

ABM University Health Board	
Date of Meeting: 23rd January 2018 Name of Meeting: Audit Committee Agenda item:3a	
Subject	Losses and Special Payments Report
Prepared by	Andrew Biston, Head of Accounting
Approved by	Lynne Hamilton, Director of Finance
Presented by	Lynne Hamilton, Director of Finance

## 1. Situation

- 1.1. This report provides the Audit Committee with an update on losses and special payments for the period 1<sup>st</sup> October 2017 to 30<sup>th</sup> November 2017 and an analysis of the gross losses for 1<sup>st</sup> April 2017 to 30<sup>th</sup> November 2017 compared to 1<sup>st</sup> April 2016 to 30<sup>th</sup> November 2016.

## 2. Losses & Special Payments in the Period

- 2.1. The losses and special payments recorded during the period totalled £9,792,813, with the most significant payments relating to Clinical Negligence totalling £9,523,513 and Personal Injury payments totalling £78,925. The remaining losses of £190,375 relate to losses arising as a result of write off of obsolete drug stock, ex gratia payments, debts written off, loss of cash, compensation and redress payments.
- 2.2. These losses are detailed in **Appendices A and B**, and summarised in the table below:

Loss Type	Value (£)
Obsolete Drug Stock	9,463
Ex Gratia Payments	4,146
Loss of Cash	90
Debts Written Off	3,342
Compensation Payments	793
Redress Payments	172,541
Clinical Negligence - Defence Fees	133,933
Clinical Negligence – Claimant Costs	432,250
Clinical Negligence – Damages	8,851,181
Clinical Negligence – CRU Payments	106,149
Personal Injury – Defence Fees	32,322
Personal Injury – Claimant Costs	7,620
Personal Injury - Damages	38,356
Personal Injury – CRU Payments	627
<b>Total</b>	<b>9,792,813</b>

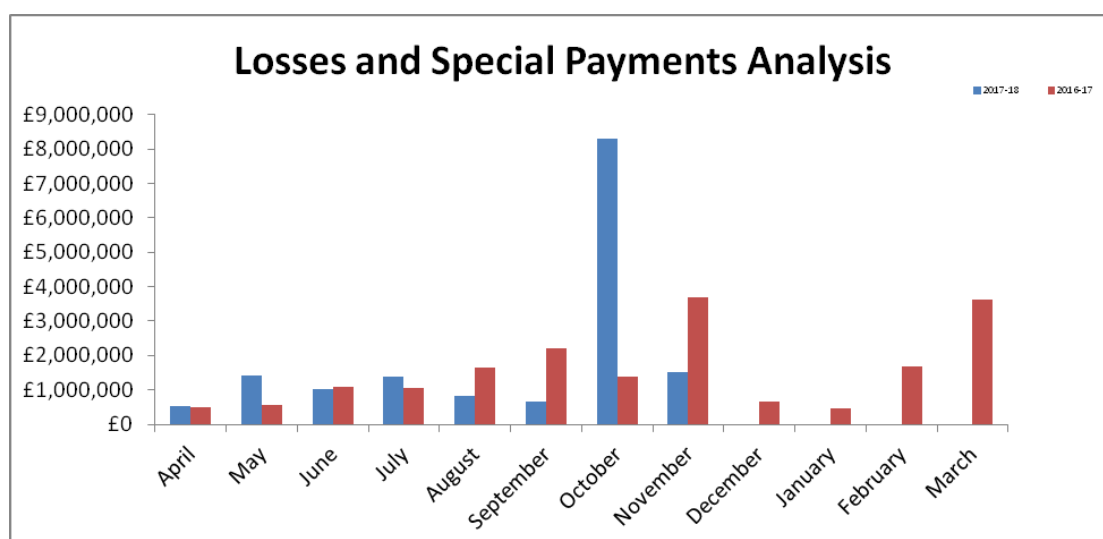
### 3. Welsh Risk Pool

- 3.1. Of the £9,602,438 paid out in the period for Clinical Negligence and Personal Injury, £9,446,009 will be reclaimable from the Welsh Risk Pool. In addition, redress payments made under the Welsh Government's Putting Things Right Scheme (with the exception of legal fees) are reimbursed by the Welsh Government on a quarterly basis. Taking this recovery into account, the actual loss to the Health Board in the period totals £193,874 as summarised in the table below:

