



Meeting Date	17 th May 201	8	Agenda Item	3a					
Report Title	Losses and Special Payments Update								
Report Author	Andrew Biston, Head of Accounting & Governance								
Report Sponsor	Lynne Hamilton, Director of Finance								
Presented by	Lynne Hamilto	on, Director of Fi	inance						
Freedom of	Closed								
Information									
Purpose of the	To provide the	e Audit Committe	ee with an upda	te on losses					
Report		ayments, for the	•	,					
	31st March 20	018 and provide	an analysis of the	ne gross					
	losses for 1st	April 2017 to 31	st March 2018 of	compared to					
	the period 1st	: April 2016 to 31	st March 2017.						
Key Issues		nd special payme							
	•	ruary 2018 to 31							
	· · · · · · · · · · · · · · · · · · ·	which £7,995,9							
		ool and £90,300							
	_	covery into acco		oss to the					
	Health Board	in the period total	als £222,118						
	After the rese	varias from Mal	ah Diak Daal an	d Malah					
		veries from Wels							
		are taken into ac	•						
		totals £2,352,16	•	•					
		March 2018 and		the period					
	1st April 2016	to 31st March 2	2017.						
Specific Action	Information	Discussion	Assurance	Approval					
Required	V								
(please ✓ one only)									
Recommendations	Members are	asked to:	L						
		-							
	Note								
	The losses a	nd special payr	ments made in	the period					
	which will ne	ed to be report	ed to the Board	d					

1. INTRODUCTION

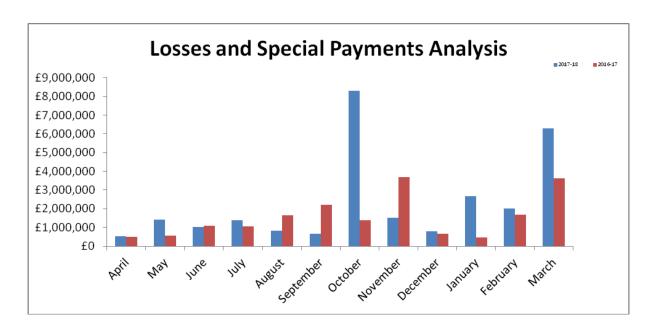
1.1. The Audit Committee handbook recommends that losses and special payments made by the Health Board be reported to the Audit Committee at each meeting This report addresses that requirement by providing an update on losses and special payments, for the period 1st February 2018 to 31st March 2018 and an analysis of the gross losses for 1st April 2017 to 31st March 2018 compared to the period 1st April 2016 to 31st March 2017.

2. BACKGROUND

- 2.1. The losses and special payments recorded during the period totalled £8,308,354, with the most significant payments relating to Clinical Negligence totalling £8,219,393. Personal Injury payments in the period amounted to (£31,562) as a result of a judgement in favour of the health board on a case where significant defence costs had been incurred. The remaining losses of £120,523 relate to losses arising as a result of write off of obsolete drug stock, ex gratia payments, compensation payments, redress payments and bad debts.
- 2.2. These losses are detailed in **Appendices A and B**, and summarised in the table below:

Loss Type	Value
	£
Obsolete Drug Stock	5,291
Ex Gratia Payments	3,357
Compensation Payments	1,750
Bad Debt Written Off	45
Redress Payments	110,080
Clinical Negligence - Defence Fees	128,291
Clinical Negligence – Claimant Costs	490,742
Clinical Negligence – Damages	7,535,760
Clinical Negligence - CRU	64,600
Personal Injury – Defence Fees	-80,266
Personal Injury – Claimant Costs	8,000
Personal Injury - Damages	40,704
Total	8,308,354

2.3. For the period 1st April 2017 to 31st March 2018, the Health Board has incurred gross losses totalling £27.409m compared to £18.608m for the period 1st April 2016 to 31st March 2017. The chart below analyses these losses and special payments on a month by month basis.



