction of this scheme and the increased recording, monitoring and reporting requirements will have resource implications for the claims management and finance teams.

- 4.5. Of the £1,326,264 paid out in the period 1st October to 30th November 2020, £1,068,739 in respect of clinical negligence and personal injury claims and £42,445 in respect of redress claims is recoverable from the Welsh Risk Pool. Taking this recovery into account, the actual loss to the Health Board in the period totals £215,080 as summarised in the table below:

| Losses & Special Payments | Amount £ |
|--|---------------------|
| Clinical Negligence | 1,196,907 |
| Personal Injury | 56,561 |
| Redress Payments | 57,477 |
| Obsolete Drug Stock | 5,375 |
| Ex Gratia Payments | 8,666 |
| Compensation Payments | 500 |
| Bad Debts Written Off | 778 |
| Sub Total | 1,326,264 |
| Less WRP Recovery | -1,068,739 |
| Less Redress Payments Reimbursed by WRP | -42,445 |
| Health Board Losses in the Period | 215,080 |

- 4.6. Analysing this by location, the net cost to the health board split between those cases which are Swansea Bay cases and those pre 31st March 2019 cases relating to locations which have transferred to Cwm Taf Morgannwg Health Board is as detailed in the table below, which shows that £56,968 relates to cases prior to 31st March 2019 for locations which transferred to Cwm Taf Morgannwg Health Board on 1st April 2019.

| Loss Type | Total (£) | Swansea Bay Locations (£) | Cwm Taf Morgannwg Locations (£) |
|---------------------|------------------|--------------------------------------|--|
| Clinical Negligence | 128,166 | 89,726 | 38,440 |
| Personal Injury | 56,562 | 38,034 | 18,528 |
| Redress | 15,032 | 15,032 | 0 |
| Other Losses | 15,320 | 15,320 | 0 |
| Total | 215,080 | 158,112 | 56,968 |

- 4.7. After the recoveries from Welsh Risk Pool are taken into account, the net loss totals £1,140,692 for the period 1st April 2020 to 30th November 2020 and £1,595,181 for the period 1st April 2019 to 30th November 2019.

5. RECOMMENDATIONS

- 5.1. The Audit Committee is asked to note the losses and special payments in the period of £1,326,264, of which £1,111,184 will be recovered from the Welsh Risk Pool (£1,068,739 in respect of clinical negligence and personal injury and £42,445 in respect of redress), leaving an actual loss to the Health Board in the period of £215,080.
- 5.2. The Audit Committee is also asked to note that of the £215,080 loss to the health board in the period, that £56,968 relates to cases pre 31st March 2019 for locations which transferred to Cwm Taf Morgannwg Health Board on 1st April 2019.
- 5.3. These losses and special payments will be reported to the Board and disclosed in the Health Board's Annual Accounts.

| Governance and Assurance | | |
|--|---|-------------------------------------|
| Link to Enabling Objectives <i>(please choose)</i> | Supporting better health and wellbeing by actively promoting and empowering people to live well in resilient communities | |
| | Partnerships for Improving Health and Wellbeing | <input type="checkbox"/> |
| | Co-Production and Health Literacy | <input type="checkbox"/> |
| | Digitally Enabled Health and Wellbeing | <input type="checkbox"/> |
| | Deliver better care through excellent health and care services achieving the outcomes that matter most to people | |
| | Best Value Outcomes and High Quality Care | <input checked="" type="checkbox"/> |
| | Partnerships for Care | <input type="checkbox"/> |
| | Excellent Staff | <input checked="" type="checkbox"/> |
| | Digitally Enabled Care | <input type="checkbox"/> |
| Outstanding Research, Innovation, Education and Learning | <input type="checkbox"/> | |
| Health and Care Standards | | |
| <i>(please choose)</i> | Staying Healthy | <input checked="" type="checkbox"/> |
| | Safe Care | <input checked="" type="checkbox"/> |
| | Effective Care | <input checked="" type="checkbox"/> |
| | Dignified Care | <input checked="" type="checkbox"/> |
| | Timely Care | <input checked="" type="checkbox"/> |
| | Individual Care | <input checked="" type="checkbox"/> |
| | Staff and Resources | <input checked="" type="checkbox"/> |
| Quality, Safety and Patient Experience | | |
| <p>Expenditure on losses and special payments arises as a result of clinical negligence resulting in harm to patients and is therefore reflective of poor quality and safety and patient experience. Similarly personal injury payments to patients, visitors and staff reflects poor procedures and management of the hospital environment. Ex-gratia payments also result in poor patient experience through the loss or damage to personal items.</p> <p>It is therefore imperative that the number and value of losses payments is reduced and the achievement of this reduction will result in improved quality, safety and patient experience.</p> | | |
| Financial Implications | | |
| The financial implications are detailed in the main body of the report. | | |
| Legal Implications (including equality and diversity assessment) | | |
| The legal aspects of clinical negligence, personal injury and redress cases are managed through the solicitors employed by Legal and Risk Services who form part of the NHS Wales Shared Services Partnership. The day to day administration of the claims is managed by the Patient Feedback Team within the health board, acting on the advice received from Legal and Risk Services. | | |
| Staffing Implications | | |
| Whilst there are no direct staffing implications associated with this report it must be noted that the change in the accounting treatment and the reimbursement process | | |

for redress claims has resulted in significant additional work for both the claims management and finance teams. This will only increase further as and when GP indemnity cases begin to be received following the introduction of this scheme on 1st April 2019.

Long Term Implications (including the impact of the Well-being of Future Generations (Wales) Act 2015)

The key issue for the “The Well-being of Future Generations (Wales) Act 2015, 5 ways of working is that loss payments and incidents of clinical negligence and personal injury reflect the fact that incidents which cause harm/loss have taken place. It is essential that the occurrence of such incidents is reduced through improved processes, governance and prevention in order to help the health board as a public body meet the objective of doing no harm.

| | |
|-----------------------|--|
| Report History | This is a regular report to the Audit Committee in line with the agreed work plan. |
|-----------------------|--|

| | |
|-------------------|---|
| Appendices | Appendices A to G provide the details of all losses and special payments made in the period 1 st October 2020 to 30th November 2020. |
|-------------------|---|