Losses & Special Payments	Amount £
Clinical Negligence	9,523,513
Personal Injury	78,925
Obsolete Drug Stock	9,463
Ex Gratia Payments	4,146
Loss of Cash	90
Debts Written Off	3,342
Compensation Payments	793
Redress Payments	172,541
<b>Sub Total</b>	<b>9,792,813</b>
Less WRP Recovery	-9,446,009
Less Redress Payments Reimbursed by WG	-152,930
<b>Health Board Losses in the Period</b>	<b>193,874</b>

### 4. Comparison Analysis

- 4.1. For the period 1st April 2017 to 30<sup>th</sup> November 2017, the Health Board has incurred gross losses totalling £15.641m compared to £12.173m for the period 1<sup>st</sup> April 2016 to 30<sup>th</sup> November 2016. The chart below analyses these losses and special payments on a month by month basis.



4.2. The Health Board is able to recover some of these losses from the Welsh Risk Pool, where costs exceed £25,000 per case for Clinical Negligence and Personal Injury Claims and from Welsh Government for all redress payments (with the exception of legal fees) made under the Putting Things Right scheme. Therefore, after the recoveries are taken into account, the net loss for the period totals £1,596,424 for the period 1<sup>st</sup> April 2017 to 30<sup>th</sup> November 2017 and £1,586,946 for the period 1<sup>st</sup> April 2016 to 30<sup>th</sup> November 2016.

4.3. As reported in paragraph 4.1 above, the gross losses for the period 1<sup>st</sup> April 2017 to 30<sup>th</sup> November 2017 are £3.468m higher than for the period 1<sup>st</sup> April 2016 to 30<sup>th</sup> November 2016. The graph above shows that there are variations in payments across the year with there being no discernible trend to when cases are settled. The graph, however, highlights that the October 2017 payments are the largest of any month over the period by some distance this being due to settlement payments of £6.421m on a paediatric case at Singleton Hospital dating back to 2009, the case relating to a delay in diagnosing meningitis.

4.4. It must be noted that the net loss to the Health Board for the period can fluctuate depending on the stages at which claims are in the overall claims process with all payments up to £25,000 being fully charged to the Health Board which means that in the early stages of managing a case all costs incurred will be a net charge to the Health Board until the £25,000 "excess" is reached.

4.5. During October, the Health Board made payments against 68 clinical negligence cases and 11 personal injury cases, with the corresponding figures for November being 48 clinical negligence cases and 20 personal injury cases. As at the end of November, the Health Board had 507 open clinical negligence cases for which a provision was in place and 105 open personal injury cases for which a provision was in place.

4.6. The table below shows the cases where payments of £100,000 or more were paid out during October and November 2017.

<b>Case Ref</b>	<b>Location</b>	<b>Speciality</b>	<b>Amount (£)</b>
09RVCMN0077	Singleton	Paediatrics	6,421,266
13RYMMN0078	Singleton	Not Specified	391,676
16RYMMN0120	Princess of Wales	A&E	360,000
10RYMMN0223	Princess of Wales	Women & Child Health	332,265
08RVCMN0008	Morriston	Neurology	230,000
10RYMMN0057	Princess of Wales	Women & Child Health	217,343
15RYMMN0105	Princess of Wales	General Medicine	207,465

13RYMMN0010	Neath Port Talbot	Not Specified	200,650
14RYMMN0034	Singleton	Women & Child Heath	200,000
14RYMMN0120	Singleton	Obstetrics & Gynaecology	150,000
15RYMMN0029	Morriston	Spinal	109,716

## 5 Recommendations

- 5.1 The Audit Committee is asked to note the losses and special payments in the period of £9,792,813, of which £9,446,009 will be recovered from the Welsh Risk Pool and £152,930 from Welsh Government, leaving an actual loss to the Health Board in the period of £193,874.
- 5.2 These losses and special payments will need to be reported to the Board and disclosed in the Health Board's Annual Accounts.
- 5.3 The Committee is also asked to note the comparison of gross losses payments for the period 1<sup>st</sup> April 2017 to 30<sup>th</sup> November 2017 when compared to the period 1<sup>st</sup> April 2016 to 30<sup>th</sup> November 2016.
- 5.4 The Committee is asked to note the cases where payments of £100,000 or more were paid in the period 1<sup>st</sup> October 2017 to 30<sup>th</sup> November 2017.