- 2.4. The graph above shows that there are variations in payments across the year with there being no discernible trend to when cases are settled. However, the increase of £8.801m for the period 1st April 2017 to 31st March 2018 as compared to the period 1st April 2016 to 31st March 2017 is primarily due to increases in October 2017, January 2018 and March 2018. The October 2017 payments are the largest of any month over the period by some distance this being due to settlement payments of £6.421m on a paediatric case at Singleton Hospital dating back to 2009, the case relating to a delay in diagnosing meningitis.
- 2.5. The January payments were also high, with 2 significant payments being made. The first being a settlement for £850,000 relating to an obstetric case at Singleton Hospital dating back to April 2009 and the second being for £575,000 relating to a mental health claim dating back to August 2013.
- 2.6. In March there was a further payment of £3.2m in respect of settlement of an obstetric case at Princess of Wales Hospital dating back to 2010.
- 2.7. During February, the Health Board made payments against 53 clinical negligence cases and 11 personal injury cases, with the corresponding figures for March being 45 clinical negligence cases and 8 personal injury cases. As at the end of March the Health Board had 345 open clinical negligence cases for which a provision was in place and 105 open personal injury cases for which a provision was in place.

3. GOVERNANCE AND RISK ISSUES

- 3.1. This paper addresses the financial governance requirements for reporting Losses and Special Payments to the Audit Committee. The Health Board adheres to the authorisation process for such payments as prescribed in the Welsh Government Losses and Special Payments manual and Standing Financial Instructions ensuring sound financial governance for such payments
- 3.2. The clinical governance issues raised and lessons learned from previous claims are discussed as part of the clinical governance agenda and does not form part of this report to the Audit Committee.

4. FINANCIAL IMPLICATIONS

- 4.1. The financial implications associated with Losses and Special Payments for the Health Board comprise two elements. Firstly, there is the amount directly taken from the health budget by Welsh Government to fund the Welsh Risk Pool. This is supplemented by a risk sharing agreement across NHS Wales which requires additional contributions to be made from Health Boards and Trusts in the event that the amount required by Welsh Risk pool exceeds this directly funded amount. To date there has been no requirement to invoke this agreement as the Welsh Risk Pool outturn has been below the directly funded sum.
- 4.2. The second implication is the net charge to the Health Board's resource limit of costs incurred which comprise the first £25,000 of all clinical negligence and personal injury claims, legal fees for redress claims which are not reimbursed under the Welsh Government's Putting Things Right Scheme and the cost of all other losses and special payments.
- 4.3. Of the £8,308,354 paid out in the period 1st February 2018 to 31st March 2018, £7,995,936 is recoverable from the Welsh Risk Pool and £90,300 from Welsh Government. Taking this recovery into account, the actual loss to the Health Board in the period totals £222,118, as summarised in the table below:

Losses & Special Payments	Amount
	£
Clinical Negligence	8,219,393
Personal Injury	-31,562
Obsolete Drug Stock	5,291
Ex Gratia Payments	3,357
Compensation Payments	1,750
Bad Debt Written Off	45
Redress Payments	110,080
Sub Total	8,308,354
Less WRP Recovery	-7,995,936
Less Redress Payments Reimbursed by WG	-90,300
Health Board Losses in the Period	222,118

4.4. After the recoveries from Welsh Risk Pool and Welsh Government are taken into account, the net loss totals £2,352,169 for the period 1st April 2017 to 31st March 2018 and £2,500,814 for the period 1st April 2016 to 31st March 2017.

5. RECOMMENDATIONS

- 5.1. The Audit Committee is asked to note the losses and special payments in the period of £8,308,354, of which £7,995,936 will be recovered from the Welsh Risk Pool and £90,300 from Welsh Government, leaving an actual loss to the Health Board in the period of £222,118.
- 5.2. These losses and special payments will need to be reported to the Board and disclosed in the Health Board's Annual Accounts.

Abertawe Bro Morgannwg University LHB Losses & Special Payments - 2017/18

Period 1st February 2018 - 31st March 2018

				0-41	01-1	OPU		Tatal Baldia	Amount Paid	L (- UD !	Tarral Ballata
Clinical Neglige	ence			Settlement of Damages	Claimant Costs	CRU Payments	Defence	Total Paid in Period	in prior Periods	Loss to HB in Period	Total Paid to Date
Date	Case Ref	Location	Directorate	£	£	£	£	£	£	£	£
Feb-2018	07RVCMN0045	Singleton	Obstetrics & Gynaecology	5,000				5,000	717,706	0	722,706
Feb-2018	10RYMMN0212	Princess of Wales	Women & Child Health				1,226	1,226	720,348	0	721,574
Feb-2018	10RYMMN0223	Princess of Wales	Women & Child Health				4,060	4,060	970,600	0	
Feb-2018	12RYMMN0001	Princess of Wales	Medical Negligence	960,000	140,000		2,883	1,102,883	107,199	0	
Feb-2018	12RYMMN0047	Neath Port Talbot	Medical Negligence		30,000		1,000	31,000	129,650	0	
Feb-2018	12RYMMN0107	Neath Port Talbot	Medical Negligence	14,000				14,000	9,509	14,000	23,509
Feb-2018	13RYMMN0014	Princess of Wales	Medical Negligence				300	300	17,593	300	17,893
Feb-2018	13RYMMN0037	Morriston	Cardiac Surgery				1,250	1,250	5,913	1,250	7,163
Feb-2018	13RYMMN0075	Singleton	Multi Directorate				1,013	1,013	94,287	0	95,299
Feb-2018	13RYMMN0078	Singleton	Medical Negligence		100,000			100,000	455,815	0	
Feb-2018	13RYMMN0094	Princess of Wales	Medical Negligence				1,226	1,226	74,443	0	75,669
Feb-2018	13RYMMN0178	Princess of Wales	Accident & Emergency				2,360	2,360	6,170	2,360	8,530
Feb-2018	13RYMMN0178	Princess of Wales	Accident & Emergency				90		8,440	90	
Feb-2018	13RYMMN0196	Singleton	General Medicine				1,250	1,250	109,735	0	
Feb-2018	13RYMMN0225	Singleton	Obstetrics & Gynaecology				4,200	4,200	25,503	0	
Feb-2018	13RYMMN0235	Singleton	Obstetrics & Gynaecology				106	106	196,145	0	
Feb-2018	14RYMMN0079	Neath Port Talbot	Casualty		20,000			20,000	15,847	9,153	35,847
Feb-2018	14RYMMN0103	Morriston	General Surgery				17,154	17,154	956,001	0	
Feb-2018	14RYMMN0122	Singleton	Casualty				34	34	54,200	0	
Feb-2018	14RYMMN0125	Neath Port Talbot	Physiotherapy		8,000		175	8,175	64,550	0	72,725
Feb-2018	14RYMMN0144	Singleton	Oncology				660	660	0	660	660
Feb-2018	14RYMMN0175	GP Surgery	Neath Locality		37,500		100	37,600	23,549	1,451	61,149
Feb-2018	14RYMMN0183	0	Medical Negligence	10,000				10,000	7,785	10,000	17,785
Feb-2018	15RYMMN0010	Morriston	General Surgery				8,563	8,563	6,768	8,563	15,331
Feb-2018	15RYMMN0016	Morriston	Orthopaedics				225	225	3,625	225	3,850
Feb-2018	15RYMMN0033	Morriston	Maxillofacial				600	600	2,350	600	2,950
Feb-2018	15RYMMN0037	Princess of Wales	Urology				1,971	1,971	167,033	0	