Abertawe Bro Morgannwg University LHB  
Losses & Special Payments - 2017/18

Period from 1st October to 30th November 2017

				Settlement of Damages	Claimant Costs	CRU Payments	Defence	Total Paid in Period	Amount Paid in prior Period	Loss to HB in Period	Total Paid to Date
				£	£	£	£	£	£	£	£
Clinical Negligence											
Oct-17	09RYCMN0077	Singleton	Paediatrics	6,304,640	100,000	16,626		6,421,266	2,000,044	0	8,421,310
Oct-17	10RYMMN0212	Princess of Wales	Women & Child Health				25	25	720,323	0	720,348
Oct-17	10RYMMN0223	Princess of Wales	Women & Child Health	300,000	30,000		2,265	332,265	625,967	0	958,232
Oct-17	11RYMMN0127	Princess of Wales	Gynaecology				2,090	2,090	0	2,090	2,090
Oct-17	11RYMMN0162	Princess of Wales	Medical Negligence				300	300	141,948	0	142,248
Oct-17	12RYMMN0001	Princess of Wales	Medical Negligence				1,000	1,000	96,394	0	97,394
Oct-17	12RYMMN0047	Neath Port Talbot	Medical Negligence				375	375	4,075	375	4,450
Oct-17	12RYMMN0107	Neath Port Talbot	Medical Negligence				3,310	3,310	6,199	3,310	9,509
Oct-17	12RYMMN0140	Morriston	Medical Negligence				3,060	3,060	24,546	454	27,606
Oct-17	13RYMMN0010	Not Specified	Medical Negligence		60,000			60,000	623,255	0	683,255
Oct-17	13RYMMN0037	Morriston	Cardiac Surgery				1,400	1,400	4,513	1,400	5,913
Oct-17	13RYMMN0065	Morriston	Medical Negligence				850	850	0	850	850
Oct-17	13RYMMN0078	Singleton	Medical Negligence			40,824		40,824	414,990	0	455,815
Oct-17	13RYMMN0078	Singleton	Medical Negligence	324,176	67,500			391,676	64,139	0	455,815
Oct-17	13RYMMN0078	Singleton	Medical Negligence				4,438	4,438	451,377	0	455,815
Oct-17	13RYMMN0094	Princess of Wales	Medical Negligence				965	965	70,021	0	70,986
Oct-17	13RYMMN0124	Morriston	Paediatrics	20,000				20,000	2,300	20,000	22,300
Oct-17	13RYMMN0178	Princess of Wales	Accident & Emergency				250	250	5,830	250	6,080
Oct-17	13RYMMN0196	Singleton	General Medicine				1,400	1,400	6,235	1,400	7,635
Oct-17	13RYMMN0225	Singleton	Obstetrics & Gynaecology				2,443	2,443	20,845	2,443	23,288
Oct-17	13RYMMN0235	Singleton	Obstetrics & Gynaecology	50,000			4,384	54,384	141,761	0	196,145
Oct-17	14RYMMN0088	Morriston	General Surgery	5,000			1,433	6,433	81,549	0	87,982
Oct-17	14RYMMN0097	Singleton	Gynaecology				5,699	5,699	68	5,699	5,767
Oct-17	14RYMMN0120	Singleton	Obstetrics & Gynaecology	150,000				150,000	4,770	20,230	154,770
Oct-17	14RYMMN0136	Neath Port Talbot	Orthopaedics			8,822		8,822	58,749	0	67,571
Oct-17	14RYMMN0183	Not Specified	Medical Negligence				2,625	2,625	2,210	2,625	4,835
Oct-17	15RYMMN0015	Princess of Wales	General Surgery				656	656	0	656	656
Oct-17	15RYMMN0029	Morriston	Spinal				943	943	124,947	0	125,890
Oct-17	15RYMMN0036	Princess of Wales	Multi Directorate				3,275	3,275	7,300	3,275	10,575
Oct-17	15RYMMN0037	Princess of Wales	Urology		38,000			38,000	110,033	0	148,033
Oct-17	15RYMMN0046	Singleton	Casualty				2,340	2,340	20,339	2,340	22,679
Oct-17	15RYMMN0049	Princess of Wales	Respiratory	9,000				9,000	0	9,000	9,000
Oct-17	15RYMMN0062	Princess of Wales	Gynaecology				675	675	5,317	675	5,992
Oct-17	15RYMMN0081	Singleton	Obstetrics & Gynaecology				440	440	80	440	520
Oct-17	15RYMMN0106	Forge Centre	Mental Health				938	938	3,818	938	4,756
Oct-17	15RYMMN0107	Morriston	Orthopaedics				110	110	0	110	110
Oct-17	15RYMMN0143	Princess of Wales	Orthopaedics				-525	-525	3,841	-525	3,316
Oct-17	15RYMMN0154	Singleton	Obstetrics & Gynaecology				583	583	104,690	0	105,273
Oct-17	15RYMMN0161	Princess of Wales	General Surgery		5,000			5,000	44,200	0	49,200
Oct-17	15RYMMN0169	Princess of Wales	Obstetrics & Gynaecology	13,642				13,642	50,900	0	64,542
Oct-17	15RYMMN0176	Morriston	Accident & Emergency				6,365	6,365	129,125	0	135,490
Oct-17	15RYMMN0185	Neath Port Talbot	Chronic Pain				-60	-60	14,236	-60	14,176
Oct-17	15RYMMN0187	Princess of Wales	Orthopaedics				2,800	2,800	17,515	2,800	20,315
Oct-17	15RYMMN0189	Princess of Wales	Obstetrics & Gynaecology		8,500			8,500	50,329	0	58,829
Oct-17	15RYMMN0207	Neath Port Talbot	Orthopaedics	21,000				21,000	30,213	0	51,213
Oct-17	16RYMMN0030	Princess of Wales	Diabetology		4,250			4,250	31,891	0	36,141
Oct-17	16RYMMN0074	Neath Port Talbot	Orthopaedics				1,250	1,250	50	1,250	1,300
Oct-17	16RYMMN0080	Morriston	Orthopaedics	8,000				8,000	500	8,000	8,500
Oct-17	16RYMMN0082	Princess of Wales	Orthopaedics	20,000				20,000	3,000	20,000	23,000
Oct-17	16RYMMN0083	Princess of Wales	General Surgery				4,025	4,025	2,275	4,025	6,300
Oct-17	16RYMMN0096	Singleton	Paediatrics		5,000			5,000	0	5,000	5,000
Oct-17	16RYMMN0100	Princess of Wales	Paediatrics				50	50	0	50	50
Oct-17	16RYMMN0103	Singleton	Oncology				600	600	1,210	600	1,810
Oct-17	16RYMMN0111	Princess of Wales	Gynaecology	2,500				2,500	1,000	2,500	3,500
Oct-17	16RYMMN0120	Princess of Wales	Accident & Emergency	360,000				360,000	5,205	19,795	365,205
Oct-17	16RYMMN0144	Princess of Wales	Elderly Mental Health				338	338	6,378	338	6,715
Oct-17	16RYMMN0171	Singleton	Oncology				750	750	60	750	810
Oct-17	16RYMMN0190	Singleton	Gynaecology	10,000			700	10,700	0	10,700	10,700
Oct-17	17RYMMN0007	Morriston	A&E				1,250	1,250	250	1,250	1,500
Oct-17	17RYMMN0026	Princess of Wales	General Surgery				50	50	0	50	50
Oct-17	17RYMMN0030	Morriston	Urology	50,000				50,000	605,270	0	655,270
Oct-17	17RYMMN0049	Morriston	Gastroenterology				50	50	0	50	50
Oct-17	17RYMMN0079	Neath Port Talbot	Minor Injury Unit	5,130				5,130	0	5,130	5,130
Oct-17	17RYMMN0098	Singleton	General Surgery				1,100	1,100	1,895	1,100	2,995