Feb-2018	15RYMMN0040	Morriston	Neurology				1,000	1,000	1,550	1,000	2,550
Feb-2018	15RYMMN0046	Singleton	Casualty				5,800	5,800	24,629	371	30,429
Feb-2018	15RYMMN0100	Princess of Wales	Multi Directorate		40.000		65	65 12.000	0 540	65	65
Feb-2018 Feb-2018	15RYMMN0113	Morriston	General Surgery	40.700	12,000		4.007		6,510	12,000	18,510 22,206
Feb-2018	15RYMMN0148 15RYMMN0154	Neath Port Talbot	Minor Injury Unit	-13,793			-4,207 3,220	-18,000 3,220	40,206 105,273	-18,000	108,493
Feb-2018	15RYMMN0176	Singleton Morriston	Obstetrics & Gynaecology Accident & Emergency				3,220 875	3,220 875	142,770	0	
Feb-2018	15RYMMN0179	Neath Port Talbot		145,000	25,000	32.484	2,265	204,749	48,180	0	
	15RYMMN0190		Orthopaedics	145,000	25,000	32,484					
Feb-2018 Feb-2018	15RYMMN0215	Princess of Wales Princess of Wales	General Surgery Accident & Emergency				4,500 6,264	4,500 6,264	27,100 975	0 6,264	31,600 7,239
Feb-2018	15RYMMN0240	Princess of Wales Princess of Wales	Orthopaedics				600	600	354,843	0,204	355,443
Feb-2018	16RYMMN0022	Princess of Wales	Breast Care				800	800	650	800	1,450
Feb-2018	16RYMMN0022 16RYMMN0065	Princess of wales Princess of Wales	Ears, Nose & Throat				687	687	2,085	687	1,450 2,772
Feb-2018	16RYMMN0068	Singleton	Obstetrics & Gynaecology	10,000			687	10,000	25,000	087	
Feb-2018	16RYMMN0132	Princess of Wales	Urology Urology	10,000			-4,660	-4.660	4,660	-4,660	ან,000
Feb-2018	16RYMMN0143	Neath Port Talbot	Oncology	1			7.995	7.995	4,000	7.995	7,995
Feb-2018	16RYMMN0180	Neath Port Talbot	Gastroenterology				7,993	7,993	3.000	7,993	3,750
Feb-2018	16RYMMN0190	Singleton	Gynaecology	3.000			730	3,000	22,700	2,300	25,700
Feb-2018	17RYMMN0006	Singleton	Ophthalmology	3,000			1,355	1,355	4.160	2,300 1.355	25,700 5,515
Feb-2018	17RYMMN0042	Morriston	Orthopaedics	1			1,550	1,550	27,950	1,333	29,500
Feb-2018	17RYMMN0042	Rowan House	Learning Disabilities	1	7.500		1,330	7.500	25,048	0	32,548
Feb-2018	17RYMMN0098	Singleton	General Surgery	180,000	1,500		4,435	184,435	25,046	22,005	187,430
Feb-2018	17RYMMN0114	Singleton	Radiology	100,000			4,435			22,005	187,430
Feb-2018	17RYMMN0130	Morriston	Radiology	1			218		0	218	218
Feb-2018	17RYMMN0175	Morriston	General Medicine	28,000			210	28.000	0	25.000	28.000
Feb-2018	18RYMMN0046	Singleton	Gynaecology	3,000				3,000	0	3,000	3,000
Feb-2018	18RYMMN0046	Singleton	Oncology	45,000				45.000	0	25,000	45,000
Mar-2018	18RYMMN0079	Caswell Clinic	Adult Mental Health	45,000	16,500			16,500	82,044	25,000	
IVIAI-ZU I Ö	10K Y IVIIVIINUU/9	Caswell Clinic	Audit Mental Health		000,01			10,500	8∠,044	0	98,544