Oct-17	17RYMMN0110	Neath Port Talbot	Minor Injury Unit				55	55	0	55	55
Oct-17	17RYMMN0125	Morriston	Cardiac				50	50	-50	50	0
Oct-17	18RYMMN0064	Singleton	Ophthalmology				50	50	0	50	50
Oct-17	18RYMMN0079	Caswell Clinic	Adult Mental Health	70,000				70,000	0	25,000	70,000
Nov-17	07RYCMN0045	Singleton	Obstetrics & Gynaecology	40,000				40,000	677,706	0	717,706
Nov-17	08RYCMN0008	Morriston	Neurology	190,123		39,877		230,000	11,486	13,514	241,486
Nov-17	09RYCMN0077	Singleton	Paediatrics				875	875	8,420,435	0	8,421,310
Nov-17	10RYMMN0057	Princess of Wales	Women & Child Health	217,343				217,343	2,166,394	0	2,383,738
Nov-17	10RYMMN0223	Princess of Wales	Women & Child Health				8,911	8,911	949,320	0	958,232
Nov-17	11RYMMN0162	Princess of Wales	Medical Negligence	35,000	20,000		2,925	57,925	84,323	0	142,248
Nov-17	12RYMMN0047	Neath Port Talbot	Medical Negligence				1,200	1,200	3,250	1,200	4,450
Nov-17	12RYMMN0107	Neath Port Talbot	Medical Negligence				375	375	9,134	375	9,509
Nov-17	12RYMMN0140	Morriston	Medical Negligence				250	250	27,356	0	27,606
Nov-17	13RYMMN0010	Neath Port Talbot	Medical Negligence	200,000			650	200,650	482,605	0	683,255
Nov-17	13RYMMN0075	Singleton	Multi Directorate	30,000	30,000			60,000	33,237	0	93,237
Nov-17	13RYMMN0094	Princess of Wales	Medical Negligence				1,202	1,202	69,784	0	70,986
Nov-17	13RYMMN0115	Morriston	Orthopaedics	20,000				20,000	71,510	0	91,510
Nov-17	13RYMMN0142	Princess of Wales	Accident & Emergency				-600	-600	4,800	-600	4,200
Nov-17	13RYMMN0151	Singleton	Medical Negligence		39,000			39,000	52,330	0	91,330
Nov-17	13RYMMN0208	Morriston	Orthopaedics	5,000			900	5,900	6,207	5,900	12,107
Nov-17	14RYMMN0034	Singleton	Women & Child Health	200,000				200,000	693,418	0	893,418
Nov-17	14RYMMN0065	Morriston	Orthopaedics	20,000			250	20,250	3,875	20,250	24,125
Nov-17	14RYMMN0110	Morriston	Accident & Emergency				1,706	1,706	3,150	1,706	4,856
Nov-17	14RYMMN0164	Neath Port Talbot	Mental Health				1,300	1,300	0	1,300	1,300
Nov-17	15RYMMN0011	Princess of Wales	Elderly Care				10,975	10,975	9,573	10,975	20,548
Nov-17	15RYMMN0023	Neath Port Talbot	Accident & Emergency	627				627	52,000	0	52,627
Nov-17	15RYMMN0029	Morriston	Spinal	100,000			9,716	109,716	16,174	8,827	125,890
Nov-17	15RYMMN0046	Singleton	Casualty				1,350	1,350	21,329	1,350	22,679
Nov-17	15RYMMN0062	Princess of Wales	Gynaecology				800	800	5,192	800	5,992
Nov-17	15RYMMN0098	Neath Port Talbot	Orthopaedics				50	50	200	50	250
Nov-17	15RYMMN0105	Princess of Wales	General Medicine	200,000			7,465	207,465	25,960	0	233,425
Nov-17	15RYMMN0143	Princess of Wales	Orthopaedics				600	600	2,716	600	3,316
Nov-17	15RYMMN0155	Morriston	Orthopaedics				1,500	1,500	50	1,500	1,550

Period from 1st October to 30th November 2017

	Nov-17	Dec-17	Total	% Change	Nov-18	Dec-18	Total	% Change			
Nov-17	15RYMMN0176	Morrison	Accident & Emergency	55,000			1,125	56,125	79,365	0	135,490
Nov-17	15RYMMN0185	Neath Port Talbot	Chronic Pain				100	100	14,076	100	14,176
Nov-17	15RYMMN0187	Princess of Wales	Orthopaedics	-200,000			1,099	-198,901	219,216	-198,901	20,315
Nov-17	15RYMMN0194	Morrison	Accident & Emergency				10	10	0	10	10
Nov-17	15RYMMN0207	Neath Port Talbot	Orthopaedics	25,000				25,000	26,213	0	51,213
Nov-17	15RYMMN0215	Princess of Wales	Accident & Emergency				975	975	0	975	975
Nov-17	16RYMMN0068	Singleton	Obstetrics & Gynaecology	10,000				10,000	15,000	10,000	25,000
Nov-17	16RYMMN0083	Princess of Wales	General Surgery				1,600	1,600	4,700	1,600	6,300
Nov-17	16RYMMN0089	Morrison	Orthopaedics				1,200	1,200	895	1,200	2,095
Nov-17	16RYMMN0095	Morrison	Orthopaedics				5	5	0	5	5
Nov-17	16RYMMN0103	Singleton	Oncology				185	185	1,625	185	1,810
Nov-17	16RYMMN0105	Princess of Wales	General Surgery				200	200	2,200	200	2,400
Nov-17	16RYMMN0144	Princess of Wales	Elderly Mental Health	5,000				5,000	1,715	5,000	6,715
Nov-17	16RYMMN0160	Morrison	Neurology				5	5	0	5	5
Nov-17	17RYMMN0006	Singleton	Ophthalmology				2,310	2,310	0	2,310	2,310
Nov-17	17RYMMN0042	Morrison	Orthopaedics				2,800	2,800	10,150	2,800	12,950
Nov-17	17RYMMN0112	Princess of Wales	Orthopaedics				1,600	1,600	0	1,600	1,600
Nov-17	17RYMMN0124	Princess of Wales	Older Peoples Mental Health				1,200	1,200	0	1,200	1,200
Nov-17	17RYMMN0125	Morrison	Cardiac				-50	-50	50	-50	0

Total Clinical Negligence			8,851,181	432,250	106,149	133,933	9,523,513	#####	82,504	30,750,153