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Abertawe Bro Morgannwg University LHB Losses & Special Payments - 2017/18

Period 1st February 2018 - 31st March 2018

	uary 2018 - 31st Marc										
Mar-2018	07RVCMN0045	Singleton	Obstetrics & Gynaecology				1,600	1,600	722,706	0	724,306
Mar-2018	08RVCMN0008	Morriston	Neurology	100,000				100,000	241,486	0	341,486
Mar-2018	09RVCMN0077	Singleton	Paediatrics	122,000				122,000	8,421,310	0	8,543,310
Mar-2018	10RYMMN0223	Princess of Wales	Women & Child Health	3,200,000			1,470	3,201,470	974,659	0	4,176,129
Mar-2018	12RYMMN0001	Princess of Wales	Medical Negligence				3,200	3,200	1,210,082	0	1,213,282
Mar-2018	12RYMMN0034	Neath Port Talbot	Orthopaedics				-50	-50	6,166	-50	6,116
Mar-2018	12RYMMN0047	Neath Port Talbot	Medical Negligence	130,000	55,000		1,000	186,000	160,650	0	346,650
Mar-2018	12RYMMN0107	Neath Port Talbot	Medical Negligence				275	275	23,509	275	23,784
Mar-2018	13RYMMN0037	Morriston	Cardiac Surgery				35	35	7,163	35	7,198
Mar-2018	13RYMMN0092	Singleton	Medical Negligence	19,000				19,000	31,208	0	50,208
Mar-2018	13RYMMN0094	Princess of Wales	Medical Negligence	559,916	12,084			572,000	75,669	0	647,669
Mar-2018	13RYMMN0151	Singleton	Medical Negligence				50	50	92,930	0	92,980
Mar-2018	13RYMMN0178	Princess of Wales	Accident & Emergency				625	625	8,530	625	9,155
Mar-2018	13RYMMN0196	Singleton	General Medicine				3,350	3,350	110,985	0	114,335
Mar-2018	13RYMMN0207	Princess of Wales	Orthopaedics				350	350	915	350	1,265
Mar-2018	13RYMMN0225	Singleton	Obstetrics & Gynaecology				3,660	3,660	29,703	0	33,363
Mar-2018	13RYMMN0235	Singleton	Obstetrics & Gynaecology	1,000,000			1,567	1,001,567	196,250	0	1,197,817
Mar-2018	14RYMMN0033	Singleton	Women & Child Health	-209,393				-209,393	275,000	0	65,607
Mar-2018	14RYMMN0065	Morriston	Orthopaedics	50,000	10,000			60,000	24,725	275	84,725
Mar-2018	14RYMMN0120	Singleton	Obstetrics & Gynaecology	80,000				80,000	154,770	0	234,770
Mar-2018	14RYMMN0125	Neath Port Talbot	Physiotherapy				1,168	1,168	72,725	0	73,893
Mar-2018	14RYMMN0144	Singleton	Oncology	22,500				22,500	660	22,500	23,160
Mar-2018	15RYMMN0011	Princess of Wales	Elderly Care				775	775	22,623	775	23,398
Mar-2018	15RYMMN0036	Princess of Wales	Multi Directorate	580,000			6,117	586,117	12,824	12,176	598,941
Mar-2018	15RYMMN0046	Singleton	Casualty	80,000			2,820	82,820	30,429	0	113,249
Mar-2018	15RYMMN0106	Forge Centre	Mental Health	51,000				51,000	581,996	0	632,996
Mar-2018	15RYMMN0151	Singleton	Obstetrics & Gynaecology	100,000				100,000	483	24,517	100,483
Mar-2018	15RYMMN0176	Morriston	Accident & Emergency				2,080	2,080	143,645	0	145,725
Mar-2018	15RYMMN0190	Princess of Wales	General Surgery				600	600	31,600	0	32,200
Mar-2018	15RYMMN0207	Neath Port Talbot	Orthopaedics	21,750			1,000	22,750	51,288	0	74,038
Mar-2018	15RYMMN0240	Princess of Wales	Orthopaedics	72,350				72,350	355,443	0	427,793
Mar-2018	16RYMMN0025	Morriston	Accident & Emergency				750	750	0	750	750
Mar-2018	16RYMMN0041	Princess of Wales	General Surgery				570	570	800	570	1,370
Mar-2018	16RYMMN0045	Singleton	Obstetrics & Gynaecology				850	850	0	850	850
Mar-2018	16RYMMN0096	Singleton	Paediatrics	4,625	11,000			15,625	17,500	7,500	33,125
Mar-2018	16RYMMN0120	Princess of Wales	Accident & Emergency	64,000				64,000	401,205	0	465,205
Mar-2018	16RYMMN0143	Neath Port Talbot	Oncology				1,900	1,900	7,995	1,900	9,895
Mar-2018	16RYMMN0157	Morriston	General Medicine	21,842	6,158			28,000	9,750	15,250	37,750
Mar-2018	16RYMMN0199	Princess of Wales	Adult Psychiatry				2,400	2,400	0	2,400	2,400
Mar-2018	17RYMMN0017	Singleton	General Medicine				1,560	1,560	10	1,560	1,570
Mar-2018	17RYMMN0030	Morriston	Urology				2,082	2,082	700,270	0	702,352
Mar-2018	17RYMMN0042	Morriston	Orthopaedics	74,384		32,116		106,500	29,500	0	136,000
Mar-2018	18RYMMN0027	Morriston	Orthopaedics				2,520	2,520	0	2,520	2,520
Mar-2018	18RYMMN0046	Singleton	Gynaecology	2,579				2,579	3,000	2,579	5,579
								0			
							_				
Total Clinical No	egligience			7,535,760	490,742	64,600	128,291	8,219,394	20,427,542	232,170	28,641,936

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Abertawe Bro Morgannwg University LHB Losses & Special Payments - 2017/18

Period 1st February 2018 - 31st March 2018

Personal Injury	/			Settlement of Damages	Claimant Costs	CRU Payments	Defence	Total Paid in Period	Amount Paid in prior PeriodS	Loss to HB in Period	Total Paid to Date
Date	Case Ref	Location	Directorate	£	£	£	£	£	£	£	£
Feb-2018	15RYMPI0003	Dan Y Bont	Learning Disabilities				3,054	3,054	8,600	3,054	11,654
Feb-2018	15RYMPI0012	Community	Learning Disabilities (Staff)				4,579	4,579	45,800	0	50,379
Feb-2018	15RYMPI0029	Dan Y Deri	Learning Disabilities		8,000			8,000	1,655	8,000	9,655
Feb-2018	15RYMPI0033	0	Personal Injury	5,000				5,000	900	5,000	5,900
Feb-2018	15RYMPI0046	Morriston	General Medicine				1,500		5,850	1,500	7,350
Feb-2018	15RYMPI0048	Morriston	Portering				2,302	2,302	19,557	2,302	21,859
Feb-2018	15RYMPI0049	Patient's Home	CRT Nursing				4,305	4,305	200	4,305	4,505
Feb-2018	15RYMPI0059	Tonna	Elderly Mental Health				680	680	100	680	780
Feb-2018	17RYMPI0012	Morriston	A&E	14,173				14,173	0	14,173	14,173
Feb-2018	18RYMPI0004	Princess of Wales	Estates				385	385	0	385	385
Feb-2018	18RYMPI0007	Bridgend	Palliative Care				1,910	1,910	0	1,910	1,910
Mar-2018	09RVCPI0037	Cefn Coed	#N/A				-109,341	-109,341	109,341	-109,341	0
Mar-2018	15RYMPI0002	Tonna	Learning Disabilities				4,134	4,134	30,250	0	34,384
Mar-2018	15RYMPI0033	0	Learning Disabilities (Staff)	7,500				7,500	5,900	7,500	13,400
Mar-2018	16RYMPI0038	Princess of Wales	Learning Disabilities				4,048	4,048	11,950	4,048	15,998
Mar-2018	16RYMPI0050	Princess of Wales	Personal Injury				1,249	1,249	0	1,249	1,249
Mar-2018	16RYMPI0063	Learning Disabilities	General Medicine				930	930	828	930	1,758
Mar-2018	17RYMPI0007	Princess of Wales	CRT Nursing	7,481				7,481	13,000	7,481	20,481
Mar-2018	17RYMPI0040	Ty Garth Newydd	Elderly Mental Health	6,550				6,550	0	6,550	6,550
Total Personal	Injury			40,704	8,000	0	-80,266	-31,562	253,931	-40,275	222,368
Grand Total				7,576,464	498,742	64.600	48,025	8,187,831	20,681,473	191,895	28,864,304