				Settlement of Damages	Claimant Costs	CRU Payments	Defence	Total Paid in Period	Amount Paid in prior Period	Loss to HB in Period	Total Paid to Date
				£	£	£	£	£	£	£	£
<b>Personal Injury</b>											
Date	Case Ref	Location	Department								
Oct-17	12RYMPI0085	Princess of Wales	Personal Injury				-760	-760	760	-760	0
Oct-17	13RYMPI0022	Singleton	Personal Injury		5,000			5,000	25,600	0	30,600
Oct-17	15RYMPI0046	Morrison	General Medicine				400	400	5,450	400	5,850
Oct-17	15RYMPI0047	Morrison	Portering	-60				-60	0	-60	-60
Oct-17	15RYMPI0071	Ty Garth Newydd	Learning Disabilities				600	600	800	600	1,400
Oct-17	16RYMPI0007	Morrison	Estates				800	800	50	800	850
Oct-17	16RYMPI0038	Princess of Wales	Mental Health	3,000			800	3,800	150	3,800	3,950
Oct-17	16RYMPI0067	Not Specified	Personal Injury	3,491	120			3,611	2,190	3,611	5,801
Oct-17	16RYMPI0074	Neath Port Talbot	Neurorehabilitation				100	100	255	100	355
Oct-17	17RYMPI0024	Morrison	Estates	13,173				13,173	3,005	13,173	16,178
Oct-17	17RYMPI0051	Princess of Wales	Hotel Services	2,955				2,955	1,544	2,955	4,499
Nov-17	15RYMPI0044	Neath Port Talbot	Estates				1,224	1,224	0	1,224	1,224
Nov-17	15RYMPI0046	Morrison	General Medicine				4,200	4,200	1,650	4,200	5,850
Nov-17	15RYMPI0071	Ty Garth Newydd	Learning Disabilities				800	800	600	800	1,400
Nov-17	16RYMPI0012	Bay Health	District Nursing				3,401	3,401	10,613	3,401	14,014
Nov-17	16RYMPI0023	Princess of Wales	Mental Health				3,043	3,043	205	3,043	3,248
Nov-17	16RYMPI0032	Morrison	Estates				1,940	1,940	4,430	1,940	6,370
Nov-17	16RYMPI0044	Princess of Wales	Hotel Services	2,637	2,500			5,137	0	5,137	5,137
Nov-17	16RYMPI0046	Laurels & Briary	Learning Disabilities			627	3,547	4,174	11,450	4,174	15,624
Nov-17	16RYMPI0060	Singleton	General Medicine				605	605	0	605	605
Nov-17	16RYMPI0067	Not Specified	Personal Injury				2,140	2,140	3,661	2,140	5,801
Nov-17	16RYMPI0078	Singleton	Estates				881	881	6,197	881	7,078
Nov-17	17RYMPI0021	Not Specified	Learning Disacilities				827	827	0	827	827
Nov-17	17RYMPI0024	Morrison	Estates				3,005	3,005	13,173	3,005	16,178
Nov-17	17RYMPI0034	Morrison	HoeI Services				2,125	2,125	0	2,125	2,125
Nov-17	17RYMPI0036	Morrison	HoeI Services				378	378	0	378	378
Nov-17	17RYMPI0037	Morrison	HoeI Services				434	434	0	434	434
Nov-17	17RYMPI0038	Morrison	HoeI Services				288	288	0	288	288
Nov-17	17RYMPI0044	Singleton	Cellular Pathology	10,810				10,810	0	10,810	10,810
Nov-17	17RYMPI0045	Princess of Wales	Estates	2,350				2,350	0	2,350	2,350
Nov-17	17RYMPI0051	Princess of Wales	Hotel Services				1,544	1,544	2,955	1,544	4,499
<b>Total Personal Injury</b>				38,356	7,620	627	32,322	78,925	94,738	73,925	173,663
<b>Grand Total</b>				8,889,537	439,870	106,776	166,255	9,602,438	#####	156,429	30,923,816