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Period 1st February 2018 to 31st March 2018

Location	Loss Category (as per FCP 17)	Description	Loss £
Obsolete Drug Stock			
Singleton	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.02.18 - 28.02.18	924
Cefn Coed	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.02.18 - 28.02.18	626
Morriston	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.02.18 - 28.02.18	1,072
POW	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.02.18 - 28.02.18	3
Singleton	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.03.18 - 31.03.18	1,072
Cefn Coed	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.03.18 - 31.03.18	126
Morriston	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.03.18 - 31.03.18	1,448
POW	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.03.18 - 31.03.18	2
NPTH	4(b) - Damage or Loss of Equipment and Property	Obsolete Drug Stock 01.03.18 - 31.03.18	18
		Sub Total	5,291
Ex Gratia Payment			
16.02.18	7(a) - Loss of Personal Effects	Loss of Cardigan	40
21.02.18	7(a) - Loss of Personal Effects	Loss of Hearing Aid	240
22.02.18	7(e) - Other	Reimbursement of Taxl Fare	20
28.02.18	7(a) - Loss of Personal Effects	Replacement TV and Stand - Patiernts Hom	364
14.03.18	7(e) - Other	Damage to Teeeth POW ENT	190
12.03.18	7(e) - Other	Reimbursement for Private Scan	395
21.03.18	7(a) - Loss of Personal Effects	Loss of Spectacles - POW Ward 9	95
21.03.18	7(a) - Loss of Personal Effects	Loss of Spectacles	68
21.03.18	7(a) - Loss of Personal Effects	Loss of Hearing Aid Ward 10 POW	1,695
29.03.18	7(e) - Other	Poor Complaints Handling	250
		Sub Total	3,357
Bad Debt			
Feb-18	3(a) - Bad Debt, Private Patients	Private Patient Fees - Dental NPT	14
Feb-18	3(a) - Bad Debt, Private Patients	Private Patient Fees - Dental NPT	14
Mar-18	3(c) - Other	Overpayment of Allowances	18
		Sub Total	45
Compensation Payments			
19/02/2018	5 - Compensation Payments	Complaints Payment - ID6140	500
19/02/2018	5 - Compensation Payments	Complaints Payment - JC/4046	250
19/02/2018	5 - Compensation Payments	Complaints Payment - AS/2724	750
22/02/2018	5 - Compensation Payments	Complaints Payment	250

Period 1st February 2018 to 31st March 2018

Location	Loss Category (as per FCP 17)	Description	Loss £
		Sub Total	1,750
Redress Payments			
05/02/2018	Redress Payment	Damages	2,400
19/02/2018	Redress Payment	Damages	750
28/02/2018	Redress Payment	Damages	12,000
28/02/2018	Redress Payment	Damages	10,000
28/02/2018	Redress Payment	Damages	22,500
02/02/2018	Redress Payment	Expert Advice	300
02/02/2018	Redress Payment	Expert Advice	4,900
28/02/2018	Redress Payment	Expert Advice	2,100
08/02/2018	Redress Payment	Copy Records	10
02/02/2018	Redress Payment	Legal Fees	1,920
15/02/2018	Redress Payment	Legal Fees	8,100
21/02/2018	Redress Payment	Legal Fees	1,920
22/02/2018	Redress Payment	Legal Fees	1,920
08/03/2018	Redress Payment	Damages	6,000
08/03/2018	Redress Payment	Damages	5,500
21/03/2018	Redress Payment	Damages	22,500
19/03/2018	Redress Payment	Expert Advice	750
27/03/2018	Redress Payment	Expert Advice	600
05/03/2018	Redress Payment	Copy Records	50
13/03/2018	Redress Payment	Copy Records	100
13/03/2018	Redress Payment	Legal Fees	1,920
13/03/2018	Redress Payment	Legal Fees	1,920
13/03/2018	Redress Payment	Legal Fees	1,920
		Sub Total	110,080
		Total	120,523