Period from 1st October to 30th November 2017

Location	Loss Category (as per FCP 17)	Description	Loss £
<b>Obsolete Drug Stock</b>			
Singleton	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.10.17 - 31.10.17	1,281
Cefn Coed	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.10.17 - 31.10.17	400
Morrison	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.10.17 - 31.10.17	2,656
Neath Port Talbot	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.10.17 - 31.10.17	2
Singleton	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.11.17 - 30.11.17	1,936
Cefn Coed	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.11.17 - 30.11.17	54
Morrison	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.11.17 - 30.11.17	3,125
Princess of Wales	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.11.17 - 30.11.17	8
		<b>Sub Total</b>	<b>9,463</b>
<b>Ex Gratia Payment</b>			
13/10/2017	7(a) - Loss of Personal Effects	Ex Gratia Payment - Re Lost Wedding Ring - MAU Morrison	300
31/10/2017	7(e) - Other	Ex Gratia Payment - Re Damage to Teeth during operation at Princess of Wales Hospital	3,456
31/10/2017	7(e) - Other	Ex Gratia payment re poor complaints handling	250
20/11/2017	7(a) - Loss of Personal Effects	Ex-Gratia payment - Re lost spectacles at Anglesey Ward, Morrison Hospital	140
		<b>Sub Total</b>	<b>4,146</b>
<b>Loss of Cash</b>			
23/10/2017	1(c) - Loss of Cash Other	Forged £10 Notes banked at Singleton Hospital	50
24/10/2017	1(c) - Loss of Cash Other	Forged £20 Notes banked at Singleton Hospital	40
		<b>Sub Total</b>	<b>90</b>
<b>Bad Debt</b>			
Oct-17	3(c) - Other	Investigator fees Clinical Research Trial	12
Oct-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Singleton	202
Oct-17	3(c) - Other	Overpayment of Salary	1
Oct-17	3(c) - Other	Non Return of Library Books	10
Oct-17	3(c) - Other	Accommodation Charges	227
Oct-17	3(c) - Other	Accommodation Charges	103
Oct-17	3(c) - Other	Charges for overtaken annual leave	29
Oct-17	3(c) - Other	Overpayment of Salary	126
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Bridgend Clinic	1,978
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Bridgend Clinic	48
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Bridgend Clinic	50
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	30
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	14
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	43
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees Dental NPT Resource Centre	28
Nov-17	3(c) - Other	Clinical Trial Fees	32
Nov-17	3(c) - Other	Clinical Trial Fees	32
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Bridgend Clinic	166
Nov-17	3(a) - Bad Debt, Private Patients	Private Patient Fees - Singleton	145
		<b>Sub Total</b>	<b>3,342</b>
<b>Compensation Payments</b>			
11/10/2017	5 - Compensation Payments	Travel Expenses Complaints Payment	43
31/10/2017	5 - Compensation Payments	Item 5491 Complaints payment	500
20/11/2017	5 - Compensation Payments	Item 8525 Complaints Payment	250
		<b>Sub Total</b>	<b>793</b>
<b>Redress Payments</b>			
Oct-17	Redress Payment	Case 5937 - Damages	8,000
Oct-17	Redress Payment	Case 5937 - Legal Fees	1,920
Oct-17	Redress Payment	Case INC-22640 - Damages	18,000
Oct-17	Redress Payment	Case INC-22640 - Legal Fees	1,920
Oct-17	Redress Payment	Case 3121 - Damages	11,000
Oct-17	Redress Payment	Case 4205 - Damages	13,000
Oct-17	Redress Payment	Case 4205 - Legal Fees	1,920
Oct-17	Redress Payment	Case 4323 - Damages	4,000
Oct-17	Redress Payment	Case 4158 - Damages	3,500
Oct-17	Redress Payment	Case INC-13435 - Damages	4,000
Oct-17	Redress Payment	Case 1276 - Expert Advice	200
Oct-17	Redress Payment	Case 5155 - Copy Records	45
Oct-17	Redress Payment	Case 4165 - Legal Fees	1,600
Nov-17	Redress Payment	Case 1276 - Damages	46,000
Nov-17	Redress Payment	Case 3734 - Damages	800
Nov-17	Redress Payment	Case 3734 - Copy Records	50
Nov-17	Redress Payment	Case 3734 - Legal Fees	1,920
Nov-17	Redress Payment	Case 4200 - Damages	24,340
Nov-17	Redress Payment	Case 4200 - Legal Fees	1,920
Nov-17	Redress Payment	Case 4328 - Damages	1,200
Nov-17	Redress Payment	Case 4328 - Legal Fees	1,920

Period from 1st October to 30th November 2017

Location	Loss Category (as per FCP 17)	Description	Loss £
Nov-17	Redress Payment	Case 7977 - Damages	3,000
Nov-17	Redress Payment	Case 9045 - Damages	3,500
Nov-17	Redress Payment	Case 9045 - Legal Fees	1,920
Nov-17	Redress Payment	Case 1704 - Expert Advice	1,500
Nov-17	Redress Payment	Case INC-32454- Expert Advice	3,940
Nov-17	Redress Payment	Case 4176 - Expert Advice	3,000
Nov-17	Redress Payment	Case 4209 - Expert Advice	2,400
Nov-17	Redress Payment	Case INC - 48086 - Copy Records	40
Nov-17	Redress Payment	Case 5564 - Expert Advice	850
Nov-17	Redress Payment	Case 7207 - Expert Advice	700
Nov-17	Redress Payment	Case 7643 - Copy Records	80
Nov-17	Redress Payment	Case 2066 - Legal Fees	1,920
Nov-17	Redress Payment	Case 3121 - Legal Fees	2,436
		<b>Sub Total</b>	<b>172,541</b>
		<b>Total</b>	<b>190,374</b>